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I am one of the many CMP customers who have been grossly overcharged for power over the last four and a half years. My usage for a 4-room apartment has inexplicably doubled many months. In the winter of 2017, when the first excessive bills came in, I closed off 1 room of the apartment, heating only 3/4 of the space. My bill continued to increase. I changed all of my lightbulbs to LEDs and started unplugging all appliances not in use, and the bill still climbed.

When I've contacted CMP, they have responded with lengthy voice mails telling me about rate changes when I have clearly communicated that I'm not talking about the rate. I'm talking about the number of kilowatt hours being billed. They have refused to send me copies of bills, statements that show the change in kilowatt hours during specific periods, and any other documentation I have requested.

Like many of their customers, I am buried in power bills because I've been charged for roughly twice what my power usage actually is most months since the beginning of 2017. Once in a while, I get a bill that looks far more accurate and is completely different from the higher bills for the same month in previous years, and my usage hasn't changed at all.

Central Maine Power does not care about providing quality and reliable service to the people of Maine. CMP and their parent company care only about profits and what they can take from our natural resources. We need a power company that is accountable to the people of Maine, that sells power and service at a reasonable price, and that has proper, accurate billing processes and systems. I urge you to vote in favor of LD 1708 so that we can move Maine forward and put people and service before profits.