

Dawn LaFlamme
Maine Self Storage Assoc.
LD 1391

Dear Committee Members:

Thank you very much for considering LD 1391 to update the Maine Self Storage Act. Modernizing the Act to reflect the electronic age we all live in just makes sense.

Allowing electronic notifications is a much better way for customers to be aware of important information. Moving is stressful and regular paper mail is often returned because people are in transition when they need our services.

As the Vice President of the Maine Self Storage Association, I am especially happy to hear about the potential for clarifying what to do after a customer does not move out after a termination notice. Phone calls from frantic operators asking me the rules and procedures happen from time to time. Clarification of this point will be especially welcome to me so that I can point to the law for our members.

Thank you very much for your time today.

Sincerely,
Dawn LaFlamme
Swift Storage, Vice President
Maine SSA, Vice President