

April 29, 2025

Testimony in support of LD 843, An Act to Continue Funding for the Health Insurance Consumer Assistance Program

Senator Bailey, Representative Mathieson, and Members of the Joint Standing Committee on Health Coverage, Insurance, and Financial Services:

My name is Pegeen. I live in Enfield and I am submitting these comments in support of LD 843, An Act to Continue Funding for the Health Insurance Consumer Assistance Program.

I had to call the CAHC HelpLine recently because I was nervous about finding health insurance for my husband through the Marketplace. We were trying to get insurance for my husband through CoverME.gov and there was a problem with the correct tax credit showing on our account. I had already called several places for help with no luck when I called the HelpLine and spoke with Mary. Mary was very helpful. She took her time and did a beautiful job helping us. Mary was able to get the issue resolved and now because of her help we have health insurance we can afford. We couldn't have done it without the HelpLine. This is such a very valuable service for Mainers. I was scared to death my husband was going to have to go without insurance. We could not have completed his enrollment without the help of CAHC.

Sincerely,
Pegeen Thompson