

STATE OF MAINE

IN THE YEAR OF OUR LORD

TWO THOUSAND TWENTY-SIX

**JOINT RESOLUTION RECOGNIZING FEBRUARY 2026 AS 211
MAINE MONTH**

WHEREAS, 211 Maine is a Maine-based health and human services and emergency preparedness and response helpline that provides Maine people free and confidential referrals to needed resources; and

WHEREAS, 211 Maine provides around-the-clock service statewide, offering efficient and effective responses from people employed in Maine to questions arising from the growing complexities in health, financial and human services and the needs of Maine people, and offers interpreter services to those whose first language is not English; and

WHEREAS, since 2006, 211 Maine has been a trusted lifeline for people across the State, helping individuals and families to find local services such as utility assistance, housing or shelter and transportation by answering over 62,000 calls, texts and emails amounting to over 187,000 minutes in 2025; and

WHEREAS, 211 Maine provides emergency operations support during times of natural and other disasters, including assisting the Department of Defense, Veterans and Emergency Management, Maine Emergency Management Agency, fielding calls from those impacted by windstorms and floods, collecting critical data and helping people find winter warming shelters or cooling centers; and

WHEREAS, this past year, 211 Maine directly distributed over \$236,000 in emergency heating assistance, helping residents to avoid spending winter nights in the cold or their utilities from being shut off; and

WHEREAS, 211 Maine handles a number of specialized services and partnerships, including the opiate helpline and the gambling helpline and serving as the centralized access point for the Help Me Grow Maine program and is also a resource for finding information about needs such as tax preparation and browntail moth caterpillar prevention, mitigation and treatment; and

WHEREAS, 211 Maine provides a powerful example of how the government and nonprofit and private sectors can work together to improve the quality of life of the people of Maine; now, therefore, be it

RESOLVED: That We, the Members of the One Hundred and Thirty-second Legislature now assembled in the Second Regular Session, on behalf of the people we represent, take this opportunity to recognize February 2026 as 211 Maine Month.