

Diane Messer
Blue Hill

Please excuse my delay in submitting written testimony, I've been in the midst of medical urgency.

Despite my difficult circumstances, I wish to submit very brief remarks for consideration in the current hearing for LD-1708, Pine Tree Power Company.

I am in **STRONG SUPPORT** of this bill.

I believe strongly in the **POWER** of publicly owned and managed utilities--that provide electric power and related services.

Due to the unreliability I've experienced as a customer of both CMP and (years later) Emera, then Versant, my health has been jeopardized multiple times--due to frequent and long power outages. Also, I have found the management of both companies to be abusive, dishonest, threatening and unconcerned for the welfare of customers, especially residential customers.

Additionally, I have found the new billing system CMP commenced right after the storm of 29-30 October 2017 has been grossly erroneous, and the entire process has been very badly handled, with problems still ongoing.

In the interests of brevity (and my healthcare needs), I will end here--strongly urging all committee members to vote **OUGHT TO PASS**. I look forward to watching the ending of this hearing still in progress--and to watching the Work Session when it is held. Thank you in advance for accepting the delayed submission of my testimony.

With sincere thanks,
Diane H. Messer
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