March 14, 2021

To Committee Members,

My name is James Guay and I have been in the automotive business for over 35 years. I have seen a drastic change in the service side of the business pertaining to the popularity of Quick lube and discount tire centers. In the past a customer would establish a relationship with their local repair shop and that shop would perform all services from oil changes, tire services and any other auto repair needs. If any issues were found during these services they would be recommended for repair with that trusted establishment. In today's world of quick 10 minute lube services, all these vehicles are no longer receiving those courtesy checks. The state inspection program provides that needed check for the public. The majority of drivers don't know the mechanics of todays complicated vehicles. They don't know if their brakes are at a minimum or if the steering or suspension will fail. We do know that a Quick lube will not give them those answers. The inspection program will.

I urge you to not pass LD 284, LD 354, LD 431, LD 490 and LD712 for the safety of Maine drivers.

Regards,

Regards, James Guay