

Leona Fowler
Gardiner
LD 1077

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Testimony in Support of LD 1077, "An Act to Fund Consultation Services to Ensure Affordable Health Care for Maine Residents"

April 4, 2023

I support this bill because I directly benefited from Maine's Health Insurance Consumer Assistance Program.

I called Maine's Health Insurance Consumer Assistance Program HelpLine on Nov. 1 to get help enrolling in a health care plan for 2023 through CoverME.gov. I spoke with a HelpLine staff member who was very friendly and not in a hurry. She was conscientious and made sure she got all of my information correctly. I've been on a CoverMe.gov plan for the last two years and I like to get things done early. I'm so grateful for the CAP HelpLine's assistance in applying. I am 80 and it's nice to have some help sometimes. The HelpLine staff member took a lot of time with me and was so patient and kind. She's the kind of person you wish was your neighbor next door. I hope she remembers me for next year.