

Disconnection Notices

I would like to provide my personal testimony as to why disconnection notices should be suspended during the wintertime.

For the last several years I have been completely overwhelmed with how to navigate finding a resolution to not only erroneous inflated bills but also unpredictable and unreliable responses and information from Central Maine Power and Maine Public Utilities Commission. I have made numerous calls and sent many emails to CMP and MPUC to try to resolve the issues at hand and I am still trying to find the light at the end of the tunnel.

Since October of 2017 my electricity bills have climbed to an exorbitant amount. Due to the lack of understanding, accurate information, timely responses as well as ongoing investigation holds, being refused the ability to dispute bills, being denied requested equipment, the overall complexity of navigating this mess I acknowledge that my total amount billed is hefty.

However, I find it heartless and completely repulsive that such a large corporation such as Central Maine Power/Avangrid/Iberdrola tries to justify their release of misleading and threatening disconnection notices. Not ONLY during winter months when a lot of people experience onset of mental health issues but especially during the winter months of a global pandemic, when many of us are already hanging by just a thread.

I was one of many who received a disconnect notice, specifically dated 12/15/2020 with a potential disconnection date of 12/21/2020 or within 20 days.

Imagine, during the winter months of a global pandemic, on leave from work due to the state of your mental health, barely able to get out of bed or even function at all, with young children at home; having to worry about SOMETHING else. Such as, not having heat in your home. Or the ability to go back to working from home when due (since during a global pandemic that's what we do). Or simply make meals. Or the ability for your children to do their schoolwork. Or just the stress of simply receiving a threatening disconnection notice, during the winter months of a global pandemic.

Central Maine Power/Avangrid/Iberdrola trying to bully our people into giving them all their money during already stressful time should be unlawful and CMP should cease to send such threatening letters. Especially, when they have been robbing the people of Maine blind since 2017 with their inaccurate, inflated bills that are already unaffordable. We understand we need to pay (the) bills, somehow, someday but the disconnection notices will not make the money magically grow on trees in our backyards. The only thing the threatening winter disconnect notices accomplish during these turbulent times is additional, unneeded stress and could quite be someone's last thread, someday.

So, I kindly ask you to imagine and discontinue the wintertime disconnect notices.