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S.P. 509

In Senate, March 25, 2025

An Act to Address the Safety of Nurses and Improve Patient Care by Enacting the Maine Quality Care Act

Reference to the Committee on Health and Human Services suggested and ordered printed.

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DAREK M. GRANT Secretary of the Senate

Presented by Senator BRENNER of Cumberland.

Cosponsored by Senator: President DAUGHTRY of Cumberland, Representatives: BECK of South Portland, FRIEDMANN of Bar Harbor, GEIGER of Rockland, ROEDER of Bangor, WEBB of Durham.

B	e it enacted by the People of the State of Maine as follows:
	Sec. 1. 22 MRSA c. 404-A is enacted to read:
	CHAPTER 404-A
	HEALTH CARE FACILITY DIRECT CARE NURSE STAFFING
<u>§1</u>	1791. Short title
	This chapter may be known and cited as "the Maine Quality Care Act."
<u>§</u> 1	792. Application and construction
	1. Application. All health care facilities are subject to the requirements of this chapter.
	2. Construction. This chapter may not be construed to:
	<u>A. Change the scope of practice of registered nurses licensed under Title 32, chapter 31, subchapters 2-A and 3; or</u>
	B. Provide an exemption from the minimum staffing requirements of direct care registered nurses if the patient condition or patient care unit name is different from the term used in this chapter but the services provided are substantially similar.
<u>§</u> 1	793. Definitions
ha	As used in this chapter, unless the context otherwise indicates, the following terms use the following meanings.
ur	1. Ancillary staff person. "Ancillary staff person" means any person who supports tient care services in a health care facility through regular, delegated tasks performed ader the coordination of a direct care registered nurse for the delivery of safe, therapeutic ad effective patient care.
r	2. Competency. "Competency" means the ability of a direct care registered nurse to tegrate and act on the nurse's knowledge, skills, professional judgment and experience to asure safe, therapeutic and effective care to a specific patient population and for the verity of illness in each patient care unit.
e	3. Critical access hospital. "Critical access hospital" has the same meaning as in ction 7932, subsection 10.
zi ar 28 21	4. Declared state of emergency. "Declared state of emergency" means an emergency eclared by an authorized person within federal, state or local government relating to recumstances that are unpredictable and unavoidable, affect the delivery of medical care ad require an immediate or exceptional level of emergency or other medical services at a articular health care facility. "Declared state of emergency" does not include an nergency relating to a labor dispute in the health care industry or consistent understaffing a health care facility.
	5. Direct care registered nurse. "Direct care registered nurse" means a registered urse licensed under Title 32, chapter 31, subchapter 3 who is primarily responsible for oviding direct, in-person, hands-on patient care in a health care facility by engaging in

1	the nursing process within the nurse's scope of practice while exercising professional
2	judgment in the best interests of the patient at all times.
3	6. Health care facility. "Health care facility" means a hospital licensed under chapter
4	405, a freestanding emergency department or an ambulatory surgical facility licensed under
5 6	chapter 405. "Health care facility" does not include a state institution as defined in Title 34-B, section 1001, subsection 8.
7 8	<u>7. Patient care unit.</u> "Patient care unit" means any area of a health care facility in which a patient receives care.
9 10	<u>8. Professional judgment.</u> "Professional judgment" means the application of a direct care registered nurse's knowledge, expertise and experience and the nurse's assessment of
10	a patient, data, information and scientific evidence to understand the problems, issues or
12	concerns of a patient, to ensure safe, therapeutic and effective patient care and to make
13	decisions about a patient's care.
14	§1794. Minimum staffing requirements of direct care registered nurses in health care
15	facilities
16	Except as provided in sections 1795 and 1796, a health care facility shall assign at least
17	the number of direct care registered nurses at all times during every shift consistent with
18	the minimum requirements established in this section and at no time may a health care
19	facility assign fewer than 2 direct care registered nurses in a patient care unit.
20	1. Requirements. A health care facility shall assign a direct care registered nurse to
21	no more than:
22	A. One patient when:
23	(1) The patient is receiving critical care or intensive care; or
24	(2) The nurse is assigned to a patient care unit, other than a unit providing
25	emergency services, that receives patients requiring critical care or intensive care,
25 26	emergency services, that receives patients requiring critical care or intensive care, including, but not limited to, a critical care unit, an intensive care unit or a patient
25 26 27	emergency services, that receives patients requiring critical care or intensive care, including, but not limited to, a critical care unit, an intensive care unit or a patient care unit with neonatal intensive care or pediatric intensive care patients;
25 26 27 28	 emergency services, that receives patients requiring critical care or intensive care, including, but not limited to, a critical care unit, an intensive care unit or a patient care unit with neonatal intensive care or pediatric intensive care patients; B. One patient when:
25 26 27 28 29	 emergency services, that receives patients requiring critical care or intensive care, including, but not limited to, a critical care unit, an intensive care unit or a patient care unit with neonatal intensive care or pediatric intensive care patients; B. One patient when: (1) The patient is in an operating room; or
25 26 27 28	 emergency services, that receives patients requiring critical care or intensive care, including, but not limited to, a critical care unit, an intensive care unit or a patient care unit with neonatal intensive care or pediatric intensive care patients; B. One patient when:
25 26 27 28 29 30 31	 emergency services, that receives patients requiring critical care or intensive care, including, but not limited to, a critical care unit, an intensive care unit or a patient care unit with neonatal intensive care or pediatric intensive care patients; B. One patient when: (1) The patient is in an operating room; or (2) The nurse is assigned to an operating room. The health care facility shall assign a minimum of one scrub assistant for each patient
25 26 27 28 29 30	 emergency services, that receives patients requiring critical care or intensive care, including, but not limited to, a critical care unit, an intensive care unit or a patient care unit with neonatal intensive care or pediatric intensive care patients; B. One patient when: (1) The patient is in an operating room; or (2) The nurse is assigned to an operating room.
25 26 27 28 29 30 31	 emergency services, that receives patients requiring critical care or intensive care, including, but not limited to, a critical care unit, an intensive care unit or a patient care unit with neonatal intensive care or pediatric intensive care patients; B. One patient when: (1) The patient is in an operating room; or (2) The nurse is assigned to an operating room. The health care facility shall assign a minimum of one scrub assistant for each patient
25 26 27 28 29 30 31 32	 emergency services, that receives patients requiring critical care or intensive care, including, but not limited to, a critical care unit, an intensive care unit or a patient care unit with neonatal intensive care or pediatric intensive care patients; B. One patient when: (1) The patient is in an operating room; or (2) The nurse is assigned to an operating room. The health care facility shall assign a minimum of one scrub assistant for each patient in an operating room in addition to the assigned direct care registered nurse;
25 26 27 28 29 30 31 32 33	 emergency services, that receives patients requiring critical care or intensive care, including, but not limited to, a critical care unit, an intensive care unit or a patient care unit with neonatal intensive care or pediatric intensive care patients; B. One patient when: (1) The patient is in an operating room; or (2) The nurse is assigned to an operating room. The health care facility shall assign a minimum of one scrub assistant for each patient in an operating room in addition to the assigned direct care registered nurse; C. One patient when the patient is receiving conscious sedation;
25 26 27 28 29 30 31 32 33 34	 emergency services, that receives patients requiring critical care or intensive care, including, but not limited to, a critical care unit, an intensive care unit or a patient care unit with neonatal intensive care or pediatric intensive care patients; B. One patient when: (1) The patient is in an operating room; or (2) The nurse is assigned to an operating room. The health care facility shall assign a minimum of one scrub assistant for each patient in an operating room in addition to the assigned direct care registered nurse; C. One patient when the patient is receiving conscious sedation; D. One patient when:
25 26 27 28 29 30 31 32 33 34 35	 emergency services, that receives patients requiring critical care or intensive care, including, but not limited to, a critical care unit, an intensive care unit or a patient care unit with neonatal intensive care or pediatric intensive care patients; B. One patient when: (1) The patient is in an operating room; or (2) The nurse is assigned to an operating room. The health care facility shall assign a minimum of one scrub assistant for each patient in an operating room in addition to the assigned direct care registered nurse; C. One patient when the patient is receiving conscious sedation; D. One patient when: (1) The patient is receiving phase 1 postanesthesia care; or
25 26 27 28 29 30 31 32 33 34 35 36	 emergency services, that receives patients requiring critical care or intensive care, including, but not limited to, a critical care unit, an intensive care unit or a patient care unit with neonatal intensive care or pediatric intensive care patients; B. One patient when: (1) The patient is in an operating room; or (2) The nurse is assigned to an operating room. The health care facility shall assign a minimum of one scrub assistant for each patient in an operating room in addition to the assigned direct care registered nurse; C. One patient when the patient is receiving conscious sedation; D. One patient when: (1) The patient is receiving phase 1 postanesthesia care; or (2) The patient is receiving postanesthesia care and has not attained 18 years of
25 26 27 28 29 30 31 32 33 34 35 36 37	 emergency services, that receives patients requiring critical care or intensive care, including, but not limited to, a critical care unit, an intensive care unit or a patient care unit with neonatal intensive care or pediatric intensive care patients; B. One patient when: (1) The patient is in an operating room; or (2) The nurse is assigned to an operating room. The health care facility shall assign a minimum of one scrub assistant for each patient in an operating room in addition to the assigned direct care registered nurse; C. One patient when the patient is receiving conscious sedation; D. One patient when: (1) The patient is receiving phase 1 postanesthesia care; or (2) The patient is receiving postanesthesia care and has not attained 18 years of age;

1	(1) The patients are receiving step-down or intermediate care; or
2	(2) The nurse is assigned to a patient care unit that receives patients requiring step-
3 4	down or intermediate care, including, but not limited to, a step-down or intermediate care unit;
5	G. Three patients when:
6 7	(1) The patients are receiving emergency services and do not require critical care or trauma services; or
8 9 10	(2) The nurse is assigned to a patient care unit that receives patients requiring emergency services, including, but not limited to, an emergency department or emergency room;
11 12	H. One patient when the patient is receiving emergency services and requires critical care;
13 14	I. One patient when the patient is receiving emergency services and requires trauma services;
15	J. Three patients when the patients are antepartum and not in active labor;
16 17	K. Two patients when the patients are antepartum and require continuous fetal monitoring;
18 19	L. One patient when the nurse is assigned to initiate the patient for epidural anesthesia or the nurse is assigned as the circulating nurse for a cesarean delivery;
20	M. One patient when the patient is in active labor;
21 22 23	N. One patient who is giving birth when the nurse has been assigned only to that patient and one newborn patient when the nurse has been assigned only to that newborn patient:
24	O. One newborn patient when the patient is unstable, as determined by the nurse;
25 26 27	<u>P. One patient couplet of one parent and one newborn when the parent has given birth</u> within the previous 2 hours. In the case of multiple births, one nurse must be assigned for each additional newborn when the nurse has been assigned only to that newborn;
28 29	Q. Two patient couplets of one parent and one newborn when the parent patients are postpartum;
30 31 32	<u>R.</u> Four patients when the patients are receiving postpartum or postoperative gynecological care and when the nurse has been assigned only to patients receiving postpartum or postoperative gynecological care;
33	S. Two newborn patients when:
34	(1) The patients are receiving intermediate care; or
35 36 37	(2) The nurse has been assigned to a patient care unit that receives newborn patients requiring intermediate care, including, but not limited to, a nursery that provides intermediate care;
38	T. Three patients when:
39	(1) The patients have not attained 18 years of age; or

1	(2) The nurse is assigned to a patient care unit that receives patients who have not
2	attained 18 years of age, including, but not limited to, a pediatric unit;
3	<u>U. Two patients who have not attained 18 years of age when:</u>
4	(1) The patients are receiving bone marrow transplant services; or
5 6	(2) The nurse is assigned to a patient care unit that receives bone marrow transplant patients who have not attained 18 years of age;
7	V. One patient when:
8	(1) The patient is receiving coronary care services; or
9 10	(2) The nurse is assigned to a patient care unit that receives patients requiring coronary care services;
11	W. One patient when:
12	(1) The patient requires burn care services; or
13 14	(2) The nurse is assigned to a patient care unit that receives patients requiring burn care services;
15	X. One patient when:
16	(1) The patient is receiving acute respiratory care services; or
17 18	(2) The nurse is assigned to a patient care unit that receives patients requiring acute respiratory care services;
19	Y. Three patients when:
20	(1) The patients are receiving telemetry services; or
21 22	(2) The nurse is assigned to a patient care unit that receives patients requiring telemetry services;
23	Z. Four patients when:
24	(1) The patients are receiving medical surgical care services; or
25 26	(2) The nurse is assigned to a patient care unit that receives patients requiring medical surgical care services;
27	AA. Three patients when:
28	(1) The patients are receiving observational care services; or
29 30	(2) The nurse is assigned to a patient care unit that receives patients requiring observational care services;
31	BB. Four patients when:
32	(1) The patients are receiving acute rehabilitation services; or
33 34	(2) The nurse is assigned to a patient care unit that receives patients requiring acute rehabilitation services;
35	CC. Four patients when:
36	(1) The patients are receiving specialty care services; or

1 2 3 4 5	(2) The nurse is assigned to a patient care unit receiving patients requiring specialty care services, including, but not limited to, a specialty care unit, neurological care unit, gastrointestinal unit, orthopedic unit or any other unit that is organized, operated and maintained to provide care for a specific medical condition or a specific patient population;
6	DD. Four patients when:
7	(1) The patients are receiving presurgical admissions services; or
8 9	(2) The nurse is assigned to a patient care unit that receives patients requiring presurgical admissions services;
10	EE. Four patients when:
11	(1) The patients are receiving ambulatory surgical care services or procedures; or
12 13	(2) The nurse is assigned to a patient care unit that provides ambulatory surgical care services or procedures;
14	FF. Four patients when:
15	(1) The patients are receiving psychiatric treatment or services; or
16 17	(2) The nurse is assigned to a patient care unit that receives patients requiring psychiatric treatment or services; and
18	GG. Four patients in any other patient care unit or for any other patient condition.
19 20 21 22 23	A health care facility may assign a direct care registered nurse to patients receiving triage services as long as the nurse is performing only triage functions and is able to be immediately available to patients requiring triage services arriving in a patient care unit that receives patients requiring emergency services, including, but not limited to, an emergency department or emergency room.
24 25 26 27 28	2. Intensity of care. A health care facility shall assign direct care registered nurses in a patient care unit in accordance with subsection 1 in order to meet the highest level of intensity and type of care provided in the patient care unit. If more than one requirement in subsection 1 applies to a patient, a health care facility shall assign a direct care registered nurse in accordance with the lowest numerical patient assignment applicable to the patient.
29 30 31 32 33	3. Patient need. If, in the professional judgment of a direct care registered nurse, a patient requires the assignment of more than the minimum number of direct care registered nurses required in accordance with this section, a health care facility shall assign additional direct care registered nurses to the patient consistent with the direct care registered nurse's professional judgment.
34	<u>§1795. Exception to staffing requirements</u>
35 36 37	<u>1. Declared state of emergency.</u> It is a defense to a complaint alleging a violation of section 1794 or 1796 filed against a health care facility under chapter 405 if the facility demonstrates that:
38	A. The violation resulted from a declared state of emergency; and
39 40 41	B. The facility undertook prompt and diligent efforts to maintain the staffing assignments required pursuant to sections 1794 and 1796, despite the declared state of emergency.

1 2 3	2. Local emergency event. It is a defense to a complaint alleging a violation of section 1794 or 1796 filed against a health care facility under chapter 405 if the facility demonstrates that:
4 5	A. The violation resulted from an unpredictable and uncontrollable rapid increase in patient levels at the health care facility due to a local emergency event; and
6 7 8	B. The health care facility undertook prompt and diligent efforts to maintain the staffing assignments required pursuant to sections 1794 and 1796, despite the local emergency event.
9 10	For purposes of this subsection, "local emergency event" is as defined by the department by rule.
11 12	<u>§1796. Minimum staffing requirements of direct care registered nurses in critical</u> <u>access hospitals</u>
13 14 15 16	A critical access hospital shall assign at least the number of direct care registered nurses at all times during every shift consistent with the minimum requirements established in this section. A critical access hospital may not at any time assign fewer than 2 direct care registered nurses in a patient care unit.
17 18	<u>1. Requirements beginning July 2026.</u> Beginning July 1, 2026, a critical access hospital shall assign a direct care registered nurse to no more than:
19	A. Two patients when the patients are receiving neonatal intensive care;
20	B. Four patients when:
21	(1) The patients are receiving step-down or intermediate care; or
22 23 24	(2) The nurse is assigned to a patient care unit that receives patients requiring step- down or intermediate care, including, but not limited to, a step-down or intermediate care unit;
25	C. Four patients when:
26	(1) The patients are receiving telemetry services; or
27 28	(2) The nurse is assigned to a patient care unit that receives patients requiring telemetry services;
29	D. Five patients when:
30	(1) The patients are receiving medical surgical care services; or
31 32	(2) The nurse is assigned to a patient care unit that receives patients requiring medical surgical care services; and
33	E. Five patients when:
34	(1) The patients are receiving specialty care services; or
35 36 37 38 39	(2) The nurse is assigned to a patient care unit receiving patients requiring specialty care services, including, but not limited to, a specialty care unit, neurological care unit, gastrointestinal unit, orthopedic unit or any other unit that is organized, operated and maintained to provide care for a specific medical condition or a specific patient population.
40	This subsection is repealed July 1, 2027.

1 2	<u>2. Requirements beginning July 2027.</u> Beginning July 1, 2027, a critical access hospital shall assign a direct care registered nurse to no more than:
3	A. One patient when the patient is receiving neonatal intensive care;
4	B. Three patients when:
5	(1) The patients are receiving step-down or intermediate care; or
6 7 8	(2) The nurse is assigned to a patient care unit that receives patients requiring step- down or intermediate care, including, but not limited to, a step-down or intermediate care unit;
9	C. Three patients when:
10	(1) The patients are receiving telemetry services; or
11 12	(2) The nurse is assigned to a patient care unit that receives patients requiring telemetry services;
13	D. Four patients when:
14	(1) The patients are receiving medical surgical care services; or
15 16	(2) The nurse is assigned to a patient care unit that receives patients requiring medical surgical care services; and
17	E. Four patients when:
18	(1) The patients are receiving specialty care services; or
19 20 21 22 23	(2) The nurse is assigned to a patient care unit receiving patients requiring specialty care services, including, but not limited to, a specialty care unit, neurological care unit, gastrointestinal unit, orthopedic unit or any other unit that is organized, operated and maintained to provide care for a specific medical condition or a specific patient population.
24	§1797. Department to establish critical access hospital flexibility
25 26 27	<u>1. Department to establish critical access hospital flexibility.</u> The department shall establish a process for critical access hospitals to request flexibility regarding the direct care registered nurse minimum staffing requirements set forth in section 1796.
28 29	2. Criteria. In establishing the process, the department must include the following criteria:
30 31	A. The department may, on a case-by-case basis, approve flexibility requests related to the direct care registered nurse minimum staffing requirements;
32	B. The flexibility allowances must cover a period of time not to exceed 6 months;
33 34	C. Only flexibility requests that do not jeopardize the health, safety or well-being of patients affected may be considered;
35 36	D. A critical access hospital seeking flexibility shall submit a written request with supporting evidence to the department;
37 38	E. A critical access hospital that has laid off any clinical staff within the previous 6 months is not eligible for a flexibility allowance; and

1 2 3	F. Where applicable, the department shall solicit comments from the collective bargaining agent that represents the registered nurses in a critical access hospital that is seeking flexibility.
4	<u>§1798. Staffing calculation requirements</u>
5 6	The following provisions apply to the calculation of the direct care registered nurse minimum staffing assignments required pursuant to sections 1794 and 1796.
7 8 9	<u>1. Assignment.</u> A patient must be assigned to a direct care registered nurse. A patient is considered to be assigned to a direct care registered nurse if the nurse accepts responsibility for the patient's care and meets the requirements under section 1799.
10 11 12	2. Averaging prohibited. For the purpose of calculating staffing, a health care facility may not average the number of patients or number of direct care registered nurses in a patient care unit during any one shift or over any period of time.
13 14 15 16 17 18 19 20	3. Direct care required. A health care facility may not include in the calculation an ancillary staff person or a nurse who does not provide direct, in-person, hands-on patient care, including, but not limited to, a nurse administrator, nurse supervisor, nurse manager, charge nurse or case manager. A registered nurse who is also a nurse administrator, nurse supervisor, nurse manager, charge nurse, case manager or any other health care facility administrator or supervisor may be included in the calculation of the direct care registered nurse minimum staffing assignments required pursuant to sections 1794 and 1796 if the registered nurse:
21	A. Has a current and active direct patient care assignment;
22	B. Provides direct patient care in compliance with the requirements of this chapter;
23 24 25	C. Has demonstrated current competency in providing care in the assigned patient care unit and has received orientation to the patient care unit sufficient to provide safe, therapeutic and effective care to patients in the patient care unit;
26 27 28	D. Has the principal responsibility of providing direct patient care and has no additional job duties during the time period during which the nurse has a patient assignment; and
29 30	E. Is providing relief for a direct care registered nurse during breaks, meals and other routine or expected absences from the patient care unit.
31 32 33 34 35	4. Prohibited assignments. A health care facility may not assign an ancillary staff person to perform tasks that involve the professional judgment or skill of a direct care registered nurse, including, but not limited to, patient assessment, evaluation and implementation of a nursing care plan and administration of medications, even if the provision of care is under the oversight of a direct care registered nurse.
36 37 38 39	5. Additional duties. A health care facility may not include a direct care registered nurse in the calculation unless the nurse has the principal responsibility of providing direct patient care to the assigned patient and has no additional job duties other than direct patient care, such as a nurse with triage, external communications or emergency transport duties.
40 41	<u>6. Mandatory overtime prohibited.</u> A health care facility may not impose a mandatory overtime requirement on a direct care registered nurse.

1 2 3	7. Layoffs prohibited. A health care facility may not lay off or otherwise reduce the availability of ancillary staff persons in order to meet the direct care registered nurse minimum staffing assignments required pursuant to sections 1794 and 1796.
4 5 6	8. Electronic monitoring prohibited. A health care facility may not use any form of electronic monitoring, including, but not limited to, video monitoring or other remote monitoring, to fulfill the minimum staffing requirements.
7 8 9 10	9. Planning required. A health care facility shall plan for routine fluctuations in the number of patients being treated in the facility resulting from circumstances such as admissions, discharges and transfers of patients in order to maintain minimum staffing requirements pursuant to sections 1794 and 1796.
11	§1799. Assignment of direct care registered nurses
12 13 14	A health care facility shall, no less frequently than once per shift, assign to a patient a direct care registered nurse responsible for the provision of care to the patient in accordance with this section.
15 16 17 18	1. Assignment of direct care registered nurses generally. A health care facility may not assign a direct care registered nurse to a patient unless the nurse has demonstrated current competency in providing care to patients in the patient care unit and has also received orientation to the patient care unit sufficient to provide care to patients.
19 20 21 22 23 24	2. Assignment and relief of direct care registered nurses during absences. A health care facility may assign a direct care registered nurse to relieve the originally assigned direct care registered nurse for breaks, meals or other routine or expected absences only if the relieving nurse has demonstrated to the facility current competency in providing care to patients in the patient care unit and received orientation to the patient care unit sufficient to provide care to patients.
25 26	3. Criteria. A health care facility shall include criteria for making a staffing assignment under this section in its policies and procedures.
27	<u>§1800. Use of technology</u>
28 29 30 31	1. Electronic monitoring prohibited for patient protection. A health care facility may not use any form of electronic monitoring, including, but not limited to, video monitoring or other remote monitoring to substitute for the direct observation by a direct care registered nurse or an ancillary staff person that is required for patient protection.
32 33	<u>2. Technology prohibited for nursing process.</u> A health care facility may not adopt policies or practices that:
34 35 36 37 38 39 40	A. Employ health information technology, algorithms used to achieve a medical or nursing care objective, systems based on artificial intelligence or clinical practice guidelines that limit or substitute for the direct patient care provided by an assigned direct care registered nurse in the performance of functions that are part of the nursing process, including the full exercise of professional judgment, or that limit a direct care registered nurse from acting as a patient advocate under section 1801 in the exclusive interests of the patient; or
41 42	B. Penalize a direct care registered nurse for overriding technology or guidelines prohibited in paragraph A if in the direct care registered nurse's professional judgment

1 2	and in accordance with the direct care registered nurse's scope of practice in accordance with Title 32, chapter 31 it is in the best interests of the patient to do so.
3 4 5	3. Construction. This Act may not be construed to limit the use of technology by a direct care registered nurse as part of the direct care registered nurse's typical duties and scope of practice.
6	<u>§1801. Patient advocacy</u>
7 8 9	<u>1. Patient advocacy.</u> A direct care registered nurse has a duty and right to act based on the direct care registered nurse's professional judgment, provide care in the exclusive interests of the patient and act as the patient's advocate.
10 11 12 13 14 15 16 17	2. Professional judgment. A direct care registered nurse shall exercise professional judgment in the performance of the direct care registered nurse's duties within the direct care registered nurse's scope of practice in accordance with Title 32, chapter 31 in the exclusive interests of the patient. A direct care registered nurse's actions under this subsection may not, for any purpose, be considered, relied upon or represented as a job function, authority, responsibility or activity undertaken for the purpose of serving the business, commercial, operational or other institutional interests of the direct care registered nurse's employer.
18 19 20	3. Nursing care. A direct care registered nurse shall provide competent, safe, therapeutic and effective nursing care to an assigned patient. Before accepting a patient assignment, a direct care registered nurse must:
21 22	A. Have the necessary knowledge, judgment, skills and ability to provide the required care;
23 24 25 26	B. Determine, based on the nurse's professional judgment, whether the nurse is competent to perform the nursing care needed by a patient who is in a particular patient care unit or who has a particular diagnosis, condition, prognosis or other determinative characteristic affecting nursing care; and
27 28	C. Determine, based on the nurse's professional judgment, whether acceptance of a patient assignment would expose the patient or nurse to the risk of harm.
29 30 31	4. Objections. As part of a direct care registered nurse's patient advocacy, a direct care registered nurse may object to or refuse to accept or participate in any activity, policy, practice, assignment or task in a health care facility if the direct care registered nurse:
32 33 34	A. Believes, based on the nurse's professional judgment, that the activity, policy, practice, assignment or task would violate Title 32, chapter 31 or rules adopted pursuant to that chapter or be outside the nurse's scope of practice;
35 36 37	B. Believes, based on the nurse's professional judgment, that the activity, policy, practice, assignment or task would violate the minimum staffing requirements under section 1794 or 1796 or would violate any other provision of this chapter; or
38 39 40	C. Believes, based on the nurse's professional judgment, that the nurse is not prepared by education, training or experience to fulfill the assignment without compromising the safety of a patient or jeopardizing the license of the nurse.

1 2 3	5. Interference and retaliation prohibited. A health care facility, an employee of a health care facility who is primarily responsible for managing the facility or an employee of the facility who is primarily responsible for managing patient care services may not:
4 5	A. Interfere with or prevent a direct care registered nurse from exercising professional judgment under this section;
6 7 8	B. Limit a direct care registered nurse in performing duties that are a part of the nursing process, including full exercise of professional judgment in assessment, planning, implementation and evaluation of care;
9 10	C. Limit a direct care registered nurse in acting as a patient advocate in the exclusive interests of the patient; or
11 12 13	D. Discharge from duty, threaten or otherwise retaliate against a direct care registered nurse who reports an unsafe practice or a violation of policy, federal or state law, federal regulation or state rule.
14 15	<u>6. Application of Whistleblowers' Protection Act.</u> A violation of subsection 5 is a violation of Title 26, chapter 7, subchapter 5-B.
16	§1802. Record and notice requirements
17 18 19	<u>A health care facility shall maintain and disclose records relating to actual staffing assignments and any method used to meet the requirements of this chapter in accordance with this section and rules adopted by the department.</u>
20 21	<u>1. Record contents.</u> Records maintained and disclosed under this section must include:
22	A. The number of patients in each patient care unit during each shift;
23 24	B. The identity and duty hours of each direct care registered nurse assigned to each patient in each patient care unit during each shift;
25 26	C. The identity and duty hours of each ancillary staff person for each patient care unit during each shift;
27 28 29	D. Certification that each direct care registered nurse received rest and meal breaks and the identity and duty hours of each direct care registered nurse who provided relief during the breaks;
30	E. A copy of each notice required under subsection 4; and
31 32 33 34 35	F. A description, including a list of actions taken and the date of each action, of efforts made by the health care facility to maintain the staffing assignments required pursuant to sections 1794 and 1796, if a facility does not maintain the staffing assignments required pursuant to sections 1794 and 1796 during a declared state of emergency or local emergency event pursuant to section 1795, subsection 2.
36 37	2. Required duration of records maintenance. Records under this section must be maintained for at least 3 years.
38 39 40 41	3. Records submitted to department. A health care facility shall submit all records under this section to the department as a condition of licensure under chapter 405. The chief nursing officer shall certify that records submitted to the department pursuant to this subsection completely and accurately reflect staffing assignments in each patient care unit.

1 2 3	The certification must be executed under penalty of perjury and must contain an express acknowledgment that any false statement constitutes fraud and is subject to criminal prosecution or civil penalties.
4 5	<u>4. Notice requirements.</u> A health care facility shall post in each patient care unit a notice in a form specified by department rule that:
6	A. Explains the requirements of record maintenance under this section;
7 8	B. Includes actual direct care registered nurse staffing assignments in each patient care unit during each shift;
9 10	C. Includes the actual number of ancillary staff persons and the skill mix of the ancillary staff persons in each patient care unit during each shift;
11 12	D. Identifies the variance between the required and actual staffing assignments in each patient care unit during each shift; and
13 14	E. Is visible, conspicuous and accessible to health care facility staff, patients and the public.
15 16 17	5. Records publicly accessible. Records maintained under this section must be made available to the department, direct care registered nurses, a nurse's collective bargaining agent and the public.
18	<u>§1803. Audits</u>
19 20 21	The department shall conduct periodic audits to ensure that a health care facility has implemented the direct care registered nurse minimum staffing requirements pursuant to this chapter.
22	§1804. Administrative sanctions; investigation
22 23 24 25	§1804. Administrative sanctions; investigation In addition to the penalties provided under section 1806 and licensure requirements under section 1817, the department may impose a sanction under this section in conformity with Title 5, chapter 375, subchapter 4.
23 24	In addition to the penalties provided under section 1806 and licensure requirements under section 1817, the department may impose a sanction under this section in conformity
23 24 25 26 27 28 29	In addition to the penalties provided under section 1806 and licensure requirements under section 1817, the department may impose a sanction under this section in conformity with Title 5, chapter 375, subchapter 4. 1. Notice. The department may direct by written notice a health care facility to correct any violations under this chapter and any rules adopted under this chapter in a manner and within a time frame that the department determines appropriate to ensure compliance or protect the public health. The health care facility shall correct any violations within the
23 24 25 26 27 28 29 30 31 32	In addition to the penalties provided under section 1806 and licensure requirements under section 1817, the department may impose a sanction under this section in conformity with Title 5, chapter 375, subchapter 4. 1. Notice. The department may direct by written notice a health care facility to correct any violations under this chapter and any rules adopted under this chapter in a manner and within a time frame that the department determines appropriate to ensure compliance or protect the public health. The health care facility shall correct any violations within the time frame determined by the department. 2. Investigation. The department may investigate complaints against a health care facility in order to ensure compliance with this chapter and any rules adopted under this
23 24 25 26 27 28 29 30 31 32 33 34	 In addition to the penalties provided under section 1806 and licensure requirements under section 1817, the department may impose a sanction under this section in conformity with Title 5, chapter 375, subchapter 4. 1. Notice. The department may direct by written notice a health care facility to correct any violations under this chapter and any rules adopted under this chapter in a manner and within a time frame that the department determines appropriate to ensure compliance or protect the public health. The health care facility shall correct any violations within the time frame determined by the department. 2. Investigation. The department may investigate complaints against a health care facility in order to ensure compliance with this chapter and any rules adopted under this chapter. 3. Administrative penalties. The department may impose the following

1 2 3 4 5 6 7 8 9 10 11	 B. Beginning July 1, 2027, except as provided in paragraph D, for violations of subsection 1 or sections 1794, 1796, 1798, 1799, 1800, 1801 and 1802 or rules adopted to implement this section or those sections, the department may assess a fine of not more than \$10,000 per violation. Each day a health care facility violates subsection 1 or section 1794, 1796, 1798, 1799, 1800, 1801 or 1802 constitutes a separate offense. C. Beginning July 1, 2026, for violations of section 1801, subsection 5 or a rule adopted to implement that subsection, the department may assess a fine of not more than \$12,500 per nursing shift. This paragraph is repealed July 1, 2027. D. Beginning July 1, 2027, for violations of section 1801, subsection 5 or a rule adopted to implement that subsection, the department may assess a fine of not more than \$12,500 per nursing shift.
12	\$25,000 per nursing shift.
13	<u>§1805. Civil violations</u>
14	This section governs civil violations under this chapter.
15 16 17	1. Violation of health care facility staffing requirements. This subsection applies to violations of sections 1794, 1796, 1798, 1799, 1800 and 1802 and section 1804, subsection 1.
18 19	A. A health care facility may not violate section 1794, 1796, 1798, 1799, 1800 or 1802 or section 1804, subsection 1 or a rule adopted to implement those sections.
20 21	B. A health care facility that violates paragraph A commits a civil violation for which a fine may be adjudged as follows:
22 23	(1) Beginning July 1, 2026, not more than \$5,000 per nursing shift in violation. This subparagraph is repealed July 1, 2027; and
24	(2) Beginning July 1, 2027, not more than \$10,000 per nursing shift in violation.
25	Each day a health care facility violates paragraph A is a separate offense.
26 27	2. Violation for interference with or retaliation against direct care registered nurse for objection or refusal. This subsection applies to violations of section 1801,
28	subsection 5.
29 30	A. A health care facility, an employee of a health care facility who is primarily responsible for managing the health care facility or an employee of a health care facility
31	who is primarily responsible for managing patient care services may not violate section
32	1801, subsection 5 or any rules adopted to implement that subsection.
33 34	<u>B.</u> A health care facility, an employee of a health care facility who is primarily responsible for managing the health care facility or an employee of a health care facility
34 35	who is primarily responsible for managing patient care services who violates paragraph
36	A commits a civil violation for which a fine may be adjudged as follows:
37 38	(1) Beginning July 1, 2026, not more than \$12,500 per violation. This subparagraph is repealed July 1, 2027; and
39	(2) Beginning July 1, 2027, not more than \$25,000 per violation.
40	<u>§1806. Enforcement</u>

1 2	The Attorney General may file a complaint with the District Court seeking civil penalties or injunctive relief or both for violations of this chapter.
3	<u>§1807. Complaints</u>
4 5 6	A person may file a complaint with the department against a health care facility for violations of this chapter. The department shall refer any complaint alleging a violation of section 1801, subsection 5 to the Maine Human Rights Commission.
7	<u>§1808. Rulemaking</u>
8 9 10 11	<u>The department may adopt rules to implement this chapter. The department shall rely</u> on and incorporate principles of the nursing profession in rules adopted pursuant to this section. Rules adopted pursuant to this section are major substantive rules as defined in <u>Title 5, chapter 375, subchapter 2-A.</u>
12	<u>§1809. Applicability</u>
13 14 15 16 17	The minimum staffing requirements in section 1794 apply for patients or units not mentioned in section 1796 and for all other health care facilities except for critical access hospitals. If a requirement in section 1794 and a separate requirement in section 1796 both apply to a patient, the health care facility shall assign a direct care registered nurse in accordance with the lowest numerical patient assignment applicable to the patient.
18 19	Sec. 2. 22 MRSA §1817, as repealed and replaced by PL 2007, c. 324, §4, is amended to read:
20	§1817. Issuance of licenses
21 22 23 24 25 26	The department is authorized to issue licenses to operate hospitals, sanatoriums, convalescent homes, rest homes, nursing homes, ambulatory surgical facilities and other related institutions that, after inspection, are found to comply with this chapter, chapter $404-A$ and any rules adopted by the department. An initial license may be issued for up to 12 months. A license may be renewed for up to 24 months. The fee for this temporary or conditional license is \$15 and is payable at the time of issuance of the license regardless of
27	the term. When an institution, upon inspection by the department, is found not to meet all

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- the term. When an institution, upon inspection by the department, is found not to meet all
 requirements of this chapter or department rules, the department is authorized to issue
 either:
- **1. Temporary license.** A temporary license for a specified period not to exceed 90 days, during which time corrections specified by the department must be made by the institution for compliance with this chapter, <u>chapter 404-A</u> and departmental rules, if in the judgment of the commissioner the best interests of the public will be so served; or
- Conditional license. A conditional license setting forth conditions that must be
 met by the institution to the satisfaction of the department.

36 Failure of the institution to meet any of the department's conditions immediately voids the temporary or conditional license by written notice by the department to the licensee or, 37 if the licensee cannot be reached for personal service, by notice left at the licensed premises. 38 A new application for a regular license may be considered by the department if, when and 39 40 after the conditions set forth by the department at the time of the issuance of this temporary or conditional license have been met and satisfactory evidence of this fact has been 41 furnished to the department. The department may amend, modify or refuse to renew a 42 license in conformity with the Maine Administrative Procedure Act, or file a complaint 43

with the District Court requesting suspension or revocation of any license on any of the 1 following grounds: violation of this chapter or the rules issued adopted pursuant to this 2 chapter; violation of chapter 404-A or the rules adopted by the department pursuant to 3 chapter 404-A; permitting, aiding or abetting the commission of any illegal act in that 4 institution; or conduct of practices detrimental to the welfare of a patient. Whenever, on 5 inspection by the department, conditions are found to exist that violate this chapter or 6 department rules issued adopted pursuant to this chapter or violate chapter 404-A or the 7 rules adopted by the department pursuant to chapter 404-A that, in the opinion of the 8 9 commissioner, immediately endanger the health or safety of patients in an institution or create an emergency, the department by its duly authorized agents may, under the 10 emergency provisions of Title 4, section 184, subsection 6, request that the District Court 11 suspend or revoke the license. Rules adopted pursuant to this section are routine technical 12 rules as defined in Title 5, chapter 375, subchapter 2-A. 13

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SUMMARY

15 This bill establishes the Maine Quality Care Act to ensure adequate direct care 16 registered nurse staffing assignments in health care facilities, including hospitals, 17 freestanding emergency departments and ambulatory surgical facilities, and critical access 18 hospitals to provide safe and effective patient care. It establishes minimum staffing 19 requirements for direct care registered nurses based on patient care unit and patient needs, 20 specifies the method to calculate a health care facility's compliance with the staffing 21 requirements, protects direct care registered nurses from retaliation and includes notice, 22 record-keeping and enforcement requirements. The bill also directs the Department of 23 Health and Human Services to establish a process for critical access hospitals to request flexibility regarding the minimum staffing requirements. 24