



# 126th MAINE LEGISLATURE

## FIRST REGULAR SESSION-2013

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Legislative Document

No. 196

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H.P. 157

House of Representatives, February 5, 2013

### **An Act Regarding the Implementation of the Quality Assurance Program for Public Safety Answering Points**

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Reference to the Committee on Energy, Utilities and Technology suggested and ordered printed.

*Millicent M. MacFarland*  
MILLICENT M. MacFARLAND  
Clerk

Presented by Representative BEAVERS of South Berwick.  
Cosponsored by Senator CLEVELAND of Androscoggin and  
Representatives: DUNPHY of Embden, HOBBS of Saco, RUSSELL of Portland,  
RYKERSON of Kittery.

1 **Be it enacted by the People of the State of Maine as follows:**

2 **Sec. 1. 25 MRSA §2926, sub-§1-A**, as enacted by PL 2009, c. 617, §6, is  
3 amended to read:

4 **1-A. Quality assurance.** The bureau shall develop and implement a quality  
5 assurance program to audit and monitor compliance with emergency dispatching  
6 standards, practices and procedures of public safety answering points. To ensure  
7 uniformity in administration and avoid additional costs to property taxpayers, the bureau  
8 shall implement the quality assurance program through the use of one or more 3rd-party  
9 vendors using resources other than increased assessments to the municipalities  
10 subscribing to or providing the public safety answering point services.

11 **SUMMARY**

12 This bill directs the Public Utilities Commission, Emergency Services  
13 Communication Bureau to implement the public safety answering point quality assurance  
14 program established in 2010 through the use of one or more 3rd-party vendors and ensure  
15 that the financing of that program is accomplished with resources other than increased  
16 assessments to the municipalities subscribing to or providing the public safety answering  
17 point services.