



Testimony of Anthem Blue Cross and Blue Shield
In Opposition to L.D. 2005
“An Act Regarding Mail Order Delivery of Prescription Drugs”
January 20, 2026

Good afternoon, Senator Bailey, Representative Mathieson, and Members of the Health Coverage, Insurance, and Financial Services Committee. My name is Kristine Ossenfort, and I am the Senior Government Relations Director for Anthem Blue Cross and Blue Shield in Maine. Anthem Blue Cross and Blue Shield is a domestic insurance company headquartered in South Portland and regulated by the Maine Bureau of Insurance. We are the largest health insurer in Maine, operating the Blue Cross and Blue Shield plan that has served this state for over 85 years and serving all market segments.

I appear before you this afternoon to testify in opposition to L.D. 2005, “An Act Regarding Mail Order Delivery of Prescription Drugs” as drafted.

We do not believe that this legislation is needed. In the event delivery of a mail order prescription is delayed or a prescription medication is delivered in an unusable condition, the member should contact our pharmacy benefits manager (PBM), who will work with them to provide an accommodation that is appropriate for the situation.

We are concerned that the proposal before you could lead to significant waste of prescription drug medications. If the committee is interested in pursuing this legislation, we urge you to include reasonable limitations, as other stakeholders have suggested, to provide a degree of flexibility to ensure that only what is necessary is dispensed, and to consider what requirements and restrictions might be appropriate if controlled substances are involved.

Thank you for the opportunity to share our comments with respect to L.D. 2005. I would be happy to answer any questions you may have now or at the work session on this bill.

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