

April 29, 2025

Testimony in support of LD 843, An Act to Continue Funding for the Health Insurance Consumer Assistance Program.

Senator Bailey, Representative Mathieson, and Members of the Joint Standing Committee on Health Coverage, Insurance, and Financial Services:

I live in Kittery and I am submitting these comments in support of LD 843, An Act to Continue Funding for the Health Insurance Consumer Assistance Program.

I wanted to take a moment and let you know that I had a wonderful experience working with the CAHC HelpLine during a very trying time of job loss and subsequent coverage loss. The person I spoke with at the CAHC HelpLine was professional, empathetic, solution oriented and so incredibly patient with my many questions and concerns.

I was dreading signing up and intimidated by the process but the HelpLine staff member helped me every step of the way and made it enjoyable. The HelpLine staff is truly delightful to work with and I want to celebrate the HelpLine and their efforts. Thank you, CAHC HelpLine, so much for all that you do.

Best,  
Anonymous