

STATE OF MAINE

IN THE YEAR OF OUR LORD

TWO THOUSAND NINETEEN

H.P. 889 - L.D. 1228

**Resolve, Requiring the Department of Health and Human Services To
Develop More Comprehensible MaineCare Benefit Letters**

Sec. 1. Department of Health and Human Services to develop more comprehensible MaineCare benefit letters. Resolved: That the Department of Health and Human Services shall examine the letters the department sends notifying individuals of their eligibility for MaineCare and the Medicare savings program, also known as the Medicare buy-in program, and make changes to the letters to ensure the format and language of the letters are as user-friendly and comprehensible as possible. The department shall investigate the possibility of a letter that includes a tear-off or cut-out section for use as proof of eligibility for persons eligible for the Medicare savings program to carry if they do not otherwise receive a card from the department for this purpose. Any changes to the letters and proof of eligibility section must be made within existing resources.

Sec. 2. Report. Resolved: That the Department of Health and Human Services shall submit a report to the joint standing committee of the Legislature having jurisdiction over health and human services matters describing any changes to the letters and cards pursuant to section 1. The report must be submitted by February 1, 2021.