



### TOURISM ASSOCIATION

Presentation to the Joint Standing Committee on Agriculture, Conservation, and Forestry

Study of conserved lands owned by non-profit conservation organizations

October 12, 2017

The Maine Tourism Association is a nonprofit membership organization dedicated to boosting tourism focused businesses in Maine.



The Maine Tourism Association consists of a blend of local leaders and organizations to create economic opportunities for our membership and to promote the unique quality of the Maine tourism experience.



The Maine Tourism Association works closely with the Maine Office of Tourism to help attract visitors to the state, and drive them to membership businesses once they are here.

# Overview of the Maine Tourism Association



# More than 1,400 members belong to the Maine Tourism Association



# Publications and distribution

► Maine Invites You (MIY) - official travel planner and adventure guide for Maine. Annual circulation of 300,000

► *MIY* - official Maine highway map. Annual circulation of 400,000

Maine Guide to Camps & Cottages, Inns & Bed and Breakfasts - annual circulation of 50,000

Maine Attractions and Services Map – annual circulation of 100,000

## **Visitor Information Centers**

The Maine Tourism Association operates the seven state Visitor Information Centers (Calais, Fryeburg, Hampden (North and South), Houlton, Kittery, and Yarmouth.

More than 500,000 visitors utilize these centers yearly. All seven VICs are open yearround.



# Tourism contributes to quality of life and quality of place

Provides public access

- Inns and restaurants on the coast
- Wilderness lodges
- Campgrounds on lakes and rivers
- Skiing and hiking in the mountains

Promotes preservation, restoration, and appreciation of historic buildings

Supports downtown shops, museums, historic sites, state parks, and public reserved lands

Economic Impact of Tourism in 2016

Total Sales	\$8.86 billion
Jobs Supported	106,000
Total Earnings	\$2.56 billion
Total Taxes	\$596 million
Visitation	36 million

For purposes of economic impact calculations, visitors are defined as: out-of-state day visitors on tourism related trips and overnight visitors on tourism related trips. These calculations do not include resident day spending.

Total Direct Tourism Expenditures in 2016 -\$5.99 billion

Retail Sales	\$1.53 billion
Restaurant/Food	\$1.57 billion
Transportation	\$48 million
Gasoline	\$460 million
Lodging	\$1.82 billion
Recreation	\$568 million

Although almost every category saw growth over 2015, lodging and recreation saw the largest increases (lodging 10.5% and recreation 12.3%)

## **Overnight and Day Visitors in 2016**

#### **Overnight Visitors**

- Direct spending on tourism-related trips totaled over \$4.5 billion
- Overnight spending on tourism generated over \$450 million in tax revenue
- Almost 19 million visitors spent one or more nights in Maine on tourismrelated trips

#### **Day Visitors**

- Non-resident, tourism related day travelers to Maine accounted for more than \$1.4 billion in direct expenditures
- Non-resident day visitor spending generated \$145 million in tax revenue
- Nearly 17 million non-resident days visitors traveled to Maine

## Maine Office of Tourism Visitor Tracking Research 2016 Calendar Year Annual Report

Prepared by DPA marketing firm (March 2017)

This research is the foundation from which the Maine Office of Tourism marketing strategy is built. The visitor research reports offer useful information about our visitor's expenditures, demographics, and interests.

# Maine is a Family-Friendly Destination

On average, overnight visitors travel in parties of 3 and one-third travel with children.

Visitors between the ages of 35 and 44 and those earning more than \$75,000 annually are more likely to be traveling with children.

The average length of stay of those traveling with children 3.7 nights.

The last four years have seen an increase in the proportion of Maine visitors traveling with children.

This travel market stays in Maine for longer periods of time, spends more money, and shows a higher intent to return to Maine and to recommend Maine as a destination.



#### Interest Areas with Children on Trip to Maine

Active outdoor activities, water activities, and family fun/children's activities are all more popular with travel parties that include children.

Among those interested in touring/sightseeing, 51% rank it as the most important in their decision to visit Maine. For those interested in active outdoor activities (not water) and water activities, approximately onethird rated these activities as the most important in their decision to visit Maine.



Interest Areas for Overnight Visitors (2016)

If children are on the trip, there are two categories that the level of interest increases: enjoying mountain views (59%) and wildlife viewing/bird watching (33%).

Touring or Sightseeing Activities 80% 71% 70% 65% 56% 60% 51% 50% 40% 28% 30% 23% 21% 16% 20% 10% 1% 0% Sightseeing Enjoying the Driving for Enjoying the Wildlife Viewing fall Taking tours Nature Other pleasure mountain colors cruises or ocean views viewing or of bird or rocky views communities tours or local coast watching architecture

Canoeing/kayaking and fishing increased in their popularity for water activities with overnight visitors in 2016 from the previous year. In 2015, 21% of those surveyed expressed interest in canoeing/kayaking and 22% had an interest in fishing.



#### Water Activities

Hiking/climbing/backpacking and exploring State/National Parks are the top activities for overnight visitors interested in outdoor recreation. In 2016, those who went camping increased by 35% from 2015 (17% to 23%).

#### Active Outdoor Activities (Non Water)

Hiking, climbing, or backpacking Exploring State and National Parks Camping Bicycling or mountain biking Riding all-terrain vehicles Hunting (game or bird) Alpine skiing or snowboarding Snowshoeing Nordic skiing Other



# More than two-thirds of day visitors interested in non-water active outdoor activities hike/climb/backpack while in Maine.

# Hiking, climbing, or backpacking69%Exploring State and National Parks43%Bicycling or mountain biking18%Riding all-terrain vehicles12%Hunting (game or bird)6%Alpine skiing or snowboarding4%Snowmobiling5%Snowshoeing4%

#### Active Outdoor Activities (Non-Water)



## Maine Snowmobile Statistics

- Approximately \$350 million in economic activity generated annually, including \$17.5 million in sales tax revenue
- Accounts for the full-time equivalent of 2,300 jobs in Maine
- Snowmobile registrations topped 85,000 in 2016, a whopping 44% increase from 2015. Non-resident registrations increased 60%
- More than 14,500 miles of snowmobile trails are found in Maine; around 2,000 miles cross public reserved lands

\* Information provided by the Maine Snowmobile Association

## Maine Hunting and Fishing Data

- Availability of public access tops the list for "very important" factors in travelers selecting a fishing destination in Maine (more than 50%) (1)
- Natural beauty of surrounding area also rates high with nonresidents and residents in "very important" factors in their selection. (1)
- Maine's wildlife areas and fisheries draw thousands of resident and non-resident sportsmen to our state annually. They spend more than \$200 million on goods and services, with anglers spending \$1,429 per trip and hunters \$1,150 per trip. (2)



- (1) Market Trends, Marketing Highlights & Looking Ahead (MPGA & MOT report 2016)
- (2) Recreational Hunter and Angler Market Report: Maine (MOT and DIFW 2015)

Promoting Maine as a Vacation Destination

- The Maine Office of Tourism receives 5 percent of the 8 percent of the meals tax and 5 percent of the 9 percent of the lodging tax. This generated revenue is dedicated to the Tourism Marketing Promotion Fund, which is used to promote Maine.
- The Tourism Marketing Promotion Fund budget for FY17 is \$14.6 million, an increase of \$1.5 million from FY 16.
- Research shows that every \$1 spent on promoting Maine generates between \$7 and \$13 in new revenue.

# Public Reserved Lands Promoted by MTA & MOT

STATE PARKS, STATE HISTORIC SITES, AND PUBLIC RESERVED LANDS

Although many of these areas are closed during the fall and writer, visitors may still enjoy them by parking outside and waking in. For more informa tan about accessible facilities in areas managed by the Bureou of Parks and Lands, gets: www.parksandlands.com or cell 207 287 3821.

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Maine Invites You has a two-page layout listing all of Maine's public reserved lands, state parks, and state historic sites along with their location, amenities, alloweduses, and seasonality of the sites. MOT has a page dedicated on its website specifically for public reserved land, with detailed descriptions and links to each of the lands (shown below).



#### PUBLIC RESERVED LAND

Maine's public reserved lands comprise more than half a million acres of protected wilderness. You can explore many of Maine's natural features at these multi-use areas, such as all seven summits of the Bigelow Mountain Range. You can go hiking, camping, fishing or cross-country skiing while keeping an eye out for moose and bald eagles. Some campgrounds charge a fee. The Maine public lands are also home to a portion of the 740-mile Northern Forest Canoe Trail, which winds through northern Maine on its way to the Canadian border. No matter what time of year you visit, you'll be sure to find your own secluded spot of wilderness, as many of these lands are only accessible via unpaved private roads.

Many of Maine's more than half a million acres of <u>Public</u> <u>Reserved Lands</u> offer backcountry recreation and camping in wild and remote locations. Camping is allowed at most of the 29 land units that range in size from 500 to more than 43,000 acres. You should be prepared for and have experience in rugged wilderness camping, as public reserved lands—unlike state parks—are not staffed. Land units set around mountains are destinations for camping and hiking, while other locations feature primitive oceanfront tent sites or remote waterways for canoeing, kayaking or fishing. Camping is free on most lands, but you'll need to pay a use fee at a handful of the units. Large lakes such as Moosehead, Flagstaff and the Upper and Lower Richardson Lakes have public islands accessible to campers.

# Strengths and Opportunities for Maine's Tourism Industry

#### Strengths

- Iconic natural attractions, national, and state parks
- Global demand for authentic natureand heritage-based experiences is growing and Maine is well placed to meet this demand
- Strong agreement among industry members that tourism is an important source of revenue for the state and businesses; the livelihoods of many people and businesses depend on it; and tourism leads to additional economic growth, helps Maine businesses to reinvest in themselves, and leads to broader economic development

#### Opportunities

- Growth in "experiential travel," increased social, culture-heritage and environmental awareness, and trends toward trips focused on matching one's personal identity and values
- Maine's assets critical to attracting visitors include its natural landscape, natural resources, wildlife, and the means for enjoying those things

## Maine Office of Tourism Marketing Campaign for 2017

▶ MOT launched a new marketing campaign in 2017 in an effort to continue tourism growth, called "This is Me."

The intent of the campaign is to frame Maine as a lifestyle brand, not just a destination.

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Focusing on strengths and opportunities identified by MOT, the marketing features everyday Mainers and beautiful scenery and encourages visitors to come for an authentic experience.

Visitors desire unique experiences that give them a deeper connection to the state beyond what is considered a typical attraction.