Maine Veterans' Benefits and Resource Guide





www.maine.gov/veterans mainebvs@maine.gov 207-430-6035



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Resource Guide Disclosure

This document is organized by county. Please refer to the Table of Contents for county by county page numbers. Resources are also listed in alphabetical order in the Index. If you do not find what you are looking for, please do not hesitate to contact the Bureau's Central Office at 207-430-6035 or email at mainebvs@maine.gov.

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Key Staff Bureau of Veterans' Services

Director David A. Richmond 207-430-6035 david.a.richmond@maine.gov

Deputy Director Kevin Rousseau 207-430-6037 kevin.rousseau@maine.gov

Superintendent, Maine Veterans' Cemetery System Scott Brown 207-287-3481 mvmcs@maine.gov

Claims Supervisor Steven Lanning 207-287-9933 mailvsome@va.gov

Director, Strategic Partnerships Sarah A. Sherman 207-430-5816 sarah.sherman@maine.gov

Director of Communications Melissa Willette 207-430-6004 melissa.willette@maine.gov

Contact us:

Mailing Bureau of Veterans' Services 117 State House Station Augusta, ME 04333-0117

Phone Voice: 207-430-6035 Fax: 207-626-4471

Website www.maine.gov/veterans Volume IV

On the cover (I to r): MVCS Ceremony, Corporal Joshua P. Barron Bridge Dedication, Brad Lang - Moose Hunt 2020

From the Director

The Bureau's *Maine Veterans' Benefits and Resource Guide* documents a wealth of information regarding services and partner agencies throughout the state for Maine's veterans and their families. This ever-evolving document strives to be a one-stop resource for all the veteran-centric programs and agencies in Maine that can be accessed both digitally and in print.

The State of Maine provides nearly 20 different programs for veterans, including free education for dependents of 100% permament and totally disabled veterans, property tax exemptions, state parks and museum passes, support for homeless veterans, and hunting and fishing licenses for disabled veterans. Throughout the state, over 400 organizations have established programs to assist veterans and service members wishing to continue their education, increase employment opportunities, access health care, or simply enjoy Maine's great outdoors.

Let this guide serve as a roadmap to the benefits and resources available whether you are a veteran, family member, active duty service member, an advocate, or are transitioning out of the military back into civilian life. The Maine Bureau of Veterans' Services remains committed to meeting the individual needs of Maine's veterans and service members and hope that this guide will help you gain a full understanding of the benefits, services, and programs that are currently available.

Maine has a long tradition of military service that dates back to the Revolutionary War. Established in 1947, the Maine Bureau of Veterans' Services strives to be informed advocates for Maine's veterans' community. Working with community partners, the Bureau has formed a united mission to serve and we thank those organizations for their continued support in business, education, and the social services sectors.

In addition to this Resource Guide, we encourage you to visit our website (www. maine.gov/veterans) to learn more about the services and programs available. As always, please do not hesitate to contact our office with any questions.

Thank you for your support. Thank you for your service.

With Gratitude,



Director, Maine Bureau of Veterans' Services david.a.richmond@maine.gov 207-430-6035



State and Federal Benefits

Burial, Dependents, and Survivors' Benefits

Maine Veterans' Cemetery System

Maine Bureau of Veterans' Services Scott Brown, Superintendent 163 Mt. Vernon Road Augusta, ME 04330 207-287-3481 (ph) 207-287-3483 (fax) mvmcs@maine.gov

Maine is home to four veterans' cemeteries: Two in Augusta (Civic Center Drive & Mt. Vernon Rd.), one in Caribou, and one in Springvale. Veterans, spouses, and their dependents are eligible to be interred in Maine's veterans' cemeteries. The State of Maine provides the plot, will open and close the grave and supplies perpetual care, at no cost to the family. The VA will supply the stone at no cost.

Persons eligible for burial in one of Maine's veterans' cemeteries must have received an honorable discharge or a general discharge under honorable conditions and are:

- Individuals who have served for a minimum of 24 continuos months or the full period for which the person was called to active duty.
- Individuals who served and died as a result of injury, disease or illness sustained while serving on active duty as National Guard
- Members of the reserve components (Reserve or National Guard) who served for at least 20 years.

Spouses, widows, widowers and dependent children are also eligible to be buried in Maine's veterans' cemeteries. Eligible dependents include:

- · Unmarried minor children
- Unmarried dependent children enrolled in secondary school
- Unmarried adult children who became incapable of self-support before reaching 18 years of age on account of mental or physical disability and are unmarried

Please contact the Maine Bureau of Veterans' Services' cemetery office for any questions about eligibility and to make arrangements for a burial.



Military Funeral Honors

Military Funeral Honors is now an entitlement for all honorably discharged veterans. The rendering of Military Funeral Honors is a tribute that veterans and their families justly deserve. It is a way to show our nation's deep gratitude to those who, in times of war and peace, have faithfully defended our country.

Family members of a deceased veteran should notify the Funeral Director of their desire to have Military Funeral Honors rendered at the interment of their loved one. The Funeral Director should contact the appropriate military branch Casualty Assistance Center (CAC) of the deceased veteran. Further details regarding arranging Military Funeral Honors may be found at: www.funeralhonors.org, or by contacting the appropriate Casualty Assistance Center.

United States Army including Army National Guard, US Army Reserves, and Merchant Marine:

Mr. Adam C. Buckley Maine Military Funeral Honors Coordinator 1-800-958-5967 207-430-6208/6209 (ph) 703-901-8531 (mobile) 207-626-7804 (fax) adam.c.buckley.ctr@mail.mil

United States Air Force including Air National Guard and US Air Force Reserves:

In-state, please call 207-404-7263 (ph) 207-852-0396 (mobile)

Out-of-state burials are coordinated by the Hanscom Air Force Base Patriot Honor Guard: 781-225-5900/6558 (ph)

781-225-3941 (fax)

United States Navy: 860-694-3475/3699

United States Marine Corps: 866-826-3628

United States Coast Guard: 617-990-6249 basebostonhonorguard@uscg.mil

VA Burial and Memorial Benefits

National Cemetery Scheduling Office (for burial in VA national cemeteries) 1-800-535-117 (ph) 1-866-900-6417 (fax) www.cem.va.gov 1-800-827-1000 (for general burial questions)

Maine Bureau of Veterans' Services/Maine Veterans' Cemetery System For assistance with understanding burial benefits or to arrange burial in Maine's veterans' cemeteries, contact Scott Brown, Superintendent



163 Mt. Vernon Road Augusta, ME 04330 207-287-3481 (ph) 207-287-3483 (fax) mvmcs@maine.gov

Burial benefits available include a gravesite in any of the VA's 135 national cemeteries with available space, opening and closing of the grave, perpetual care, a Government headstone or marker, a burial flag, and a Presidential Memorial Certificate, at no cost to the family. Some veterans may also be eligible for burial allowances. Cremated remains are buried or inurned in national cemeteries in the same manner and with the same honors as casketed remains.

Burial benefits available for spouses and dependents buried in a national cemetery include burial with the veteran, perpetual care, and the spouse or dependent's name and date of birth and death inscribed on the veteran's headstone, at no cost to the family. Eligible spouses and dependents may be buried even if they predecease the veteran.

Funeral or cremation arrangements must be made with a funeral provider or cremation office. Please be aware that any item or service obtained from a funeral home or cremation office will be at the family's expense and will not be covered by the VA.

To schedule a burial, please fax the deceased veteran's military discharge documentation to the above fax number and follow-up with a phone call.

<u>Headstones</u>

The VA will furnish upon request, at no charge to the applicant, a government headstone or marker for the unmarked grave of any deceased eligible veteran in any cemetery around the world, regardless of their date of death.

Please note that veterans who are buried or memorialized in a national cemetery, state veterans' cemetery, or military post/base cemetery will have their headstone or marker ordered by the cemetery officials for that facility. Spouses and dependents are not eligible for a government-furnished headstone or marker unless they are buried in a national cemetery, state veteran's cemetery, military post/base cemetery, or tribal cemetery.

Burial Flag

A United States flag is provided, at no cost, to drape the casket or accompany the urn of a deceased Veteran who served honorably in the U. S. Armed Forces. U.S. Post Offices are the primary issuing point for burial flags, although not all local post offices have burial flags on hand. Alternatively, a funeral director or representative from a regional VA office can assist with obtaining a flag.

To request a burial flag, please complete VA Form 27-2008, Application for United States Flag for Burial Purposes, which may be found at: www. cem.va.gov/burial_benefits/burial_flags.asp.

It is furnished to honor the memory of a veteran's military service to his or her country. Most veterans, including some former members of the Selected Reserves, are eligible to receive a burial flag, provided they have an other than dishonorable discharge.

Burial and Plot Allowances

Some veterans may be eligible for burial or plot allowances if they died as a result of a VA service-connected disability, were receiving a VA pension at the time of their death, or died while hospitalized at the

VA, among other criteria. These allowances may be used to help cover funeral home costs or the expenses of burial at a private cemetery. Please contact the VA at the numbers provided above to determine if your veteran family member is eligible for a burial allowance.

State Gravesite Locator

www.maine.gov/veterans/resources/mcs-search/cemetery-search.html

The Maine Bureau of Veterans' Services offers a database of information with details on the burial locations of veterans and their family members in State Veteran Cemeteries.

National Gravesite Locator

https://gravelocator.cem.va.gov/

The VA offers a database of information with details on the burial locations of veterans and their family members in VA National Cemeteries, state veterans cemeteries, various other military and Department of Interior cemeteries, and for veterans buried in private cemeteries when the grave is marked with a Government grave marker.

The Nationwide Gravesite Locator includes burial records from many sources. Information on veterans buried in private cemeteries was collected for the purpose of furnishing Government grave markers, so the VA does not have information available for burials prior to 1997. Names cannot be added to the listing if a Government grave marker was not furnished for the grave, or if the existing Government grave marker was furnished prior to 1997.

The Arlington National Cemetery provides information on service members buried there. The American Battle Monuments Commission provides information on service members buried in overseas cemeteries.

In addition to the online database copied above, the National Cemetery Administration also offers a mobile gravesite locator at: https://m.va.gov/.

Survivor and Dependents' Benefits

Survivor Outreach Services

Michael Beane Survivor Outreach Services Support Coordinator SRI, Contractor ARNG Survivor Services Program Camp Keyes 194 Winthrop Street, Bldg #7 Augusta, ME 04333 207-430-5959 (office) 207-332-6804 (cell) 207-430-4218 (fax) michael.s.beanectr@mail.mil

Survivor Outreach Services is a holistic and multi-agency approach to delivering services to military families in their home communities. Outreach coordinators will:

- Provide expertise on state and federal survivor benefits, as well as connections to other entitlements and local resources
- · Arrange for estate and financial advice as needed



- Connect survivors with appropriate mental health support and counseling as requested
- Educate the military command, community social services, and support agencies of the needs of military survivors

Family members who have lost a loved one in military service should contact the Coordinator for connections to resources and assistance.

Dependency and Indemnity Compensation

Dependency and Indemnity Compensation (DIC) is a tax free monetary benefit paid to eligible survivors of military servicemembers who died in the line of duty or eligible survivors of veterans whose death resulted from a service-related injury or disease. In order to qualify for DIC, a surviving spouse must meet one or more of the following criteria:

- Was married to a service member who died on active duty, active duty for training, or inactive duty training
- Validly married the veteran before January 1, 1957
- Married the veteran within 15 years of discharge from the period of military service in which the disease or injury that caused the veteran's death began or was aggravated
- · Was married to the veteran for at least one year
- · Had a child with the veteran
- Cohabited with the veteran continuously until the veteran's death or, if separated, was not at fault for the separation
- · Is not currently remarried

To learn more about DIC and apply, please:

- Visit any Maine Bureau of Veterans' Services offices (www.maine.gov/ veterans)
- Visit the Togus Regional Office 1 VA Center
 Veteran Service Center
 Building 248, 2nd Floor
- Complete an Application for Pension (VA Form 21P-534ez) and send to the regional Pension Management Center

Department of Veterans Affairs Claims Intake Center Attention: Philadelphia Pension Center P. O. Box 5206 Janesville, WI 53547-5206 Fax: 1-844-655-1604

Survivors Pension

The Survivors Pension benefit, which may also be referred to as the Death Pension, is a tax-free monetary benefit payable to a low-income, unremarried surviving spouse and/or unmarried child(ren) of a deceased veteran with wartime service.

The deceased veteran must have met the following service requirements:

- For service on or before September 7, 1980, the veteran must have served at least 90 days of active military service, with at least one day during a wartime period.
- If he or she entered active duty after September 7, 1980, generally he or she must have served at least 24 months or the full period for which called or ordered to active duty with at least one day during a wartime period.
- Was discharged from service under other than dishonorable conditions.

While an un-remarried spouse is eligible at any age, a child of a deceased wartime veteran must meet one of the following criteria.

- Under 18, or
- Under age 23 if attending a VA-approved school, or
- Permanently incapable of self-support due to a disability before age 18

Eligibility is also established by the survivor's family income, which must be less than the amount set by Congress to qualify for the Survivors Pension benefit.

To learn more about Survivors Pension and apply, please:

- Visit any Maine Bureau of Veterans' Services offices (www.maine.gov/ veterans)
- Visit the Togus Regional Office 1 VA Center
 Veteran Service Center
 Building 248, 2nd Floor
- Complete an Application for Pension (VA Form 21P-534ez) and send to the regional Pension Management Center

Department of Veterans Affairs Claims Intake Center Attention: Philadelphia Pension Center P. O. Box 5206 Janesville, WI 53547-5206 Fax: 1-844-655-1604

Survivors and Dependents Educational Benefits

There are two main GI Bill® programs offering education assistance to survivors and dependents of veterans. GI Bill® is a registered trademark of the U.S. Department of Veterans Affairs (VA). More information about education benefits offered by VA is available at the official U.S. government website at www.benefits.va.gov/gibill.

- The Marine Gunnery Sergeant John David Fry Scholarship (Fry Scholarship) is available for children and spouses of servicemembers who died in the line of duty after September 10, 2001.
- The Survivors' and Dependents' Educational Assistance (DEA) Program offers education and training opportunities to eligible dependents of veterans who are permanently and totally disabled



due to a service-related condition or of veterans who died while on active duty or as a result of a service-related condition.

Surviving family members may be eligible for more than one of these programs, but most survivors will be required to choose between the two. Both will cover education opportunities, such as:

- · College, business, technical, or vocational programs
- Certification tests
- Apprenticeship and/or on-the-job training
- Tutorial assistance
- Work-study

Each program differs in how benefits are allocated (monthly payments made to student vs tuition reimbursement and stipends paid to schools) and the duration of benefits.

To learn more and apply, please:

- Visit any Maine Bureau of Veterans' Services offices (www.maine.gov/ veterans)
- Visit the Togus Regional Office 1 VA Center
 Veteran Service Center
 Building 248, 2nd Floor
- Apply online at eBenefits (www.ebenefits.va.gov/ebenefits/ homepage)

Education

Veterans' Dependents Educational Benefits Program

Maine Bureau of Veterans' Services 117 State House Station Augusta, ME 04330 207-430-6035 (ph) 207-626-4471 (fax) mainebvs@maine.gov www.maine.gov/veterans/benefits

The State of Maine Veterans' Dependents Educational Benefits (VDEB) program provides a 100% waiver for tuition and all related fees for spouses and dependents of veterans who have lived in Maine for at least five years and have a service-connected 100% total and permanent VA disability, or who meet the following criteria:

- Was killed in action;
- · Died from a service-connected disability as a result of service;
- At the time of death was totally and permanently disabled due to a service-connected disability, but whose death was not related to the service-connected disability; or
- Is a member of the Armed Forces on active duty who has been listed for more than 90 days as missing in action, captured or forcibly detained in the line of duty

Schools covered under this program are those in the University of Maine System, Maine Community College System, and Maine Maritime Academy.

Spouses may be admitted to a certificate, associate's, bachelor's or master's degree program. Children may use the benefit for an associate's or bachelor's program and must enroll before the age of 23.

The program is administered by the Maine Bureau of Veterans' Services. More information can be found by contacting the Bureau.



Free In-State College Tuition for National Guard

On June 25, 2018, Governor LePage signed into law, LD 1736, "An Act To Broaden Educational Opportunities to Members of the Maine National Guard and Provide Financial Assistance to Veterans."

Current law provides a 100% tuition waiver for Maine's National Guard members to attend all schools in the University of Maine and Maine Community College Systems and Maine Maritime Academy. LD 1736 will allow all eligible National Guard members to also attend the Maine Criminal Justice Academy, or a private nonprofit postsecondary education institution in the State, registered with the Military Bureau as a participating institution.

Eligible Maine National Guard service members must be fully qualified drilling members of the Guard, be enrolled or accepted into a postsecondary education institution and not have previously earned a bachelor's degree or equivalent.

For more details, please contact the Maine National Guard Recruiting and Retention Battalion: 1-800-462-3101 https://www.facebook.com/MEARNGRRB http://www.me.ngb.army.mil/recruiting

Education and Training Programs from the VA

The VA offers multiple programs to advance the education and skills of veterans and service members. Some might find that they are eligible for more than one benefit or that one program is more suited to their education and training goals than another. Spouses and family members may also be eligible for education and training assistance. In fact, 25% of those benefitting from the VA's education programs are non-veterans. Among the programs offered by the VA are:

The Post-9/11 GI Bill®, or "Forever GI Bill® offers higher education and training benefits to veterans, service members, and their families who served after September 10, 2001.

 Traditional eligibility included individuals who after September 10, 2001 - had 90 days or more of active duty service; were honorably discharged veterans; or were honorably discharged veterans who were discharged with a service-connected disability after 30 days.



- In November 2017, the Harry W. Colmery Educational Assistance Act of 2017, otherwise known as the "Forever GI Bill®, expanded eligibility to Purple Heart recipients and Reservists ordered to active duty for medical care or a disability exam on or after September 11, 2001 (effective August 1, 2018).
- Other provisions included eliminating the 15-year limitation for using GI Bill® benefits for service members released from active duty on or after January 1, 2013; the ability to use GI Bill® (R) benefits at technical and vocational schools; and expanded eligibility and housing allowance support for reserve components, among others.

The GI Bill® provides up to 36 months of educational benefits that covers the following programs, among others:

- · Undergraduate and graduate degrees at institutions of higher learning
- Entrepreneurship training
- Independent and distance learning
- Vocational/technical training
- National testing reimbursement

Financial support provided by the program may also include:

- · Monthly housing allowance
- Annual books and supplies stipend
- One-time rural benefit payment

The Montgomery GI Bill[®] assists active duty and Reservists with the pursuit of higher education degrees, certificates, and other education and training. There are two components to the program:

- Montgomery GI Bill[®] Active Duty (MGIB-AD) for active duty members who enroll and pay \$100 per month for 12 months and are then entitled to receive a monthly education benefit once they have completed a minimum service obligation.
- Montgomery GI Bill[®] Selected Reserve (MGIB-SR) for Reservists with a six-year obligation in the Selected Reserve who are actively drilling.

The Reserve Educational Assistance Program (REAP) provides educational assistance to members of the Reserve components called or ordered to active duty in response to a war or national emergency declared by the president or Congress.

NOTE: The National Defense Authorization Act of 2016 ended REAP on November 25, 2015. Some individuals will remain eligible for REAP benefits until November 25, 2019, while others are no longer eligible for REAP benefits.

The Post-9/11 GI Bill[®] in many ways has replaced REAP because it also provides educational assistance benefits for Reserve and National Guard members called to active duty on or after September 11, 2001, and in many cases provides a greater benefit than REAP.

Veterans Educational Assistance Program (VEAP) is available for service members who elected to make contributions from their military pay to participate in this education benefit program. The government matches their contributions on a 2-for-1 basis. Participants in this program may use these benefits for degree, certificate, correspondence, apprenticeship/on-the-job training programs, and vocational flight training programs.

The VA's Survivors and Dependents Educational Assistance Program consists of:

- The Marine Gunnery Sergeant John David Fry Scholarship (Fry Scholarship). Available for children and spouses of Service members who died in the line of duty after September 10, 2001.
- The Survivors' and Dependents' Educational Assistance (DEA)
 Program. The program offers education and training opportunities
 to eligible dependents of veterans who are permanently and totally
 disabled due to a service-related condition or of veterans who died
 while on active duty or as a result of a service-related condition.

For more detailed information about these programs, including a GI Bill[®] Comparison Tool, please visit: https://benefits.va.gov/gibill/. The VA also offers an Education Call Center:

1-888-442-4551 Monday – Friday, 7 a.m. – 6 p.m. CST

Maine has several resources to help veterans, service members, and their families better understand how to utilize their benefits and prepare for secondary education:

Maine State Approving Agency (MSAA) for Veterans' Education Programs

Please see Resources, page 51

Financial Assistance for High School Students from the MSAA

High school students with a parent who has a 100% permanent and total VA disability rating may be eligible to receive \$1,000 a month under Chapter 35 of the GI Bill[®]. Students must be 18 to receive this assistance. For more information, please contact the MSAA.

Veterans Upward Bound

Please see Resources, page 35

Employment

Veteran Assistance at Maine's CareerCenters

As part of the U.S. Department of Labor's Veterans' Employment and Training Services program (VETS), each of the CareerCenters in Maine has a Disabled Veterans' Outreach Program (DVOP) representative and a Local Veterans' Employment Representative (LVER), who offer expert advice to veteran job seekers and spouses who need assistance finding employment.

Through the DVOP and LVER programs, veterans and eligible spouses are given priority for:

- · Translating military skills to match civilian job descriptions
- Developing resumes
- Strategizing job searching techniques and resources
- Identifying training and educational opportunities
- Assistance with applying for funding for training

To find a CareerCenter near you, please visit: www.mainecareercenter. gov/employment/veterans.shtml



State of Maine Vocational Rehabilitation Services

Bureau of Rehabilitation Services Administrative Office 150 State House Station Augusta 04333-0150 207-623-6799 (ph) 207-287-5292 (fax) www.maine.gov/rehab/dvr/vr.shtml

The Division of Vocational Rehabilitation, also known as "VR," is a Department of Labor program that helps people who have disabilities find and keep a job. VR helps people who have physical, mental, or emotional disabilities. There is no charge for diagnostic services, vocational evaluation, counseling, or job placement assistance. A VR counselor will first help you explore possible career opportunities by helping you assess your interests and aptitudes. From there, a VR counselor will:

- Identify skills and training needed to prepare you for a new career
- Locate or develop specific training programs with special accommodations to meet your needs
- Purchase tools, uniforms, or basic equipment needed to either start a new job or keep an existing job. Occasionally, VR will also be able to help pay for some medical/psychological services.

To be eligible you must:

- · Have a disability that keeps you from getting or keeping a job; and
- Need VR services to find or keep a job.

To apply for VR, please call or visit one of the Bureau of Rehabilitation Services offices to request an application.

Maine's Occupational Licensing Initiative

Since 2012, Maine's Department of Professional and Financial Regulation (DPFR) has taken great strides to accelerate the licensing process for veterans in the state. Individuals who have military experience and training and who wish to obtain an occupational license receive appropriate credit for their military training and experience. The program allows for quicker, easier licensing for veterans who have demonstrable military experience in various professional fields. The Office of Professional and Occupational Regulation has flexibility in evaluating and crediting military experience toward licensure and continuing education requirements, reducing the need for veterans to undergo duplicative and expensive training.

The initial focus of the Licensing Initiative allowed for quicker licensing for veterans with demonstrable military experience in the areas of:

- Boiler
- Electrical
- Fuel
- Plumbing

For more information, please visit: www.maine.gov/pfr/military.html

Troops to Teachers – Maine

Troops to Teachers 6490 Saufley Field Road Pensacola, FL 32509 1-800-231-6242 www.proudtoserveagain.com/States?state=Maine www.facebook.com/TTT.DANTES ttt@navy.mil

Troops to Teachers was established in 1993 to assist transitioning service members and veterans in beginning new careers as K-12 school teachers in public, charter, and Bureau of Indian Affairs schools. The program provides counseling and referral services for participants to help them meet education and licensing requirements to teach and subsequently helps them secure a teaching position. Since 1993, more than 20,000 veterans have successfully transitioned to a career in education.

Every service member interested in a career in teaching will receive assistance to transition his or her leadership, training, and core values to teaching in K-12 schools.

VA Veteran Readiness and Employment

1 VA Center Augusta, ME 04330-6795 207-623-8411 (ph) 207-621-4867 (fax) 1-800-827-1000 VRE.VBATOG@va.gov www.benefits.va.gov/vocrehab

Veteran Readiness and Employment (VR&E) is the VA program that assists veterans with service-connected disabilities to achieve employment or enhance their ability to function independently at home and in the community. Eligible veterans must have a VA service-connected disability rating of at least 20 percent with an employment handicap, or be rated 10 percent with a serious employment handicap. Eligible veterans must be discharged under other than dishonorable conditions.

Depending on your needs and goals, VR&E services may include:

- A complete evaluation to determine your abilities, skills, and interests for employment
- Vocational counseling and rehabilitation planning for employment services
- Employment services such as job training, resume development, and other work-readiness support
- On the Job Training (OJT), apprenticeships, and non-paid work
 experiences
- Post-secondary training at a college, vocational, technical, or business school
- Supportive rehabilitation services including case management, counseling, and medical referrals
- Independent living services if you are unable to work due to the severity of your disabilities



Healthcare

Maine Veterans' Homes – Eldercare, Nursing, and Rehabilitative Services

Please see Resources, page 59,73,28,81,41,67

Women Veterans' Clinic at Togus

Please see Resources, page 60

VA Health Benefits

Veterans with active military service and an honorable discharge may be eligible for VA health care. Enrollment in VA health care provides comprehensive care and services designed to promote good health, preserve your current health, or restore you to better health. This includes treating illnesses and injuries, preventing future health problems, improving functional abilities and enhancing quality of life.

Health care provided by the VA includes preventive care, inpatient care, ancillary services, specialty care, and mental health services. Inpatient care includes a full spectrum of treatment services, such as medical, surgical, mental health, dialysis and acute care. The VA also provides care for mental health needs, such as counseling and specialized programs including intensive case management, work programs, and psychosocial rehabilitation.

Veterans receiving care from the VA may be treated on-site during inpatient hospitalization, at one of their primary or specialty care clinics, at a Community Based Outpatient Clinic or Health Care Center, in a VA Community Living Center (formerly known as a VA nursing home), or in a residential care facility.

While VA operates over 1,700 health care facilities, not all services are available at every location. In that instance, the VA may refer patients to another VA facility or the VA will pay for care from a community provider through its Community Care or Veteran's Choice Programs.

Eligibility for VA health care is determined by need, gross household income, and service-connection status. The VA operates eight priority groups of health care access, with the VA absorbing the costs of caring for more severely disabled or low-income veterans. Other veterans without service-connected disabilities and higher gross incomes may have some care provided by the VA, with co-pays.



There are multiple ways to apply for VA health care. You can:

- Visit any Maine Bureau of Veterans' Services office (www.maine.gov/ veterans)
- Apply in person at Togus

 VA Center
 Health Benefits Advisor Office
 Building 200
 Augusta, ME 04330
- Call the VA at 1-877-222-8387
- Apply online at: https://www.vets.gov/health-care/apply

The VA also offers health care programs specific to certain veteran populations, to include:

Veterans Exposed to Agent Orange

Agent Orange Help Line: 1-800-749-8387 GW/AOHelpline@vba.va.gov www.publichealth.va.gov/exposures/agentorange

Veterans who were exposed to Agent Orange or other herbicides during military service may be eligible for a variety of VA benefits, including disability compensation for diseases associated with exposure. Their dependents and survivors also may be eligible for benefits.

"Agent Orange" refers to a blend of tactical herbicides the U.S. military sprayed in the jungles of Vietnam and around the Korean demilitarized zone to remove trees and dense tropical foliage that provided enemy cover. Veterans who may have been exposed to Agent Orange include veterans who were in Vietnam, the Korean Demilitarized Zone, on Thai Air Force bases, who flew on or worked on C-123 Aircraft, and those who served on ships and boats around Vietnam at the time of the war.

VA and federal law presumes that certain diseases are a result of exposure to these herbicides. This "presumptive policy" simplifies the process for receiving compensation for these diseases since VA foregoes the normal requirements of proving that an illness began during - or was worsened by - your military service.

Diseases presumed to be connected to Agent Orange exposure include:

- Chronic B-Cell Leukemias
- Hodakin's Disease
- Ischemic Heart Disease
- Multiple Myeloma
- Non-Hodgkin's Lymphoma
- Parkinson's Disease
- Prostate Cancer
- Type 2 Diabetes
- Cancer of the bronchus
- Cancer of larynx
- Lung Cancer
- Cancer of the trachea
- Specific Soft Tissue Sarcomas
- Specific Lymphomas
- Hairy cell leukemia
- Chronic lymphocytic leukemia (CLL)
- Early-onset peripheral neuropathy*
- Chloracne*
- Porphyria cutanea tarda*



*These diseases must appear within one year of the last day the veteran was exposed to Agent Orange.

VA offers eligible veterans a free Agent Orange Registry health exam to identify possible long-term health problems related to exposure. VA also offers health care, disability compensation, and other benefits to eligible veterans for certain disease conditions, as well as benefits for children of Vietnam Veterans who developed spina bifida. Dependents and survivors may also be eligible for other benefits.

To explore if you or a family member are eligible for benefits, please:

- Visit any Maine Bureau of Veterans' Services office (www.maine.gov/ veterans)
- Apply in person at Togus One VA Center Health Benefits Advisor Office Building 200 Augusta, ME 04330
- Apply online using eBenefits (www.ebenefits.va.gov/ebenefits/ homepage)
- * Blue Water Navy Veterans who may have been exposed to Agent Orange should contact a VSO for more information.

Gulf War Veterans' Illnesses and Coverage

1VA Center Togus, ME 04330 Janet Orrall Environmental Health Coordinator 207-623-8411, x5697 Janet.orrall@va.gov

Certain illnesses are associated with Gulf War service in the Southwest Asia theater of military operations from August 2, 1990 to present. Medically unexplained illnesses (commonly referred to as Gulf War illness or Chronic Multi-symptom illness) are a significant concern for some veterans who served during the Gulf War.

For VA benefit purposes, Gulf War service is active military duty service in any of the following areas at any time from August 2, 1990 to present:

- Iraq
- Kuwait
- Saudi Arabia
- The neutral zone between Iraq and Saudi Arabia
- Bahrain
- Qatar
- The United Arab Emirates (U.A.E.)
- Oman
- Gulf of Aden
- Gulf of Oman
- · Waters of the Persian Gulf, the Arabian Sea, and the Red Sea
- The airspace above these locations

A prominent condition affecting Gulf War veterans is a cluster of medically unexplained chronic symptoms that can include fatigue, headaches, joint pain, indigestion, insomnia, dizziness, respiratory disorders, and memory problems. VA refers to these illnesses as "chronic multisymptom illnesses" and "undiagnosed illnesses."

VA presumes certain chronic, unexplained symptoms existing for six months or more are related to Gulf War service without regard to cause. These "presumptive" illnesses must have appeared during active duty in the Southwest Asia theater of military operations or by December 31, 2001, and be at least ten percent disabling.

Specifically, these illnesses include:

- Chronic Fatigue Syndrome
- Fibromyalgia
- Functional gastrointestinal disorders (includes IBS, functional dyspepsia, functional abdominal pain syndrome)
- Undiagnosed illnesses with symptoms including those listed above, as well as abnormal weight loss, menstrual disorders, skin conditions, and sleep disturbances.

For veterans who meet the theater of operations and timeframe eligibility, the VA offers a free Gulf War Registry health exam to find possible long-term health problems related to Gulf War service. The Registry health exam includes an evaluation of environmental exposure and medical history, laboratory tests, and a physical exam. You do not need to be enrolled in VA health care to receive this free exam.

A VA health professional will then connect eligible veterans to key services, which may include health care, disability compensation, and other benefits. Veterans' dependents and survivors may also be eligible for benefits.

To receive a Gulf War Registry health exam, please use the contact information above.

*Veterans exposed to burn pits should contact a VSO for more information.

OEF/OIF/OND Veterans' Enhanced Eligibility for Health Care Benefits

1VA Center Togus, ME 04330 Joleen Lilley, OEF/OIF/OND Program Manager (207) 623-8411, x3078 1-877-421-8263, x3078

Nathan Platt, OEF/OIF/OND Program Social Work Case Manager 207-623-8411, x5344 1-877-421-8263, x5344

Bobbie Hayden, OEF/OIF/OND Point of Contact 207-623-8411, x4266 1-877-421-8263, x 4266

Veterans, including activated Reservists and members of the National Guard, who served in a theater of combat operations after November 11, 1998 are entitled to an extended period of eligibility for health care for five years post discharge, if discharged under other than dishonorable conditions.



Combat veterans who enroll during the five-year eligibility period will receive:

- Free medical care and medications for any conditions related to their service in theater, with no co-pays
- Immediate benefits of health care coverage
- Dental treatment necessary for the one-time correction of dental conditions, provided they did not receive a complete dental examination 90 days prior to release.

For veterans who do not enroll during the five-year eligibility period, eligibility for VA health care enrollment and subsequent care is based on other factors such as a compensable service-connected disability, or the veteran's financial circumstances. Consequently, combat veterans are strongly encouraged to apply for enrollment within their enhanced eligibility period, even if they perceive that they do not need immediate medical care.

If you are a combat veteran interested in enrolling in VA health care, please:

- Visit any Maine Bureau of Veterans' Services offices (www.maine.gov/ veterans)
- Apply in person at the Togus 1 VA Medical Center Health Benefits Advisor Office Building 200 Augusta, ME 04330
- · Call 1-877-222-8387

Post-Traumatic Stress Disorders Program

1 VA Center Augusta, ME 04330 Naomi Rider PTSD Clinical Team Outpatient 207-623-8411, x6344

Posttraumatic stress disorder (PTSD) can occur after someone goes through a traumatic event like combat, assault, or disaster. It is common to have reactions such as upsetting memories of the event, increased jumpiness, or trouble sleeping. If the reactions don't go away over time, or they disrupt your life, you may have PTSD.

Many factors can increase the chance that someone will have PTSD, many of which are not under that person's control. Factors like previous traumatic exposure, age, and gender, can affect whether or not a person will develop PTSD. PTSD symptoms usually start soon after the traumatic event, but they may not appear until months or years later.

Typical symptoms of PTSD include:

- · Feelings of hopelessness, shame, or despair
- · Depression or anxiety
- Drinking or drug problems
- Physical symptoms or chronic pain
- Employment problems
- · Relationship problems, including divorce

The VA operates a National Center for PTSD dedicated to research and education on trauma and PTSD. The intent of the National Center is to

assure that the latest research findings on PTSD help those exposed to trauma. The VA offers a range of counseling options and medications for the treatment of PTSD. Veterans experiencing PTSD may also be eligible for disability compensation and benefits.

Many places within VA provide PTSD treatment, including VA Medical Centers, Community Based Outpatient Clinics (CBOCs), and Vet Centers. Veterans or family members seeking help for PTSD are encouraged to contact the above clinical outpatient coordinator or:

- Call the Veterans Crisis Line: 1-800-273-8255, press #1; text 838255
- Call the Vet Center Call Center: 1-877-WAR-VETS (927-8387)
- Visit any of the Maine Bureau of Veterans' Services offices (www. maine.gov/veterans) to discuss filing a PTSD claim to receive VA programs and benefits

Military Sexual Trauma (MST) Services

1VA Center Togus, ME 04330 Katherine Russin, LCSW, C-ASWCM Military Sexual Trauma Program Coordinator 207-623-8411, x4296 katherine.russin@va.gov

Any veteran who was sexually traumatized while serving in the military is eligible to receive counseling regardless of gender or era of service. Medical services are also available at each VA Medical Center and can be accessed by contacting the Military Sexual Trauma Coordinator (or Women Veterans Program Manager). Assessment and referral for sexual trauma counseling are available at all Vet Centers.

Services for MST may include individual or group counseling, marital and family counseling, health care, disability compensation, referrals to community agencies, and substance abuse counseling. For referrals to services, please contact the coordinator.

*Non VA MST and Domestic Violence support services listed on page 61.

TRICARE

Wendy Moody, Transition Assistance Advisor 207-430-5778 wendy.j.moody2.ctr@mail.mil Humana Military TRICARE East Region Contractor 1-800-444-5445 https://tricare.mil

TRICARE is the health care program for uniformed service members and their families, including active duty and retired members of the: U.S. Army; U.S. Air Force; U.S. Navy; U.S. Marine Corps; U.S. Coast Guard; the Commissioned Corps of the U.S. Public Health Service; and the Commissioned Corps of the National Oceanic and Atmospheric Association.

TRICARE provides comprehensive coverage to all beneficiaries, including:

 Health plans – TRICARE provides up to 11 plans, depending on the service member's eligibility.



- Special programs Beneficiaries may be eligible for supplemental programs to address needs related to cancer, autism, chiropractic, assistive technologies, and cutting-edge treatments for some conditions.
- Prescriptions TRICARE covers most prescription drugs approved by the U.S. Food and Drug Administration (FDA). Prescription drugs may be available as part of either the pharmacy or medical benefit.
- Dental Plans Dental care required to address a medical condition, injury, or disease is covered by TRICARE as part of the medical benefit. Non-medical care, such as preventive services, restorative services, and orthodontics are provided as part of the following plans:

TRICARE Active Duty Dental Program TRICARE Dental Program TRICARE Retiree Dental Program

VA Maine Substance Use Disorder (SUD) Program

1 VA Canter Augusta, ME 04330 207-623-8411 https://www.va.gov/directory/guide/state_SUD.cfm?STATE=ME

Brain Injury Association of America - Maine Chapter

126 Western Ave #261 Augusta, ME 04330 (800) 444-6443 (helpline) mainebraininjuryinfo@biausa.org www.biausa.org/maine

The Brain Injury Association of America - Maine Chapter (BIAA-Maine) serves Mainers affected by brain injury, their families, and the professionals who provide caring services after brain injury. Guided by a volunteer Advisory Board, BIAA-ME identifies the needs of Mainers with brain injuries and their families and works to ensure that a wide range of services and supports are available in the state. BIAA-ME provides advocacy, outreach, education, resources and information to all those in need.

Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA)

VHA Office of Community Care CHAMPVA PO Box 469063 Denver, CO 80246-9063 1-800-733-8387

Follow the directions for submitting email via IRIS at https://iris.custhelp. com/app/ask http://www.va.gov/purchasedcare/

CHAMPVA is a comprehensive health care program in which the VA shares the cost of covered health care services and supplies with beneficiaries. Due to the similarity between CHAMPVA and TRICARE, the two are often mistaken for each other. CHAMPVA is a national VA program while TRICARE is a regionally managed health care program that primarily serves active duty and retired members of the military and their families or survivors.

In some cases, a veteran may appear to be eligible for both or either program on paper; however, if you are a military retiree, or the spouse of a veteran who was killed in action, you are and will always be a TRICARE beneficiary and cannot choose between the two programs.



CHAMPVA provides coverage to the spouse or widow(er) and to the children of a veteran who:

- Is permanently and totally disabled (P&T) because of a serviceconnected disability, or
- Died as a result of a service-connected disability or who at the time of death was rated P&T due to service-connected conditions, or
- · Died while in an active duty status and in the line of duty

CHAMPVA covers most medically necessary health care services, including ambulance services, ambulatory surgery, durable medical equipment (DME), family planning and maternity, hospice, inpatient services, mental health services, outpatient services, pharmacy, skilled nursing care and transplants. CHAMPVA beneficiaries may receive medical services at a VA Medical Center, clinic, or from non-VA providers.

Dental Services/Access to Oral Healthcare

In 2020, the Maine Bureau of Veterans' Services conducted a six-month needs assessment to better understand how Maine's veterans are accessing dental care and what the available options are in the state.

As a result of the project, the Bureau added a Dental Access and Information page to its website which includes the 105-page report, a list of Maine dental clinics, options for veterans' dental insurance, the University of New England's Dental Hygiene Clinic Fee Schedule, and the University of Maine at Augusta's Dental Hygiene Clinic Fee Schedule.

https://www.maine.gov/veterans/benefits/healthcare/dental_access_and_ information.html

Housing

Avesta Housing - Thomas Heights

Opened in mid-December 2015, Thomas Heights was named in honor of Thomas Ptacek, a veteran and advocate for people experiencing homelessness. Thomas Ptacek, who became homeless for a time after serving in the U.S. Navy, has been a strong advocate for veterans and affordable housing in Portland for years.

Thomas Heights features 18 efficiency apartments targeted to veterans whose income is under 50% of the median area income. Located on a bus route at the base of Munjoy Hill, Thomas Heights' 18 households



enjoy views of Back Cove, as well as easy access to services, shops, restaurants and Portland's Old Port.

For more information and to apply for residency, please visit: http:// thomasheights.avestahousing.org.

MaineHousing - SaluteME Mortgage Program

MaineHousing offers qualified active duty, veterans, and retired military personnel a 0.25% discount on its already low First Home Loan 30-year fixed interest rate through the SaluteME and Salute Home Again programs.

In appreciation for the commitment and sacrifices made by Maine's current and former military, MaineHousing wishes to provide the most affordable way for veterans to either buy their first home or return to home ownership.

To be eligible for the SaluteME or Salute Home Again program, applicants must:

- Remain on active duty or have been honorably discharged from military service
- Served on active duty for 180 days or within a war zone. (National Guard members who meet this qualification are eligible.)
- Be a first-time homebuyer or returning homebuyer whose new home will be their primary residence
- Meet income limits
- · Meet home cost limits

MaineHousing has partnered with banks, credit unions, and mortgage lenders to provide the SaluteME and Salute Home Again programs. Find a local lender near you: www.mainehousing.org/programs-services/ homebuyer/GreenKeyLenders.

VA Housing Programs

VA Home Loans

The VA helps service members, veterans, and eligible surviving spouses become homeowners. The VA will provide a home loan guaranty benefit and other housing-related programs to help you buy, build, repair, retain, or adapt a home for your own personal occupancy.

VA Home Loans are provided by private lenders, such as banks and mortgage companies. VA guarantees a portion of the loan, enabling the lender to provide you with more favorable terms.

- Purchase Loans help you purchase a home at a competitive interest rate often without requiring a down payment or private mortgage insurance.
- Cash Out Refinance loans allow you to take cash out of your home equity to take care of concerns like paying off debt, funding school, or making home improvements.
- Interest Rate Reduction Refinance Loan: also called the Streamline Refinance Loan can help you obtain a lower interest rate by refinancing your existing VA loan.

- Native American Direct Loan Program: helps eligible Native American veterans finance the purchase, construction, or improvement of homes on Federal Trust Land, or reduce the interest rate on a VA loan.
- Adapted Housing Grants: help veterans with a permanent and total service-connected disability purchase or build an adapted home or to modify an existing home to account for their disability.

Application details and Certificates of Eligibility are managed by the VA's Regional Loan Center in Cleveland.

For more information, please contact: Cleveland Regional Loan Center U.S. Department of Veterans Affairs 1240 East Ninth St. Cleveland, OH 44199 1-800-729-5772

Housing Grants for Disabled Veterans

The VA provides grants to service members and veterans with certain permanent and total service-connected disabilities to help purchase or construct an adapted home, or modify an existing home to accommodate a disability.

Two grant programs exist: the Specially Adapted Housing (SAH) grant and the Special Housing Adaptation (SHA) grant.

Specially Adapted Housing (SAH) Grant

SAH grants help veterans with certain service-connected disabilities live independently in a barrier-free environment. SAH grants can be used in one of the following ways:

- Construct a specially adapted home to be acquired
- Build a home on land already owned if it is suitable for specially adapted housing
- Remodel an existing home if it can be made suitable for specially adapted housing
- Apply the grant against the unpaid principal mortgage balance of an adapted home already acquired without the assistance of a VA grant

Special Housing Adaptation (SHA) Grant

SHA grants help veterans with certain service-connected disabilities adapt or purchase a home to accommodate the disability. You can use SHA grants in one of the following ways:

- Adapt an existing home the veteran or a family member already owns in which the veteran lives
- Adapt a home the veteran or family member intends to purchase in which the veteran will live
- Help a veteran purchase a home already adapted in which the veteran will live



To apply for a grant, please contact a Specially Adapted Housing (SAH) staff member via email at sahinfo.vbaco@va.gov or by phone at 1-877-827-3702. You may also:

- Apply online via www.ebenefits.va.gov
- Download VA Form 26-4555

Specially Adapted Housing or Special Home Adaptation Grant and mail it to:

Cleveland Regional Loan Center U.S. Department of Veterans Affairs 1240 East Ninth St. Cleveland, OH 44199

- Call the VA toll free at 1-800-827-1000 for questions and to have a claim form mailed to you
- Visit the VA regional office at Togus: 1 VA Center Veteran Service Center Building 248, 2nd Floor Augusta, ME 04330

Veterans' Mortgage Life Insurance

Veterans' Mortgage Life Insurance (VMLI) is mortgage protection insurance that can help families of severely disabled service members or veterans pay off the home mortgage in the event of their death. VMLI provides up to \$200,000 mortgage life insurance and is payable only to the mortgage holder (i.e., a bank or mortgage lender), not to a beneficiary.

VMLI is only available to service members and veterans with severe service-connected disabilities who:

- Received a Specially Adapted Housing (SAH) grant to help build, remodel, or purchase a home, and
- Have the title to the home, and
- Have a mortgage on the home

Veterans must apply for VMLI before their 70th birthday. Service members or veterans who receive a grant for the purchase of Specially Adapted Housing (SAH) will be advised by Loan Guaranty personnel if they are also eligible for VMLI to cover the unpaid mortgage on their home. The SAH agent will also assist with the VMLI application.

Recreational Licenses & Privileges

Free State Park and Museum Access for Maine's Veterans and Active Duty Personnel

Maine Bureau of Veterans' Services 117 State House Station Augusta, ME 04333-0117 207-430-6035 (ph) 207-626-4471 (fax) mainebvs@maine.gov www.maine.gov/veterans/benefits/recreational-licenses/index.html

Maine offers several ways for veterans and service members to take

advantage of the state's many parks, beaches and the Maine State Museum. The Maine Resident Free Lifetime Veteran Park and Museum Pass provides a day use pass to Maine's state parks and historic sites, as well as the Maine State Museum to veterans who are residents of Maine and received an honorable discharge or general discharge under honorable conditions. The Veteran State Park and Museum Pass does not expire and is valid for the lifetime of the holder.

The park pass is valid for the veteran only and is limited to Maine state parks and historic sites operated by the Maine Department of Conservation. Passes are non-transferrable and may not be used by anyone other than the veteran. Please note that Maine veterans age 65 years or older will not be issued a park pass as they are automatically entitled to free admission as a Maine senior citizen.

The Maine Resident Day Use Park Pass for Active Military Personnel entitles the holder, and the holder's spouse and unmarried children (when accompanied by the holder), to free admission at Maine's state parks and historic sites.

Eligible service members must have Maine as their home of residence and must be serving in an enlisted grade in the armed forces as defined in 10 United States Code, Section 101(a)(4). Passes are issued for a calendar year and may be renewed upon application and verification of continuing eligibility.

Neither pass may be used at the following locations:

- Acadia National Park
- Baxter State Park
- Allagash Wilderness Waterway
- Penobscot Corridor
- Penobscot Narrows Observatory
- Maine Wildlife Park

Disabled Veterans: Free Use of State Parks

100% disabled veterans, their spouses, and unmarried children are exempt from paying:

- Regular day use entrance fees to Maine's state parks
- Shelter reservation fees
- Family camping and reservation fees
- · Group camping and reservation fees (applicable to disabled veteran only)

To take advantage of this benefit, the veteran must display either the special disabled veteran plate or similar placards and must be present in the car. Any group members that are not spouses or unmarried children are subject to regular use fees. State parks rules dictate that no more than 6 individuals may be on a family site and that the disabled veteran must be present for the entire reservation.

More details about each of these benefits and applications for the veteran lifetime park pass and the active duty personnel pass may be found at the above link.

Disabled Veterans' Hunting and Fishing Licenses

Complimentary Licenses Inland Fisheries and Wildlife 41 State House Station Augusta, ME 04333 207-287-8000 (ph)



207-287-8094 (fax) www1.maine.gov/ifw/hunting-trapping/disabilities.html

A disabled veteran who has a service-connected disability evaluated at 50% or more may obtain a complimentary license to fish, trap, and hunt (including archery, muzzleload, crossbow). Maine's complimentary hunting and fishing license extends to: bear, migratory bird, pheasant, spring/fall wild turkey, coyote night hunt, one expanded archery antlerless deer permit, one expanded archery either sex permit, and - upon meeting the qualifications - a license to guide.

This license is available to disabled veterans who are residents of Maine, New Hampshire, and Vermont.

This license remains valid for the life of the license holder, as long as the license holder continues to satisfy Inland Fisheries & Wildlife's residency requirements and the license is not revoked or suspended. Please visit the above website for more details and an application.

Maine's Disabled Veterans' Controlled Moose Hunt

Maine Bureau of Veterans' Services 117 State House Station Augusta, ME 04333-0117 207-430-6035 (ph) 207-626-4471 (fax) mainebvs@maine.gov www.maine.gov/veterans/benefits/recreational-licenses/index.html

Since 2009, Maine has offered disabled veterans a free chance to participate in a controlled moose hunt in Aroostook County. Held in conjunction with the Maine Department of Inland Fisheries and Wildlife (IF&W) and Smoldering Lake Outfitters, the Hunt provides permits to in-state residents and permits to out-of-state residents to hunt on broccoli fields to help with crop protection and herd management.

This Hunt is a very unique program and is unlike the regular IF&W moose lottery, as it requires each hunter to team up with a registered Maine Guide who has specific training for the Controlled Moose Hunt. Each year the Hunt is comprised of small groups of veterans and personal guides who hunt during August and September.

Typically, applications for the Hunt are posted on the Bureau of Veterans' Services' website at the beginning of March with the in-state participants drawn by lottery system in May. Maine residents interested in applying for the Hunt must have a Maine Disabled Veteran Complimentary Hunting License. Out of state residents must have a big game license from their home state.

Veterans who have previously tagged a moose through the Disabled Veterans' Controlled Moose Hunt are ineligible to hunt again.



Tax Exemptions and Financial Benefits

Veterans' Emergency Financial Assistance Program

Maine Bureau of Veterans' Services 194 Winthrop Street Augusta, ME 04330 207-430-6035 (ph) 207-626-4471 (fax) mainebvs@maine.gov https://www.maine.gov/veterans/benefits/tax-finance-benefits/vefa. html

VEFAP was created to provide assistance for Maine veterans who suffer an emergency and do not have sufficient savings or access to other financial assistance to resolve the emergency. Examples of assistance may include: Damage to the veterans home due to fire, flood or hurricane that is not covered by insurance; Illness of the veteran or family member that results in hardship, assistance to prevent or resolve the veteran being homeless; and any other condition that puts the veteran at risk of not having the basic necessities of food, shelter, or safety, or dental (pain and infection).

Veterans' Property Tax Exemptions

Maine Revenue Services Property Tax Division PO Box 9106 Augusta, ME 04332-9106 207-624-5600 (ph) 207-287-6396 (fax) prop.tax@maine.gov www.maine.gov/revenue/propertytax/sidebar/exemptions.htm

A veteran who served during a recognized war period and is 62 years or older; or, is receiving 100% disability as a veteran; or, became 100% disabled while serving, is eligible for a \$6,000 exemption.

For more information see the link to the state statute -

http://www.mainelegislature.org/legis/statutes/36/title36sec653.html

Income Tax Exemption for Military Pensions

Maine Revenue Services Income Tax Division P.O. Box 1060 Augusta, ME 04332-1060 207-626-8475 (ph) 207-624-9694 (fax) www.maine.gov/revenue/fag/income_fag.html#fag1040_7

As of January 1, 2016, military pension benefits, including survivor benefits, are completely exempt from Maine state income tax. Military retirees and their survivors who receive military pension benefits as a result of service in the active or reserve components of the Army, Navy, Air Force, Marines or Coast Guard are eligible for this benefit.

With this important reform, Maine joins 22 other states that honor their veterans by not taxing their pensions. Veterans with civilian employee retirement plan benefits may continue to utilize the \$10,000 pension exemption for qualifying plans.



Eligible veterans must complete the Worksheet for Pension Income Deduction available at www.maine.gov/revenue/forms, and submit the worksheet with your income tax return to claim a Pension Income Deduction.

VA Compensation and Pension Programs

Disability Compensation

Disability compensation is a monthly tax-free benefit paid to veterans who are at least 10% disabled because of injuries or diseases that were incurred in or aggravated during active duty, active duty for training, or inactive duty training. A disability can apply to physical conditions, such as chronic knee issues, as well as mental health conditions, such as posttraumatic stress disorder (PTSD).

The benefit amount is increased according to the degree of the veteran's disability on a scale from 10% to 100% (in increments of 10). Compensation may also be paid for disabilities that are considered related or secondary to disabilities occurring in service and for disabilities presumed to be related to circumstances of military service, even though they may arise after service. Generally, the percentage of disabilities and related payment amounts are also designed to compensate for lost work time due to exacerbations or illnesses.

Eligible veterans with dependents who are rated at 30% or greater may receive an additional allowance for dependents. Total disability compensation may be offset for veterans receiving military retirement pay, disability severance pay, or separation incentive payments.

Veterans wishing to apply for disability compensation must provide medical evidence of a current physical or mental disability and evidence of a connection between that disability and an injury, disease, or event in military service. Medical records or medical opinions are required to establish this relationship.

To apply for disability compensation, please:

- Visit any Maine Bureau of Veterans' Services offices (www.maine.gov/ veterans)
- Visit the Togus Regional Office 1 VA Center Veteran Service Center Building 248, 2nd Floor
- Apply online using eBenefits (www.ebenefits.va.gov/ebenefits/ homepage)

Special Monthly Compensation

Special Monthly Compensation (SMC) is an additional tax-free benefit that can be paid to veterans, their spouses, surviving spouses and parents. For veterans, SMC is a higher rate of compensation paid due to special circumstances such as the need of aid and attendance by another person or a specific disability, such as loss of use of one hand or leg.

For spouses and surviving spouses, this benefit is commonly referred to as aid and attendance and is paid based on the need of aid and attendance by another person. Eligibility for SMC includes:

· You require the aid of another person in order to perform personal

functions required in everyday living, such as bathing, feeding, dressing, adjusting prosthetic devices, or protecting yourself from the hazards of your daily environment

- You are bedridden
- You are a patient in a nursing home due to mental or physical incapacity
- Your eyesight is limited to a corrected 5/200 visual acuity or less in both eyes; or concentric contraction of the visual field to 5 degrees or less

To apply for SMC, please:

- Visit any Maine Bureau of Veterans' Services offices (www.maine. gov/veterans)
- Visit the Togus Regional Office 1 VA Center Veteran Service Center Building 248, 2nd Floor
- Complete an Application for Pension (VA Form 21P-527EZ) and send to the regional Pension Management Center:

Department of Veterans Affairs Claims Intake Center Attention: Philadelphia Pension Center P. O. Box 5206 Janesville, WI 53547-5206 Fax: 1-844-655-1604

Dependency and Indemnity Compensation (DIC)

Please see Survivors' Benefits, page 3

Supplemental Income for Wartime Veterans

VA helps veterans and their families cope with financial challenges by providing supplemental income through the Veterans Pension benefit. Veterans Pension is a tax-free monetary benefit payable to low-income wartime veterans.

To qualify for the pension, a veteran must have at least 90 days of active duty service, with at least one day during a wartime period. Veterans who entered active duty after September 7, 1980, generally must have served at least 24 months or the full period for which they were called or ordered to active duty (with some exceptions), with at least one day during a wartime period.

In addition to meeting minimum service requirements, the veteran must be:

- Age 65 or older, or
- Totally and permanently disabled, or
- A patient in a nursing home receiving skilled nursing care, or
- Receiving Social Security Disability Insurance, or
- Receiving Supplemental Security Income

To apply for the supplemental pension, please:

• Visit any Maine Bureau of Veterans' Services office

(www.maine.gov/veterans)

- Visit the Togus Regional Office 1 VA Center Veteran Service Center Building 248, 2nd Floor
- Complete an Application for Pension (VA Form 21P-527EZ) and send to the regional Pension Management Center:

Department of Veterans Affairs Claims Intake Center Attention: Philadelphia Pension Center P. O. Box 5206 Janesville, WI 53547-5206 Fax: 1-844-655-1604

Survivors Pension Program Please see Survivors' Benefits, page 3

VA Life Insurance Programs

The VA offers a variety of life insurance programs to provide the families of veterans and service members with financial security and peace of mind.

Servicemembers' Group Life Insurance

Servicemembers' Group Life Insurance (SGLI) is a program that provides low-cost term life insurance coverage to eligible service members. Service members who qualify for SGLI are automatically enrolled and issued the maximum coverage. SGLI provides automatic life insurance coverage of \$400,000 to service members upon enlistment. Members with SGLI also get automatic coverage for their dependent children and spouses.

Servicemembers automatically enrolled in SGLI include:

- Active duty members of the Army, Navy, Air Force, Marines, or Coast Guard
- Commissioned members of the National Oceanic and Atmospheric Administration (NOAA) or the U.S. Public Health Service (USPHS)
- · Cadets or midshipmen of the U.S. military academies
- Members, cadets, or midshipmen of the Reserve Officers Training Corps (ROTC) engaged in authorized training and practice cruises
- Members of the Ready Reserve or National Guard who are scheduled to perform at least 12 periods of inactive training per year
- Service members who volunteer for a mobilization category in the Individual Ready Reserve

Family Servicemembers' Group Life Insurance

Family Servicemembers' Group Life Insurance (FSGLI) is a program that provides term life insurance coverage to the spouses and dependent children of servicemembers insured under SGLI. The service member pays the premium for spousal coverage.

Dependent children are insured at no cost.

Spouses and dependent children of the following are eligible for FSGLI:

- · Active duty service members covered by full-time SGLI and
- Members of the National Guard or Ready Reserve of a uniformed service covered by full-time SGLI.

Family coverage is available only to members insured under the SGLI program. If you are covered under full-time SGLI, you are eligible to insure your spouse, regardless of whether your spouse is on active duty, retired, or is a civilian. FSGLI provides up to a maximum of \$100,000 of insurance coverage for spouses, not to exceed the service members' SGLI coverage amount, and \$10,000 for dependent children.

Servicemembers' Group Life Insurance Traumatic Injury Protection

Servicemembers' Group Life Insurance Traumatic Injury Protection (TSGLI) provides automatic traumatic injury coverage to all service members covered under the SGLI program. TSGLI offers short-term financial assistance to severely injured service members and veterans to assist them in their recovery from traumatic injuries. TSGLI is not only for combat injuries, but provides insurance coverage for injuries incurred on or off duty.

Service members insured under full-time SGLI are automatically covered by TSGLI. TSGLI coverage applies to active duty members, Reservists, National Guard members, funeral honors duty and one-day muster duty.

To be eligible for payment of TSGLI, service members must meet all of the following requirements:

- Insured by SGLI when you experience a traumatic injury
- Incurred a scheduled loss that was a direct result of a traumatic injury
- Suffered the traumatic injury prior to midnight of the day that you separate from the uniformed services
- Suffered a scheduled loss within two years (730 days) of the traumatic injury
- Survived for a period of not less than seven full days from the date of the traumatic injury

This benefit is also provided retroactively for service members who incurred severe losses as a result of traumatic injuries between October 7, 2001 and November 30, 2005, regardless of the geographic location where the injury occurred, and regardless of whether coverage was in effect at the time of injury. Please visit: www.benefits.va.gov/INSURANCE/tsgliclaim-questionnaire.asp to determine if you are eligible for retroactive coverage.

As of October 2017, nearly all service members may manage their SGLI coverage using the SGLI Online Enrollment System (SOES). Through the SOES, service members may decline SGLI coverage, select a lesser amount than maximum coverage, designate beneficiaries, and/or make other changes.



*SOES access for all branches of service is planned for release on the following schedule:

- Marine Corps February 2018
- Coast Guard and National Oceanic and Atmospheric Administration March 2018

*This schedule is subject to change.

To access SOES, sign into www.dmdc.osd.mil/milconnect and go to the Benefits Tab, Life Insurance SOES- SGLI Online Enrollment System.

Veterans' Group Life Insurance

Veterans' Group Life Insurance (VGLI) is a program that continues life insurance coverage after separation from service. VGLI will provide lifetime coverage as long as premiums are paid. Veterans may enroll for a maximum amount of coverage that is equal to the amount of SGLI coverage they had when separating from service. Lesser amounts of coverage are also available in increments of \$10,000.

Once enrolled in VGLI, coverage may be increased by \$25,000 every five years up to the legislated maximum of \$400,000, until age 60. Veterans are eligible to apply for VGLI if they had SGLI and are within one year and 120 days of the following events:

- Release from active duty or active duty for training under a call or order to duty that does not specify a period of less than 31 days.
- Separation, retirement or release from assignment from the Ready Reserves/National Guard.
- Assignment to the Individual Ready Reserves (IRR) of a branch of service or to the Inactive National Guard (ING). This includes members of the United States Public Health Service Inactive Reserve Corps (IRC).
- Placement on the Temporary Disability Retirement List (TDRL)

Veterans are also eligible to apply for VGLI if they had part-time SGLI and while performing duty, suffered an injury or disability that rendered them uninsurable at standard premium rates.

Service-Disabled Veterans Insurance

The Service-Disabled Veterans Insurance (S-DVI) program was established in 1951 to meet the insurance needs of certain veterans with serviceconnected disabilities. S-DVI is available in a variety of permanent plans as well as term insurance. Policies are issued for a maximum face amount of \$10,000.

Veterans can apply for S-DVI if they meet the following four criteria:

- Released from active duty under other than dishonorable conditions on or after April 25, 1951
- Rated for a service-connected disability (even if only 0%)
- · Are in good health except for any service-connected conditions

 Apply within two years from the date VA grants your new serviceconnected disability.

To apply for VGLI or S-DVI, please:

- Apply through eBenefits (www.ebenefits.va.gov/ebenefits/homepage)
- Visit the Togus Regional Office 1 VA Center
 Veteran Service Center
 Building 248, 2nd Floor
- Visit any Maine Bureau of Veterans' Services offices (www.maine. gov/veteran)

Veteran Identification

Military Discharge Requests

Maine Bureau of Veterans' Services 117 State House Station Augusta, ME 04330 207-430-6035 (ph) 207-626-4471 (fax) mainebvs@maine.gov www.maine.gov/veterans/docs/MBVS%20Request%20Form.pdf

Copies of military discharges (DD214 form or equivalent) are often required as proof of service when applying for state and federal veteran benefits, as well as programs from local municipalities and discounts from retailers. Discharge documents may be requested by an individual to prove veteran status for benefits or by:

- · Case managers or social workers helping a veteran access benefits
- Funeral homes coordinating burials for veterans
- Family members who wish to join a veteran service organization or to learn more about their family member's military career

The Maine Bureau of Veterans' Services has an archive of nearly 50,000 discharge records, which are available for free to veterans and eligible family members. If you are a veteran who entered the military from Maine, the Bureau of Veterans' Services may have a copy of your DD214 (or equivalent) on file. The application form to request a DD214 or other discharge paperwork may be found at the above link.

Typically, the Bureau will not have DD214s for current Maine residents who entered the military from another state. If the Bureau does not have your DD214, you may wish to request it from the following resources:

- The website of the National Association of State Directors of Veterans Affairs provides a listing of other states' departments of veterans' services. Contact the veterans' services department of your home state to determine if they have your discharge records. (www.nasdva.us)
- The National Archives and Records Administration may also be able to assist in providing you with a copy from the National Personnel Records Center. Please visit their website at www.archives.gov/ veterans/military-service-records and follow the instructions for completing a request.

Maine's Military Service Driver's License Designation

Bureau of Motor Vehicles 101 Hospital Street, Augusta, ME 207-624-9000 (ph) 207-624-9013 (fax) www.maine.gov/sos/index.html www.maine.gov/sos/bmv/licenses/veteran.html

Maine offers a military service designation on driver's licenses that allows veterans and service members to prove military status for discounts at businesses and retail outlets.

To obtain this designation, applicants must:

- Be currently serving in the United States Armed Forces and show military ID
- Provide a DD214 verifying that they had an honorable discharge from the United States military
- Provide a VA ID or service-connected disability ratings letter to verify honorable veteran status

If you currently have the field of stars background on your license, you do not need to show additional information or reapply for the military service designation. If you wish to have the flag indicator added to the license other than at renewal time, there is a \$5.00 duplicate fee.

Applicants will also have to bring documentation verifying Maine residency and legal presence in the United States if they have not already done so. A complete list of acceptable documents can be found at www. maine.gov/sos/bmv. Any branch of the Bureau of Motor Vehicles can distribute a license with the military service designation.

Veteran Identification Card

In November 2017, the VA rolled out a national Veterans Identification Card (VIC) to allow all veterans with honorable service an opportunity to prove veteran status.

Only those veterans with an honorable discharge or general (under honorable conditions) can request a VIC.

The VIC can be used to prove veteran status for those who served the minimum obligated time in service, but did not meet the retirement or medical discharge threshold.

In addition, veterans who served in the reserve components are eligible to apply for the ID card. The VIC will provide proof of military service, and may be accepted by retailers in lieu of the DD214 to obtain promotional discounts and other services offered to veterans. The VIC does not qualify veterans for any health benefits or other state and federal veteran programs.

To request a VIC, veterans must visit www.vets.gov/?next=%2Fveteranid-card%2F and sign in or create an account. This is the only way to obtain a VIC, the cards are not available at any VA hospitals or clinics.

Military ID for Commissary and Exchange Privileges

Maine National Guard Headquarters DEERS Office Camp Keyes 194 Winthrop Street Augusta, ME 04333 207-430-5768 www.me.ngb.army.mil/family/documents/ID-cards-maine.pdf

Unlimited commissary and exchange store privileges in the United States are available to honorably discharged veterans with a service-connected disability rated at 100 percent permanent and total and to:

- Military retirees
- Recipients of the Medal of Honor
- Active duty service members
- Guard and reserve members
- · Family members of all of the above
- Unremarried surviving spouses and dependents of service members who pass away on active duty
- Family members of veterans whose service-connected disability was rated 100 percent permanent and total at the time of death

Please visit the above website to find the closest ID card office. Veterans with a 100% permanent and total disability rating who are interested in obtaining an ID card must provide their VA ratings letter and two forms of photo ID.

Maine Veterans' License Plates, Decals and Fee Exemptions

Bureau of Motor Vehicles 101 Hospital Street, Augusta, ME 207-624-9000 (ph) 207-624-9013 (fax) www.maine.gov/sos/bmv/registration/availablevet.html

The Bureau of Motor Vehicles (BMV) provides fourteen different veteran plates, many of which are registration fee or excise tax exempt. The plates range from a veteran plate available to all honorably discharged veterans, to custom plates for Purple Heart recipients and disabled veterans.

Please visit the web site above for more details about license plate options. Applicants must provide their DD214 to prove veteran status, as well as their VA ratings letter to confirm their service-connected disability.

Veterans' Decal Program

Bureau of Motor Vehicles Attention: Registration Unit 29 State House Station Augusta, ME 04333-0029 207-624-9000, x52149 registrations@maine.gov

The Bureau of Motor Vehicles offers qualified veterans specialized decals for their veteran license plates to allow veterans to display a special symbol of their service to our country.



Realizing it would be impossible to include all of the hundreds of military awards and decorations, a legislatively appointed task force set guidelines for the initial issuance of decals. Five decals depict the seal of each branch of the United States Armed Forces. Other decals available include 11 individual awards for bravery including the Bronze Star or higher; ten campaign medals; and six military badges.

Veterans interested in placing decals on their veteran or disabled veteran plate may obtain decals by bringing a copy of their DD214 to a Bureau of Motor Vehicles branch office or by mailing their DD214 and the \$5.00 fee to the above address.

For a veteran who did not receive a medal until after discharge, and who seeks a decal representing this medal, a copy of the military orders or a copy of the citation will serve as proof of eligibility.

An honorably discharged veteran may obtain up to three sets of veterans' plates and decals. There is no additional fee for a special veteran or disability special veteran plate and the fee for a set of decals is \$5.00 per set. There is no fee for replacement decals.

Gold Star Family License Plates

Maine Bureau of Veterans' Services 117 State House Station Augusta, ME 04333-0117 207-430-6035 (ph) 207-626-4471 (fax) www.maine.gov/veterans/benefits/veteran-identification/index.html

In 2011, Public Law Chapter 246 was enacted by the First Regular Session of the 125th Legislature which established the Gold Star Family License Plate. To be eligible for the plate, a family member must have received a Gold Star Lapel Button (purple background) from the casualty branch of service, or be eligible to receive a Gold Star Lapel Button from the federal government. The Gold Star Lapel Button signifies that the service member was killed-in-action or died in a combat theater of operations.

In 2015, the 127th Legislature enacted Public Law Chapter 17, which amended the laws governing the Gold Star Family Plate. Specifically, this law allows issuance of gold star family registration plates for family members, including grandparents, of a person who died while on active duty, but not in combat. This plate features the Gold Star (GS) on a gold background, versus the purple background for those killed in combat. The 2015 law also authorizes the issuance of gold star family vanity registration plates that feature the "GS" classification and can be customized with up to five characters.

Family members may also request a Gold Star Family License Wall Plate to be used for ceremonial, display purposes.

Eligible family members for a Gold Star Family License Plate (must be Maine residents) include:

- · Widow or Widower
- Parents (includes stepparents, parents through adoption, and foster parents)
- Children (includes stepchildren and children through adoption)
- · Brothers/sisters (includes half-brothers/sisters)
- Grandparents of those who died after March 28, 1973



Families of service members who meet above eligibility requirements must submit a completed license application, as well as a DD Form 1300 Casualty Report, (or other official paperwork indicating death on active duty in support of a combat or non-combat operation), and proof of relationship which may be copies of birth, marriage, or baptismal certificates.

Applications and more details regarding eligibility requirements may be found at the above link. Once eligibility has been verified, the Bureau of Veterans' Services will coordinate with the Bureau of Motor Vehicles for the issuance of license plate(s). Only one license plate or set of plates will be issued per qualifying family member. The Gold Star Family License Plate may only be used on a car or pickup truck rated 6,000 lbs. or fewer.

In 2019, the 129th Legislature enacted PL 443 which allows holders of Gold Star Family vehicle registration plates to be issued complimentary licenses to hunt, trap and fish.

In addition to recreational opportunities, Gold Star Families will now be exempt from vehicle registration fees.



Veteran Resources by County

Androscoggin County

Lewiston Vet Center

Scott Hutcherson, Vet Center Director 35 Westminster St. Lewiston, ME 04240 207-783-0068 8:30AM - 5:00PM

The Vet Center Program, established by Congress in 1979, provides a personal, informal atmosphere in which to assist eligible veterans and their families. Eligibilities include veterans whom have served in combat areas and any veterans whom have experienced sexual trauma. In addition to individual counseling, we provide therapy and activity groups. Family members and significant others are also eligible for readjustment counseling when related to the resolution of the veteran's readjustment issues. The Vet Center program also focuses on educating the public on the effects of military trauma and veterans issues.

Services Offered Include:

- · Individual and group counseling
- · Couples/marital/family counseling
- · Sexual trauma/harassment counseling
- Bereavement counseling
- Substance abuse counseling
- · VA information and assistance
- Outreach and education about veteran issues and services

Health Affiliates Maine - Auburn

Luanne Rhoades, LCPC, LADC, CCS 306 Rodman Rd. Auburn, ME 04210 877-888-4304 info@healthaffiliatemaine.com www.healthaffiliatesmaine.com

Health Affiliates Maine (HAM) is a mental health and substance abuse treatment agency with a network of hundreds of licensed clinicians in private practice offices statewide. We serve veterans, service members, National Guard and Reserve members, and their families. HAM is part of the Veteran's Choice network, Tricare, and most all other insurances. HAM also provides tele-counseling services.



Tri-County Mental Health Services

Jerry DeWitt 1155 Lisbon Street Post Office Box 2008 Lewiston, ME 04240 207-783-9141 jdwitt@tcmhs.org www.tcmhs.org www.facebook.com/tcmhs

Tri-County Mental Health Services provides trauma-informed, integrated services that promote whole health and wellness. We work to create healthy communities that are inclusive and respectful of all. We believe that all children, adults, and communities deserve to have access to the resources needed to achieve optimal health status in all realms of wellbeing. We provide behavioral health services, substance-use disorder treatment, outpatient counseling, services for children and families, and more. Our Veterans Outreach Specialist works with veterans and their families to help them access programs and services to which they are entitled. From housing to education to healthcare to discharge materials, our Veterans Outreach Specialists are available to work with you.

Bates College

Margaret Lamoreaux 2 Andrews Road Lewiston, ME 04240 207-786-6255 mlamorea@bates.edu www.bates.edu

Since its founding in 1855 by Maine abolitionists, Bates College has welcomed men and women from diverse racial, ethnic, religious and economic backgrounds.

A private, highly selective, residential college devoted to undergraduate study in the liberal arts, Bates has always stood firmly for the ideals of academic rigor, intellectual curiosity, egalitarianism, social justice and freedom. Bates is recognized for its inclusive social character and progressive tradition, and is rightly celebrated as one of the first U.S. institutions of higher learning to admit women and people of color.

All activities, resources, and facilities have always been open to all members of the Bates community. Bates does not believe in — and has never allowed on campus and will never allow — organizations such as fraternities or sororities that exclude people.

Bates values the diversity of persons and perspectives, supporting this commitment through official college statements and policies.

Central Maine Community College

John Bowie 1250 Turner St. Auburn, ME 04210 207-755-5328 finaid@cmcc.edu

Our Financial Aid Office is responsible for certifying with the VA any students who are receiving veteran education benefits, such as the GI Bill®, Vocational Rehabilitation, and Dependents Education



Assistance. Students should contact the school certifying official in the Financial Aid Office with any questions about applying for benefits, submission of documents, or about the VA programs.

Purdue University Global

Colleen Ruggelo, Business Development Manager 207-523-9528 cruggelo@purdueglobal.edu www.purdueglobal.edu https://www.facebook.com/PurdueGlobal

Purdue University Global is an institution of higher learning dedicated to providing innovative undergraduate, graduate, and continuing professional education. Our programs foster student learning with opportunities to launch, enhance, or change careers in today's diverse global society. The University is committed to general education, a student-centered service and support approach, and applied scholarship in a practical environment. Purdue University Global not only offers online programs, but campus-based, and blended programs in fields such as social and behavioral sciences, business, criminal justice, education, health sciences, information systems and technology, legal studies, and nursing. Students can earn associate's, bachelor's, and master's degrees as well as certificates and diplomas.

We support our military in the following ways:

- · Reduced tuition rates and fee waivers for military students
- · Participation in the Yellow Ribbon Program
- · Military-friendly change of orders withdrawal policy
- Acceptance of military credits earned through DANTES/CLEP exams
- · Advisors specially trained to assist with military and VA benefits

New England School of Metalwork

7 Albiston Way Auburn, ME 04210 207-777-3375 dglaser@newenglandschoolofmetalwork.com www.newenglandschoolofmetalwork.com Metalsmithing 8:00 a.m. – 5 p.m. Welding days, 7:30 a.m. – 3:30 p.m. and 6:00 p.m.-9:00 p.m. evening

The New England School of Metalwork was established in 2000 as a nonprofit educational facility to promote and strengthen Blacksmithing, Bladesmithing and hobby or industrial welding skills. Currently with three buildings each dedicated to its trade where every student is provided with their own work station and low student/instructor ratio of 8:1. We run all year, offering over 75 courses per year with nearly 80 percent of them being approved for VA benefit. Students choose and build their own curriculum. We provide courses for every skill level and in many topics. Students can train for the workforce or hobby interest. All students receive a certificate of completion or my opt to take certification tests. All are welcome.

Northeast Technical Institute - Lewiston

20 East Ave. Lewiston, ME 04240 207.805.8000 inquiry@ntinow.edu www.ntinow.edu www.facebook.com/NTInow Headquartered in Scarborough, Maine, Northeast Technical Institute is the region's leading provider of short-term, career focused training, and has been working with Veterans since its inception. NTI is a privately held Maine career school that continues to grow and expand its course offerings, which now include Health Care, Information Technology, Truck Driving, HVAC/R and more. Over the past four decades, the owners of NTI have established partnerships with hundreds of organizations within the business community to provide them with well-trained, professional employees. The commitment to the success of our graduates is unrivalled, and our instructors employed have many years of experience in their fields and take pride in teaching their skills in a professional and friendly manner.

University of Southern Maine - Lewiston

Lorrie Spaulding, Veterans Services Coordinator 35 Westminster St. Lewiston, ME 04240 207-780-5232 lorraine.spaulding@maine.edu usm.maine.edu/veterans www.facebook.com/VeteransServicesUSM

The University of Southern Maine's Veterans Services Office (VSO) serves as a one-stop-shop for veterans, service members, and dependents by assisting veterans and family members with all questions on benefits, university policies/procedures, and by operating, when needed, as a referral agent to campus and community resources. We ensure incoming veterans feel welcome at USM and happy about their choice by providing a peer mentor who engages in ongoing outreach. USM's VSO team acts as an advisor and an advocate for the nearly 450 GI Bill[®] recipients on its three campuses. In addition to certifying education benefits, we also counsel students on financial literacy to help them maximize their benefits so they can earn a degree with as little debt possible.

Elder Abuse Task Force - Safe Voices

Kelley Glidden P.O Box 713 Auburn, ME 04212 207-795-6744 www.safevoices.org

The Androscoggin Elder Abuse Task Force is a community partnership dedicated to ending elder abuse, generating resources, educating the community, and advocating to meet the needs of elder abuse victims. Membership is open to individuals and organizations working with elders in Androscoggin County.

Legal Services for the Elderly

Jill K. Randall, Helpline & Medicare Advocacy Services Director 8 Falcon Road Lewiston, ME 04240 1-800-750-5353 (Legal Helpline) 1-877-774-7772 (Medicare Part D Unit) JRandall@mainelse.org www.mainelse.org 9 a.m. - 12 p.m.; 1 p.m. - 4 p.m.

Maine residents age 60 and older can call Legal Services for the Elderly (LSE) to get free and confidential help with legal problems. The Helpline Attorneys provide information and advice on a wide variety of non-



criminal legal problems including elder abuse and protection orders, housing issues including eviction and foreclosure, consumer debt, public assistance benefits, guardianship, Medicare/MaineCare, Powers of Attorney, Health Care Advance Directives, and health care coverage disputes. LSE also has attorneys located in offices across the state that provide legal representation in some situations. If LSE can't help, callers are offered referrals to private attorneys, potentially at reduced fees.

Anyone who is Medicare eligible can call the LSE Medicare Part D Unit if they are having trouble getting or affording prescription drugs."

Seniors Plus

Holly Zielinski, Director of Community Services 8 Falcon Road Lewiston, ME 04240 1-800-427-1241 207-795-4010 www.seniorsplus.org www.facebook.com/seniorsplus Appointment only

Established in 1972, SeniorsPlus is the designated Agency on Aging and Disability Resource Center (ADRC) serving Franklin, Oxford, and Androscoggin counties. We are your trusted source for information, options, and services designed to meet your needs. We are a private 501c3 organization supported in part by funds from the Maine Department of Health and Human Services, grants and contributions. Our mission is to enrich the lives of seniors and adults with disabilities. SeniorsPlus believes in supporting the independence, dignity, and quality of life of those we serve. Our veteran services also include the Veterans Independence Program (VIP) which helps qualified veterans remain independent and self-sufficient in their homes and community. Depending on circumstances and health needs financial assistance is available to obtain services such as grounds maintenance; housekeeping; personal care; access to nutrition; health and support services provided by a health professional. VIP does not replace other federal, provincial or municipal programs but instead complements existing programs to help meet the veteran's needs.

Bonney Staffing Center - Auburn

Danielle M. Napolitano, Staffing Supervisor 155 Center St. Auburn, ME 04210 207-783-1416 www.bonneystaffing.com www.facebook.com/bonneystaffing

Bonney Staffing Center, Inc. is an independently owned and operated staffing firm, offering job placement opportunities in Maine, New Hampshire, North Carolina and Rhode Island. Since 1975, we have been connecting job seekers with top employers. Bonney provides temporary, temp-to-hire, and direct-hire employment options with our client companies in the Clerical/Administrative, Industrial, and Technical fields. For forty years, Bonney has been a leader in the industry, and we are the first call for those seeking employment with a reliable source. Bonney is an equal opportunity employer and there is no fee for applicants. Though our hiring process is thorough, it is designed to meet the specific needs of our clients and to find the best employment fit for you. Relevant work experience, above-average work references, a positive attitude, strong work ethic, and flexibility are all key criteria which will be considered. Please apply for this or any other position – we look forward to talking with you.

The right match is essential for everyone. Job seekers find meaningful opportunities to use their skills and experience. Businesses retain top talent and prevent excessive turnover. Managers get more done. At Bonney Staffing, our mission is to create lasting connections that make sense for both employers and job seekers. With experience and technology to surpass those of most office staffing, call center staffing or light industrial staffing agencies, Bonney Staffing helps you hire right the first time. You get faster, more accurate results, a higher level of service, and online tools that make it easy to manage your workforce. We work hard to find the right fit for every job seeker. We understand that you're not just finding a job; you're changing your life. That's why we are committed to providing the tools and advice you need to manage your job search and reach your career goals. Learn more about your career options or search office staff jobs, call center jobs or light industrial jobs.

Coastal Enterprises Inc. - Lewiston

Liz Rogers 415 Lisbon Street, Suite 4 - LAEGC Lewiston, ME 04240 207-241-5592 info@ceimaine.org www.ceimaine.org www.facebook.com/CEIMaine twitter.com/ceimaine 9:00 a.m. – 5:00 p.m.

Coastal Enterprises, Inc. (CEI) helps to grow good jobs, environmentallysustainable enterprises, and shared prosperity in Maine and in rural regions across the country by integrating financing, business and industry expertise, and policy solutions. CEI envisions a world in which communities are economically and environmentally healthy, enabling all people, especially those with low incomes, to reach their full potential.

Maine Department of Labor CareerCenter-Lewiston

5 Mollison Way Lewiston, ME 04240 207-753-9001 lewiston.careercenter@maine.gov www.mainecareercenter.gov www.facebook.com/MaineHireAVet www.facebook.com/MaineDOL 8:00 a.m. – 5:00 p.m.

Our mission at the Bureau of Employment Services is to build and sustain a skilled workforce. Through 12 CareerCenter located across the state, staff connect job seekers and businesses with the employment, training and other services that help employers recruit and retain a quality workforce and grow our economy, including an online job board - Maine Joblink https://joblink.maine.gov/ada/r/ For employers we provide worker recruitment, hiring incentives and incumbent staff training. For jobseekers we provide specialized employment and training services including job search, resume development, interviewing skills and more! Veterans receive priority of service at all CareerCenter locations statewide. In addition, Veterans Representatives are available to serve veterans at all of Maine's CareerCenter locations.

Maine Small Business Development Centers - Auburn

125 Manley Road Auburn, ME 04210 207-783-9186 mainesbdc@maine.edu www.mainesbdc.org www.facebook.com/mainesbdc Appointment Only

Maine Small Business Development Centers (Maine SBDC) provide free, confidential business advising and training to Maine's entrepreneurs and small businesses. Certified business advisors located throughout Maine provide guidance to new and existing businesses on topics such as business feasibility, business plan development, capital acquisition, financial management, marketing and sales, and much more. Start or grow your business with the help of the Maine SBDC. Helping small businesses succeed since 1977.

US Department of Labor - Veteran Employment and Training Services

Debbie J. Kelly, State Director 5 Mollison Way Lewiston, ME 04240 207-753-9089 kelly.debbie.j@dol.gov www.dol.gov/vets

The U.S. Department of Labor, Veterans' Employment and Training Service (VETS) serves America's veterans and separating service members by preparing them for meaningful careers, providing employment resources and expertise, and protecting their employment rights. Preparation for meaningful careers is achieved through the Employment Workshop within the Transition Assistance Program. Employment resources and expertise is provided through our grant programs; Jobs for Veterans State Grant (JVSG) and Homeless Veterans Reintegration Program (HVRP). In Maine, JVSG is administered through the Maine Department of Labor, funding Disabled Veterans Outreach Program (DVOP) Specialists and Local Veteran Employment Representatives in CareerCenter statewide. HVRP grantees compete annually.

Preble Street Veterans' Housing Services

37 Park St. Lewiston, ME 04240 877-377-5709 vhs@preblestreet.org www.preblestreet.org www.facebook.com/PrebleStreet 8:00 a.m. – 4:30 p.m.

Preble Street Veterans' Housing Services (VHS) offers case management, housing search assistance, budget counseling, and financial assistance to eligible veterans and veterans' families throughout Maine with offices in Portland, Lewiston, Bangor and Machias. VHS is funded by the VA and is a collaborative effort between Preble Street and Pine Tree Legal Assistance.

Veterans, Inc.

393 Main St. Lewiston, ME 04240 800-482-2565 veteransinc.org or www.facebook.com/veteransinc?ref=ts



Our residential facility in Lewiston is home to case management, employment & training, and supportive services staff who are ready to assist Maine veterans and their families. In addition, Veterans Inc. provides mobile outreach and services at offices in Lewiston and Portland and at partner locations across the state.

Maine Fallen Heroes Foundation

P.O. Box #226 Auburn, ME 04212 207-229-0229 info@mainefallenheroes.org www.mainefallenheroes.org www.facebook.com/mainefallenheroesfoundation Open 24/7

We honor our fallen by supporting their families. The goal of the Maine Fallen Heroes Foundation is to provide the families of our fallen military heroes with financial assistance in time of need. We supply financial help by helping family members with a car payment, rent, wood, mortgages, heating oil, gasoline, and food. We also hand out (3) \$1,000 college scholarships per year to family members of our fallen. We have also recently created a college trust fund for Gold Star Kids.100% of all donations collected benefit the families of our fallen military heroes. God Bless you for your support!

Pine Tree Legal Assistance - Lewiston

207-400-3229 veterans@ptla.org

PTLA's Veterans Legal Services team (located in Augusta) is able to help veterans who have been referred from Preble Street Veterans Housing Services or the VA Maine Healthcare System for assistance with:

- Housing issues: eviction, foreclosure, bed bugs, or medical conditions that make it difficult to live in your current home;
- Income issues: debt collection calls or threats of lawsuits, notices of IRS action, debt owed to the VA (e.g. overpayments), student loan debt; and
- Discharge status upgrades and character of service determinations.

Please visit your VA or Preble Street provider for a referral for services!

Office of Senator Susan Collins - Lewiston

Carlene Tremblay and Ellen Wainwright 55 Lisbon Street Lewiston, ME 04240 207-784-6969 www.collins.senate.gov/contact



As the daughter of a World War II Purple Heart recipient and a life member of the VFW Auxiliary in Caribou, Senator Collins knows that the heroes who wear the uniforms of America's armed forces are patriotic, caring men and women who have put aside the comforts of civilian life to advance the cause of freedom. We owe them all a great debt. Senator Collins is a strong advocate of all of those who are serving or have served in our nation's Armed Forces and has worked hard to ensure that the federal government maintains a strong commitment to service members and veterans alike. Anyone who is having difficulty with a federal agency can contact one of Senator Collins' Maine Constituent Service Centers for assistance.

Maine Bureau of Veterans' Services - Lewiston

35 Westminster St. Lewiston, ME 04240 207-753-9106 Lewiston.MaineBVS@maine.gov 8:00a.m. – 4:00 p.m.

Our field offices provide community-based support for veterans, service members, and their families. At each office, our Veteran Service Officer is available to assist veterans and family members with:

- · Enrolling in the VA system to access healthcare services and VA benefits
- · Filing a disability claim with the VA
- · Obtaining a copy of DD 214s and other military records
- · Applying for free park passes and hunting and fishing licenses

Our highly-trained Veteran Service Officers (VSOs) are available to help you – for free – enroll in the VA system and to help you access your earned benefits. Each month, our Officers submit hundreds of claims and are successful in winning millions of dollars in awards for veterans and their families.

Congressman Jared Golden - Lewiston

P.O. Box 7108 124 Lisbon Street Lewiston, ME 04240 207-228-1872 https://golden.house.gov/contact www.facebook.com/JaredGoldenforCongress

Congressman Golden enlisted in the Marines after 9/11 and went on to serve in Iraq and Afghanistan. Informed by the personal challenges he faced following service in combat zones, Rep. Golden has worked to improve mental health care for veterans, first in the Maine State House and now in the U.S. Congress. Golden led a successful effort to establish a new long-term substance use treatment facility at Togus, and worked directly with vets and their families to make sure they get the benefits and care they need from the VA. If you or someone in your family needs help the VA or any other federal agency, Congressman Golden and his team would like to help.



VA Community Based Outpatient Clinic - Lewiston/ Auburn

15 Challenger Drive Lewiston, ME 04240 207-330-2700 Or 877-421-8263 X 2700 www.maine.va.gov/locations/lewiston_auburn.asp 8:00a.m. - 4:30p.m. Monday-Friday

VA Maine Healthcare System (HCS) is a Joint Commission accredited facility which serves over 42,000 Maine Veterans. It is comprised of the Togus VA Medical Center In Augusta along with 8 full-time Community-Based Outpatient Clinics (CBOC) and 3 part-time Access Points. All 12 facilities provide Primary Care and Mental Health at a minimum and VA Maine HCS has a wide-range of Specialty Care and services. Although the majority of Specialty Care is located at the Togus VAMC, we are expanding some Specialty Care to the CBOCs and are significantly increasing the use of telehealth for Specialty Care to reduce travel for the Veterans.

The Togus campus also hosts the Togus VA Regional Office which provides various Veteran services including Compensation/Disabilities, Vocational Rehabilitation, education, insurance, home loans, etc.

The Togus VAMC campus is the site of a Volunteers of America project that will provide 21 "Cabins in the Woods" for homeless Veterans in 2018. Additionally, a new 16 unit Fisher House for families of Togus inpatient Veterans will be built across from the Togus Hospital beginning in 2018.

Maine Military and Community Network -Lewiston/Auburn Area

1155 Lisbon Street Lewiston, ME 04240 207-576-0376 jdewitt@tcmhs.org https://mainemcn.com

The Maine Military and Community Network (MMCN) is a statewide effort to understand, prevent, and help address the challenges faced by current and former military members and their families. The network is comprised of ten regional groups where federal, state, and local military advocates come together with service members and veterans to identify unmet needs and develop community-based solutions. New members are always welcome – by joining the network, you become connected to comprehensive information and will be better equipped to help military families in your community. The Lewiston & Auburn MMCN meets monthly on the fourth Wednesday of the month. Please visit our website for updated information on our group and meeting schedule.

American Red Cross - Central and MidCoast

475 Pleasant Street, Ste. #25 Lewiston, ME 04240 www.maineredcross.org www.facebook.com/MaineRedCross 9:00 a.m. – 5:00 p.m. Mon-Fri

For over 130 years, the American Red Cross has provided help with the healing of our service men and women, served as the medium of communication between the American public and service members anywhere in the world and so much more. We offer psychological resiliency training, information on local resources to assist veterans, members of the military and their families, access to safety training and home fire safety to include the installation of free smoke alarms. Our



staff will also explain how to serve others as a Red Cross volunteer. The Director of our Service to the Armed Forces serves out of the Portland office but can meet anyone wishing additional information at any of our other offices, with prior coordination.

Community Concepts Transportation Program

240 Bates Street Lewiston, ME 04210 207-795-4065 rides@community-concepts.org www.community-concepts.org/transportation Mon-Fri, 8:00 a.m. – 4:30 p.m.

Community Concepts Transportation Program has provided door to door specialized transportation services to residents of Androscoggin, Franklin and Oxford Counties for over 30 years. We offer regularly scheduled van routes, flexible routes through our trained volunteer driver network, and a wheelchair van service. Free rides are available based on funding to medical appointments for those with no other means of transportation and for all cancer patients.

Western Maine Transportation Services

76 Merrow Road Auburn, ME 04210 (207) 333-6972 ext. 208 info@westernmainetrans.org www.wmtsbus.org

- WMTS operates lift-equipped buses providing daytime, weekday, public transportation in Androscoggin, Franklin and Oxford Counties.
- WMTS also operates the lift-equipped Brunswick Explorer and Lisbon Connection daytime, weekday and Lewiston~Auburn citylink daytime, Monday-Saturday bus services.
- Service is provided on a weekly basis from Farmington and Rumford to the Lewiston CBOC
- Lisbon Connection and citylink services provide daily access to the Lewiston CBOC

Military Talent Source

Matt Leonard, Chief Executive Officer 441 Lake Shore Drive Auburn, ME 04201 207-560-3705 solutions@militarytalentsource.com www.militarytalentsource.com www.facebook.com/MilitaryTalentSource

UMA Lewiston Site

51 Westminster Street Lewiston, ME 04240 (207) 753-6600 uma.edu/lewiston

Goodwill Northern New England

190 Lancaster Street, Suite 200 Portland, ME 04101 Serves ALL Counties 207.699.0798 veteransjobconnection@goodwillnne.org www.goodwillnne.org www.facebook.com/goodwillnne

The Veterans Job Connection Program at Goodwill is open to all veterans, regardless of military discharge status, as well as the spouses and children of fallen soldiers. Our dedicated teams serve the entire state of Maine and support you in many ways to achieve your career and personal goals. Those enrolled in our program receive assistance with career exploration, job searches, resume writing, and interview preparation. We also offer supportive counseling, budgeting assistance and other support to overcome employment barriers related to homelessness, food insecurity, transportation and related challenges. We can provide financial support for costs such as fees for licensing exams, training and education, as well as other items or services that will help facilitate your overall stability. Our goal is to support you as you strive for greater stability for yourself and your family, and we do this by taking a holistic and individualized approach. Goodwill's Career Advisors and Life Navigators work as a team to help you reach your goals.

Aroostook County

Caribou Vet Center

Alexander Leger-Kelley, LCSW, CCS 456 York Street Caribou, ME 04736 207-496-3900 Alexander.Leger-Kelley@va.gov 8:30 a.m. – 5:00 p.m.

The Vet Center Program, established by Congress in 1979, provides a personal, informal atmosphere in which to assist eligible veterans and their families. Eligibilities include veterans whom have served in combat areas and any veterans whom have experienced sexual trauma. In addition to individual counseling, we provide therapy and activity groups. Family members and significant others are also eligible for readjustment counseling when related to the resolution of the veteran's readjustment issues. The Vet Center program also focuses on educating the public on the effects of military trauma and veterans issues.

Services Offered Include:

- Individual and group counseling
- Couples/marital/family counseling
- Sexual trauma/harassment counseling
- Bereavement counseling
- Substance abuse counseling
- VA information and assistance
- · Outreach and education about veteran issues and services

University of Maine at Presque Isle

Nola Belanger, Admin. Specialist & School Certifying Official 181 Main St. Presque Isle, ME 04769 207-768-9540 nola.belanger@maine.edu www.umpi.edu/admissions/how-to-apply/#veteran www.facebook.com/umpiowls www.facebook.com/UMPIVETSCLUB/? ref=aymt_homepage_panel



UMPI welcomes the application of military personnel and veterans of the armed forces as well as their spouses and dependents. In considering applicants, it is the policy of the University to recognize the advantages of the training and maturing aspects of the military. UMPI is an authorized institution for use of the Veterans Education Assistance Program benefits.

Alpha One - Presque Isle

Ketra Crosson, OTR/L, Independent Living Specialist 66 Spruce Street Presque Isle, ME 04769 800-640-7200 www.alphaonenow.org Alpha One – Center for Independent Living

Alpha One, managed and directed by people with disabilities, offers an array of services to promote independence for people with disabilities.

Services offered include: Information and Referral, Independent Living Skills Assessment and Training, Assistive Technology Consultation, Access Design Services (individual and business), Peer Support, Homeward Bound, Youth in Transition Services and Personal Assistance Services. In addition we offer funding for assistive technology and/or home access through the mPower Loan Program, Title 7, Part B Grant, and HomeRetro. We work with farmers, loggers, and individuals in the fishing industry through the AgrAbility Program. We also offer Adapted Driver Evaluation Services (we are a VA approved vendor, available at our S. Portland location).

Aroostook Agency on Aging

1 Edgemont Drive, Suite 2 Presque Isle, ME 04769 207-764-3396 information@aroostookaging.org www.aroostookaging.org www.facebook.com/AroostookAreaAgencyonAging 8:00 a.m. – 4:30 p.m.

We work with the VA Medical and Benefits Center in Togus and the Caribou VA clinic to provide Aroostook County veterans wanting to stay home and who are at risk of nursing home placement with home care options. This includes access to the Veteran's Independence Program (VIP); assistance with bathing and dressing, homemaking, plus adult day respite service in Presque Isle As an agency on aging we provide services to people age 60 and older, whether veterans or not, including Meals-on-Wheels; help with Medicare and supplemental insurance options including prescription drug help; information on and assistance with public benefits; family caregiver training, support, and counsel - especially for those caring for someone with memory decline, plus much more.

Legal Services for the Elderly

Jill K. Randall, Helpline & Medicare Advocacy Services Director 1 Edgemont Drive Presque Isle, ME 04769 1-800-750-5353 (Legal Helpline) 1-877-774-7772 (Medicare Part D Unit) JRandall@mainelse.org www.mainelse.org 9 a.m. – 12 p.m.; 1 p.m. – 4 p.m. Maine residents age 60 and older can call Legal Services for the Elderly (LSE) to get free and confidential help with legal problems. The Helpline Attorneys provide information and advice on a wide variety of noncriminal legal problems including elder abuse and protection orders, housing issues including eviction and foreclosure, consumer debt, public assistance benefits, guardianship, Medicare/MaineCare, Powers of Attorney, Health Care Advance Directives, and health care coverage disputes. LSE also has attorneys located in offices across the state that provide legal representation in some situations. If LSE can't help, callers are offered referrals to private attorneys, potentially at reduced fees.

Anyone who is Medicare eligible can call the LSE Medicare Part D Unit if they are having trouble getting or affording prescription drugs.

Loring Job Corps

Roger Felix 113 Commerce Center Rd. Limestone, ME 04750 207-328-4044 https://loring.jobcorps.gov/contact-us

The Loring Job Corps Center located in Limestone Maine offers training and educational opportunities in a residential setting. Job Corps places over 90% of its graduates in either advanced training, college, military or meaningful employment. Team Maine continues to lead the nation in providing training for Maine youth for the needs of Maine employers. For information on how you can join Job Corps and continue on your path to success.

Maine Department of Labor CareerCenter - Presque Isle

66 Spruce Street, Suite 1 Presque Isle, ME 04769 207-760-6300 presqueisle.careercenter@maine.gov www.mainecareercenter.gov www.facebook.com/MaineHireAVet www.facebook.com/MaineDOL 8:00 a.m. – 5:00 p.m.

Our mission at the Bureau of Employment Services is to build and sustain a skilled workforce. Through 12 CareerCenter located across the state, staff connect job seekers and businesses with the employment, training and other services that help employers recruit and retain a quality workforce and grow our economy, including an online job board - Maine Joblink https://joblink.maine.gov/ada/r/ For employers we provide worker recruitment, hiring incentives and incumbent staff training. For jobseekers we provide specialized employment and training services including job search, resume development, interviewing skills and more! Veterans receive priority of service at all CareerCenter locations statewide. In addition, Veterans Representatives are available to serve veterans at all of Maine's CareerCenter locations.

Maine Small Business Development Centers - Caribou

11 West Presque Isle Road Caribou, ME 04736 207-493-5765

mainesbdc@maine.edu www.mainesbdc.org www.facebook.com/mainesbdc Appointment Only



Maine Small Business Development Centers (Maine SBDC) provide free, confidential business advising and training to Maine's entrepreneurs and small businesses. Certified business advisors located throughout Maine provide guidance to new and existing businesses on topics such as business feasibility, business plan development, capital acquisition, financial management, marketing and sales, and much more. Start or grow your business with the help of the Maine SBDC. Helping small businesses succeed since 1977.

Preble Street Veterans' Housing Services

115 Main St #3 Bangor, ME 04401 877-377-5709 vhs@preblestreet.org www.facebook.com/PrebleStreet 8:00a.m. – 4:30 p.m.

Preble Street Veterans' Housing Services (VHS) offers case management, housing search assistance, budget counseling, and financial assistance to eligible veterans and veterans' families throughout Maine with offices in Portland, Lewiston, Bangor and Machias. VHS is funded by the VA and is a collaborative effort between Preble Street and Pine Tree Legal Assistance.

United Veterans of Maine, Inc.

John Deveau, President 358 Washburn Road Caribou, ME 04736 207-492-2190 www.unitedveteransofmaine.org www.facebook.com/uvm207

Established in 2015, the United Veterans of Maine works to provide housing for homeless veterans.

Our mission is to improve veterans lives through community based programs and support.

Our Vision is to determine the root cause for the veteran becoming homeless, provide wrap around services, and rapid re-housing for past and present members of the Armed forces of the United State, Reserve and National Guard.

Our goal is to provide job training while at our location for them to get back on their feet and become an active member of their community.

Office of Senator Angus King - Presque Isle

169 Academy St, Suite A Presque Isle, ME 04769 207-765-5124

We have an obligation to ensure our nation's veterans are provided with the most comprehensive and accessible assistance programs available. We must

not only redouble our efforts to care for those who have already served in the armed forces, but as a new generation of Soldiers, Sailors, Airmen, Coast Guardsmen, and Marines return home from around the globe, we must also make certain that they have continued access to the health, education, and employment services they undeniably deserve.



Acting as a liaison between you and the federal government, my staff and I can often help you answer questions, find resources, or resolve problems. While we cannot ask an agency to circumvent its rules, force it to decide a question in your favor, or change a decision that is already final, we can make inquiries about the status of your situation and review the steps taken thus far to ensure your case is being handled properly.

Pine Tree Legal Assistance - Presque Isle

207-400-3229 veterans@ptla.org

PTLA's Veterans Legal Services team (located in Augusta) is able to help veterans who have been referred from Preble Street Veterans Housing Services or the VA Maine Healthcare System for assistance with:

- Housing issues: eviction, foreclosure, bed bugs, or medical conditions that make it difficult to live in your current home;
- Income issues: debt collection calls or threats of lawsuits, notices of IRS action, debt owed to the VA (e.g. overpayments), student loan debt; and
- · Discharge status upgrades and character of service determinations.

Please visit your VA or Preble Street provider for a referral for services!

Office of Senator Susan Collins - Caribou

Tricia House and Kathy Finnemore 25 Sweden Street, Suite A Caribou, ME 04736 207-493-7873 www.collins.senate.gov/contact 8:00 a.m. – 5:00 p.m.

As the daughter of a World War II Purple Heart recipient and a life member of the VFW Auxiliary in Caribou, Senator Collins knows that the heroes who wear the uniforms of America's armed forces are patriotic, caring men and women who have put aside the comforts of civilian life to advance the cause of freedom. We owe them all a great debt. Senator Collins is a strong advocate of all of those who are serving or have served in our nation's Armed Forces and has worked hard to ensure that the federal government maintains a strong commitment to service members and veterans alike. Anyone who is having difficulty with a federal agency can contact one of Senator Collins' Maine Constituent Service Centers for assistance.

Maine Bureau of Veterans' Services - Caribou

14 Access Highway, Suite 5 Caribou, ME 04736



207-492-1173 Caribou.MaineBVS@maine.gov 8:00a.m. – 4:00 p.m.

Our field offices provide community-based support for veterans, service members, and their families. At each office, our Veteran Service Officer is available to assist veterans and family members with:

- · Enrolling in the VA system to access healthcare services and VA benefits
- · Filing a disability claim with the VA
- · Obtaining a copy of DD 214s and other military records
- Applying for free park passes and hunting and fishing licenses

Our highly-trained Veteran Service Officers (VSOs) are available to help you – for free – enroll in the VA system and to help you access your earned benefits. Each month, our Officers submit hundreds of claims and are successful in winning millions of dollars in awards for veterans and their families.

Northern Maine Veterans' Cemetery

37 Lombard Rd. Caribou, ME 04736 207-492-0577 mvmcs@maine.gov www.maine.gov/veterans Summer Hours: May 1 to November 15, 7:30 a.m. to 4:00 p.m., Monday through Eriday. Open on weekends. Winter Hours: Same hours as about

through Friday. Open on weekends. Winter Hours: Same hours as above, however, the cemetery is closed for in-ground burials from November 15th to April 30th.

Northern Maine Veterans' Cemetery provides cremation niche inurnments year-round and casketed burials from April to December (Weather permitting). Visitors to the cemetery may wish to pay tribute at the Garden of Remembrance/MIA Memorial. Throughout the year, the volunteers of the Northern Maine Veterans Cemetery Corporation host events, especially at Memorial Day and Veterans Day, in addition to beautification enhancements, such as trees and granite benches.



Maine Veterans' Home - Caribou

Melissa Graham, Administrator 163 Van Buren Rd. #2 Caribou, ME 04736 207-498-6074 info@MaineVets.org or https://mainevets.org/locations-2/caribou Maine Veterans' Homes is an independent, nonprofit organization serving Maine's veterans and their families. Our Augusta Home provides 24 hour nursing coverage in three separate nursing units: a 40 bed rehabilitation and skilled nursing care unit, a 40 bed long-term care unit, a 40 bed secured long-term care unit for memory care residents, and a 30 bed residential care unit designed to meet the needs of those in the early stages of memory loss.

Medical Services

- Skilled Nursing Care
- Skilled Rehabilitation
- Speech-Language Therapy
- Occupational Therapy
- Physical Therapy
- Long-Term Care
- Residential Care
- Memory Care
- Respite Care
- Comfort Care

All MVH facilities have achieved elite National SILVER Quality Award for Achievement in Quality by the American Health Care Association, placing them in the top 4% of nursing homes nationally.

VA Access Point - Fort Kent

3 Mountain View Drive Fort Kent, ME 04743 207-834-1572 www.maine.va.gov/locations/fort_kent.asp 8:00 a.m. – 4:30 p.m. (Thursdays Only)

VA Access Point - Houlton

Houlton Regional Hospital 20 Hartford Street Houlton, ME 04730 207-623-8411 X 7490 877-421-8263 X 7490 www.maine.va.gov/locations/houlton.asp 8:00 a.m. – 4:30 p.m. (Wednesdays Only)

VA Community Based Outpatient Clinic - Caribou

163 Van Buren Drive, Ste. 6 Caribou, ME 04736 207-623-8411 X 7490 877-421-8263 X 7490 www.maine.va.gov/locations/caribou.asp 7:15 a.m. – 5:00 p.m. Monday-Friday

VA Maine Healthcare System (HCS) is a Joint Commission accredited facility which serves over 42,000 Maine Veterans. It is comprised of the Togus VA Medical Center In Augusta along with eight full-time Community-Based Outpatient Clinics (CBOC) and three part-time Access Points. All 12 facilities provide Primary Care and Mental Health at a minimum and VA Maine HCS has a wide-range of Specialty Care and services. Although the majority of Specialty Care is located at the Togus VAMC, we are expanding some Specialty Care to the CBOCs and are significantly increasing the use of tele-health for Specialty Care to reduce travel for the Veterans.



The Togus campus also hosts the Togus VA Regional Office which provides various Veteran services including Compensation/Disabilities, Vocational Rehabilitation, education, insurance, home loans, etc.

The Togus VAMC campus is the site of a Volunteers of America project that will provide 21 Cabins in the Woods for homeless Veterans in 2018. Additionally, a new 16 unit Fisher House for families of Togus inpatient Veterans will be built across from the Togus Hospital beginning in 2018.

Wilderness Walk for Warriors

Chris Robinson 8 Reservoir Hill Houlton, ME 04730

Wilderness Walk for Warriors is a not for profit organization formed in 2014. Our purpose is to assist service members, veterans and or their family members as well as honor the memories of those who have served. Wilderness Walk for Warriors motto is "Assisting the Living, Honoring the Deceased"

The organization each year forms a hiking team that treks the Maine 100 Mile Wilderness as a major fundraiser. This annual hike also honors in various forms deceased service members.

Wilderness Walk for Warriors also organizes and arranges for many additional fund raising activities throughout the course of the year.

All the monies that are collected are then redistributed to veterans, service members, and or their families that are in need.

American Red Cross - Aroostook County

7 Hatch Street, Ste. #1 Caribou, ME 04736 207-493-4620 www.maineredcross.org www.facebook.com/MaineRedCross 9:00 a.m. – 5:00 p.m. Mon-Fri

For over 130 years, the American Red Cross has provided help with the healing of our service men and women, served as the medium of communication between the American public and service members anywhere in the world and so much more. We offer psychological resiliency training, information on local resources to assist veterans, members of the military and their families, access to safety training and home fire safety to include the installation of free smoke alarms. Our staff will also explain how to serve others as a Red Cross volunteer. The Director of our Service to the Armed Forces serves out of the Portland office but can meet anyone wishing additional information at any of our other offices, with prior coordination.

Aroostook County Maine Military and Community Network

Houlton Higher Education Center (meeting location) 18 Military Street Houlton, ME 04730 and Cary Medical Center (meeting location) 163 Van Buren Road Caribou, ME 04736 Leaders: Jean Henderson, University of Maine; John DeVeau, United Veterans of Maine https://mainemcn.com Jean.henderson@maine.edu 207-521-3100, x3103

The Maine Military and Community Network (MMCN) is a statewide effort to understand, prevent, and help address the challenges faced by current and former military members and their families. The Network is comprised of ten regional groups where federal, state, and local military advocates come together with service members and veterans to identify unmet needs and develop community-based solutions. New members are always welcome – by joining the Network, you become connected to comprehensive information and will be better equipped to help military families in your community. The Aroostook County MMCN meets quarterly, rotating between Houlton and Caribou. Please visit our website for updated information on our group and meeting schedule.

Army National Guard Family Assistance Center -Caribou

120 Sincock Rd. Caribou, ME 04736 1-888-365-9287 Ng.me.mearng.list.me-mil-fac@mail.mil www.me.ngb.army.mil/family www.facebook.com/MaineMFAC

The Maine Military Family Assistance Center (FAC) is a team of five professionals spread throughout the state to assist service members and families. The FACs operate a toll-free hotline, with staff available 24 hours a day, 365 days per year. The specialists provide resources, information and support to all Service Members (regardless of component or status), Veterans, Dependents and community members. Each office maintains an updated resource list for services local to their area as well as statewide support services.

FACs focus on seven main services:

- Financial Resources and Referral
- ID cards and DEERS Referral
- Legal Resources and Referral
- TRICARE Medical and Dental Resources and Referral
- Crisis Intervention and Referral
- Community Information and Referral
- Employment Information and Referral

Additionally, the FAC provides monthly outreach to the designated point of contact for each deployed Army National Guard Soldier in the state. The Family Assistance Center is truly your "One call does it all" resource for all things Military in the state of Maine.

ID Cards/DEERS - Limestone

27 Arkansas Rd. Limestone, ME 04751 207-328-1116 Mon – Fri, 9:00 a.m. – 2:00 p.m. Call for Appointment

Aroostook Transportation Systems

Tammy Gagnon, Assistant Director 24 Houlton Road Presque Isle, ME 04769 Office: 207-764-1290 Bus Information: 207-764-5246 800-442-3320



arts@ne.twcbc.com www.aroostooktransportation.org Mon - Fri, 6:00 a.m. – 5:00 p.m.

UMA Houlton Center

18 Military Street Houlton, ME 04730 (207) 521-3100 uma.edu/Houlton

Goodwill Northern New England

190 Lancaster Street, Suite 200 Portland, ME 04101 Serves ALL Counties 207.699.0798 veteransjobconnection@goodwillnne.org www.goodwillnne.org www.facebook.com/goodwillnne

The Veterans Job Connection Program at Goodwill is open to all veterans, regardless of military discharge status, as well as the spouses and children of fallen soldiers. Our dedicated teams serve the entire state of Maine and support you in many ways to achieve your career and personal goals. Those enrolled in our program receive assistance with career exploration, job searches, resume writing, and interview preparation. We also offer supportive counseling, budgeting assistance and other support to overcome employment barriers related to homelessness, food insecurity, transportation and related challenges. We can provide financial support for costs such as fees for licensing exams, training and education, as well as other items or services that will help facilitate your overall stability. Our goal is to support you as you strive for greater stability for yourself and your family, and we do this by taking a holistic and individualized approach. Goodwill's Career Advisors and Life Navigators work as a team to help you reach your goals.

Houlton Band of Maliseet Indian Tribal Headquarters

88 Bell Rd #1 Littleton, ME 04730 207-532-4273 1-800-564-8524 Fax: 207-532-4273 www.mailseets.com/index.htm www.facebook.com/HoultonBandofMaliseetIndians Serves all Counties

Aroostook Band of MicMacs Tribal Headquarters

7 Northern Rd Presque Isle, ME 04769 207-764-1972 www.facebook.com/aroostookbandofmicmacs Serves all Counties

Wabanaki Vocational Rehabilitation Program

Darcy Gentle, Program Director 88 Bell Rd Littleton, ME 04730 207-532-2021 www.maliseets.com/vr.htm Serves all Counties The Wabanaki Vocational Rehabilitation is a program that helps tribal members with disabilities who want to return back to work, find employment, or provide support in maintaining employment.

Cumberland County

Portland Vet Center

Clifford Trott, PhD, MPH, Director 475 Stevens Ave. Portland, ME 04103 207-780-3584 8:30 a.m. – 5:00 p.m.

The Vet Center Program, established by Congress in 1979, provides a personal, informal atmosphere in which to assist eligible veterans and their families. Eligibilities include veterans whom have served in combat areas and any veterans whom have experienced sexual trauma. In addition to individual counseling, we provide therapy and activity groups. Family members and significant others are also eligible for readjustment counseling when related to the resolution of the veteran's readjustment issues. The Vet Center program also focuses on educating the public on the effects of military trauma and veterans issues.

Services Offered Include:

- Individual and group counseling
- Couples/marital/family counseling
- Sexual trauma/harassment counseling
- Bereavement counseling
- Substance abuse counseling
- VA information and assistance
- Outreach and education about veteran issues and services

Health Affiliates Maine - Portland

Luanne Rhoades, LCPC, LADC, CCS 62 Elm St. Portland, ME 04101 877-888-4304 info@healthaffiliatemaine.com www.healthaffiliatesmaine.com

Health Affiliates Maine (HAM) is a mental health and substance abuse treatment agency with a network of hundreds of licensed clinicians in private practice offices statewide. We serve veterans, service members, National Guard and Reserve members, and their families. We believe that all individuals suffer from the impact of mental health and substance abuse at some time in their lives, and we are committed to reducing the stigma of seeking help. HAM is part of the Veteran's Choice network, Tricare, and most all other insurances.

Riding to The Top

Sarah Bronson, Executive Director 14 Lilac Dr. Windham, ME 04062 207-892-2813 info@ridingtothetop.org www.ridingtothetop.org



Riding To The Top's Therapeutic Horsemanship Program (THP) for Veterans is tailored to meet individual veterans' needs and interests. Sessions may include ground work, horsemanship skills and riding or carriage driving activities designed to foster trust, hope and purpose. Individual and group opportunities are available.

Maine Paws for Veterans

Post Office Box 516 Topsham, ME 04086 207-449-9149 info@embraceavet.org www.embraceavet.org www.facebook.com/EmbraceAVet

Maine Paws for Veterans is a 501(c)(3) non-profit organization established in 2012 to provide direct and supportive services to Maine veterans and their families living with Posttraumatic Stress Disorder (PTSD) and/or Traumatic Brain Injury (TBI).

Our programs include:

- Healing and Wellness Retreats: multi-day residential retreats
- introducing alternative therapies such as acupuncture, massage, yoga, energy therapies, and meditation along with seasonal recreational activities such as a climbing wall, fishing, and light hiking.
- Paws for Peace: joint veteran/service dog training offering healing via canine therapy
- Caregiver Support Groups: community-based peer led groups

All programs are offered at no cost to Maine veterans.

Pets for Vets

Stephanie Daggett 118 Caleb Street Portland, ME 04102 207-415-8423 portland-me@petsforvets.com http://www.petsforvets.com/portland-me www.facebook.com/PetsForVetsPortlandMaine twitter.com/PetsForVets207

Pets for Vets goal is to help heal the emotional wounds of military veterans by pairing them with a shelter dog that is specially selected to match his or her personality. Professional animal trainers rehabilitate the dogs and teach them good manners to fit into the veteran's lifestyle. Training may also include desensitization to wheel chairs or crutches as well as recognizing panic or anxiety disorder behaviors. Needy shelter dogs receive a second chance at life while giving our returning troops a second chance at health and happiness. The bonds of friendship formed between man and animal have the power to ease the suffering of our troops when they return from overseas.

Academy of Medical Professions

18 Pleasant Street, Suite 210 Brunswick, ME 04011 207-721-0714 www.academyofmedicalprofessions.com www.facebook.com/AcademyofMedicalProfessions MWF 11 a.m. – 8 p.m. and T/TH 9:30 a.m. – 6:30 p.m. We are a licensed and bonded Vocational Medical Training School. Our job is provide training programs in a short time (10-20 weeks) that are lucrative and rewarding. Our programs are all-inclusive, no extra out of pocket expenses. We are GI Bill[®], MYCAA And DOL approved. Our programs include books, national certifications and resume assistance. We currently offer programs onsite or online and our instructors are all currently working in the field that they teach. We offer Medical Billing, Medical Coding, Pharmacy Technician, Medical Front Office (Medical Office Specialist), Dental Assisting, Phlebotomy, Medical Transcription and Group Fitness and Personal Training. For more information contact one of our partnering Adult Education Centers, SMCC or The Academy of Medical Professions.



K9s on the Front Lines

Hagen Blaszyk, President P.O. Box 8823 Portland, ME 04104 855-597-6835 info@k9sonthefrontline.org www.k9sonthefrontline.org www.facebook.com/K9sOTFL

K9s on The Front Line's team facilitates a unique program that routinely sees superior outcomes. Many of our staff have firsthand knowledge of the effects of PTSD and have experienced the intimate process of tailoring each dog to the individual's needs. All our trainers are active or retired police K9 handlers with many years of real world experience, arguably the best K9 trainers available. Our team also provides medical oversight; outcome studies and a positive group dynamic essential to kick start the healing process.

Birthwise Midwifery School

Elizabeth McKinnon 24 South High Street Bridgton, ME 04009 207-647-5968 http://birthwisemidwifery.edu 8:30 a.m. – 5:00 p.m.

Bowdoin College

Martina M. Duncan '97, Registrar Brunswick, ME 04011 207-725-3797 mduncan@bowdoin.edu

Bowdoin College has been educating leaders on the coast of Maine since the



dawn of the American republic. Founded in 1794, Bowdoin today is a highly selective college of approximately 1,800 students from across America and around the world who are admitted for their accomplishments and promise without regard for their financial circumstances. The college offers bachelor of arts degrees in more than forty majors, including interdisciplinary programs. Approximately 45 percent of Bowdoin students receive need-based financial aid. Loans are not required, and the average financial aid grant is in excess of \$40,000 a year. Bowdoin proudly supports veterans and their families by accepting GI Bill® benefits.

Dale Carnegie Maine

Dan Collins Operations Manager 465 Congress St. Suite 600 Portland, ME 04101 603-303-5731 dan.collins@dalecarnegie.com

Founded in 1912, Dale Carnegie Training has evolved from one man's belief in the power of self-improvement to a performance-based training company with offices worldwide. We focus on giving people in business the opportunity to sharpen their skills and improve their performance in order to build positive, steady, and profitable results.

Purdue University Global

Colleen Ruggelo, Business Development Manager 207-523-9528 cruggelo@purdueglobal.edu www.purdueglobal.edu https://www.facebook.com/PurdueGlobal

Purdue University Global is an institution of higher learning dedicated to providing innovative undergraduate, graduate, and continuing professional education. Our programs foster student learning with opportunities to launch, enhance, or change careers in today's diverse global society. The University is committed to general education, a student-centered service and support approach, and applied scholarship in a practical environment. Purdue University Global not only offers online programs, but campusbased, and blended programs in fields such as social and behavioral sciences, business, criminal justice, education, health sciences, information systems and technology, legal studies, and nursing. Students can earn associate's, bachelor's, and master's degrees as well as certificates and diplomas.

We support our military in the following ways:

- Reduced tuition rates and fee waivers for military students
- Participation in the Yellow Ribbon Program
- Military-friendly change of orders withdrawal policy
- Acceptance of military credits earned through DANTES/CLEP exams
- Advisors specially trained to assist with military and VA benefits



Maine College of Art

Anne E. Dennison, Certifying Official 522 Congress St. Portland, ME 04101 207-775-3052 adennison@meca.edu www.meca.edu

To help with the transition, we provide services and support throughout the academic career of our veteran students, as well as ensure that all veteran students receive Department of Veteran Affairs educational benefits. MECA Vets assist active and reserve military, veterans, spouses and dependents at Maine College of Art to navigate the academic environment through programs, support services, the certification of educational benefits and campus and community resources. Our commitment is to provide comprehensive and personalized services within the unique learning community that facilitates the students social and academic integration. From admission to achieving their academic and professional goals— it's about your success.

New Hampshire Institute for Therapeutic Arts

27 Sandy Creek Rd. Bridgton, ME 04009 207-657-3794 nhita@nhita.com www.nhita.com

Established in 1984, with locations in Bridgton, Maine and Hudson, NH, NHITA is a massage therapy school offering a comprehensive ten and twelve month professional-level, career-oriented massage therapy certification program of day or evening classes.

NHITA has been helping students achieve their career goals for over 30 years. We train individuals in a diversity of skills, giving you options to work in private practice, group practice or in a range of other settings such as spas, health clubs, hospitals, physical therapy and chiropractic offices.

New Hampshire Institute for Therapeutic Arts is the only school in the states of Maine and New Hampshire that is accredited by the Commission on Massage Therapy Accreditation (COMTA). COMTA is the only independent accrediting agency for the massage therapy profession recognized by the United States Department of Education. Being accredited by this agency means NHITA has achieved recognition for meeting detailed and challenging standards.

Northeast Technical Institute - Scarborough

51 U.S. Route 1 Scarborough, ME 04074 207.805.8000 inquiry@ntinow.edu www.ntinow.edu www.facebook.com/NTInow

Headquartered in Scarborough, Maine, Northeast Technical Institute is the region's leading provider of short-term, career focused training, and has been working with Veterans since its inception. NTI is a privately held Maine career school that continues to grow and expand its course offerings, which now include Health Care, Information Technology, Truck Driving, HVAC/R and more. Over the past four decades, the owners of NTI have established partnerships with hundreds of organizations within



the business community to provide them with well-trained, professional employees. The commitment to the success of our graduates is unrivalled, and our instructors employed have many years of experience in their fields and take pride in teaching their skills in a professional and friendly manner.

Southern Maine Community College

Amy Lainoff 2 Fort Road South Portland, ME 04106 207-741-5926 alainoff@smccme.edu www.smccme.edu/admissions-aid/veterans www.facebook.com/smccme

Southern Maine Community College is Maine's largest, oldest and most diverse community college. The college offers an affordable and accessible education with courses at its South Portland Campus, its Midcoast Campus in Brunswick, seven satellite locations and online. SMCC has nearly 6,000 students and more than 40 degree and certificate programs that emphasize hands-on learning with faculty who maintain active partnerships with employers and community leaders. SMCC offers many resources for veterans, including a dedicated advisor for veterans, college credit for military experience, and a student veterans club to provide support and a forum for those interested in veterans' issues.

Spa Tech Institute

Angela Paradis, Admissions 100 Larrabee Rd. Westbrook, ME 04092 207-591-4141 www.spatech.edu www.facebook.com/WestbrookSpaTech

The wellness and beauty industries are great careers for mission and service oriented people. As a practitioner, you help people succeed in all aspects of their lives. Whether it's by teaching them to manage stress, heal injury or illness, or by helping them feel more confident by looking their best, it's very satisfying to see the difference you make in people's lives on a daily basis. With full-time day and part-time evening programs for massage or natural skin care and day programs for cosmetology, you can be starting your new career in seven to 14 months. Whether you work for someone else or have your own business, having a career that is both creative and makes a meaningful contribution to your community is a gift for both you and your clients. Call us today to learn more about the growth of the industry, schedules and financial aid for qualified students.

St. Joseph's College

David McCall 278 Whites Bridge Road Standish, ME 04084 800-752-4723 dmccall@sjcme.edu www.sjcme.edu

Founded in 1912 by the Sisters of Mercy in Portland, Maine, Saint Joseph's College is Maine's Catholic liberal arts college. The 474-acre campus, located on the shore of Sebago Lake in Standish, Maine offers more than 40 undergraduate programs and a Division III athletic program to a population of approximately 1,000 on-campus students. Saint

Joseph's College provides certificates and undergraduate and advanced degrees for thousands more working adults who reside throughout the United States and in more than 20 other countries through an online learning program.

We are proud to honor those who serve and protect our nation. Saint Joseph's College has been a pioneer in distance education since the 1970s and proudly served as one of the first colleges selected by the Army and the Navy to provide online learning courses. You will find that the flexibility of our fully accredited programs and our generous prior college credit transfer policy makes it a great choice for both active duty military, spouses, and veterans. Our goal is to make your transition to college as seamless as possible, and we will accept generous credit for prior learning and military schooling and experience. Whatever education plan you choose, we can help you earn your degree or certificate at your convenience, and on your schedule. We offer a wide variety of interesting courses, all taught by experienced, well-qualified, and caring faculty. In addition, our academic advisors treat every student as an individual, and not just a number.

University of Southern Maine

Lorrie Spaulding 235 Luther Bonney Hall Portland, ME 04110 207-780-5232 lorraine.spaulding@maine.edu http://usm.maine.edu/veterans www.facebook.com/VeteransServicesUSM

The University of Southern Maine's Veterans Services Office (VSO) serves as a one-stop-shop for veterans, service members, and dependents by assisting veterans and family members with all questions on benefits, university policies/procedures, and by operating, when needed, as a referral agent to campus and community resources. We ensure incoming veterans feel welcome at USM and happy about their choice by providing a peer mentor who engages in ongoing outreach. USM's VSO team acts as an advisor and an advocate for the nearly 450 GI Bill[®] recipients on its three campuses. In addition to certifying education benefits, we also counsel students on financial literacy to help them maximize their benefits so they can earn a degree with as little debt possible.

University of Southern Maine - Gorham

Lorrie Spaulding, Veterans Services Coordinator 37 College Ave. Gorham, ME 04104 207-780-4826 Iorraine.spaulding@maine.edu http://usm.maine.edu/veterans www.facebook.com/VeteransServicesUSM

The University of Southern Maine's Veterans Services Office (VSO) serves as a one-stop-shop for veterans, service members, and dependents by assisting veterans and family members with all questions on benefits, university policies/procedures, and by operating, when needed, as a referral agent to campus and community resources. We ensure incoming veterans feel welcome at USM and happy about their choice by providing a peer mentor who engages in ongoing outreach. USM's VSO team acts as an advisor and an advocate for the nearly 450 GI Bill[®] recipients on its three campuses.



Maine Pretrial Services - Cumberland County

76 Elm Street Portland, ME 04101 207-774-1501 Fax: 207-874-0218 info@mainepretrial.org http://mainepretrial.org

Veterans' Treatment Court

Maine Judicial Branch Veterans' Treatment Court (VTC) is currently offered in Kennebec and Cumberland Counties.

Cumberland County Superior Court Maine Pretrial Services Telephone: (207) 351-0074

Capital Judicial Center in Augusta Maine Pretrial Services Telephone: (207) 399-6281

The VTC in Kennebec County may accept cases from all District and Superior Courts statewide. The VTC in Cumberland County accepts cases from Cumberland County only.

Website: www.courts.maine.gov/treatment/veterans Email: specialtydockets@courts.maine.gov

VTC Application Form CR-234: https://mjbportal.courts.maine.gov/ CourtForms/FormsLists/DownloadForm?strFormNumber=CR-234

VA - Veterans' Justice Outreach

Anne Archibald - Southern Maine 207-713-2943 anne.archibald@va.gov

Amy Morin - Northern Maine 207-530-7622 amy.morin@va.gov

Danielle Mayer - Central Maine 207-250-1742 danielle.mayer@va.gov

The Veterans' Justice Outreach (VJO) Initiative was created by the Veterans Administration (VA) to link eligible veterans involved with the local justice systems to their local veterans medical center for health care services which target the symptoms implicated in their criminal justice case.

Please contact the VJO Coordinator if you or a family member are a veteran in jail, or have gotten out of jail and want to be connected to VA Maine Healthcare system.

Or, if you or a family member/friend are a veteran already receive VA Maine Healthcare, but need help with access to specialty care (homeless services, residential treatment,) to fulfill your agreement with the criminal justice system.

Veteran Mentors of Maine

James Orr or Ziggy Lawrence 9 Green Street, Suite 3A Waterville, ME 04903 207-480-0438 / 207-592-3077 www.facebook.com/veteranmentorsofme

VMM was established in 2015 to assist all veterans in accessing available resources that promote the health, welfare and dignity of veterans in recognition of their service to the nation. Although serving all veterans who need these services, VMM has focused on mentoring vets that have become involved in the Maine criminal justice system. We work as an independent adjunct to the Maine Superior Court Veteran's Court Program, and provide vets with the necessary guidance, housing, food, transportation, interaction with available medical and therapy providers, and any other need that might arise. If you are a vet in need, give us a call. We can help.

University of Maine School of Law

Deirdre M. Smith 59 Exeter Street (Mailing Address: 246 Deering Avenue) Portland, ME 04102 207-780-4370 clac.info@maine.edu www.mainelaw.maine.edu/public-service.clac 8:00 a.m. – 5:00 p.m.

Established in 1970 as a program of the University of Maine School of Law, the Cumberland Legal Aid Clinic is a small legal services provider. Clients are represented by student attorneys, law students specially licensed by the state and federal courts to provide legal services to low-income clients under faculty supervision. Our faculty supervisors are experienced members of the Maine bar. The Clinic's mission is twofold: educating law students through an intense, high-quality clinical and mentoring experience, while providing free legal services to those in need.

The Clinic represents low-income individuals with cases pending before courts and agencies in Southern Maine (Cumberland, York, Sagadahoc, and Androscoggin counties), as well as prisoners at the Maine Correctional Center or Southern Maine Re-Entry Center (who may have court cases arising anywhere in the state). The Clinic's caseload involves family, juvenile, consumer, immigration, criminal, administrative, probate, and miscellaneous civil law issues. Because our resources are very limited, the Clinic cannot accept every case that meets our eligibility requirements. If we are unable to accept someone's case, we can provide information about other potential resources for seeking legal help.

University of New England - Portland

Ms. Shawn M. Plante, Enrollment Specialist, Certifying Official 716 Stevens Avenue Hersey Hall Rm. 119 Portland, ME 04103 207-221-4246 splante@une.edu www.une.edu/registrar/veteran-benefits www.facebook.com/universityofnewengland https://twitter.com/unetweetshttps://www.instagram.com/thisisune


The University of New England is Maine's largest private university, an innovative educational community with two distinctive coastal Maine campuses, a vibrant new campus in Tangier, Morocco and a robust offering of degree and certificate programs online. UNE attracts internationally recognized scholars in the health sciences, life sciences, business, education, the social sciences and the humanities, allowing both our graduate and undergraduate students to engage in research and scholarship alongside dedicated faculty. The University of New England (UNE) is strongly committed to supporting men and women who have served our nation through military service. UNE serves veterans, service members and their families and is a proud participant in the Yellow Ribbon Program.

Veterans Upward Bound

Aaron Dombroski 102 Bedford Street Portland, ME 04101 aaron.dombroski@maine.edu https://usm.maine.edu/trioprograms/veterans-upward-bound

The USM Veterans Upward Bound (VUB) program is a free pre-college program to help low-income veterans develop the academic and personal skills necessary for success in post-secondary education. Eligible veterans seeking to become first-generation college students will receive intensive year-round support, including academic tutoring, VUB advising, preparation for college entrance exams, information on federal student financial aid programs, as well as coaching on economic and financial literacy.

Participants will also receive guidance on general college readiness, study skills, career development, and personal and leadership growth. The program is designed to assist 125 veterans each year and they may apply to any college of their choice. To learn more, please visit the website.

Alpha One - South Portland

Ketra Crosson, OTR/L, Independent Living Specialist 127 Main Street South Portland, ME 04106 800-640-7200 www.alphaonenow.org

Alpha One, managed and directed by people with disabilities, offers an array of services to promote independence for people with disabilities.

Services offered include: Information and Referral, Independent Living Skills Assessment and Training, Assistive Technology Consultation, Access Design Services (individual and business), Peer Support, Homeward Bound, Youth in Transition Services and Personal Assistance Services. In addition we offer funding for assistive technology and/or home access through the mPower Loan Program, Title 7, Part B Grant, and HomeRetro. We work with farmers, loggers, and individuals in the fishing industry through the AgrAbility Program. We also offer Adapted Driver Evaluation Services. We are a VA approved vendor, available at our S. Portland location.

Disability Rights Maine-Deaf Services

68 Bishop St, Suite 3 Portland, ME 04103 800.639.3884 (V/TTY) 207.797.7656 (V/TTY) 207.766.7111 (VP) deafservices@drme.or www.drme.org



DRM Deaf Services serves individuals who are deaf, hard of hearing, late deafened, or Deaf-Blind and works with the agencies and businesses that provide support, services, education, housing, and employment to these individuals to ensure effective communication.

- Maine Relay Service makes it possible for anyone with a hearing loss or speech impairment to communicate by telephone with operatorassisted calls.
- Maine's Telecommunication Equipment Program provides specialized adaptive equipment to individuals with barriers to using a standard telephone, often at no or low cost. Those ages 65+ may be eligible to choose a single hearing aid.
- Residents with combined hearing and vision loss may qualify for equipment (e.g. computers, screen readers, text zooming software, iPads and more) to assist with distance communication.

Independent Transportation Network

1 Westbrook Common, Suite 3 Westbrook, ME 04092 207-854-0505 annie.boissevain@itnportland.org http://itnportland.org www.facebook.com/meitnportland 8:00 a.m. – 4:30 p.m. 7 days a week

ITN Portland is a nonprofit organization that serves the Greater Portland area by providing door-through-door, arm-through-arm transportation services for seniors and visually impaired adults. ITN Portland relies on the support of our community to keep our riders independent, safe, and happy. Since 1995, we have provided over 315,000 rides for our members thanks to our paid and volunteer drivers.

Legacy Corps - Spectrum Generations

Katie Carlson, ADRC Manager 35 Union Street Brunswick, ME 04011 207.620.1656 elabua@spectrumgenerations.org www.spectrumgenerations.org

Spectrum Generations' award winning Legacy Corps program provides up to ten hours of respite care each week to caregivers of adults of all ages. The



only qualification necessary is to have someone in the family who was, or is, in the military. We are able to provide free respite care for families, because it is completed by AmeriCorps members (volunteers). The members go through a rigorous background check, are carefully matched with a family, and attend training on a monthly basis.

We have identified that our greatest need for volunteers is along the coast from Rockport to Damariscotta as well as the Brunswick area, and we are actively recruiting.

Legal Services for the Elderly

Jill K. Randall, Helpline & Medicare Advocacy Services Director 136 US Route 1 Scarborough, ME 04074 1-800-750-5353 (Legal Helpline) 1-877-774-7772 (Medicare Part D Unit) JRandall@mainelse.org www.mainelse.org 9 a.m. –12 p.m.; 1 p.m. – 4 p.m.

Maine residents age 60 and older can call the Legal Helpline to get free and confidential help with legal problems. The Helpline Attorneys provide information and advice on a wide variety of non-criminal legal problems including elder abuse and protection orders, housing issues including eviction and foreclosure, consumer debt, public assistance benefits, guardianship, Medicare/MaineCare, Powers of Attorney, Health Care Advance Directives, and health care coverage disputes. Anyone who is Medicare eligible can call the LSE Medicare Part D Unit if they are having trouble getting or affording prescription drugs.

Southern Maine Agency on Aging

136 U.S. Route One Scarborough, ME 04074 207-396-6500 1-800-427-7411 info@smaaa.org www.smaaa.org

SMAA is a non-profit organization dedicated to planning and implementing social services for adults age 60 and older.

The Agency provides many services and programs for seniors on a variety of issues, be they financial, medical, or personal. SMAA offers seminars to help navigate the array of insurance and Medicare options, delivers important dietary and fitness practices, and provides older adults with the opportunity to stay active in the community via participation or volunteerism. No matter the reason for your interest, be assured SMAA



Vet2Vet Maine

PO Box 1205 11 Morin Street Biddeford, ME 04005 207-579-4024 office@vet2vetmaine.org www.vet2vetmaine.org Hours of Operation: M-F by appointment

Vet2Vet Maine, a nonprofit 501(c)(3) organization, recruits veterans to serve as friendly visitors to aging and disabled veterans in their area. Each volunteer passes a background check, provides three references, and goes through a nine-hour training session. Once processed, each volunteer is matched to a veteran with similar interests, life stories, and experiences— all help seal the bond between the two veterans. The volunteer visits in the veteran's home at least twice a month, providing companionship and friendship and helping the veteran access VA and other available benefits and services. Volunteers attend a bimonthly case review in which they discuss their experiences with their veterans, share tips, make referrals, and resolve problems, as well as bond with the other volunteers.

Bonney Staffing Center - Windam

Danielle M Napolitano, Staffing Supervisor 940 Roosevelt Trail Windham, ME 04062 207-892-2286 www.bonneystaffing.com www.facebook.com/bonneystaffing

Bonney Staffing Center, Inc. is an independently owned and operated staffing firm, offering job placement opportunities in Maine, New Hampshire, North Carolina and Rhode Island. Since 1975, we have been connecting job seekers with top employers. Bonney provides temporary, temp-to-hire, and direct-hire employment options with our client companies in the Clerical/Administrative, Industrial, and Technical fields. For forty years, Bonney has been a leader in the industry, and we are the first call for those seeking employment with a reliable source. Bonney is an equal opportunity employer and there is no fee for applicants. Though our hiring process is thorough, it is designed to meet the specific needs of our clients and to find the best employment fit for you! Relevant work experience, above-average work references, a positive attitude, strong work ethic, and flexibility are all key criteria which will be considered. Please apply for this or any other position – we look forward to talking with you!

Boots2Roots

Bill Benson 428 Fore Street, 3rd Fl. Portland, ME 04101 207-747-9225 boots2roots@boots2roots.org www.boots2roots.org www.facebook.com/Boots2RootsAmericanGl

Boots2Roots' mission is to bridge the gap between serving our country and strengthening Maine communities. Boots2Roots is a new Maine 501(c)(3) nonprofit providing personalized and proactive support for active duty military members and their families who are transitioning to Maine. We focus on employment, navigating transition services, and community reintegration, and networking connections based on trust form the foundation of our mission.



If you are active duty, planning to separate or retire in the next 12 months, and want live and work in Maine, then you are exactly why Boots2Roots exists. Boots2Roots' mission was born out of lessons learned from personal transition experiences, and we strive to help facilitate your smooth and successful transition to Maine. Learn more at boots2roots.org.

Coastal Enterprises Inc. - Brunswick

Liz Rogers

30 Federal Street Brunswick, ME 04011 207-504-5900 info@ceimaine.org www.ceimaine.org www.facebook.com/CEIMaine https://twitter.com/ceimaine 9:00 a.m. – 5:00 p.m.

Coastal Enterprises, Inc. (CEI) helps to grow good jobs, environmentallysustainable enterprises, and shared prosperity in Maine and in rural regions across the country by integrating financing, business and industry expertise, and policy solutions. CEI envisions a world in which communities are economically and environmentally healthy, enabling all people, especially those with low incomes, to reach their full potential.

Coastal Enterprises Inc. - Portland

Liz Rogers 2 Portland Fish Pier, Suite 201 Portland, ME 04101 207-772-5365

Goodwill Northern New England

190 Lancaster Street, Suite 200 Portland, ME 04101 Serves ALL Counties 207.699.0798 veteransjobconnection@goodwillnne.org www.goodwillnne.org www.facebook.com/goodwillnne

The Veterans Job Connection Program at Goodwill is open to all veterans, regardless of military discharge status, as well as the spouses and children of fallen soldiers. Our dedicated teams serve the entire state of Maine and support you in many ways to achieve your career and personal goals. Those enrolled in our program receive assistance with career exploration, job searches, resume writing, and interview preparation. We also offer supportive counseling, budgeting assistance and other support to overcome employment barriers related to homelessness, food insecurity, transportation and related challenges. We can provide financial support for costs such as fees for licensing exams, training and education, as well as other items or services that will help facilitate your overall stability. Our goal is to support you as you strive for greater stability for yourself and your family, and we do this by taking a holistic and individualized approach. Goodwill's Career Advisors and Life Navigators work as a team to help you reach your goals.

Maine Department of Labor CareerCenter - Brunswick

L.L. Bean Learning Center 29 Sewall Street Brunswick, ME 04011 207-721-8200 brunswick.careercenter@maine.gov www.mainecareercenter.gov www.facebook.com/MaineHireAVet www.facebook.com/MaineDOL 8:00 a.m. – 5:00 p.m.

Our mission at the Bureau of Employment Services is to build and sustain a skilled workforce. Through 12 CareerCenter located across the state, staff connect job seekers and businesses with the employment, training and other services that help employers recruit and retain a quality workforce and grow our economy, including an online job board - Maine Joblink https://joblink.maine.gov/ada/r/ For employers we provide worker recruitment, hiring incentives and incumbent staff training. For jobseekers we provide specialized employment and training services including job search, resume development, interviewing skills and more! Veterans receive priority of service at all CareerCenter locations statewide. In addition, Veterans Representatives are available to serve veterans at all of Maine's CareerCenter.tions

Maine Department of Labor CareerCenter - Portland

151 Jetport Blvd. Portland, ME 04102 207-822-3300 portland.careercenter@maine.gov www.mainecareercenter.gov www.facebook.com/MaineHireAVet www.facebook.com/MaineDOL 8:00 a.m. – 5:00 p.m.

Our mission at the Bureau of Employment Services is to build and sustain a skilled workforce. Through 12 CareerCenter located across the state, staff connect job seekers and businesses with the employment, training and other services that help employers recruit and retain a quality workforce and grow our economy, including an online job board - Maine Joblink https://joblink.maine.gov/ada/r/ For employers we provide worker recruitment, hiring incentives and incumbent staff training. For jobseekers we provide specialized employment and training services including job search, resume development, interviewing skills and more! Veterans receive priority of service at all CareerCenter locations statewide. In addition, Veterans Representatives are available to serve veterans at all of Maine's CareerCenter locations.

Maine Small Business Development Centers - Brunswick

30 Federal Street Brunswick, ME 04011 207-504-5886 mainesbdc@maine.edu www.mainesbdc.org www.facebook.com/mainesbdc Appointment Only

Maine Small Business Development Centers (Maine SBDC) provide free, confidential business advising and training to Maine's entrepreneurs and small businesses. Certified business advisors located throughout Maine provide guidance to new and existing businesses on topics such as business feasibility, business plan development, capital acquisition, financial management, marketing and sales, and much more. Start or grow your business with the help of the Maine SBDC. Helping small businesses succeed since 1977.



Maine Small Business Development Centers - Portland

55 Exeter St. PO Box 9300 Portland, ME 04014 207-780-4949 mainesbdc@maine.edu www.mainesbdc.org www.facebook.com/mainesbdc Appointment Only

Maine Small Business Development Centers (Maine SBDC) provide free, confidential business advising and training to Maine's entrepreneurs and small businesses. Certified business advisors located throughout Maine provide guidance to new and existing businesses on topics such as business feasibility, business plan development, capital acquisition, financial management, marketing and sales, and much more. Start or grow your business with the help of the Maine SBDC. Helping small businesses succeed since 1977.

Small Business Administration

Brad Currie, Senior Area Manager Southern Maine 312 Fore St., Room 104 Portland, ME 04101 207-780-1013 bradley.currie@sba.gov www.sba.gov/me

Since its founding on July 30, 1953, the U.S. Small Business Administration has delivered millions of loans, loan guarantees, contracts, counseling sessions and other forms of assistance to small businesses.

If you are interested in starting your own business, the U.S. Small Business Administration (SBA) provides loan guarantees and technical assistance specifically for local veterans, service-disabled veterans, and Reserve Component members. The Maine District Office has designated Veteran's Business Development Officers who can assist veteran entrepreneurs with starting, managing and growing successful businesses. For more information, please contact the Maine SBA District Office at 207-622-8551 or go to https://www.sba.gov/content/veteranservice-disabled-veteran-owned or https://www.sba.gov/sites/default/ files/files/veternsbackbus.pdf.

Community Housing of Maine

One City Center, 4th Floor Portland, ME 04101 207-879-0347 sarah@chomhousing.org www.CHOMhousing.org www.facebook.com/CHOMhousing @CHOMhousing 9:00 a.m. – 5:00 p.m.

Community Housing of Maine (CHOM) is a 501(c)(3) non-profit organization that provides advocacy, supportive housing, community inclusion, and stability for homeless and special needs populations. CHOM develops, owns, and maintains high quality, affordable, serviceenriched housing for people with low incomes and disabilities. Founded in 1993, CHOM has become the largest supportive housing developer in Maine. CHOM has provided stable homes to thousands of disadvantaged people. We at CHOM believe that housing, together with support services, provides stability, fosters dignity and respect, and transforms lives. CHOM focuses on supportive housing and advocacy as it works to create community inclusion and stability for homeless and special needs populations across the state. Recovery, in all forms, happens in the community - that's why CHOM focuses creating safe, stable, and vibrant inclusive communities where people can thrive.

Easterseals Maine

125 Presumpscot St. Portland, ME 04103 County: Cumberland 207-828-0754 x1004 www.easterseals.com/Maine 8:00 a.m. – 4:00 p.m.

At Easterseals Maine Military & Veteran Service program, we provide a one-of-a-kind Care Coordination program that delivers free and confidential support statewide, designed to meet the unique needs of service members, veterans and their families. The program works in conjunction with the VA, Department of Labor and other community programs and resources.

Services are provided by experienced care coordinators who are familiar with military culture and are knowledgeable about a wide range of programs and services developed to meet the needs of our veterans and their families. The care coordinators from the Easterseals Military & Veteran Services program are trained to assist with, but not limited to, employment challenges, financial management, substance abuse struggles, mental health concerns, and deployment-related issues.

We also support Maine veterans and service members through a financial assistance program, when unexpected emergencies arise.

If you or a family member might benefit from our program, please call the referral line listed above; our dedicated staff would be honored to serve you.

Furniture Friends

Jenn Micado, Executive Director P.O. Box 631 Westbrook, ME 04098 207- 210-5797 jmcadoo@furniturefriends.org www.furniturefriends.org

Furniture Friends is a 501(c)(3) nonprofit organization that provides donated furniture to people in need throughout Greater Portland. With ongoing support from the community, we are able to fulfill our mission of, "Creating Homes. Rebuilding Lives." In 2016, Furniture Friends served over 400 households in need by providing the furniture that helped them create new homes for themselves. In so doing, we also supported them in beginning the process of rebuilding their lives. Furniture Friends partners with over 100 local social service providers, hospitals, faith-based organizations, municipalities, and schools to identify people in need who lack the financial resources to purchase furniture on their own. Among the clients we serve are people who have struggled with homelessness and/or substance abuse as well as those living with physical and mental disabilities. We also serve veterans, survivors of domestic violence, and many immigrants beginning their new lives.



Maine Homeless Veterans' Alliance

Kerry Polyot-Stefani, BA, LSW, MHRT/C Vocational Rehabilitation Counselor II P.O.Box 1895 Portland, ME 04104 207-632-9842 Mhva2017@gmail.com www.facebook.com/maine

Maine Homeless Veterans' Alliance seeks to provide assistance and resources to homeless and otherwise needy veterans of United States Armed Forces, with a focus on Southern Maine, and to educate the public about the needs and contributions of homeless and otherwise needy veterans and their families.

MHVA's principal activities consist of i)soliciting donations of food, clothes and furnishings; ii) arranging storage of furnishings and non-perishable donations; iii) driving around parts of Portland Maine and surrounding communities where MHVA believes homeless and financially and/or emotionally struggling veterans might be hiding or seeking shelter in order to locate veterans or others in need, including those who may not have the capacity to find help; iv)providing donated food and clothing to homeless veterans and other homeless people; v)providing referrals to agencies or other nonprofits (includding the Veterans Administration and the veterans' coordinator at local shelters) for those homeless veterans who are able to seek help: vi) if a homeless veteran is able to secure housing, arranging delivery of donated furniture and supplies to help the veteran get established.

Maine Homeless Veterans' Action Committee

Arwen Agee, Committee Chair

Contact the Maine Bureau of Veterans' Services: mainebvs@maine.gov

The Maine Homeless Veteran Action Committee (MHVAC) is a multiagency group dedicated to cross-collaboration to address homeless veterans' needs in Maine. Members of the of MHVAC include the VA Homeless Team, Preble Street, Easter Seals of Maine, Veterans, Inc., Volunteers of America, MaineHousing, and the Maine Bureau of Veterans' Services. Particular emphasis is placed on identifying – by name – all homeless veterans in Maine, developing a care plan for those individuals, and placing them into stable housing.

The MHVAC meets on the first Tuesday of every month, with one meeting per month open to the public. Since the group began in early 2016, the MHVAC has successfully named approximately 100 homeless veterans and reduced the number of days to be housed from 250 to 105. Any Mainer who has served in the military is eligible to be served by the MHVAC.

Preble Street Veterans' Housing Services

38 Preble Street Portland, ME 04101 877-377-5709 vhs@preblestreet.org www.preblestreet.org www.facebook.com/PrebleStreet 8:00 a.m. – 4:30 p.m.

Preble Street Veterans' Housing Services (VHS) offers case management, housing search assistance, budget counseling, and financial assistance to eligible veterans and veterans' families throughout Maine with offices in



Portland, Lewiston, Bangor and Machias. VHS is funded by the VA and is a collaborative effort between Preble Street and Pine Tree Legal Assistance.

Avesta Housing

Sara Olson, Development and Communications Manager 307 Cumberland Ave. Portland, ME 04101 207-245-3352 SOlson@avestahousing.org www.avesthousing.org

Avesta Housing operates the Thomas Heights apartment complex in Portland for homeless veterans. Thomas Heights features 18 efficiency apartments targeted to veterans whose income is under 50% of the median area income. Located on a bus route at the base of Munjoy Hill, Thomas Heights's 18 households enjoy views of Back Cove, as well as easy access to services, shops, restaurants and Portland's Old Port. For more information, please visit http:// thomasheights.avestahousing.org.

Goodwill Industries Northern New England Veterans' Fund

34 Hutcherson Drive Gorham, ME 04038 207-774-6323 https://goodwillnne.org/jobs/veterans-job-connection/

The Veterans' Fund was created to assist veterans with short term needs where no other financial resources are available. Each application is reviewed for complete details of request and depth of need.

Jackson & MacNichol

Francis Jackson 238 Western Ave. South Portland, ME 04106 207-772-9000 mail@jackson-macnichol.com

Chances are, if you need Social Security or Veterans Administration benefits, your need is serious and urgent – leaving you overwhelmed, unsure what to do next, and with little time to prepare your benefits application. Or, perhaps your benefits claim is already on file with the federal government, leaving you wondering what will happen next.



Maybe you've even been told that your claim was denied. Whatever your situation you have questions about the complex claims administration process, what it means for you, and how you can maximize your chances of receiving all of the benefits to which you're entitled.

Maine Community Law Center

Elizabeth Stout 75 Pearl Street, Suite 470 Portland, ME 04101 207-482-3832 stout@mainecommunitylaw.org www.mainecommunitylaw.org

The Maine Community Law Center (MCLC) is a non-profit, general practice law firm and Maine's first Legal Incubator. MCLC is dedicated to improving our legal and justice system for the people of Maine by providing affordable legal services to Mainers of modest means, increasing access to justice for all Maine citizens. In furtherance of that goal, MCLC offers flexibility in representation options and legal fees, operating on a sliding fee scale based on household income or a flat rate agreement.

Military and Family Life Program

Jennifer Lear CFP, Military and Family Life Program -Personal Financial Counselor Bangor, ME County: Penobscot 571-469-1659 PFC2.ME.NG@Zeiders.com 8:00a.m-5:00p.m

Personal Financial Counselors provide Free and Confidential Personal Financial Counseling services and education for all Military and family members, as well as recently separated Veterans, to assist with establishing a basic level of financial literacy, good financial behavior and habits, benefit utilization and long term financial planning to include retirement.

Pine Tree Legal Assistance - Portland

207-400-3229 veterans@ptla.org

PTLA's Veterans Legal Services team (located in Augusta) is able to help veterans who have been referred from Preble Street Veterans Housing Services or the VA Maine Healthcare System for assistance with:

- Housing issues: eviction, foreclosure, bed bugs, or medical conditions that make it difficult to live in your current home;
- Income issues: debt collection calls or threats of lawsuits, notices of IRS action, debt owed to the VA (e.g. overpayments), student loan debt; and
- Discharge status upgrades and character of service determinations.

Please visit your VA or Preble Street provider for a referral for services.



Seth Levy Law

Seth Levy, ESQ. P.O Box 31 Brunswick, ME 04011 207-319-4431 Sethlevylaw@gmail.com www.sethlevylaw.com

Seth Levy served as the defense counsel for the Veterans' Treatment Court in Augusta. He represents veterans in matters involving criminal defense, and also does wills and estate planning documents. In the course of his work with veterans, he has developed an understanding of the unique issues facing veterans in the criminal justice system.

University of Maine School of Law - Cumberland Legal Aid Project

Deidre M. Smith, Professor and Director of the Cumberland Legal Aid Clinic 59 Exeter Street Portland, ME 04102 207-780-4370 clac.info@maine.edu http://mainelaw.maine.edu/public-service/clac 8:00am to 5:00pm

The Cumberland Legal Aid Clinic is a small legal services provider. Clients are represented by student attorneys, law students specially licensed by the state and federal courts to provide legal services to low-income clients under faculty supervision. Our faculty supervisors are experienced members of the Maine bar. The Clinic's mission is twofold: educating law students through an intense, high-quality clinical and mentoring experience, while providing free legal services to those in need. The Clinic represents low-income individuals with cases pending before courts and agencies in Southern Maine (Cumberland, York, Sagadahoc, and Androscoggin counties), as well as prisoners at the Maine Correctional Center or Southern Maine Re-Entry Center (who may have court cases arising anywhere in the state). The Clinic's caseload involves family, juvenile, consumer, immigration, criminal, administrative, probate, and miscellaneous civil law issues.

Office of Congresswoman Chellie Pingree - Portland

2 Portland Fish Pier, Suite 304 Portland, ME 04101 207-774-5019 rep.chellie.pingree@mail.house.gov https://pingree.house.gov www.facebook.com/ChelliePingree 8:30 a.m. – 5:00 p.m Portland and Waterville

Congresswoman Pingree is committed to ensuring veterans receive the benefits and resources they—and their families—have earned and deserve. Veterans or their families with questions or concerns about benefits, including inquiries about VA claims, VA health care, and replacement military medals and awards, are encouraged to reach out to her dedicated constituent services team in one of her district offices. She has also been nationally recognized for her legislation and policy initiatives surrounding Military Sexual Trauma and her staff is experienced with these disability and compensation claims.





Office of Senator Susan Collins - Portland

Kate Simpson, Sara Holmbom Lund, Ellie Espling, and Peter Morin One Canal Plaza, Suite 802 Portland, ME 04101 207-780-3575 https://www.collins.senate.gov/contact 8:00 a.m. – 5:00 p.m

As the daughter of a World War II Purple Heart recipient and a life member of the VFW Auxiliary in Caribou, Senator Collins knows that the heroes who wear the uniforms of America's armed forces are patriotic, caring men and women who have put aside the comforts of civilian life to advance the cause of freedom. We owe them all a great debt. Senator Collins is a strong advocate of all of those who are serving or have served in our nation's Armed Forces and has worked hard to ensure that the federal government maintains a strong commitment to service members and veterans alike. Anyone who is having difficulty with a federal agency can contact one of Senator Collins' Maine Constituent Service Centers for assistance.

Maine Bureau of Veterans' Services - South Portland

151 Jetport Blvd. Portland, ME 04102 207-822-2391 Portland.MaineBVS@maine.gov 8:00 a.m. – 4:00 p.m.

Our field offices provide community-based support for veterans, service members, and their families. At each office, our Veteran Service Officer is available to assist veterans and family members with:

- · Enrolling in the VA system to access healthcare services and VA benefits
- · Filing a disability claim with the VA
- · Obtaining a copy of DD 214s and other military records
- · Applying for free park passes and hunting and fishing licenses

Our highly-trained Veteran Service Officers (VSOs) are available to help you – for free – enroll in the VA system and to help you access your earned benefits. Each month, our Officers submit hundreds of claims and are successful in winning millions of dollars in awards for veterans and their families.

Brunswick Veterans' Acupuncture Clinic Practitioners

Alicia Yip & Heather Spangler 62 Pegasus Street, Suite 101 Brunswick, ME 04011 207-443-6111 integrativemedicalarts@gmail.com www.maineima.com/brunswick-veterans-acupuncture-clinic-free.html www.facebook.com/MainelMA Wednesdays 6 p.m. – 7:15 p.m. (Doors open 5:45 p.m., please be seated by 6:00p.m.)

Welcoming all veterans, active duty personnel, and their families for Free Weekly Acupuncture. We model our clinic from Acupuncturists Without Border's Military Stress Recovery Project.

Acupuncture is a safe, gentle modality with a long history as whole health care. Acupuncture often enhances the effectiveness of other treatments.

Our clinic is using an ear protocol (five tiny sterile needles placed in each ear), which has proven to be effective in alleviating symptoms resulting from stress and trauma. Treatments have cumulative effects, and participants regularly report:

- Increased mental clarity, concentration, memory
- · Improved ability to cope
- Improved sleep, reduction of nightmares
- Reduced pain- acute and chronic
- · Reduced stress, anxiety, depression and irritability
- Reduced intrusive recall (flashbacks)

City of Westbrook - Veteran Service Officer

Arty Ledoux, Veteran Service Officer 2 York Street Westbrook, ME 04092 207-591-8128 vetservices@westbrook.me.us Call for an appointment

Maine Veterans' Home - Scarborough

Maureen Carland, Administrator 290 US-1 Scarborough, ME 04074 207-883-7184 info@MaineVets.org https://mainevets.org/locations-2/scarborough

Maine Veterans' Homes is an independent, nonprofit organization serving Maine's veterans and their families. Our Augusta Home provides 24 hour nursing coverage in three separate nursing units: a 40 bed rehabilitation



and skilled nursing care unit, a 40 bed long-term care unit, a 40 bed secured long-term care unit for memory care residents, and a 30 bed residential care unit designed to meet the needs of those in the early stages of memory loss.

- Skilled Nursing Care
- · Skilled Rehabilitation
- Speech-Language Therapy
- Occupational Therapy
- Physical Therapy
- Long-Term Care
- Residential Care
- Memory Care
- Respite Care
- Comfort Care

All MVH facilities have achieved elite National SILVER Quality Award for Achievement in Quality by the American Health Care Association, placing them in the top 4% of nursing homes nationally.

VA Community Based Outpatient Clinic - Portland

144 Fore Street Portland, ME 04101 207-623-8411 x 7490 or 877-421-8263 x 7490 www.maine.va.gov/locations/portland.asp 7:30 a.m. – 4:30 p.m. Monday-Friday

VA Maine Healthcare System (HCS) is a Joint Commission accredited facility which serves over 42,000 Maine Veterans. It is comprised of the Togus VA Medical Center In Augusta along with eight full-time Community-Based Outpatient Clinics (CBOC) and three part-time Access Points. All 12 facilities provide Primary Care and Mental Health at a minimum and VA Maine HCS has a wide-range of Specialty Care and services. Although the majority of Specialty Care is located at the Togus VAMC, we are expanding some Specialty Care to the CBOCs and are significantly increasing the use of tele-health for Specialty Care to reduce travel for the Veterans.

The Togus campus also hosts the Togus VA Regional Office which provides various Veteran services including Compensation/Disabilities, Vocational Rehabilitation, education, insurance, home loans, etc.

The Togus VAMC campus is the site of a Volunteers of America project that provide 21 Cabins in the Woods for homeless veterans. Additionally, a new 16 unit Fisher House for families of Togus inpatient veterans has been built across from the Togus Hospita.

Martin's Point Health Care System - Brunswick/ Bowdoin

6 Farley Rd. Brunswick, ME 04011 207-725-8079 info@martinspoint.org www.martinspoint.org 8:30 a.m. – 4:30 p.m.

In paying for medical services, private commercial health insurance plans are accepted, as well as government plans like Medicaid (Maine Care), Medicare, and TRICARE. The Martin's Point web site gives information about the specialties and providers available at each of the health care centers.

Health insurance plans: Martin's Point also offers two health plans: for Medicare beneficiaries, Generations Advantage; for TRICARE beneficiaries,

the US Family Health Plan. The web site has information about eligibility for and enrolling in Generations Advantage or the US Family Health Plan. Both of these plans offer a wide network of providers throughout the state of Maine. Members of the plans may but are not required to use Martin's Point providers or facilities for medical services.

Martin's Point Health Care System - Brunswick/Cook's Corner

575 Main St. Gorham, ME 04038 207-839-2559 info@martinspoint.org www.martinspoint.org 8:30 a.m. – 4:30 p.m.

Martin's Point Health Care System - Gorham

153 US Route 1 Scarborough, ME 04070 207-799-8596 info@martinspoint.org www.martinspoint.org 8:30 a.m. – 4:30 p.m.

Martin's Point Health Care System - Portland

331 Veranda St. Portland, ME 04101 207-828-2402 info@martinspoint.org www.martinspoint.org 8:30 a.m. – 4:30 p.m.

Maine Historical Society

Dan l'ppolito, Communications Manager 489 Congress Street Portland, ME 04101 207-774-1822 info@mainehistory.org www.mainehistory.org facebook.com/mainehistory @mainehistory 10:00 a.m. – 5:00 p.m.

Maine Historical Society - My Maine Stories

Kate McBrien 489 Congress Street Portland, ME 04101 207-774-1822 info@mainememory.net www.mainememory.net/mymainestories www.facebook.com/groups/mainememorynetwork 10:00 a.m. – 5:00 p.m.

My Maine Stories is a participatory storytelling forum that provides an online space for sharing recollections about Maine, or being a Mainer. Stories could include your experiences in Maine, memories of your family, ancestors, or town; your work life, or impacts a historical event (like going to war) had on you. An ongoing initiative of My Maine Stories is to collect personal histories from or about veterans.



Maine Military Museum

50 Peary Terrace South Portland, ME 04106 207-650-8651 mainemilitarymuseum.info

The museum is now in its seventh year and will soon double in size to over 12000 square feet of exhibits beginning with the Revolutionary War up to current times. Every artifact is 100% authentic. All the items have been donated by Mainers or their families ensuring that everything is authentic. We do however, accept artifacts from all over the country. We are not funded by anyone. Our goal is to teach real history to Maines through artifacts and telling the stories of the folks represented by their items. Just this fall we have hosted over 500 school children from all over the state with many more this coming year. The museum is free, but donations are welcome.

American Red Cross - Headquarters

2401 Congress Street Portland, ME 04102 207-874-1192 www.maineredcross.org www.facebook.com/MaineRedCross 9:00 a.m. – 5:00 p.m. Mon-Fri

For over 130 years, the American Red Cross has provided help with the healing of our service men and women, served as the medium of communication between the American public and service members anywhere in the world and so much more. We offer psychological resiliency training, information on local resources to assist veterans, members of the military and their families, access to safety training and home fire safety to include the installation of free smoke alarms. Our staff will also explain how to serve others as a Red Cross volunteer. The Director of our Service to the Armed Forces serves out of the Portland office but can meet anyone wishing additional information at any of our other offices, with prior coordination.

Southern Maine Heroes on the Water

Pete Chart 73 Jordan Ave. Brunswick, ME 04011 207-504-0184 southernmaine@heroesonthewater.org

Since being founded in 2007, Heroes on the Water has been organizing noexpense kayak fishing trips for active-duty military and veterans of the U.S. armed forces and their families. In 2018, we began serving first-responders and their families through the same proven ecotherapy. Heroes can reflect in solitude or connect in groups as they learn kayaking and kayak fishing basics.

Recurring activities give heroes and their families camaraderie and a lifelong social network with like-minded people. Plus, no experience or equipment is needed, and kayak fishing is adaptive to those with disabilities.

The Summit Project

Greg Johnson PO Box 8130 Portland, ME 04101 207-602-8626 greg@thesummitproject.org www.thesummitproject.org www.facebook.com/thesummitproject

The Summit Project is a living memorial that pays tribute to fallen heroes from Maine who have died during their military service since the attacks of 9/11. The mission of The Summit Project is to honor our state's newest war casualties and the faithful spirit of all Mainers. The surviving families of our fallen Maine heroes have opened their homes, shared the stories of their heroes' character and service, and unearthed special stones that represents their fallen loved one. Those stones have been engraved with the names of these heroes and carried by countless members of the surrounding community on tribute treks throughout the state of Maine, across the country, and around the world.

Greater Portland Maine Military and Community Network

University of Southern Maine – Portland Campus (meeting location) Luther Bonney Hall, Room 237 96 Falmouth Street Portland, ME 04101 Leaders: Camden Ege, Lorrie Spaulding, University of Southern Maine https://mainemcn.com camden.ege@maine.edu 207-228-8534

The Maine Military and Community Network (MMCN) is a statewide effort to understand, prevent, and help address the challenges faced by current and former military members and their families. The Net-work is comprised of ten regional groups where federal, state, and local military advocates come together with service members and veterans to identify unmet needs and develop community-based solutions. New members are always welcome. By joining the network, you become connected to comprehensive information and will be better equipped to help military families in your community. The Greater Portland meets quarterly on the second Tuesday of the quarter. Please visit our website for updated information on our group and meeting schedule.

Army National Guard Family Assistance Center - Brunswick

Ordinance Road Brunswick, ME 04011 1-888-365-9287 Ng.me.mearng.list.me-mil-fac@mail.mil www.me.ngb.army.mil/family www.facebook.com/MaineMFAC

The Maine Military Family Assistance Center (FAC) is a team of five professionals spread throughout the state to assist service members and families. The FACs operate a toll-free hotline, with staff available 24 hours a day, 365 days per year. The specialists provide resources, information and support to all Service Members (regardless of component or status), veterans, dependents and community members. Each office maintains an updated resource list for services local to their area as well as statewide support services.

FACs focus on seven main services:

- Financial Resources and Referral
- ID cards and DEERS Referral
- Legal Resources and Referral
- TRICARE Medical and Dental Resources and Referral



- · Crisis Intervention and Referral
- Community Information and Referral
- Employment Information and Referral

Additionally, the FAC provides monthly outreach to the designated point of contact for each deployed Army National Guard Soldier in the state. The Family Assistance Center is truly your "One call does it all" resource for all things Military in the state of Maine.

VAST Program

Kristina Sabasteanski, OTR/L, Director 15 Farm View Drive New Gloucester, ME 04260 207-310-8694 kristina@pinelandfarms.org www.pinelandfarms.org/recreation/vast www.facebook.com/VeteransAdaptiveSportsTraining

The goal of our VAST program is to promote lifelong health and well-being of veterans with disabilities through regular participation in a VAST array of physical activities and sports. Any and all veterans are encouraged to volunteer and enjoy some outdoor activities and a sense of camaraderie with fellow veterans. Weekly programming year round on Wednesdays - 9 a.m. to 12 noon. Includes xc skiing, snowshoeing, cycling, archery, disc golf, boccia, pellet rifle shooting, WC Basketball and Tennis. Additionally, we host one day events and three-four x four day camps / year for Nordic / Biathlon, a Turkey Hunt, Multi-sport camps and other sport specific activities. All of our programming is free for veterans with physical disabilities, TBI, PTS, as well as for Veterans that would like to volunteer.

ID Cards/DEERS - South Portland (Western Ave)

50 Western Ave. South Portland, ME 04106 207-756-7853 Tues – Thurs: 8:00 a.m. – 11:00 a.m., 1:00 p.m. – 3:00 p.m. Closed Fridays Appointment Required

ID Cards/DEERS - South Portland (High Street)

259 High St. South Portland, ME 04101 207-741-5424 Tues – Thurs: 8:00 a.m. – 3:00 p.m. Appointment only – may call and leave message to schedule appointment.

Maine Army National Guard Family Programs

Joe Tatem 11Ordinance Road Brunswick, ME 04011 609-220-8485 joseph.v.tatem.civ@mail.mil www.me.ngb.army.mil/family

Greater Portland Transit District

Denise Beck, Director of Marketing 114 Valley Street Portland, ME 04102 207-774-0351, ext. 19 Direct: 207-517-3027 dbeck@gpmetrobus.com www.gpmetrobus.com

With annual ridership of 1.8 million, METRO provides local bus service throughout Portland, Westbrook, Falmouth and the Maine Mall area of South Portland with connections to ferry, train and other regional transit options. All buses are wheel chair accessible.

METRO BREEZ express service between Portland, Yarmouth and Freeport features ten daily weekday trips Mon-Fri, and five on Saturday. Expanded service to Brunswick begins in August 2017.

The Southern Maine Transit Tracker (smttracker.com) provides "real time" bus/ferry arrival information for METRO and other area transit options.

- Regular one-way fare for local service is \$1.50; express service is \$3.00
- Exact change is required.
- Seniors (65+) and persons with disabilities receive a reduced fare discount with valid ID. \$0.75 for one-way fare on local service and \$1.50 for METRO BREEZ express service.
- Seniors Picture ID with birthdate, Medicare Card, or METRO Reduced Fare Card
- Persons with Disabilities Medicare Card, METRO Reduced Fare Card

Applications for METRO Reduced Fare Cards are available at the METRO Pulse at Elm Street and through METRO's website (click for application).

Applicants who qualify for Social Security Disability Income (SSDI); Supplemental Security Income (SSI) or a disability under the Department of Veterans Affairs (VA) and can provide a copy of the most current qualifying letter they received from one of these agencies can apply for a METRO Reduced Fare Card.

ITN Portland - Central Office

Annie Boissevain, Community Outreach Coordinator 1 Westbrook Common, Suite 3 Westbrook, ME 04092 207 854-0505 annie.boissevain@itnportland.org http://itnportland.org www.facebook.com/meitnportland 8:00 a.m. – 4:30 p.m.

ITN Portland is a nonprofit organization that serves the Greater Portland area by providing door-through-door, arm-through-arm transportation services for seniors and visually impaired adults. ITN Portland relies on the support of our community to keep our riders independent, safe, and happy! Since 1995, we have provided over 315,000 rides for our members thanks to our paid and volunteer drivers.

Regional Transportation Program

Belinda Hutchinson, Transportation Supervisor 127 Saint John Street Portland, ME 04102 207-774-2666, x1, x0 bhutchinson@rtprides.org



www.rptrides.org Mon-Fri, 5:30 a.m.-5:00 p.m.

Regional Transportation Program (RTP) has provided transportation for the residents of Cumberland County for over 40 years. Ride times based on how someone qualifies (Income, MaineCare-Broker, ADA, DHHS referral, General Public, etc.) Applications are available by calling our office or download on our website. RTP also operates the Lakes Region Explorer Shuttle (LRE) which provides four-round trips from Bridgton to Portland (with stops in Naples, Casco, Raymond, Windham & Westbrook along the way) daily Monday through Friday. Fares & Schedule for the LRE are also available on our website. All vehicles are ADA accessible.

South Portland Bus Service

Art Handman, Director 46 O'Neil Street South Portland, ME 04106 207-767-5556 ahandman@southportland.org

The South Portland Bus Service (SPBS) operates a fixed-route, public transit service throughout South Portland, into downtown Portland, and into Scarborough along the shopping area off Payne Road near the Maine Mall. Three routes operate Monday through Friday and two routes operate on Saturday and Sunday. All SPBS buses are lift equipped, wheelchair accessible, and are fitted with bicycle racks. The SPBS connects with the Portland METRO Bus system and the Shuttlebus/ Zoom service through a free transfer arrangement providing its riders a broad, regional travel area with access to the Biddeford-Saco-Old Orchard Beach ShuttleBus, the Jetport, Casco Bay ferries, Greyhound Bus, Concord Coach, Amtrak Downeaster, as well as medical, shopping and other high activity centers in the area. Fares are \$1.50 per ride (\$0.75 for elderly and persons with disabilities). 10-ride tickets and monthly passes are also available. See City of South Portland Web Site for schedules and routes.

Combat Veterans Motorcycle Association Maine Chapter 17-1

Paul Witten combatvetsmaine@gmail.com https://www.cvma17-1.com

We are an Association of Combat Veterans from the United States Armed Forces who ride motorcycles as a hobby. Our mission is to support and defend those who have defended our country and our freedoms.

The CVMA is committed to welcoming home Combat Vets of all our wars and remembering those who are still not home yet. We are a fellowship of veterans, and those who support our veterans, not a motorcycle club. If you are a Combat Vet and ride a motorcycle over 500cc you are eligible for membership.

We sponsor and participate in many motorcycle-related charity events each year, and as a 501(c) non-profit organization, we donate to various Veteran care facilities and charities.

Honor Flight Maine

Laurie Sidelinger, Board Chairperson P.O Box 1770 Portland, ME 04104 207-370-1770 mainehonorflight@gmail.com www.honorflightmaine.org

Honor Flight Maine is a non-profit organization created solely to honor America's Veterans for all their service and sacrifice. We transport our heroes to Washington D.C. to tour, experience and reflect at their memorials. Top priority is given to our WWII Veterans, and terminally ill Veterans of all conflicts. We will naturally transition our focus to Korean, Vietnam and subsequent war Veterans as those Veterans get older. According to the Department of Veteran Affairs, an estimated 640 WWII Veterans die every day. Our time to express our gratitude to these most senior heroes is rapidly running out. Honor Flight Maine is committed to fulfill the dreams of our Veterans.

Maine Wood Carvers Association - Eagle Cane Project

Herb Blake 546 Mayall Road New Gloucester, ME 04260 207-808-9361 hblake12@maine.rr.com http://mainewoodcarvers.com/eagle-cane-project

The Eagle Cane Project was introduced in Maine in 2008. A collaborative effort involving Maine Wood Carvers Association and Maine Woodturners, the aim of the project is to present quality, hand-carved and highly personalized Eagle Head Canes to Maine's veterans with service related disabilities in recognition and appreciation for their service to our country. Using tapered dowels purchased locally from Peavey Manufacturing in Eddington, Maine, Maine Woodturners members turn the tenons and adaptors. Finally the carver assembles the cane, adds the hand-carved eagle head, attaches replicas of the requested medals and ribbons, adds the personalization and applies a finish. Whenever possible, canes are presented in person, accompanied by a certificate of appreciation listing names of all the individuals who helped in creating the cane.

Military Officers Association of America

P.O. Box 2145 South Portland, ME 04116 www.moaasouthernmaine.org www.moaa.org

MOAA is the nation's largest and most influential association of military officers. It is an independent, nonprofit, politically nonpartisan organization. In addition to representing your interests before Congress, MOAA offers a wide range of personal and financial services exclusive to MOAA membership. Whatever the stage of your career, your MOAA membership delivers benefits geared specifically to you - and your family. From active-duty service through retirement, MOAA can help you make the most of your career as an officer.

Patriot Riders of America - Maine Chapter Two

179 Park Row Brunswick, ME 04011 www.facebook.com/PatriotRidersOfAmericaMaineChapterTwo

Our chapter meets the first Tuesday of every month. Our mission is to help local military eterans and families in any manner we possibly can. There are Veterans in our communities who go without proper shelter (if any), food, and essential every day necessities due to a variety of factors including injuries, illness, low wage, job loss, and age.



While all of us are susceptible to hard times, Veterans have given their services and signed to risk, if not lose their lives for our country, and should not have to struggle to survive. Learn more about our organization by visiting our Facebook page.

Rolling Thunder Maine

Tim and Cindy DeCosta 27 Beach Road Windham, ME 04062 207-892-5333 RTMaine2@yahoo.com www.facebook.com/groups/242004596210338

Rolling Thunder was incorporated in 1995 to bring the government to full accountability for the Prisoners of War-Missing in Action. We continue to advocate for the families of all service members who have not returned home.

We are also committed to help American veterans from all wars by providing support in many different ways. We attend community events to educate the public, we help with projects that veterans may not be able to complete on their own such as moving and home repairs, and we hold fundraisers for programs and/ or veterans in need.

Student Veterans of America

235 Luther Bonney Hall Portland, ME 04104 207-228-8534 camden.ege@maine.edu studentveterans.org www.facebook.com/huskyvets

The Husky Veterans are an approved chapter of Student Veterans of America and serve as an advocate and social support network for students at the University of Southern Maine. Our mission is to provide support to veteran, active duty, and dependent students in all aspects of life. The transition from service to higher education is riddled with unique, and often unexpected challenges. The Husky Veterans provide a meaningful way to connect veterans with veterans and succeed academically and socially.

Team Red, White & Blue

Mark LoSacco, Chapter Captain Portland, ME 04101 Mark.LoSacco@teamrwb.org www.teamrwb.org www.facebook.com/TeamRWBMaine

Founded in 2010, Team RWB and its over 100,000 members are bringing veterans, their families, and American citizens together through authentic social interaction, community physical fitness and shared experiences in over 187 communities across the globe. Our mission, simply stated, is to enrich the lives of America's veterans by connecting them to their community through physical and social activity. Whether we meet for a run, ruck, yoga, workout or social event, our Central Maine chapter provides opportunities for veterans, active duty and civilian members to create positive, meaningful connections. Members share the Eagle Ethos - passion, people, positivity, commitment, camaraderie, and community.

Team Rubicon

Dana Braverman, Region I Administrator (New England) 310-640-8787 x112 braverman@teamrubiconusa.org www.teamrubiconusa.org www.facebook.com/teamrubicon

Team Rubicon is a non-profit disaster response organization that unites the skills and experiences of military veterans with first responders to rapidly deploy disaster response teams, free of charge to communities across the country. Team Rubicon is active nationally, across the New England region, and locally in Maine. Team Rubicon's disaster response capabilities include incident management, expedient home repair, damage assessment, debris management, hazard mitigation, and spontaneous volunteer management. In addition, Team Rubicon offers members engagement and community-building opportunities through service projects, fitness and wellness events, social events, and leadership development programs.

UMA Brunswick Center

Orion Hall 12 Sewall Street Brunswick, ME 04011 (207) 442-7736 uma.edu/brunswick

Goodwill Northern New England

190 Lancaster Street, Suite 200 Portland, ME 04101 Serves ALL Counties 207.699.0798 veteransjobconnection@goodwillnne.org www.goodwillnne.org www.facebook.com/goodwillnne

The Veterans Job Connection Program at Goodwill is open to all veterans, regardless of military discharge status, as well as the spouses and children of fallen soldiers. Our dedicated teams serve the entire state of Maine and support you in many ways to achieve your career and personal goals. Those enrolled in our program receive assistance with career exploration, job searches, resume writing, and interview preparation. We also offer supportive counseling, budgeting assistance and other support to overcome employment barriers related to homelessness, food insecurity, transportation and related challenges. We can provide financial support for costs such as fees for licensing exams, training and education, as well as other items or services that will help facilitate your overall stability. Our goal is to support you as you strive for greater stability for yourself and your family, and we do this by taking a holistic and individualized approach. Goodwill's Career Advisors and Life Navigators work as a team to help you reach your goals.

Franklin County

Tri-County Mental Health Services

144 High St. Farmington, ME 04938 207-778-3556



Tri-County Mental Health Services provides trauma-informed, integrated services that promote whole health and wellness. We work to create healthy communities that are inclusive and respectful of all. We believe that all children, adults, and communities deserve to have access to the resources needed to achieve optimal health status in all realms of well-being. We provide behavioral health services, substance-use disorder treatment, outpatient counseling, services for children and families, and more. Our Veterans Outreach Specialist works with veterans and their families to help them access programs and services to which they are entitled. From housing to education to healthcare to discharge materials, our Veterans Outreach Specialist's is available to work with you.

University of Maine at Farmington

Susan Enman, Administrative Specialist & School Certifying Official 224 Main Street Farmington, ME 04938 207-778-7243 enman@maine.edu or registrar@umf.maine.edu www2.umf/maine.edu/merrillcenter/veteran-services

The University of Maine at Farmington is dedicated to assisting military veterans and their families navigate the process of enrolling at UMF, with the ultimate goal of obtaining a degree. We assist veterans and their dependents with:

- · Applying for educational benefits
- Helping veterans access benefits, services and programs that are available to them
- Acting as a liason between the Veteran Regional Office in Buffalo with any questions or concerns
- Certifying attendance to activate benefits notifying the VA of any academic changes
- Answering questions regarding benefits, university policies, graduation requirements and any academic or financial concerns

Preble Street Veterans' Housing Services

37 Park St. Lewiston, ME 04240 877-377-5709 vhs@preblestreet.org www.preblestreet.org www.facebook.com/PrebleStreet 8:00 a.m. – 4:30 p.m.

Preble Street Veterans' Housing Services (VHS) offers case management, housing search assistance, budget counseling, and financial assistance to eligible veterans and veterans' families throughout Maine with offices in Portland, Lewiston, Bangor and Machias.

Coastal Enterprises, Inc. - Farmington The Women's Business Center at CEI: Rural Maine

Liz Rogers 165 Front Street Farmington, ME 04938 207-778-6529 info@ceimaine.org www.ceimaine.org www.facebook.com/CEIMaine https://twitter.com/ceimaine



Maine AgrAbility

Lani Carlson, Project Coordinator 138 Pleasant Street, Suite #1 Farmington, ME 04938 207-944-1533 http://extension.umaine.edu/agrability

Maine AgrAbility is a non-profit collaboration of the University of Maine Cooperative Extension, Industries of Northern New England, and Alpha One; Maine AgrAbility is part of a nationwide network of United States Department of Agriculture (USDA) programs begun through the 1990 Farm Bill. The goal of the National AgrAbility Project is to inform, educate, and assist farmers, fishermen and forest workers, and their families with disabilities, so they can continue to have successful careers in agriculture.

Seniors Plus

Holly Zielinski, Director of Community Services 218 Fairbanks Road Farmington, ME 04983 1-800-427-1241 www.seniorsplus.org www.facebook.com/seniorsplus

SeniorsPlus is the designated Agency on Aging and Disability Resource Center (ADRC) serving Franklin, Oxford, and Androscoggin counties. We are a private 501c3 organization supported in part by funds from the Maine Department of Health and Human Services, grants and contributions. Our mission is to enrich the lives of seniors and adults with disabilities. SeniorsPlus believes in supporting the independence, dignity, and quality of life of those we serve. Our veteran services also include the Veterans Independence Program (VIP) which helps qualified veterans remain independent and self-sufficient in their homes and community.

Maine Department of Labor CareerCenter - Wilton

865 U.S. Route 2E Wilton, ME 04294-6649 207-645-5800



wilton.careercenter.maine.gov www.mainecareercenter.gov www.facebook.com/MaineHireAVet www.facebook.com/MaineDOL 8:00 a.m. – 5:00 p.m.

Hancock County

College of the Atlantic

Judy Allen 105 Eden Street Bar Harbor, ME 04660 800-528-0025 inquiry@coa.edu www.coa.edu/admissions www.facebook.com/collegeoftheatlantic 8:00 a.m. – 4:00 p.m.

College of the Atlantic is a small liberal arts college of approximately 350 students, located on the coast of Frenchman Bay and next door to Acadia National Park. All COA students design their own program of study in human ecology, the relationship between humans and their natural, social, and built environments. The COA curriculum spans the arts, sciences, humanities, and social sciences, and focuses on complex, real-world environmental, social, and political issues.

Maine Maritime Academy

Laura Nason - Moulton 1 Pleasant St. Castine, ME 04420 207-326-4311 www.mma.edu 7:30 a.m. - 4:00 p.m.



Maine Maritime Academy welcomes all veterans--active and reserve--their spouses, and dependents that are looking for a career in the maritime industry. Transitioning from military life to an academic career can be challenging. Faculty, staff and other veterans on campus encourage and support all students in their efforts to succeed, both academically and socially. Laura Nason-Moulton, the certifying official, and other staff are available to assist with using VA benefits at Maine Maritime Academy.

Friendship Cottage Adult Day Service Program

Anne N. Ossanna, LSW 207-374-5612 aossanna@whcacap.org

Friendship Cottage, a program of Washington Hancock Community Agency, provides an Adult Day Service Program to adults living in Hancock County. Every Monday through Friday from 7:30 a.m. – 3:30 p.m. activities, meals and personal care is offered to adults with physical, mental or memory challenges. Our team of trained professionals provide opportunities throughout the day for physical fitness, exploration of interests and socialization. Meaningful activities to move the body and stimulate the mind encourage our participants to achieve maximum functioning in a welcoming setting with individualized attention. Numerous payer sources make Friendship Cottage an affordable resource for your family. For individuals meeting specific eligibility requirements, funding may be available to assist you. Please contact the Director, Adult Day Service Program for additional information.

Coastal Enterprises, Inc. - Ellsworth Maine SBDC Branch Office

Liz Rogers 210 Maine Street, Suite 7 Ellsworth, ME 04605 207-664-2990 info@ceimaine.org www.ceimaine.org www.facebook.com/CEIMaine twitter.com/ceimaine 9:00 a.m. – 5:00 p.m.

Coastal Enterprises, Inc. (CEI) helps to grow good jobs, environmentallysustainable enterprises, and shared prosperity in Maine and in rural regions across the country by integrating financing, business and industry expertise, and policy solutions. CEI envisions a world in which communities are economically and environmentally healthy, enabling all people, especially those with low incomes, to reach their full potential.

Maine Small Business Development Centers - Ellsworth

210 Main Street, Suite 7 Ellsworth, ME 04605 207-664-2990 mainesbdc@maine.edu www.mainesbdc.org www.facebook.com/mainesbdc Appointment Only

Maine Small Business Development Centers (Maine SBDC) provide free, confidential business advising and training to Maine's entrepreneurs and small businesses. Certified business advisors located throughout Maine provide guidance to new and existing businesses on topics such as business feasibility, business plan development, capital acquisition, financial management, marketing and sales, and much more. Start or grow your business with the help of the Maine SBDC. Helping small businesses succeed since 1977.



Preble Street Veterans' Housing Services

Machias, ME 04654 877-377-5709 vhs@preblestreet.org www.facebook.com/PrebleStreet 8:00 a.m. – 4:30 p.m.

Preble Street Veterans' Housing Services (VHS) offers case management, housing search assistance, budget counseling, and financial assistance to eligible veterans and veterans' families throughout Maine with offices in Portland, Lewiston, Bangor and Machias. VHS is funded by the VA and is a collaborative effort between Preble Street and Pine Tree Legal Assistance.

Washington Hancock Community Agency

248 Bucksport Road Ellsworth, ME 04605 207-664-2424 www.whcacap.org

The Washington Hancock Community Agency is the premier social service organization in eastern Maine, serving over 5,000 families in Washington and Hancock counties each year. With a mission to bring community resources together to help people in Washington and Hancock counties achieve self-sufficiency and a better quality of life, WHCA offers programs and support in the areas of transportation, elder services, home repair, energy assistance, food security, home nurse visits for at risk infants, Affordable Care Act navigation, and free income tax preparation. WHCA has several social workers on staff who work with families and individuals in a holistic manner to help them create a plan to achieve their goals.

Great Pond Outdoor Adventure Center

9 Dow Pines Rd. Great Pond, ME 04408 207-584-2000 www.facebook.com/GreatPondOAC

A year round Morale, Welfare and Recreation (MWR) facility located in rural Maine, we strive to deliver high quality, customer-focused programs and services that contribute to resiliency, retention, readiness, and quality of life.

Here at Great Pond, we take our mission statement seriously. We go above and beyond for customers to provide the best experience possible in rural Maine. Our facility is located on 375 acres of lakefront property that boasts a sand beach, excellent fishing/boating, wildlife viewing opportunities, and is far removed from the hustle and bustle of modern urban life. We offer a variety of rentals for Active Duty, 100% disabled, retired and civilian military personnel. Those rentals include; Cabins, campsites with electric/water hook-ups, yurts, wilderness sites, canoes, kayaks, motorboats, bicycles, stand up paddleboards, fishing equipment, camping equipment. In the winter: snowshoes, cross-country skis, ice skates, ice fishing equipment and ice shacks.

Maine Military and Community Network -Hancock County

Tara Young 140 State Street Ellsworth, ME 04605 207-667-7171 tara@healthyacadia.org https://mainemcn.com

The Maine Military and Community Network is a statewide effort to understand, prevent, and help address the challenges faced by current and former military members and their families. The network is comprised of ten regional groups where federal, state, and local military advocates come together with service members and veterans to identify unmet needs and develop community-based solutions. New members are always welcome. By joining the Network, you become connected to comprehensive information and will be better equipped to help military families in your community.

Downeast Transportation

Paul Murphy 117 Gateway Center Drive Trenton, ME 04605 207-667-5796 Paul@exploreacadia.com www.downeasttrans.org Service area: Hancock County

Type of service: Flex route, subscription, seasonal shuttle service.

Geographic area:

Downeast Transportation, Inc. (DTI) is a private, non-profit agency that operates a year-round flex route bus service in Hancock County (Downeast Transportation) as well as the summer Acadia National Park Island Explorer Shuttle Service.

Downeast Transportation. DTI serves Ellsworth, all of Mount Desert Island, the Blue Hill peninsula including Brooklin, Sedgwick, Deer Isle and Stonington, the coastal towns of Hancock, Sullivan, Gouldsboro and Winter Harbor in eastern Hancock County, and the Town of Bucksport in western Hancock County.

Island Explorer. DTI operates a seven day per week seasonal service between Trenton, Mount Desert Island and Acadia National Park (Island Explorer Shuttle Bus System) as well as seven day per week seasonal service on Schoodic Peninsula.

UMA Ellsworth Center

Mill Mall 248 State St., Suite 1 Ellsworth, ME 04605 (207) 667-3897 uma.edu/ellsworth



Kennebec County

Health Affiliates Maine - Augusta

Luanne Rhoades, LCPC, LADC, CCS 85 Stone St. Augusta, ME 04330 877-888-4304 info@healthaffiliatemaine.com www.healthaffiliatesmaine.com

Health Affiliates Maine (HAM) is a mental health and substance abuse treatment agency with a network of hundreds of licensed clinicians in private practice offices statewide. We serve veterans, service members, National Guard and Reserve members, and their families. We believe that all individuals suffer from the impact of mental health and substance abuse at some time in their lives, and we are committed to reducing the stigma of seeking help. The Maine CDC has awarded Health Affiliates Maine with a suicide prevention grant to provide services to National Guard members (ending in July 2017). HAM is part of the Veteran's Choice network, Tricare, and most all other insurances. HAM also provides tele-counseling services.

Kennebec Behavioral Health

Dennis Dix Director, Access Center 66 Stone St. Augusta, ME 04330 207-873-2136 ddix@kbhmaine.org www.kbhmaine.org Our group meets monthly, on the third Thursday of every month from 1:00 – 2:00 PM - Kennebec Behavioral Health Video Conference Rooms.

The Somerset County MMCN's mission is to network within the community and throughout the state to identify available resources. It will be our focus to actively find ways to connect these resources with service members, veterans, and their families. We bring awareness to our community regarding the challenges they are facing and we work to bridge the gaps between existing services and those that are still needed. Our goal is continued growth of our Somerset membership and we invite members of our community to join our network.

Maine Army National Guard Psychological Health Program

Carla Mowatt, LCSW 194 Winthrop St. Augusta, ME 04333 207-430-5976 carla.j.mowatt.ctr@mail.mil 6:30am - 4:30pm, 24/7 for crisis emergencies

The purpose of the Psychological Health Program (PHP) for the Maine Army National Guard is to provide preventative, remedial, and support services aimed at improving and sustaining the psychological health of the military members and their families. As part of the office of the State Surgeon, the PHP focuses on outreach, education and prevention, needs-based and psychosocial assessment, diagnosis, short-term problem resolution, crisis intervention and management, and provision of or referral to evidenced-based interventions.

Recreation Therapy

Liz Marrone, CTRS, ATRIC 1 VA Dr. Augusta, ME 04333 207-623-8411 Elizabeth.Marrone@va.gov

Recreation Therapy (RT), also known as Therapeutic Recreation, is a health and human service discipline that delivers treatment services designed to restore, remediate and/or rehabilitate functional capabilities for individuals with injuries, chronic illnesses and all types of disabling conditions. Recreational Therapy is extremely individualized, incorporating a veterans past, present and future interests and lifestyle. By incorporating the veteran's needs, interests, family and/or community, the therapy process becomes meaningful and relevant. Weaving the concept of healthy living into treatment will ensure improved functioning, enhanced independence and successful involvement in all aspects of life. Recreation Therapy (RT) Services at VA Maine Healthcare offers a variety of adaptive sports, senior sports, aquatics, horticulture, and creative arts interventions, in addition to intensive 1:1 and small group programs for our Veteran population.

Capilo Institute

Sabrina Coco, Office Administrator/SCO 43 Bridge Street Augusta, ME 04330 207-621-9941 www.capilo.com

Aveda Institute Maine a Capilo School is located in Central Maine and offers a 1500 hour cosmetology program, 800 hour limited barber program, 600 hour esthetician program and a 200 hour nail technician program. As part of a global network of Aveda schools, our highly trained staff assists veterans and their family members to become successful professionals dedicated to providing the highest quality of hair care and services to their future clientele.

Colby College

Jill A. Pierce, Associate Director of New Student Aid 4000 Mayflower Hill Waterville, ME 04901 207-859-4807 japierce@colby.edu www.colby.edu

Helping Hands Trade School

Kim Crawley 410 China Road Winslow, ME 04901 207-872-9075 helpinghands@gwi.net www.helpinghandstradeschool.com

Helping Hands Trade School is a post-secondary educational institution that has been training students in medical careers since 1994. With specialized training for, Helping Hands Trade School puts the training emphasis on providing educational opportunities in career positions determined by both the State of Maine and the U.S. Department of Labor to be increasing in demand for the future. The classroom experience is held at our Winslow, ME location with hands on training available throughout



the Central Maine area with our medical partners in Long Term Care facilities, Medical Labs, Doctor and Dental offices and associated Hospital settings.

Purdue University Global

Colleen Ruggelo, Business Development Manager 207-523-9528 cruggelo@purdueglobal.edu www.purdueglobal.edu

We support our military in the following ways:

- Reduced tuition rates and fee waivers for military students
- Participation in the Yellow Ribbon Program
- Military-friendly change of orders withdrawal policy
- Acceptance of military credits earned through DANTES/CLEP exams
- Advisors specially trained to assist with military and VA benefits

Maine Conservation Corps

Sara Knowles, Program Coordinator 54 Independence Drive Augusta, ME 04333 207-624-6085 corps.conservation@maine.gov www.maine.gov/dacf/parks/get_involved/conservation_corps www.facebook.com/maineconservationcorps 7:30 a.m. – 4:00 p.m.

The Maine Conservation Corps (MCC) provides community service opportunities and career training. MCC members serve Maine's communities, participate in the AmeriCorps program, and gain hands-on experience. MCC is dedicated to accomplishing outdoor recreation and conservation projects for the public, promoting and managing volunteer opportunities, providing conservation education, building self-esteem and leadership, and strengthening the future employability of members, while raising the aspirations of members and volunteers. The MCC actively seeks the engagement of military service members and veterans. Participants enrolled in long-term MCC training programs are eligible for GI Bill® benefits. Come build great things, with great people.

Maine Criminal Justice Academy

15 Oak Grove Road Vasselboro, ME 04989 207-877-8000 www.maine.gov/dps/mcja/index.shtml

The Maine Criminal Justice Academy is the primary law enforcement and corrections training facility in Maine. The Academy training provides basic and in-service training for all law enforcement and correction officer in the State of Maine which is required training to be licensed to work in those professions. Our training model combines a variety of subject matter experts in our programs that allow individuals enrolled at our facility to have the most current instruction and hands on training available. Several of our programs have been approved through the GI Bill® and the staff at the Academy work to assist our veterans in transitioning to the law enforcement and corrections professions.



Maine State Approving Agency for Veterans Education

194 Winthrop Street Mailing Address 117 State House Station Augusta, ME 04333-0117 207-582-2100 camden.ege@maine.edu www.msaa.maine.edu

The Maine State Approving Agency for Veterans Education Programs ensures the quality and integrity of programs of education and training for the use of GI Bill[®] benefits. We do this through the approval of education and training programs for the use of GI Bill[®] benefits. The scope of responsibility runs the gamut from high schools, adult education centers, employers providing on-the-job training and apprenticeship training, license and certification testing, vocational training, as well as all certificate and degree levels of post-secondary education. We are also a resource for individuals needing assistance in accessing or applying for GI Bill[®] education benefits.

Thomas College

Kelsey Bragdon, Assistant Registrar and School Certifying Official 180 West River Road Waterville, ME 04901 207-859-1423 regasst@thomas.edu www.thomas.edu/admissions/tuition-and-fees/military-veterans

Thomas College recognizes the motivation of this group to succeed academically and invites veterans of the U.S. Armed Forces to apply for admission within the guidelines stated for non-traditional students. Additionally, the College is a member of ConAP, the Concurrent Admissions Program with the Army Recruiting Command. This program admits eligible Army enlistees to Thomas College concurrent with their enlistment. Matriculation to the College will follow directly after the enlistee leaves active duty. Thomas College generally follows



the recommendations of the American Council on Education for the granting of educational credit for such courses. Students wishing evaluation of their learning experiences during military service are encouraged to submit DD Form 295 or an AARTS Transcript to the Office of Admissions. Please contact your branch's local recruiter for more details.

Legal Services for the Elderly

Jill K. Randall, Helpline & Medicare Advocacy Services Director 5 Wabon Street Augusta, ME 04330 1-800-750-5353 (Legal Helpline) 1-877-774-7772 (Medicare Part D Unit) JRandall@mainelse.org www.mainelse.org 9 a.m. – 12p.m.; 1 p.m. - 4 p.m.

Legal Services for the Elderly (LSE), allows Maine residents age 60 and older to call the Legal Helpline to get free and confidential help with legal problems. The Helpline Attorneys provide information and advice on a wide variety of non-criminal legal problems including elder abuse and protection orders, housing issues including eviction and foreclosure, consumer debt, public assistance benefits, guardianship, Medicare/ MaineCare, Powers of Attorney, Health Care Advance Directives, and health care coverage disputes. LSE also has attorneys located in offices across the state that provide legal representation in some situations. If LSE can't help, callers are offered referrals to private attorneys, potentially at reduced fees.

Anyone who is Medicare eligible can call the LSE Medicare Part D Unit if they are having trouble getting or affording prescription drugs.

Long-Term Care Ombudsman

61 Winthrop Street Augusta, ME 04333 207-621-1079 mltcop@maineombudsman.org www.maineombudsman.org 8:00 a.m. – 4:30 p.m. Monday-Friday

The Ombudsman Program is an advocacy program for long-term care consumers. We serve residents in nursing homes, assisted living and residential care homes, as well as consumers receiving home care services and patients in hospitals experiencing barriers to discharge. The Ombudsman Program was formed as part of the Older Americans Act to address concerns about the care people receive while in nursing homes. An Ombudsman is a specially trained advocate who is given authority under federal and state law to investigate and resolve complaints made by, or on behalf, of long-term care consumers. The purpose of the Ombudsman Program is to establish and maintain a presence in long-term care homes, investigate and resolve complaints and concerns in long-term care homes and for home care consumers, provide education regarding residents' rights and monitor development of federal and state law, regulations and policies related to long-term care.

University of Maine at Augusta

46 University Drive
Augusta, ME 04330
800-UMA-1234
www.uma.edu

Since our founding in 1965 when a simple "Welcome Veterans" sign encouraged Vietnam-era veterans to enroll, UMA has continued a rich tradition of supporting military-experienced students. UMA is the third largest public university in Maine.

In addition to its main campus in the state's capital, UMA also serves students at its campus in Bangor (UMA Bangor) and through University College centers around the state. With its multiple locations and long-term expertise in online and distance learning, UMA is generally considered the university of choice for people of all ages who want to attend college without uprooting their lives.

Spectrum Generations

One Weston Court Augusta, ME 04330 207-622-9212 spectrum@spectrumgenerations.org www.spectrumgenerations.org www.facebook.com/SpectrumGenerations twitter.com/spectrumgen

Community Center 38 Gold Street Waterville, ME 04901 207-873-4745

Cohen Community Center 22 Town Farm Road Hallowell, ME 04347 207-626-7777

Spectrum Generations, the Central Maine Area Agency on Aging and Aging and Disability Resource Center, has been a leading provider of information and advice, referrals, programs and activities for adults for over 30 years. Today's Spectrum Generations is poised to serve adults of all ages and backgrounds in a changing, challenging world. We are here for you as you look forward to longer, more active lives and seek to engage in new physical and intellectual challenges. Some areas where we can be of service include: socialization, fitness & exercise.

VA - Geriatrics and Extended Care Services

Togus VA Hospital 1 VA Center Augusta, ME 04330 207-623-8411 ext.4453 www.maine.va.gov/services/geriatrics.asp

The VA provides a variety of services to meet the needs of aging veterans with the goal of keeping them at home and in their communities. Residential or inpatient care may also be available to veterans, especially to those with service-connected needs. Eligible veterans must be enrolled and receiving primary care at the VA. Services include:

- Skilled Home Health Nursing Karen Thibeau, RN, Home Health Coordinator (x5677) or Leah Whitten, RN (x3534)
- Provides skilled home health care for veterans returning home from inpatient care at a VA hospital
- Homemaker Home Health Aid Program (H/HHA) Non-Institutional Respite – same contacts as above



- Offers in-home care for veterans who would otherwise need to reside in a nursing home, also provides respite for veterans' live-in, full-time caregivers
- Home Based Primary Care (HBPC) Sandy Snedeker, Director, HBPC (x4665)
- Outpatient program that coordinates in-home care for veterans including nursing, case management, nutrition, and OT/PT. Other specialized care and services may be available, depending on the needs of the veteran.
- Community Adult Day Health Care (CADHC) Jason Maddocks, (x5479)
- Provides veterans with socialization and care at a licensed CADHC facility, while also providing respite for live-in caregivers. Some programs are specific to veterans with dementia.
- Geriatric Outpatient Clinic Vicki Lizotte, RN, (x5450)
- Clinic operates 5 days per week, providing initial evaluations, care management, and specialized services, based on need.
- Medical Foster Home (MFH) Program Morgan Delattre (x4665)
- Provides nursing home care to veterans in their private homes. MFH partners with HBPC to coordinate the delivery of medical care in the veteran or caregiver's home. Veterans in the MFH program must meet VA nursing home criteria.
- Community Residential Care (CRC) Program Michelle Jolicoeur, LCSW, Social Worker (x5380)
- Outpatient program for veterans who do not need hospital or nursing home care, but cannot live alone because of medical or psychiatric conditions. CRC is available to veterans who do not have a caregiver or other support person to provide monitoring, supervision, or help with activities of daily living. Care is provided in assisted living facilities, personal care homes, group homes, and psychiatric community residential care homes.
- Community Living Centers (CLCs) CLCs & Short-Term Rehab: Jodi Hardwick, Social Worker, (x5511); Inpatient Hospice and Palliative Care: Deb O'Neill, RN, Palliative Care Coordinator, (x5663)
- VA Maine has four CLCs, offering a variety inpatient nursing home services on the Togus campus: Patriot Place – 27 beds dedicated to specialized dementia care; Veterans Village – 37 beds for skilled rehab and nursing care; Togus Springs – 12 beds for inpatient hospice and palliative care; Independence Way – 12 bed skilled nursing and rehab unit providing short-term care, including physical, occupational, and speech therapies.
- Contract Nursing Home Program Michelle Jolicoeur, LCSW, Program Coordinator, (x5380)
- Coordinates placements for veterans in VA-approved rehabilitation and/or long-term nursing home care at VA expense. Eligibility depends on the percentage of the veteran's service-connected

disability and other factors. There are currently 19 VA-contracted nursing homes dispersed throughout Maine.

- Maine Veterans Homes same contact as above
- State Veterans Homes are facilities that provide nursing home, domiciliary, or adult day care. For eligible veterans, the VA will help defray costs associated with care at the Homes. Although the Home accept non-veteran spouses and gold star parents, the VA will only cover expenses for veterans. Eligible veterans are honorably discharged veterans who have served one or more days of active duty service outside of training purposes.
- Caregiver Support Program Debra McNally, LCSW, Coordinator, (x5906)
- Provides support and assistance with referrals to caregivers of veterans. Referrals could include VA services such as Adult Day Health Care, Homemaker and Home Health Aid, Home Tele-health, Respite Care, as well connections to non-VA community resources.

Bonney Staffing Center - Augusta

Danielle M Napolitano, Staffing Supervisor 12 Shuman Ave. Augusta, ME 04330 207-621-1100 www.bonneystaffing.com www.facebook.com/bonneystaffing

Bonney Staffing Center, Inc. is an independently owned and operated staffing firm, offering job placement opportunities in Maine, New Hampshire, North Carolina and Rhode Island. Since 1975, we have been connecting job seekers with top employers. Bonney provides temporary, temp-to-hire, and direct-hire employment options with our client companies in the Clerical/Administrative, Industrial, and Technical fields. For forty years, Bonney has been a leader in the industry, and we are the first call for those seeking employment with a reliable source. Bonney is an equal opportunity employer and there is no fee for applicants. Though our hiring process is thorough, it is designed to meet the specific needs of our clients and to find the best employment fit for you! Relevant work experience, above-average work references, a positive attitude, strong work ethic, and flexibility are all key criteria which will be considered. Please apply for this or any other position – we look forward to talking with you.

The right match is essential for everyone. Job seekers find meaningful opportunities to use their skills and experience. Businesses retain top talent and prevent excessive turnover. Managers get more done. At Bonney Staffing, our mission is to create lasting connections that make sense for both employers and job seekers. With experience and technology to surpass those of most office staffing, call center staffing or light industrial staffing agencies, Bonney Staffing helps you hire right the first time. You get faster, more accurate results, a higher level of service, and online tools that make it easy to manage your workforce. We work hard to find the right fit for every job seeker. We understand that you're not just finding a job; you're changing your life. That's why we are committed to providing the tools and advice you need to manage your job search and reach your career goals. Learn more about your career options or search office staff jobs, call center jobs or light industrial jobs.



Coastal Enterprises, Inc. - Augusta Maine SBDC Branch Office

FAME Office Liz Rogers 5 Community Drive Augusta, ME 04333 207-620-3521 info@ceimaine.org www.ceimaine.org www.facebook.com/CEIMaine twitter.com/ceimaine 9:00 a.m. – 5:00 p.m.

Coastal Enterprises, Inc. (CEI) helps to grow good jobs, environmentally-sustainable enterprises, and shared prosperity in Maine and in rural regions across the country by integrating financing, business and industry expertise, and policy solutions. CEI envisions a world in which communities are economically and environmentally healthy, enabling all people, especially those with low incomes, to reach their full potential.

Hire a Vet Campaign

Maine Deparment of Labor 54 State House Station Augusta, ME 04333 207-624-5156 MaineHireAVet.DOL@maine.gov www.mainecareercenter.gov/hireavet.shtml www.facebook.com/MaineHireAVet

Our goal is to engage a minimum of 100 employers to hire 100-plus veterans in 100 days. As the Maine economy continues to grow with business expansion, the rebounding real estate market and relatively low unemployment, we still have way too many qualified military veterans and family members' unemployed or underutilized.

As you know, veterans possess unique skills and abilities that are essential to effective organizations. Their inherent drive for job accomplishment, leadership and survival skills bring highly desired qualities that set the tone for an environment of a highly successful workplace.

Our veterans' employment staff throughout the state will work with you to find the appropriate fit for your vacancies. Alternatively, if you are a veteran seeking employment, we'll help you find that right job. We can also assist you in translating military skills, language, culture, assimilation, and retention.

Maine Department of Labor CareerCenter (MDOL Home Office/Augusta)

45 Commerce Dr. Augusta, ME 04333 207-624-5120 augusta.careercenter@maine.gov www.mainecareercenter.com www.mainecareercenter.gov/hireavet.shtml www.maine.gov/labor www.facebook.com/MaineHireAVet www.facebook.com/MaineDOL 8:00 a.m. – 5:00 p.m Our mission at the Bureau of Employment Services is to build and sustain a skilled workforce. Through 12 CareerCenter located across the state, staff connect job seekers and businesses with the employment, training and other services that help employers recruit and retain a quality workforce and grow our economy, including an online job board - Maine Joblink https://joblink.maine.gov/ada/r/ For employers we provide worker recruitment, hiring incentives and incumbent staff training. For jobseekers we provide specialized employment and training services including job search, resume development, interviewing skills and more! Veterans receive priority of service at all CareerCenter locations statewide. In addition, Veterans Representatives are available to serve veterans at all of Maine's CareerCenter.

Maine Small Business Development Centers - Augusta

5 Community Drive Augusta, ME 04333 207-620-3521 mainesbdc@maine.edu www.mainesbdc.org www.facebook.com/mainesbdc Appointment Only

Maine Small Business Development Centers (Maine SBDC) provide free, confidential business advising and training to Maine's entrepreneurs and small businesses. Certified business advisors located throughout Maine provide guidance to new and existing businesses on topics such as business feasibility, business plan development, capital acquisition, financial management, marketing and sales, and much more. Start or grow your business with the help of the Maine SBDC. Helping small businesses succeed since 1977.

National Guard Employment Support Program

Bethanie Mazzaro 194 Winthrop Street Augusta, ME 04330 207-430-5562 Bethanie.e.mazzaro.ctr@mail.mil https://www.esgr.mil/About-ESGR/Contact/Local-State-Pages/Maine

The NGESP is a DOD/NGB program which provides employment support/opportunities/options to Maine National Guard Commanders, Uniformed Service Members, their families, and veterans throughout the state. Maine's ESP utilizes a close working relationship with the Maine Department of Labor, Maine Bureau of Veterans' Services, MENG organic Deployment Cycle Support Programs, Family Support Groups, Unit briefings, face-to-face employer contact, and availability/engagement with The Adjutant General and Senior Staffs to provide its support. Employment support services include: resume build/review, employer referral, employer info-briefings, Unit briefings, career opportunity and job announcements, and training referrals. The ESP Program Support Specialist is based at Camp Keyes and supports the entire state.

Small Business Administration - District Office

William S. Card, Economic Development Specialist 68 Sewall Street, Room 512 Augusta, ME 04330 207-622-8555 William.Card@sba.gov www.sba.gov/me



Since its founding on July 30, 1953, the U.S. Small Business Administration has delivered millions of loans, loan guarantees, contracts, counseling sessions and other forms of assistance to small businesses.

If you are interested in starting your own business, the U.S. Small Business Administration (SBA) provides loan guarantees and technical assistance specifically for local veterans, service-disabled veterans, and Reserve Component members. The Maine District Office has designated Veteran's Business Development Officers who can assist veteran entrepreneurs with starting, managing and growing successful businesses.

VA Veteran Readiness and Employment

1 VA Center Augusta, ME 04330 207-626-4826 www.benefits.va.gov/togus www.facebook.com/VRE-Togus-Official 8:30 a.m. – 4:00 p.m.

The VR&E program assists veterans with service-connected disabilities prepare for, obtain, and maintain suitable employment, and/or live as independently as possible. A Vocational Rehabilitation Counselor (VRC) will work with the veteran to determine if an employment handicap exists. An employment handicap exists if the service-connected disability impairs the ability to obtain and maintain employment.

You can apply for services online at www.ebenefits.va.gov through the Veterans On-Line Application (VONAPP) or you can print an application using the following link to apply in person at the Togus Regional Office, via mail or fax: http://www.vba.va.gov/pubs/forms/VBA-28-1900-ARE. pdf. You can also pick up an application at the Togus Regional Office.

Betsy Ann Ross House of Hope

Colleen Madigan, Executive Director PO Box 5661 Augusta, ME 04330 207-358-8491 aweeks@barhh.org www.barhh.org

Established in 2014, the Betsy Ann Ross House of Hope is the only transitional home in Maine for homeless or in need female veterans and their children. Our mission: To establish a support system specific to the individual female veteran that creates an atmosphere of community by providing housing for the veteran and her children, access to services, discovering individual opportunities for training, education and employment to achieve independence.

We offer a warm home, help with employment, benefits, and child care. Statewide, we have partnerships with numerous agencies to better serve our female veterans by bolstering employment opportunities, getting help with PTSD, MST and other military induced stresses, improving access to education and training, reducing homelessness, aiding with legal issues, and getting our female veterans financially stable.

Operation Brotherhood

https://www.facebook.com/OperationBrotherhood/about/?ref=page_ internal A non-profit charitable organization designed to develop and establish comradery in the veteran community with the goal of eliminating veteran suicide



Bread of Life Ministries

157 Water Street Augusta, ME 04330 207-626-3434 breadoflife@mainebreadoflife.org www.mainebreadoflife.org

Bread of Life Ministries' (BOLM) was founded 34 years ago. Carolyn Neighoff's mission was to reach the homeless, partnered with seven other families BOLM began to grow. BOLM started as a Soup Kitchen on Water Street, soon growing to have a Family Shelter, the Veteran Shelter, 83 apartment units, etc. Our mission is to feed the hungry, shelter the homeless, and provide services that help people change their lives and take personal responsibility.

The Veterans Shelter is a 12 bed facility where veterans can access 24/7 a homelike environment with free access to food, laundry, and support from staff and the onsite case manager. We offer veterans support to set and reach goals in their lives, and ultimately end their battle with homelessness.

Maine Elks

David Hassen

http://maineelks.org/programs/veterans

Maine Elks Association was instituted in 1928. The Maine Elks Association consists of local lodges of the Benevolent and Protective Order of the Elks of the United States of America. Maine has 22 member lodges and over 10,000 men and women Elk members.

Elks Mission: So long as there are veterans, the Benevolent and Protective Order of Elks will never forget them.

The Veterans Service Commission promises service to our nation's veterans and military members with a special focus on service to those in need.

Elks Programs:

- Adopt a vet
- Freedom Grants
- VAVS
- Veterans Leather
- Welcome HomeStand-Down meals
- VA2K



- Maine Children's Cancer Program
- Homeless Veterans support

Mid-Maine Homeless Shelter

Tanya Fossett 19 Colby Street Waterville, ME 04901 207-872-8082 Tanya@shelterme.org www.shelterme.org

The Mid-Maine Homeless Shelter is an emergency shelter for single adults and families. The MMHS offers case management, referrals, laundry facilities and daily meals; programs for shelter residents include employment workshops, parenting education, budgeting class, AA support groups and other supportive groups. While in the shelter, homeless veterans are linked to appropriate services and supported in applying for eligible benefits.

VA Homeless Services

Arwen Agee 1 VA Medical Center #116A Augusta, ME 04330 877-424-3838

The VA Maine Healthcare System is committed to ending homelessness by supporting veterans in obtaining housing and appropriate resources, including accessing healthcare (medical and mental health) employment support and benefits.

The VA Maine Healthcare for Homeless Veterans Program has the following programs for Veterans experiencing homelessness and their families:

- Grant and Per Diem Transitional Housing Veterans Career House in Biddeford, Huot House in Saco, and Veterans, Inc. in Lewiston
- HUD-VASH Supported Housing multiple service areas throughout the state
- Emergency Contract Shelter- Augusta

Volunteers of America Northern New England - Cabin in the Woods

Maine VA Medical Center 1 VA Center Augusta, ME 04330 207-623-8411, x2892 www.voanne.org/citw



Cabin in the Woods is a supportive rural community of 21 cabins providing permanent homes for veterans and their families on the grounds of TOGUS VA Medical Center. It's the first project of its kind in Maine, and the only program in Maine that will house homeless male and female veterans, as well as their families. Each home is an energy-efficient, ADA accessible residential cabin (16 one-bedrooms and five two-bedrooms), dedicated to maintaining a rustic, wooded aesthetic for each veteran. Cabin in the Woods will work with local and regional agencies to meet the needs of veterans and their families. Sixteen of the cabins are VASH (Veteran Administration Subsidized Housing) funded and five are private pay.

MaineHousing

353 Water Street Augusta, ME 04330 207-626-4600 www.mainehousing.org

MaineHousing is a quasi-independent state agency created in 1969 to address the need for safe, affordable housing. The mission of MaineHousing is to assist Maine people in obtaining and maintaining quality affordable housing and services suitable to their housing needs.

We have a variety of initiatives within individual departments of MaineHousing that provide housing and related services to veterans and their families:

- Veteran Family Homebuyers: the housing authority offers veterans and active duty military home loan rates starting at 3.25% (4.217% APR, 0 points) and \$3,500 for down payment and closing costs. http:// mainehousing.org/programs-services/homebuyer/saluteme
- Homeless Veterans Networking Group: http://www.mainehousing.org/ news/mainehousing-calendar/2017/05/19/default-calendar/homelessveterans-networking-group
- Rental Assistance for veterans: Applicants for Section 8 Housing Choice Vouchers are given a preference on the waiting list for rental assistance. Veterans Affairs Supported Housing (VASH) are for veterans needing housing and services who are referred by the VA for rental assistance vouchers www.mainehousing.org/programs-services/ rental
- Housing Development: MaineHousing offers federal Low Income Housing Tax Credits (LIHTC) on a competitive basis for multifamily housing developments which may serve homeless veterans, seniors, and families. MaineHousing also offers National Housing Trust Fund funding with a preference for housing developments that serve homeless populations. www.mainehousing.org/programs-services/ housing-development
- General Resources For Anyone Experiencing Homelessness: MaineHousing additionally provides grants to emergency shelters and agencies serving people who are homeless or at risk of becoming homeless. This funding is allocated to the 38 sub-recipients in the Emergency Shelter and Housing Assistance Program (ESHAP). Additional Information about ESHAP funds is available here: http:// mainehousing.org/programs-services/homeless/homelessdetail/ emergency-shelter-and-housing-assistance-program.

For a listing of Emergency Shelters in Maine please see: http://mainehousing. org/programs-services/homeless/emergency-shelters.



Consumer Credit Protection Bureau

David M. Leach, MPA Principal Consumer Credit Examiner 35 State House Station Augusta, ME 04333 207-624-8527 david.m.leach@maine.gov www.credit.maine.gov

The Maine Bureau of Consumer Credit Protection is a non-bank regulator of credit in Maine State Government. The Bureau's regulated entities include: mortgage companies, credit reporting agencies, debt collectors, finance companies, general creditors, payday lenders, buy-here-pay here auto dealers, rent-to own companies, and money transmitters. The agency accepts and investigates consumer complaints, and has a helpful hotline for consumer credit related questions. The Bureau offers free guides to Mainers on the following topics: Mortgages, auto buying and financing, student loans, credit cards, elder financial protection, debt collection rights, high rate/high fee loans, credit reports and credit scores, personal money management, and recognizing and fighting financial scams.

Disability Rights Maine

24 Stone St, Suite 204 Augusta, ME 04330 800-452-1948 (V/TTY) 207-626-2774 (V/TTY) advocate@drme.org www.drme.org www.facebook.com/DisabilityRightsMaine 8:00 a.m. – 5:00 p.m.

Established in 1977, Disability Rights Maine (DRM) is Maine's federallyfunded protection & advocacy agency for individuals with disabilities. Through its operation of multiple federal and state funded programs, DRM advocates for individuals with disabilities whose rights have been violated, who are at risk of abuse or neglect, or who have faced discrimination on the basis of disability. DRM seeks redress where rights concerns arise related housing, education, physical access, public accommodations, rehabilitation, health care, community supports and employment. Additionally, DRM works toward public policy reform through training, outreach and systemic advocacy.

Finance Authority of Maine

Bill Norbert 5 Community Drive Augusta, ME 04332 207-620-3510 cemmons@famemaine.com www.FAMEmaine.com

FAME is a quasi-independent state agency that provides innovative financial solutions to help Maine people and businesses pursue educational and business opportunities. FAME helps to lead the creation of good paying jobs for Maine citizens by working at the nexus between economic and workforce development. We offer a variety of financing options for businesses as well as individuals planning to attend some form of higher education. On the business financing side, our two most popular programs are commercial loan insurance and direct loans, and through FAME's Commercial Loan Insurance (CLI) program, we can offer up to 100% loan insurance to a lending institution to assist in a loan made to a veteran.

Justice Affected Veterans

Kennebec County Sheriff's Incarcerated Veterans' Initiative

Sheriff Ken Mason and/or Valerie Grant, Programs Coordinator 115 State St. Augusta, ME 04330 207-623-2270 vmgrant@kennebecso.com www.kennebecso.com www.facebook.com/Kennebec-County-Sheriff's-Office 8:00 a.m. – 4:00 p.m.

The Sheriff's Office's law enforcement component responds to calls for service and our correctional facility houses and cares for the needs of up to 150 inmates and maintains a pod specifically for justice-affected veterans.

The Correctional Facility assists the veteran population by identifying those with service backgrounds and related behavioral and/or medical conditions and work to assist them in addressing those issues with specific programming and housing plans. The Kennebec County Sheriff's Office is also a partner in the Maine Military and Community Network and works as part of the Community Veteran Engagement Board to promote and support opportunities to benefit veterans in the community.

Maine State Bar - Lawyer Referral and Information Service

Rachel V. MacArthur, Director, Lawyer Referral Service P.O. Box 788 Augusta, ME 04332-0788 207-622-7523 rmacarthur@mainebar.org www.mainebar.org

Our business is helping you find the right lawyer for your specific situation, whatever that may be. The Lawyer Referral Service has been a program of the Maine State Bar Association since 1972, and is recognized by the American Bar Association for its standards. If you think you have a legal problem, and are not currently represented by an attorney, this is a convenient way to get matched to the right lawyer. The referral fee is only \$25, and includes up to ½ hour of initial legal consult at no charge.

Pine Tree Legal Assistance - Augusta

207-400-3229 veterans@ptla.org

Pine Tree Legal Assistance's (PTLA) Veterans' Legal Services team (located in Augusta) is able to help veterans who have been referred from Preble Street Veterans' Housing Services or the VA Maine Healthcare System for assistance with:

- Housing issues: eviction, foreclosure, bed bugs, or medical conditions that make it difficult to live in your current home;
- Income issues: debt collection calls or threats of lawsuits, notices of IRS action, debt owed to the VA (e.g. overpayments), student loan debt; and
- Discharge status upgrades and character of service determinations.



VA - Veterans' Justice Outreach

Anne Archibald - Southern Maine 207-713-2943 anne.archibald@va.gov

Amy Morin - Northern Maine 207-530-7622 amy.morin@va.gov

Danielle Mayer - Central Maine 207-250-1742 danielle.mayer@va.gov

The Veterans' Justice Outreach (VJO) Initiative was created by the Veterans Administration (VA) to link eligible veterans involved with the local justice systems to their local veterans medical center for health care services which target the symptoms implicated in their criminal justice case.

Please contact the VJO Coordinator if you or a family member are a veteran in jail, or have gotten out of jail and want to be connected to VA Maine Healthcare system.

Or, if you or a family member/friend are a veteran already receive VA Maine Healthcare, but need help with access to specialty care (homeless services, residential treatment,) to fulfill your agreement with the criminal justice system.

Veteran Mentors of Maine

James Orr or Ziggy Lawrence 9 Green Street, Suite 3A Waterville, ME 04903 207-480-0438 / 207-592-3077 www.facebook.com/veteranmentorsofme

VMM was established in 2015 to assist all veterans in accessing available resources that promote the health, welfare and dignity of veterans in recognition of their service to the nation. Although serving all veterans who need these services, VMM has focused on mentoring vets that have become involved in the Maine criminal justice system. We work as an independent adjunct to the Maine Superior Court Veterans' Treatment Court program, and provide vets with the necessary guidance, housing, food, transportation, interaction with available medical and therapy providers, and any other need that might arise. If you are a veteran in need, give us a call.

Veterans' Treatment Court

Maine Judicial Branch Veterans' Treatment Court (VTC) is currently offered in Kennebec and Cumberland Counties.

Cumberland County Superior Court Maine Pretrial Services Telephone: (207) 351-0074

Capital Judicial Center in Augusta Maine Pretrial Services Telephone: (207) 399-6281

The VTC in Kennebec County may accept cases from all District and Superior Courts statewide. The VTC in Cumberland County accepts cases from Cumberland County only.

Website: www.courts.maine.gov/treatment/veterans Email: specialtydockets@courts.maine.gov VTC Application Form CR-234: https://mjbportal.courts.maine.gov/ CourtForms/FormsLists/DownloadForm?strFormNumber=CR-234

Maine Pretrial Services, Inc. - Kennebec County

9 Green Street Augusta, ME 04330 207-831-6849 info@mainepretrial.org www.mainepretrial.org Hours of Operation: 8:00 a.m. – 4:30 p.m.

Maine Pretrial Services, Inc. is a private non-profit located in thirteen Maine counties. Maine Pretrial Services is dedicated to providing pretrial services, diversion options, and sentencing alternatives to justice involved individuals in need of release from incarceration and assistance. Maine Pretrial Services, originally known as the Cumberland County Bail Project, first started work in Portland in 1974. Since then, it incorporated in 1983, and has grown to offer services throughout most of the state. Maine Pretrial Services' staff can assist with risk assessment, release planning, release, community support, and supervision. It was the first pretrial agency in the United States to be accredited by the National Association of Pretrial Services Agencies (NAPSA) and enjoys accreditation currently. Maine Pretrial Services provides the case management for the Maine Veteran Court, and staff work closely with veteran service providers, mentors, and advocates whenever possible to assure better outcomes for justice involved veterans.

Office of Congresswoman Chellie Pingree - Waterville

1 Silver Street Waterville, ME 04901 207-873-5713 rep.chellie.pingree@mail.house.gov https://pingree.house.gov www.facebook.com/ChelliePingree

Congresswoman Pingree is committed to ensuring veterans receive the benefits and resources they—and their families—have earned and deserve. Veterans or their families with questions or concerns about benefits, including inquiries about VA claims, VA health care, and replacement military medals and awards, are encouraged to reach out to her dedicated constituent services team in one of her district offices. She has also been nationally recognized for her legislation and policy initiatives surrounding Military Sexual Trauma and her staff is experienced with these disability and compensation claims.

Congresswoman Pingree is honored to represent Maine's current and former military members in Congress and believes that we have a moral obligation to our nation's veterans, whether they've served for a short period of time or are a retiree. She looks forward to hearing from you.

Office of Senator Angus King - Augusta

Teague Morris, Veteran Outreach Manager 4 Gabriel Drive, Suite 3 Augusta, ME 04330 207-622-8292, 1-800-432-1599 Teague_Morris@king.senate.gov www.king.senate.gov www.facebook.com/SenatorAngusSKingJr twitter.com/SenAngusKing



Helping ensure that federal government agencies are responsive to Mainers' needs is one of my most important jobs as your United States Senator. I am proud to work on your behalf.

We have an obligation to ensure our nation's veterans are provided with the most comprehensive and accessible assistance programs available. We must not only redouble our efforts to care for those who have already served in the armed forces, but as a new generation of Soldiers, Sailors, Airmen, Coast Guardsmen and Marines return home from around the globe, we must also make certain that they have continued access to the health, education, and employment services they undeniably deserve.

Acting as a liaison between you and the federal government, my staff and I can often help you answer questions, find resources, or resolve problems. While we cannot ask an agency to circumvent its rules, force it to decide a question in your favor, or change a decision that is already final, we can make inquiries about the status of your situation and review the steps taken thus far to ensure your case is being handled properly.

Office of Senator Susan Collins - Augusta

Michelle Michaud, Mark Winter, and Chuck Mahaleris 68 Sewall Street, Room 507 Augusta, ME 04330 207-622-8414 www.collins.senate.gov/contact 8:00 a.m. – 5:00 p.m.

As the daughter of a World War II Purple Heart recipient and a life member of the VFW Auxiliary in Caribou, Senator Collins knows that the heroes who wear the uniforms of America's armed forces are patriotic, caring men and women who have put aside the comforts of civilian life to advance the cause of freedom. We owe them all a great debt. Senator Collins is a strong advocate of all of those who are serving or have served in our nation's Armed Forces and has worked hard to ensure that the federal government maintains a strong commitment to service members and veterans alike. Anyone who is having difficulty with a federal agency can contact one of Senator Collins' Maine Constituent Service Centers for assistance.

Maine Bureau of Veterans' Services -Augusta

David A. Richmond, Director 117 State House Station Augusta, ME 04333 207-430-6035 david.a.richmond@maine.gov 8:00 a.m. – 4:00 p.m.

Our field offices provide community-based support for veterans, service members, and their families. At each office, our Veteran Service Officer is available to assist veterans and family members with:

- Enrolling in the VA system to access healthcare services and VA benefits
- · Filing a disability claim with the VA
- · Obtaining a copy of DD 214s and other military records
- · Applying for free park passes and hunting and fishing licenses

Our highly-trained Veteran Service Officers (VSOs) are available to help you – for free – enroll in the VA system and to help you access your

earned benefits. Each month, our Officers submit hundreds of claims and are successful in winning millions of dollars in awards for veterans and their families.

Togus Claims Office - Augusta

1 VA Center, Building 248, Room 110 Togus, ME 04330 207-287-9933 mailvsome@va.gov 8:00 a.m. – 4:00 p.m.

We are a one-stop resource for all of a veteran's post-service needs. On an individual basis, we assist veterans with obtaining their military discharge records, connecting with VA benefits and disability compensation, and maximizing their use of Maine's more than 20 veteran programs. Statewide, we lead collaborations amongst our partner agencies to better serve veterans by bolstering employment opportunities, improving access to education, reducing homelessness, and honoring veterans' legacy of service.

Maine Veterans' Home - Augusta

Jacob C. Anderson, Administrator 310 Cony Rd. Augusta, ME 04330 207-622-2454 info@MaineVets.org https://mainevets.org/locations-2/augusta-2

Maine Veterans' Homes is an independent, nonprofit organization serving Maine's veterans and their families. Our Augusta Home provides 24 hour nursing coverage in three separate nursing units: a 40 bed rehabilitation and skilled nursing care unit, a 40 bed long-term care unit, a 40 bed secured long-term care unit for memory care residents, and a 30 bed residential care unit designed to meet the needs of those in the early stages of memory loss.

Medical Services:

- Skilled Nursing Care
- Skilled Rehabilitation
- Speech-Language Therapy
- Occupational Therapy
- Physical Therapy
- Long-Term Care
- Residential Care
- Memory Care
- Respite Care

Central Maine Veterans' Memorial Cemetery - CCD

143 Blue Star Avenue Augusta, ME 04347 207-287-3481 www.maine.gov/veterans 7:30 a.m. – 4:00 p.m., Monday through Friday Front gate is open on weekends (unless weather conditions require closure)

Maine Veterans' Memorial Cemetery - Civic Center Drive provides cremation niche inurnments year-round. Currently, the cemetery is at capacity for casketed burials, so only pre-existing reservations and new niche inurnments are available, as well as green-burials..

The cemetery's Garden of Remembrance/MIA memorial honors



those who have not returned home. Visitors are invited to travel the Memorial Walkway to view the many customized stones paying tribute to veteran organizations and loved ones.



Augusta Veterans' Acupuncture Clinic

Libby Schecher 9 Green St. Augusta, ME 04347 info@AugustaVetsAcuClinic.org www.AugustaVetsAcuClinic.org Fee: Free for veterans, active duty personnel and accompanying family members.

The Augusta Veterans Acupuncture Clinic opened its doors in October 2014 and since then has provided free, weekly, community-style acupuncture to veterans, active duty personnel and the family members who accompany them. The style of ear acupuncture used at the clinic is effective for treatment of both physical and emotional concerns. Acupuncture is gentle, safe and effective and complements conventional treatment approaches, like therapy and medication.

Veterans who participate in these acupuncture clinics report experiencing such benefits as a full night's sleep for the first time in years and fewer bad dreams. Other reported benefits include reduction of pain, improved mental clarity, less anxiety and a decrease in stress.

The volunteer acupuncturists and support team that run this clinic recognize and honor your service to our country. Thank you.

Central Maine Veterans' Memorial Cemetery -Mt. Vernon Road

163 Mt. Vernon Rd. Augusta, ME 04347 207-287-3481 www.maine.gov/veterans 7:30 a.m. – 4:00 p.m., Monday through Friday

Front Gate is open on weekends (unless weather conditions require closure) Maine Veterans' Memorial Cemetery - Mt. Vernon Road offers casketed and cremation burials year round.

Togus VA Medical Center

1 VA Center Augusta, ME 04330 207-623-8411 www.maine.va.gov www.facebook.com/VAMaine

VA Maine Healthcare System (HCS) is a Joint Commission accredited facility which serves over 42,000 Maine Veterans. It is comprised of the Togus VA Medical Center (VAMC) in Augusta along with eight full-time Community-Based Outpatient Clinics (CBOC) and three part-time Access Points. All 12 facilities provide Primary Care and Mental Health at a minimum and VA Maine HCS has a wide-range of Specialty Care and services. Although the majority of Specialty Care is located at the Togus VAMC, we are expanding some Specialty Care to the CBOCs and are significantly increasing the use of tele-health for Specialty Care to reduce travel for the Veterans. The Togus Campus also hosts the VA Regional Office which provides various Veteran Services including Compensation/ Disabilities, Vocational Rehabilitation, education, insurance, home loans, among others. The Togus VAMC campus is the site of 21 Cabins in the Woods for homeless veterans and a16 unit Fisher House for families of Togus inpatient veterans.

VA Community Care and Veterans' Choice Program

Corey Vail 1 VA Center Augusta, ME 04330 207-632-8411 ext. 7222 corey.vail@va.gov

VA Community Care (formerly NVCC) is an outpatient program that provides authorization for eligible veterans to obtain routine, recurring outpatient medical treatment services through non-VA healthcare providers. This short term authorization may be granted when it has been determined by the appropriate clinic that direct VA treatment services are not available or are geographically inaccessible to meet the Veterans' needs.

Specialized programs include but are not limited to:

- Community Nursing Homes
- · Home Health and Homemaker Services
- Maternity
- Maine Veteran's Homes
- Dental
- ER
- Inpatient
- Ambulance

Community Care (NVCC) inpatient program provides payment authorization for eligible veterans who have been admitted to an outside hospital. Hospitals throughout Maine will call the VA when a veteran is admitted seeking VA payment authorization. In-patient transfers/admissions, processes internal hospital transfers, and discharges to/from the hospital or nursing home facility or overnight lodging. Depending on the circumstances and the eligibility of the veteran, the VA reserves the position to have the veteran transferred to our facility for further treatment.

VA - Togus Women Veterans' Clinic

Larhonda Harris, BSN, RN, Women Veterans Program Manager 1 VA Center, (170W) Augusta, ME 04330 1-877-421-8263 ext 4017 www.womenshealth.va.gov 8:00 a.m. – 4:00 p.m. Monday-Friday



VA Maine HealthCare System is committed to meeting the unique needs of our Women Veterans by delivering the highest quality health care to each woman, while offering her the privacy, dignity, and sensitivity to genderspecific needs that she deserves. Our VA facility has a full-time Women Veterans Program Manager ready to assist you in getting timely access to the health care you need and deserve.



Maine Army National Guard - Sexual Assault Response Coordinator

194 Winthrop Street Augusta, ME 04333 207-430-5824 www.me.ngb.army.mil/contact/sarc.aspx www.facebook.com/Maine.SAPR

The Maine National Guard Sexual Assault Response Program provides responsive, confidential advocacy and support to service members who have been victims of sexual assault. Joint Force Headquarters and Wing Sexual Assault Response Coordinators serve as points of contact to provide sexual assault awareness, prevention and response training to Soldiers, Airmen, leadership, and family members; coordinate for medical treatment, including emergency care, for eligible victims of sexual assault; and track the services provided to victims from the initial report through final disposition and resolution.

Military Sexual Trauma Coordinator - VA

Katherine Russin, LCSW, C-ASWCM 1 VA Center Augusta, ME 04330 207-623-8411, x4296 Katherine.russin@va.gov

Every VHA facility must have an MST Coordinator to monitor and help ensure that national and VISN-level policies related to MST screening and treatment are implemented at the facility and associated CBOCs; monitor and help ensure that national and VISN-level policies about staff education are implemented; monitor and help ensure that national and VISN-level policies about informational outreach related to MST are implemented; serve as a point of contact, source of information, and problem solver for MST-related issues at the facility and associated CBOCs; and communicate with national, VISN, facility-level leadership and other stakeholders.

Maine Coalition Against Sexual Assault

45 Memorial Circle, Suite 302 Augusta, ME 04330 207-626-0034 1-800-871-7741 (Helpline) www.mecasa.org Serves all Maine Counties

The Maine Coalition Against Sexual Assault is organized to end sexual violence and to support high quality sexual violence prevention and response within Maine communities.

Maine Coalition to End Domestic Violence

P.O. BOX 5188 Augusta, ME 04330 207-430-8334 info@mcedv.org www.mcedv.org Serves all Maine Counties

Our nine member agenciess work in communities across the state to provide direct support to people affected by domestic abuse and violence, and to improve the ways our communities and institutions respond to abuse. Supporting their efforts is a core component of MCEDV's mission. This close partnership benefits us all. We rely on our members to shape our policy, training and awareness-raising priorities. Their experiences with survivors in communities across Maine deeply informs our work at the Coalition office.

Wabanaki Women's Coalition

Jane Root, Executive Director 207-538-0858 wabanakiwomenscoalition@gmail.com www.wabanakiwomenscoalition.org Serves all Counties

The Wabanaki Women's Coalition's mission is to increase the capacity of tribal communities to respond to domestic and sexual violence, and influence tribal, national, and regional systems to increase awareness, safety, justice, and healing for all our relations.

Sportsman's Alliance of Maine

Becky Morrell 205 Church Hill Rd. Augusta, ME 04330 207-623-4589 Becky@sportsmansallianceofmaine.org www.sportsmansallianceofmaine.org/veterans.html www.facebook.com/Sportsmans-Alliance-of-Maine-110003532417899 9:00 a.m. – 4:00 p.m.

Maine's largest sportsman's organization with 10,000 members, headquartered in Augusta, Maine. SAM Veteran membership is available to all veterans at the standard membership fee.

SAM's Veteran Program opportunities are available to all SAM Veteran members and they include the following:

• Discounts on local businesses throughout the state of Maine



- Invitations to free outdoor activities provided by SAM's Veteran Program
- Opportunities to network and socialize with other Veterans in your area

Travis Mills Foundation

89 Water Street Hallowell, MWE 04347 207-480-3490 give@travismills.org

The Travis Mills Foundation supports recalibrated veterans and their families through long-term programs that help these heroic men and women overcome physical obstacles, strengthen their families, and provide well-deserved rest and relaxation.

Our founder, US Army SSG Travis Mills, is one of only five quadruple amputees to have survived the wars in Iraq and Afghanistan.

We support these veterans through our nationally recognized retreat located in the Belgrade Lakes Region of Maine. Veteran families who have been injured in active duty or as a result of their service to our nation receive an all-inclusive, all-expenses paid, barrier-free vacation in Maine where they participate in adaptive activities, bond with other veteran families, and enjoy much-needed rest and relaxation in Maine's outdoors.

In 2020, the Travis Mills Foundation added the Warrior Pathh Program as an alternative offering for veterans. The program is designed to cultivate and facilitate posttraumatic growth with a seven-day initiation at the Foundation, followed by 18 months of training by fellow Veteran guides. This program is offered to Active Duty, Retired, and Post 9/11 Combat Veterans, as well as to First Responders. For more information contact travismillsfoundation.org/warriorpathh or James Prindle at james@ travismillsfoundation.org

2-1-1 Maine

Nikki Busmanis 2-1-1 Maine Program Manager 105 Kennedy Memorial Drive Waterville, ME 04901 207-873-0686 info@211maine.org www.211maine.org

2-1-1 Maine is a free resource providing an easy, confidential way to connect people to information about services and supports around Maine. 2-1-1 Maine is available 24 hours a day, seven days a week by phone, text and online. You can access information and resources in your area by dialing 2-1-1 and talking with a trained, Maine-based Specialist, by texting your zip code to 898-211, or by searching the online directory at www.211maine.org.

2-1-1 Specialists provide information and referrals to address issues including but not limited to:

- Basic needs (food, clothing, shelter)
- Substance use disorders
- · Health care
- Financial assistance, and more

Every month thousands of people contact 2-1-1 Maine to find services for themselves or someone else. 2-1-1 Maine is a collaborative effort of the United Ways of Maine, the State of Maine, and The Opportunity Alliance.

Kennebec County Maine Military and Community Network

Kennebec County Sheriff's Office (meeting location) Hill House Conference Room 125 State Street Augusta, ME 04333 Leaders: Sheriff Ken Mason, Valerie Grant Kennebec County Sheriff's Office https://mainemcn.com vmgrant@kennebecso.com 207-623-2270, x1319

The Maine Military and Community Network (MMCN) is a statewide effort to understand, prevent, and help address the challenges faced by current and former military members and their families. The Network is comprised of ten Regional Groups where federal, state, and local military advocates come together with service members and veterans to identify unmet needs and develop community-based solutions. New members are always welcome – by joining the Network, you become connected to comprehensive information and will be better equipped to help military families in your community. The Kennebec County MMCN meets quarterly. Please visit our website for updated information on our group and meeting schedule.

Military OneSource

Gary Fearon Augusta, ME 04330 207-232-8710 Gary.Fearon@militaryonesource.com www.militaryonesource.mil

Military OneSource is a confidential Department of Defense-funded program providing comprehensive information on every aspect of military life at no cost to active duty, Guard and Reserve Component members, and their families. Services includes, but are not limited to, Non-Medical Counseling, Financial Counseling, Health Coaching, Tax preparation services all at no cost. Confidential services are available 24 hours a day by telephone and online.

Military OneSource also provides outreach services to support the military community when and where they need it most. Military OneSource state consultants work with military leadership and military and community support services to meet the needs of the military population within the state or territory where they are located.

Army National Guard Family Assistance Center -Augusta

179 Western Ave. Augusta, ME 04333 207-430-5781 Ng.me.mearng.list.me-mil-fac@mail.mil www.me.ngb.army.mil/family www.facebook.com/MaineMFAC



The Maine Military Family Assistance Center (FAC) is a team of five professionals spread throughout the state to assist service members and families. The FACs operate a toll-free hotline, with staff available 24 hours a day, 365 days per year. The specialists provide resources, information and support to all service members (regardless of component or status), veterans, dependents and community members. Each office maintains an updated resource list for services local to their area as well as statewide support services.

FACs focus on seven main services:

- Financial Resources and Referral
- ID cards and DEERS Referral
- Legal Resources and Referral
- TRICARE Medical and Dental Resources and Referral
- Crisis Intervention and Referral
- Community Information and Referral
- Employment Information and Referral

Additionally, the FAC provides monthly outreach to the designated point of contact for each deployed Army National Guard Soldier in the state. The Family Assistance Center is truly your "One call does it all" resource for all things Military in the state of Maine!

Army National Guard Survivor Outreach Services -Augusta

Michael Beane, Support Coordinator 194 Winthrop Street, Building #7 Augusta, ME 04333 207-430-5959 (ph) 207-332-6804 (cell) michael.s.beane.ctr@mail.mil www.sos.army.mil www.facebook.com/Maine-Survivor-Outreach-Services SOS-359014316508 8:00 am - 4:30 pm

Our Fallen Soldiers have paid the ultimate sacrifice. Their Families deserve our respect, gratitude, and the very best we can provide. If you're a surviving Family member, Survivor Outreach Services (SOS) offers you access to support, information, and services, closest to where you live, when you need it and for as long as you need it. Survivor Outreach Services is part of the Army Casualty Continuum of Care. It's designed to provide long-term support to surviving Families of Fallen Soldiers. Our goal is to reassure Survivors that they remain valued members of the Army Family. The loss of a loved one often results in tremendous grief, which can be overwhelming. When faced with a tragedy, you may be wondering what direction to take. Your SOS Coordinator is your link to finding the resources and answers that will work best for you. Your local Support Coordinator is available to meet with you as you journey through this difficult transition by providing direct services as well as information, referrals, and recommendations. He or she can also connect you with support groups, spiritual resources, and bereavement and financial counselors. Your SOS Coordinator can also help you request and obtain copies of documents, navigate local, state, and federal agencies, and direct you to additional Survivor resources. Support Coordinators serve all services, and all statuses.

ID Cards/DEERS - Augusta

194 Winthrop Street Augusta, ME 04333 207-430-5914 Mon – Fri, 7:00 a.m. – 3:00 p.m. Appointment Required Closed 11:15-12:00. Last customers accepted at 11:15 and 2:45

ID Cards/DEERS - Bath

574 Washington St. Bath, ME 04530 207-442-2773 Mon – Wed, 7:30 – 11:00 Thursday, 12:00 – 3:00. Closed Friday.

Transition Assistance Advisor

Wendy Moody 194 Winthrop Street Building #7 Augusta, ME 04333 County: Kennebec 207-430-5778 Wendy.j.moody2.ctr@mail.mil 6:30 am – 3pm, Monday – Friday. Wednesdays are reserved for offsite work.

TAA Mission: To assist members of all branches of services, military retirees, veterans and their family members in understanding the benefits available to them i.e., Veterans Health Administration, Veterans Benefit Administration, Department of Labor, Tricare(Military Health Benefit options), Tricare dental options, Education, disabled veteran, life insurance, legal assistance, and various other federal and State benefits, and to assist them in contacting the appropriate agencies to apply for and access these benefits.

Disabled American Veterans

VA Medical Center Togus, ME 04330 207-623-5725 deptmainedav@gmail.com www.davmembersportal.org/me

Disabled American Veteran is a nonprofit charity that provides a lifetime of support for veterans of all generations and their families, helping more than one million veterans in positive, life-changing ways each year. The organization provides more than 670,000 rides for veterans attending medical appointments and assists veterans with more than 292,000 benefit claims annually.

Department of Health and Human Services Veteran Advocate

Julie Bragg, Veteran Advocate, Program Integrity Specialist DHHS, Office for Family Independence 19 Union Street Augusta, ME 04333 207-624-4195 julie.bragg@maine.gov

KVCAP Transportation Services

Jim Wood, Transportation Development Director 97 Water Street Waterville, ME 04901 1-800-542-8227, 859-1500 jimw@kvcap.org www.kvcap.org



Kennebec Valley Community Action Program has made a firm commitment to providing the citizens of Central Maine with safe, dependable transportation services. Kennebec/Somerst Explorer is a flex-route public bus service with operations throughout the greater Waterville-Augusta area and the Geater Skowhega area. KV Van offers door-to-door para-transit van and volunteer driver services to passengers who are eligible under specific social service organization guidelines. KV Van provides door-to-door transportation service to disabled, elderly and low-income passengers throughout Kennebec and Somerset Counties. Common destinations for passengers using KV Van services are doctor's offices, hospitals, adult day care programs, social enterprises, mental health facilities, protective services, children's services, and other medical and developmental services.

VA Maine Healthcare System Transportation Services

Giselle White, Mobility Manager One VA Center Augusta, ME 04330 207-623-8411, x5696 giselle.white@va.gov www.va.gov/HEALTHBENEFITS/vtp/index.asp Mon-Fri, 7:30 a.m. – 4:00 p.m.

VA Transportation services provides rides for veterans who may require special mode transport (wheelchair van) to Togus for appointments. A travel consult would be required from the veteran's physician for special mode, or if the veteran has exhausted all other options for a ride to Togus. Please also check with the DAV office (x5790) for their transportation schedule. Also provided are shuttle services to The Boston VA Medical Center. Please see web site for details.

VA Maine Healthcare System Voluntary Transportation Network - Disabled American Veterans

Linda Neptune, Deb Maillet, and Leila Mills, Hospital Service Coordinators PO Box 3415 Augusta, ME 04330 1-877-421-8263, x5790, 207-623-5790 www.davmembersportal.org/me Mon-Fri, 7:30 a.m. – 3:30 p.m.

Type of Service: Ten passenger vans, must be able to load and unload independently. Not handicap accessible and unable to transport large oxygen bottles. Serving many areas throughout the State of Maine. Recommend calling a week prior to appointment to reserve a seat.

American Legion Department of Maine

Paul L. Heureux, Adjutant 5 Verti Drive Winslow, ME 04901 207-873-3229 legionme@mainelegion.org paul@mainelegion.org www.mainelegion.org www.facebook.com/maineamericanlegion twitter.com/LegionMaine

The American Legion Department of Maine was chartered and incorporated by Congress in 1919 as a patriotic veterans organization devoted to helping veterans of every conflict. The Department has over 16,000+ members in 172 posts scattered throughout Maine that support veterans and their families. We have a fully staffed Veterans Service Office on the campus of VA Togus, in Augusta, Maine, providing assistance to veterans, their families and survivors in filing claims for VA compensation and pension as well as other benefits. We also have a robust roster of veteran's resources at our disposal. We are the nation's largest wartime veterans service organization, committed to veterans rehabilitation, Youth programs, Americanism and National Security.

Military Order of the Purple Heart

Anthony Webster Building 248 Room 205k Togus, ME 04330 207-239-8111 evo3782000@yahoo.com

Chartered by Congress in 1958, The Military Order of the Purple Heart is composed of military men and women who received the Purple Heart Medal for wounds suffered in combat. Although our membership is restricted to the combat wounded, we support all veterans and their families with a myriad of nation-wide programs by Chapters and National Service Officers.

Paralyzed Veterans of America

1 VA Center Augusta, ME 04330 207-621-7394 www.pva.org

Paralyzed Veterans of America, a congressionally chartered veterans service organization founded in 1946, has developed a unique expertise on a wide variety of issues involving the special needs of our members – veterans of the armed forces who have experienced spinal cord injury or dysfunction. PVA will use that expertise to be the leading advocate for:

- · Quality health care for our members,
- Research and education addressing spinal cord injury and dysfunction,
- · Benefits available as a result of our members' military service,
- Civil rights and opportunities that maximize the independence of our members.

To enable Paralyzed Veterans to continue to honor this commitment, we must recruit and retain members who have the experience, energy, dedication, and passion necessary to manage the organization and ensure adequate resources to sustain the programs essential for Paralyzed Veterans of America to achieve its mission.

Pine Grove Programs

PO Box 92 South China, ME 04358-0092 207-672-9200 pinegroveprograms@gmail.com www.pinegroveprograms.org www.facebook.com/Pine-Grove-Program-133083150230233 8:00 a.m. – 5:00 p.m.

Since 1976, the founder of this licensed non-profit organization has been providing free fishing, hunting, and other outdoor adventures to all military members and veterans. This is provided to all military and veterans with



no disability requirement. We do this as a token of appreciation for your service. All activities offered are at no cost to the participants. Members notified of upcoming events primarily by email. Sign up for the program required either in person, by phone, or from the website. All information given to us is confidential and will not be shared with any other person or organization.

Knox County

Center for Furniture Craftmanship

Dorrie Butterfield Higbee, Student Services Manager 25 Mill Street Rockport, ME 04856 207-594-5611 www.woodschool.org

The mission of the Center for Furniture Craftsmanship is to provide the best possible education for people who want to design and build functional, beautiful, and expressive work out of wood to the highest standard of craftsmanship. At the heart of the Center's mission is the belief that design and craftsmanship are deeply meaningful expressions of the human spirit. They contribute to individual fulfillment and inform the larger culture. Our programs are for novice, intermediate, and advanced woodworkers who seek an inspiring learning experience in a supportive environment.

Maine Media College

Kerry L. Curren, Director of Student Services 70 Camden St. Rockport, ME 04856 207-236-8581 info@mainemedia.edu www.facebook.com/mmwandc

Maine Media Workshops and College (MMWC) educates and inspires visual artists and storytellers. The school delivers degree and certificate programs, workshops, intensives, and cooperative labs geared to students pursuing creative work in fine arts and media-related professions. MMWC is a welcoming community that provides lifetime opportunities to explore the practice and concepts of media arts in photography, filmmaking, design and book arts as well as the converging applications of these dynamic media forms. MMWC embraces historical processes as well as leading-edge technologies in image making and narrative expression. MMWC is committed to fostering creativity, culture, and human communication in the world.

Mid-Coast School of Technology Adult Education

Marianne Doyle, Adult Education Director 1 Main St. Rockland, ME 04841 207-596-7752 mdoyle@mcst8.org www.midcoastadulted.com

Bonney Staffing Center - Rockland

Danielle M Napolitano, Staffing Supervisor 58 Park St., Suite 201 Rockland, ME 04841 207-593-3330 www.bonneystaffing.com www.facebook.com/bonneystaffing

Bonney Staffing Center, Inc. is an independently owned and operated staffing firm, offering job placement opportunities in Maine, New Hampshire, North Carolina and Rhode Island. Since 1975, we have been connecting job seekers with top employers. Bonney provides temporary, temp-to-hire, and direct-hire employment options with our client companies in the Clerical/Administrative, Industrial, and Technical fields. For forty years, Bonney has been a leader in the industry, and we are the first call for those seeking employment with a reliable source. Bonney is an equal opportunity employer and there is no fee for applicants. Though our hiring process is thorough, it is designed to meet the specific needs of our clients and to find the best employment fit for you! Relevant work experience, above-average work references, a positive attitude, strong work ethic, and flexibility are all key criteria which will be considered. Please apply for this or any other position – we look forward to talking with you!

Spectrum Generations

87 Elm Street, Suite 204A Camden, ME 04843 207-596-0339

Spectrum Generations' award winning Legacy Corps program provides up to ten hours of respite care each week to caregivers of adults of all ages. The only qualification necessary is to have someone in the family who was, or is, in the military. We are able to provide free respite care for families, because it is completed by AmeriCorps members (volunteers). The members go through a rigorous background check, are carefully matched with a family, and attend training on a monthly basis.

Maine Department of Labor CareerCenter - Rockland

91 Camden Street, Suite 201 Rockland, ME 04841-3424 207-596-2600 rockland.careercenter.maine.gov www.mainecareercenter.gov www.facebook.com/MaineHireAVet www.facebook.com/MaineDOL 8:00 a.m. – 5:00 p.m.

UMA Rockland Center

Breakwater Building 91 Camden Street, Suite 402 Rockland, ME 04841 (207) 596-6906 uma.edu/rockland

The Knox Museum

30 High Street Thomaston, ME 04861 207-354-8062 ghkmdirector@knoxmuseum.org www.knoxmuseum.org www.facebook.com/KnoxMuseu 10:00 a.m. – 4:00 p.m.



The General Henry Knox Museum honors the life, times, and legacy of American Revolutionary War General Henry Knox; the heritage of Montpelier - a memorial to the original retirement home he built in Thomaston, Maine; and the veterans and families who have served, and continue to serve our nation.



Lincoln County

Downeast School of Massage

Emily Waltz, DSM Director of Admissions 99 Moose Meadow Lane Waldoboro, ME 04572 207-832-5531 downeastmassage@gmail.com www.downeastschoolofmassage.net www.facebook.com/DowneastSchoolofMassage 9:00 a.m. – 5:00 p.m.

The Downeast School of Massage was established in 1981 for the purpose of training individuals in the professional health career field of Massage Therapy. The mission of DSM is to train individuals in the art and science of therapeutic massage for an entry-level professional career, for continuing education, and for personal growth. Open to a holistic philosophy, DSM provides a wide variety of traditional and alternative subjects, giving the students a firm foundation for growth and gaining skills necessary for practicing massage in a caring, competent manner. Our goal is to endeavor to provide the highest quality education to individuals enrolled in our program. DSM encourages each student to investigate personal growth physically, emotionally, spiritually, and intellectually in a friendly, supportive, country environment.

Coastal Enterprises Inc. - Wiscasset Main SBDC Branch Office

Liz Rogers 297 Bath Road Wiscasset, ME 04578 207-504-5947 info@ceimaine.org www.ceimaine.org www.facebook.com/CEIMaine twitter.com/ceimaine 9:00 a.m. – 5:00 p.m.

Maine Small Business Development Centers - Wiscasset

297 Bath Road Wiscasset, ME 04578 207-780-4949 mainesbdc@maine.edu www.mainesbdc.org www.facebook.com/mainesbdc Appointment Only

Maine Small Business Development Centers (Maine SBDC) provide free, confidential business advising and training to Maine's entrepreneurs and small businesses. Certified business advisors located throughout Maine provide guidance to new and existing businesses on topics such as business feasibility, business plan development, capital acquisition, financial management, marketing and sales, and much more. Start or grow your business with the help of the Maine SBDC. Helping small businesses succeed since 1977.

Spectrum Generations

521 Main Street Damariscotta, ME 045443 207-563-1363

Spectrum Generations' award winning Legacy Corps program provides up to ten hours of respite care each week to caregivers of adults of all ages. The only qualification necessary is to have someone in the family who was, or is, in the military. We are able to provide free respite care for families, because it is completed by AmeriCorps members (volunteers). The members go through a rigorous background check, are carefully matched with a family, and attend training on a monthly basis.

We have identified that our greatest need for volunteers is along the coast from Rockport to Damariscotta as well as the Brunswick area, and we are actively recruiting.

Kieve Wavus Veterans' Camp

42 Kieve Rd Nobleboro, ME 04348 207-549-5719 veterans@kievewavus.org

Kieve Wavus says thank you for your service by offering you and your family a week or weekend long program at one of our Veterans' Camps on beautiful Damariscotta Lake in mid-coast Maine. There are three Family Camps to choose from and two specialty camps – Vietnam and Women's only camp.

We offer free programs that support veterans and their families, giving them a chance to relax, reflect and recconect in the tranquility of the Maine woods and are committed to those who have deployed for our nation.



Oxford County

Tri-County Mental Health Services

143 Pottle Road Oxford, ME 04270 207-743-7911

49 Congress Street Rumford, ME 04276 207-364-7981

Tri-County Mental Health Services provides trauma-informed, integrated services that promote whole health and wellness. We work to create healthy communities that are inclusive and respectful of all. We believe that all children, adults, and communities deserve to have access to the resources needed to achieve optimal health status in all realms of wellbeing. We provide behavioral health services, substance-use disorder treatment, outpatient counseling, services for children and families, and more. Our Veterans Outreach Specialist works with veterans and their families to help them access programs and services to which they are entitled. From housing to education to healthcare to discharge materials, our Veterans Outreach Specialist's is available to work with you.

Maine Veterans' Home - South Paris

Brad Peck, Administrator 477 High St. South Paris, ME 04281 207-743-6300 info@MaineVets.org https://mainevets.org/locations-2/south-paris

Maine Veterans' Homes is an independent, nonprofit organization serving Maine's veterans and their families. Our Augusta Home provides 24 hour nursing coverage in three separate nursing units: a 40 bed rehabilitation and skilled nursing care unit, a 40 bed long-term care unit, a 40 bed secured long-term care unit for memory care residents, and a 30 bed residential care unit designed to meet the needs of those in the early stages of memory loss.

Medical Services

- Skilled Nursing Care
- Skilled Rehabilitation
- Speech-Language Therapy
- Occupational Therapy
- Physical Therapy
- Long-Term Care
- Residential Care
- Memory Care
- Respite Care and Comfort Care

All MVH facilities have achieved elite National SILVER Quality Award for Achievement in Quality by the American Health Care Association, placing them in the top 4% of nursing homes nationally.

VA Community Based Outpatient Clinic - Rumford

431 Franklin Street Rumford, ME 04276 207-369-3200 www.maine.va.gov/locations/rumford.asp 8:00 a.m. – 4:30 p.m. Monday-Friday

VA Maine Healthcare System (HCS) is a Joint Commission accredited

facility which serves over 42,000 Maine veterans. It is comprised of the Togus VA Medical Center In Augusta along with eight full-time Community-Based Outpatient Clinics (CBOC) and three part-time Access Points. All 12 facilities provide Primary Care and Mental Health at a minimum and VA Maine HCS has a wide-range of Specialty Care and services. Although the majority of Specialty Care is located at the Togus VAMC, we are expanding some Specialty Care to the CBOCs and are significantly increasing the use of tele-health for Specialty Care to reduce travel for the Veterans.

Maine Adaptive Sports - Veterans No Boundaries

Barbara T. Schneider, Executive Director 8 Sundance Lane Newry, ME 04261 207-824-2440 info@maineadaptive.org www.maineadaptive.org www.facebook.com/maineadaptive

Maine Adaptive Sports & Recreation is a 501(c)(3) organization whose mission is to promote education and training to children and adults with physical disabilities to develop skills and provide enjoyment through active recreation Our year-round educational programs in a variety of sports take place throughout Maine and are offered free of charge. We provide equipment and volunteer instructors, and cover all access fees to enable disabled individuals, including veterans, to learn alpine skiing, Nordic skiing, snowboarding, snowshoeing, tennis, golf, paddling, cycling, and climbing. Our Veterans No Boundaries Program offers two specialized week-long camps, summer and winter, for veterans and active duty service members with disabilities and their families or caregivers. Run by dedicated volunteers who understand the needs of active duty service personnel and veterans, these camps allow veterans to learn new sports and skills; gain self-confidence; meet new friends; and reconnect with family members in a stress-free environment.

UMA South Paris Center

The Education Exhibition Hall 232 Main Street South Paris, ME 04281 (207) 743-9322 uma.edu/south-paris

UMA Rumford Center

60 Lowell Street Rumford, ME 04276 (207) 364-7882 uma.edu/rumford

Penobscot County

Bangor Vet Center

Kirk Grant, LCSW, Director 615 Odlin Rd. Bangor, ME 04401 207-947-3391 8:30a.m. - 5:00p.m.



The Vet Center Program, established by Congress in 1979, provides a personal, informal atmosphere in which to assist eligible veterans and their families. Eligibilities include veterans whom have served in combat areas and any veterans whom have experienced sexual trauma. In addition to individual counseling, we provide therapy and activity groups. Family members and significant others are also eligible for readjustment counseling when related to the resolution of the veteran's readjustment issues. The Vet Center program also focuses on educating the public on the effects of military trauma and veterans issues.

Services Offered Include:

- Individual and group counseling
- Couples/marital/family counseling
- Sexual trauma/harassment counseling
- Bereavement counseling
- Substance abuse counseling
- · Outreach and education about veteran issues and services

Community Health and Counseling Services

Sharon Brasslett 42 Cedar Street Bangor, ME 04401 207-922-4601 www.chcs-me.org

Community Health and Counseling Services is a private non-profit organization that provides community-based healthcare services through our offices in central, eastern, southern and northern Maine. Our mental health programs offer a range of supports to adults, children, and families, including crisis intervention, office based therapy and psychiatric services, communitybased case management and in-home services. Our home health and hospice programs provide in home skilled nursing, physical, occupational, and speech therapy, hospice care, telehealth and lifeline services, and other supports. Through partnership with the VA Maine Healthcare System, we work with veterans in need of many of these healthcare services who due to distance or other barriers may not be able to easily access care through the VA Healthcare system.

Dirigo Counseling Clinic, LLC

557 Hammond St. Bangor, ME 04401 207-973-0505 dirigocounseling@gmail.com

Dirigo Counseling Clinic in Bangor enthusiastically welcomes veterans with appreciation for their service. We are experienced to engage techniques of assessment and therapy that are particularly appropriate for this population. We broadly rely on Cognitive Behavioral Therapy but each treatment plan is unique to every individual. Our providers specialize in mental health assessment and treatment, substance abuse assessment and treatment, and an Intensive Outpatient.

Health Affiliates Maine - Ellsworth

Luanne Rhoades, LCPC, LADC, CCS 66 Main St. Ellsworth, ME 04605 877-888-4304 info@healthaffiliatemaine.com www.healthaffiliatesmaine.com Health Affiliates Maine (HAM) is a mental health and substance abuse treatment agency with a network of hundreds of licensed clinicians in private practice offices statewide. We serve veterans, service members, National Guard and Reserve members, and their families. We believe that all individuals suffer from the impact of mental health and substance abuse at some time in their lives, and we are committed to reducing the stigma of seeking help. HAM is part of the Veteran's Choice network, Tricare, and most all other insurances. HAM also provides tele-counseling services.

Maine Air National Guard Psychological Health Program

Tracy Souza, LCSW 109 Pesch Circle, Suite 423 Bangor, ME 04401 County: Penobscot 207-404-7633 Tracy.l.souza.civ@mail.mil

The Psychological Health Program was started in 2010 and has developed into a trusting agent for service members. The following are resources our program provides to the veterans in our military community:

- Provides referrals and resources to service members, family, and veterans for Mental Health Services, Financial resources, Relationship guidance, Deployment and Reintegration and many other life negotiating skills.
- Brief Solution Counseling in a confidential place to process concerns with guidance.
- Crisis intervention for service member, families and veterans.
- Educates community providers with collaboration of veteran resources.

Beal College

Tasha Sullivan Admissions Representative 99 Farm Road Bangor, ME 04401 207-947-0208 admissions@bealcollege.edu www.bealcollege.edu www.facebook.com/pg/bealcollege

At Beal College, we build careers, one student at a time. We have offered training for today's most in-demand careers, in the Central Maine region for over 125 years. Our convenient Mod System helps to fit college classes into your busy lifestyle, with personal attention, in a small campus setting. Beal college is dedicated to assist Veteran students and their families with their educational and VA related needs. Certifying Officials act as the link between students and the Department of Veterans Affairs. We understand that the transition from military to college life can be difficult and are committed to providing the best possible care in appreciation for your sacrifice and service.

Eastern Maine Community College

Luke Bulley and Candace Ward 354 Hogan Rd. Bangor, ME 04401



207-974-4625 www.emcc.edu

Eastern Maine Community College is proud to serve those who have served our country. We are here to assist veterans, spouses and dependents of veterans access the resources he/she earned in order to make the educational transition process as easy as possible. We are approved by the Veterans Administration for the training of eligible veterans, their spouses and dependents. We encourage you to apply for admission to the College and meet with our specialized School Certifying Official. This individual assists veterans by coordinating veterans education benefits programs and by certifying student enrollment with the Veterans Administration.

Empire Beauty School - Bangor

Bethany Mageau 639 Broadway Bangor, ME 04401 207-942-0039 bmageau@empire.edu www.empire.edu

Empire Beauty School, centrally located to both downtown Bangor and surrounding towns, is a large campus with a full-service student salon. Offering hands on cosmetology education in a salon-centric setting, senior level students gain experience with real clientele. Empire Beauty School is a veteran approved school. Along with preparing students for licensure in the Cosmetology industry, Empire Beauty School also provides students with business building techniques. With a 25:1 faculty to student ratio Empire offers knowledgeable educators who are there to support you, emphasize a real-world salon atmosphere, and hands-on approach to learning.

If you are ready to take the next step for your success, contact us today.

Husson University

Danielle Leighton 1 College Circle Bangor, ME 04401 207-941-7034 leightonda@husson.edu www.Husson.edu/admissions/veterans www.facebook.com/HussonU twitter.com/husson https://instagram.com/hussonU 8:00 a.m. – 4:30 p.m.

Husson University, in the heart of Maine, close to mountains, forests, streams and the shore. A safe, active campus with 21 NCAA DIII athletic teams. Husson is a university of choice for premier professional programs where students succeed, experiential learning is championed, and global engagement is emphasized. Husson has been designated a Military Friendly^{*} School by Victory Media for eight consecutive years. Husson inspires and prepares students for careers in current and emerging fields on campus and online. With a 15:1 faculty to student ratio Husson offers knowledgeable faculty who have time for you, emphasize a real-world, hands-on approach to learning, and internship opportunities needed for professional success.

New England School of Communications

Jeffrey Hope, MA, Journalism Program Coordinator and Instructor One College Circle Bangor, ME 04401 207-973-1092 hopej@husson.edu/nescom www.husson.edu/nescom www.facebook.com/NESCom

The New England School of Communications (NESCom) is part of Husson University. (See Husson for more information on programs for Veterans.) NESCom offers undergraduate degrees in audio engineering, live sound technology, video production, entertainment production, radio broadcasting, marketing, sports journalism and journalism. The journalism program has developed a class involving military history, veterans and journalism.

Northeast Technical Institute - Bangor

1010 Stillwater Ave. Bangor, ME 04401 207-805-8000 inquiry@ntinow.edu www.ntinow.edu www.facebook.com/NTInow

Headquartered in Scarborough, Maine, Northeast Technical Institute (NTI) is the region's leading provider of short-term, career focused training, and has been working with Veterans since its inception. NTI is a privately held Maine career school that continues to grow and expand its course offerings, which now include Health Care, Information Technology, Truck Driving, HVAC/R and more. Over the past four decades, the owners of NTI have established partnerships with hundreds of organizations within the business community to provide them with well-trained, professional employees. The commitment to the success of our graduates is unrivalled, and our instructors employed have many years of experience in their fields and take pride in teaching their skills in a professional and friendly manner.

Northern Penobscot Tech Region III

Mary Hawkes 35 West Broadway Lincoln, ME 04457 207-794-3004 mhawkes@msln.net https://region3.mainecte.org www.facebook.com/RegionIII

NPT Region III is a career and technical high school serving 28 towns and five sending high schools. NPT Region III is committed to being a leader in Career and Technical Education as well as promoting student values and achievement that meet the global challenges of the 21st century. Region III has a full range of counseling services including; career, personal, and college placement. Our state-of-the-art facilities along with quality instructors allow us to provide exceptional programs that offer the opportunity for students to obtain certifications and licenses that can lead to meaningful employment, post-secondary education or both.

Region III Adult Education offers many of the same quality learning opportunities to adults seeking to further their technical and career skills.



United Technology Center

David Berry 200 Hogan Road Bangor, ME 04401 207-947-6474 pgillis@utc4me.org www.utc.maineadulted.org www.facebook.com/UTCAdultEd Mon – Thurs, 12:30 p.m. – 8:30 p.m. and Fridays, 7:30 a.m. – 3:00 p.m.

The UTC Adult Education Program, part of the Maine Adult Education system, offers evening courses for individuals hoping to advance their careers, secure a certification in various occupations or enrich their personal lives with continuing education. Courses currently approved by the Veteran's Administration and available to veteran's seeking to enroll are:

Activities Coordinator Training Program, Certified Nurse's Aid Program, Basic Structural Welding, and Advance Structural Welding. Contact the UTC Adult Education office for more information.

University of Maine

Tony Llerena, Jessi Parent 5748 Memorial Union Orono, ME 04469 207-581-1316 um.veterans@maine.edu umaine.edu/veterans www.facebook.com/UniversityofMaine

The University of Maine is proud to serve those who have served our country. Along with offering student veterans free parking, no application fee, and in-state tuition rate, we are dedicated to fostering a sense of community and to develop a channel of communication among veteran and reservist students, and with faculty, staff and administration. The University of Maine's VETS Office serves student veterans as they apply to, attend and advance beyond UMaine. The Veterans Office connects student veterans with the resources they need to successfully transition from combat to classroom to career. This includes help navigating the admissions process, applying for financial aid and U.S. Department of Veterans Affairs education benefits, academic assistance and preparing to re-enter the workforce. The veterans office is located in Room 143 of the Memorial Union.

Alpha One - Bangor

Ketra Crosson, OTR/L, Independent Living Specialist 11 Bangor Mall Blvd. Bangor, ME 04401 800-640-7200 www.alphaonenow.org

Alpha One, managed and directed by people with disabilities, offers an array of services to promote independence for people with disabilities.

Services offered include: Information and Referral, Independent Living Skills Assessment and Training, Assistive Technology Consultation, Access Design Services (individual and business), Peer Support, Homeward Bound, Youth in Transition Services and Personal Assistance Services. In addition we offer funding for assistive technology and/or home access through the mPower Loan Program, Title 7, Part B Grant, and HomeRetro. We work with farmers, loggers, and individuals in the fishing industry through the AgrAbility Program. We also offer Adapted Driver Evaluation Services.

Eastern Area Agency on Aging

Tabatha Caso, LSW Director of Community and Family Caregiver Services 450 Essex Street Bangor, ME 04401 207-941-2865 info@eaaa.org www.eaaa.org www.facebook.com/easternaaa 8:00 a.m. – 4:30 p.m.

Eastern Area Agency on Aging (EAAA) has been serving Penobscot, Piscataquis, Hancock, and Washington counties since 1973. EAAA has specially trained and dedicated staff to provide seniors, adults with disabilities, and caregivers with a variety of options, resources, and referrals. EAAA strives to meet the unique and complex needs of those living in the service area by providing direct services and connecting to partnering services. Contact EAAA to review eligibility requirements for one of their many programs: Food/Nutrition Services, Family Caregiver Support and Education, Alzheimer's Respite, Transportation for medical and food needs, Medicare Education, Aging and Disability Resource Center, Enrichment and Wellness Programs, Money Minders, EZ-Fix, Novel Seniors, Furry Friends, Senior College, Veteran's Independence Program, and Home Technology Services.

Legal Services for the Elderly

Jill K. Randall Helpline & Medicare Advocacy Services Director 450 Essex Street Bangor, ME 04401 1-800-750-5353 (Legal Helpline) 1-877-774-7772 (Medicare Part D Unit) JRandall@mainelse.org www.mainelse.org 9 a.m. – 12 p.m.; 1 p.m. – 4 p.m.

Legal Services for the Elderly (LSE) allows Maine residents age 60 and older to call the Legal Helpline to get free and confidential help with legal problems. The Helpline Attorneys provide information and advice on a wide variety of non-criminal legal problems including elder abuse and protection orders, housing issues including eviction and foreclosure, consumer debt, public assistance benefits, guardianship, Medicare/MaineCare, Powers of Attorney, Health Care Advance Directives, and health care coverage disputes. LSE also has attorneys located in offices across the state that provide legal representation in some situations. If LSE can't help, callers are offered referrals to private attorneys, potentially at reduced fees.

Anyone who is Medicare eligible can call the LSE Medicare Part D Unit if they are having trouble getting or affording prescription drugs.

Bonney Staffing Center - Bangor

Danielle M Napolitano, Staffing Supervisor 24 Springer Drive Suite 113 Bangor, ME 04401 207-945-3100 www.bonneystaffing.com www.facebook.com/bonneystaffing

Bonney Staffing Center, Inc. is an independently owned and operated staffing firm, offering job placement opportunities in Maine, New Hampshire, North Carolina and Rhode Island. Since 1975, we have been


connecting job seekers with top employers. Bonney provides temporary, temp-to-hire, and direct-hire employment options with our client companies in the Clerical/Administrative, Industrial, and Technical fields. For forty years, Bonney has been a leader in the industry, and we are the first call for those seeking employment with a reliable source. Bonney is an equal opportunity employer and there is no fee for applicants. Though our hiring process is thorough, it is designed to meet the specific needs of our clients and to find the best employment fit for you. Relevant work experience, above-average work references, a positive attitude, strong work ethic, and flexibility are all key criteria which will be considered. Please apply for this or any other position – we look forward to talking with you.

The right match is essential for everyone. Job seekers find meaningful opportunities to use their skills and experience. Businesses retain top talent and prevent excessive turnover. Managers get more done. At Bonney Staffing, our mission is to create lasting connections that make sense for both employers and job seekers. With experience and technology to surpass those of most office staffing, call center staffing or light industrial staffing agencies, Bonney Staffing helps you hire right the first time. You get faster, more accurate results, a higher level of service, and online tools that make it easy to manage your workforce. We work hard to find the right fit for every job seeker. We understand that you're not just finding a job; you're changing your life. That's why we are committed to providing the tools and advice you need to manage your job search and reach your career goals. Learn more about your career options or search office staff jobs, call center jobs or light industrial jobs.

Coastal Enterprises Inc. - Bangor

Liz Rogers One Cumberland Place, Suite 302 Bangor, ME 04401 207-217-6555 info@ceimaine.org www.ceimaine.org www.facebook.com/CEIMaine twitter.com/ceimaine 9:00 a.m. – 5:00 p.m.

Coastal Enterprises, Inc. (CEI) helps to grow good jobs, environmentallysustainable enterprises, and shared prosperity in Maine and in rural regions across the country by integrating financing, business and industry expertise, and policy solutions. CEI envisions a world in which communities are economically and environmentally healthy, enabling all people, especially those with low incomes, to reach their full potential.

United Farmer Veterans

Chris Phillips, President 45 Columbia St. Bangor, ME 04401 207-332-7625 www.ufvme.org www.facebook.com/UnitedFarmerVeterans Hours Vary Daily

Established in 2016, United Farmer Veterans of Maine is a core veteran based organization that helps provide Maine veterans with the resources to give themselves a hand-up to a better life around agriculture, small business development and the ability to reach out and help other veterans achieve the same thing. Our mission is to promote collaboration that advocates, supports, and mentors Maine's military veteran farmers in order to facilitate success in sustainable and secure agriculture throughout our communities in Maine.

Maine Department of Labor CareerCenter - Bangor

45 Oak Street, Suite 3 Bangor, ME 04401 207-561-4050 bangor.careercenter@maine.gov www.mainecareercenter.gov www.facebook.com/MaineHireAVet www.facebook.com/MaineDOL 8:00 a.m. – 5:00 p.m.

Our mission at the Bureau of Employment Services is to build and sustain a skilled workforce. Through 12 CareerCenter located across the state, staff connect job seekers and businesses with the employment, training and other services that help employers recruit and retain a quality workforce and grow our economy, including an online job board - Maine Joblink https:// joblink.maine.gov/ada/r/ For employers we provide worker recruitment, hiring incentives and incumbent staff training. For jobseekers we provide specialized employment and training services including job search, resume development, interviewing skills and more. Veterans receive priority of service at all CareerCenter locations statewide. In addition, Veterans Representatives are available to serve veterans at all of Maine's CareerCenter locations.

Maine Small Business Development Centers - Bangor

1 Cumberland Place, Suite 306 Bangor, ME 04401 207-942-1744 mainesbdc@maine.edu www.mainesbdc.org www.facebook.com/mainesbdc

Maine Small Business Development Centers (Maine SBDC) provide free, confidential business advising and training to Maine's entrepreneurs and small businesses. Certified business advisors located throughout Maine provide guidance to new and existing businesses on topics such as business feasibility, business plan development, capital acquisition, financial management, marketing and sales, and much more. Start or grow your business with the help of the Maine SBDC. Helping small businesses succeed since 1977.

Small Business Administration - Bangor

James Pineau, Senior Area Manager 202 Harlow St. Bangor, ME 04401 207-945-2021 James.Pineau@sba.gov www.sba.gov/me

Since its founding on July 30, 1953, the U.S. Small Business Administration has delivered millions of loans, loan guarantees, contracts, counseling sessions and other forms of assistance to small businesses.

If you are interested in starting your own business, the U.S. Small Business Administration (SBA) provides loan guarantees and technical assistance specifically for local veterans, service-disabled veterans, and Reserve Component members. The Maine District Office has designated Veteran's Business Development Officers who can assist veteran entrepreneurs with starting, managing and growing successful businesses. For more



information, please contact the Maine SBA District Office at 207-622-8551 or go to https://www.sba.gov/content/veteran-service-disabled-veteran-owned or https://www.sba.gov/sites/default/files/files/veternsbackbus.pdf.

Master Sergeant Gary Gordon Veteran Center

John Nelson, Director 118 Main Street Lincoln, ME 04457 207-794-3852 docnelson133@yahoo.com www.facebook.com/GaryGordonVeteranCenter

Preble Street Veterans' Housing Services

115 Main St #3 Bangor, ME 04401 877-377-5709 vhs@preblestreet.org www.preblestreet.org www.facebook.com/PrebleStreet 8:00a.m. – 4:30 p.m.

Preble Street Veterans' Housing Services (VHS) offers case management, housing search assistance, budget counseling, and financial assistance to eligible veterans and veterans' families throughout Maine with offices in Portland, Lewiston, Bangor and Machias. VHS is funded by the VA and is a collaborative effort between Preble Street and Pine Tree Legal Assistance.

Department of Housing and Urban Development

M.C. Smith Federal Bldg., Rm. D2000 202 Harlow Street Bangor, ME 04401 207-945-0467 me_webmanager@hud.gov www.hud.gov 8:00 a.m. – 4:30 p.m.

Active Duty Military/Veterans and their families have been at the heart of many of the programs of the U.S. Department of Housing and Urban Development (HUD) for many years. HUD provides a number of resources to benefit veterans. These include FHA mortgage insurance for homeownership, rental subsidies for affordable housing, and housing assistance for the homeless veteran. HUD funds can also be used to make needed repairs to veteran's houses to allow them to stay home as long as possible.

Military and Family Life Program - Personal Financial Counselor

Jennifer Lear CFP, Military and Family Life Program -Personal Financial Counselor Bangor, ME 571-469-1659 PFC2.ME.NG@Zeiders.com 8:00 a.m. – 5:00 p.m.

Personal Financial Counselors provide Free and Confidential Personal Financial Counseling services and education for all Military and family members, as well as recently separated Veterans, to assist with establishing a basic level of financial literacy, good financial behavior and habits, benefit utilization and long term financial planning to include retirement planning.

Pine Tree Legal Asssistance - Bangor

207-400-3229 veterans@ptla.org

Pine Tree Legal Assistance Veterans Legal Services team (located in Augusta) is able to help veterans who have been referred from Preble Street Veterans Housing Services or the VA Maine Healthcare System for assistance with:

- Housing issues: eviction, foreclosure, bed bugs, or medical conditions that make it difficult to live in your current home;
- Income issues: debt collection calls or threats of lawsuits, notices of IRS action, debt owed to the VA (e.g. overpayments), student loan debt; and
- Discharge status upgrades and character of service determinations.

Please visit your VA or Preble Street provider for a referral for services!

Office of Senator Angus King - Bangor

202 Harlow St, Suite 20350, Box 11 Bangor, ME 04401 207-945-8000

Helping ensure that federal government agencies are responsive to Mainers' needs is one of my most important jobs as your United States Senator. I am proud to work on your behalf.

We have an obligation to ensure our nation's veterans are provided with the most comprehensive and accessible assistance programs available. We must not only redouble our efforts to care for those who have already served in the armed forces, but as a new generation of Soldiers, Sailors, Airmen, Coast Guardsmen and Marines return home from around the globe, we must also make certain that they have continued access to the health, education, and employment services they undeniably deserve.

Acting as a liaison between you and the federal government, my staff and I can often help you answer questions, find resources, or resolve problems. While we cannot ask an agency to circumvent its rules, force it to decide a question in your favor, or change a decision that is already final, we can make inquiries about the status of your situation and review the steps taken thus far to ensure your case is being handled properly.

Office of Senator Susan Collins - Bangor

Carol Woodcock, Kelly Cotiaux, Deidre Grant, and Michael Noyes 202 Harlow Street, Room 20100 Bangor, ME 04401 207-945-0417 www.collins.senate.gov/contact 8:00 a.m. – 5:00 p.m

As the daughter of a World War II Purple Heart recipient and a life member of the VFW Auxiliary in Caribou, Senator Collins knows that the heroes who wear the uniforms of America's armed forces are patriotic, caring men and women who have put aside the comforts of civilian life to advance the cause of freedom. We owe them all a great debt. Senator Collins is a strong advocate of all of those who are serving or have served in our nation's Armed Forces and has worked hard to ensure that the federal government maintains a strong commitment to service members and veterans alike. Anyone who is having difficulty with a federal agency can contact one of Senator Collins' Maine Constituent Service Centers for assistance.



Maine Bureau of Veterans' Services - Bangor

35 State Hospital Drive Bangor, ME 04401 207-941-3005 Bangor.MaineBVS@maine.gov 8:00 a.m. – 4:00 p.m.

Our field offices provide community-based support for veterans, service members, and their families. At each office, our Veteran Service Officer is available to assist veterans and family members with:

- Enrolling in the VA system to access healthcare services and VA benefits
- · Filing a disability claim with the VA
- · Obtaining a copy of DD 214s and other military records
- · Applying for free park passes and hunting and fishing licenses

Our highly-trained Veteran Service Officers (VSOs) are available to help you – for free – enroll in the VA system and to help you access your earned benefits. Each month, our Officers submit hundreds of claims and are successful in winning millions of dollars in awards for veterans and their families.

Bangor Veterans' Acupuncture Clinic

Marie Arnberg, Tom Jamieson 193 Union Street Bangor, ME 04401 bangorvetsacuclinic@gmail.com www.bangorvetsacuclinic.org www.facebook.com/Bangor-Veterans-Acupuncture-Clinic-498968440149547

Bangor Veterans Acupuncture Clinic (BVAC) is a free auricular (ear) acupuncture clinic offered weekly to veterans, active duty military and their family members to alleviate physical and emotional stress. In operation since 2012, BVAC is one of four free-standing veterans acupuncture clinics operated by volunteer acupuncturists in Maine. Acupuncture is a gentle and safe therapy which works well as a complement to other treatments. Visitors to BVAC have reported decreased symptoms associated with post-traumatic stress and a greater sense of general well-being.

Maine Veterans' Home - Bangor

Greg Urban, Administrator 44 Hogan Rd. Bangor, ME 04401 207-942-2333 info@MaineVets.org mainevets.org/locations-2/bangor

Maine Veterans' Homes is an independent, nonprofit organization serving Maine's veterans and their families. Our Augusta Home provides 24 hour nursing coverage in three separate nursing units: a 40 bed rehabilitation and skilled nursing care unit, a 40 bed long-term care unit, a 40 bed secured long-term care unit for memory care residents, and a 30 bed residential care unit designed to meet the needs of those in the early stages of memory loss.

Medical Services

- Skilled Nursing Care
- Skilled Rehabilitation
- Speech-Language Therapy
- Occupational Therapy

- Physical Therapy
- Long-Term Care
- Residential Care
- Memory Care
- Respite Care
- Comfort Care

All MVH facilities have achieved elite National SILVER Quality Award for Achievement in Quality by the American Health Care Association, placing them in the top 4% of nursing homes nationally.

VA Community Based Outpatient Clinic - Bangor

35 State Hospital Street Bangor, ME 04401 207-942-2333 or 1-888-684-4665 www.maine.va.gov/locations/bangor.asp 8:00 a.m. – 4:30 p.m. Monday-Friday

VA Maine Healthcare System (HCS) is a Joint Commission accredited facility which serves over 42,000 Maine veterans. It is comprised of the Togus VA Medical Center In Augusta along with eight full-time Community-Based Outpatient Clinics (CBOC) and three part-time Access Points. All 12 facilities provide Primary Care and Mental Health at a minimum and VA Maine HCS has a wide-range of Specialty Care and services. Although the majority of Specialty Care is located at the Togus VAMC, we are expanding some Specialty Care to the CBOCs and are significantly increasing the use of tele-health for Specialty Care to reduce travel for the Veterans.

The Togus campus also hosts the Togus VA Regional Office which provides various Veteran services including Compensation/Disabilities, Vocational Rehabilitation, education, insurance, home loans, etc.

The Togus VAMC campus is the site of a Volunteers of America project that provides 21 Cabins in the Woods for homeless Veterans. Additionally, a new 16 unit Fisher House for families of Togus inpatient veterans was built across from the Togus Hospital in 2018.

VA Community Based Outpatient Clinic - Lincoln

99 River Road Lincoln, ME 04457 207-623-8411 x7490 Or 877-421-8263 x7490 www.maine.va.gov/locations/lincoln.asp 8:00 a.m. – 4:30 p.m. Monday-Friday

VA Maine Healthcare System (HCS) is a Joint Commission accredited facility which serves over 42,000 Maine Veterans. It is comprised of the Togus VA Medical Center In Augusta along with eight full-time Community-Based Outpatient Clinics (CBOC) and three part-time Access Points. All 12 facilities provide Primary Care and Mental Health at a minimum and VA Maine HCS has a wide-range of Specialty Care and services. Although the majority of Specialty Care is located at the Togus VAMC, we are expanding some Specialty Care to the CBOCs and are significantly increasing the use of tele-health for Specialty Care to reduce travel for the Veterans.

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new 16 unit Fisher House for families of Togus inpatient veterans was built across from the Togus Hospital in 2018.

Cole Land Transportation Museum

Jim Neville 405 Perry Road Bangor, ME 04401 207-990-3600 jneville@colemuseum.org www.colemuseum.org www.facebook.com/colelandtransportationmuseum

Our purpose at the Cole Land Transportation Museum is to collect, preserve, and display (before they disappear forever) a cross section of Maine's land transportation equipment from which this and future generations will gain knowledge of the past.

We also wish to remember, record and display U.S. military memorabilia to forever remind this and future generations of the high price our comrades have paid to protect our freedom. In doing so, we hope to inspire and challenge the young people of today to continue on in the footsteps of pioneers who have built our state and country.

House in the Woods Military and Family Retreat

Deanna and Paul House, Gold Star Family 217 Skunk Hill Rd. Lee, ME 04455 207-738-VETS (8387) Deanna.House@houseinthewoods.org Me_Guide@hotmail.com http://houseinthewoods.org www.facebook.com/HouseintheWoodsMilitaryFamilyRetreat twitter.com/HITWVeterans

Established in 2010, House in the Woods organizes free hunting, fishing, and recreational activities to bring veterans and their families together in the great outdoors. Our mission is to assist the military community through therapeutic, recreational, and educational retreats that honors the veteran's service and sacrifice and assists them on their journey towards healing the mental and physical pain of loss. By creating camaraderie across generations, veterans have the opportunity to share their military and post-military experiences with one another. Sometimes the only person who can understand a vet is another veteran. As we grow, we are dedicated to improving service by connecting to other outdoor veterans programming across the country. This networking allows us to help Maine veterans by offering them additional outdoor opportunities.

Airman and Family Readiness Office

Andrew Matlins 101 MAINEiacs Ave., Suite 505 Bangor, ME 04401 207-404-7494 usaf.me.101-arw.list.Family-Services@mail/mil www.facebook.com/Maineiacs-Yellow-Ribbon-154982704541284 M-F, 7:30 a.m. – 4:00 p.m.; same hours on drill weekends

Our mission is to provide a wide range of support services to assist the airmen and families of the MeANG in gaining greater personal readiness and self-reliance. These services include but are not limited to: deployment cycle support, life skills education workshops, volunteer opportunities, transition assistance, emergency assistance, and information & referral

services. While our primary focus is on our airmen and their families we will also provide support services for service members and families of any branch of the U.S. military, retirees and veterans.

American Red Cross - Northern and Eastern Maine

145 Exchange Street, Ste. #1 Bangor, ME 04401 207-941-2903 www.maineredcross.org www.facebook.com/MaineRedCross 9:00 a.m. – 5:00 p.m. Mon-Fri

For over 130 years, the American Red Cross has provided help with the healing of our service men and women, served as the medium of communication between the American public and service members anywhere in the world and so much more. We offer psychological resiliency training, information on local resources to assist veterans, members of the military and their families, access to safety training and home fire safety to include the installation of free smoke alarms. Our staff will also explain how to serve others as a Red Cross volunteer. The Director of our Service to the Armed Forces serves out of the Portland office but can meet anyone wishing additional information at any of our other offices, with prior coordination.

Army National Guard Family Assistance Center - Bangor

300 Hildreth St. North Bangor, ME 04101 1-888-365-9287 Ng.me.mearng.list.me-mil-fac@mail.mil www.me.ngb.army.mil/family www.facebook.com/MaineMFAC

The Maine Military Family Assistance Center (FAC) is a team of five professionals spread throughout the state to assist service members and families. The FACs operate a toll-free hotline, with staff available 24 hours a day, 365 days per year. The specialists provide resources, information and support to all Service Members (regardless of component or status), Veterans, Dependents and community members. Each office maintains an updated resource list for services local to their area as well as statewide support services.

FACs focus on seven main services:

- · Financial Resources and Referral
- ID cards and DEERS Referral
- Legal Resources and Referral
- TRICARE Medical and Dental Resources and Referral
- Crisis Intervention and Referral
- Community Information and Referral
- · Employment Information and Referral

Additionally, the FAC provides monthly outreach to the designated point of contact for each deployed Army National Guard Soldier in the state. The Family Assistance Center is truly your "One call does it all" resource for all things Military in the state of Maine.

Greater Bangor Maine Military and Community Network mainemcn.com/

The Maine Military and Community Network (MMCN) is a statewide effort to understand, prevent, and help address the challenges faced by



current and former military members and their families. The network is comprised of ten regional groups where federal, state, and local military advocates come together with service members and veterans to identify unmet needs and develop community-based solutions. New members are always welcome – by joining the network, you become connected to comprehensive information and will be better equipped to help military families in your community. Please visit our website for updated information on our group and meeting schedule.



Army National Guard Survivor Outreach Services -Bangor

Dottie Pinkham, Support Coordinator 300 Hildreth St. North Bangor, ME 04401 207-430-5324 (ph), 207-512-6285 dorothy.m.pinkham.ctr@mail.mil

Our fallen soldiers have paid the ultimate sacrifice. Their families deserve our respect, gratitude, and the very best we can provide. If you're a surviving family member, Survivor Outreach Services (SOS) offers you access to support, information, and services, closest to where you live, when you need it and for as long as you need it. Survivor Outreach Services is part of the Army Casualty Continuum of Care. It's designed to provide long-term support to surviving families of fallen soldiers. Our goal is to reassure survivors that they remain valued members of the Army family. The loss of a loved one often results in tremendous grief, which can be overwhelming. When faced with a tragedy, you may be wondering what direction to take. Your SOS Coordinator is your link to finding the resources and answers that will work best for you. Your local support coordinator is available to meet with you as you journey through this difficult transition by providing direct services as well as information, referrals, and recommendations. He or she can also connect you with support groups, spiritual resources, and bereavement and financial counselors. Your SOS Coordinator can also help you request and obtain copies of documents, navigate local, state, and federal agencies, and direct you to additional survivor resources. Support coordinators serve all services, and all statuses.

ID Cards/DEERS - Bangor

102 Ashley St. Bangor, ME 04401 207-404-7387 Mon – Fri, 7:30 a.m. – 3:00 p.m. No Appointment Required.

Lynx-Penquis Transportation

Marcia Larkin 262 Harlow Street Bangor, ME 04401 207-973-3695 mlarkin@penquis.org www.facebook.com/penquishelpingtodaybuildingtomorrow 8:00 a.m. – 4:30 p.m.

Penquis/Lynx Mobility Services offers transportation services to veterans in Penobscot and Piscataquis counties. Lynx requires three full business days' notice for all rides. Lynx will transport for medical; shopping, volunteering or any other needs. Some restrictions may apply. For more information please contact Lynx at the number above.

Patriot Guard Riders

Mike Edgecomb, Business Development Manager 136 Center Street PO Box 433 Old Town, ME 04468 207-817-5530 MESC@PatriotGuard.org www.patriotguard.org www.facebook.com/groups/117989004878280

The Patriot Guard Riders is a diverse amalgamation of riders from across the nation. We have one thing in common besides motorcycles. We have an unwavering respect for those who risk their very lives for America's freedom and security including Fallen Military Heroes, First Responders and honorably discharged veterans. If you share this respect, please join us.

We don't care what you ride or if you ride, what your political views are, or whether you're a hawk or a dove. It is not a requirement that you be a veteran. It doesn't matter where you're from or what your income is; you don't even have to ride. The only prerequisite is respect.

Our main mission is to attend the funeral services of fallen American heroes as invited guests of the family. Each mission we undertake has two basic objectives:

1. Show our sincere respect for our fallen heroes, their families, and their communities.

2. Shield the mourning family and their friends from interruptions created by any protester or group of protesters.We accomplish the latter through strictly legal and non-violent means.

UMA East Millinocket Center

Katahdin Region Higher Education Center 1 Dirigo Drive, Suite 1 East Millinocket, ME 04430 (207) 746-5741 uma.edu/east-millinocket

Penobscot National Tribal Headquarters

23 Wabanaki Way Indian Island, ME 04468 207-827-6101 www.penobscotnation.org www.facebook.com/PenobscotNationTribalAdministration Serves all Counties



Our mission is to work in unison with the Tribal Council and our Administration to protect Penobscot People, culture and our territory by the wise exercise of our Sovereign Powers; to promote prosperity and success for all of our people through the creation of economic and cultural opportunities while always maintaining thr highest level of integrity; and to preserve our cultural values entrusted to us by our ancestors in order to pass them along to our children.



Wabanaki Public Health & Wellness

1 Merchant's Plaza, Suite 401 P.O. Box 1356 Bangor, ME 04401 207-352-0183 www.wabanakiphw.org and www.facebook.com/WabanakiPHW Serves all Counties

Wabanaki Public Health & Wellness is a nonprofit organization serving the four federally recognized tribes located in five communities in Maine: the Houlton Band of Maliseet Indians, the Aroostook Band of Micmacs, the Passamaquoddy Tribe at Indian Township, the Passamaquaddy Tribe at Pleasant Point, and the Penobscot Nation. They offer counseling and case management services, peer-based support, housing supports, substance use prevention and recovery services, violence and injury prevention, environmental health promotion, infectious disease prevention, youth leadership, maternal and child health programs, food sovereignty programs, and cultural programs. Services are available to tribal members living on and off reservation across Maine.



Wabanaki Vocational Rehabilitation Program

Darcy Gentle, Program Director 207-532-2021 dgentle@maliseets.com Serves all Counties

The Wabanaki Vocational Rehabilitation is a program that helps tribal members with disabilities who want to return back to work, find employment, or provide support in maintaining employment.

Piscataquis County

Piscataquis Valley Adult Ed

Thelma Regan 50 Mayo Street Dover, ME 04426 207-564-6525 tregan@pvaec.org www.pvaec.org www.facebook.com/pvaec

PVAEC is comprised of four school districts to best serve adults with their educational needs in our region. it is the mission of PVAEC to facilitate a supportive environment and empower learners to develop their own unique qualities in an effort to fulfill the promises of America; provide opportunities for individuals to gain in knowledge and improve skills needed to meet the challenge of family, work, and personal growth; and to ensure accessibility to lifelong learning.

We are here for you. PVAEC offers High School Diploma, Career Readiness, College Transitions, Adult Transition, Vocational, and Enrichment courses. Give us a call and we can assist you in planning your future!

Sagadahoc County

Merrymeeting Adult Ed

Dawn Wheeler, Project Administrator 35 Republic Ave. Topsham, ME 04086 207-729-7323 Wheelerd@link75.org



Merrymeeting.org

Office Hours: 9:00 a.m. – 9:00 p.m. Monday through Thursday. 9:00 a.m. – 3:00 p.m. Friday. Closed Holidays

Merrymeeting Adult Education offers academic programming to assist people in completing their high school credential, and college preparatory courses to support individuals who would like to go to college and need to increase their Accuplacer test scores. A variety of schedules are offered to accommodate busy student work schedules and home lives. In addition to these opportunities, workplace certificate coursework is available in the booming medical field in classes such as Certified Nursing Assistant, Phlebotomy, and Medical Assistant and others. Other pathways students may pursue to meet their career goals are HVAC, Bus Driver Training, Computer Skills Certificates, and CDL (Commercial Driver's License).

Spectrum Generations People Plus

35 Union Street Brunswick, ME 04011 207-729-0475

Spectrum Generations' award winning Legacy Corps program provides up to ten hours of respite care each week to caregivers of adults of all ages. The only qualification necessary is to have someone in the family who was, or is, in the military. We are able to provide free respite care for families, because it is completed by AmeriCorps members (volunteers). The members go through a rigorous background check, are carefully matched with a family, and attend training on a monthly basis.

We have identified that our greatest need for volunteers is along the coast from Rockport to Damariscotta as well as the Brunswick area, and we are actively recruiting.

Home Depot Foundation

Bruce W. Calmes 154 Topsham Fair Mall Road Topsham, ME 04086 207-798-6931 hd_foundation@homedepot.com

The mission of The Home Depot Foundation is to improve the homes and lives of U.S. military veterans and their families. Through partnerships with local nonprofits and the volunteer efforts of Team Depot, we focus on addressing the critical housing needs of U.S. veterans, and improving homes for veterans. We work hard every day to make a difference for the veterans in our communities.

Whether it's working with our associates to make an injured veteran's home wheelchair accessible or transforming permanent supportive housing facilities that provide both housing and services to veterans, we strive to make a lasting impact.

American Red Cross - Central and MidCoast - Topsham

16 Community Way Topsham, ME 04086 207-844-6095 www.maineredcross.org www.facebook.com/MaineRedCross 9:00 a.m. – 5:00 p.m. Mon-Fri

For over 130 years, the American Red Cross has provided help with the healing of our service men and women, served as the medium of communication between the American public and service members anywhere in the world and so much more. We offer psychological resiliency training, information on local resources to assist veterans, members of the military and their families, access to safety training and home fire safety to include the installation of free smoke alarms. Our staff will also explain how to serve others as a Red Cross volunteer. The Director of our Service to the Armed Forces serves out of the Portland office but can meet anyone wishing additional information at any of our other offices, with prior coordination.

Bath City Bus

Debby Labrecque 55 Front Street Bath, ME 04530 207-443-8363 adeci@cityofbath.com www.cityofbath.com/citybus 8:00 a.m. – 5:30 p.m.

The Bath CityBus is operated by the City of Bath. It provides transportation to anyone within Bath, from and to places where you live, work, and shop. The CityBus runs Monday-Friday from 8a.m. to 5:30p.m. There are two service regions in town: the north loop, serving areas north of Route 1 and the south loop, serving areas south of Route 1. The bus will make pick-ups anywhere along its travel path on the north and south loops, but since this is a flex service, to be guaranteed that the bus will pick you up go to one of the check-points shown on the service maps. Each ride on the regular service is one dollar. Service is provided to Mid Coast Hospital in Brunswick twice daily, when requested in advance. An appointment is required and must be made 24 hours in advance. Morning service is provided from City Hall, leaving at 9:30 a.m. and returning at 10:00 a.m.; afternoon service is provided from City Hall, leaving at 1:30 p.m. and returning at 2:00 p.m. Each direction costs two dollars. Additional information, reservations, and schedules are available online at http://www.cityofbath.com/citybus or 207-443-8363.

Somerset County

Skowhegan Driving School

206 Water Street Skowhegan, ME 04976 207-474-8524 skowhegandrivingschool@beeline-online.net www.skowhegandrivingschool.com

Spectrum Generations

30 Leavitt Street Skowhegan, ME 04976 207-474-8552

Spectrum Generations' award winning Legacy Corps program provides up to ten hours of respite care each week to caregivers of adults of all ages. The only qualification necessary is to have someone in the family who was, or is, in the military. We are able to provide free respite care for families, because it is completed by AmeriCorps members (volunteers). The members go through a rigorous background check, are carefully matched with a family, and attend training on a monthly basis.



We have identified that our greatest need for volunteers is along the coast from Rockport to Damariscotta as well as the Brunswick area, and we are actively recruiting.

Coastal Enterprises, Inc. - Fairfield Maine SBDC Branch Office

Liz Rogers 17 Main Street Fairfield, ME 04937 207-453-4258, ext 215 info@ceimaine.org www.ceimaine.org www.facebook.com/CEIMaine twitter.com/ceimaine 9:00 a.m. – 5:00 p.m.

Coastal Enterprises, Inc. (CEI) helps to grow good jobs, environmentally-sustainable enterprises, and shared prosperity in Maine and in rural regions across the country by integrating financing, business and industry expertise, and policy solutions. CEI envisions a world in which communities are economically and environmentally healthy, enabling all people, especially those with low incomes, to reach their full potential.

Maine Department of Labor CareerCenter -Skowhegan/Hinkley

KVCC Alfond Campus 23 Stanley Road Hinkley, ME 04944 207-474-4950 skowhegan.careercenter@maine.gov www.mainecareercenter.gov www.facebook.com/MaineHireAVet www.facebook.com/MaineDOL 8:00 a.m. – 5:00 p.m.

Our mission at the Bureau of Employment Services is to build and sustain a skilled workforce. Through 12 CareerCenter located across the state, staff connect job seekers and businesses with the employment, training and other services that help employers recruit and retain a quality workforce and grow our economy, including an online job board - Maine Joblink https://joblink.maine.gov/ada/r. For employers we provide worker recruitment, hiring incentives and incumbent staff training. For jobseekers we provide specialized employment and training services including job search, resume development, interviewing skills and more! Veterans receive priority of service at all CareerCenter locations statewide. In addition, Veterans Representatives are available to serve veterans at all of Maine's CareerCenter.

Maine Small Business Development Centers - Fairfield

17 Main Street Fairfield, ME 04937 207-453-4258 x215 mainesbdc@maine.edu www.mainesbdc.org www.facebook.com/mainesbdc Appointment Only

Maine Small Business Development Centers (Maine SBDC) provide free, confidential business advising and training to Maine's entrepreneurs

and small businesses. Certified business advisors located throughout Maine provide guidance to new and existing businesses on topics such as business feasibility, business plan development, capital acquisition, financial management, marketing and sales, and much more. Start or grow your business with the help of the Maine SBDC. Helping small businesses succeed since 1977.

VA Access Point - Bingham

241 Main Street Bingham, ME 04920 207-623-8411, x7490 ; 877-421-8263 X 7490 www.maine.va.gov/locations/Mobile_Medical_Unit.asp Tuesdays and Wednesdays - 7:30 am - 4:00 p.m

Somerset County Maine Military and Community Network

Kennebec Behavioral Health - Skowhegan Clinic (meeting location) 5 Commerce Street Skowhegan, ME 04976 Leader: Dennis Dix, Kennebec Behavioral Health https://mainemcn.org/regional-groups/somerset-county ddix@kbhmaine.org 207-873-2136, x3612

The Maine Military and Community Network (MMCN) is a statewide effort to understand, prevent, and help address the challenges faced by current and former military members and their families. The network is comprised of ten regional groups where federal, state, and local military advocates come togeth-er with service members and veterans to identify unmet needs and develop community-based solutions. New members are always welcome – by joining the network, you become connected to comprehensive information and will be better equipped to help military families in your community. The Somerset County MMCN meets monthly on the third Wednesday of the month. Please visit our website for up-dated information on our group and meeting schedule.

Patriot Riders of America - Maine Chapter Three

PO Box 544 Pittsfield, ME 04967 info@proa-me3.org www.proa-me3.org www.facebook.com/groups/PatriotRidersofAmericaMaineChapter3

Our chapter meets the second Monday of the month. We are a nonprofit organization fulfilled solely by volunteers. The Patriot Riders of America is an organization throughout the East Coast of the United States and is continuously growing.

Our mission is to help local military veterans and families in any manner we possibly can. There are veterans in our communities who go without proper shelter (if any), food, and essential every day necessities due to a variety of factors including injuries, illness, low wage, job loss, and age.

While all of us are susceptible to hard times, veterans have given their services and signed to risk, if not lose their lives for our country, and should not have to struggle to survive. Learn more about our organization by contacting us or visiting our Facebook page or website.



Waldo County

Salute of Service

Kathy Hecht Searsport, ME 04974 207-323-4460 rosebrierfarm@yahoo.com www.facebook.com/saluteofservice

Salute of Service is a small Maine based 501(c)(3) non-profit organization that helps veterans train their own service dogs to assist them with their disabilities. Our training is provided free of charge to veterans. We serve veterans from any era, with any disability, and there is no requirement for the disability to be service connected. We have developed a very successful and rigorous owner based service dog training program. It is a three phase training program which takes approximately four to six months to complete. Salute of Service offers training classes in various locations around the state. All the veteran needs is a copy of DD-214, a letter from any provider stating that the veteran has a disability and would benefit from the use of a service dog, and a copy of the dog's rabies certificate.

Build Green Maine

29 Purple Heart Highway Brooks, ME 04921 855-924-5347 207-323-1974 info@buildgreenmaine.org www.buildgreenmaine.org

Since 2007, Build Green Maine has been training professional energy auditors to conduct residential building assessments. In 2010, we began offering Building Performance Institute (BPI) certification trainings and in 2012 were proud to begin offering trainings to Maine's veterans as part of their VA benefits. Regardless of their certification (BA, ES, MFBA, HHE, IDL, QCI or EA) our students go on to significantly reduce energy consumption, utility bills and greenhouse gas emissions for homeowners and commercial enterprises alike. Build Green Maine taps the ethic of service and connects it with tangibly improving the day to day life of Maine residents and businesses.

Spectrum Generations

Waldo Community Center 18 Merriam Road Belfast, ME 04915 207-338-1190

Spectrum Generations' award winning Legacy Corps program provides up to ten hours of respite care each week to caregivers of adults of all ages. The only qualification necessary is to have someone in the family who was, or is, in the military. We are able to provide free respite care for families, because it is completed by AmeriCorps members (volunteers). The members go through a background check, are carefully matched with a family, and attend training on a monthly basis.

We have identified that our greatest need for volunteers is along the coast from Rockport to Damariscotta as well as the Brunswick area, and we are actively recruiting.

Garry Owen House

P.O. Box 31 Liberty, ME 04949 207-322-8209 gomcdarkhorse@gmail.com

Garry Owen MC founding members had a bigger dream, that was to create a place for homeless veterans to stay for extended periods of time til they are back on their feet and able to provide for themselves. That is where the idea of the Garry Owen House got started. Garry Owen MC and Garry Owen House are two sides of the same coin. The Garry Owen House has it own board or directors seperate from the Garry Owen MC but they work together closely so the Garry Owen House can come to fruition as soon as possible.

The Garry Owen House houses homeless veterans and has a commercial kitchen and a large communal dining and social area. Veterans will be spending their time focused on improving the skills they need to get back on their feet such as find a steady job and sheltering themselves.

Wabanaki Women's Coalition

Jane Root, Executive Director PO BOX 365 Lincolnville, ME 04849 207-538-0858 wabanakiwomenscoalition@gmail.com www.wabanakiwomenscoalition.org Serves all Counties

The Wabanaki Women's Coalition's mission is to increase the capacity of tribal communities to respond to domestic and sexual violence, and influence tribal, national, and regional systems to increase awareness, safety, justice, and healing for all our relations.

Washington County

Internity

12 School Street Machias, ME 04654 207-619-1413 www.internityonline.org/index.html

INTERNITY is a multifaceted 501(c)(3) Veteran and Social Service Organization that encompasses Advocacy, Assistance, Education, and Empowerment for Disabled Veterans and their families. We associate ourselves as being a "stop gap" entity that can operate in multiple areas. We specialize in helping veterans with Hidden Disabilities, Behavioral Issues, and Military Sexual Trauma, and are not limited by large teams, operational constraints, geographical borders, or legislative issues.

Washington County Community College

Anne M. Donahue, Coordinator of Enrollment & Student Services One College Drive Calais, ME 04619 207-454-1000 www.wccc.me.edu 7:30 a.m – 6:00 p.m.



Washington County Community College's programs are approved for the education and training of military personnel, veterans and their dependents by the state approving agency for veterans' education programs. The registrar counselor serves as liaison to the Veterans Administration and the State of Maine's approval agency. Students who wish to apply for VA educational benefits should contact the Registrar's Office when applying for admission.

WCCC is an approved Serviceman's Opportunity College (SOC). Prior military learning experiences will be reviewed for credit. The amount of credit awarded depends upon course equivalents and the technology in which the student enrolls.

Coastal Enterprises, Inc. - Machias

Liz Rogers 7 Ames Way Machias, ME 04645 207-255-0938 info@ceimaine.org www.ceimaine.org www.facebook.com/CEIMaine twitter.com/ceimaine 9:00 a.m. – 5:00 p.m.

Coastal Enterprises, Inc. (CEI) helps to grow good jobs, environmentallysustainable enterprises, and shared prosperity in Maine and in rural regions across the country by integrating financing, business and industry expertise, and policy solutions. CEI envisions a world in which communities are economically and environmentally healthy, enabling all people, especially those with low incomes, to reach their full potential.

Maine Department of Labor CareerCenter - Calais

One College Drive Calais, ME 04619-0415 207-454-7551 calais.careercenter.maine.gov www.mainecareercenter.gov www.facebook.com/MaineHireAVet www.facebook.com/MaineDOL 8:00 a.m. – 5:00 p.m.

Our mission at the Bureau of Employment Services is to build and sustain a skilled workforce. Through 12 CareerCenter located across the state, staff connect job seekers and businesses with the employment, training and other services that help employers recruit and retain a quality workforce and grow our economy, including an online job board - Maine Joblink https://joblink.maine.gov/ada/r/ For employers we provide worker recruitment, hiring incentives and incumbent staff training. For jobseekers we provide specialized employment and training services including job search, resume development, interviewing skills and more! Veterans receive priority of service at all CareerCenter locations statewide. In addition, Veterans Representatives are available to serve veterans at all of Maine's CareerCenter.

Maine Department of Labor CareerCenter - Machias

53 Prescott Drive, Suite 1 Machias, ME 04654 207-255-1900 machias.careercenter@maine.gov www.mainecareercenter.gov www.facebook.com/MaineHireAVet www.facebook.com/MaineDOL 8:00 a.m. – 5:00 p.m.

Our mission at the Bureau of Employment Services is to build and sustain a skilled workforce. Through 12 CareerCenter located across the state, staff connect job seekers and businesses with the employment, training and other services that help employers recruit and retain a quality workforce and grow our economy, including an online job board - Maine Joblink https://joblink.maine.gov/ada/r/ For employers we provide worker recruitment, hiring incentives and incumbent staff training. For jobseekers we provide specialized employment and training services including job search, resume development, interviewing skills and more! Veterans receive priority of service at all CareerCenter locations statewide. In addition, Veterans Representatives are available to serve veterans at all of Maine's CareerCenter.

Preble Street Veterans' Housing Services

7 VIP Drive Machias, ME 04654 877-377-5709 vhs@preblestreet.org www.facebook.com/PrebleStreet 8:00 a.m. – 4:30 p.m.

Preble Street Veterans' Housing Services (VHS) offers case management, housing search assistance, budget counseling, and financial assistance to eligible veterans and veterans' families throughout Maine with offices in Portland, Lewiston, Bangor and Machias. VHS is funded by the VA and is a collaborative effort between Preble Street and Pine Tree Legal Assistance.

Pine Tree Legal Assistance - Machias

207-400-3229 veterans@ptla.org

PTLA's Veterans Legal Services team (located in Augusta) is able to help veterans who have been referred from Preble Street Veterans Housing Services or the VA Maine Healthcare System for assistance with:

- Housing issues: eviction, foreclosure, bed bugs, or medical conditions that make it difficult to live in your current home;
- Income issues: debt collection calls or threats of lawsuits, notices of IRS action, debt owed to the VA (e.g. overpayments), student loan debt; and
- Discharge status upgrades and character of service determinations.

Please visit your VA or Preble Street provider for a referral for services.

Maine Bureau of Veterans' Services - Machias

7 Court Street PO BOX 560 Machias, ME 04654 207-255-3306 Machias.MaineBVS@maine.gov 8:00 a.m. – 4:00 p.m.

Our field offices provide community-based support for veterans, service members, and their families. At each office, our Veteran Service Officer is available to assist veterans and family members with:



- Enrolling in the VA system to access healthcare services and benefits
- Filing a disability claim with the VA
- · Obtaining a copy of DD 214s and other military records
- · Applying for free park passes and hunting and fishing licenses



Maine Veterans' Home - Machias

Marcia Jackson, Administrator 32 Veterans Way Machias, ME 04654 207-255-0162 info@MaineVets.org and https://mainevets.org/locations-2/machias

Maine Veterans' Homes is an independent, nonprofit organization serving Maine's veterans and their families. Our Augusta Home provides 24 hour nursing coverage in three separate nursing units: a 40 bed rehabilitation and skilled nursing care unit, a 40 bed long-term care unit, a 40 bed secured long-term care unit for memory care residents, and a 30 bed residential care unit designed to meet the needs of those in the early stages of memory loss.

Medical Services

- Skilled Nursing Care
- Skilled Rehabilitation
- Speech-Language Therapy
- Occupational Therapy
- Physical Therapy
- Long-Term Care
- Residential Care
- Memory Care
- Respite Care and Comfort Care

All MVH facilities have achieved elite National SILVER Quality Award for Achievement in Quality by the American Health Care Association, placing them in the top 4% of nursing homes nationally.

VA Community Based Outpatient Clinic - Calais

50 Union Street Calais, ME 04619 207-623-8411 x7490 Or 877-421-8263 x7490 www.maine.va.gov/locations/calais.asp 8:00 a.m. – 4:30 p.m. Monday-Friday VA Maine Healthcare System (HCS) is a Joint Commission accredited facility which serves over 42,000 Maine Veterans. It is comprised of the Togus VA Medical Center In Augusta along with eight full-time Community-Based Outpatient Clinics (CBOC) and three part-time Access Points. All 12 facilities provide Primary Care and Mental Health at a minimum and VA Maine HCS has a wide-range of Specialty Care and services. Although the majority of Specialty Care is located at the Togus VAMC, we are expanding some Specialty Care to the CBOCs and are significantly increasing the use of tele-health for Specialty Care to reduce travel for the veterans.

The Togus campus also hosts the Togus VA Regional Office which provides various Veteran services including Compensation/Disabilities, Vocational Rehabilitation, education, insurance, home loans, etc.

The Togus VAMC campus is the site of a Volunteers of America project that provides 21 Cabins in the Woods for homeless veterans. Additionally, a new 16 unit Fisher House for families of Togus inpatient Veterans was built across from the Togus Hospital beginning.

Washington County Maine Military and Community Network

Machias Career Center (meeting location) 53 Prescott Drive Machias, ME 04654 Leader: Ruth Moore https://mainemcn.com ruthmoore88@gmail.com 207-619-1413

The Maine Military and Community Network (MMCN) is a statewide effort to understand, prevent, and help address the challenges faced by current and former military members and their families. The network is comprised of ten regional groups where federal, state, and local military advocates come together with service members and veterans to identify unmet needs and develop community-based solutions. New members are always welcome by joining the network, you become connected to compre-hensive information and will be better equipped to help military families in your community. The Washington County MMCN meets on the fourth Thursday.

Passamaquaddy Tribe at Indian Township

8 Kennebasis Street Princeton, ME 04668 207-796-2301 Fax: 207-796-2420 www.facebook.com/indtwptribe www.passamaquoddy.com Serves all Counties

Passamaquaddy Tribe at Pleasant Point (Sipayik)

9 Sakom Drive PO Box 343 Perry, ME 04667 207-853-2600 www.passamaquoddy.com www.facebook.com/indtwptribe Serves all Counties



Washington Hancock Community Agency

248 Bucksport Road Ellsworth, ME 04605 207-664-2424 aossanna@whcacap.org www.whcacap.org

The Washington Hancock Community Agency (WHCA) is the premier social service organization in eastern Maine, serving over 5,000 families in Washington and Hancock counties each year. With a mission to bring community resources together to help people in Washington and Hancock counties achieve self-sufficiency and a better quality of life, WHCA offers programs and support in the areas of transportation, elder services, home repair, energy assistance, food security, home nurse visits for at risk infants, Affordable Care Act navigation, and free income tax preparation. WHCA has several social workers on staff who work with families and individuals in a holistic manner to help them create a plan to achieve their goals.

Wreaths Across America

4 Point St. Columbia Falls, ME 04623 207-470-0967 info@wreathsacrossamerica.org www.wreathsacrossamerica.org www.facebook.com/WAAHQ Monday thru Friday, 9:00 a.m. – 4:00 p.m.

Wreaths Across America is a national nonprofit organization founded in 2007 to continue and expand the annual wreath-laying ceremony at Arlington National Cemetery begun by Maine businessman Morrill Worcester in 1992. Wreaths Across America's mission — Remember, Honor, Teach — is carried out in part by coordinating wreathlaying ceremonies at Arlington, as well as at veterans' cemeteries and other locations in all 50 states and beyond. Since its founding, the organization has expanded to include more than 1,500 local fundraising groups in all 50 states, representing nearly 1,300 participating locations, along with our nation's cemetery at Arlington. Every year since 2008, Congress proclaims a Saturday in December as National Wreaths Across America Day.

In 2011, Wreaths Across America opened a 2,000 square-foot museum at its Maine headquarters to showcase the hundreds (now thousands) of items donated to the organization over the years. These include personal photos, awards, uniforms, helmets and other military memorabilia. All donations help to provide insight and tell the greater story of the experiences of U.S. military personnel. Overall, the Museum serves to document Wreaths Across America's history and dedication to remembering those who gave their lives while serving their country, honoring those who serve and teaching the value of freedom to the next generation. It is free and open to the public year round.

Maine Veterans' Project

13 Perry Lane Cherryfield, ME 04622 415-553-0523 www.maineveteransproject.org www.facebook.com/mvpforme

Maine Veterans' Project (MVP) is a 100% volunteer organization that

operates with the highest integrity we expect from the veterans we serve. By utilizing a volunteer organization structure and relying heavily on strategic partnerships, MVP has been able to provide close to \$250,000 worth of goods / services on less than \$100,000 of donated dollars. We as an organization feel it is our duty to constantly think outside-the-box to provide innovative solutions to even the most complex problems with the lowest money ceiling possible.

MVP focuses solely on suicide prevention and reduction of PTSD or similar stressors amongst a unique demographic of combat veterans and other veterans that have felt the rigors of their service. By focusing specifically on this demographic we are able to reach out to veterans that may otherwise be overlooked or may not ask for services themselves. MVP provides an array of services focusing on home improvement (urgent and emergent repairs), vehicle donations when there are no other options for the veteran, and by providing events for veterans to come together.



York County

Springvale Vet Center

Amy Marcotte, LCSW, Director 628 Main Street Springvale, ME 04083 207-490-1513 Amy.Marcotte@va.gov http://mainemcn.org/regional-groups/york-county-mmcn www.facebook.com/MaineMCN 8:30 a.m. – 5:00 p.m.

The Vet Center Program, established by Congress in 1979, provides a personal, informal atmosphere in which to assist eligible veterans and their families. Eligibilities include veterans whom have served in combat areas and any veterans whom have experienced sexual trauma. In addition to individual counseling, we provide therapy and activity groups. Family members and significant others are also eligible for readjustment counseling when related to the resolution of the veteran's readjustment issues. The Vet Center program also focuses on educating the public on the effects of military trauma and veterans issues. Services Offered Include:



- · Individual and group counseling
- Couples/marital/family counseling
- · Sexual trauma/harassment counseling
- Bereavement counseling
- Substance abuse counseling
- VA information and assistance
- · Outreach and education about veteran issues and services

Sweetser

Andrea Brewster 2 Pendleton Drive Saco, ME 04072 207-294-4900 SPierter@sweetser.org

Sweetser's Veterans Services include support and counseling for active duty military members, veterans and their family members. We have clinicians on-staff who are veterans. All of our clinicians offer confidential evaluations and treatment, and many are fully certified in behavioral health care for veterans. Our services support recovery, rehabilitation and community reintegration. In addition to offering services and resources to support the transition between military and civilian life, we support those who may be experiencing social and personal well-being issues associated with military service. Sweetser also provides help for the families of veterans and military personnel as well. If you or someone you know is in need of support related to military service, contact Sweetser's PromiseLine at 1-800-434-3000.

Tide Meadow Counseling

Elizabeth Bardwell - LCPC 1132 US Route 1 York, ME 03909 207-450-6565 Elizabeth@TideMeadowCounseling.com

If you are seeking someone with the training and experience to listen carefully, to try to understand where you are in your life and to help you get to where you'd like to be, I'd be honored to be of assistance. My professional inclination is toward brief, solution-based therapy. A counselor does need to understand your past, but I tend not to focus too long on the past. I work on what is achievable in the future. It can be very difficult for you and challenging to those around you to change the way we think or behave. Therapy is hard work I am trained to work with children, teens, adults, couples, and families in a wide range of issues. As a Navy brat myself, I have a unique perspective on veteran issues and hope to especially to helpful to families.

Carlisle Academy

Sarah Armentrout 65 Drown Lane Lyman, ME 04002 207-985-0374 info@carlisleacademymaine.com www.carlisleacademymaine.com www.facebook.com/Carlisle-Academy-Integrative-Equine-Therapy-Sports-LLC 9 a.m. – 5:00 p.m. Mon-Sat

The Veterans Program provides services for veterans and their immediate family members, giving those who have served and their loved ones an

opportunity to learn or rediscover equestrian sports and successfully master a new skill, while providing a foundation for positive experiences and improved well-being. First piloted in the summer of 2008 under the Professional Association of Therapeutic Horsemanship International (PATH) Equine Services for Heroes Program to assist veterans in their recovery and reintegration back into their communities, Carlisle's Veteran Program has now expanded into recreational and competitive sport programs in partnership with United States Equestrian Federation and the U.S. Department of Veterans Affairs. The Academy is an International Para-Equestrian Center of Excellence Program, an accredited Paralympic Sport Club, as well as a PATH Premier Accredited Center with a 19-year history.

The Landing School

Abigail Johnson-Ruscansky, Recruitment Manager 286 River Road Arundel, ME 04046 County: York 207-985-7976 aruscansky@landingschool.edu www.facebook.com/LandingSchool twitter.com/landingschool

The Landing School effectively prepares men and women for careers in the marine industry as practical designers, builders and systems technicians who work professionally on today's vessels, adapt to the industry's evolving technology and appreciate the traditions of the past while imagining and building the boats of the future.

University of New England - Biddeford

Ms. Shawn M. Plante, Enrollment Specialist Certifying Official for VA Benefits (Available on Biddeford Campus by Appointment Only) 11 Hills Beach Road Decary Hall Rm 114 Biddeford, ME 04005 207-221-4246 splante@une.edu www.une.edu/registrar/veteran-benefits www.facebook.com/universityofnewengland twitter.com/unetweets www.instagram.com/thisisune

The University of New England (UNE) is Maine's largest private university, an innovative educational community with two distinctive coastal Maine campuses, a campus in Tangier, Morocco and a robust offering of degree and certificate programs online. UNE attracts internationally recognized scholars in the health sciences, life sciences, business, education, the social sciences and the humanities, allowing both our graduate and undergraduate students to engage in research and scholarship alongside dedicated faculty. The University of New England is strongly committed to supporting men and women who have served our nation through military service. UNE serves veterans, service members and their families and is a proud participant in the Yellow Ribbon Program.

York County Community College

David P. Daigle, Veterans Benefits School Certifying Official 112 College Drive Wells, ME 04090 207-216-4410



finaid@yccc.edu

https://my.yccc.edu/ICS/Campus_Services/Financial_Aid/Veterans_Benefits.jnz

In an effort to make the college transition as smooth as possible, our office will assist you with the Veteran's Benefits application process, and also provide you with the referral services to successfully maneuver the multiple college application processes.

Vet2Vet Maine

PO Box 1205 11 Morin Street Biddeford, ME 04005 207-579-4024 office@vet2vetmaine.org www.vet2vetmaine.org Hours of Operation: M-F by appointment

Vet2Vet Maine, a nonprofit 501(c)(3) organization, recruits veterans to serve as friendly visitors to aging and disabled veterans in their area. Each volunteer passes a background check, provides three references, and goes through a nine-hour training session. Once processed, each volunteer is matched to a veteran with similar interests, life stories, and experiences— all help seal the bond between the two veterans. The volunteer visits in the veteran's home at least twice a month, providing companionship and friendship and helping the veteran access VA and other available benefits and services. Volunteers attend a bimonthly case review in which they discuss their experiences with their veterans, share tips, make referrals, and resolve problems, as well as bond with the other volunteers.

Bonney Staffing Center - Biddeford

Danielle M Napolitano, Staffing Supervisor 20 Edwards Ave. Biddeford, ME 04005 207-283-8858 www.bonneystaffing.com www.facebook.com/bonneystaffing

Bonney Staffing Center, Inc. is an independently owned and operated staffing firm, offering job placement opportunities in Maine, New Hampshire, North Carolina and Rhode Island. Since 1975, we have been connecting job seekers with top employers. Bonney provides temporary, temp-to-hire, and direct-hire employment options with our client companies in the Clerical/Administrative, Industrial, and Technical fields. For forty years, Bonney has been a leader in the industry, and we are the first call for those seeking employment with a reliable source. Bonney is an equal opportunity employer and there is no fee for applicants. Though our hiring process is thorough, it is designed to meet the specific needs of our clients and to find the best employment fit for you. Relevant work experience, above-average work references, a positive attitude, strong work ethic, and flexibility are all key criteria which will be considered. Please apply for this or any other position – we look forward to talking with you.

The right match is essential for everyone. Job seekers find meaningful opportunities to use their skills and experience. Businesses retain top talent and prevent excessive turnover. Managers get more done. At Bonney Staffing, our mission is to create lasting connections that make sense for both employers and job seekers. With experience and technology to surpass those of most office staffing, call center staffing or light industrial staffing agencies, Bonney Staffing helps you hire right the first time. You get faster, more accurate results, a higher level of service, and online tools that make it easy to manage your workforce. We work hard to find the right fit for every job seeker. We understand that you're not just finding a job; you're changing your life. That's why we are committed to providing the tools and advice you need to manage your job search and reach your career goals. Learn more about your career options or search office staff jobs, call center jobs or light industrial jobs.

Coastal Enterprises Inc. - Biddeford Think Tank Biddeford Pepperell Mill Campus

Liz Rogers 40 Main Street Biddeford, ME 04005 207-805-3835 info@ceimaine.org www.ceimaine.org www.facebook.com/CEIMaine twitter.com/ceimaine 9:00 a.m. – 5:00 p.m.

Coastal Enterprises, Inc. (CEI) helps to grow good jobs, environmentallysustainable enterprises, and shared prosperity in Maine and in rural regions across the country by integrating financing, business and industry expertise, and policy solutions. CEI envisions a world in which communities are economically and environmentally healthy, enabling all people, especially those with low incomes, to reach their full potential.

Maine Small Business Development Centers - Saco

190 Main Street Saco, ME 04072 207-282-1748 mainesbdc@maine.edu www.mainesbdc.org www.facebook.com/mainesbdc Appointment Only

Maine Small Business Development Centers (Maine SBDC) provide free, confidential business advising and training to Maine's entrepreneurs and small businesses. Certified business advisors located throughout Maine provide guidance to new and existing businesses on topics such as business feasibility, business plan development, capital acquisition, financial management, marketing and sales, and much more. Start or grow your business with the help of the Maine SBDC. Helping small businesses succeed since 1977.

Volunteers of America Northern New England - Arthur B. Huot House

Todd Diadone, Case Manager 335 Lincoln Street Saco, ME 04072 207-571-3359 todd.diadone@voanne.orgwww.voanne.org/veterans

The Arthur B. Huot House is a designated Grant Per Diem program for transitional housing and supportive respite care. We accept direct transfers of veterans who are homeless and identified and evaluated in hospital and emergency departments and in patient care settings. Respite care is a medical model to address the housing and recuperative care needs of homeless veterans who have been hospitalized. Veterans who qualify for our Huot House program must have high activity daily



living skills score, as well as a post-discharge care management plan that addresses ongoing physical, mental health, substance use disorder, and social work needs from the hospital or facility they are leaving. These prerequisites to program placement are needed with the referral paperwork before an interview is established.

Volunteers of America Northern New England - Veterans' Career House

Brian Bouthot, Case Manager/Assistant Program Manager 482 West Street Biddeford, ME 04005 207-286-9641 brian.bouthot@voanne.orgwww.voanne.org/veterans

The Veterans' Career House offers a Clinical Treatment Model for Veterans who are homeless and have a specific diagnosis of mental illness and/ or substance use disorder. Clinically focused treatment is offered in conjunction with services effective in helping homeless Veterans secure permanent housing and increase income through employment and/or entitlements. This seven-room, eight-bed program is in a rural setting and offers private or semi-private rooms with shared living, dining, kitchen, recreation, and bathroom areas. Heat, laundry, electricity, internet and hot water are included.

Office of Senator Susan Collins - Biddeford

Alexandria Pelczar, Abby Mendoza, and Trevor Hustus 160 Main Street Biddeford, ME 04005 207-283-1101 www.collins.senate.gov/contact 8:00 a.m. – 5:00 p.m.

As the daughter of a World War II Purple Heart recipient and a life member of the VFW Auxiliary in Caribou, Senator Collins knows that the heroes who wear the uniforms of America's armed forces are patriotic, caring men and women who have put aside the comforts of civilian life to advance the cause of freedom. We owe them all a great debt. Senator Collins is a strong advocate of all of those who are serving or have served in our nation's Armed Forces and has worked hard to ensure that the federal government maintains a strong commitment to service members and veterans alike. Anyone who is having difficulty with a federal agency can contact one of Senator Collins' Maine Constituent Service Centers for assistance.

Maine Bureau of Veterans' Services - Springvale

634 Main Street Springvale, ME 04083 207-324-1839 Springvale.MaineBVS@maine.gov 8:00 a.m. – 4:00 p.m.

Our field offices provide community-based support for veterans, service members, and their families. At each office, our Veteran Service Officer is available to assist veterans and family members with:

- Enrolling in the VA system to access healthcare services and VA benefits
- Filing a disability claim with the VA
- \cdot $\,$ Obtaining a copy of DD 214s and other military records
- Applying for free park passes and hunting and fishing licenses

Maine Department of Labor CareerCenter - Springvale

9 Bodwell Court Springvale, ME 04083 207-324-5460 springvale.careercenter.maine.gov www.mainecareercenter.gov www.facebook.com/MaineHireAVet www.facebook.com/MaineDOL 8:00 a.m. – 5:00 p.m.

Southern Maine Veterans' Cemetery

83 Stanley Rd. Springvale, ME 04083 207-459-7394 www.maine.gov/veterans Office Hours: 7:30 a.m. – 4:00 p.m. Summer Hours: May 1 to November 15, 7:30 a.m. to 4:00 p.m., Monday through Friday. Open on weekends. Winter Hours: 7:30 a.m. to 4:00 p.m., Monday through Friday. Closed for casketed burials from November 15th to April 30th.

Southern Maine Veterans' Cemetery provides cremation interments year round, with casketed burials available from April to December (dependent on weather).

Visitors to the cemetery are invited to view tribute stones for veteran organizations and loved ones on the Memorial Walkway. Memorabilia donated by veterans and family members buried at the cemetery is on display in the cemetery's main office and is open to the public.

The volunteers of the Southern Maine Veterans' Memorial Cemetery Association host events, in addition to providing beautification enhancements such as trees and granite benches.



VA Community Based Outpatient Clinic - Saco

655 Main Street Saco, ME 04072 207-623-8411 x7490 or 877-421-8263 x7490 www.maine.va.gov/locations/saco.asp 8:00 a.m. – 4:30 p.m. Monday-Friday

VA Maine HealthCare System is committed to meeting the unique needs of our Women Veterans by delivering the highest quality health care to each woman, while offering her the privacy, dignity, and sensitivity to



gender-specific needs that she deserves. Our VA facility has a full-time Women Veterans Program Manager ready to assist you in getting timely access to the health care YOU need and deserve

Martin's Point Health Care System - Biddeford

61 Barra Rd. Biddeford, ME 04005 207-283-1441 info@martinspoint.org www.martinspoint.org 8:30 a.m. - 4:30 p.m.

In paying for medical services, private commercial health insurance plans are accepted, as well as government plans like Medicaid (Maine Care), Medicare, and TRICARE. The Martin's Point web site gives information about the specialties and providers available at each of the health care centers.

Health insurance plans: Martin's Point also offers two health plans: for Medicare beneficiaries, Generations Advantage; for TRICARE beneficiaries, the US Family Health Plan. The web site has information about eligibility for and enrolling in Generations Advantage or the US Family Health Plan. Both of these plans offer a wide network of providers throughout the state of Maine. Members of the plans may but are not required to use Martin's Point providers or facilities for medical services.

York County Maine Military and Community Network

Springvale Vet Center (meeting location) 628 Main Street Springvale, ME 04083 Leader: Amy Marcotte, Springvale Vet Center https://mainemcn.com amy.marcotte@va.gov 207-490-1513

The Maine Military and Community Network (MMCN) is a statewide effort to understand, prevent, and help address the challenges faced by current and former military members and their families. The nework is comprised of ten regional groups where federal, state, and local military advocates come together with service members and veterans to identify unmet needs and develop community-based solutions. New members are always welcome – by joining the network, you become connected to comprehensive information and will be better equipped to help military families in your community. The York County group meets quarterly on the second Monday of the quarter. Please visit our website for updated information on our group and meeting schedule.

BSOOB/ShuttleBus/ZOOM

13 Pomerleau Street Biddeford, ME 04005 207-282-5408 www.shuttlebus-zoom.com Mon-Fri 9:00 a.m. – 4:30 p.m.

The Biddeford-Saco-Old Orchard Beach Transit Committee, d/b/a ShuttleBus-Zoom, is the provider of public transportation in the Tri-Town area of Maine, just south of Portland.

The follow routes are offered:

Tri-Town Connector: This local route runs through of Biddeford, Saco and Old Orchard Beach seven days per week. Route termini are at the shops at Biddeford Crossing and the Cascade Shopping Plaza in Old Orchard Beach.

Tri-Town Intercity: This route provides seven days per week service between Biddeford, Saco, Old Orchard Beach, Scarborough and Portland. Starting at SMHC in Biddeford. After passing Old Orchard Beach, the line travels along US 1 and US 9 to serve Scarborough. It then allows passengers to disembark at the Maine Mall in South Portland or to travel to Downtown Portland.

Old Orchard Beach/Camp Ellis Trolley: This summer-only tourist trolley shuttles visitors around Old Orchard Beach and Camp Ellis Beach.

ZOOM Turnpike Express: This service provides peak-hour weekday service between Biddeford and Downtown Portland. The line makes two stops, at the Biddeford Park & Ride adjacent to Maine Turnpike Exit 32 and at the Saco Park & Ride adjacent to Exit 36.

Nor'easter Express: This route runs seven days per week during normal academic terms to provide a service from Biddeford to the University of New England. Transportation is free to all students with valid ID.

York County Community Action Corp.

Robert Currie, Transportation Director P.O. Box 72 Sanford, ME 04073 207-459-2930 robert.currie@yccac@org www.yccac.org

York County with having the second highest concentration of Veterans within the State of Maine, York County Community Action Corporation (YCCAC) recognized the need to address the shortfall of transportation services for veterans. in February 2014 YCCAC had sought strategic partnerships with local organizations to address the critical transport needs for veterans within our region. We are most fortunate to have established a collaborative effort with the Patriot Riders of America - Maine Chapter One, the VFW and AMVETS that helped establish available funding for trips that could not be provided by other VA van services. With offering individual service, we can assist veterans with scheduling their transportation needs through our volunteer driving program or agency vehicles.

AMVETS Department of Maine Marshall F. Archer

147 Alfred St. Biddeford, ME 04005 207-576-0376 jdewitt@tcmhs.org www.amvetsofmaine.org www.facebook.com/MaineAMVETS

As one of America's leading veterans service organizations with more than 250,000 members, AMVETS has a proud history of assisting veterans and sponsoring numerous programs that serve our country and its citizens. Membership in AMVETS is open to anyone who honorably served, or currently serving, in the U.S. Armed Forces, including the National Guard and Reserves.

AMVETS members in more than 1,400 posts nationwide promote and support "quality of life" community-service programs ranging from



Special Olympics and ROTC to scouting and organ-donor projects.

Mission Statement:

To enhance and safeguard the entitlements for all American Veterans who have served honorably and to improve the quality of life for them, their families, and the communities where they live through leadership, advocacy and services.

Patriot Riders of America - Maine Chapter One

P.O. Box 1259 Sanford, ME 04073 info@patriotridersofme1.com www.patriotridersme1.com

We are a nonprofit organization fulfilled solely by volunteers. The Patriot Riders of America is an organization throughout the East Coast of the United States and is continuously growing.

Our mission is to help local military veterans and families in any manner we possibly can. There are veterans in our communities who go without proper shelter (if any), food, and essential every day necessities due to a variety of factors including injuries, illness, low wage, job loss, and age.

While all of us are susceptible to hard times, veterans have given their services and signed to risk, if not lose their lives for our country, and should not have to struggle to survive. Learn more about our organization by contacting us or visiting our website.

Southern Maine Veterans' Cemetery Association

83 Stanley Rd. Springvale, ME 04083 207-459-7394 robert.macdougall@maine.gov southernmaineveteranscemetery.org/wpress GATE OPEN: Sunday – Saturday, (24 hours a day) OFFICE HOURS: Monday – Friday, 7:30 a.m. – 4:00 p.m.

The Southern Maine Veterans' Memorial Cemetery Association is a non-profit organization staffed totally by volunteers. Our mission is to beautify the cemetery where families and friends of veterans may come to visit the final resting place of their loved ones that is both beautiful and peaceful. Our meetings are held on the second Thursday of each month and are open to the public.

Our vision for future projects include re-furbishing the committal shelter Extending our Memorial Walkway, erecting other monuments, creating an Avenue of Flags, to name but a few.

We do not receive any funds from the federal government for our projects. All funds come from soliciting the state, cities, towns, service clubs, businesses and private donations.

Vietnam Veterans of America

Joseph Armstrong 508 Elm Street Biddeford, ME 04005 207-494-9287 cwomaine@metrocast.net www.vva1044maine.org

We received our charter in October of 2010 starting with 25 members.

Today we have over 130 members from all over the State of Maine

Starting in July 2017 we will offer an R & R type center where veterans from all eras can come down and just get away from the daily grind of life.

At the center we will have available for the veterans a place to sit and enjoy a cup of coffee and to meet other veterans. Or if they prefer sit and watch TV, read a book. We will have several tables set up if the veteran wished to play checkers, chess and or cribbage.

Veterans benefit information is always available. We will have a Veterans Service Officer available every Tuesday, Wednesday and Friday or by appointment.

UMA Saco Center

4 Scamman Street, Suite 18 Saco, ME 04072 (207) 282-4111 uma.edu/saco

Office of Senator Angus King - Biddeford

227 Main Street Biddeford, ME 04005 207-352-5216 https://www.king.senate.gov/contact

Helping ensure that federal government agencies are responsive to Mainers' needs is one of my most important jobs as your United States Senator. I am proud to work on your behalf.

We have an obligation to ensure our nation's veterans are provided with the most comprehensive and accessible assistance programs available. We must not only redouble our efforts to care for those who have already served in the armed forces, but as a new generation of Soldiers, Sailors, Airmen, Coast Guardsmen and Marines return home from around the globe, we must also make certain that they have continued access to the health, education, and employment services they undeniably deserve.

Acting as a liaison between you and the federal government, my staff and I can often help you answer questions, find resources, or resolve problems. While we cannot ask an agency to circumvent its rules, force it to decide a question in your favor, or change a decision that is already final, we can make inquiries about the status of your situation and review the steps taken thus far to ensure your case is being handled properly.

National Resources

Brain Injury Association of America

703-761-0750 www.biausa.org/about/contact/offices

Home Base

617-724-5202 homebase.org/

Defense and Veterans' Brain Injury Center

315-774-9031 Fort Drum, NY



211 Maine Academy of Medical Professionals Airman & Family Readiness Office Alpha One - Bangor Alpha One - Presque Isle Alpha One - South Portland American Legion Department of Maine American Red Cross - Aroostook County American Red Cross - Central and Midcoast American Red Cross - Central/MidCoast American Red Cross - Headquarters American Red Cross - Northern and Eastern Maine AMVETS Department of Maine Marshall F. Archer Army National Guard Family Assistance Center - Augusta Army National Guard Family Assistance Center - Bangor Army National Guard Family Assistance Center - Brunswick Army National Guard Family Assistance Center - Caribou Army National Guard Survivor Outreach Services - Augusta Army National Guard Survivor Outreach Services - Bangor Aroostook Agency on Aging Aroostook Band of MicMacs Tribal Headquarters Aroostook Transportation System Augusta Veterans' Acupuncture Clinic Avesta Housing Avesta Housing - Thomas Heights **Bangor Vet Center** Bangor Veterans' Acupuncture Clinic **Bates** College Bath City Bus **Beal College** Betsy Ann Ross House of Hope Birthwise Midwifery School Bonney Staffing Bonney Staffing Center - Auburn Bonney Staffing Center - Bangor Bonney Staffing Center - Biddeford Bonney Staffing Center - Rockland Bonney Staffing Center - Windham Boots2Roots Bowdoin College Brain Injury Association of America Brain Injury Association of America Bread of Life Ministries Brunswick Veterans' Acupuncture Clinic Practitioners BSOOB/Shuttle Bus/ZOOM **Build Green Maine** Cabin in the Woods Capilo Institute Caribou Vet Center **Carlisle Academy** Center for Furniture Craftsmanship Central Maine Community College Central Maine Veterans' Memorial Cemetery - Civic Center Drive Central Maine Veterans' Memorial Cemetery - Mt. Vernon Road CHAMPVA City of Westbrook - Veteran Service Officer Coastal Enterprise Inc - Lewiston Coastal Enterprises Inc - Bangor **Coastal Enterprises Inc - Brunswick Coastal Enterprises Inc - Portland** Coastal Enterprises Inc. - Biddeford Think Tank

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Maine Bureau of Veterans' Services 117 State House Station Augusta, ME 04333-0117 207-430-6035 www.maine.gov/veterans