

Lynn Feely

Portland, ME

May 9, 2025

Senator Henry Ingwersen, Chair
Representative Michele Meyer, Chair
Committee on Health and Human Services
Cross Office Building, Room 209
Augusta, Maine 04333

Re: LD 1835: An Act to Improve Nonemergency MaineCare Transportation

Dear Senator Ingerswen, Representative Meyer, and Members of the Committee on Health and Human Services:

I am here to testify in support of LD 1835 An Act to Improve Non emergency MaineCare Transportation.

My name is Lynn Feely, I'm from Portland Maine and I became an advocate about 6 months ago. I am on the State Rehabilitation Council and waiting to hear about being on the Independent Living Council. I love being an advocate and being able to help my peers and advocate for change.

As a member of MaineCare, I have been frustrated for a really long time. I have been left at appointments and have not had scheduled rides show up. It took 5 different complaints and more than 3 requests for me to only be driven by World Transportation. It is really important for me to only be driven by World Transportation because I feel unsafe with other MotiveCare vendors. I have had to help buckle other members in when that was the driver's responsibility.

If passed, LD 1835 will set up oversight measures - this is important because I believe MotiveCare's vendors are not treating its' members with respect. It feels like the vendors do not care about my safety. When I call in a complaint, MotiveCare doesn't listen. Not being listened to and not being sure how to navigate the system is a big problem for people with disabilities, like me. I want to see MaineCare make a better reporting system for MotiveCare vendors!

Listen to the experiences of myself and other self-advocates who are telling you this isn't the right way to treat someone. I urge you to vote in favor of LD 1835.

Respectfully Submitted,

Lynn Feely