



March 24, 2025

Dear Committee Members,

As a constituent and energy provider in Maine, I write today in strong support of Legislative Document (LD) 556, An Act to Preserve Heating and Energy Choice.

Our state and local governments should not decide what is best for Maine consumers.

There are many dynamics to energy supply and prices to consumers. They include supply & demand, refinery output, rig counts, weather, value of the American dollar and geopolitical issues. The other variable is how supply comes into Maine either by vessel or rail. This all-impacts prices to the end user.

We have commercial customers who enjoy switching between fuel oil or propane depending on pricing. They have made significant investments to do so.

This winter we had customers experience having to purchase a primary heating system/installation after disconnecting it and removing the units from their homes to comply with Governor Mills & Efficiency of Maine rules to receive rebates on heat pumps. The heat pumps would not keep up with the cold temperatures and provide the warmth needed, so customers had to spend \$10,000+ to put a new fuel system in their homes in which they previously had. It cost them discontent and was a financial burden.

Our State and local governments need to rely on the experts in the business to advise customers. Let consumers make decisions for themselves on what they are comfortable with as well. Let people make their own, informed decisions.

On behalf of my business and the Maine communities in which I am invested, I respectfully request that you support Legislative Document 556 and work towards its enactment.

Thank you for your support! Should you have any questions, I can be reached at 596-0986 x131 or by email.

Sincerely,

A handwritten signature in cursive script that reads "Susan W. Page".

Susan W. Page  
President/3rd generation