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ENERGY, UTILITIES AND TECHNOLOGY

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STATE OF MAINE
HOUSE OF REPRESENTATIVES
129TH LEGISLATURE
SECOND REGULAR SESSION

COMMITTEE AMENDMENT " " to H.P. 1441, L.D. 2031, Bill, "An Act To Require a Cable System Operator To Provide a Pro Rata Credit When Service Is Cancelled by a Subscriber"

Amend the bill by striking out all of section 1 and inserting the following:

'Sec. 1. 30-A MRSA §3010, sub-§1-A, as amended by PL 2007, c. 548, §2, is further amended to read:

1-A. Service disconnection cancellation. A franchisee must discontinue billing a subscriber for a service within 2 working days after the subscriber requests to cancel that service disconnection unless the subscriber unreasonably hinders access by the franchisee to equipment of the franchisee on the premises of the subscriber to which the franchisee must have access to complete the requested disconnection cancellation of service. A franchisee shall grant a subscriber a pro rata credit or rebate for the days of the monthly billing period after the cancellation of service if that subscriber requests cancellation of service 3 or more working days before the end of the monthly billing period.'

Amend the bill in section 2 in subsection 2-A in the next to last line (page 1, line 19 in L.D.) by inserting after the following: "interruption" the following: 'or service cancellation'

Amend the bill by relettering or renumbering any nonconsecutive Part letter or section number to read consecutively.

SUMMARY

This amendment is the majority report of the committee. The amendment makes the following changes to the bill.

- 1. It adds a provision to require a cable system operator to discontinue billing a subscriber within 2 working days after a request to cancel service, instead of within 10 working days of the request, which is current law.

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1 2. It requires a pro rata credit or rebate for cancellation of service if a subscriber
2 requests cancellation 3 or more working days before the end of the monthly billing
3 period. The bill requires the credit or rebate if the subscriber requests cancellation during
4 the first 2 weeks of a monthly billing period.

5 3. It clarifies the provision in the bill regarding the notice on subscriber bills
6 regarding the right to a pro rata credit or rebate.