

State of Maine Department of Administrative and Financial Services

1/3/19 8:22 AM

Document Type	Contractor Name	Advantage CT or RQS Number
Contract	Panorama Government Solutions, LLC	2018122100000001954
Department	Contract Start Date	Internal Department Contract Number
18F-Controller's Office	12/17/2018	
Short Description of Goods or Services	Contract End Date	Contract Amount
Information Technology Services	1/15/20	\$147,500.00
		Approval Date Time

This contract has been approved by the Division of Purchases, Chair of the State Procurement Review Committee and encumbered by the Office of the State Controller.

STATE OF MAINE DEPARTMENT OF FINANCIAL AND ADMINISTRATIVE SERVICES OFFICE OF INFORMATION TECHNOLOGY Agreement to Purchase Services

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THIS AGREEMENT, made this 6th day of December, 2018, is by and between the State of Maine, Department of Administrative and Financial Services, Office of Information Technology hereinafter called "Department," and, Panorama Government Solutions, LLC, located at 5975 South Quebec Street, Suite 207, Greenwood Village, CO 80111, telephone number 720-515-1377 hereinafter called "Provider", for the period of Start Date 12-17-2018 End Date 01-15-2020.

The AdvantageME Vendor/Customer number of the Provider is VC0000227834.

WITNESSETH, that for and in consideration of the payments and agreements hereinafter mentioned, to be made and performed by the Department, the Provider hereby agrees with the Department to furnish all qualified personnel, facilities, materials and services and in consultation with the Department, to perform the services, study or projects described in Rider A, and under the terms of this Agreement. The following riders are hereby incorporated into this Agreement and made part of it by reference:

> Rider A - Specifications of Work to be Performed Rider B - Payment and Other Provisions Rider C - Exceptions to Rider B Rider D/E/F - At Department's Discretion Rider G - Identification of Country in Which Contracted Work will be Performed

IN WITNESS WHEREOF, the Department and the Provider, by their representatives duly authorized, have executed this agreement in one original copy.

Provider: Panorama Government Solutions, LLC

By:

Calvin Hamler, Managing Partner Date: December 6, 2018

And

OFFICE OF INFORMATION TECHNOLOGY

Department of By: Ande Smith, Chief Information Officer

Total Agreement Amount: Not to Exceed \$147,500

Adva The approval and encumbrance of this Agreement by the Chair of the State Procurement Review Committee and the State Controller is evidenced only by a stamp affixed to this page or by a Case Details Page from the Division of Procurement Services.

BP54 (Rev 10/2017)

VC NUMBER	DOC TOTAL	FND	DEPT	UNIT	SUB UNIT	OB1	JOB NO,	PROGRAM

RIDER A

SPECIFICATIONS OF WORK TO BE PERFORMED

Provider shall deliver IV&V Services for five Gate Reviews for the Workday Maine project. The Department expects an objective, independent and neutral assessment of the project performance with tangible measurement and alternatives to the existing performance as well as identify issues which may not be visible.

Provider will review the following areas:

- 1. Program and Project Management
- 2. Financial Management
- 3. Schedule Management
- 4. Risk/Issue Management
- 5. Communication Management
- 6. Roles and Responsibilities
- 7. Governance Oversight
- 8. Metrics and Status Reporting
- 9. Vendor Management

Panorama will leverage the Capability Maturity Model Integration (CMMI) and Project Management Body of Knowledge (PMBOK) frameworks and IEEE standards to produce the following deliverables and electronically submit each deliverable directly to the State Lead Project Manager for review, feedback and approval. All our deliverables would be accomplished as per the outline provided below.

Panorama's reports will classify the criticality of each recommendation using a high, medium, and low measurement system and specify short and long-term improvement opportunities to HRMS Modernization.

The Provider shall be required to perform the Task/Deliverables stated below for each of 5 Gate Reviews on a time and materials basis as follows:

IV&V Review #1 – Plan Stage (January 2019) IV&V Review #2 – Architect Stage (April 2019)

IV&V Review #3 – Configure & Prototype Stage (August 2019)

IV&V Review #4 – Testing Stage (Early December 2019)

IV&V Review #5 – Deploy Stage (Pre Go Live/December 2019)

1. IV&V Checklists

Provider will tailor our standard IV&V checklist to meet the specific Workday Maine Project requirements.

2. IV&V Review Activities

Provider will cover the following topics as part of the IV&V and review activities:

- a) Project Stakeholder proposed interviews
- b) List of documentation requested
- c) List of documentation received
- d) Analysis and draft IV&V report

3. IV&V Review Reports

Provider will complete the IV&V analysis and assessments in accordance with the tasks and activities specified in the SOW between the State and Workday. This will include our delivering a draft IV&V report on the required assessment areas to Workday Maine project management. Provider will also provide a final report in the same manner. The reports will document the results of Provider's IV&V activities using Provider's checklist.

Following are reports Provider will provide:

- a) Draft IV&V Report: This report will be Provider's initial findings.
- b) Final IV&V Report: The final IV&V report will incorporate feedback Provider receives from
- State. Provider will submit the final IV&V report within 5 business days.

4. Formal Debriefing Presentation and Report

Provider will prepare and deliver a formal presentation on our observations, analysis and recommendations resulting from IV&V review activities. Provider will provide this report within 5 business days of delivery of Provider's final IV&V report.

5. Twelve Focus Areas / Sessions for each review

Provider will address the following focus areas for each review (more emphasis will be given to specific areas based on the Phase being evaluated):

- 1. Executive Sponsorship
 - i. Executive alignment
 - ii. Executive buy-in
 - iii. Executive oversight
 - iv. Business decision framework
 - v. Internal resources / backfill
 - vi. External staffing
 - vii. Team expertise
 - viii. Team performance management
- 2. Project Governance
 - i. Project management tools
 - ii. Project methodology
 - iii. Issue management
 - iv. Scope approvals
 - v. Budgetary tracking
 - vi. Milestone tracking
 - vii. Project plan & metrics
- 3. Business Processes
 - i. Business design blueprint
 - ii. As-is / To-be Gap / change impact analysis
 - iii. Role definition and documentation (R&Rs)
- 4. Organizational Change Management
 - i. Organizational impact assessment
 - ii. Employee communications
 - iii. Organizational readiness
 - iv. Training Strategy / Plan
- 5. System Design, Development, and Documentation
 - i. Alignment with business blueprint
 - ii. System documentation
 - iii. Customization
- 6. IT and Architecture

		Physical IT infrastructure
	ii.	IT organizational infrastructure
414	iii.	Integration architecture
7.	Data	
	i .	Data conversion strategy
		Data cleansing
걸려한	iii.	Form and report definition
l Aurilla	iv.	Data migration
8.	Testin	g
	i.	Test Strategy / Plan
	ii.	Test Execution / Results
		Testing Defects
9.	Interna	al Control Compliance
	i.	Controls
	ii.	Internal audit compliance
10.	Vendo	or Contract Compliance
	i.	Contract scope
in de la Francia	ii.	Cost vs. budget
	iii.	Resource / staffing
11.	Benefi	its Realization
	i,	Business case
	ii.	KPIs / metrics per process area
이사님	iii.	Post-audit process and results
12.		ess Readiness
	i.	Readiness checklist
Tar the	ii.	Go-Live support processes

Travel Costs - All Travel must be pre-approved in writing by the Department.

Provider agrees to follow the State of Maine Travel Policy to be reimbursed for all travel costs: <u>http://www.maine.gov/osc/travel/travelpolicies.shtml</u>

Provider must provide itemized receipts for all reimbursable travel expenses.

RIDER B METHOD OF PAYMENT AND OTHER PROVISIONS

1. <u>AGREEMENT AMOUNT</u>

Hourly Rates:

- Steve Ditty, Project Manager \$230/hour
- Darlene Stromberger, Business Analyst \$150/hour
- Kim Neininger, Director \$265/hour

Not to Exceed Per IV&V:

- Hourly Services not to exceed is \$25,000
- Travel expenses not to exceed is \$4,500

Not to Exceed for Total Contract:

- Hourly Services not to exceed is \$125,000
- Travel expenses not to exceed is \$ 22,500

Total Not to Exceed for the Contract is \$147,500

2. **<u>INVOICES AND PAYMENTS</u>** The Department will pay the Provider as follows:

Payment for services will be made after delivery and acceptance of the Formal Debriefing Presentation and Report for each review.

Payments are subject to the Provider's compliance with all items set forth in this Agreement and subject to the availability of funds. The Department will process approved payments within 30 days.

3. <u>BENEFITS AND DEDUCTIONS</u> If the Provider is an individual, the Provider understands and agrees that he/she is an independent contractor for whom no Federal or State Income Tax will be deducted by the Department, and for whom no retirement benefits, survivor benefit insurance, group life insurance, vacation and sick leave, and similar benefits available to State employees will accrue. The Provider further understands that annual information returns, as required by the Internal Revenue Code or State of Maine Income Tax Law, will be filed by the State Controller with the Internal Revenue Service and the State of Maine Bureau of Revenue Services, copies of which will be furnished to the Provider for his/her Income Tax records.

4. **INDEPENDENT CAPACITY** In the performance of this Agreement, the parties hereto agree that the Provider, and any agents and employees of the Provider shall act in the capacity of an independent contractor and not as officers or employees or agents of the State.

5. **DEPARTMENT'S REPRESENTATIVE** The Agreement Administrator shall be the Department's representative during the period of this Agreement. He/she has authority to curtail services if necessary to ensure proper execution. He/she shall certify to the Department when payments under the Agreement are due and the amounts to be paid. He/she shall make decisions on all claims of the Provider, subject to the approval of the Commissioner of the Department.

6. **<u>AGREEMENT ADMINISTRATOR</u>** All progress reports, correspondence and related submissions from the Provider shall be submitted to:

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Name:Debra ArringtonTitle:Lead Project Manager, Workday Maine ProjectAddress:268 Whitten Road, Hallowell, ME 04347

who is designated as the Agreement Administrator on behalf of the Department for this Agreement, except where specified otherwise in this Agreement.

7. <u>CHANGES IN THE WORK</u> The Department may order changes in the work, the Agreement Amount being adjusted accordingly. Any monetary adjustment or any substantive change in the work shall be in the form of an amendment, signed by both parties and approved by the State Purchases Review Committee. Said amendment must be effective prior to execution of the work.

8. <u>SUB-AGREEMENTS</u> Unless provided for in this Agreement, no arrangement shall be made by the Provider with any other party for furnishing any of the services herein contracted for without the consent and approval of the Agreement Administrator. Any sub-agreement hereunder entered into subsequent to the execution of this Agreement must be annotated "approved" by the Agreement Administrator before it is reimbursable hereunder. This provision will not be taken as requiring the approval of contracts of employment between the Provider and its employees assigned for services thereunder.

9. <u>SUBLETTING, ASSIGNMENT OR TRANSFER</u> The Provider shall not sublet, sell, transfer, assign or otherwise dispose of this Agreement or any portion thereof, or of its right, title or interest therein, without written request to and written consent of the Agreement Administrator. No subcontracts or transfer of agreement shall in any case release the Provider of its liability under this Agreement.

10. **EQUAL EMPLOYMENT OPPORTUNITY** During the performance of this Agreement, the Provider agrees as follows:

a. The Provider shall not discriminate against any employee or applicant for employment relating to this Agreement because of race, color, religious creed, sex, national origin, ancestry, age, physical or mental disability, or sexual orientation, unless related to a bona fide occupational qualification. The Provider shall take affirmative action to ensure that applicants are employed and employees are treated during employment, without regard to their race, color, religion, sex, age, national origin, physical or mental disability, or sexual orientation.

Such action shall include but not be limited to the following: employment, upgrading, demotions, or transfers; recruitment or recruitment advertising; layoffs or terminations; rates of pay or other forms of compensation; and selection for training including apprenticeship. The Provider agrees to post in conspicuous places available to employees and applicants for employment notices setting forth the provisions of this nondiscrimination clause.

b. The Provider shall, in all solicitations or advertising for employees placed by or on behalf of the Provider relating to this Agreement, state that all qualified applicants shall receive consideration for employment without regard to race, color, religious creed, sex, national origin, ancestry, age, physical or mental disability, or sexual orientation.

c. The Provider shall send to each labor union or representative of the workers with which it has a collective bargaining agreement, or other agreement or understanding, whereby it is furnished with labor for the performance of this Agreement a notice to be provided by the contracting agency, advising the said labor union or workers' representative of the Provider's commitment under this section and shall post copies of the notice in conspicuous places available to employees and applicants for employment.

d. The Provider shall inform the contracting Department's Equal Employment Opportunity Coordinator of any discrimination complaints brought to an external regulatory body (Maine Human Rights Commission, EEOC, Office of Civil Rights) against their agency by any individual as well as any lawsuit regarding alleged discriminatory practice.

e. The Provider shall comply with all aspects of the Americans with Disabilities Act (ADA) in employment and in the provision of service to include accessibility and reasonable accommodations for employees and clients.

f. Contractors and subcontractors with contracts in excess of \$50,000 shall also pursue in good faith affirmative action programs.

g. The Provider shall cause the foregoing provisions to be inserted in any subcontract for any work covered by this Agreement so that such provisions shall be binding upon each subcontractor, provided that the foregoing provisions shall not apply to contracts or subcontracts for standard commercial supplies or raw materials.

11. <u>EMPLOYMENT AND PERSONNEL</u> The Provider shall not engage any person in the employ of any State Department or Agency in a position that would constitute a violation of 5 MRSA § 18 or 17 MRSA § 3104. The Contractor shall not engage on a full-time, part-time or other basis during the period of this Agreement, any other personnel who are or have been at any time during the period of this Agreement in the employ of any State Department or Agency, except regularly retired employees, without the written consent of the State Purchases Review Committee. Further, the Provider shall not engage on this project on a full-time, part-time or other basis during the period of this Agreement any retired employee of the Department who has not been retired for at least one year, without the written consent of the State Purchases Review Committee. The Provider shall cause the foregoing provisions to be inserted in any subcontract for any work covered by this Agreement so that such provisions shall be binding upon each subcontractor, provided that the foregoing provisions shall not apply to contracts or subcontracts for standard commercial supplies or raw materials.

12. **STATE EMPLOYEES NOT TO BENEFIT** No individual employed by the State at the time this Agreement is executed or any time thereafter shall be admitted to any share or part of this Agreement or to any benefit that might arise therefrom directly or indirectly that would constitute a violation of 5 MRSA § 18 or 17 MRSA § 3104. No other individual employed by the State at the time this Agreement is executed or any time thereafter shall be admitted to any share or part of this Agreement is executed or any time thereafter shall be admitted to any share or part of this Agreement or to any benefit that might arise therefrom directly or indirectly due to his employment by or financial interest in the Provider or any affiliate of the Provider, without the written consent of the State Purchases Review Committee. The Provider shall cause the foregoing provisions to be inserted in any subcontract for any work covered by this Agreement so that such provisions shall be binding upon each subcontractor, provided that the foregoing provisions shall not apply to contracts or subcontracts for standard commercial supplies or raw materials.

13. **WARRANTY** The Provider warrants that it has not employed or contracted with any company or person, other than for assistance with the normal study and preparation of a proposal, to solicit or secure this Agreement and that it has not paid, or agreed to pay, any company or person, other than a bona fide employee working solely for the Provider, any fee, commission, percentage, brokerage fee, gifts, or any other consideration, contingent upon, or resulting from the award for making this Agreement. For breach or violation of this warranty, the Department shall have the right to annul this Agreement without liability or, in its discretion to otherwise recover the full amount of such fee, commission, percentage, brokerage fee, gift, or contingent fee.

14. <u>ACCESS TO RECORDS</u> As a condition of accepting a contract for services under this section, a contractor must agree to treat all records, other than proprietary information, relating to personal services work performed under the contract as public records under the freedom of access laws to the same extent as if the

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work were performed directly by the department or agency. For the purposes of this subsection, "proprietary information" means information that is a trade secret or commercial or financial information, the disclosure of which would impair the competitive position of the contractor and would make available information not otherwise publicly available. Information relating to wages and benefits of the employees performing the personal services work under the contract and information concerning employee and contract oversight and accountability procedures and systems are not proprietary information. The Provider shall maintain all books, documents, payrolls, papers, accounting records and other evidence pertaining to this Agreement and make such materials available at its offices at all reasonable times during the period of this Agreement and for such subsequent period as specified under Maine Uniform Accounting and Auditing Practices for Community Agencies (MAAP) rules. The Provider shall allow inspection of pertinent documents by the Department or any authorized representative of the State of Maine or Federal Government, and shall furnish copies thereof, if requested. This subsection applies to contracts, contract extensions and contract amendments executed on or after October 1, 2009.

15. **TERMINATION** The performance of work under the Agreement may be terminated by the Department in whole, or in part, whenever for any reason the Agreement Administrator shall determine that such termination is in the best interest of the Department. Any such termination shall be effected by delivery to the Provider of a Notice of Termination specifying the extent to which performance of the work under the Agreement is terminated and the date on which such termination becomes effective. The Agreement shall be equitably adjusted to compensate for such termination, and modified accordingly.

16. <u>GOVERNMENTAL REQUIREMENTS</u> The Provider warrants and represents that it will comply with all governmental ordinances, laws and regulations.

17. **GOVERNING LAW** This Agreement shall be governed in all respects by the laws, statutes, and regulations of the United States of America and of the State of Maine. Any legal proceeding against the State regarding this Agreement shall be brought in State of Maine administrative or judicial forums. The Provider consents to personal jurisdiction in the State of Maine.

STATE HELD HARMLESS The Provider agrees to indemnify, defend and save harmless the State. 18. its officers, agents and employees from any and all claims, costs, expenses, injuries, liabilities, losses and damages of every kind and description (hereinafter in this paragraph referred to as "claims") resulting from or arising out of the performance of this Agreement by the Provider, its employees, agents, or subcontractors. Claims to which this indemnification applies include, but without limitation, the following: (i) claims suffered or incurred by any contractor, subcontractor, materialman, laborer and any other person, firm, corporation or other legal entity (hereinafter in this paragraph referred to as "person") providing work, services, materials, equipment or supplies in connection with the performance of this Agreement; (ii) claims arising out of a violation or infringement of any proprietary right, copyright, trademark, right of privacy or other right arising out of publication, translation, development, reproduction, delivery, use, or disposition of any data, information or other matter furnished or used in connection with this Agreement; (iii) Claims arising out of a libelous or other unlawful matter used or developed in connection with this Agreement; (iv) claims suffered or incurred by any person who may be otherwise injured or damaged in the performance of this Agreement; and (v) all legal costs and other expenses of defense against any asserted claims to which this indemnification applies. This indemnification does not extend to a claim that results solely and directly from (i) the Department's negligence or unlawful act, or (ii) action by the Provider taken in reasonable reliance upon an instruction or direction given by an authorized person acting on behalf of the Department in accordance with this Agreement.

19. **NOTICE OF CLAIMS** The Provider shall give the Contract Administrator immediate notice in writing of any legal action or suit filed related in any way to the Agreement or which may affect the performance of duties under the Agreement, and prompt notice of any claim made against the Provider by any subcontractor which may result in litigation related in any way to the Agreement or which may affect the performance of duties under the Agreement.

20. <u>APPROVAL</u> This Agreement must have the approval of the State Controller and the State Purchases Review Committee before it can be considered a valid, enforceable document.

21. **LIABILITY INSURANCE** The Provider shall keep in force a liability policy issued by a company fully licensed or designated as an eligible surplus line insurer to do business in this State by the Maine Department of Professional & Financial Regulation, Bureau of Insurance, which policy includes the activity to be covered by this Agreement with adequate liability coverage to protect itself and the Department from suits. Providers insured through a "risk retention group" insurer prior to July 1, 1991 may continue under that arrangement. Prior to or upon execution of this Agreement, the Provider shall furnish the Department with written or photocopied verification of the existence of such liability insurance policy.

22. **NON-APPROPRIATION** Notwithstanding any other provision of this Agreement, if the State does not receive sufficient funds to fund this Agreement and other obligations of the State, if funds are deappropriated, or if the State does not receive legal authority to expend funds from the Maine State Legislature or Maine courts, then the State is not obligated to make payment under this Agreement.

23. **SEVERABILITY** The invalidity or unenforceability of any particular provision or part thereof of this Agreement shall not affect the remainder of said provision or any other provisions, and this Agreement shall be construed in all respects as if such invalid or unenforceable provision or part thereof had been omitted.

24. **INTEGRATION** All terms of this Agreement are to be interpreted in such a way as to be consistent at all times with the terms of Rider B (except for expressed exceptions to Rider B included in Rider C), followed in precedence by Rider A, and any remaining Riders in alphabetical order.

25. **FORCE MAJEURE** The Department may, at its discretion, excuse the performance of an obligation by a party under this Agreement in the event that performance of that obligation by that party is prevented by an act of God, act of war, riot, fire, explosion, flood or other catastrophe, sabotage, severe shortage of fuel, power or raw materials, change in law, court order, national defense requirement, or strike or labor dispute, provided that any such event and the delay caused thereby is beyond the control of, and could not reasonably be avoided by, that party. The Department may, at its discretion, extend the time period for performance of the obligation excused under this section by the period of the excused delay together with a reasonable period to reinstate compliance with the terms of this Agreement.

26. <u>SET-OFF RIGHTS</u> The State shall have all of its common law, equitable and statutory rights of setoff. These rights shall include, but not be limited to, the State's option to withhold for the purposes of set-off any monies due to the Provider under this Agreement up to any amounts due and owing to the State with regard to this Agreement, any other Agreement, any other Agreement with any State department or agency, including any Agreement for a term commencing prior to the term of this Agreement, plus any amounts due and owing to the State for any other reason including, without limitation, tax delinquencies, fee delinquencies or monetary penalties relative thereto. The State shall exercise its set-off rights in accordance with normal State practices including, in cases of set-off pursuant to an audit, the finalization of such audit by the State agency, its representatives, or the State Controller.

27. **ENTIRE AGREEMENT** This document contains the entire Agreement of the parties, and neither party shall be bound by any statement or representation not contained herein. No waiver shall be deemed to have been made by any of the parties unless expressed in writing and signed by the waiving party. The parties expressly agree that they shall not assert in any action relating to the Agreement that any implied waiver occurred between the parties which is not expressed in writing. The failure of any party to insist in any one or more instances upon strict performance of any of the terms or provisions of the Agreement, or to exercise an option or election under the Agreement, shall not be construed as a waiver or relinquishment for the future of such terms, provisions, option or election, but the same shall continue in full force and effect, and no waiver by any party of any one or more of its rights or remedies under the Agreement shall be deemed to be a waiver of any prior or subsequent rights or remedy under the Agreement or at law. BP54 (Rev 8/2017)

RIDER C EXCEPTIONS TO RIDER B

RIDER D Not Required: For use at Department's Discretion

RIDER E Not Required: For use at Department's Discretion RIDER F Not Required: For use at Department's Discretion

RIDER G IDENTIFICATION OF COUNTRY IN WHICH CONTRACTED WORK WILL BE PERFORMED

Please identify the country in which the services purchased through this contract will be performed:



United States. Please identify state: ME

Other. Please identify country:

Notification of Changes to the Information

The Provider agrees to notify the Division of Procurement Services of any changes to the information provided above.



State of Maine Department of Administrative and Financial Services

12/19/18 8:50 AM

Document Type	Contractor Name	Advantage CT or RQS Number
WCB	PANORAMA GOVERNMENT SOLUTIONS. LLC	20181207000000000001
Department	Contract Start Date	Internal Department Contract Number
18F-Controller's Office	12/17/18	
Short Description of Goods or Services	Contract End Date	Contract Amount
Information Technology Services	1/30/20	\$147,000.00
		Approval Date Time

This Waiver for Competitive Bidding (WCB) has been approved by the Division of Purchases, Chair of the State Procurement Review Committee.

State of Maine Waiver of Competitive Bidding Request Form

Form Instructions: Please provide the requested information in the white boxes below. This form is to precede all contract requests that are not the direct result of a competitive bid process.

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Est.	Contract Amount	\$147,500		Contract or RQS Num	ber: 18F	
Prop	osed Start Date:	12/17/2018	· · · · · · · · · · · · · · · · · · ·	Proposed End Date:	01/31/2020	
	lor/Provider	· · · · · · · · · · · · · · · · · · ·	Government Solut			
Name, City, State Greenwood Village, CO 80111					-	
	tiDescription				Validation (IV&V) services for the	
	ood or Service:		aine project.	• 		
Plea	se note, for transpar	ency purpos	es, Waivers of		d by the Division of	
	petitive Bidding will			Procurement S	ervices	
	ngs are placed on th			Posting dates on	Division of Procurement Services	
	ices website for a pe			website:		
	ndar days.			Erom:12/12/2	<u>2018 то: 12/18/2018</u>	
1	ce of Intent to Waive	TA- STELL AND ALL AND	e Bidding Num	ber: NOI# 1220	18.1888	
	itatutory Justificatio					
State	of Maine statute (5.M.	R.S. §1825-B	(2)) allows waive	rs of competitive bidding c	nly for the specific reasons listed	
belov	v. Please mark the app	ropriate box	(X) next to the ju	istification which applies to	this specific request.	
	A The procurement	of goods or s	ervices by the Sta	ate for county commission	ers pursuant to Title 30-A, section	
					ate would best be served;	
		and a second s			or, or the Governor's designee, to	
					e Governor or the Governor's	
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	<i>If citing the above justification</i> By signing below, I signify as the Governor's designee there is an emergency for this Waiver of Competitive that necessitates this non-competitive procurement.					
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State of Maine Waiver of Competitive Bidding Request Form

Please note that the following four points below (#2 through 5) all require a response.

2. Description of Specific Need

Please identify, and fully describe, the specific problem, requirement, or need the resulting non-competitive contract would address and which makes the goods or services necessary. Explain how the requesting Department determined that the goods or services are critical and/or essential to agency responsibilities or operations.

The State of Maine is implementing Workday for the State's HRMS system. We require services of an Enterprise Resource Planning (ERP) consultant, Panorama to provide Independent Verification and Validation (IV&V) services throughout the Workday project. This project is a continuation from the initial Human Resource Management System (HMRS) project. An IV&V is required as part of Gate Reviews prior to the end of each phase of the project (Plan, Architect, Configure & Prototype, Test and Deploy). The IV&V vendor will provide independent analysis and asses any gaps prior to the end of a Gate Review to Maine. It is critical this agreement is in place prior to December 17th to ensure the IV&V can be completed prior to the end of Gate 1 Review has ended. Otherwise any delays will significantly delay the Workday project. Panorama is a neutral third party that can provide IV& V services without any lead time or require any time to come up to speed on the project due to their experience, which will ensure the IV&V is completed on time for the State of Maine to decide about moving forward to the next Gate Review.

3. Availability of other Public Resources

Please explain how the requesting Department concluded that sufficient staffing, resources, or expertise is not available within the State of Maine's government, or other governmental entities (local, other state, or federal agencies) external to the requesting Department, which would be able to address the identified need more efficiently and effectively than the identified vendor.

The State of Maine lacks the specialized skillset needed to complete this assignment. In addition, this work requires an independent review of individuals not associated with the State. The participation of an objective 3rd party will enhance the value of the outcome of the HRMS project.

4. Cost

Since a waiver of competitive bidding is being requested for this procurement; please explain how the requesting Department concluded the negotiated costs, fees, or rates are **fair and reasonable**.

The average hourly rate of \$191 is consistent with industry averages for ERP specialized consulting on a short-term, quick start basis.

5. Future Competition

Please describe potential opportunities which may be available to foster competition for these goods or services in the future.

Department does not anticipate the needs for any additional agreements, but if so will issue a competitive procurement for services.

State of Maine Waiver of Competitive Bidding Request Form

Please note that <u>only one</u> of the two points below ("Uniqueness" or "Timeframe") requires a response. Requesting Departments are not required to respond to both points.

6. Uniqueness

Please explain if the goods or services required are unique to a specific vendor. Describe the unique qualifications, abilities, and/or expertise of the vendor and how those particular unique factors address the specific need identified above. If the vendor has unique equipment, facilities, or proprietary data, also explain the necessity of these particular unique assets.

Panorama Consulting Solutions is uniquely qualified to assess any gaps between planned and actual deliverables. They are a package/vendor independent ERP consulting group that supports government, private industry, and not-for-profits with ERP project delivery services throughout the project development life cycle. The corporation has worked with over 150 different ERP systems and is well-versed in industry best practices including those unique to the technical requirements of on-premise, hosted, and cloud-based solutions.

The Workday project has an aggressive implementation timeline and the Architect Stage must begin on January 8th or the Go Live of January 2020 is at risk. The project is completing the Plan Stage in December including loading of the Foundation Tenant that will be used for the Architect Stage. It is critical that we have IV&V approval of the Plan Stage in December prior to the January 8th start of the Architect Stage to ensure successful completion of the Plan Stage tasks in the Project Plan.

7. Timeframe (Complete only if B. is the Statutory Justification marked on Page 1) Please explain if time is of the essence and an emergency exists which requires the immediate procurement of goods or services. Describe the nature of this emergency, provide the date by which the goods or services must be delivered, and explain how that date was determined and its significance (i.e. impact if delayed beyond this date). Also, provide information as to how it was determined this vendor is the best option to address this time-sensitive procurement.

Signature of requesting Department's Commissioner	By signing below, I signify that my Department requests, and I approve of, this Waiver of Competitive Bigding.
or Chief Executive (or designee within the Commissioner's Office):	A
Printed Name:	Ande A. Smith
Date:	12/7/18