



May 9,2025

Good Day Senator Ingwersen, Representative Meyer and Honorable Members of Health and Human Services.

I am Kandie Cleaves of Garland.I am here today to testify in favor of LD 1835. An Act to Improve Nonemergency Maine Care Transportation.

I completely agree with keeping track with a data dashboard. I've heard many complaints over the years , including my own yrs ago when myself and my children received services. Often being late. More than once my youngest who had behavioral issues was too late for her appointment,I then was in trouble because she was being left unsupervised in their waiting room. I had no control over this because I wasn't allowed to go with her.

A complaint I hear often lately is driver's failing to show up to transport parents who have children in the custody of the state. These missed visits create a risk of these parents losing custody of their child and the ability to create a bond with new born children.

If we really want the dashboard to be useful though ,you need to add some teeth to it if they were to fail to meet the needs they contracted to Thank you for your consideration. Please pass LD1835.

Kandie Cleaves

Garland



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