To Whom it May Concern,

We, the park managers listed below, are writing to express that the passage of LD 1854 is an absolute necessity if Maine's state parks are going to continue to offer the level of service for which our parks are famous. Over and over, we are told by park visitors, legislators, members of local communities, school groups, nature conservancy groups, and so many others that these parks provide invaluable services. The influence of the parks extends even beyond their immediate borders, as they bring business to surrounding towns and boost the economy, all while helping preserve the natural spaces that have so often defined Maine. For these reasons and more, we consider it our privilege to be able to preserve these lands and aid visitors in their engagement with Maine's parks. Now, by passing LD 1854, we ask you to provide us with the means to not only effectively operate Maine's parks, but to operate them with a level of excellence that assures the health and safety of both visitors and park staff.

The infrastructure of park staffing, as it exists now, is completely unsustainable. Managers are being asked to devise ways to serve greater numbers of visitors with fewer staff and reduced resources. Already this season, visitor numbers have increased 5% compared to a year ago. Meanwhile, pay rates stagnate. Currently, pay begins at \$15/hour—for Rangers, Assistant Rangers, Laborers, and Customer Representative Assistants alike. As a result of this salary compression, a starting employee now makes nearly as much as an employee with several years of experience. Even then, the salary offered, both for the new employee and the experienced staff member, is often less than the salary offered local fast-food restaurants. When combined with the housing crisis that is already plaguing Maine, the result of this low pay and skewed pay scale is an inability to recruit and retain staff. Staff are, quite understandably, leaving the parks in droves; yet, the members of staff that remain are being asked to not only continue providing the level of service expected when the parks were fully staffed, but are actually being asked to shoulder increased responsibility.

The effect of a decrease in staffing, when coupled with an increase in responsibility, has created an atmosphere of risk within the parks. With staff stretched thin, facilities cannot be maintained to the same level of safety as is possible when parks are fully staffed. It is a matter of time until the facilities deteriorate. Without the workforce necessary to see to their upkeep, visitors will soon begin to encounter parks that are dirtier, less safe, and far below the standard that we, the park staff, want to maintain. Without the resources to rectify this, we fear an increase in accidents and injuries and a general lowered public perception of those spaces that have traditionally been clean, well-kept, and responsible for offering a safe and enjoyable recreational experience to the public.

As existing staff fight to maintain the parks they love in the face of fewer resources, burnout has increased exponentially, and many of us feel we have reached a breaking point. During peak season, work weeks can range from sixty hours a week to, in at least one extreme case, a hundred hour work week. Managers have found themselves taking trips to the hospital for stress-induced heart palpitations or needing anti-depressants and medication for blood pressure. Some express an inability to sleep through the night. Some experience a sense of helplessness at watching their field staff cry on a regular basis. For all, there is a persistent, increasing sense of hopelessness that derives from the realization that, no matter how well we do our jobs or how hard we work, the state parks simply cannot continue to function if pay and staffing remain as they currently are. None of us wants to leave our jobs—we love our parks and the people that visit them—but many of us fear that, for the sake of our health and the health of our families, we can no longer continue if conditions remain unchanged.

In sum: if Maine's state parks are to continue retaining healthy staff and providing the positive public experience to which the people of Maine and beyond have become accustomed, the state parks and those who staff them must have better support. We do not say this in reference to our immediate supervisors, who we recognize are also overburdened. Rather, we ask this of you, the legislature: through your support of LD 1854, you can offer us the resources we need to ensure healthy employees; fully-staffed parks; and, ultimately, the protection of those natural spaces that are some of the greatest resources that Maine has to offer.

Sincerely,

10

Carry Smedl Bornman