

2019 Annual Compliance Report

State of Maine Workers' Compensation Board



January 1, 2019—December 31, 2019

Office of Monitoring, Audit & Enforcement

John Rohde, Esq.
Executive Director/Chair

27 State House Station
Augusta, Maine 04333-0027
(207) 287-3751

**MAINE WORKERS' COMPENSATION BOARD
2019 ANNUAL COMPLIANCE REPORT**

Table of Contents

Section	Page
Executive Summary	1-3
Annual Compliance Summary	4
High Compliance Performers	5
Lost Time First Report Filings	6
Initial Indemnity Payments	7
Initial Memorandum of Payment Filings	8
Initial Indemnity Notice of Controversy Filings	9
Wage Information	10
Utilization Analysis	11
In-State vs. Out-of-State Comparisons	12
Volume by Type of Insurer	13
Compliance by Type of Insurer	14
Entity Overview	15-16
Quarterly and Annual Insurance Group Compliance Charts	17-62

Tables

#	Title	Page
1	Quarterly Compliance Reports	4
2	Annual Compliance	4
3	Percentage Change Over Time	4
4	Lost Time First Report Filings: Timeliness Distribution	6
5	Lost Time First Report Filings: % of Insurers Above vs. Below 85% Benchmark	6
6	Initial Indemnity Payments: Timeliness Distribution	7
7	Initial Indemnity Payments: % of Insurers Above vs. Below 87% Benchmark	7
8	Initial Memorandum of Payment Filings: Timeliness Distribution	8
9	Initial Memorandum of Payment Filings: % of Insurers Above vs. Below 85% Benchmark	8
10	Initial Indemnity Notice of Controversy Filings: Timeliness Distribution	9
11	Initial Indemnity Notice of Controversy Filings: % of Insurers Above vs. Below 90% Benchmark	9
12	Wage Statement: Timeliness Distribution	10
13	Fringe Benefit Worksheet: Timeliness Distribution	10
14	Utilization Analysis: % of Lost Time First Reports Denied	11
15	Utilization Analysis: % of Claims for Compensation Denied	11

Charts

#	Title	Page
1	Lost Time First Report Filings: Timeliness Distribution	6
2	Lost Time First Report Filings: % of Insurers Above vs. Below 85% Benchmark	6
3	Lost Time First Report Filings: Compliance Trend	6
4	Initial Indemnity Payments: Timeliness Distribution	7
5	Initial Indemnity Payments: % of Insurers Above vs. Below 87% Benchmark	7
6	Initial Indemnity Payments: Compliance Trend	7
7	Initial Memorandum of Payment Filings: Timeliness Distribution	8
8	Initial Memorandum of Payment Filings: % of Insurers Above vs. Below 85% Benchmark	8
9	Initial Memorandum of Payment Filings: Compliance Trend	8
10	Initial Indemnity Notice of Controversy Filings: Timeliness Distribution	9
11	Initial Indemnity Notice of Controversy Filings: % of Insurers Above vs. Below 90% Benchmark	9
12	Initial Indemnity Notice of Controversy Filings: Compliance Trend	9
13	Wage Statement: Timeliness Distribution	10
14	Fringe Benefit Worksheet: Timeliness Distribution	10
15	Utilization Analysis: Distribution of Lost Time First Reports	11
16	Utilization Analysis: Lost Time First Reports	11
17	Utilization Analysis: Claims for Compensation	11

#	Appendices	Page
A	Insurance Group Compliance – Lost Time FROI Filings and Initial Indemnity Payments	A1-16
B	Insurance Group Compliance – Initial MOP and Initial Indemnity NOC Filings	B1-16
C	In-State Group Compliance – Lost Time FROI Filings and Initial Indemnity Payments	C1-2
D	In-State Group Compliance – Initial MOP and Initial Indemnity NOC Filings	D1-2
E	Out-of-State Group Compliance – Lost Time FROI Filings and Initial Indemnity Payments	E1-4
F	Out-of-State Group Compliance – Initial MOP and Initial Indemnity NOC Filings	F1-5
G	Type of Insurer Group Compliance – Lost Time FROI Filings and Initial Indemnity Payments	G1-5
H	Type of Insurer Group Compliance – Initial MOP and Initial Indemnity NOC Filings	H1-5

On October 13, 2020 the Maine Workers' Compensation Board of Directors approved the 2019 Annual Compliance Report (January 1, 2019 through December 31, 2019). This report represents the efforts of the Office of Monitoring, Audit and Enforcement (MAE Program) and the workers' compensation community.

I. HISTORY

In 1997, the Maine Legislature, with the support of Governor Angus S. King, Jr., enacted Public Law 1997, Chapter 486 to establish the Office of Monitoring, Audit, and Enforcement with the goals of: (1) providing timely and reliable data to policymakers; (2) monitoring and auditing payments and filings; and (3) identifying those insurers, self-administered employers, and third-party administrators (collectively "insurers") not complying with minimum standards.

II. COMPLIANCE OVERVIEW

The 2019 quarterly compliance in Table 1 represents static results based upon data received by the deadline for each quarter. This 2019 Annual Compliance Report represents static results based upon data received by May 1, 2020.

A. Lost Time First Report Filings

The Board's benchmark for lost time first report (FROI) filings within 7 days is 85%.

- **Benchmark Not Met.** Eighty-two percent (82%) of lost time FROI filings were within 7 days.

B. Initial Indemnity Payments

The Board's benchmark for initial indemnity payments within 14 days is 87%.

- **Benchmark Not Met.** Eighty-six percent (86%) of initial indemnity payments were within 14 days.

C. Initial Memorandum of Payment Filings

The Board's benchmark for initial Memorandum of Payment (MOP) filings within 17 days is 85%.

- **Benchmark Not Met.** Eighty-four percent (84%) of initial MOP filings were within 17 days.

D. Initial Indemnity Notice of Controversy Filings

The Board's benchmark for initial indemnity Notice of Controversy (NOC) filings within 14 days is 90%.

- **Benchmark Exceeded.** Ninety-four percent (94%) of initial indemnity NOC filings were within 14 days.

E. Wage Information

The Board's benchmark for (WCB-2 and WCB-2b) filings within 30 days of the employer receiving notice or knowledge of incapacity is 75%. This benchmark was implemented on July 1, 2019.

- **Benchmark Not Met.** Seventy-one percent of wage forms were received within 30 days and 71% of fringe benefit forms were received within 30 days.

F. Utilization Analysis

Twenty percent (20%) of all lost time first reports were "denied" and forty-three percent (43%) of all claims for compensation were denied.

III. CAVEATS & EXPLANATIONS

A. General

- Question marks (“?”) within this report indicate that the insurer did not provide all the data required to measure compliance.

B. Lost Time First Report Filings

- Compliance with the lost time first report filing obligation exists when the lost time first report is filed (accepted Electronic Data Interchange (EDI) transaction, with or without errors) within 7 days of the employer receiving notice or knowledge of an employee injury that has caused the employee to lose a day’s work.
- When a medical only first report was received and later converted to a lost time first report, if the received date minus the date of the employer’s notice or knowledge of incapacity was less than zero, the filing was considered compliant.

C. Initial Indemnity Payments

- Compliance with the Initial Indemnity Payment obligation exists when the check is mailed within the later of: (a) 14 days after the employer’s notice or knowledge of incapacity or (b) the first day of compensability plus 6 days.

D. Initial Memorandum of Payment Filings

- Compliance with the Initial Memorandum of Payment filing obligation exists when the MOP is received within 17 days of the employer’s notice or knowledge of incapacity.

E. Initial Indemnity Notice of Controversy Filings

- Measurement excludes filings submitted with full denial reason codes 3A-3H (No Coverage).
- Compliance with the Initial Indemnity Notice of Controversy filing obligation exists when the NOC is filed (accepted EDI transaction, with or without errors) within 14 days of the employer receiving notice or knowledge of the incapacity or death.

F. Wage Information

- Compliance with this benchmark (WCB-2 and WCB-2b forms) exists when the wage information is filed within 30 days of the employer receiving notice or knowledge of incapacity. Note: This benchmark began in July of 2019.

IV. COMPLETED AUDITS

The Board conducts compliance audits of insurers to ensure that all obligations under the Workers' Compensation Act are met. The functions of the audit program include, but are not limited to: ensuring that all reporting requirements of the Board are met, auditing the timeliness of benefit payments, auditing the accuracy of indemnity payments, evaluating claims-handling techniques, and determining whether claims are unreasonably contested.

The following had audits completed in 2019:

Auditee (alpha order)	Total Penalties
Bath Iron Works	\$3,000.00
Cherokee Insurance Company	\$2,700.00
Electric Insurance	\$3,500.00
Great American Insurance Group	\$1,150.00
Nationwide Mutual Insurance	\$8,450.00
Old Republic Insurance	\$14,225.00
T.H.E. Insurance	\$625.00

This 2019 Annual Compliance Report was prepared by the following MAE staff members:

Name	Position	Annual Report Role
Seanna Crasnick	Deputy General Counsel	Editor
Carrie Ellis	Management Analyst II	Research & Compilation
Dolores Toothaker	Office Associate II	Administrative Support

Annual Compliance Summary

Table 1 Quarterly Compliance Reports

	Benchmark	First Quarter	Second Quarter	Third Quarter	Fourth Quarter
Lost Time First Report Filings Received within 7 Days	85%	83%	83%	82%	81%
Initial Indemnity Payments Made within 14 Days	87%	87%	86%	86%	86%
Initial Memorandum of Payment Filings Received within 17 Days	85%	85%	85%	82%	84%
Initial Indemnity Notice of Controversy Filings Received within 14 Days	90%	93%	93%	94%	95%
Wage Information (WBC-2) Received with 30 days of an employer's notice of knowledge of a claim for compensation	75%	N/A	N/A	71%	70%
Wage Information (WCB-2B) Received with 30 days of an employer's notice of knowledge of a claim for compensation	75%	N/A	N/A	71%	71%

Table 2 Annual Compliance

	1997[1]	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
Lost Time First Report Filings Received within 7 Days	37%	86%	87%	85%	85%	84%	83%	83%	83%	83%	82%
Initial Indemnity Payments Made within 14 Days	59%	89%	89%	90%	91%	90%	87%	89%	90%	88%	86%
Initial Memorandum of Payment Filings Received within 17 Days	57%	86%	89%	89%	90%	89%	86%	88%	89%	87%	84%
Initial Indemnity Notice of Controversy Filings Received within 14 Days		94%	95%	95%	95%	94%	94%	93%	93%	94%	94%

Table 3 Percentage Over Time

	1997[1]	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019
Lost Time First Report Filings Received within 7 Days	0%	135%	138%	132%	133%	128%	126%	126%	127%	125%	122%
Initial Indemnity Payments Made within 14 Days	0%	50%	50%	51%	52%	51%	47%	50%	51%	48%	45%
Initial Memorandum of Payment Filings Received within 17 Days	0%	52%	56%	56%	58%	56%	52%	56%	57%	52%	48%
Initial Indemnity Notice of Controversy Filings Received within 14 Days		3%	4%	4%	4%	2%	3%	1%	1%	3%	3%

[1] Based on sample data.

High Compliance Performers

Entities large and small have developed the policies, processes and systems necessary to achieve or exceed the benchmark compliance levels relative to form filing, as well as the initial indemnity payments that put money into injured Maine employees' households. The Board wishes to recognize them for their excellence in these areas.

These high-performing entities run the gamut of size, location and organization type, i.e. insurer, TPA, self-insured self-administered employer.

Benchmark Category:	First Report Filings	Initial Payments	Initial MOP Filings	Initial NOC Filings
---------------------	----------------------	------------------	---------------------	---------------------

Insurers/TPAs				
Cannon Cochran Management Services	89%	87%	86%	96%
Cianbro Corporation	100%	100%	100%	100%
Cross Insurance	95%	95%	95%	100%
Electric Insurance	92%	100%	100%	100%
FutureComp	97%	87%	90%	98%
QBE Insurance	87%	100%	100%	100%
Sedgwick Claims Management Services	90%	93%	93%	98%
Synernet	90%	95%	93%	97%

Self-Insureds				
Bath Iron Works	96%	94%	94%	100%
Maine Motor Transport Association	94%	100%	100%	100%
Maine Municipal Association	95%	94%	95%	98%
Maine School Management Association	93%	92%	93%	95%
State of Maine Workers' Comp. Trust	91%	94%	96%	97%

Board Benchmarks:

- 85% of Lost Time First Report filings received within 7 days
- 87% of Initial Indemnity Payments made within 14 days
- 85% of Initial Memorandum of Payment filings received within 17 days
- 90% of Initial Indemnity Notice of Controversy filings received within 14 days

Qualifications:

- Must have filed more than one MOP in the year.
- Must have filed more than one NOC in the year.

LOST TIME FIRST REPORT OF INJURY FILINGS

Chart 1: Timeliness Distribution

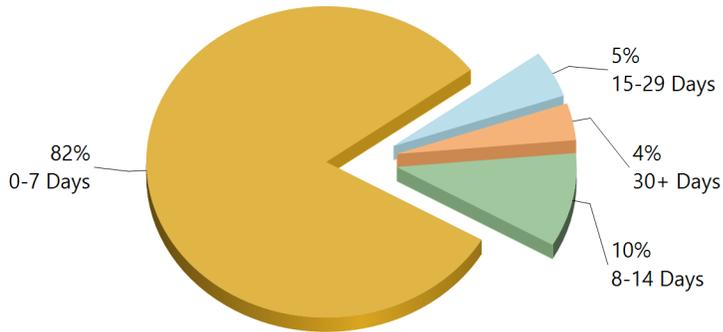


Table 4: Received Within

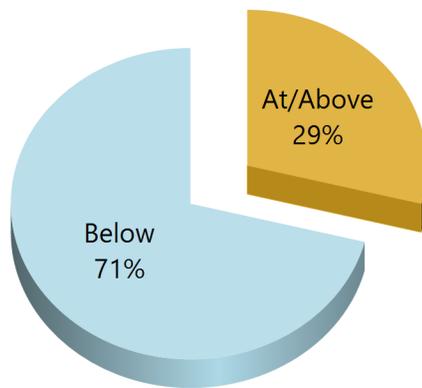
0-7 Days	11,364	82%
8-14 Days	1,359	10%
15-29 Days	675	5%
30+ Days	533	4%
? Days	0	0%
Total	13,931	100%

*The percentages may not always add to 100% due to rounding

Table 5: Above vs Below Benchmark

At/Above	21	29%
Below	53	71%
Total	74	100%

Chart 2: % of Insurers At/Above vs. Below 85% Benchmark



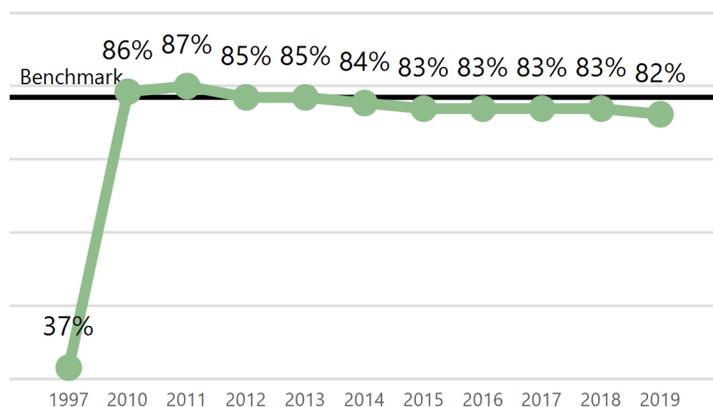
Summary

The Board received 13,931 lost time first reports. This represents 361 fewer reports than in 2018.

The 2019 compliance rate of 82% for lost time first report filings is slightly less as the 2018 compliance rate. As can be seen on Chart 2, 29% of insurers were at or above the benchmark in 2019, a slight increase over 2018, which had 21% at or above the benchmark.

Incorrect or unknown employer UIAN numbers continue to be an issue. Accurate UIAN data ensures that claims received at the Board are linked to the appropriate insurance policy and claim administrator in a timely manner, thus reducing workloads for all parties. Attention will continue to be placed on improving this area.

Chart 3: Compliance Trend



INITIAL INDEMNITY PAYMENTS

Chart 4: Timeliness Distribution

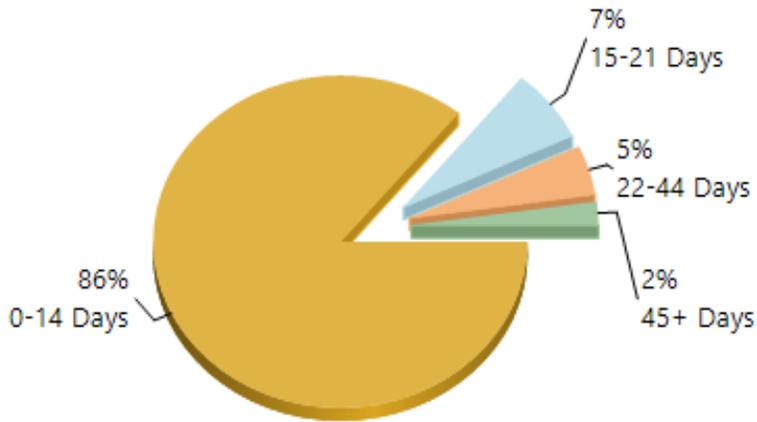


Table 6: Received Within

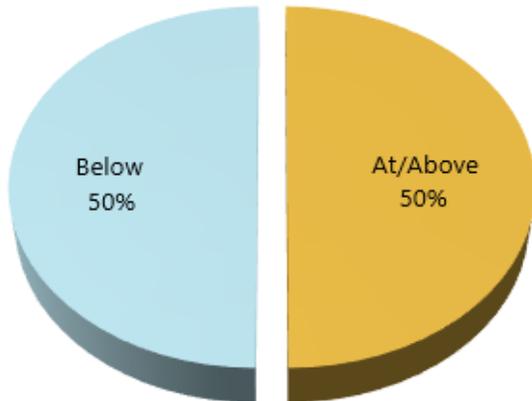
0-14 Days	3,117	86%
15-21 Days	247	7%
22-44 Days	172	5%
45+ Days	82	2%
? Days	4	0%
Total	3,622	100%

*The percentages may not always add to 100% due to rounding

Table 7: Above vs Below Benchmark

At/Above	36	50%
Below	36	50%
Total	72	100%

Chart 5: % of Insurers At/Above vs. Below 87% Benchmark



Summary

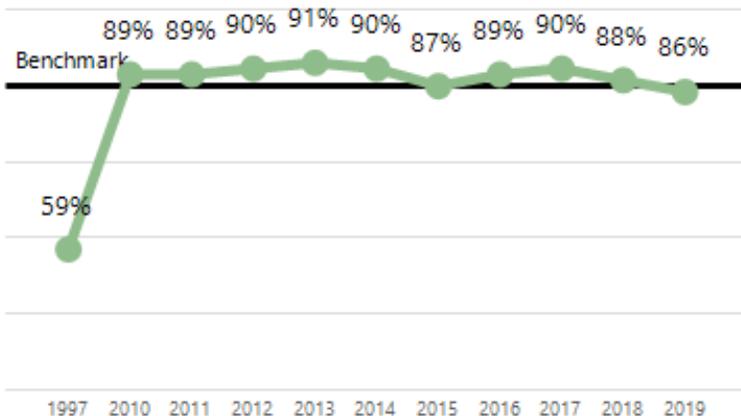
Injured workers in the State of Maine continue to benefit from the high (86%) compliance rate of initial indemnity payments.

In fact, compliance has improved by 27 percentage points since monitoring began, from 59% to 86%, resulting in Maine households receiving much-needed money on time.

On a broader level, timely initial indemnity payments are a key factor in controlling workers' compensation claim costs.

However, as can be seen in Chart 5, work still remains in this area. Analysis will continue to focus on identifying best practices followed by those with high compliance rates in order to identify solutions that might help those at the other end of the spectrum to improve their results.

Chart 6: Compliance Trend



INITIAL MEMORANDUM OF PAYMENT FILINGS

Chart 7: Timeliness Distribution

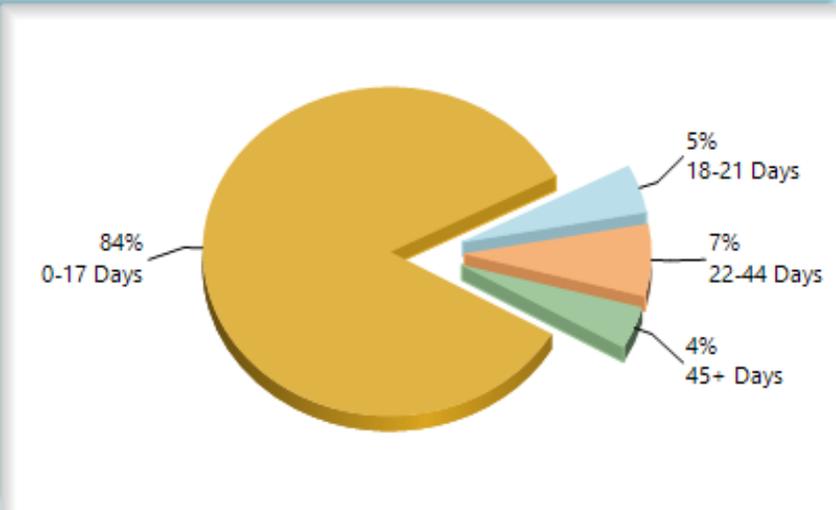


Table 8: Received Within

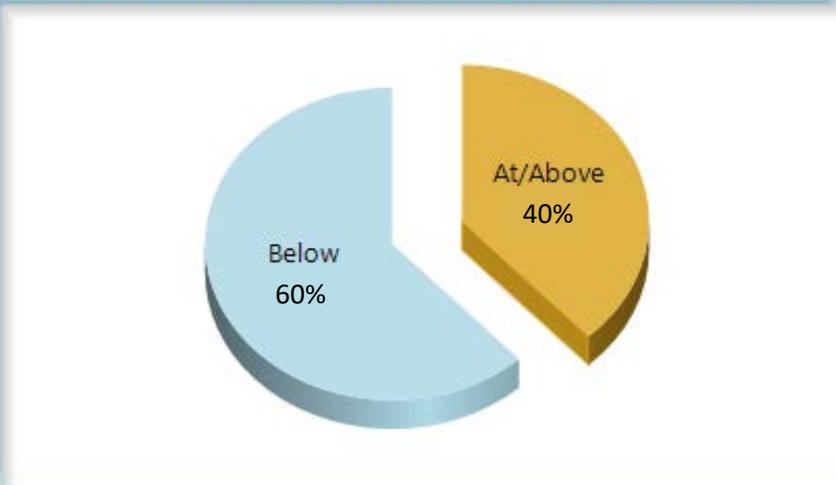
0-17 Days	3,040	84%
18-21 Days	171	5%
22-44 Days	255	7%
45+ Days	152	4%
? Days	4	0%
Total	3,622	100%

*The percentages may not always add to 100% due to rounding

Table 9: Above vs Below Benchmark

At/Above	29	40%
Below	43	60%
Total	72	100%

Chart 8: % of Insurers At/Above vs. Below 85% Benchmark



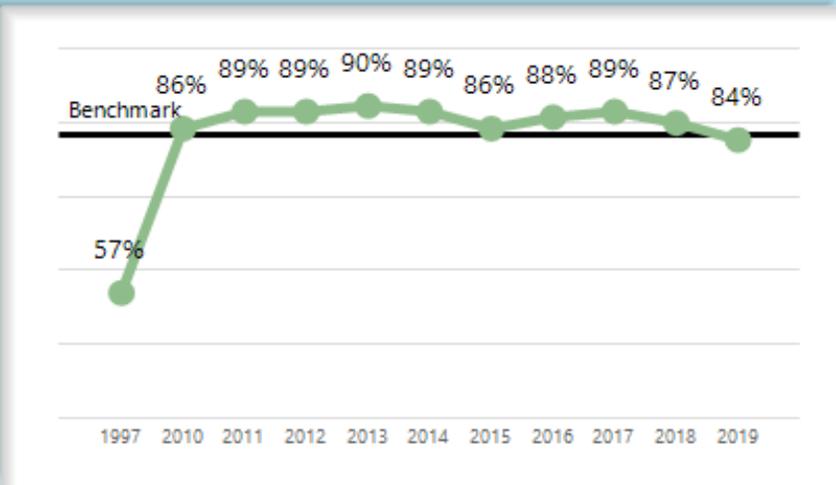
Summary

Studies by the Workers' Compensation Research Institute indicate that proper claims administration and timely payment of claims reduces both the overall cost of claims and also the time required to process a claim through the dispute resolution system.

As can be seen in Chart 7, the benchmark was not met, but as Chart 8 indicates, sixty percent of all insurers are below benchmark, showing a significant opportunity for improvement going forward.

While a Memorandum of Payment filing does not have the same tangible benefit to the injured employee as the payment itself, it is a key indicator of how well insurers are complying with the administrative requirements of the Act.

Chart 9: Compliance Trend



INITIAL INDEMNITY NOTICE OF CONTROVERSY FILINGS

Chart 10: Timeliness Distribution

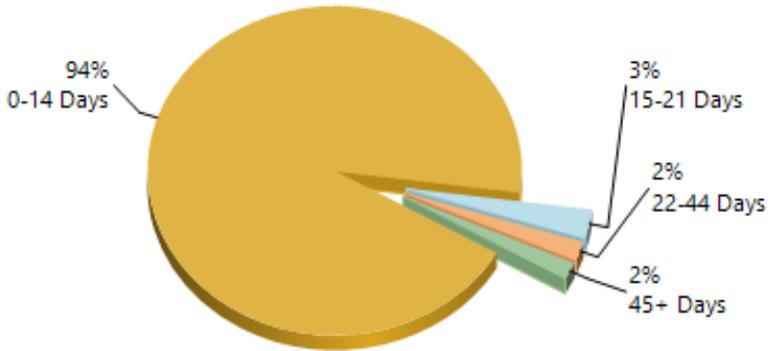


Table 10: Received Within

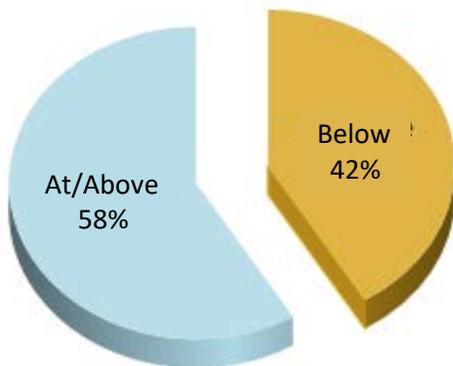
0-14 Days	2,587	94%
15-21 Days	77	3%
22-44 Days	50	2%
45+ Days	46	2%
? Days	0	0%
Total	2,760	100%

*The percentages may not always add to 100% due to rounding

Table 11: Above vs Below Benchmark

At/Above	31	58%
Below	22	42%
Total	53	100%

Chart 11: % of Insurers At/Above vs. Below 90% Benchmark



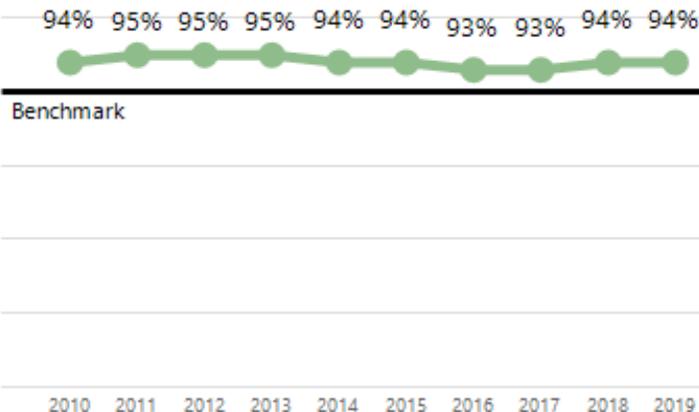
Summary

The benchmark for the timely filing of the Initial Indemnity Notice of Controversy was changed from 17 to 14 days effective 2007.

In 2018 there were 1% fewer filings in the dispute resolution system at the Board compared to 2019. The compliance stayed the same for this performance indicator.

67% of insurers were at or above benchmark last year, however that percentage has decreased 9 percentage points to 58% in 2019.

Chart 12: Compliance Trend



WAGE INFORMATION

Wage information (WCB-2 and WCB-2B forms) must be filed within 30 days of an employer's notice or knowledge of a claim for compensation (Title 39-A M.R.S.A. Section 303). This includes both compensated and controverted claims where a claim for compensation has been made.

Chart 13: Wage Statements Due Distribution

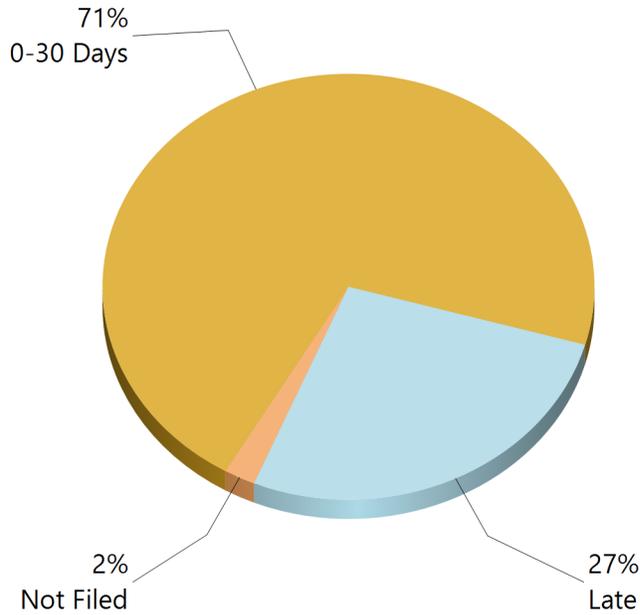


Table 5: Wage Statements Due

0-30 Days	5,861	71%
Late	2,217	27%
Not Filed	170	2%
Total	8,248	100%

Wage Statement(s) Received: 5,585 (74%) of the 7,497 Wage Statement(s) that were received this year were filed timely, 1,912 (26%) were filed late.

Chart 14: Fringe Benefit Worksheets Due Distribution

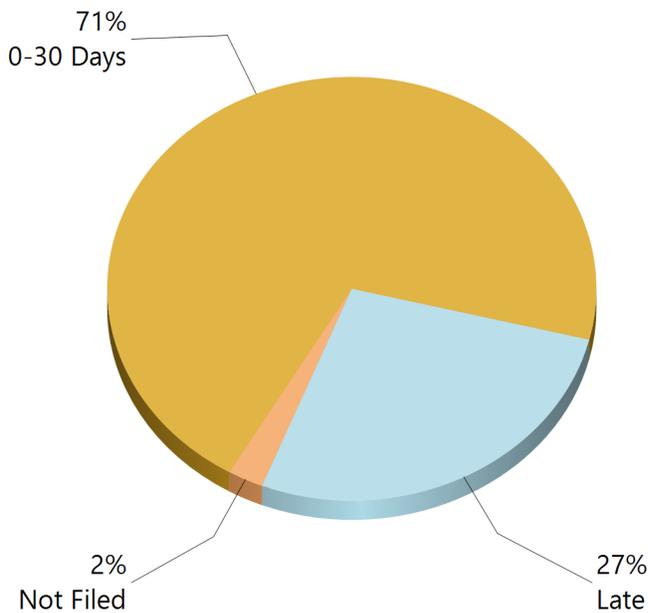


Table 6: Fringe Worksheets Due

0-30 Days	5,818	71%
Late	2,236	27%
Not Filed	194	2%
Total	8,248	100%

Fringe Benefit Worksheet(s) Received: 5,555 (74%) of the 7,477 Fringe Benefit Worksheet(s) received this year were filed timely, 1,922 (26%) were filed late.

UTILIZATION ANALYSIS

Summary

Of the 13,931 lost time First Report filings in 2019, 54% resulted in the employee returning to work within the waiting period. Also, 20% of all lost time First Reports and 43% of all claims for compensation were “denied” in 2019.

The number of initial indemnity NOCs filed by an insurer, contrasted with the number of Initial MOPs filed by the insurer, may be used as one of many claims administration indicators that result in an insurer being referred for audit for possible violations of the Act.

Chart 15 Distribution of Lost Time First Reports

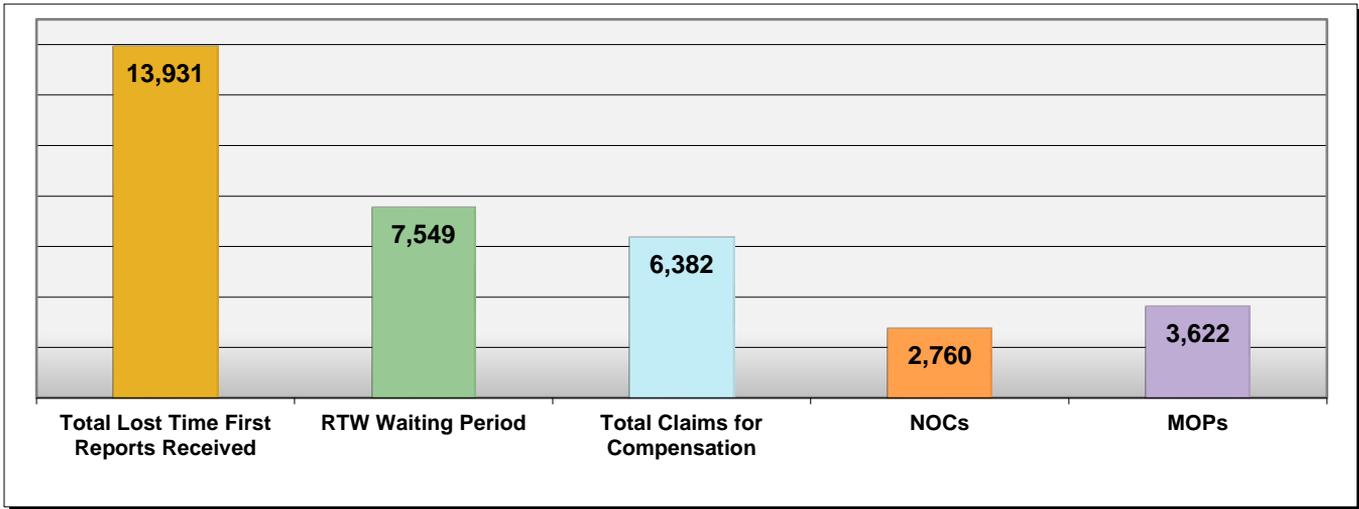


Table 14 % of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

2019	20%
2018	19%
2017	20%

Table 15 % of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

2019	43%
2018	43%
2017	44%

Chart 16 Lost Time First Reports Analysis

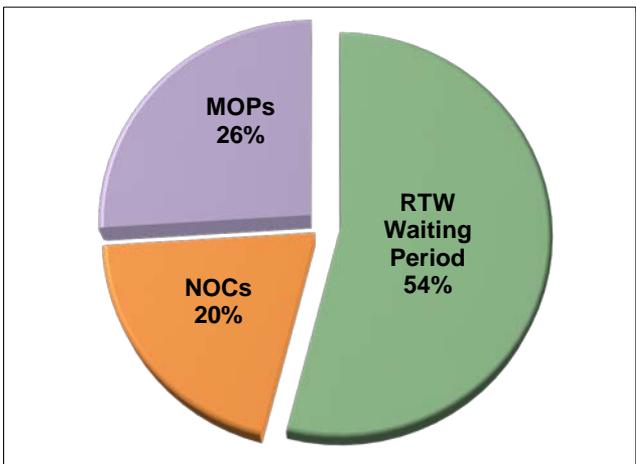
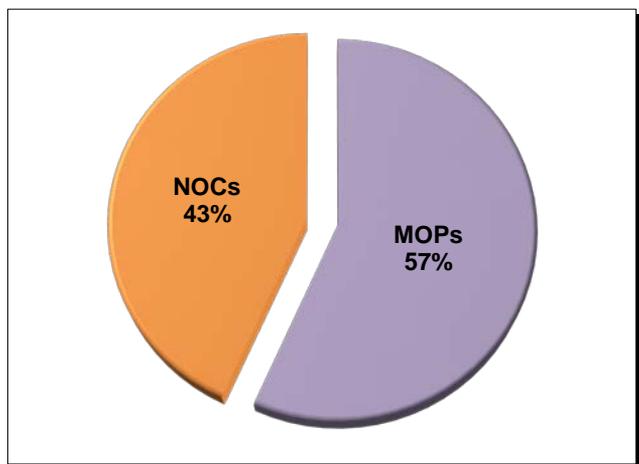


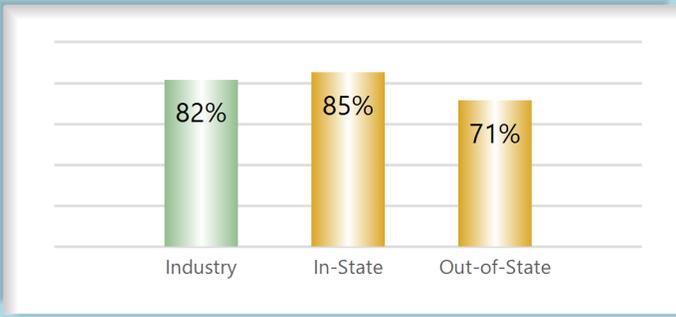
Chart 17 Claims for Compensation Analysis



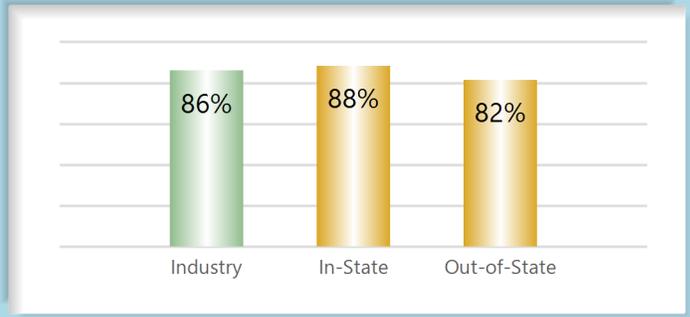
In-State vs. Out-of-State Comparisons

As can be seen in the charts below, In-State insurers out-perform their Out-of-State counterparts in all four benchmarks. In-State insurers also make up roughly two-thirds of all filings.

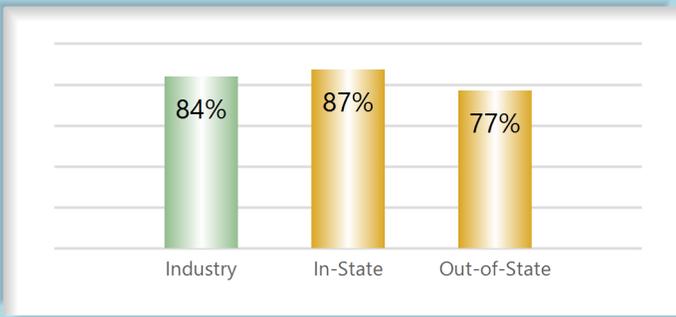
Lost Time First Report Filings Compliance



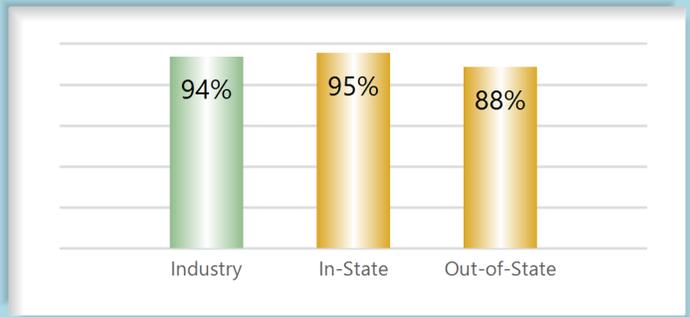
Initial Indemnity Payments Compliance



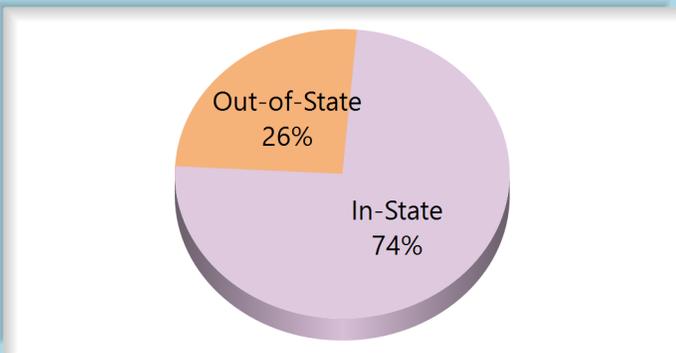
Initial MOP Filings Compliance



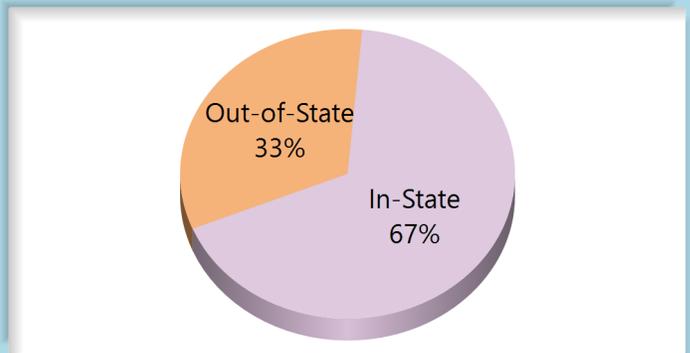
Initial Indemnity NOC Filings Compliance



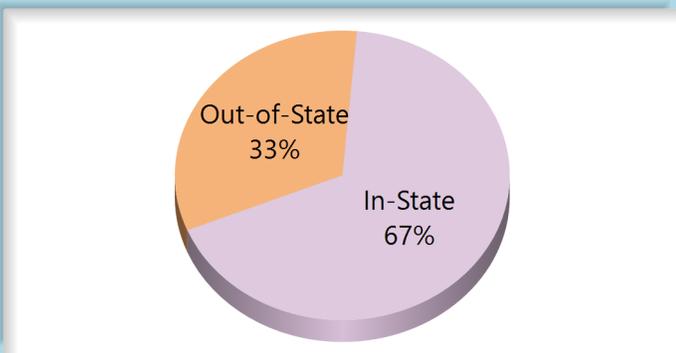
% of Lost Time First Report Filings



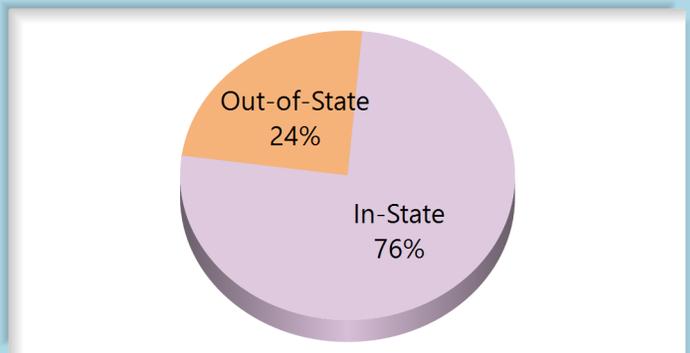
% of Initial Indemnity Payments



% of Initial MOP Filings

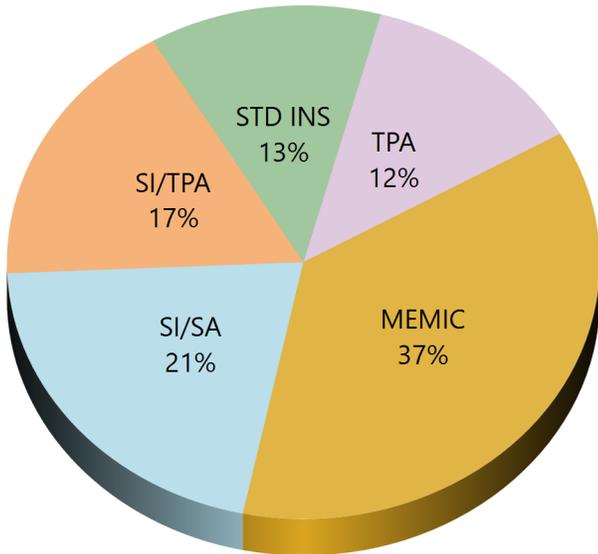


% of Initial Indemnity NOC Filings

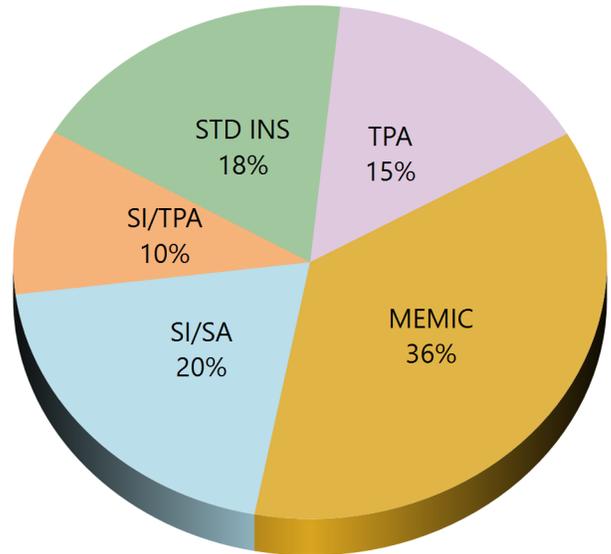


Volume by Type of Insurer

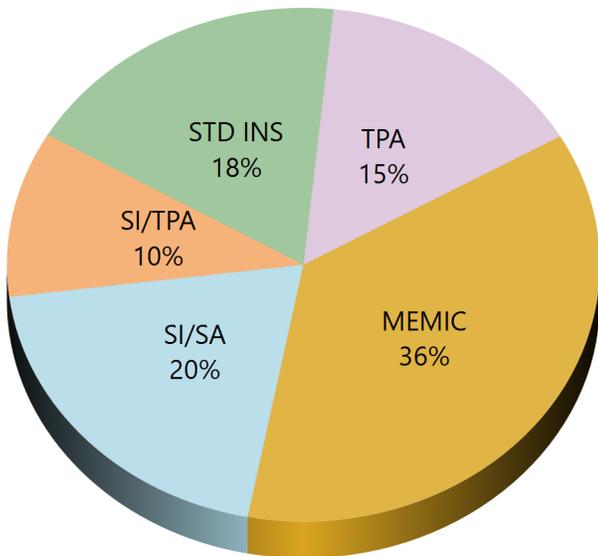
Lost Time First Report Filings



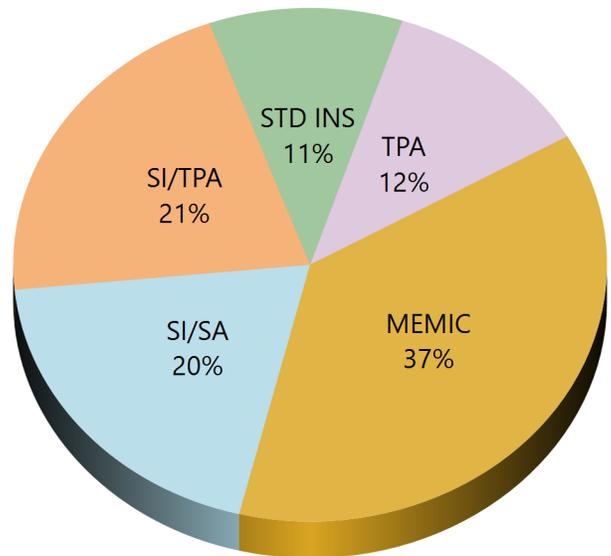
Initial Indemnity Payments



Initial Memorandum of Payment Filings



Initial Indemnity Notice of Controversy Filings

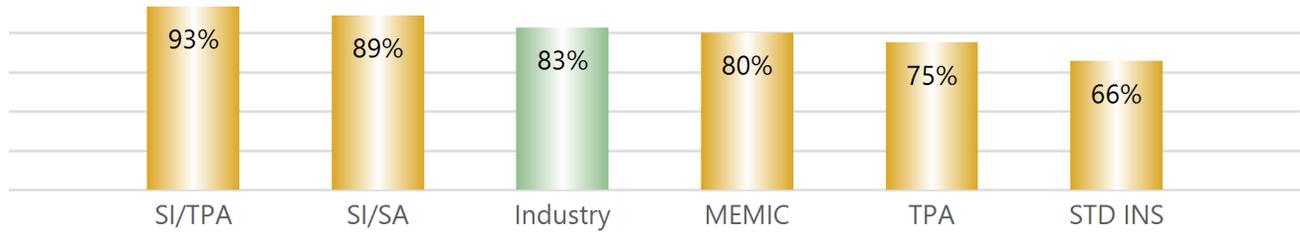


KEY:

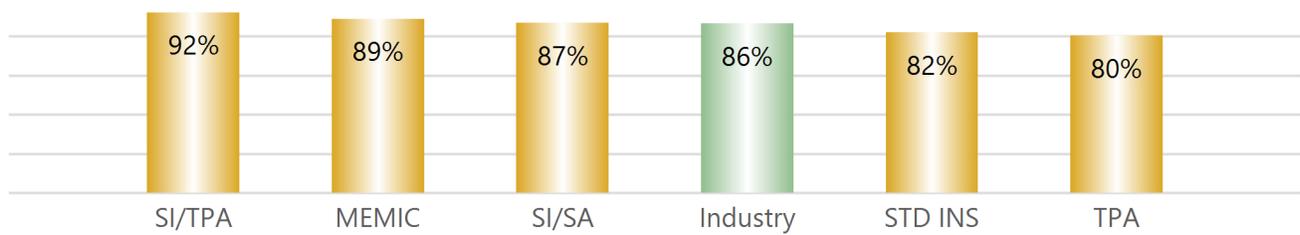
- SI/SA** Self-Insured, Self-Administered Employer
- SI/TPA** Self-Insured, TPA-Administered Employer
- STD INS** Standard Insurer (excluding MEMIC), Self-Administered
- TPA** Standard Insurer (excluding MEMIC), TPA-Administered

Compliance by Type of Insurer

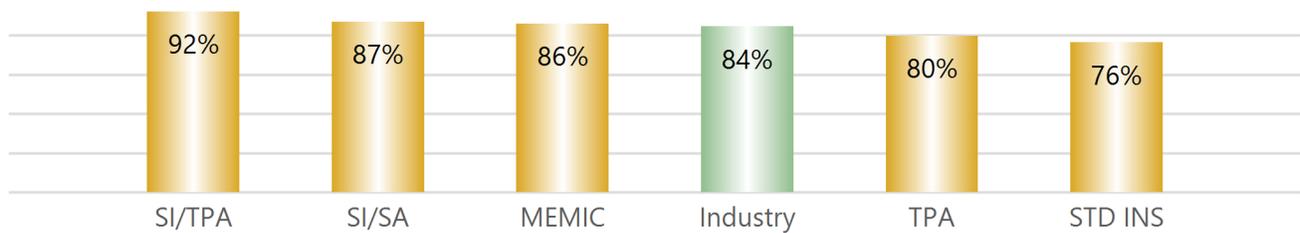
Lost Time First Report Filings: Benchmark = 85%



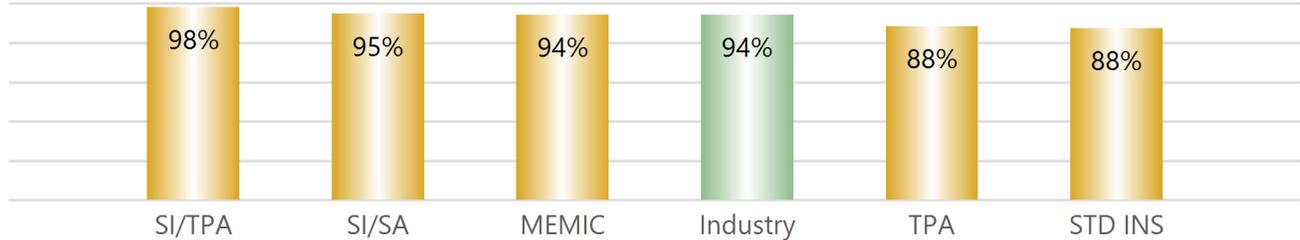
Initial Indemnity Payments: Benchmark = 87%



Initial Memorandum of Payment Filings: Benchmark = 85%



Initial Indemnity Notice of Controversy Filings: Benchmark = 90%



KEY:

- SI/SA** Self-Insured, Self-Administered Employer
- SI/TPA** Self-Insured, TPA-Administered Employer
- STD INS** Standard Insurer (excluding MEMIC), Self-Administered
- TPA** Standard Insurer (excluding MEMIC), TPA-Administered

ENTITY OVERVIEW

Insurance Group	FROI Compliance Benchmark: 85%	PAY Compliance Benchmark: 87%	MOP Compliance Benchmark: 85%	NOC Compliance Benchmark: 90%
ACADIA INSURANCE	71%	79%	89%	77%
ACCIDENT FUND INSURANCE*	20%	50%	25%	No filings
AIG INSURANCE	82%	80%	87%	90%
AIM MUTUAL*	40%	100%	100%	100%
ALTERNATIVE SERVICE CONCEPTS LLC*	67%	100%	0%	No filings
AMTRUST INSURANCE	51%	83%	78%	83%
ARCH INSURANCE	63%	63%	61%	56%
ARROW MUTUAL INSURANCE*	0%	No filings	No filings	No filings
BATH IRON WORKS	96%	94%	94%	100%
BERKSHIRE HATHAWAY INSURANCE*	0%	80%	0%	No filings
BROADSPIRE SERVICES	75%	90%	85%	92%
BROTHERHOOD MUTUAL INSURANCE COMPANY*	0%	100%	100%	No filings
CANNON COCHRAN MANAGEMENT SERVICES	89%	87%	86%	96%
CHEROKEE INSURANCE*	50%	100%	0%	No filings
CHESTERFIELD SERVICES*	0%	100%	50%	No filings
CHUBB INSURANCE	75%	84%	84%	92%
CIANBRO CORPORATION*	100%	100%	100%	100%
CINCINNATI INSURANCE*	No filings	100%	0%	No filings
CNA INSURANCE	33%	83%	33%	100%
CONSTITUTION STATE SERVICES	53%	93%	79%	83%
CONTINENTAL INDEMNITY*	100%	100%	100%	No filings
CORVEL ENTERPRISE COMP	33%	42%	37%	45%
COTTINGHAM & BUTLER CLAIMS SERVICES	56%	35%	41%	75%
CROSS INSURANCE	95%	95%	95%	100%
EASTERN ALLIANCE INSURANCE	73%	93%	92%	100%
ELECTRIC INSURANCE	92%	100%	100%	100%
EMPLOYERS HOLDING INSURANCE*	40%	100%	100%	100%
ESIS	55%	63%	71%	85%
EVEREST REINS HOLDINGS GROUP*	50%	100%	0%	No filings
FAIRFAX FINANCIAL GROUP*	60%	0%	0%	100%
FEDERATED MUTUAL INSURANCE	74%	64%	14%	100%
FRANKENMUTH INSURANCE*	100%	No filings	No filings	100%
FUTURECOMP	97%	87%	90%	98%
GALLAGHER BASSETT SERVICES	70%	79%	80%	78%
GREAT AMERICAN INSURANCE*	20%	50%	0%	No filings
GREAT FALLS INSURANCE*	80%	100%	100%	100%
GREAT WEST INSURANCE*	0%	100%	67%	No filings
GUARD INSURANCE	55%	79%	71%	0%
HANNAFORD BROTHERS	62%	56%	54%	73%
HANOVER INSURANCE	59%	67%	63%	86%
HARTFORD INSURANCE	75%	88%	83%	83%

*No compliance chart in report

ENTITY OVERVIEW

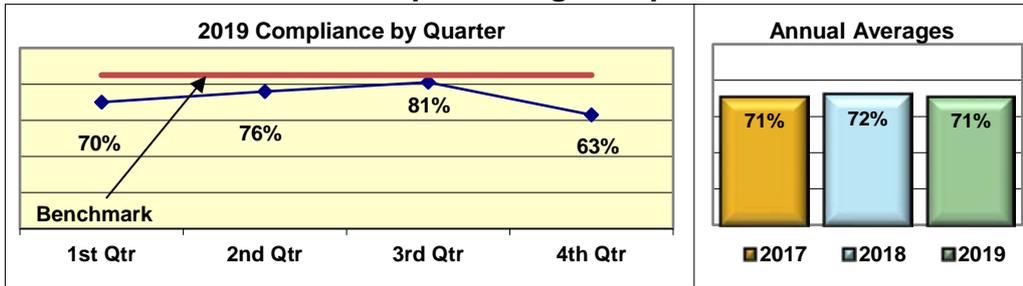
HELMSMAN MANAGEMENT SERVICES	50%	77%	69%	63%
LIBERTY MUTUAL INSURANCE	68%	80%	81%	86%
MAINE AUTOMOBILE DEALERS ASSOCIATION	87%	76%	83%	83%
MAINE EMPLOYERS' MUTUAL INSURANCE	80%	89%	86%	94%
MAINE HEALTHCARE ASSOCIATION	85%	69%	69%	100%
MAINE MOTOR TRANSPORT ASSOCIATION	94%	100%	100%	100%
MAINE MUNICIPAL ASSOCIATION	95%	94%	95%	98%
MAINE SCHOOL MANAGEMENT ASSOCIATION	93%	92%	93%	95%
MITSUI SUMITOMO INS CO OF AMERICA*	100%	50%	50%	No filings
NATIONAL INTERSTATE INSURANCE*	100%	100%	100%	No filings
NATIONAL LIABILITY & FIRE INSURANCE*	0%	100%	100%	No filings
NATIONWIDE INSURANCE*	0%	0%	0%	No filings
NEXT LEVEL ADMINISTRATORS LLC*	50%	100%	0%	No filings
NGM INSURANCE*	0%	0%	100%	100%
OLD REPUBLIC INSURANCE	80%	86%	88%	95%
PENNSYLVANIA MFG ASSN	50%	61%	61%	71%
PROTECTIVE INSURANCE*	20%	0%	33%	0%
QBE INSURANCE GROUP	87%	100%	100%	100%
SAFETY NATIONAL CASUALTY CORP	72%	78%	78%	89%
SEDGWICK CLAIMS MANAGEMENT SERVICES	90%	93%	93%	98%
SENTRY INSURANCE	67%	94%	98%	100%
SOMPO JAPAN INSURANCE*	73%	100%	100%	No filings
STARR INDEMNITY INSURANCE	89%	83%	83%	75%
STATE OF MAINE WORKERS' COMPENSATION TRUST	91%	94%	96%	97%
SYNERNET	90%	95%	93%	97%
THE AMERICAN EQUITY UNDERWRITERS*	44%	No filings	No filings	No filings
TRAVELERS INSURANCE	53%	77%	50%	85%
TYSON FOODS INC*	67%	100%	67%	No filings
UTICA MUTUAL INSURANCE*	0%	33%	67%	No filings
VANLINER INSURANCE*	60%	67%	100%	No filings
WALMART CLAIMS SERVICES	89%	89%	76%	93%
XL INSURANCE	76%	72%	76%	91%
YORK RISK SERVICES	69%	71%	64%	0%
ZURICH INSURANCE	69%	85%	82%	85%

* No compliance chart in report

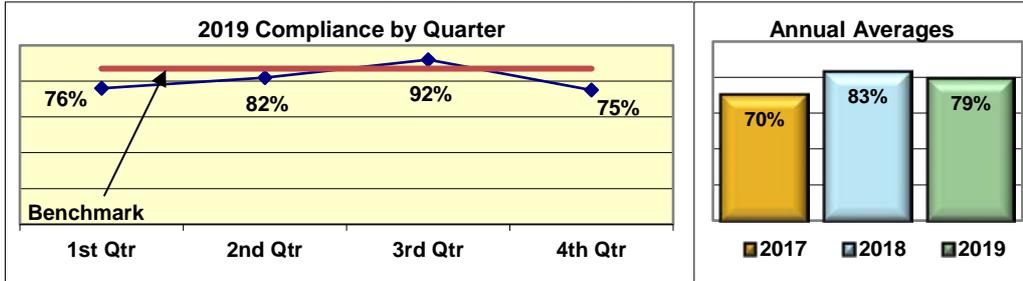
Annual Compliance Report 01/01/2019-12/31/2019

ACADIA INSURANCE

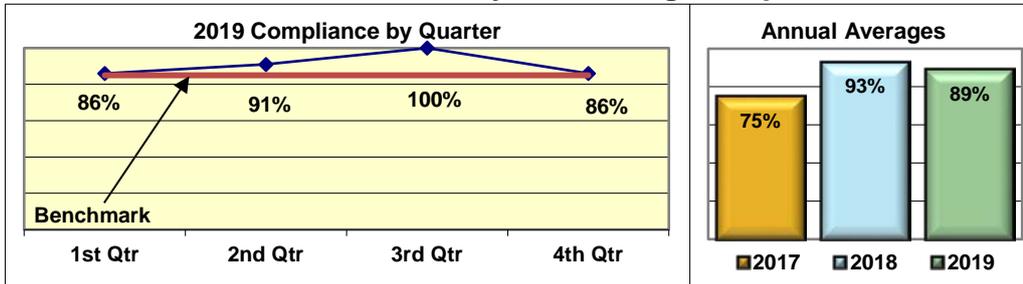
Lost Time First Report Filing Compliance



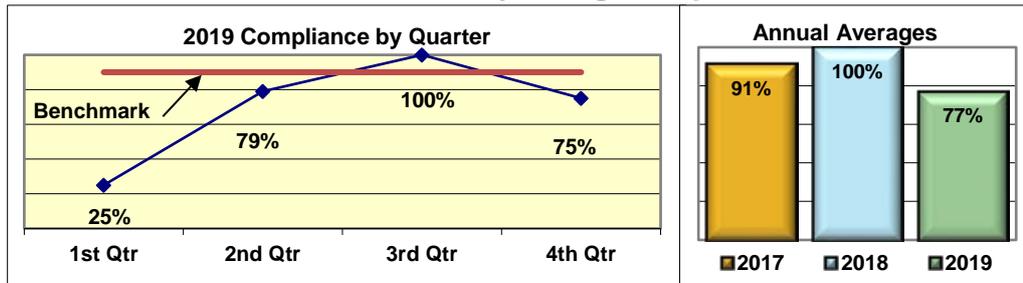
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

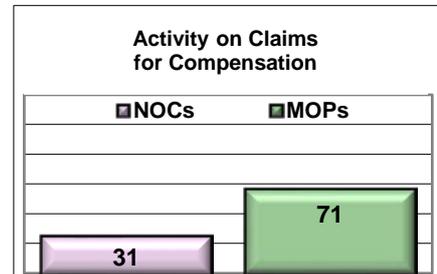
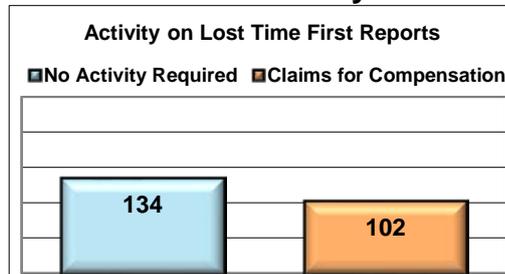
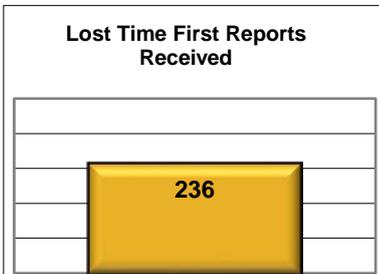


Summary

Acadia Insurance is an insurer that administered its own claims in 2019 under the following rating companies:

Acadia Insurance
Continental Western Insurance
Firemen's Ins. Co. of Wash. DC
Union Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

13%

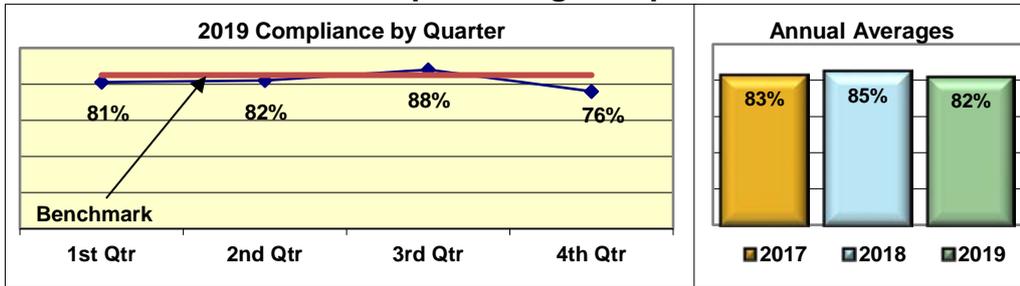
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

30%

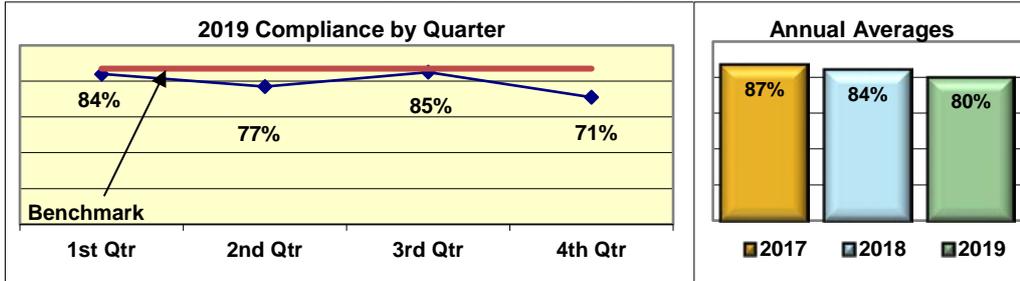
Annual Compliance Report 01/01/2019-12/31/2019

AIG INSURANCE

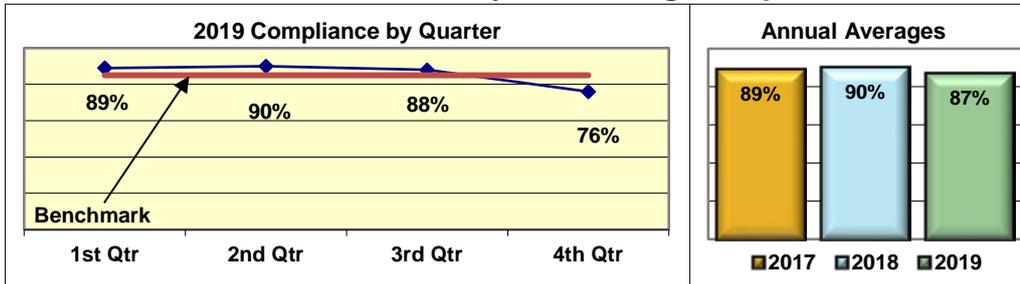
Lost Time First Report Filing Compliance



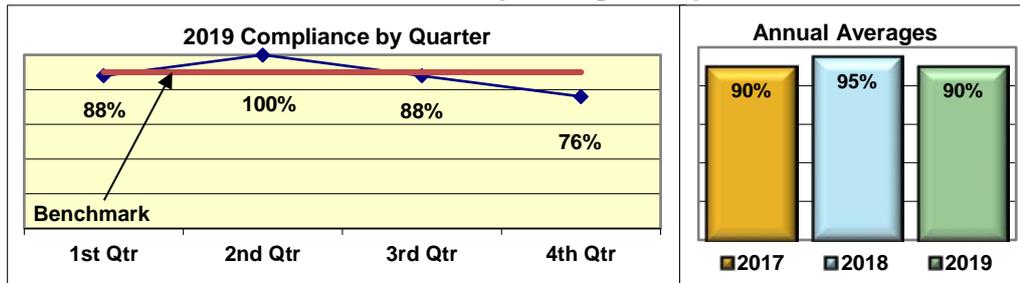
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

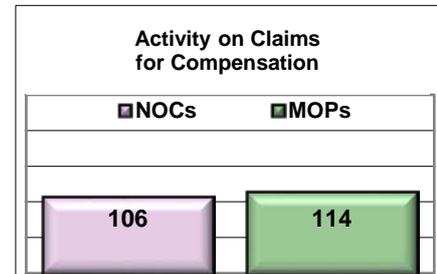
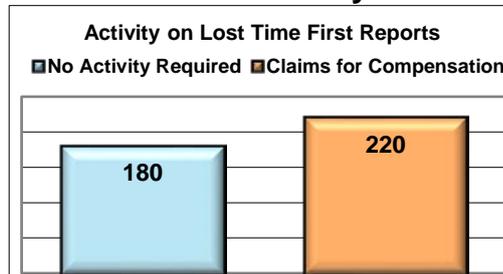
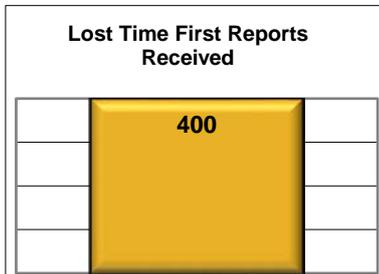
AIG Insurance is an insurer that administered its own claims and used third parties to administer claims in 2019 under the following rating companies:

Commerce & Industry Insurance
Granite State Insurance
Ins. Co. of the State of Pennsylvania
National Union Fire Ins. Co. of Pitts.
New Hampshire Insurance

AIG Insurance used the following third parties in 2019:

Broadspire Services
ESIS
Gallagher Bassett Services
Helmsman Management Services
Sedgwick Claims Management Svcs.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

27%

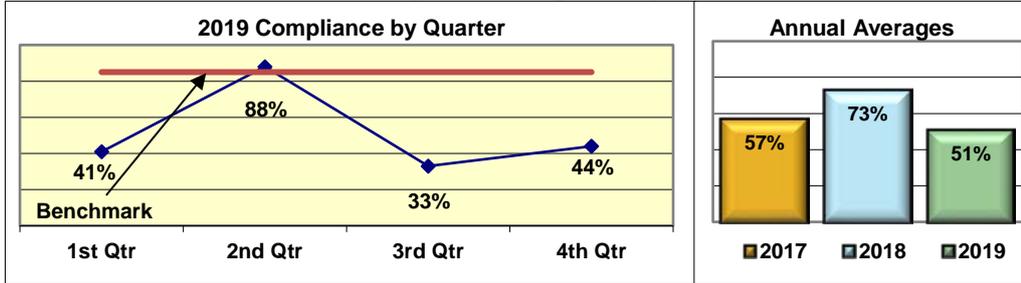
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

48%

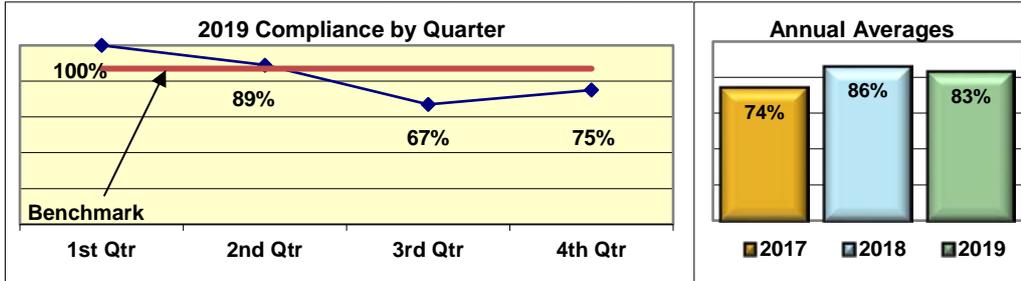
Annual Compliance Report 01/01/2019-12/31/2019

AMTRUST INSURANCE

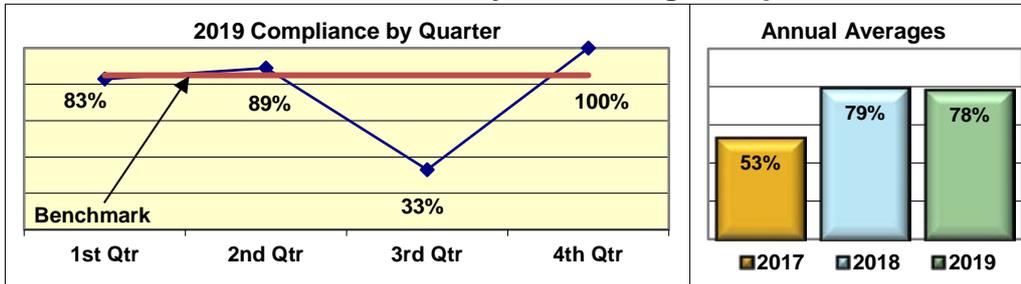
Lost Time First Report Filing Compliance



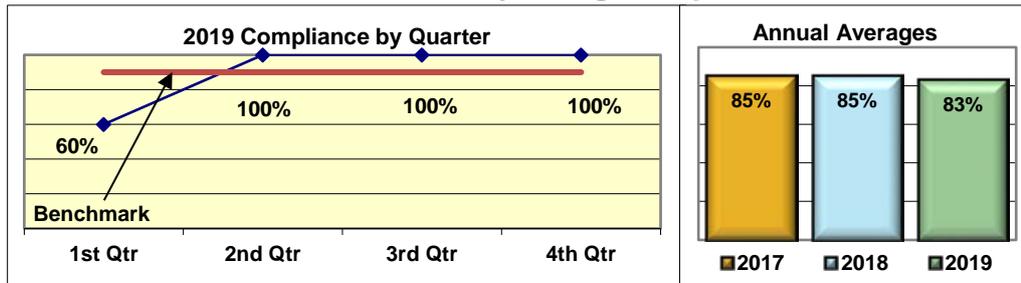
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

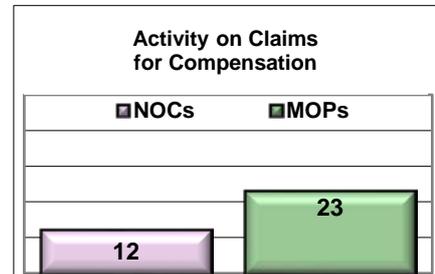
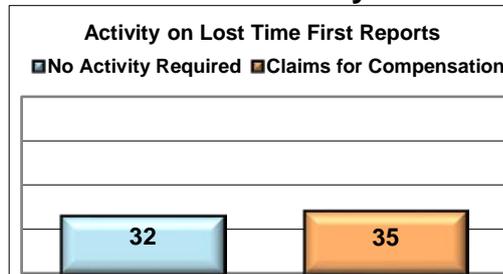
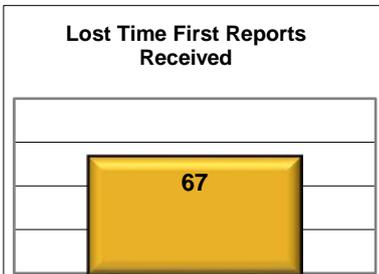


Summary

Amtrust North America is an insurer that administered its own claims in 2019 under the following rating companies:

Security National Insurance
Technology Insurance
Wesco Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

18%

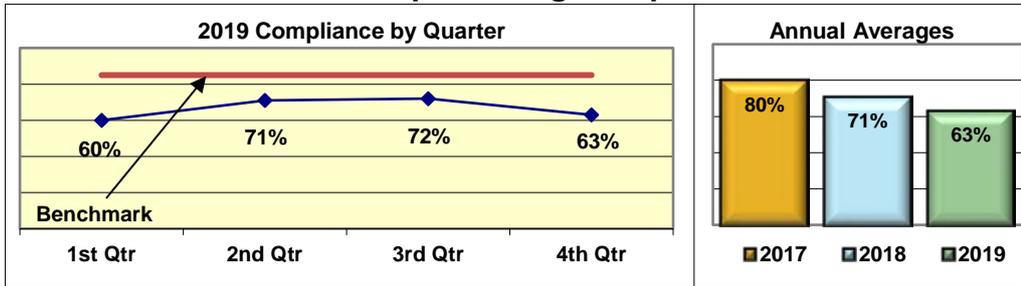
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

34%

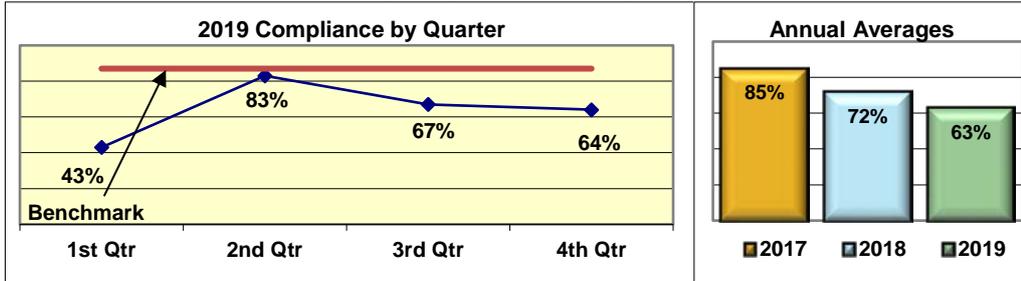
Annual Compliance Report 01/01/2019-12/31/2019

ARCH INSURANCE

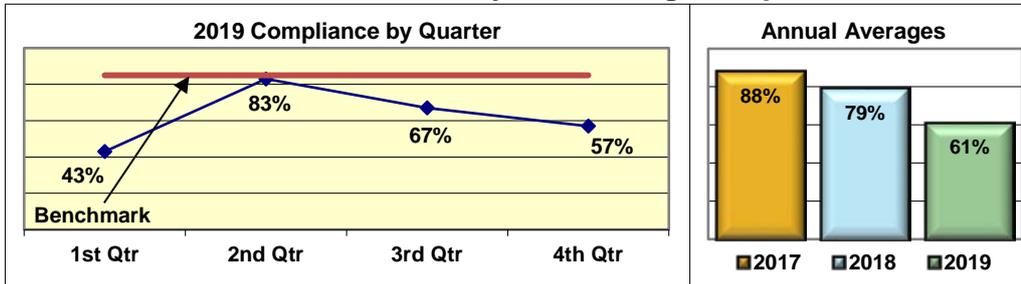
Lost Time First Report Filing Compliance



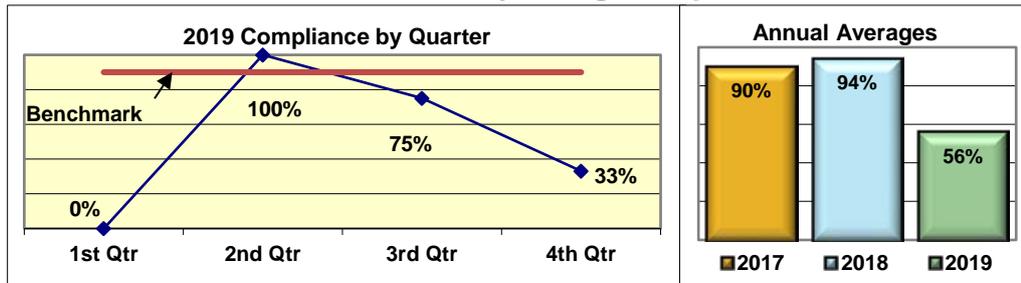
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

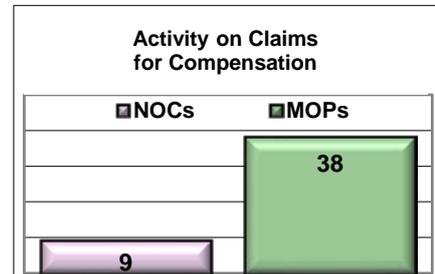
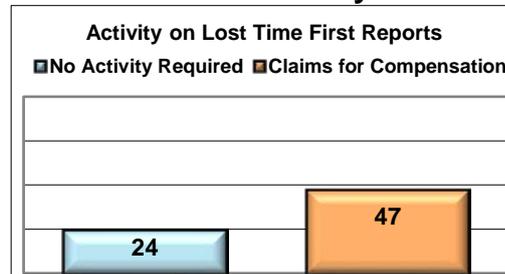
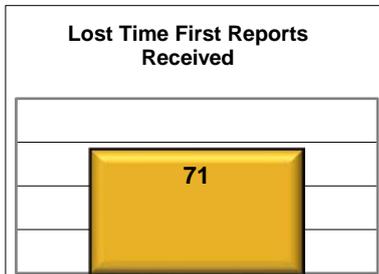
Arch Insurance is an insurer that used third parties to administer claims in 2019 under the following rating company:

Arch Insurance

Arch Insurance used the following third parties in 2019:

- Broadspire Services
- CorVel Enterprise Comp.
- Cottingham & Butler Claims Services
- ESIS
- Gallagher Bassett Services
- Helmsman Management Services
- Sedgwick Claims Management Svcs.
- York Risk Services

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

13%

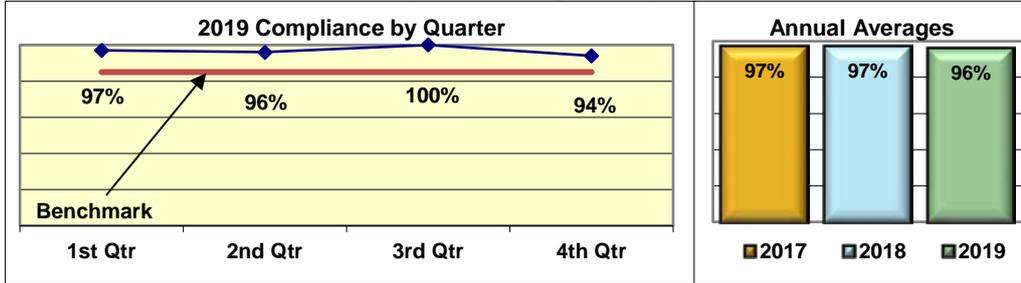
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

19%

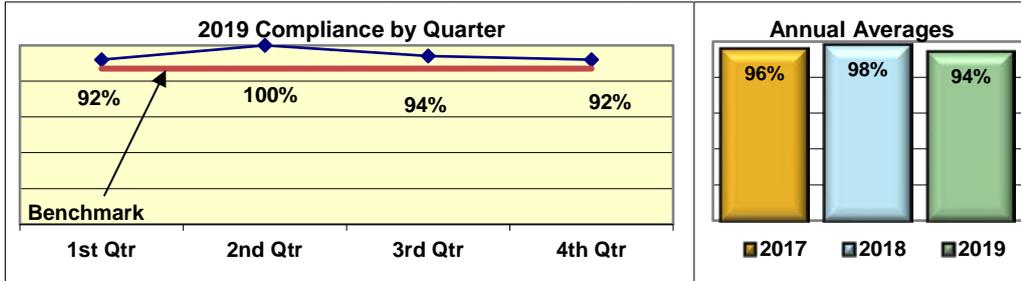
**Annual Compliance Report
01/01/2019-12/31/2019**

BATH IRON WORKS

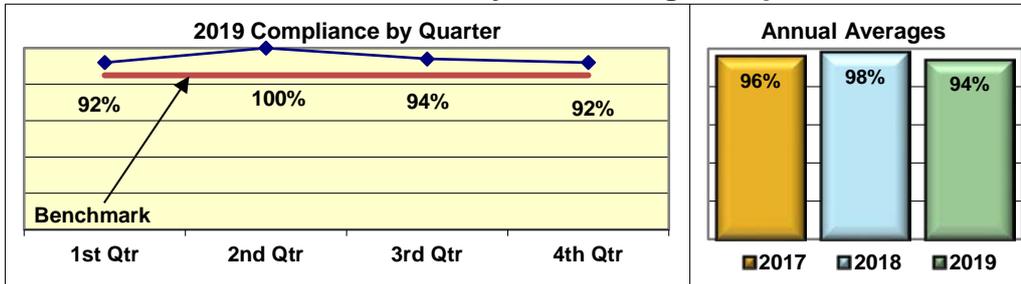
Lost Time First Report Filing Compliance



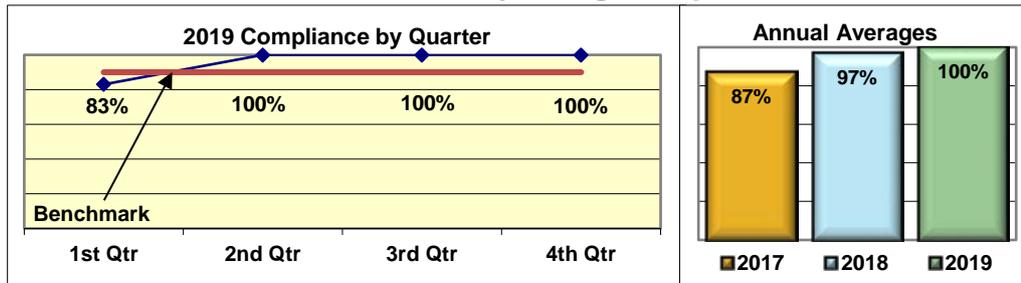
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

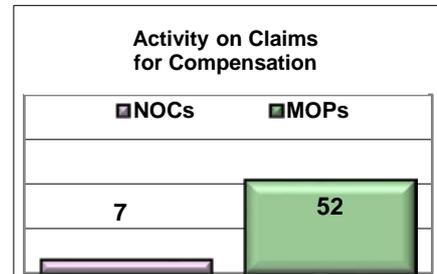
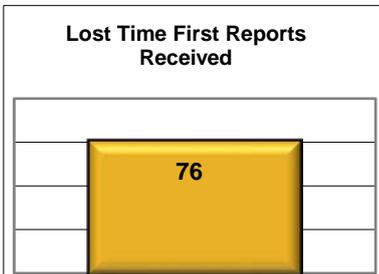


Summary

Bath Iron Works is a self-insured employer that administered its own claims in 2019 under the following name:

Bath Iron Works

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

9%

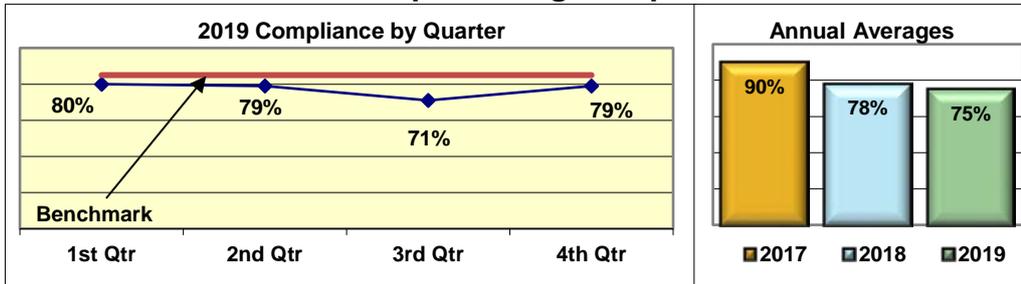
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

12%

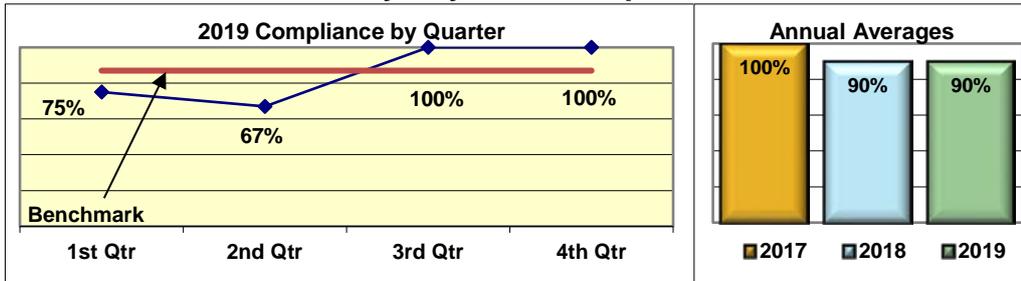
Annual Compliance Report 01/01/2019-12/31/2019

BROADSPIRE SERVICES

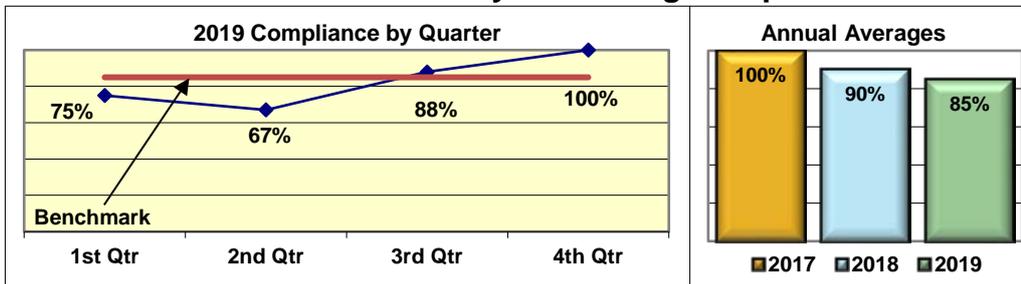
Lost Time First Report Filing Compliance



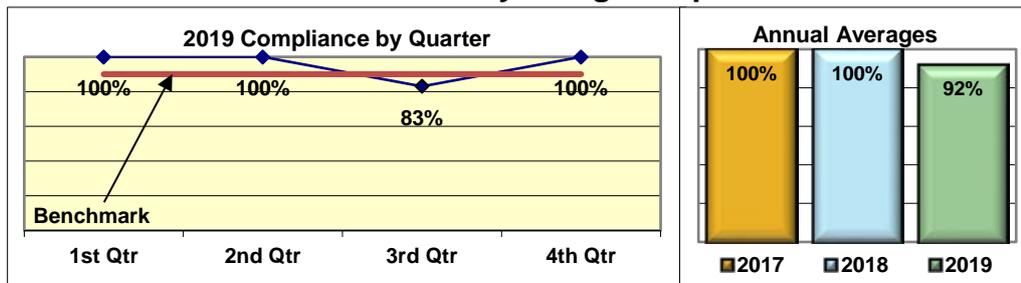
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

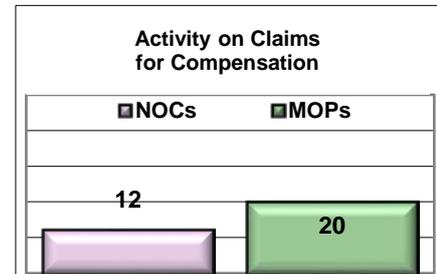
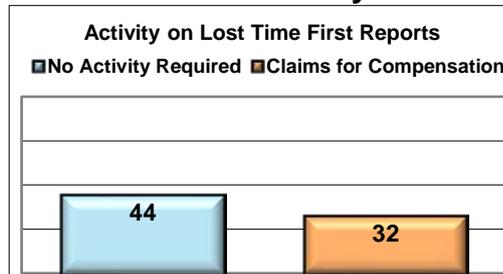
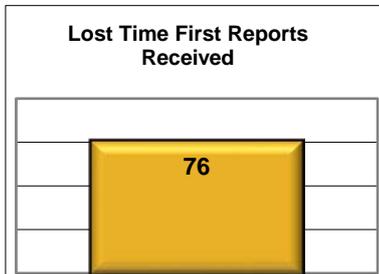


Summary

Broadspire Services is a third party administrator that administered claims in 2019 for the following rating companies:

- American Zurich Insurance
- Arch Insurance
- Employers Assurance
- Employers Compensation Insurance
- Employers Preferred Insurance
- Everest National Insurance
- Indemnity Ins. Co. of No. America
- New Hampshire Insurance
- North River Insurance
- Safety National Casualty
- Transportation Insurance
- XL Insurance America
- XL Specialty Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

16%

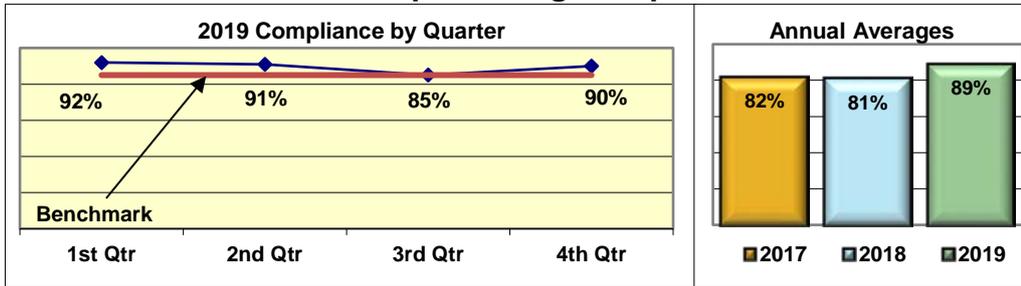
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

38%

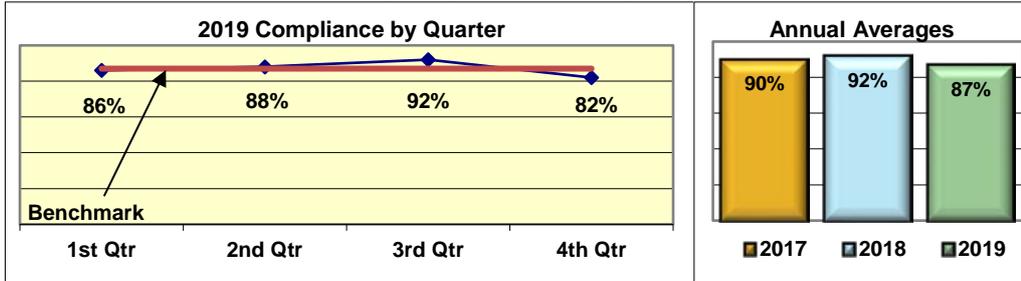
Annual Compliance Report 01/01/2019-12/31/2019

CANNON COCHRAN MANAGEMENT SERVICES

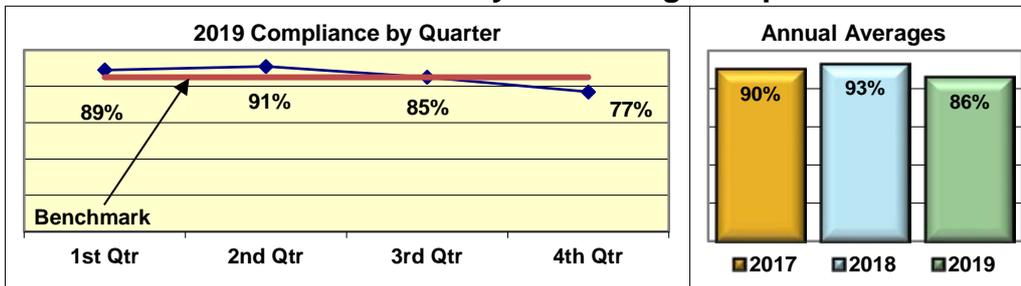
Lost Time First Report Filing Compliance



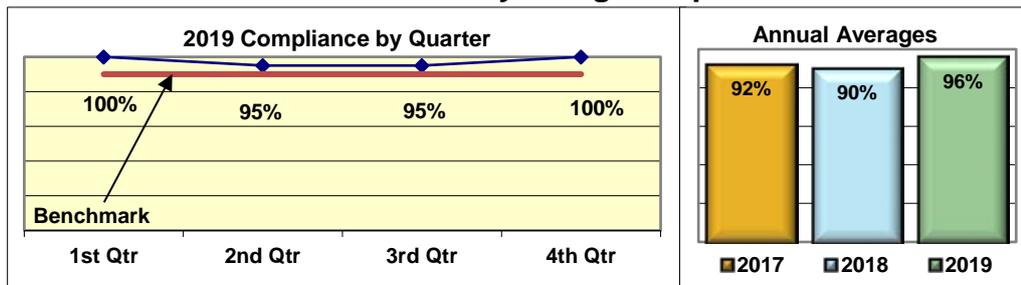
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

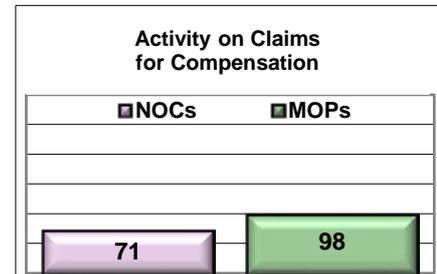
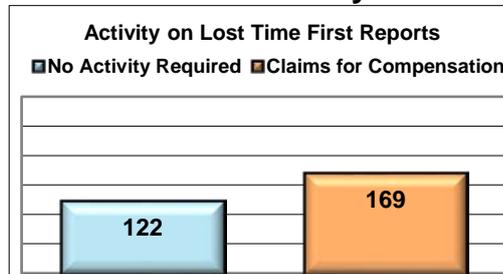
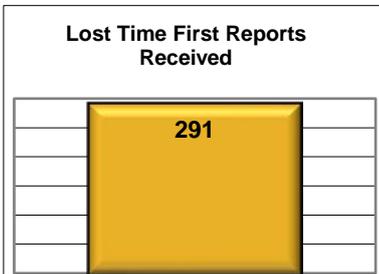
Cannon Cochran Management Services is a third party administrator that administered claims in 2019 for the following rating companies:

ACE American Insurance
Great Falls Insurance
Indemnity Ins. Co. of North America
Maine Employers Mutual Insurance
Mitsui Sumitomo Ins. Co. of America
Old Republic Insurance
Property & Cas. Ins. Co. of Hartford
Safety National Casualty
Trubull Insurance
United Wisconsin Insurance
Zurich American Insurance

and self-insured employers:

City of Lewiston
Greater Portland V
Lepage Bakeries
Lewiston School Department
Louisiana Pacific Corporation
Maine Turnpike Authority
S D Warren

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

24%

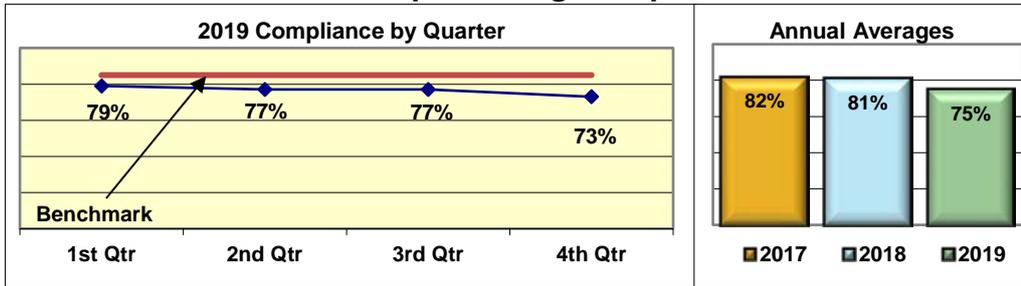
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

42%

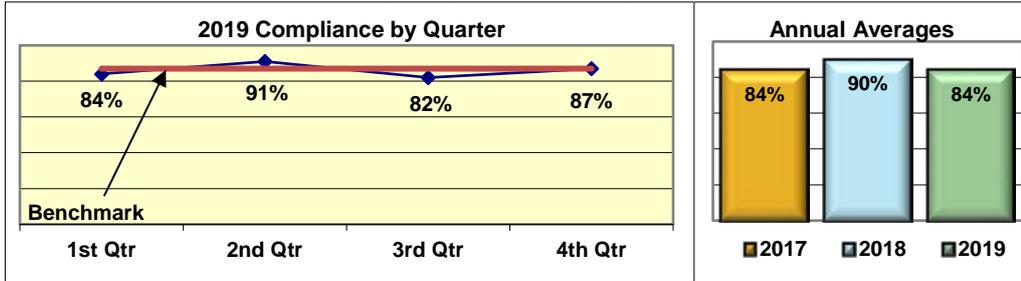
Annual Compliance Report 01/01/2019-12/31/2019

CHUBB INSURANCE

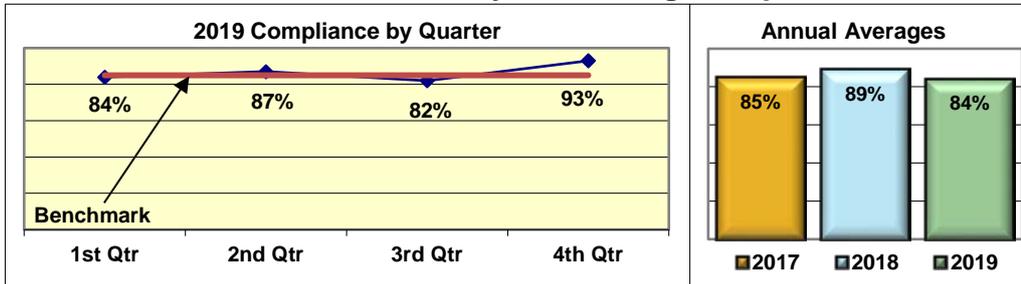
Lost Time First Report Filing Compliance



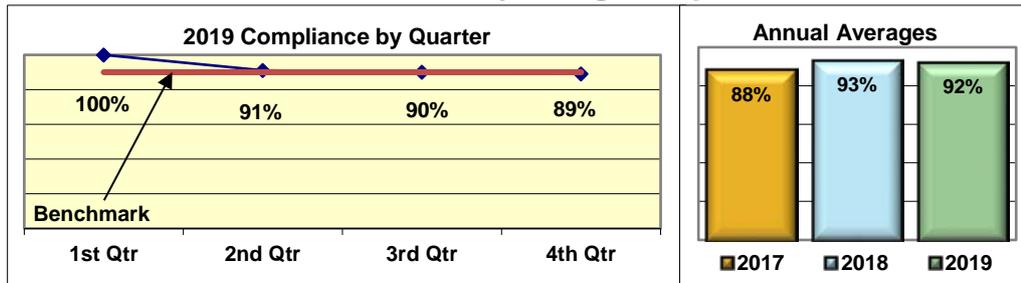
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

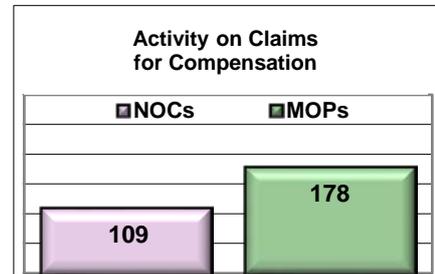
Chubb Insurance is an insurer that used third parties to administer claims in 2019 under the following rating companies:

ACE American Insurance
Chubb Indemnity Insurance
Chubb National Insurance
Federal Insurance
Indemnity Ins. Co. of North America
Pacific Indemnity

Chubb Insurance used the following third parties in 2019:

Broadspire Services
Cannon Cochran Management Svcs.
Constitution State Services
CorVel Enterprise Comp.
Cottingham & Butler Claims Svcs.
ESIS
Gallagher Bassett Services
Helmsman Management Services
Sedgwick Claims Management Svcs.
York Risk Services

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

18%

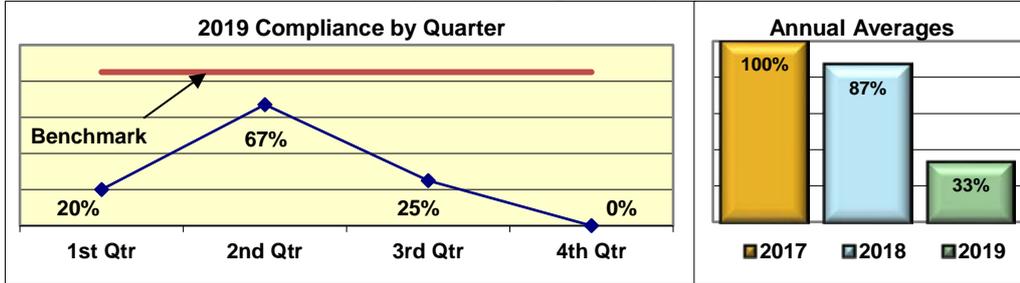
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

38%

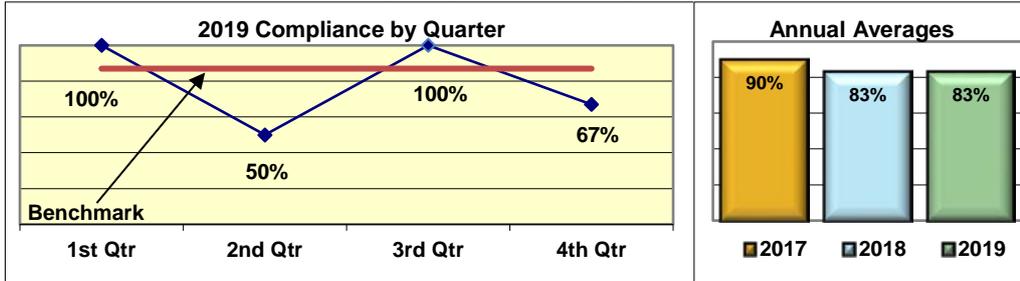
Annual Compliance Report 01/01/2019-12/31/2019

CNA INSURANCE

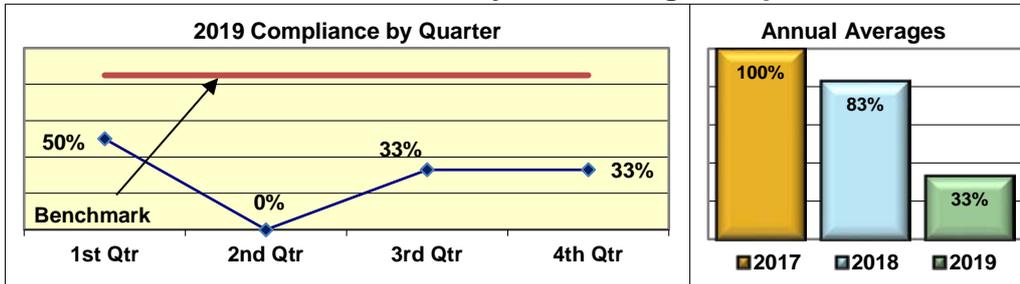
Lost Time First Report Filing Compliance



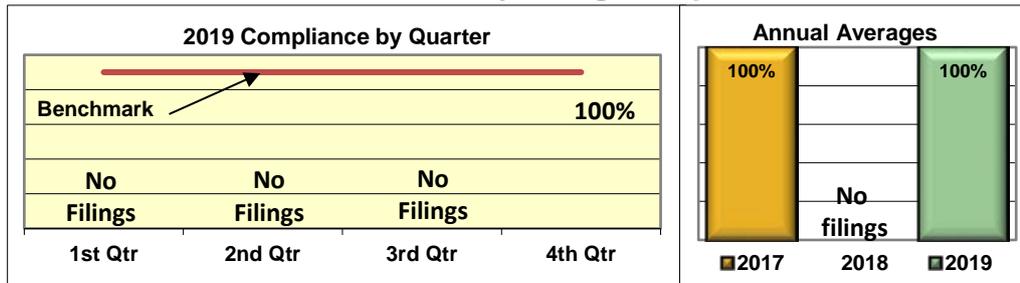
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



No Filings Summary

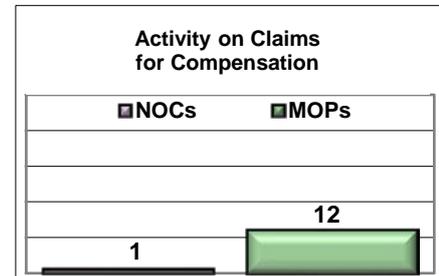
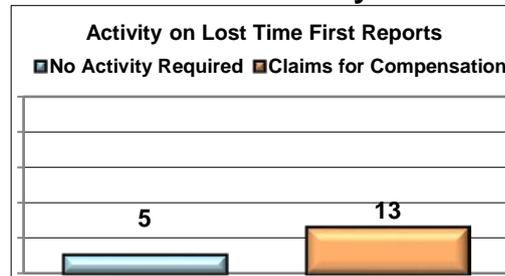
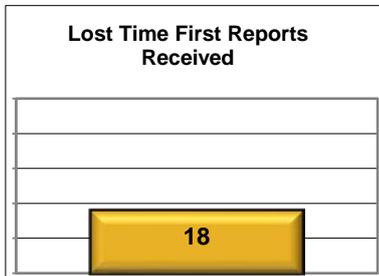
CNA Insurance is an insurer that administered its own claims in 2019 under the following rating companies:

American Casualty Co. of Reading PA
Continental Insurance
National Fire Ins Co. of Hartford
Transportation Insurance
Valley Forge Insurance

CNA Insurance used the following third parties in 2019:

Broadspire Services
Gallagher Bassett Services

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

6%

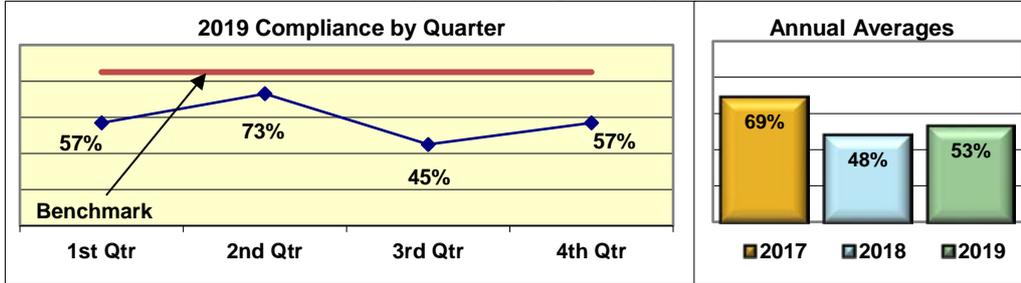
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

8%

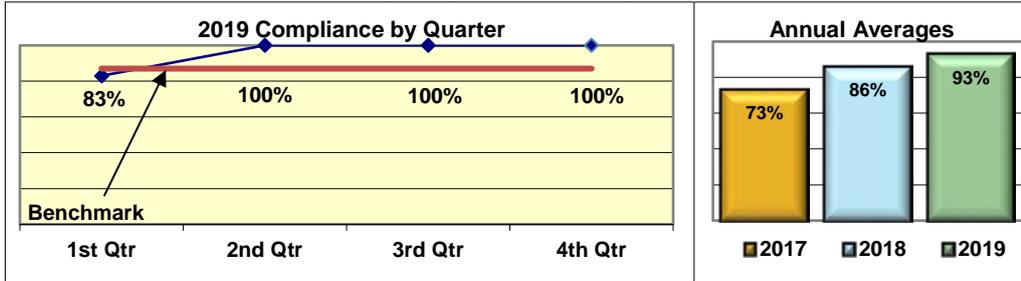
**Annual Compliance Report
01/01/2019-12/31/2019**

CONSTITUTION STATE SERVICES

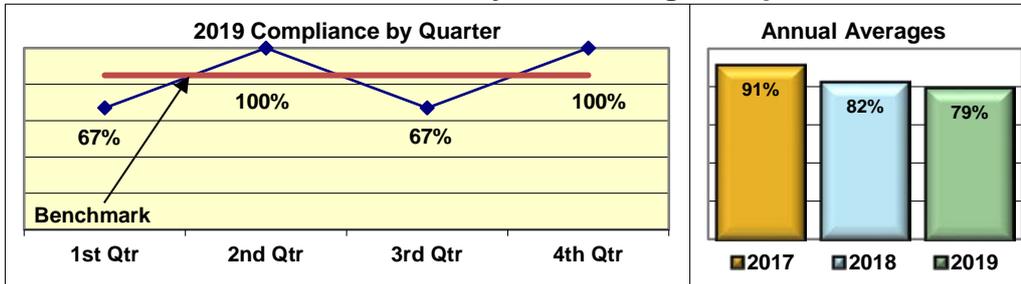
Lost Time First Report Filing Compliance



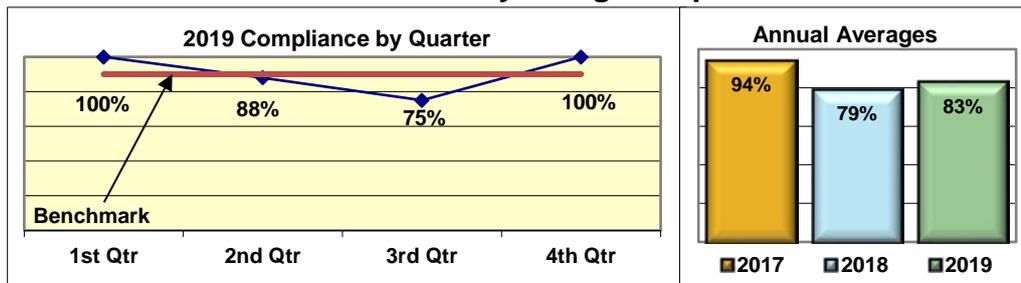
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

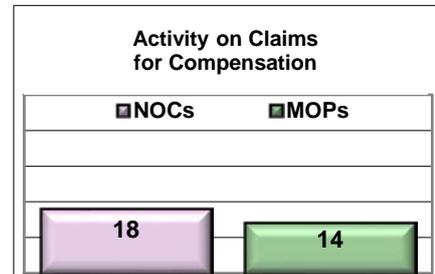
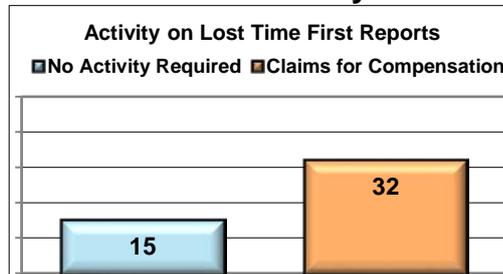
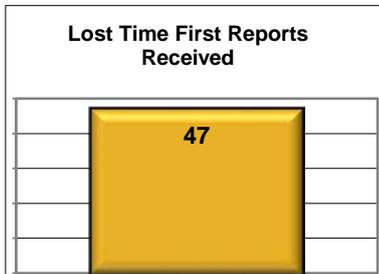


Summary

Constitution State Services is a third party administrator that administered claims in 2019 for the following rating companies:

- ACE American Insurance
- American Zurich Insurance
- Indemnity Ins. Co. of No. America
- Old Republic Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

38%

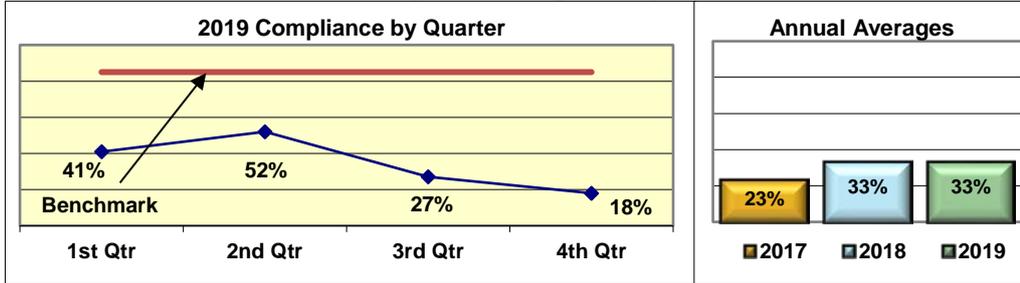
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

56%

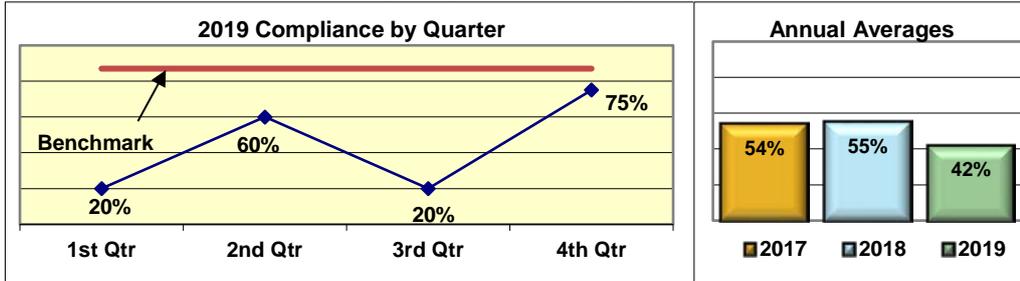
Annual Compliance Report 01/01/2019-12/31/2019

CORVEL ENTERPRISE COMP.

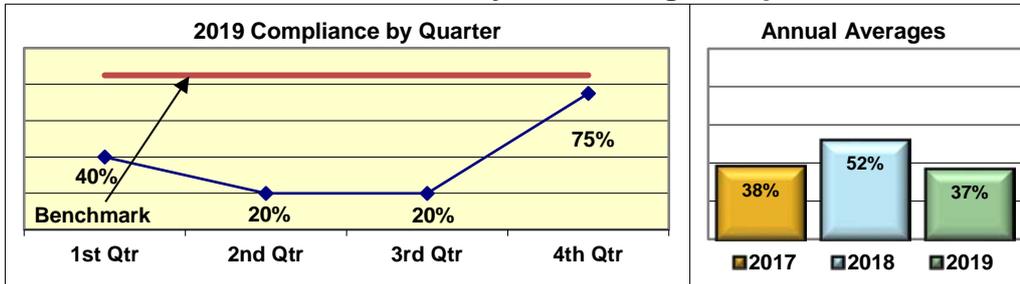
Lost Time First Report Filing Compliance



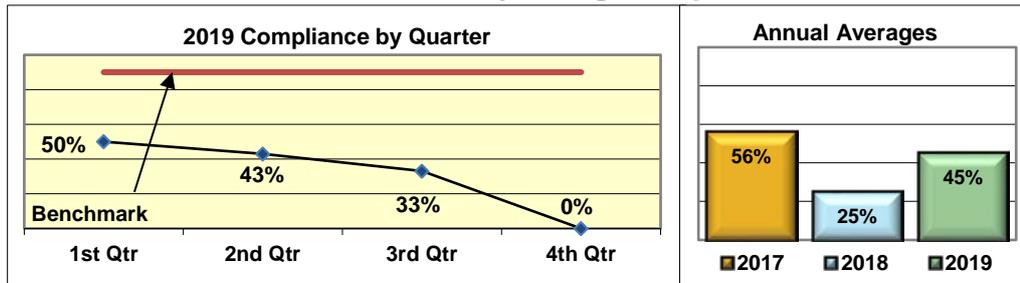
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

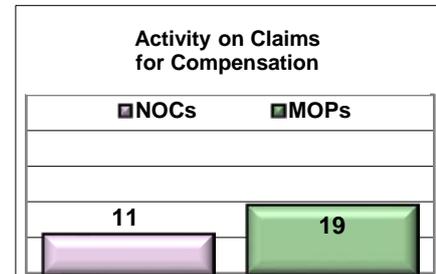
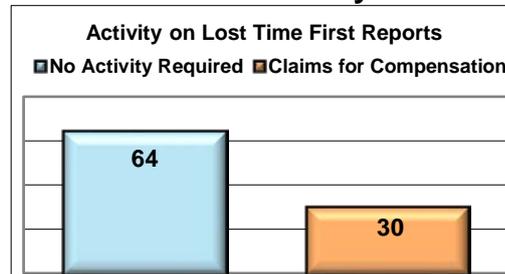
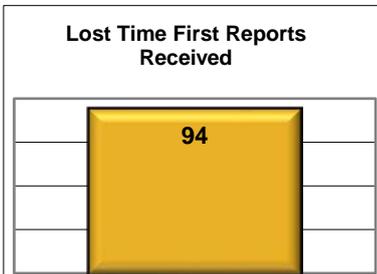


Summary

CorVel Enterprise Comp. is a third party administrator that administered claims in 2019 for the following rating companies:

- American Zurich
- Arch Insurance
- Everest National Insurance
- Indemnity Ins. Co. of North America
- Old Republic Insurance
- Prop. & Cas. Ins. Co. of Hartford
- Safety National Casualty Corp.
- Trumbull Insurance
- XL Insurance America Inc.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

12%

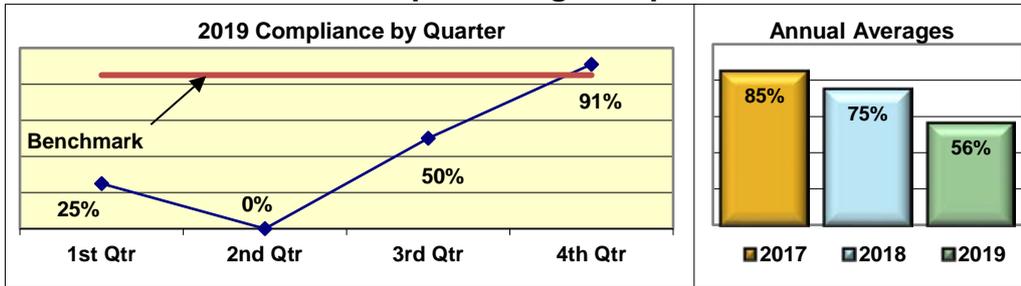
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

37%

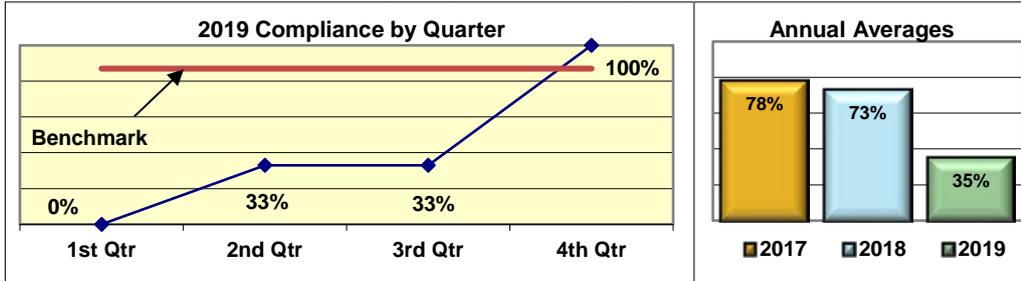
**Annual Compliance Report
01/01/2019-12/31/2019**

COTTINGHAM & BUTLER CLAIMS SERVICES

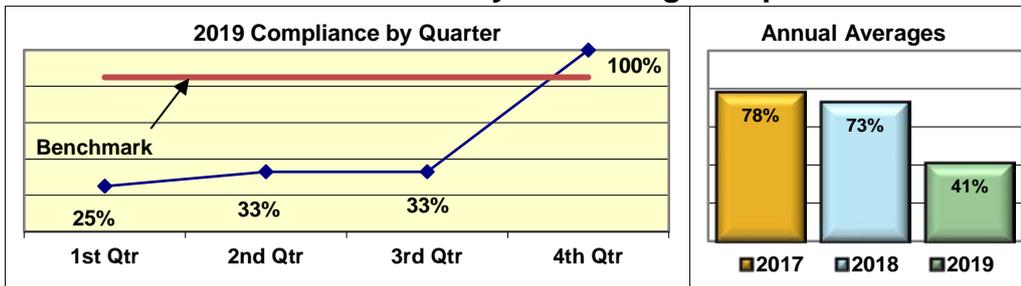
Lost Time First Report Filing Compliance



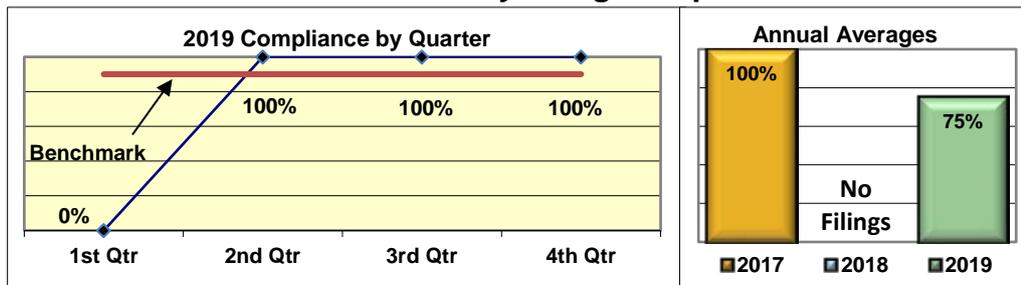
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

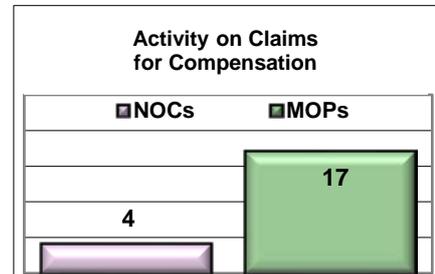
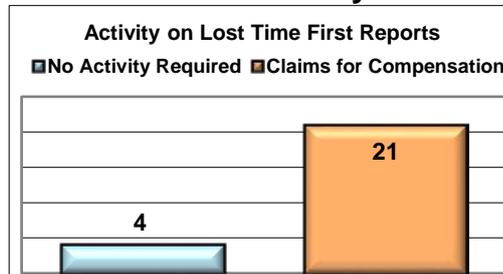
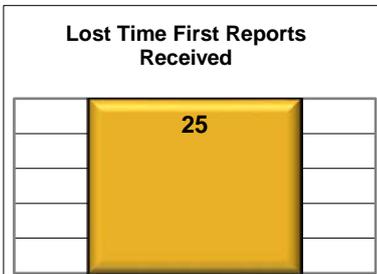


Summary

Cottingham & Butler Claims Services is a third party administrator that administered claims in 2019 for the following rating companies:

Arch Insurance
Indemnity Ins. Co of North America
XL Insurance America Inc.
XL Specialty Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

16%

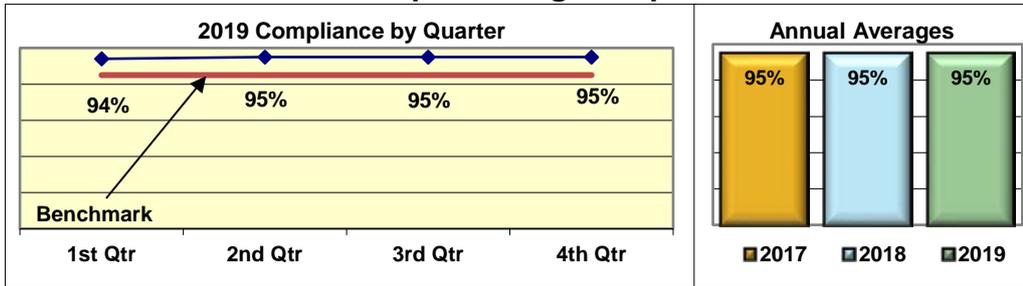
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

19%

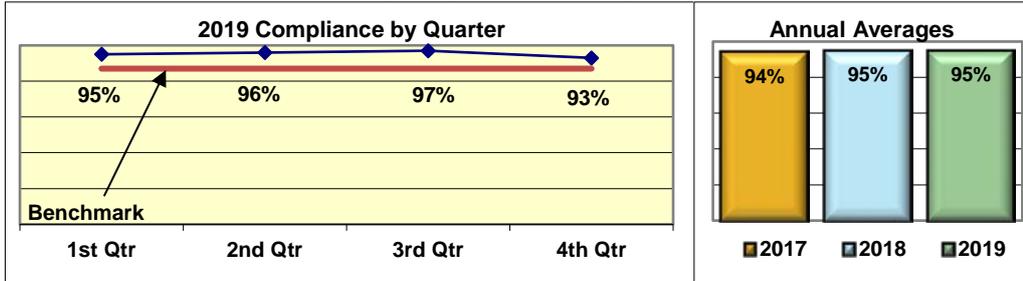
Annual Compliance Report 01/01/2019-12/31/2019

CROSS INSURANCE

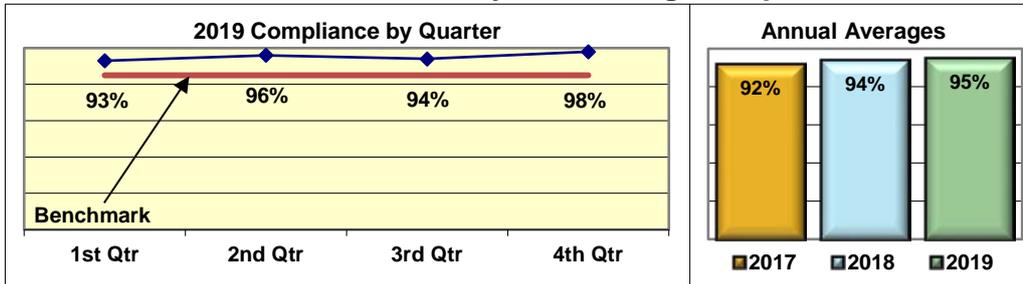
Lost Time First Report Filing Compliance



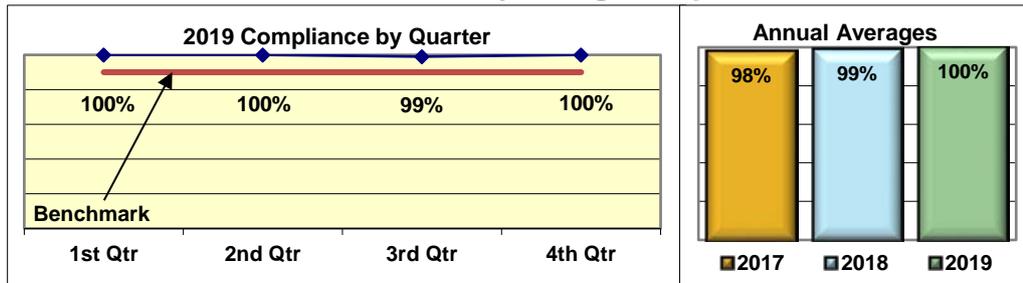
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

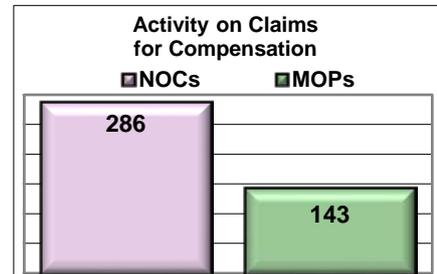
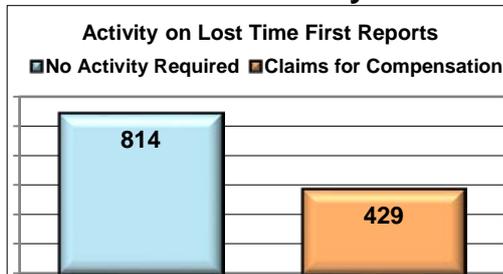


Summary

Cross Insurance is a third party administrator that administered claims in 2019 for the following self-insured employers:

- Auburn, City of
- Central Maine Power Co.
- Construction Services Group Trust
- Distributors Suppliers Group Trust
- Eastern Maine Group
- Forest Products Group Trust
- Hussey Seating Co.
- Maine Oil Dealers Association
- MaineGeneral Health
- ME State WC Group Trust
- Mfg. of Maine Group Trust
- Parker Hannifin Corporation
- Social Services & Education

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

23%

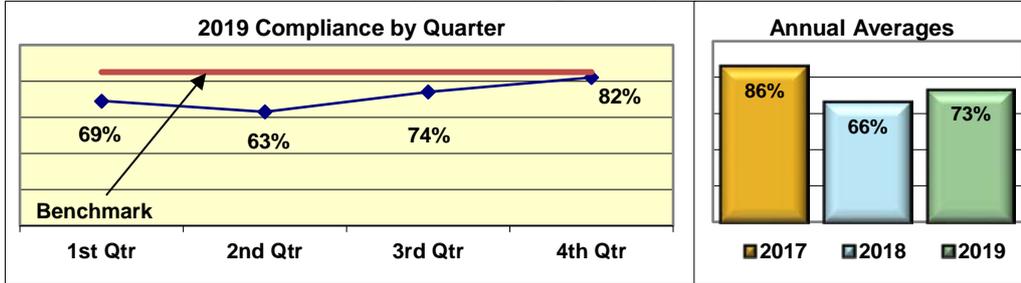
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

67%

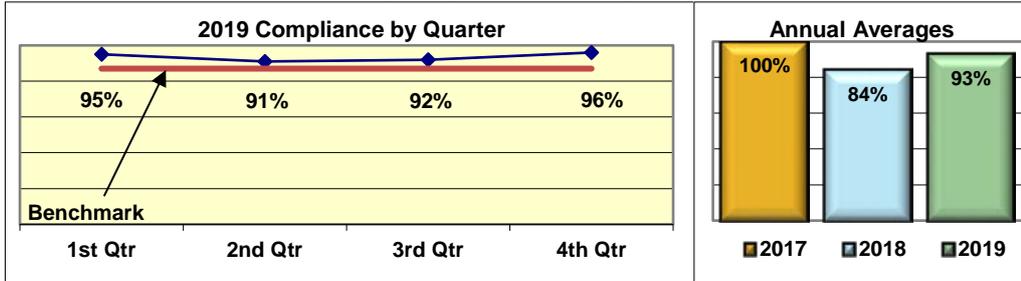
Annual Compliance Report 01/01/2019-12/31/2019

EASTERN ALLIANCE INSURANCE

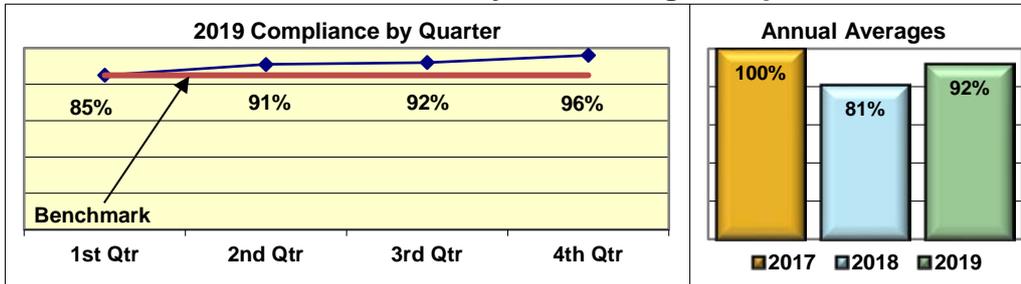
Lost Time First Report Filing Compliance



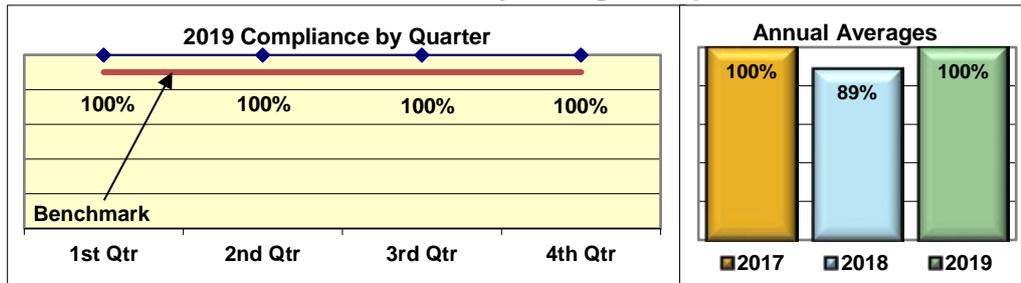
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

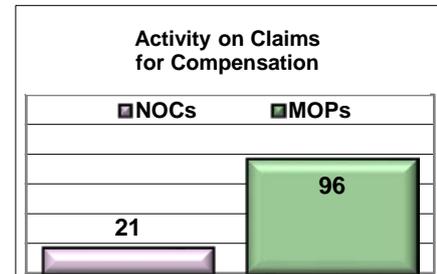
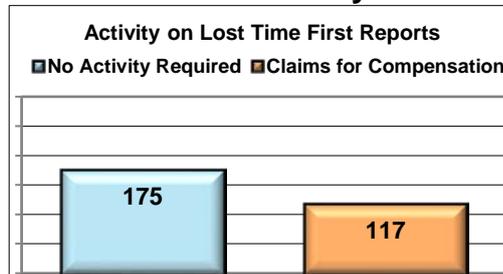


Summary

Eastern Alliance is an insurer that administered its own claims in 2019 under the following rating companies:

Allied Eastern Indemnity Insurance
Eastern Advantage Assurance Ins.
Eastern Alliance Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

7%

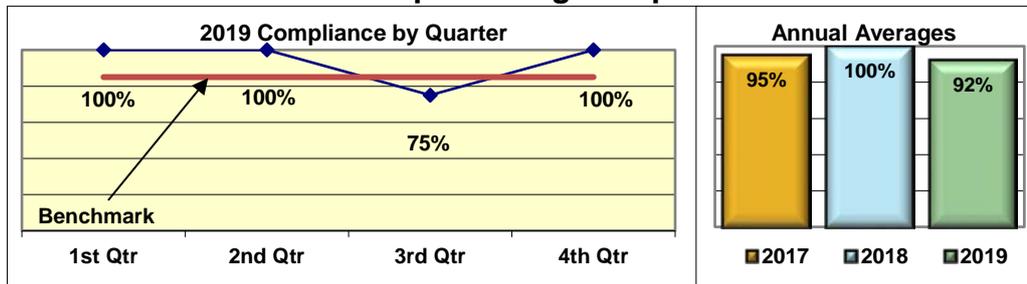
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

18%

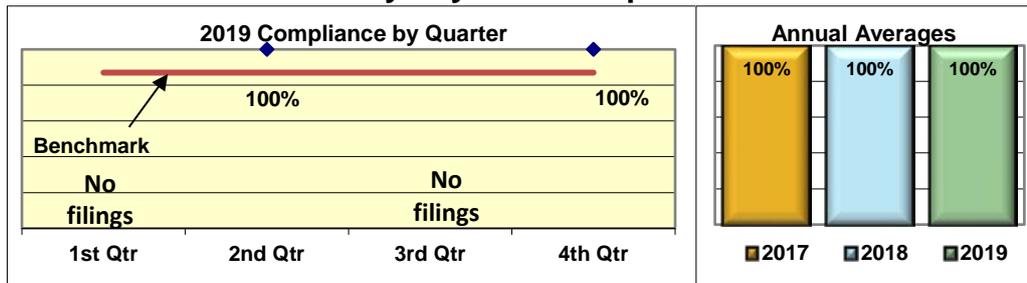
**Annual Compliance Report
01/01/2019-12/31/2019**

ELECTRIC INSURANCE

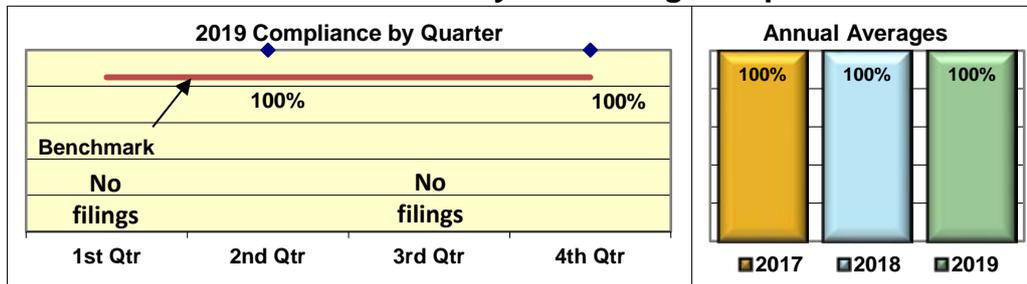
Lost Time First Report Filing Compliance



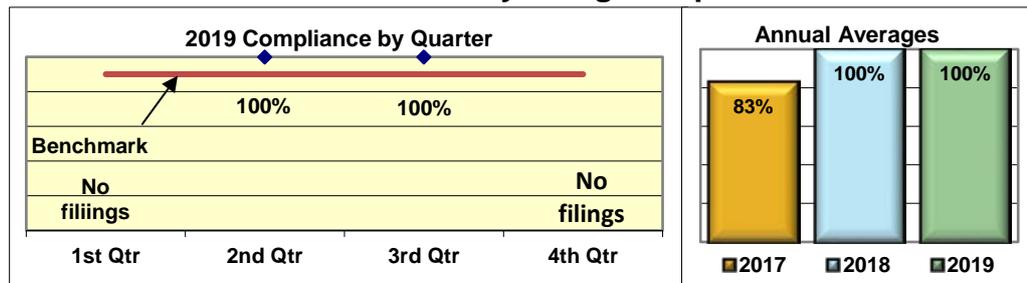
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

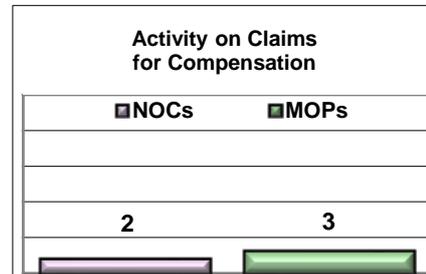
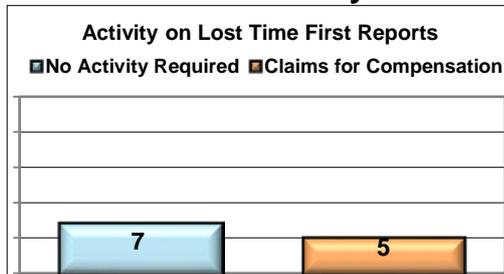
Electric Insurance is an insurer that used a third party to administer claims in 2019 under the following rating company:

Electric Insurance

Electric Insurance used the following third party in 2019:

Sedgwick Claims Management Svcs.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

17%

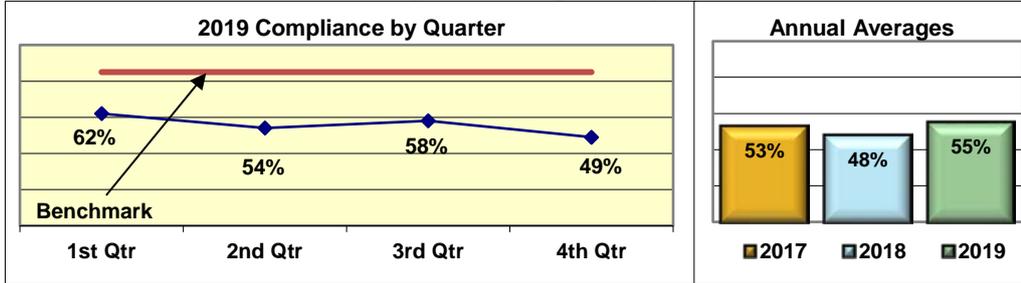
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

40%

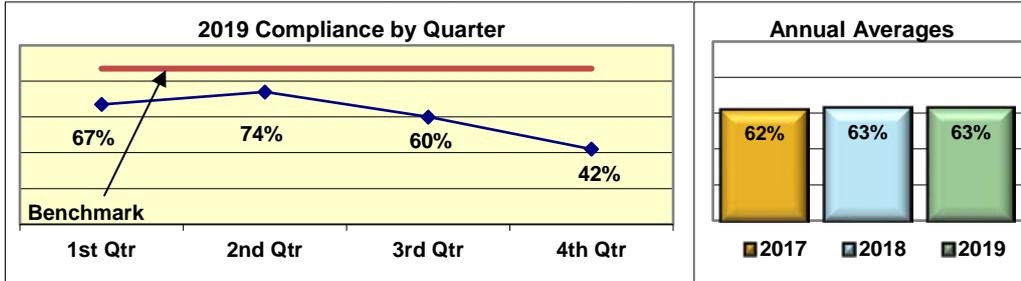
Annual Compliance Report 01/01/2019-12/31/2019

ESIS

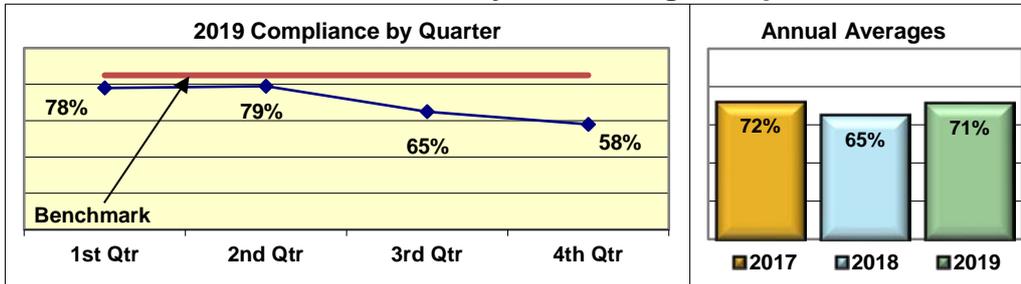
Lost Time First Report Filing Compliance



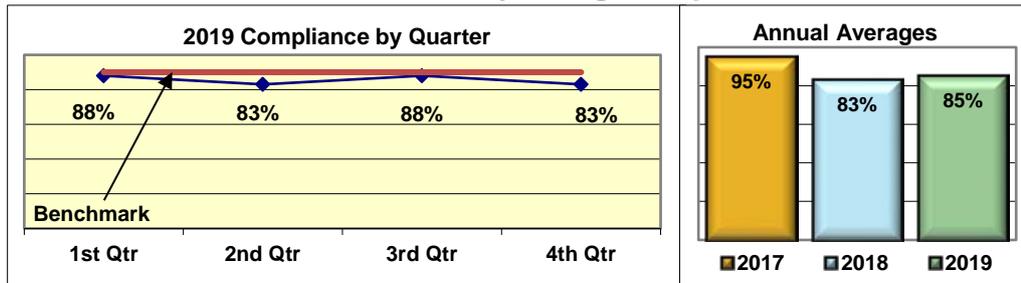
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

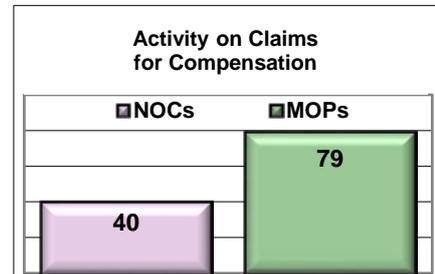
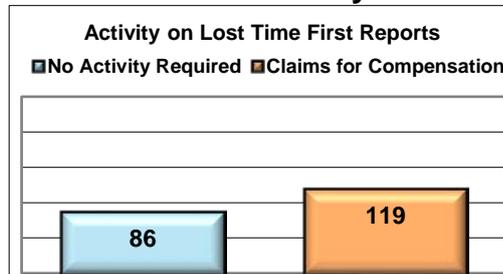
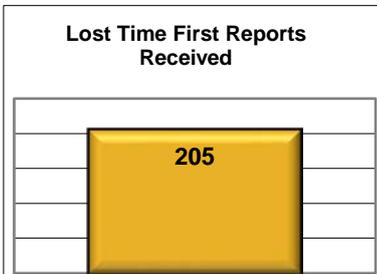
ESIS is a third party administrator that administered claims in 2019 for the following rating companies:

ACE American Insurance
 American Zurich Insurance
 Arch Insurance
 Federal Insurance
 Indemnity Ins. Co. of No. America
 New Hampshire Insurance
 Old Republic Insurance
 Safety National Casualty Corp.
 Starr Indemnity & Liability
 XL Insurance America Inc.
 XL Specialty Insurance
 Zurich American Insurance

and the following self-insured employer:

S D Warren
 Unifirst Corporation

Utilization Analysis



Percent of Lost Time First Reports Denied
 (Initial Indemnity NOCs / Lost Time First Reports)

20%

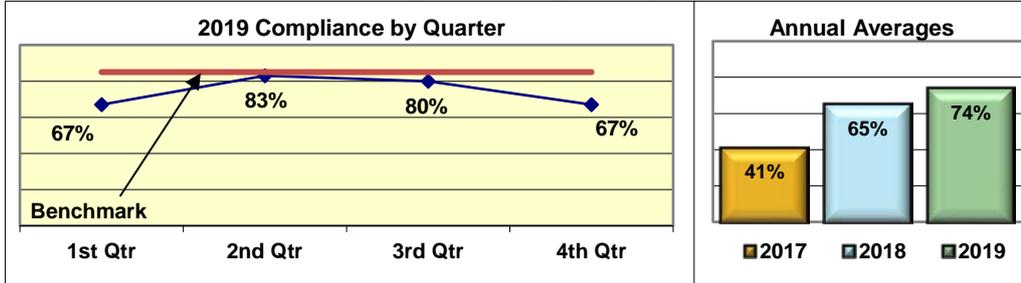
Percent of Claims for Compensation Denied
 (Initial Indemnity NOCs / Claims for Compensation)

34%

Annual Compliance Report 01/01/2019-12/31/2019

FEDERATED MUTUAL INSURANCE

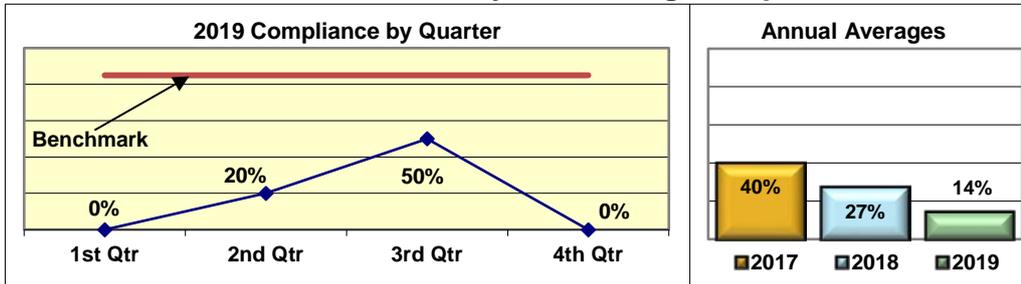
Lost Time First Report Filing Compliance



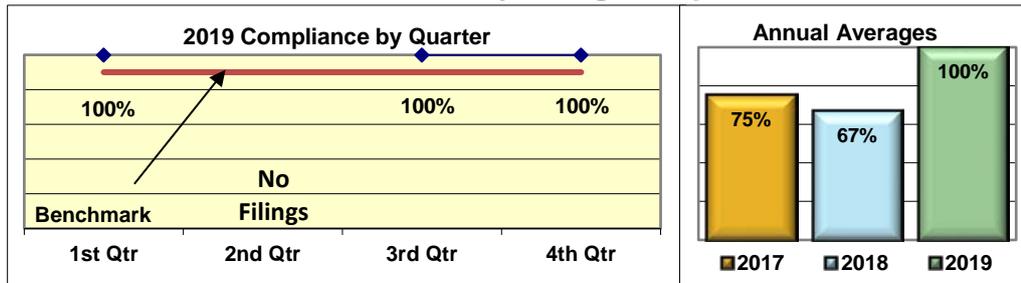
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

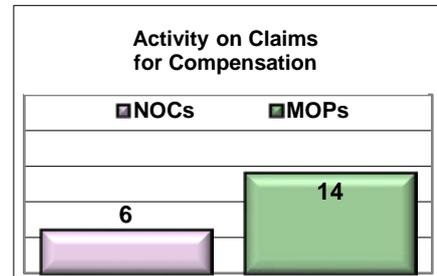
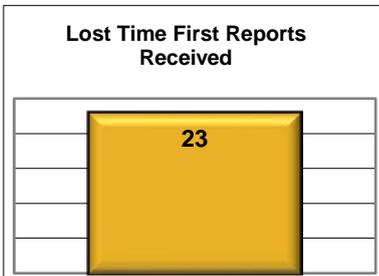


Summary

Federated Mutual Insurance is an insurer that administered its own claims in 2019 under the following rating companies:

Federated Mutual Insurance
Federated Reserve Insurance
Federated Service Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

26%

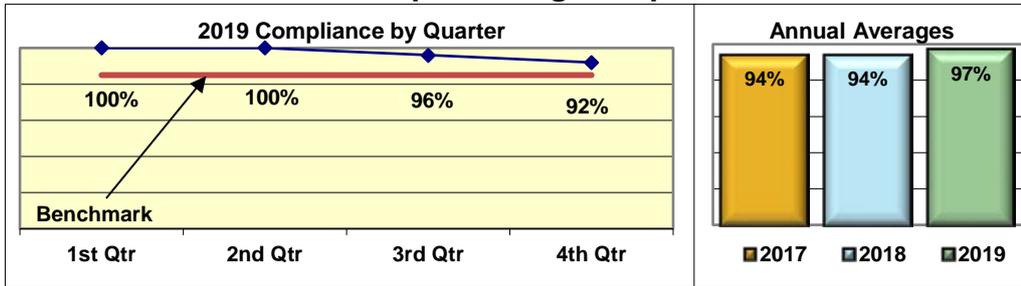
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

30%

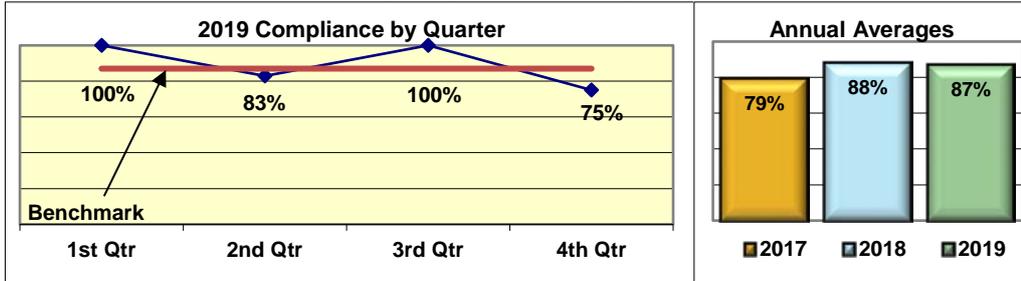
Annual Compliance Report 01/01/2019-12/31/2019

FUTURECOMP

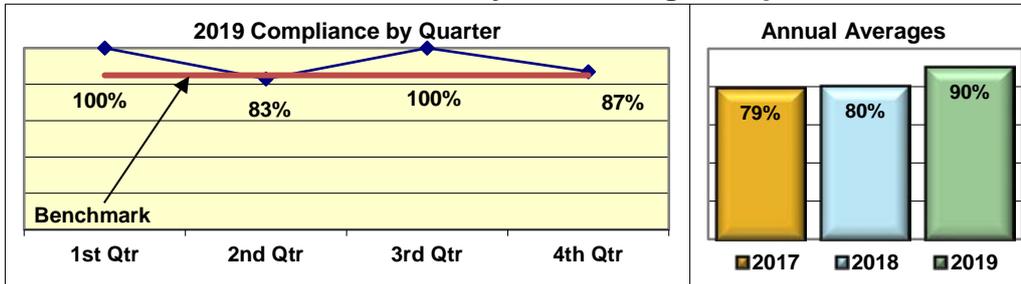
Lost Time First Report Filing Compliance



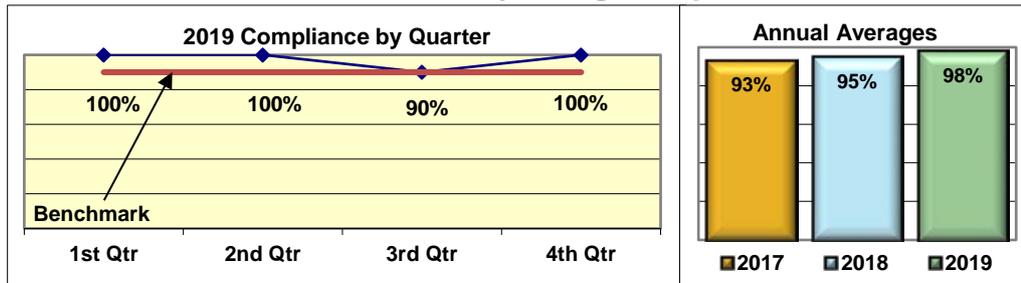
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

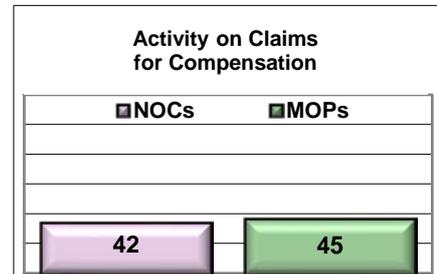
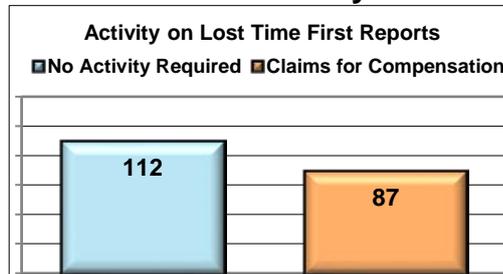
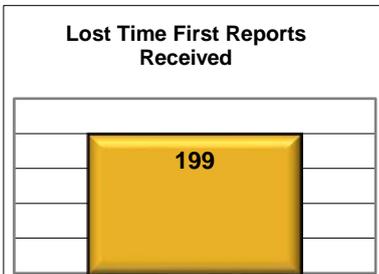


Summary

FutureComp is a third party administrator that administered claims in 2019 for the following self-insured employers:

Central Maine Healthcare Corp.
Maine Merchants WC Trust Fund

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

21%

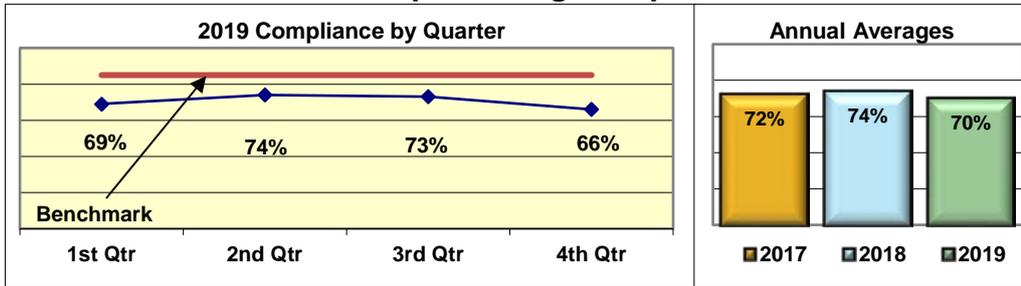
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

48%

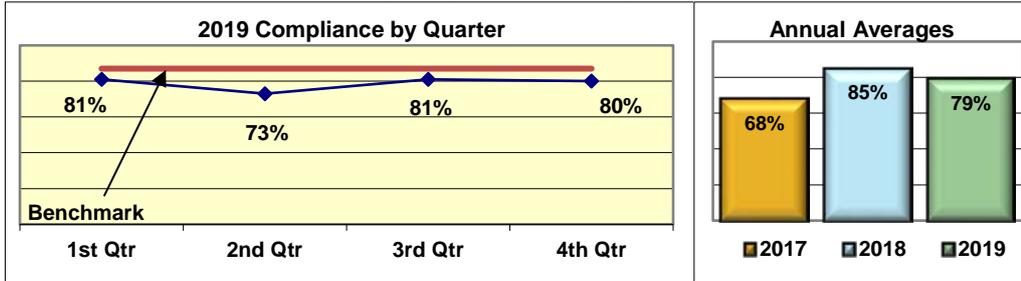
Annual Compliance Report 01/01/2019-12/31/2019

GALLAGHER BASSETT SERVICES

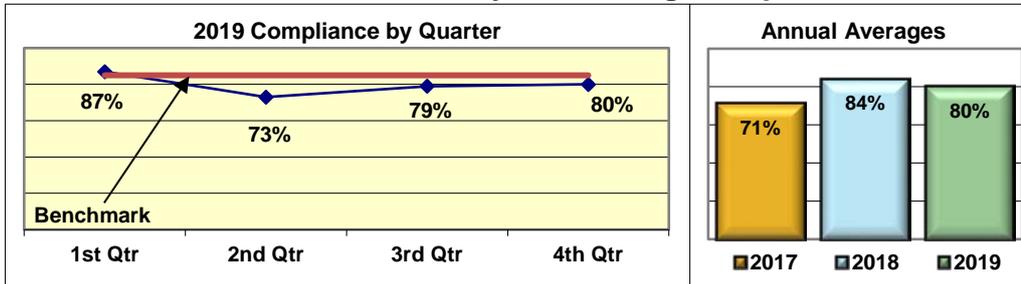
Lost Time First Report Filing Compliance



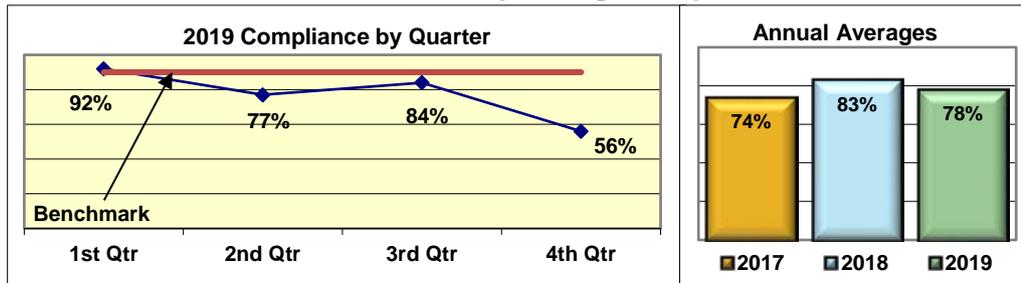
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

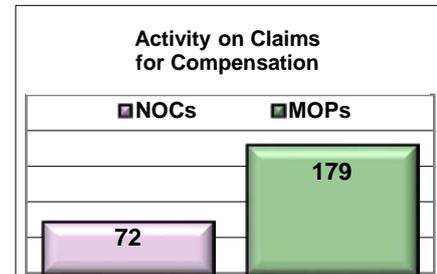
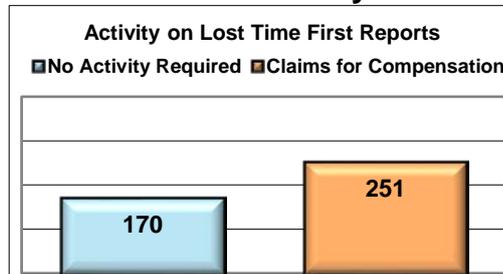
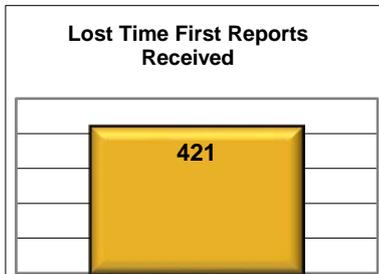
Gallagher Bassett Services is a third party administrator that administered claims in 2019 for the following rating companies:

- Accident Fund Insurance
- ACE American Insurance
- American Automobile Insurance
- American Casualty Co. of Reading PA
- American Zurich Insurance
- Arch Insurance
- Atlantic Specialty Insurance
- Chubb Indemnity Insurance
- Chubb National Insurance
- Everest National Insurance
- Federal Insurance
- Indemnity Ins. Co. of No. America
- Manufacturers Alliance Insurance
- National Union Fire Ins. Co. of Pitts.
- New Hampshire Insurance
- Old Republic General Insurance
- Old Republic Insurance
- Pacific Indemnity
- Pennsylvania Mfg. Assn. Insurance
- Pennsylvania Mfg. Indemnity
- Safety National Casualty Corp.
- Sompo America Fire & Marine Ins.
- Sompo America Insurance
- Standard Fire Insurance
- Starr Indemnity & Liability
- Stonington Insurance
- XL Insurance America
- XL Specialty Insurance
- Zurich American Insurance

and the following self-insured employer:

- Columbia Forest Products Inc.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

17%

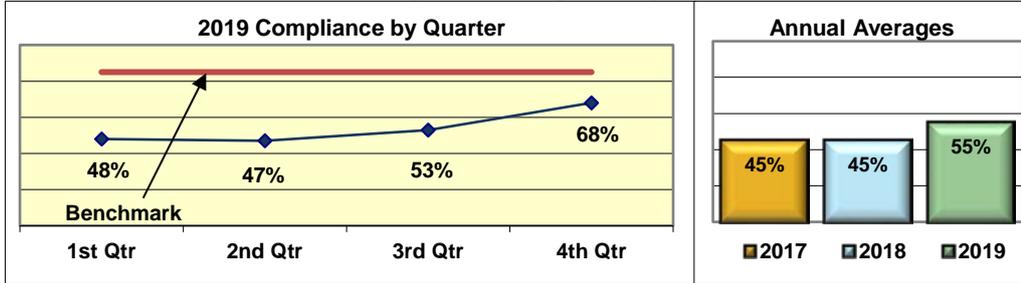
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

29%

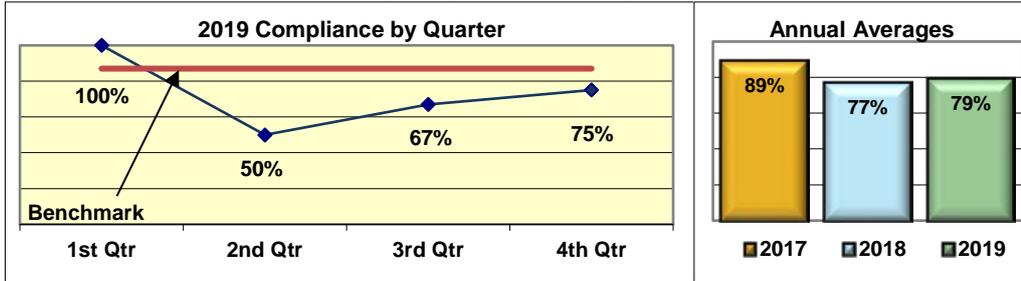
Annual Compliance Report 01/01/2019-12/31/2019

GUARD INSURANCE

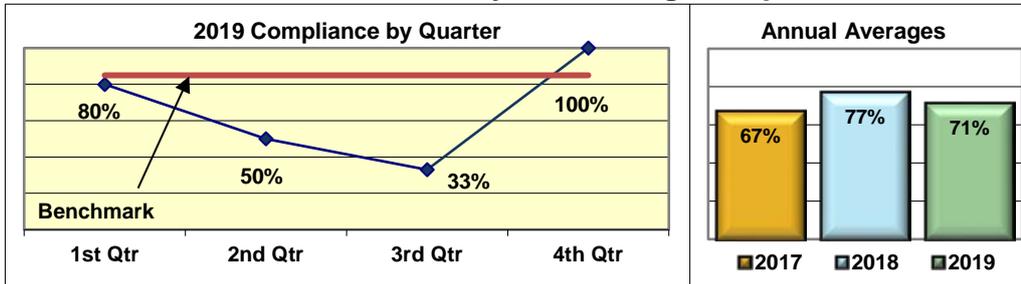
Lost Time First Report Filing Compliance



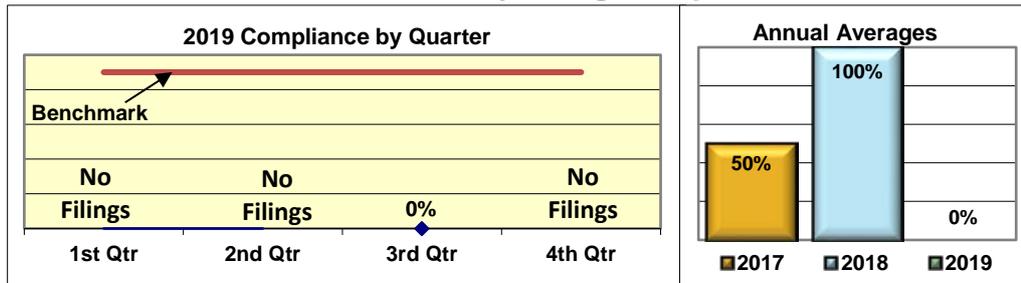
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

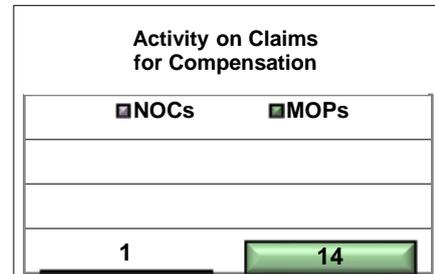
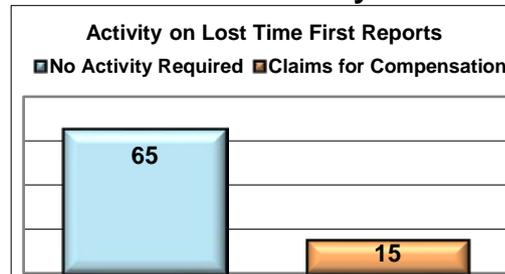
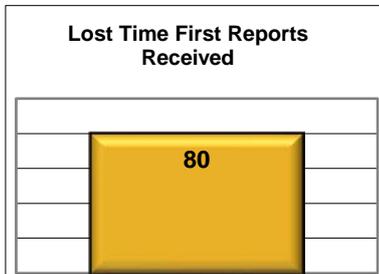


Summary

Guard Insurance is an insurer that administered its own claims and used a third party administrator in 2019 under the following rating companies:

Amguard Insurance
Eastguard Insurance
Norguard Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

1%

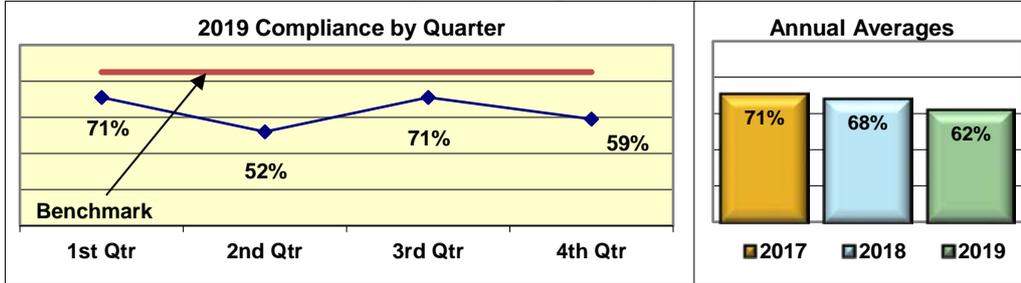
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

7%

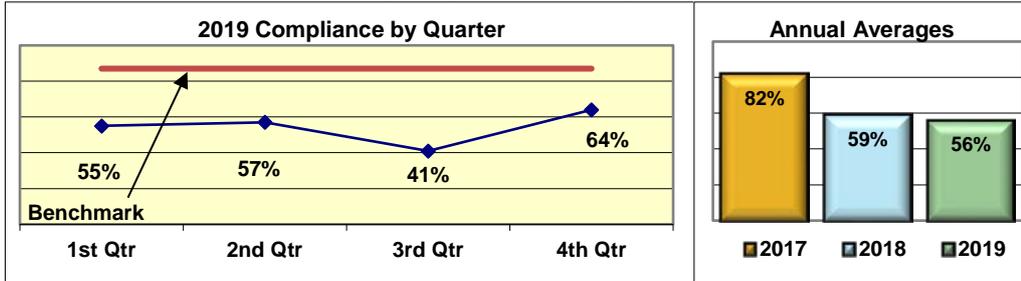
**Annual Compliance Report
01/01/2019-12/31/2019**

HANNAFORD BROTHERS

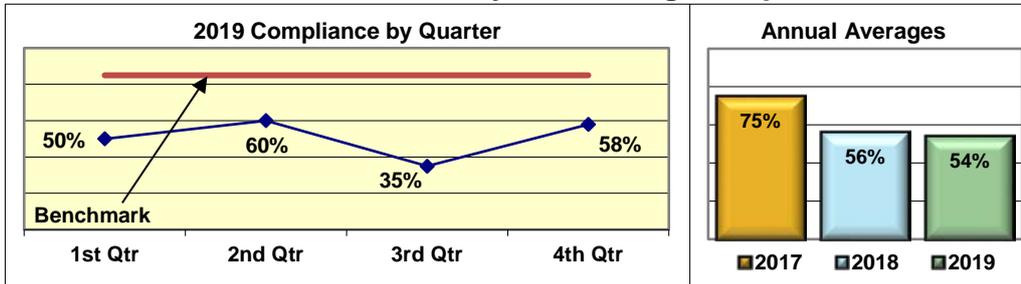
Lost Time First Report Filing Compliance



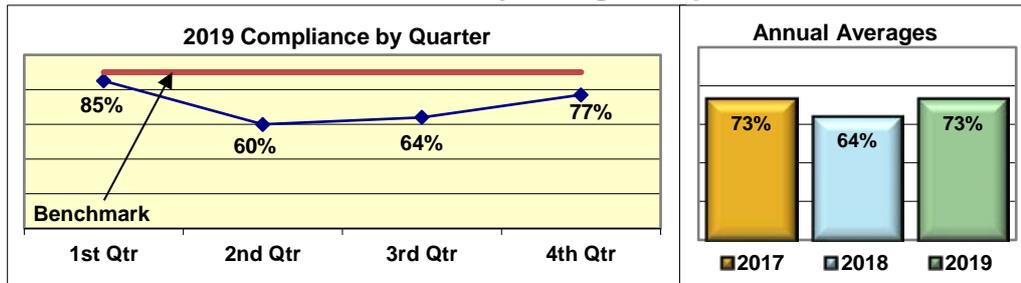
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



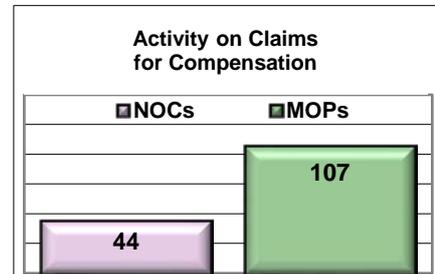
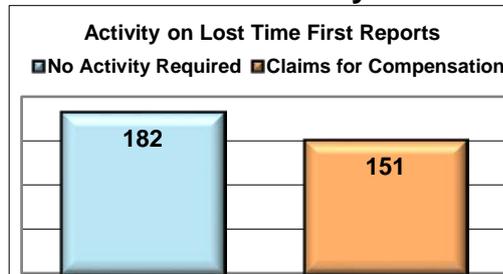
Initial Notice of Controversy Filing Compliance



Summary

Hannaford Brothers is a self-insured employer that administered its own claims in 2019 under the following name:
Hannaford Brothers

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

13%

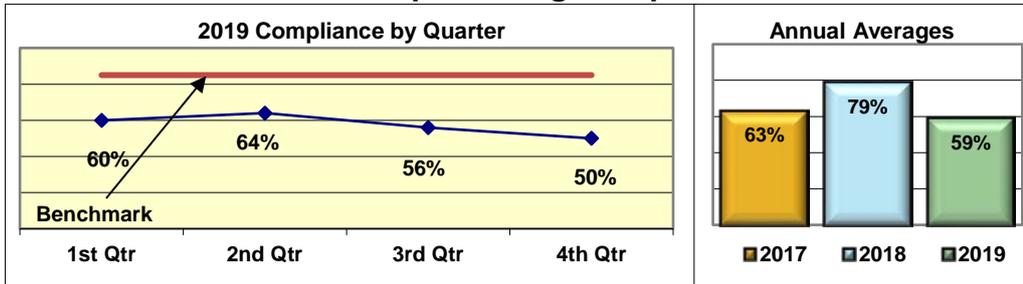
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

29%

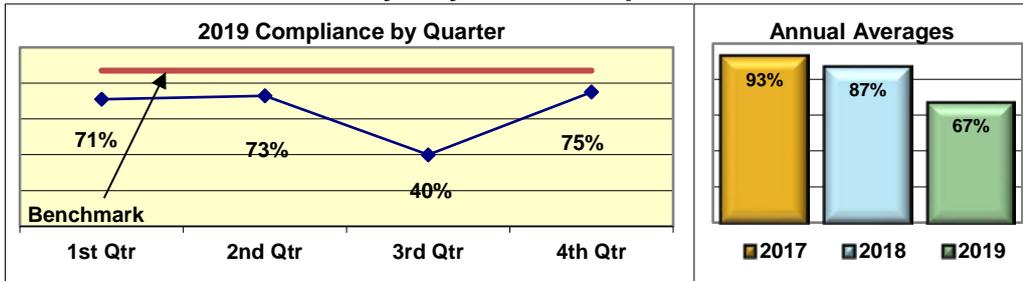
Annual Compliance Report 01/01/2019-12/31/2019

HANOVER INSURANCE

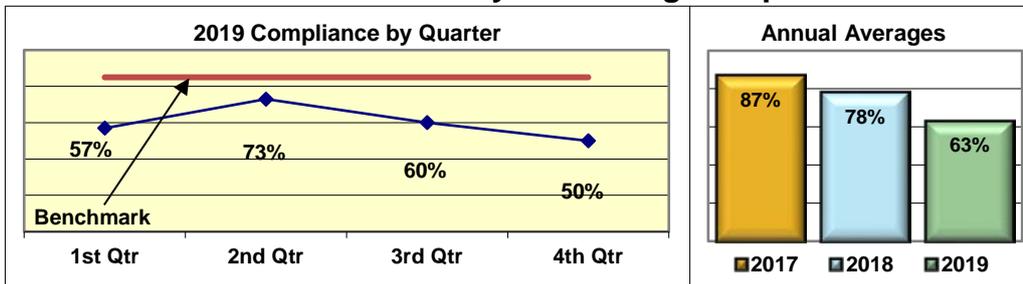
Lost Time First Report Filing Compliance



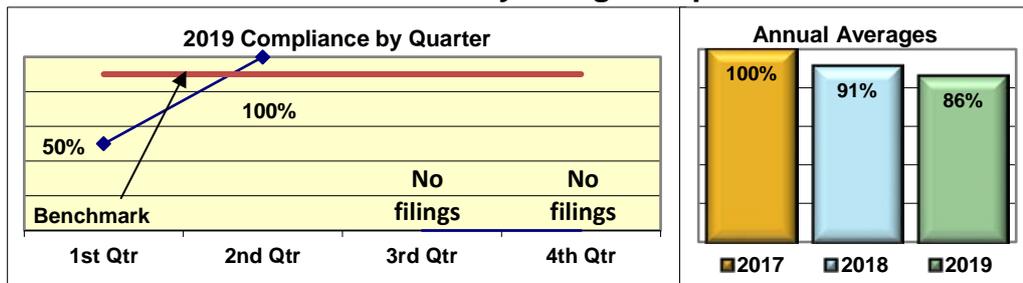
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

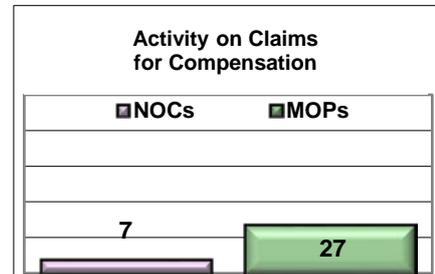
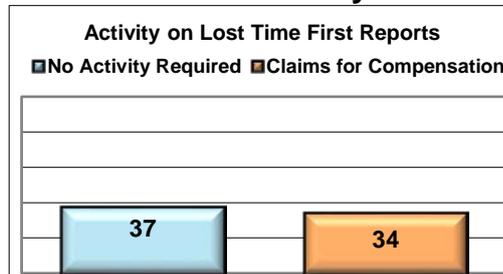
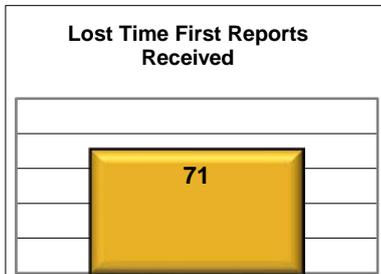


Summary

Hanover Insurance is an insurer that administered its own claims in 2019 under the following rating companies:

- Allmerica Financial Alliance Ins.
- Allmerica Financial Benefit Ins
- Citizens Insurance Co. of America
- Hanover American Insurance
- Hanover Insurance
- Massachusetts Bay Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

10%

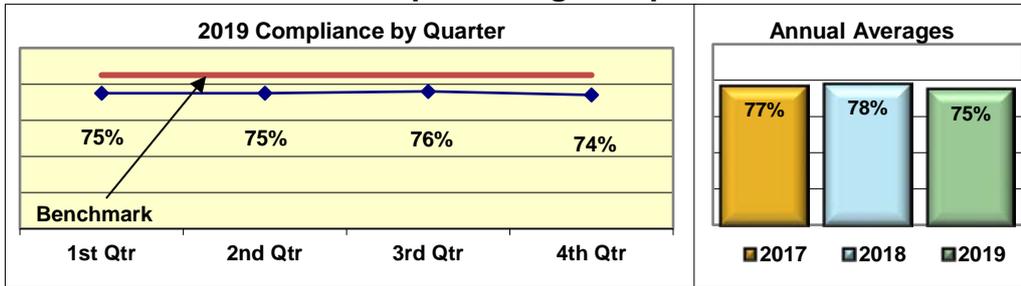
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

21%

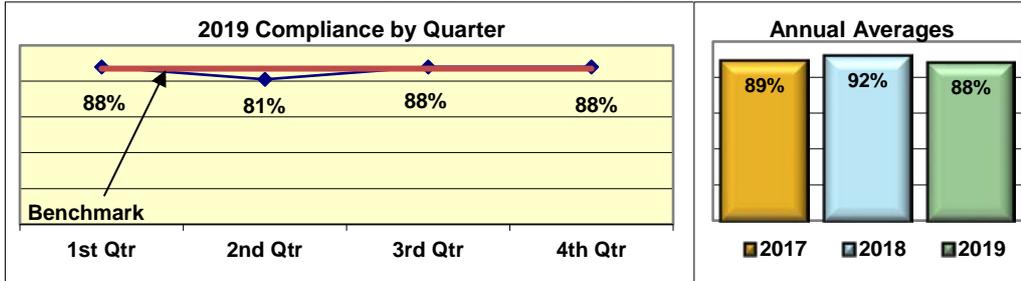
Annual Compliance Report 01/01/2019-12/31/2019

HARTFORD INSURANCE

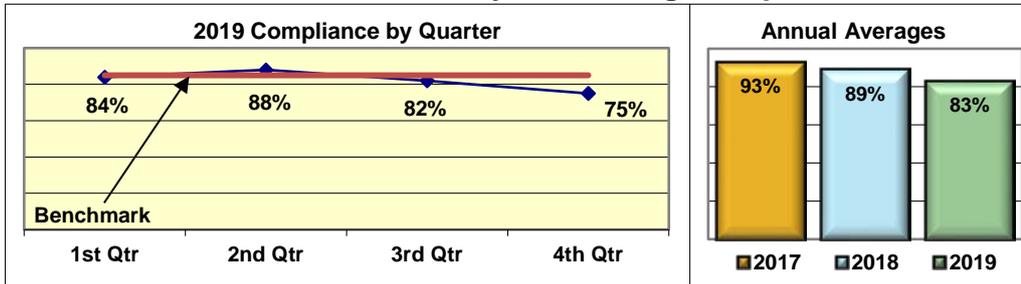
Lost Time First Report Filing Compliance



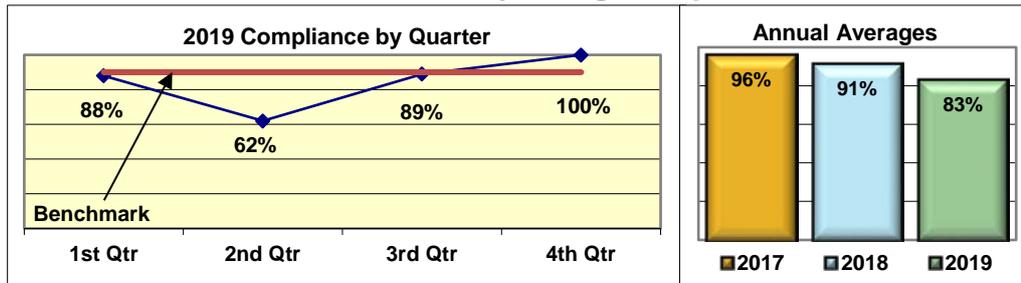
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

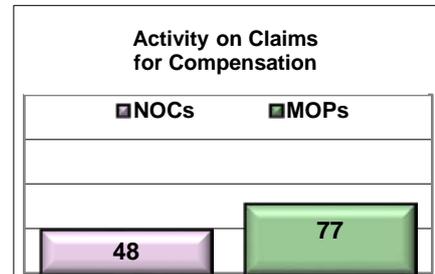
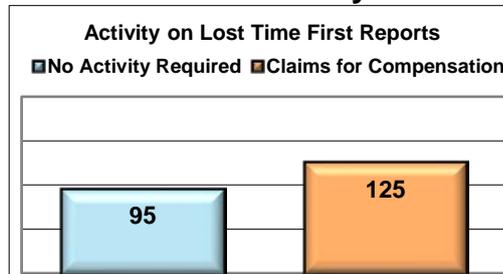
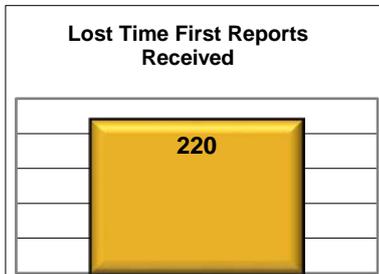
Hartford Insurance is an insurer that administered its own claims and used third parties to administer claims in 2019 under the following rating companies:

Hartford Accident & Indemnity
Hartford Casualty Insurance
Hartford Fire Insurance
Hartford Ins. Co. of the Midwest
Hartford Underwriters Insurance
Prop. & Cas. Ins. Co. of Hartford
Sentinel Insurance
Trumbull Insurance
Twin City Fire Insurance

Hartford Insurance used the following third parties in 2019:

Cannon Cochran Management Svcs.
CorVel Enterprise Comp.
Sedgwick Claims Management Svcs.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

22%

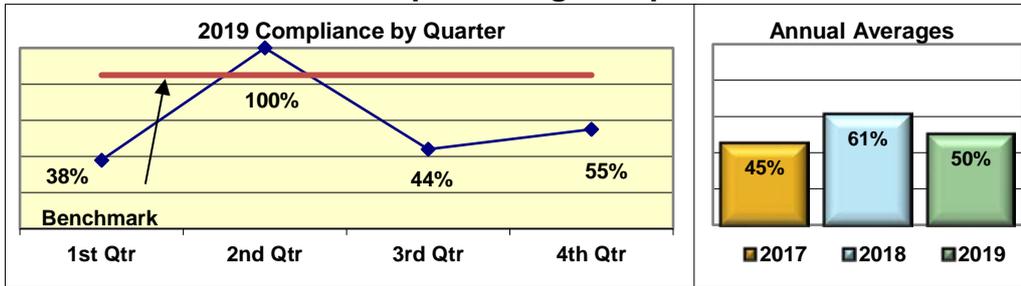
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

38%

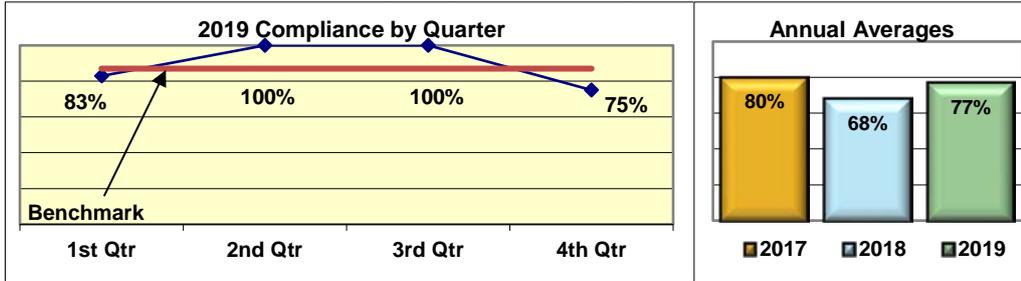
Annual Compliance Report 01/01/2019-12/31/2019

HELMSMAN MANAGEMENT SERVICES

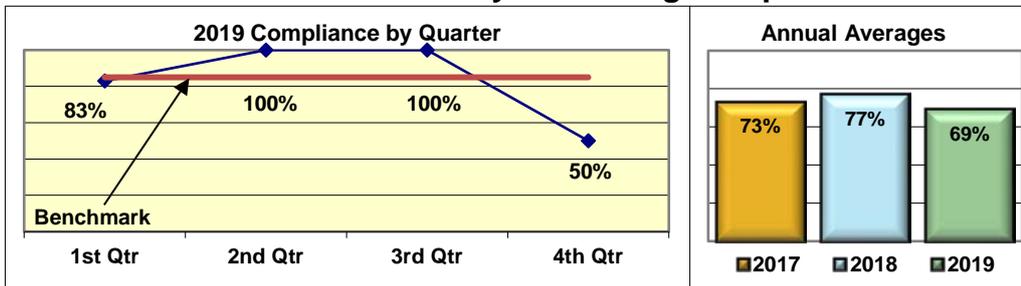
Lost Time First Report Filing Compliance



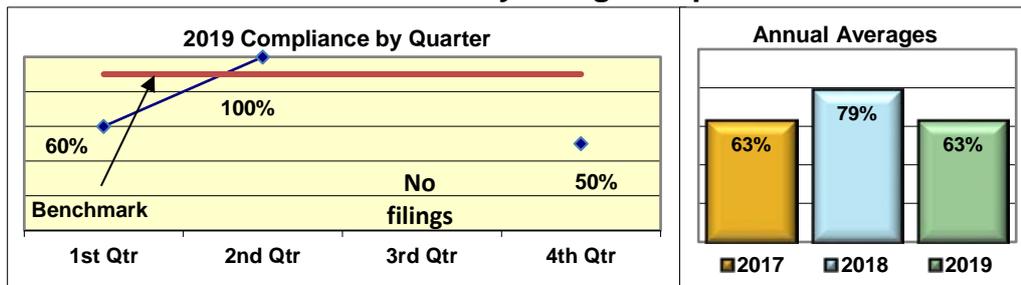
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

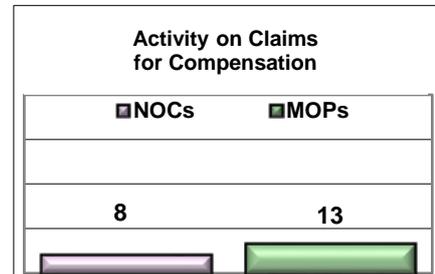
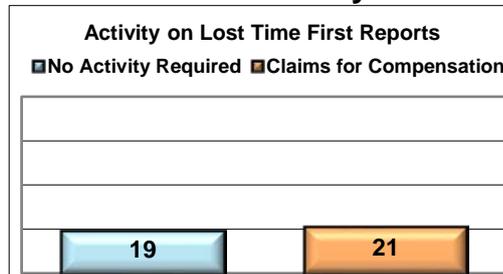
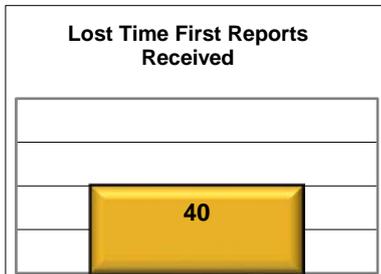
Helmsman Management Services is a third party administrator that administered claims in 2019 for the following rating companies:

American Zurich Insurance
Arch Insurance
Indemnity Ins. Co. of No. America
New Hampshire Insurance
Old Republic Insurance
Safety National Casualty Corp.

and self-insured employers:

Home Depot USA, Inc.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

20%

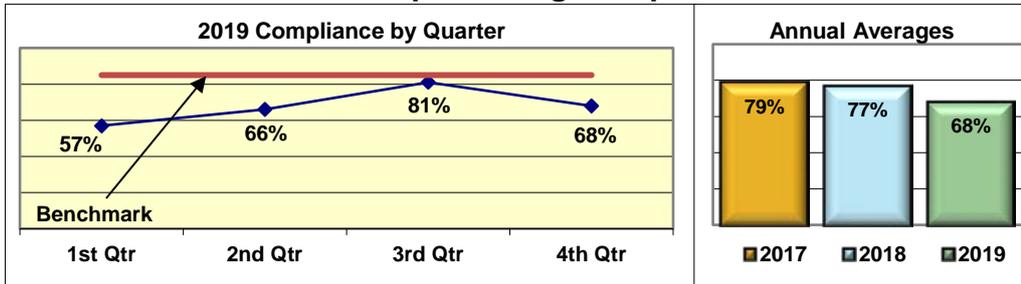
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

38%

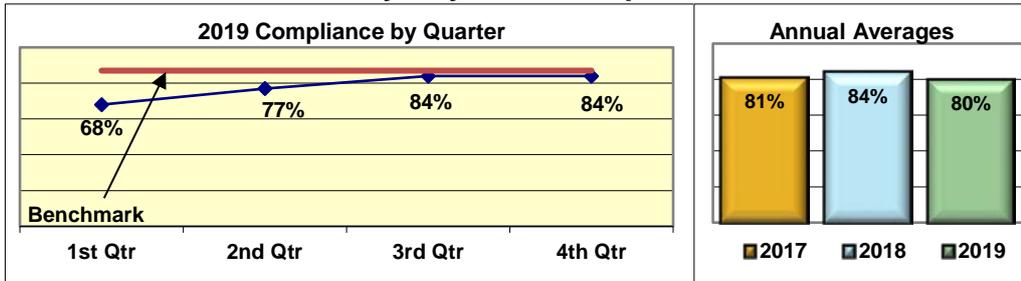
Annual Compliance Report 01/01/2019-12/31/2019

LIBERTY MUTUAL INSURANCE

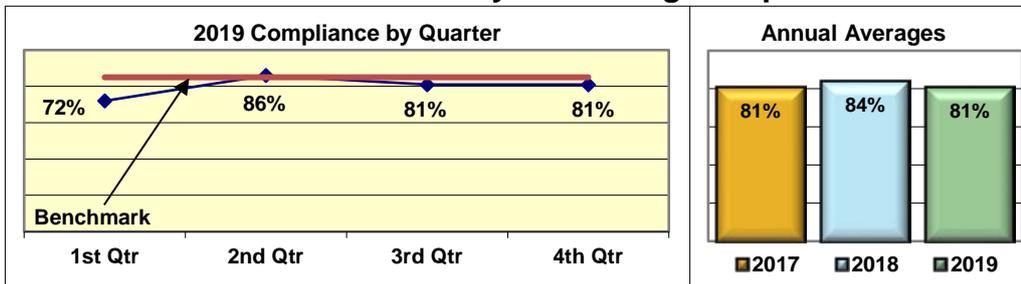
Lost Time First Report Filing Compliance



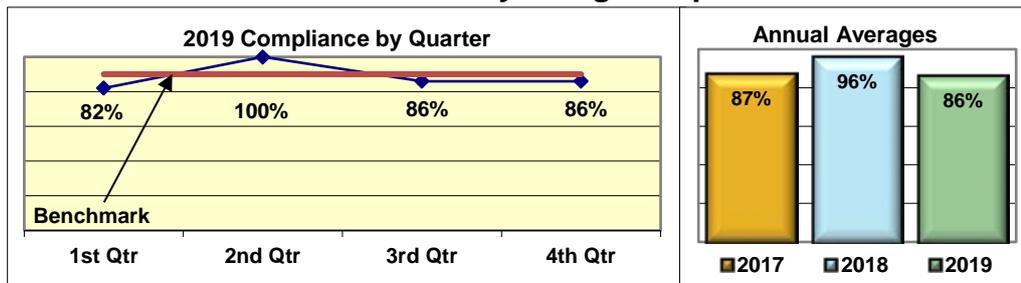
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

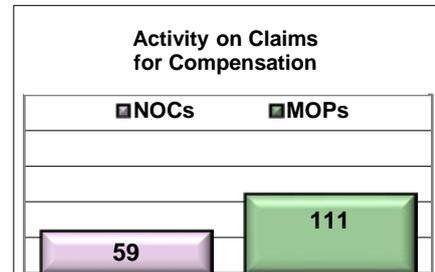
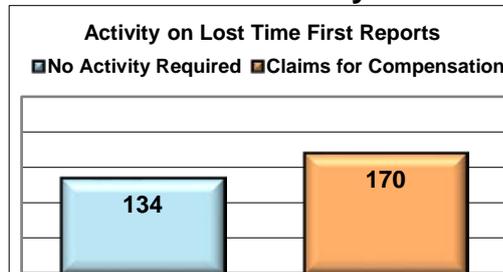
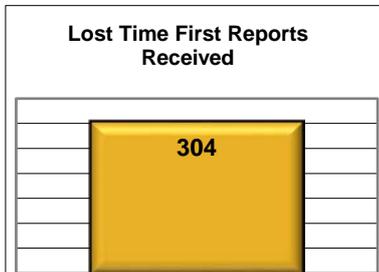


Summary

Liberty Mutual Insurance is an insurer that administered its own claims in 2019 under the following rating companies:

- American Fire & Casualty Insurance
- Employers Insurance Co. of Wausau
- Employers Ins. Co. of Wausau
- First Liberty Insurance
- Liberty Insurance Corp.
- Liberty Mutual Fire Insurance
- LM Insurance Corp.
- Ohio Casualty Insurance
- Ohio Security Insurance
- West American Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

19%

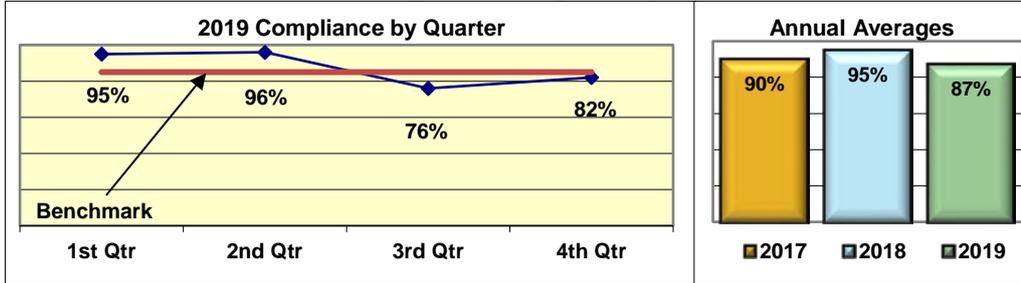
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

35%

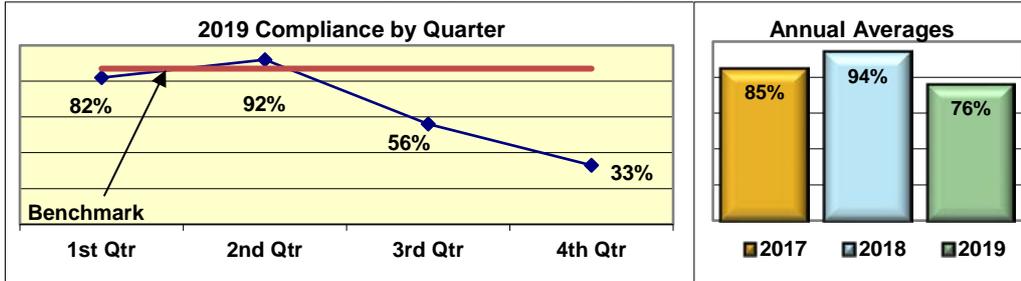
**Annual Compliance Report
01/01/2019-12/31/2019**

MAINE AUTOMOBILE DEALERS ASSOCIATION

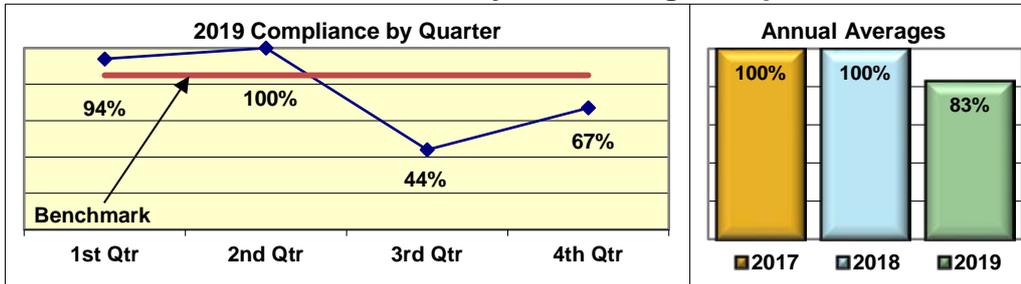
Lost Time First Report Filing Compliance



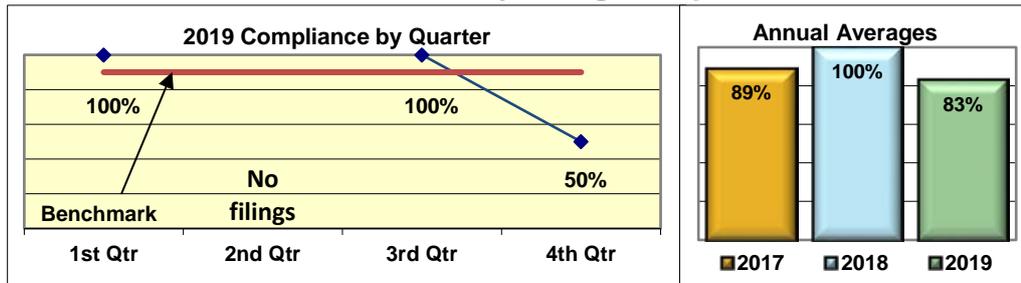
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

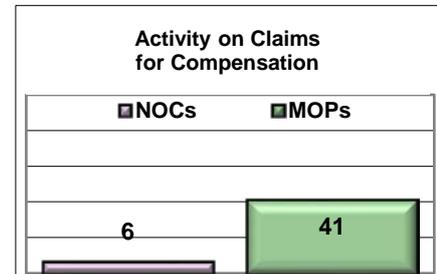
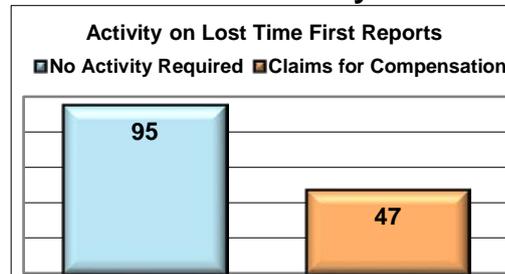
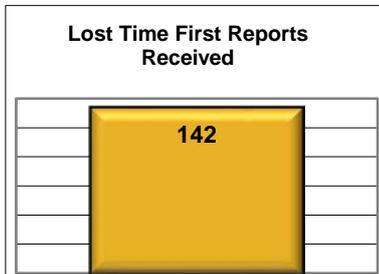


Summary

Maine Automobile Dealers Association is a trust of self-insured employers that administered claims in 2019 under the following name:

Maine Automobile Dealers

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

4%

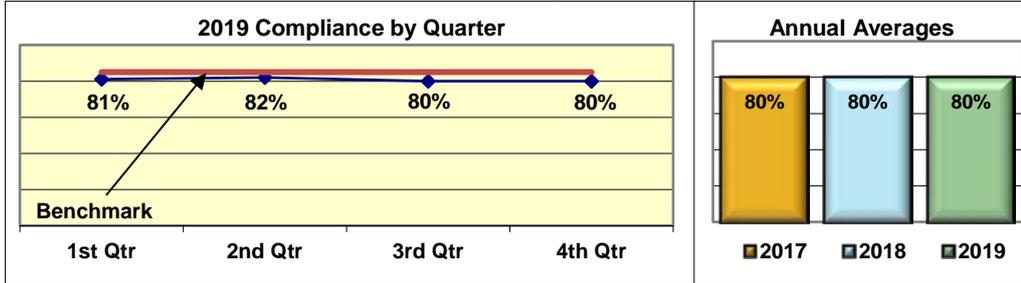
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

13%

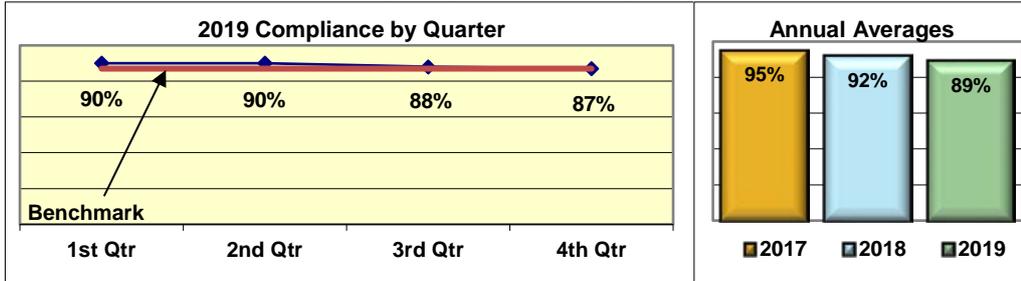
Annual Compliance Report 01/01/2019-12/31/2019

MAINE EMPLOYERS' MUTUAL INSURANCE

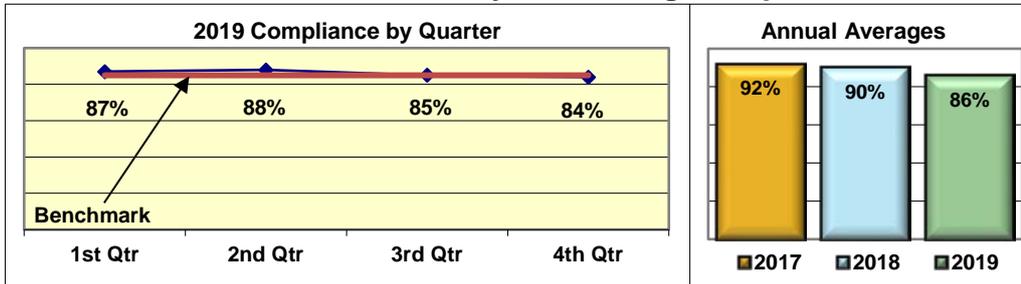
Lost Time First Report Filing Compliance



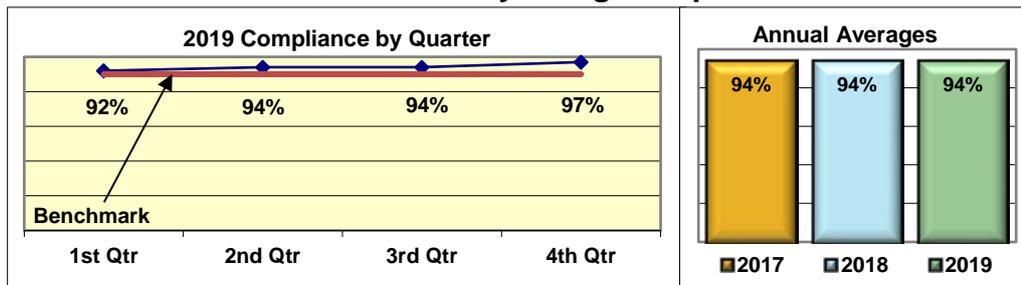
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

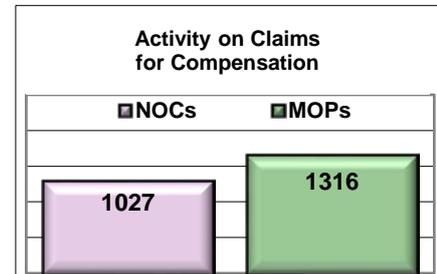
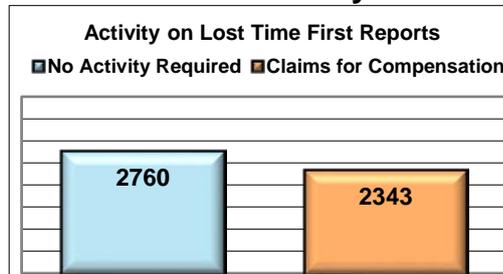
Maine Employers' Mutual Insurance is an insurer that administered its own claims and used a third party administrator in 2019 under the following rating companies:

Maine Employers' Mutual Insurance
MEMIC Indemnity Company

Maine Employers' Mutual Insurance used the following third party administrator in 2019:

Cannon Cochran Management Svcs.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

20%

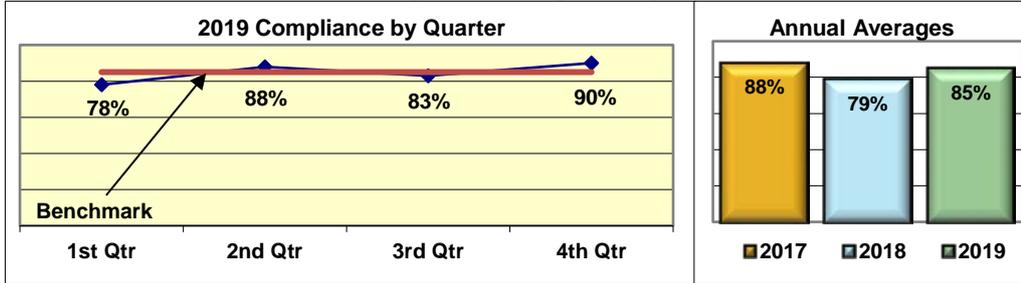
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

44%

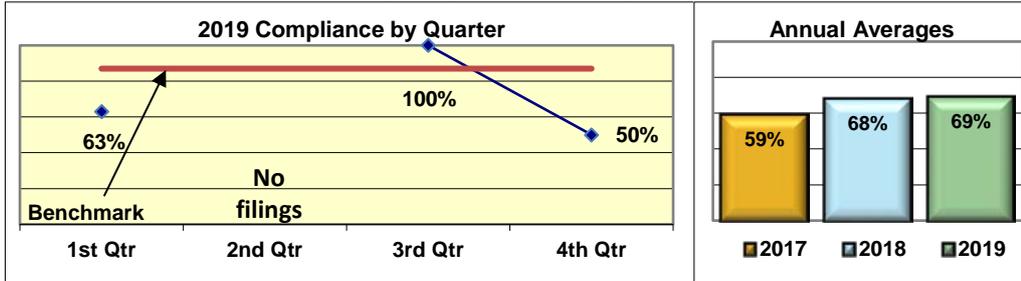
Annual Compliance Report 01/01/2019-12/31/2019

MAINE HEALTHCARE ASSOCIATION

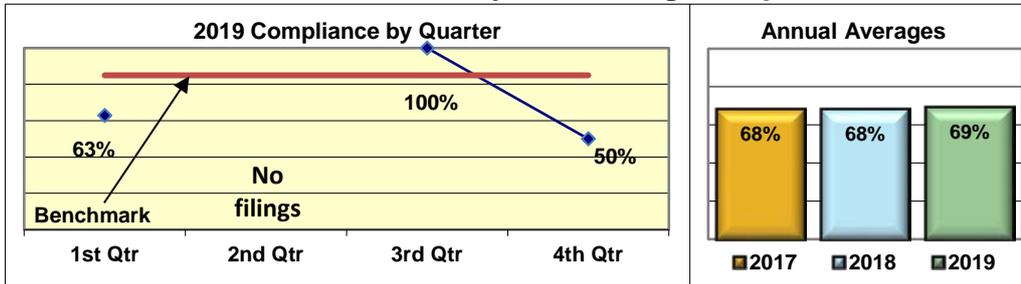
Lost Time First Report Filing Compliance



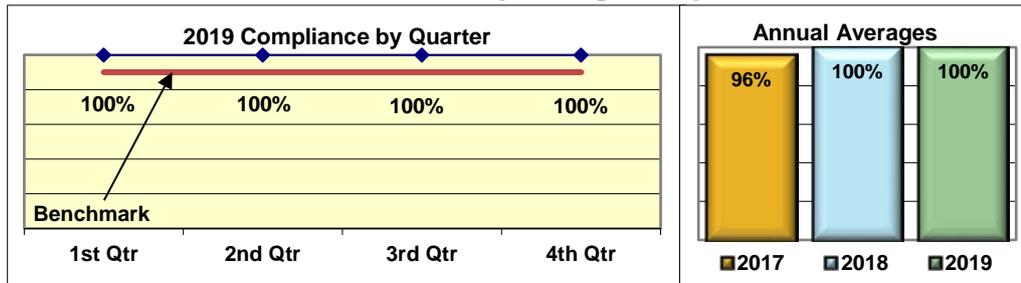
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

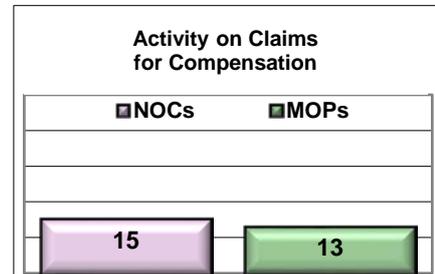
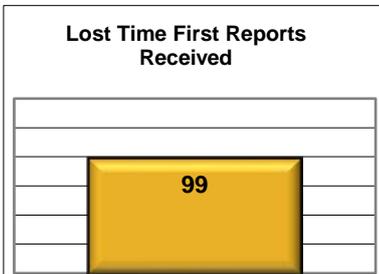


Summary

Maine Healthcare Association is a trust of self-insured employers that administered claims in 2019 under the following name:

MHCA Workers' Comp. Fund

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

15%

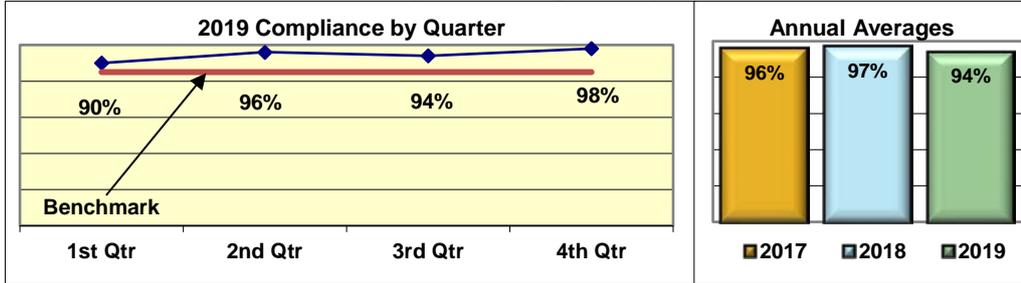
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

54%

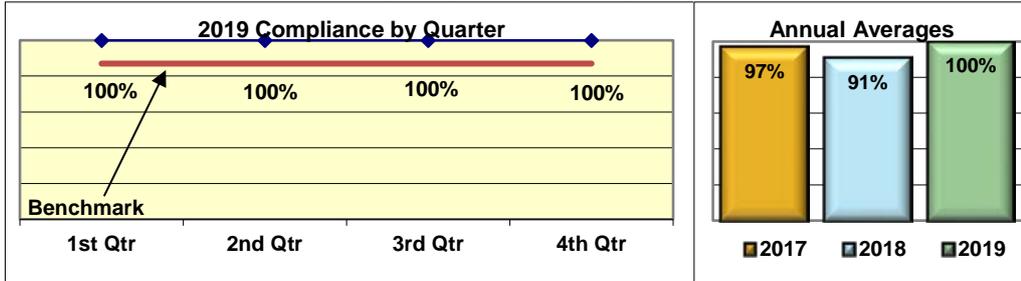
Annual Compliance Report 01/01/2019-12/31/2019

MAINE MOTOR TRANSPORT ASSOCIATION

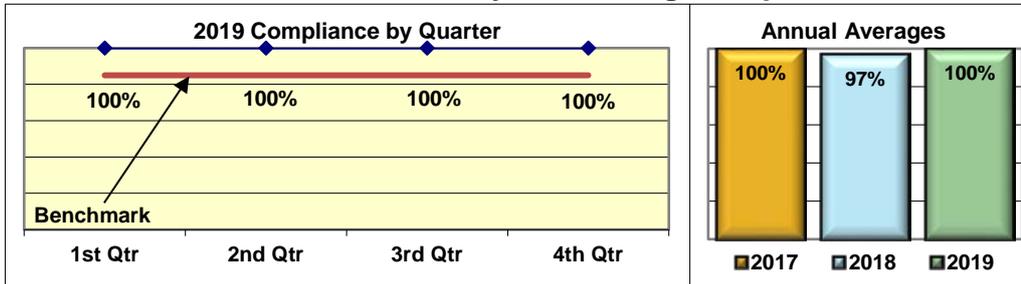
Lost Time First Report Filing Compliance



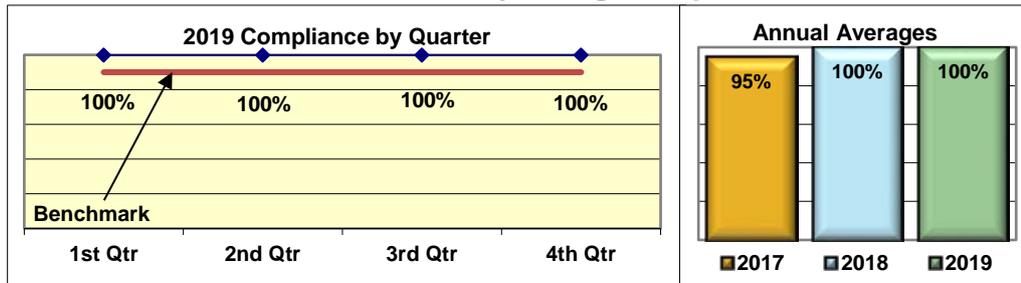
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

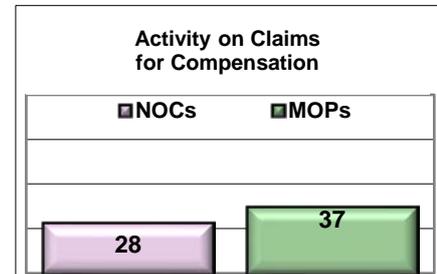
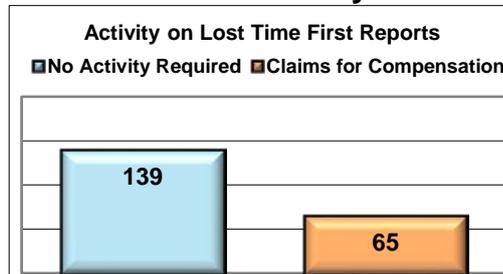
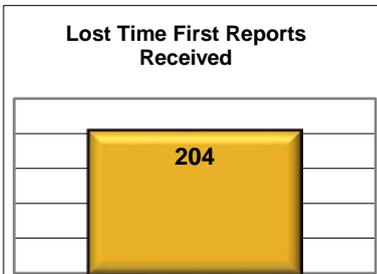


Summary

Maine Motor Transport Association is a trust of self-insured employers that administered claims in 2019 under the following name:

Maine Motor Transport W.C. Trust

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

14%

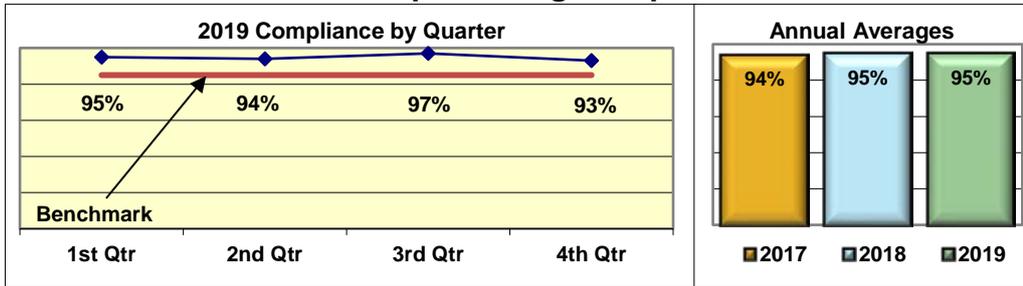
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

43%

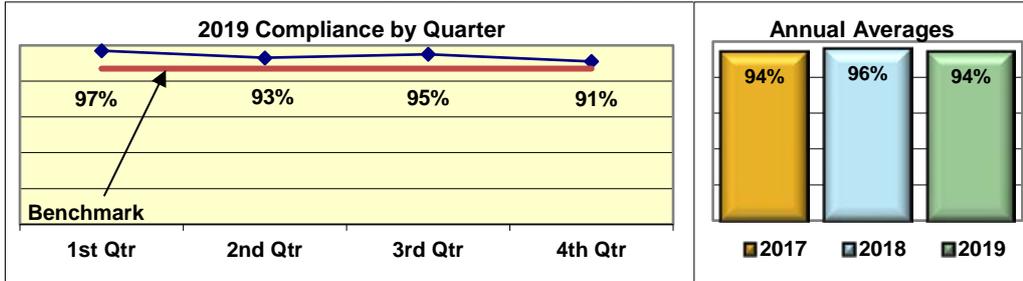
Annual Compliance Report 01/01/2019-12/31/2019

MAINE MUNICIPAL ASSOCIATION

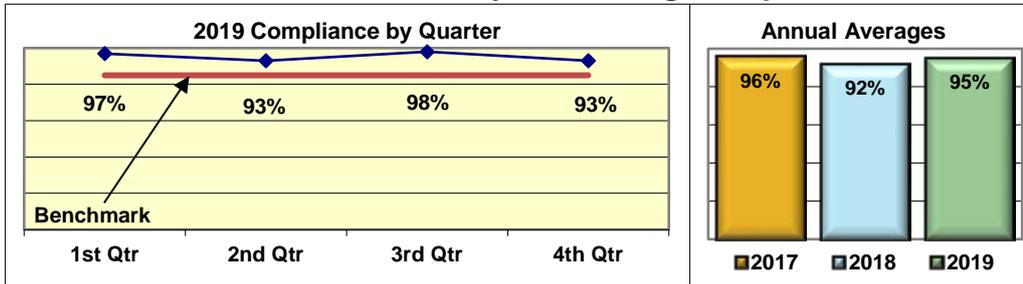
Lost Time First Report Filing Compliance



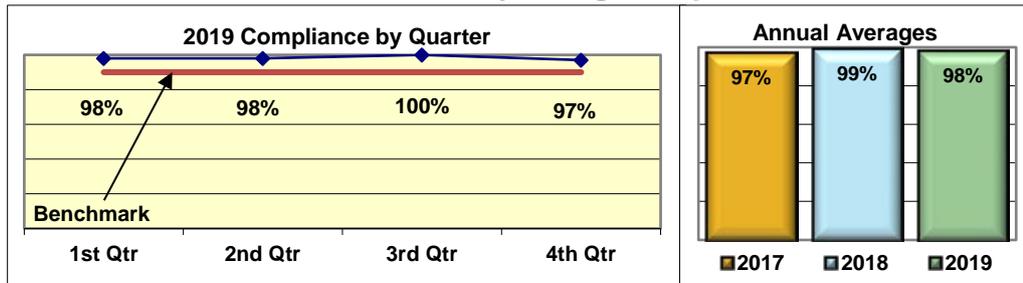
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

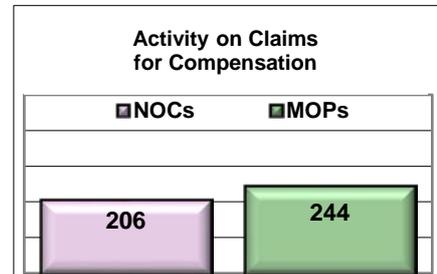
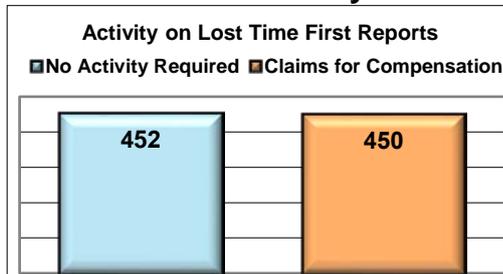


Summary

Maine Municipal Association is a trust of self-insured employers that administered claims in 2019 under the following names:

City of Bangor
City of Portland
Maine Municipal Association

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

23%

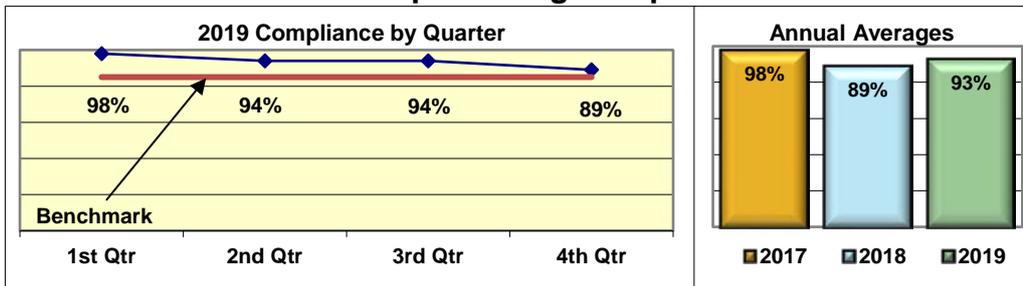
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

46%

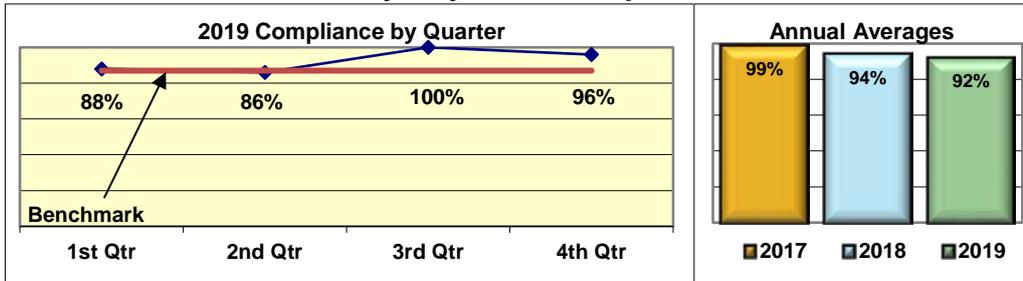
Annual Compliance Report 01/01/2019-12/31/2019

MAINE SCHOOL MANAGEMENT ASSOCIATION

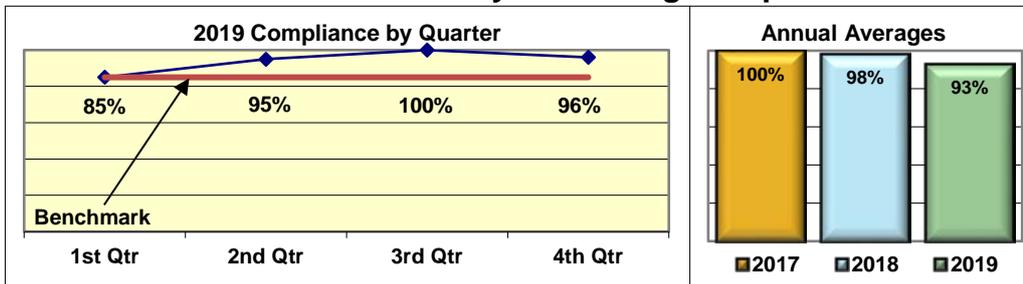
Lost Time First Report Filing Compliance



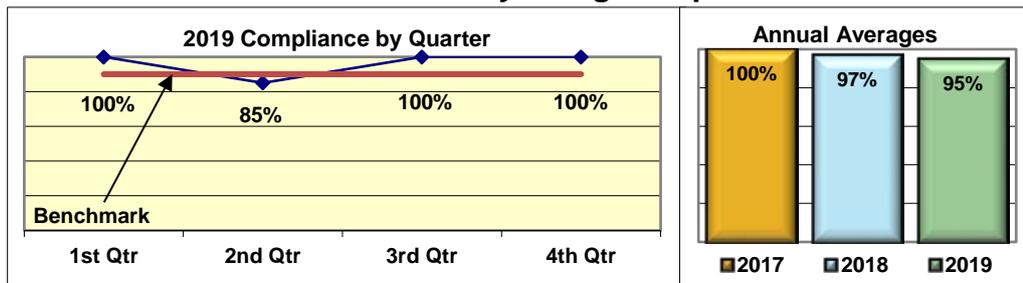
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

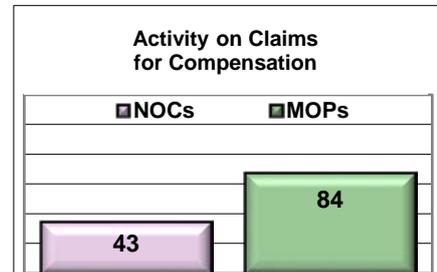
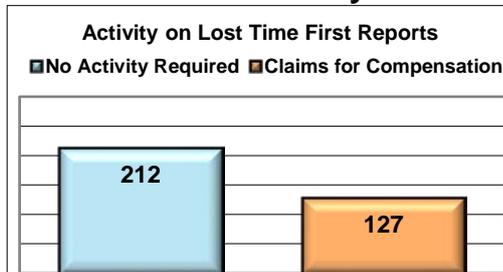
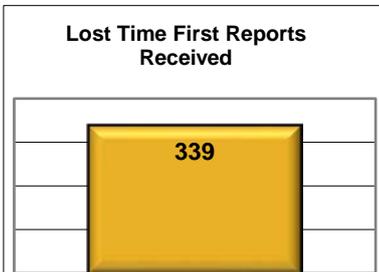


Summary

Maine School Management Association is a trust of self-insured employers that administered claims in 2019 under the following name:

Maine School Management Assoc.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

13%

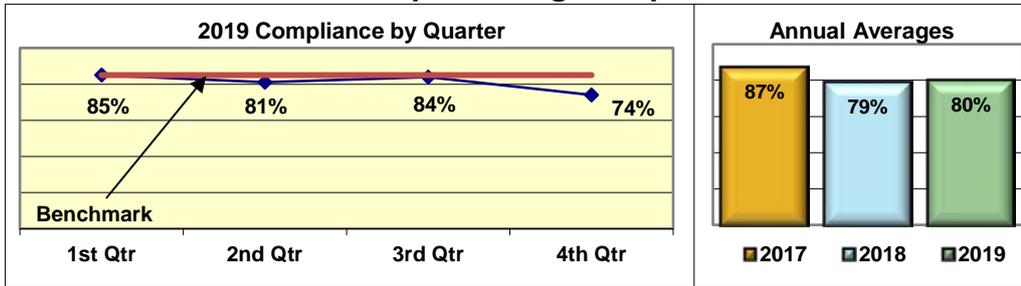
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

34%

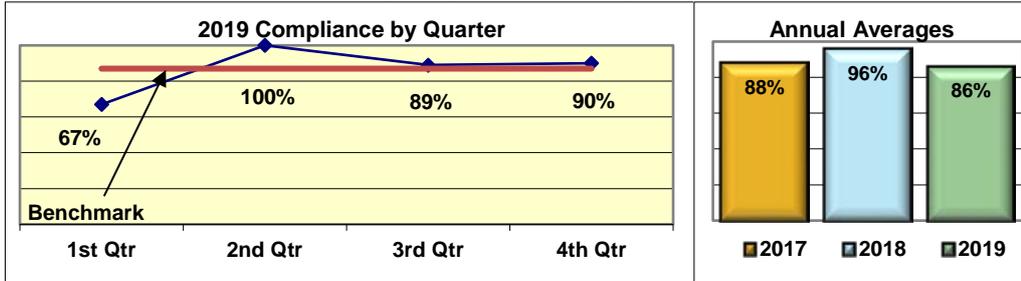
Annual Compliance Report 01/01/2019-12/31/2019

OLD REPUBLIC INSURANCE

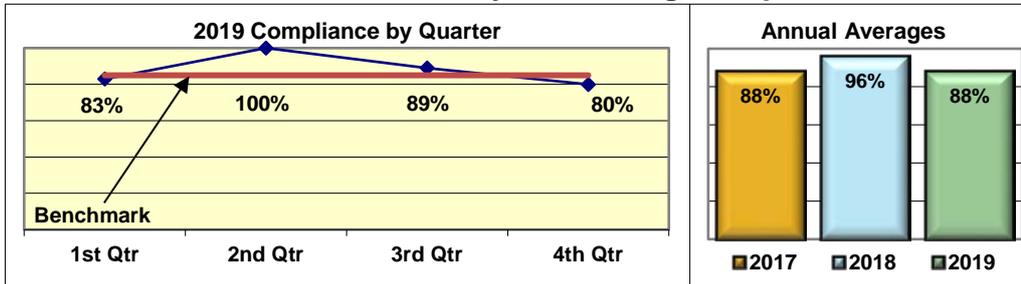
Lost Time First Report Filing Compliance



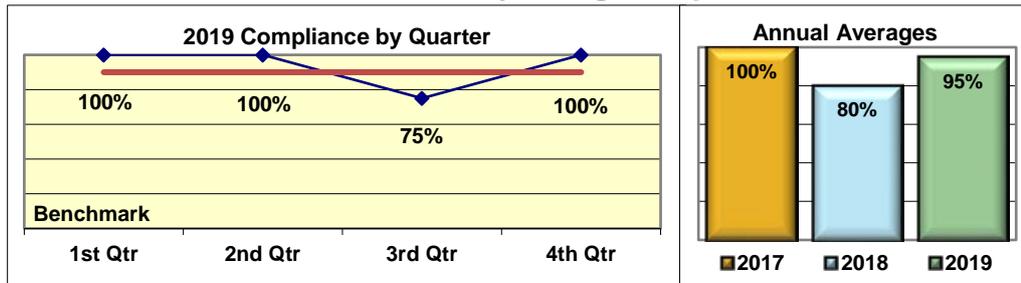
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

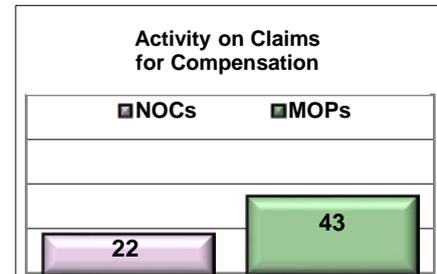
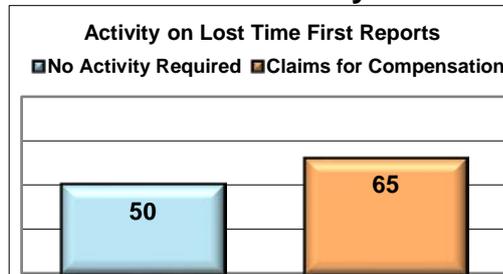
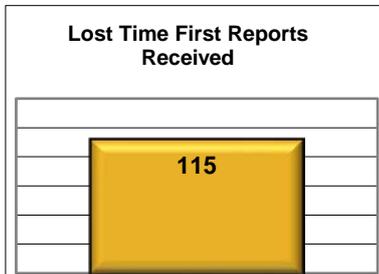
Old Republic Insurance is an insurer that used third parties to administer claims in 2019 under the following rating company:

Old Republic General Insurance
Old Republic Insurance Corp.

Old Republic Insurance used the following third parties in 2019:

Cannon Cochran Management Svcs.
Constitution State Services
CorVel Enterprise Comp.
ESIS
Gallagher Bassett Services
Helmsman Management Services
Sedgwick Claims Management Svcs.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

19%

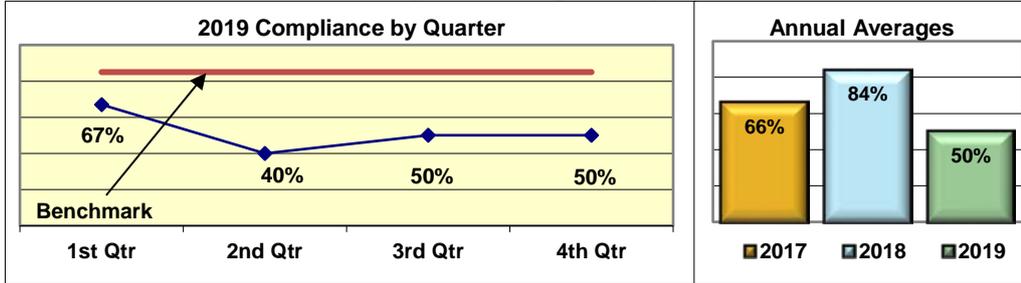
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

34%

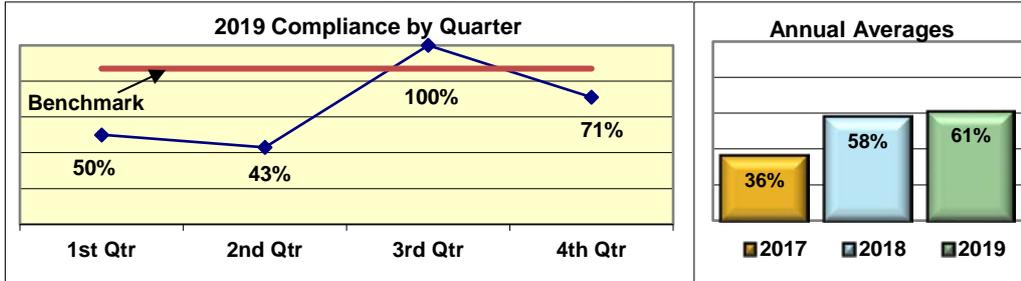
**Annual Compliance Report
01/01/2019-12/31/2019**

PENNSYLVANIA MANUFACTURERS' ASSOCIATION

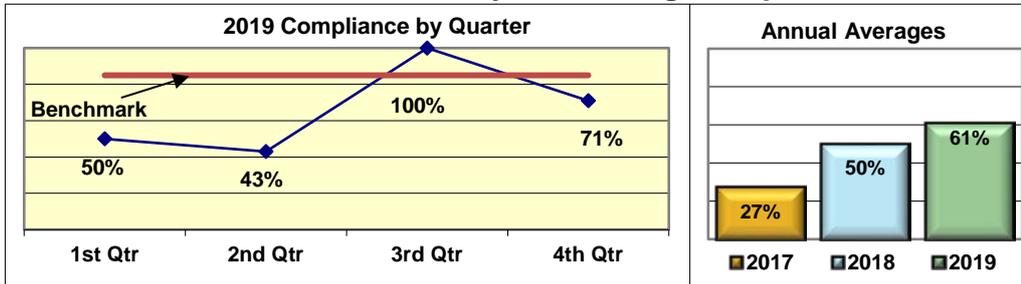
Lost Time First Report Filing Compliance



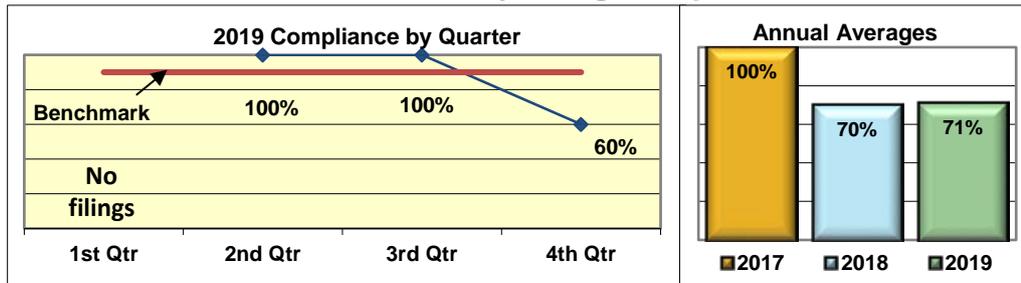
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

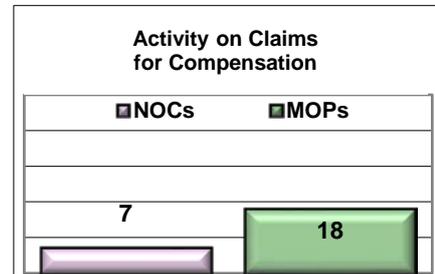
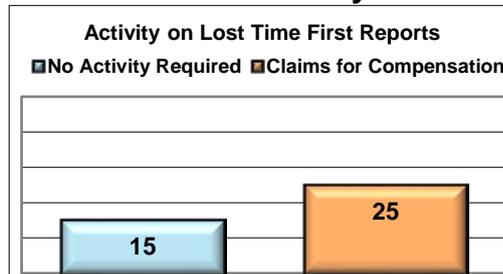
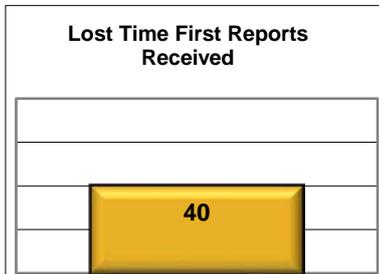
Pennsylvania Manufacturers' Association is an insurer that used third parties to administer claims in 2019 under the following rating companies:

Manufacturers Alliance Insurance
Pennsylvania Mfg. Assn. Insurance

Pennsylvania Manufacturers' Association used the following third parties in 2019:

Gallagher Bassett Services
The American Equity Underwriters

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

18%

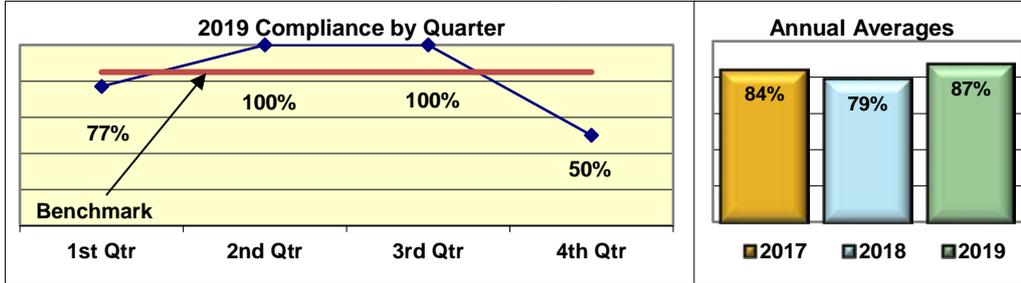
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

28%

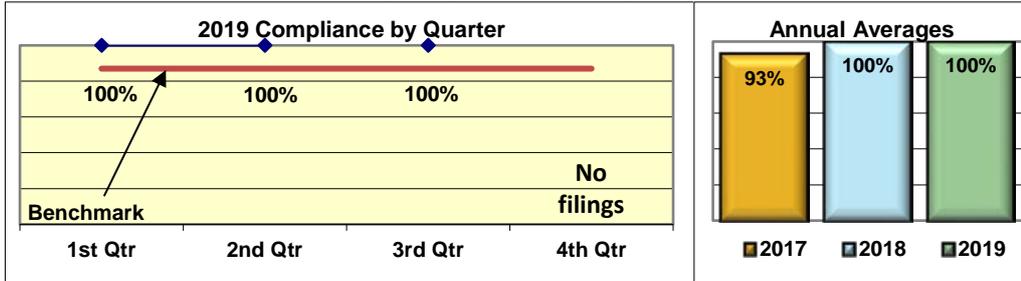
Annual Compliance Report 01/01/2019-12/31/2019

QBE INSURANCE

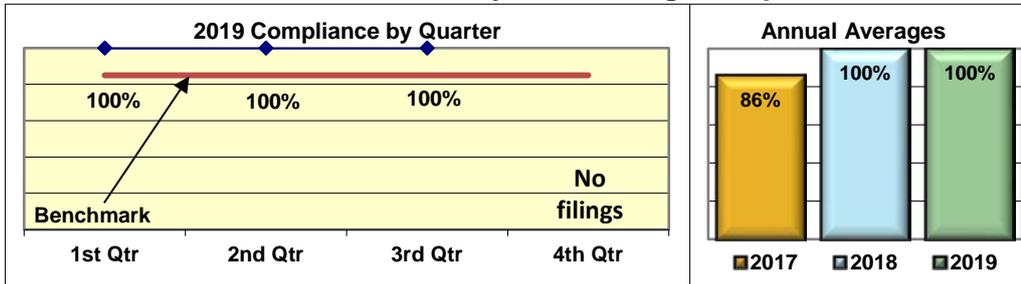
Lost Time First Report Filing Compliance



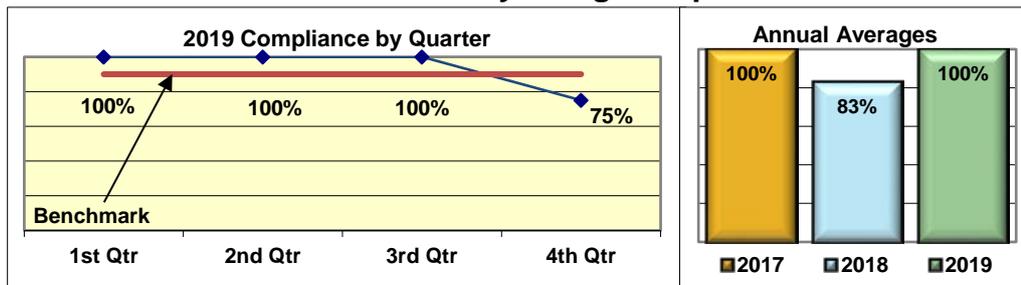
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

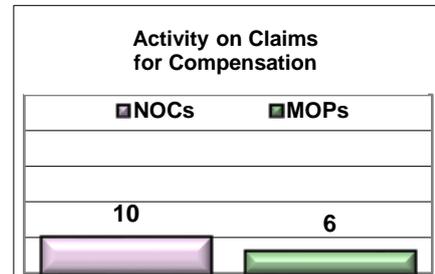
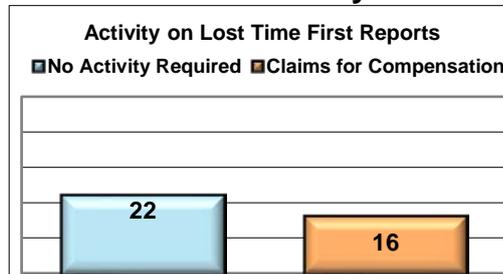
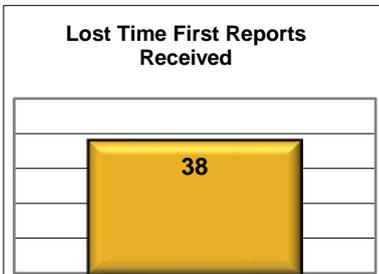
QBE Insurance is an insurer that used third parties to administer claims in 2019 under the following rating companies:

Praetorian Insurance
QBE Insurance
Stonington Insurance

QBE Insurance used the following third parties in 2019:

Gallagher Bassett Services
Sedgwick Claims Management Svcs.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

26%

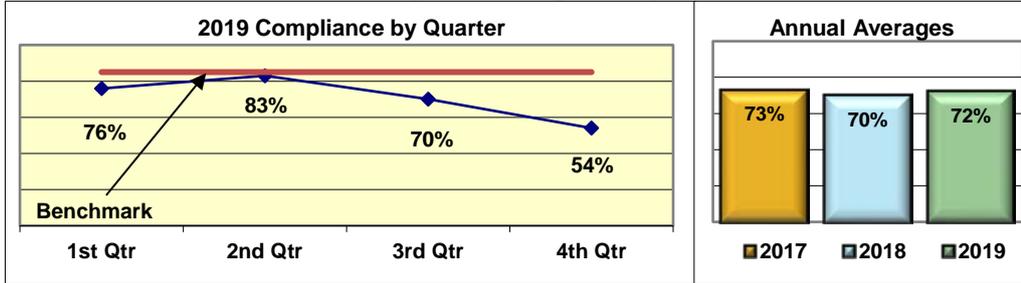
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

63%

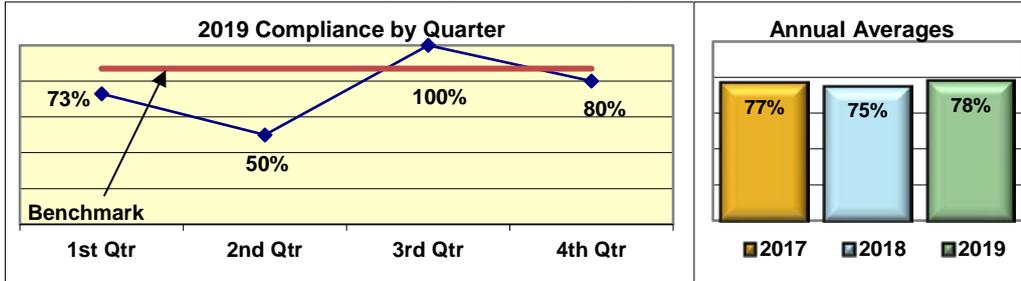
**Annual Compliance Report
01/01/2019-12/31/2019**

SAFETY NATIONAL CASUALTY CORP.

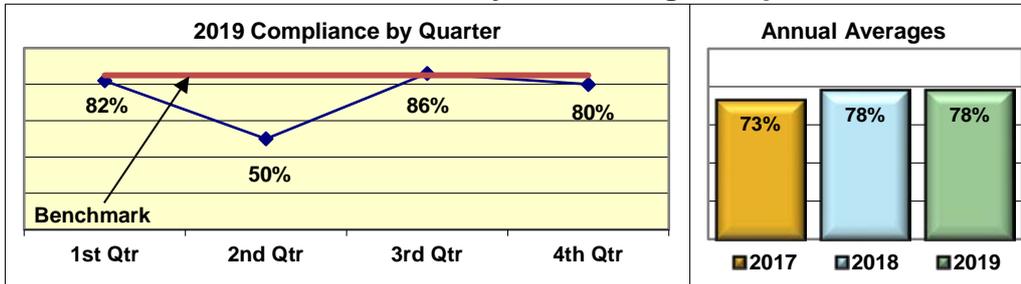
Lost Time First Report Filing Compliance



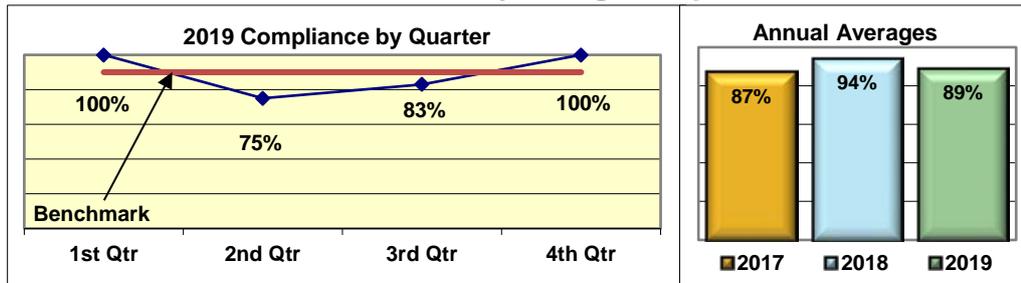
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

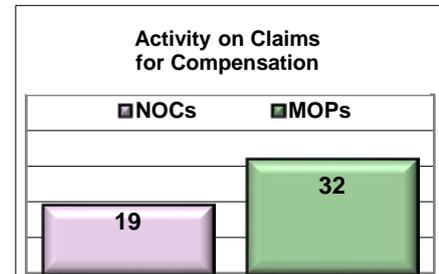
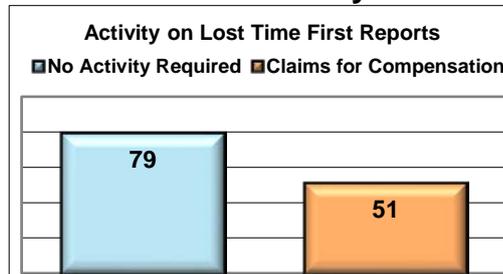
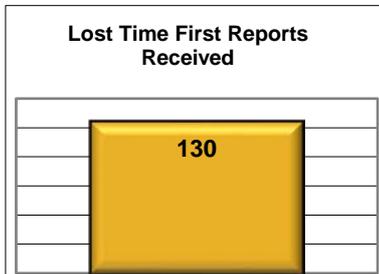
Safety National Casualty Corp. is an insurer that used third parties to administer claims in 2019 under the following rating company:

Safety National Casualty Corp.

Safety National Casualty Corp. used the following third parties in 2019:

- Broadspire Services
- Cannon Cochran Management Svcs.
- CorVel Enterprise Comp.
- ESIS
- Gallagher Bassett Services Helmsman Management Services
- Sedgwick Claims Management Svcs.
- York Risk Services

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

15%

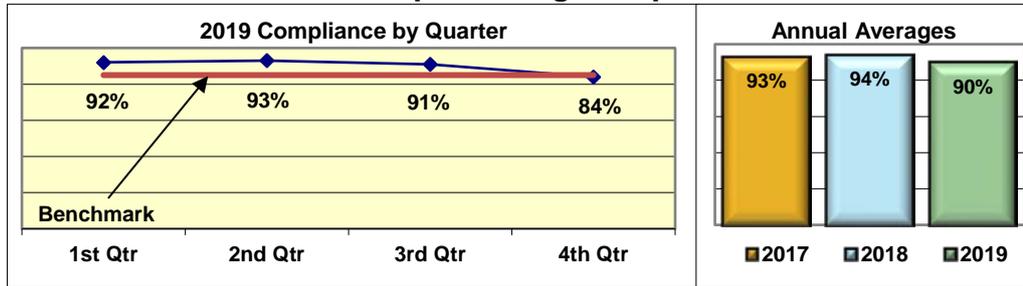
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

37%

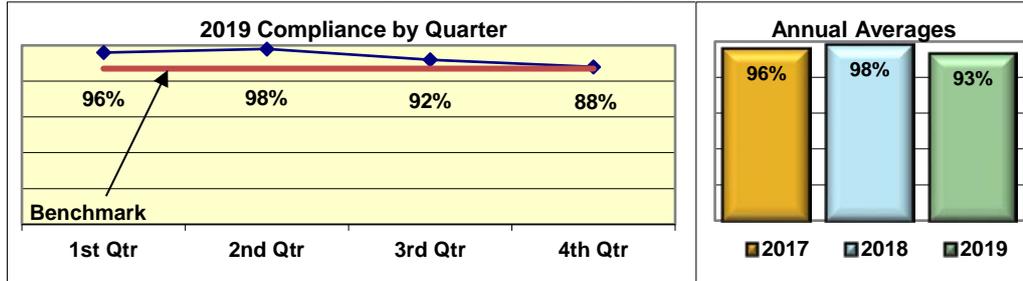
Annual Compliance Report 01/01/2019-12/31/2019

SEDGWICK CLAIMS MANAGEMENT SERVICES

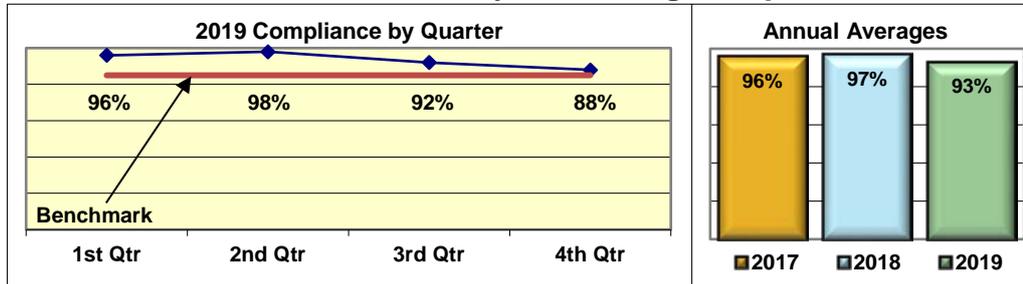
Lost Time First Report Filing Compliance



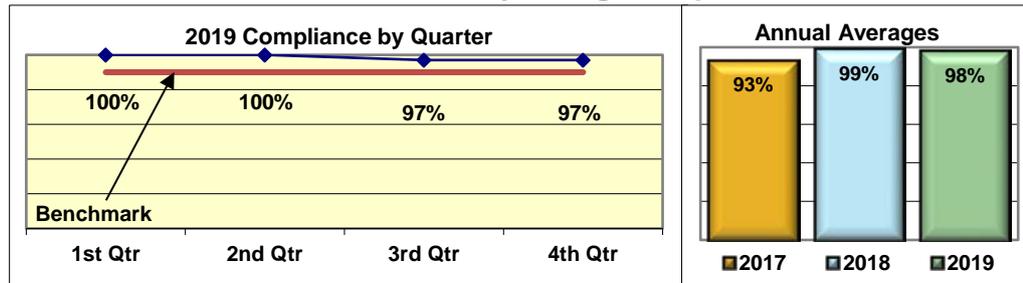
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

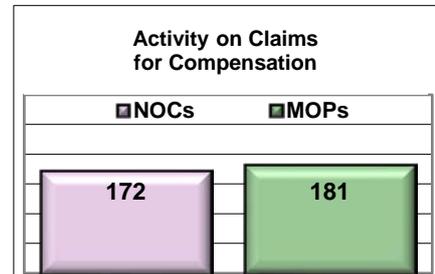
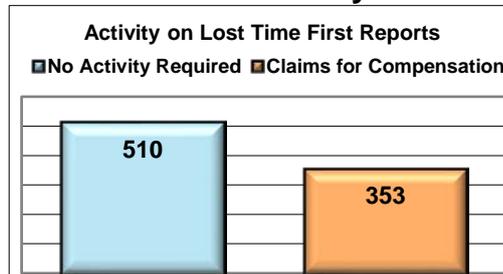
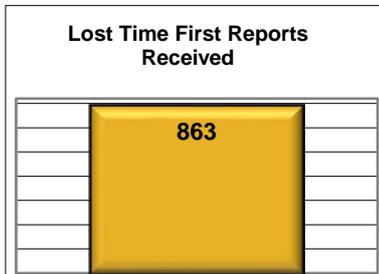
Sedgwick Claims Management Services is a third party administrator that administered claims in 2019 for the following rating companies:

- ACE American Insurance
- American Zurich Insurance
- Arch Insurance
- Electric Insurance
- Everest National Insurance
- Indemnity Ins. Co. of No. America
- Ins. Co. of the State of Pennsylvania
- New Hampshire Insurance
- Old Republic Insurance
- Praetorian Insurance
- Prop. & Cas. Ins. Co. of Hartford
- QBE Insurance
- Safety National Casualty
- Standard Fire Insurance
- Starr Indemnity & Liability
- Starr Specialty Insurance
- Stonington Insurance
- T.H.E. Insurance
- Trumbull Insurance
- XL Insurance America
- XL Specialty Insurance
- Zurich American Insurance

and self-insured employers:

- BJME Operating Corp.
- Federal Express Corporation
- FedEx Ground Package System
- Lowes Home Centers LLC
- Tambrands Inc.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

20%

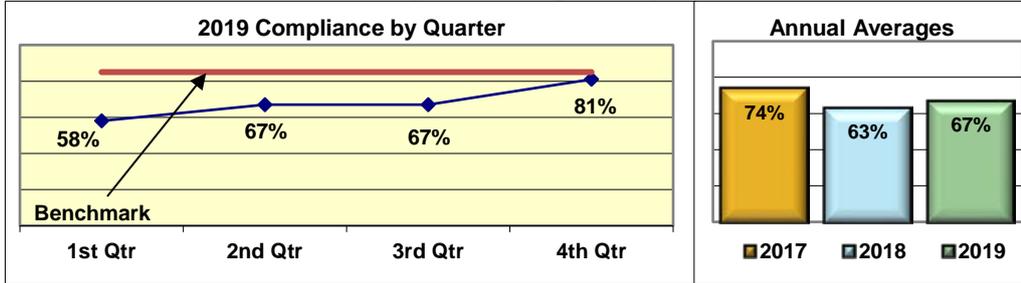
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

49%

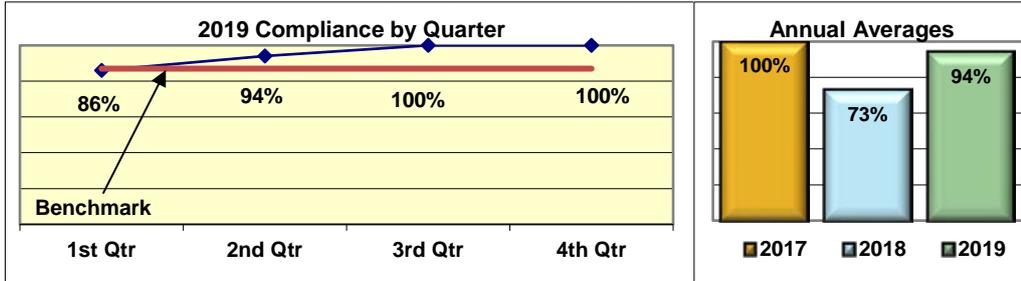
Annual Compliance Report 01/01/2019-12/31/2019

SENTRY INSURANCE

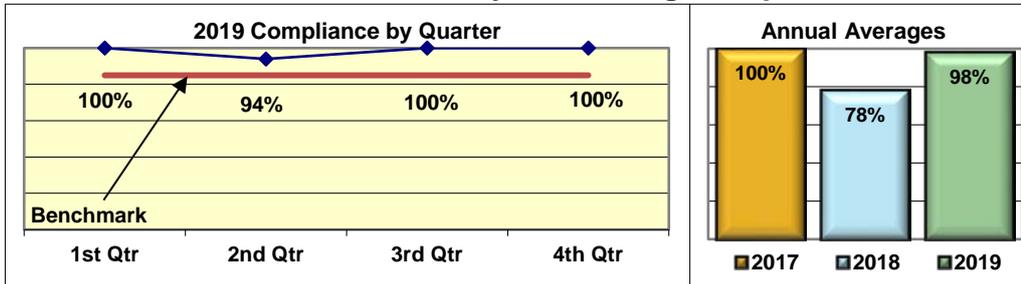
Lost Time First Report Filing Compliance



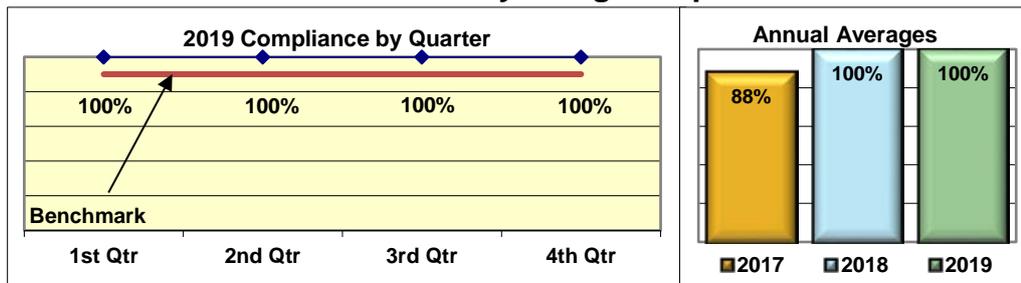
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

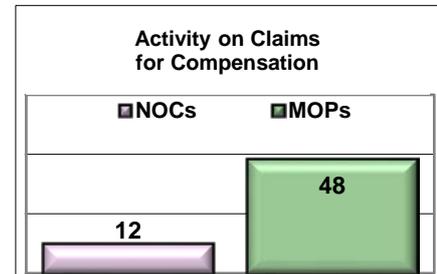
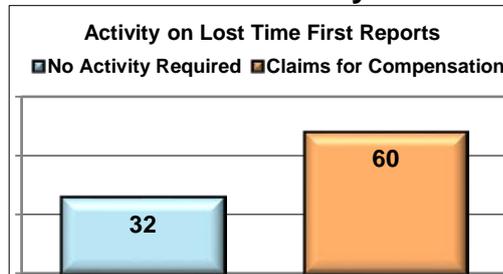
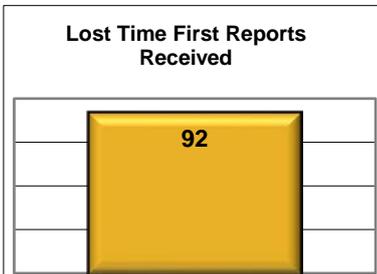


Summary

Sentry Insurance is an insurer that administered its own claims in 2019 under the following rating companies:

- Florists Mutual Insurance
- Middlesex Insurance
- Sentry Casualty
- Sentry Insurance
- Sentry Select Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

13%

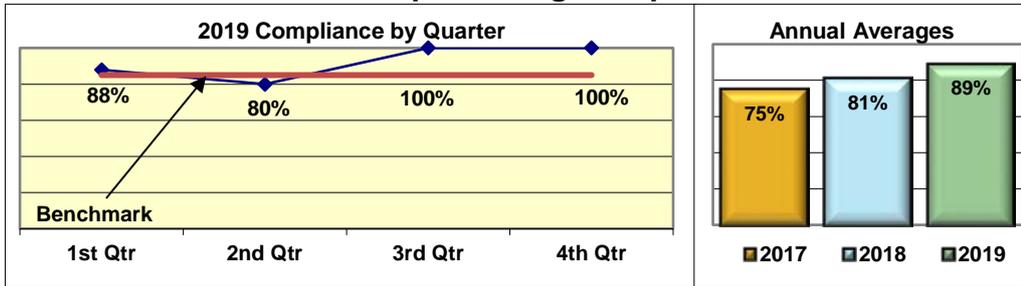
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

20%

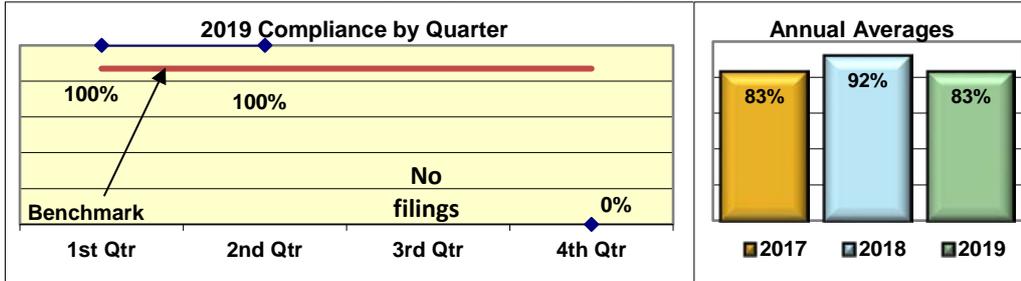
**Annual Compliance Report
01/01/2019-12/31/2019**

STARR INDEMNITY & LIABILITY INSURANCE

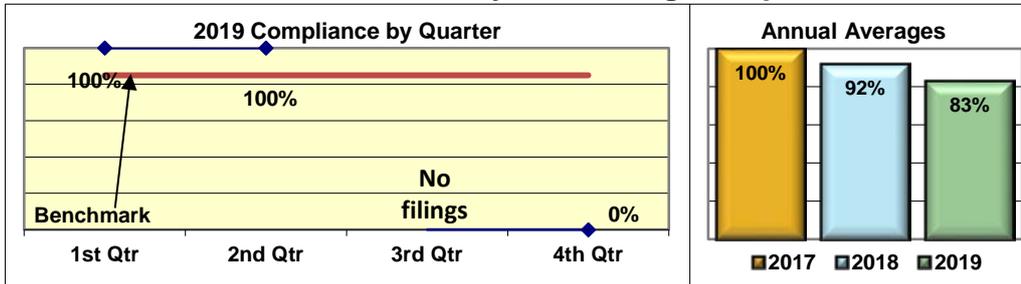
Lost Time First Report Filing Compliance



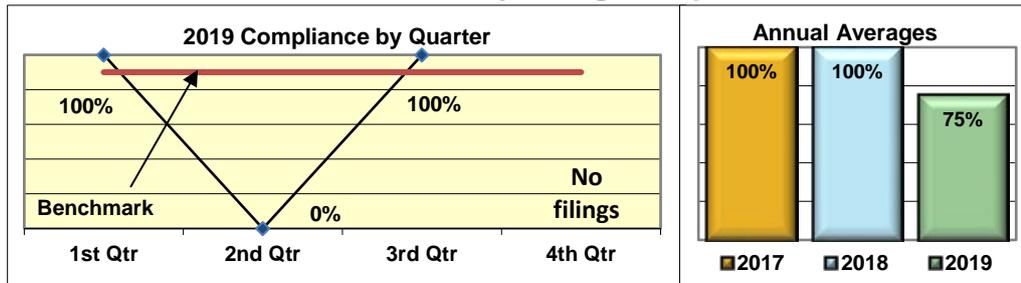
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

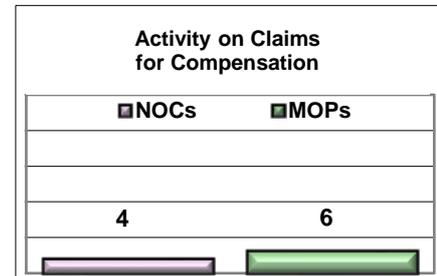
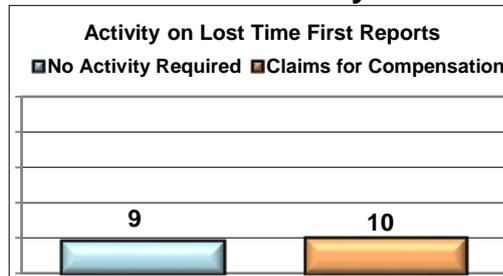
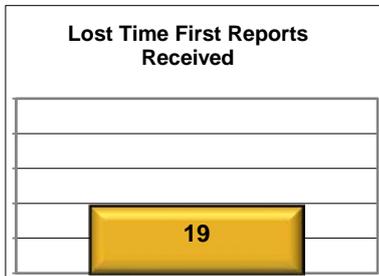
Starr Indemnity & Liability Insurance is an insurer that used third parties to administer claims in 2019 under the following rating company:

Starr Indemnity & Liability
Starr Specialty Insurance

Starr Indemnity & Liability Insurance used the following third parties in 2019:

ESIS
Gallagher Bassett Services Sedgwick
Claims Management Svcs.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

21%

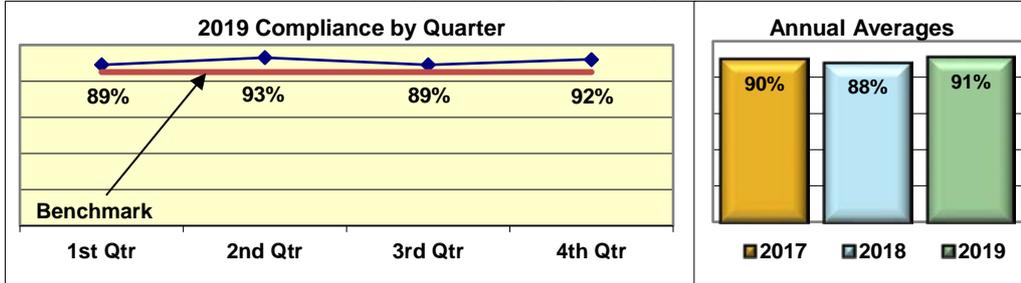
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

40%

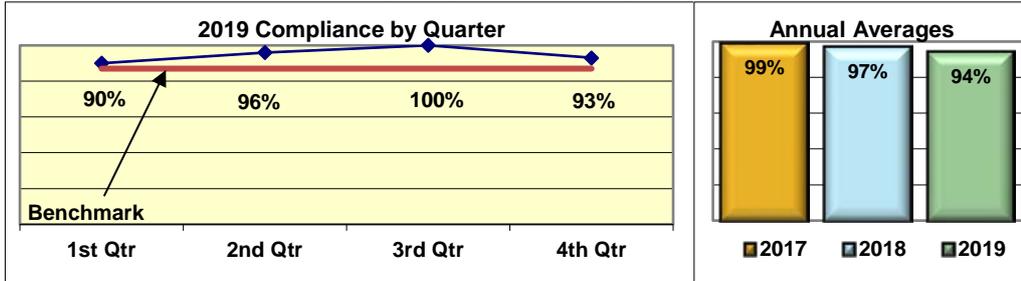
**Annual Compliance Report
01/01/2019-12/31/2019**

STATE OF MAINE WORKERS' COMP TRUST

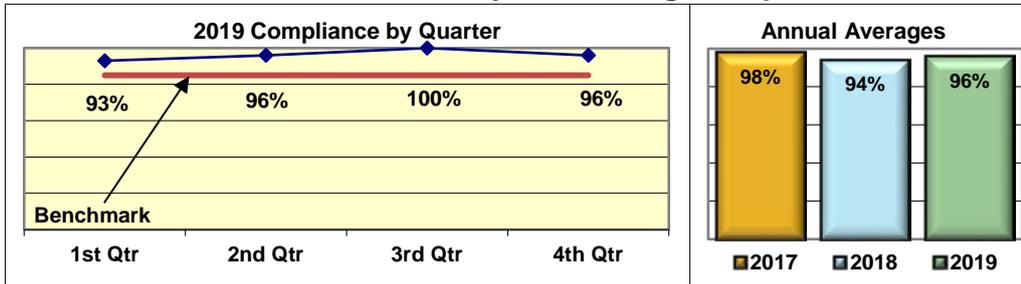
Lost Time First Report Filing Compliance



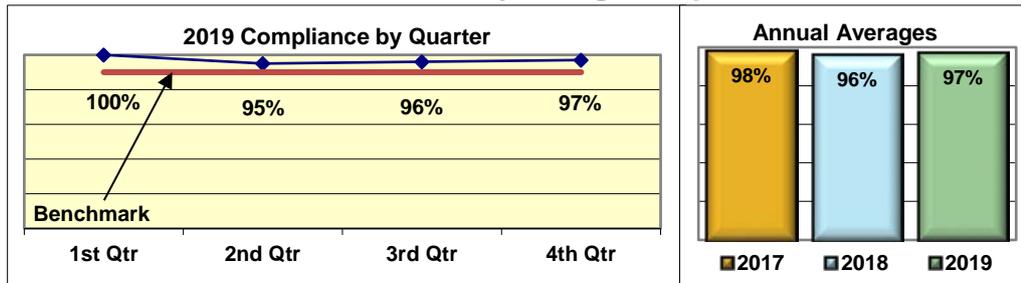
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

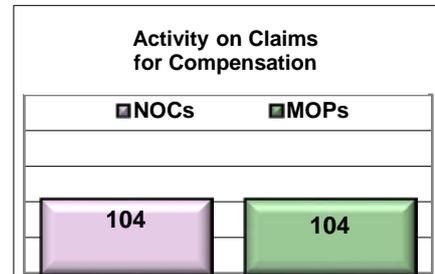
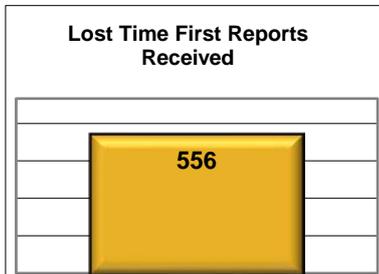


Summary

State of Maine Workers' Compensation Trust is a self-insured employer that administered its own claims in 2019 under the following name:

State of Maine Workers' Comp. Div

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

19%

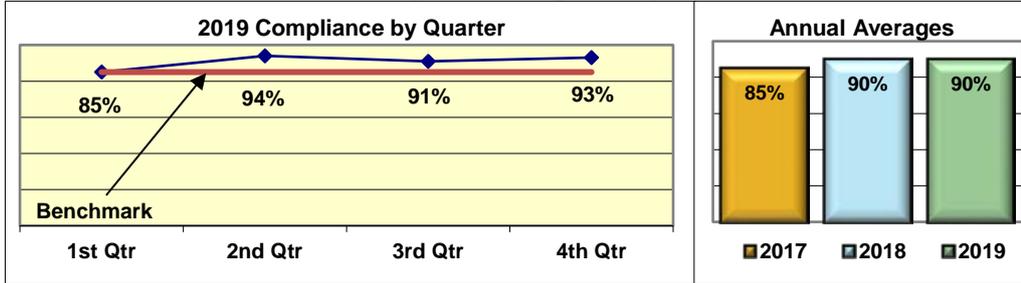
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

50%

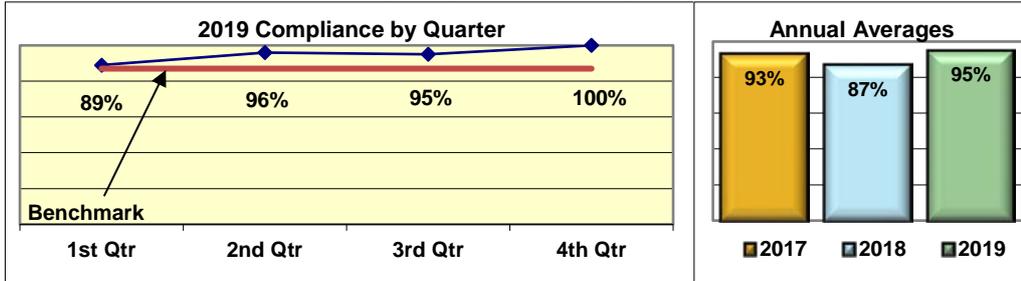
Annual Compliance Report 01/01/2019-12/31/2019

SYNERNET

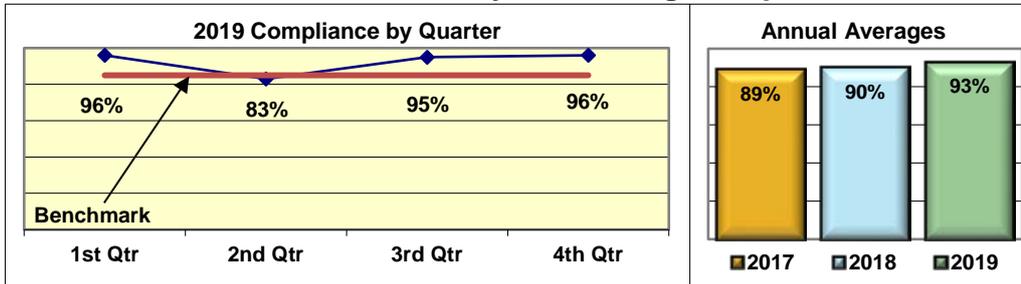
Lost Time First Report Filing Compliance



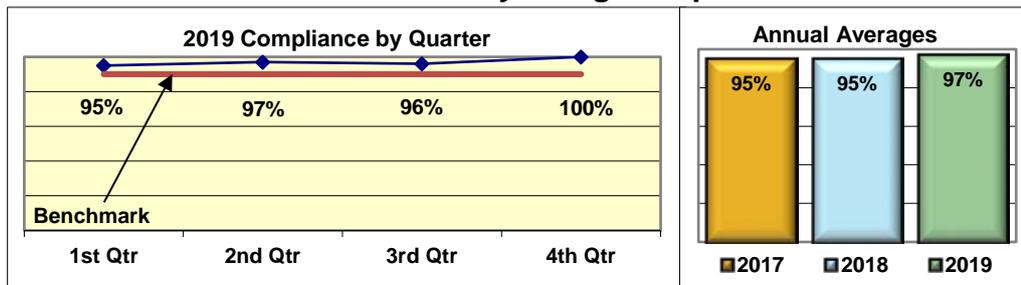
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

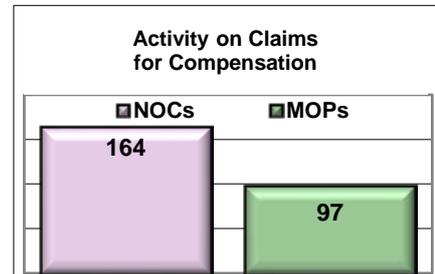
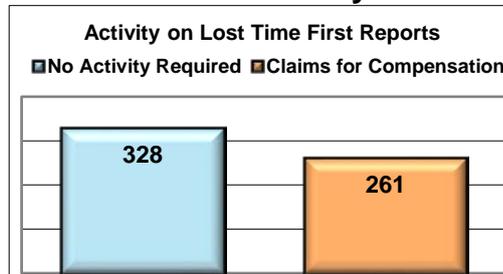
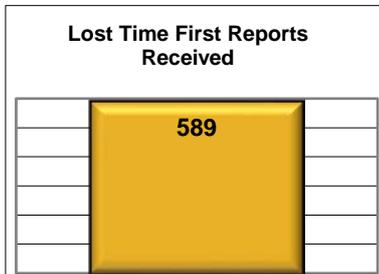


Summary

Synernet is a third party administrator that administered claims in 2019 for the following self-insured employers:

MaineHealth Workers' Comp.
Synernet Workers' Comp Fund

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

28%

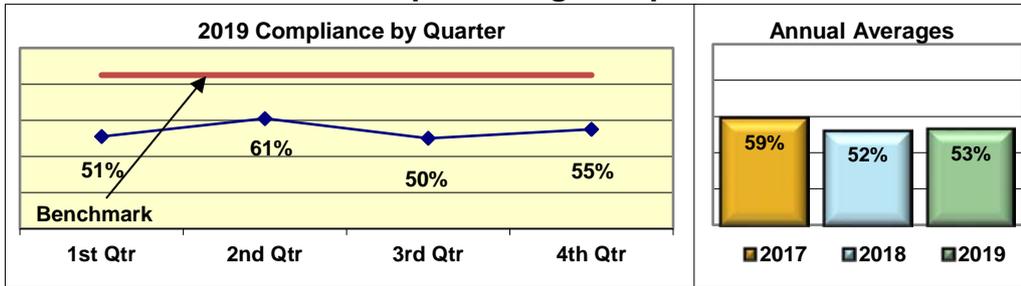
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

63%

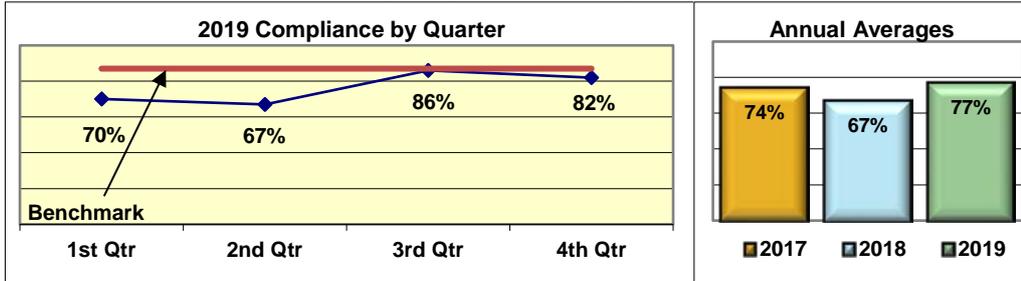
Annual Compliance Report 01/01/2019-12/31/2019

TRAVELERS INSURANCE

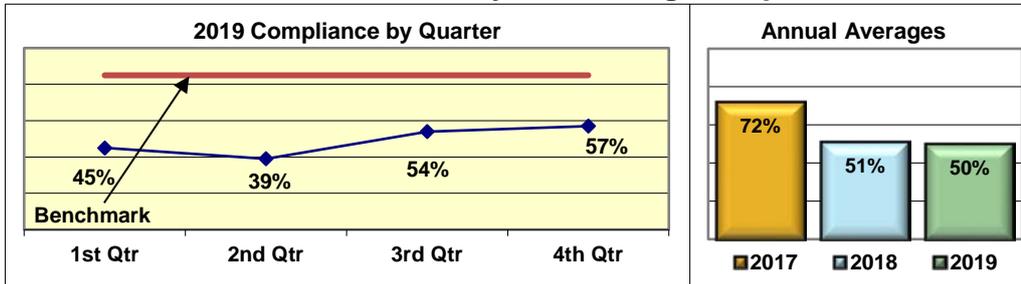
Lost Time First Report Filing Compliance



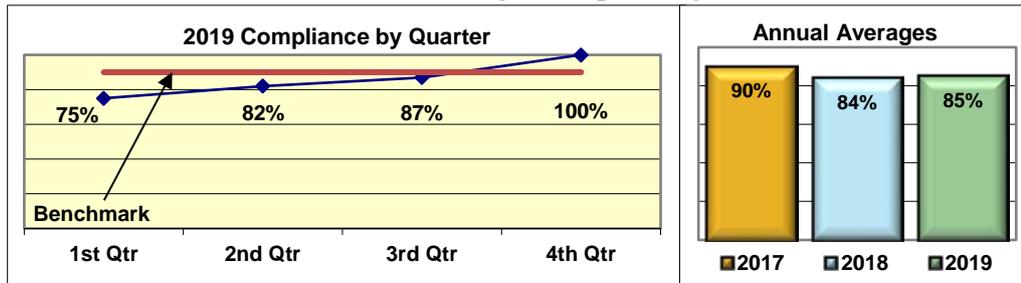
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

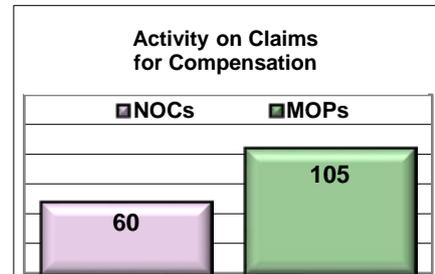
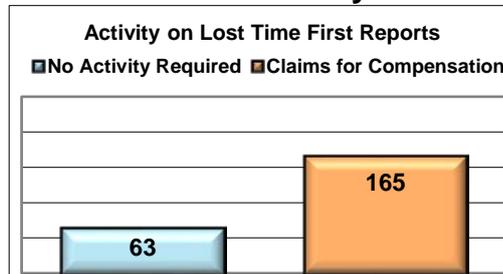
Travelers Insurance is an insurer that administered its own claims and used third parties to administer claims in 2019 under the following rating companies:

- Charter Oak Fire Insurance
- Farmington Casualty
- Phoenix Insurance
- Standard Fire Insurance
- Travelers Casualty & Surety
- Travelers Cas. Ins. Co. of America
- Travelers Commercial Casualty
- Travelers Indemnity Co. of America
- Travelers Prop. Cas. Co. of America

Travelers Insurance used the following third parties in 2019:

- Alternative Service Concepts LLC
- Gallagher Bassett Services
- Sedgwick Claims Management Svcs.
- York Risk Services

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

26%

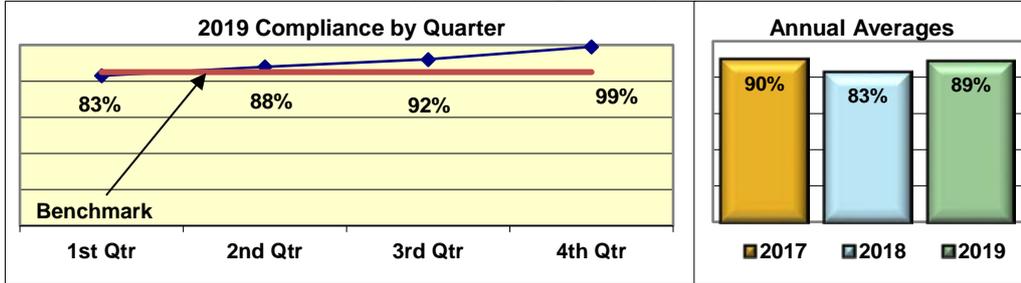
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

36%

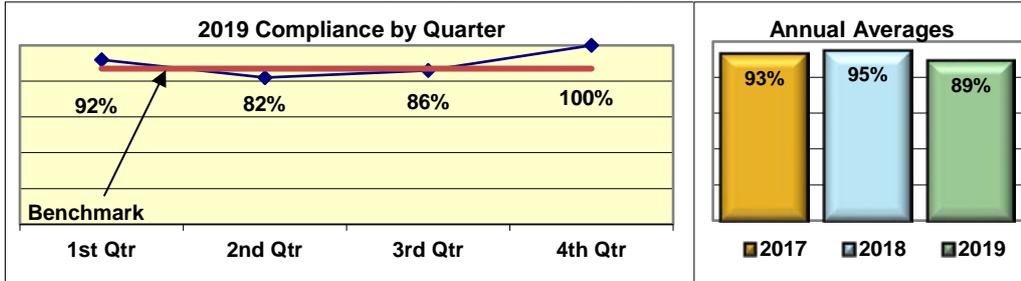
**Annual Compliance Report
01/01/2019-12/31/2019**

WALMART CLAIMS SERVICES

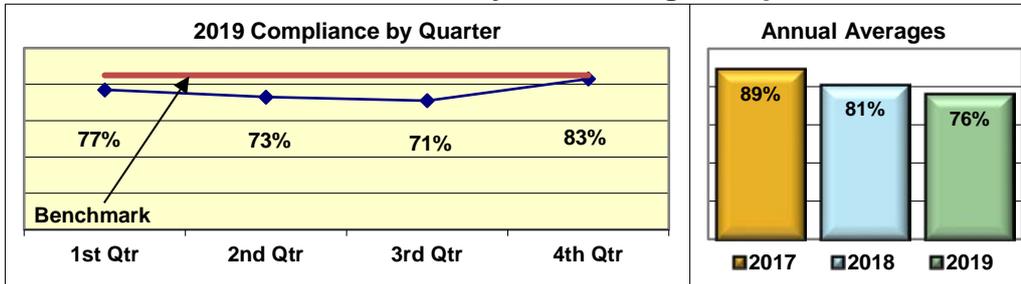
Lost Time First Report Filing Compliance



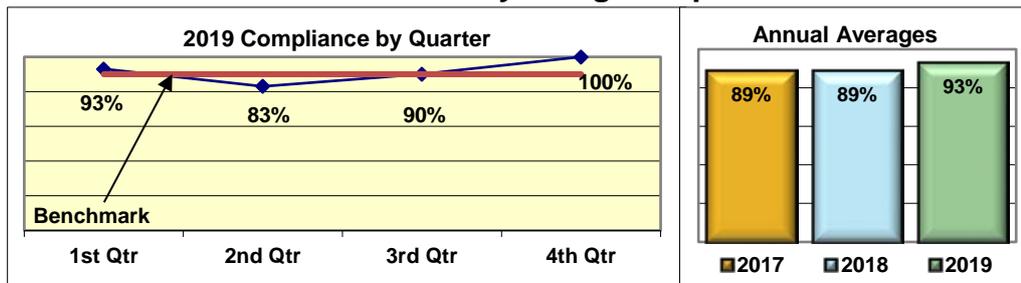
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

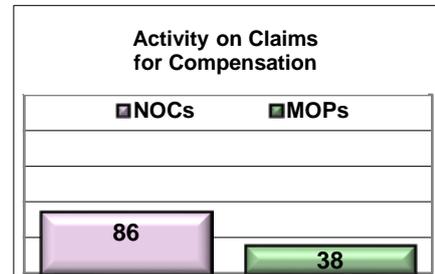
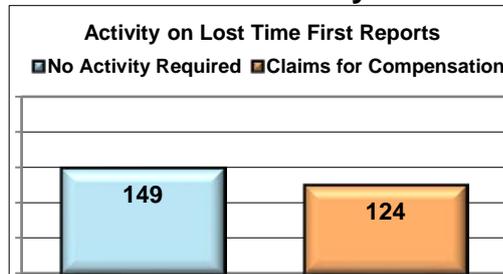


Summary

Walmart Claims Services is a self-insured employer that administered its own claims in 2019 under the following name:

Walmart Associates Inc.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

32%

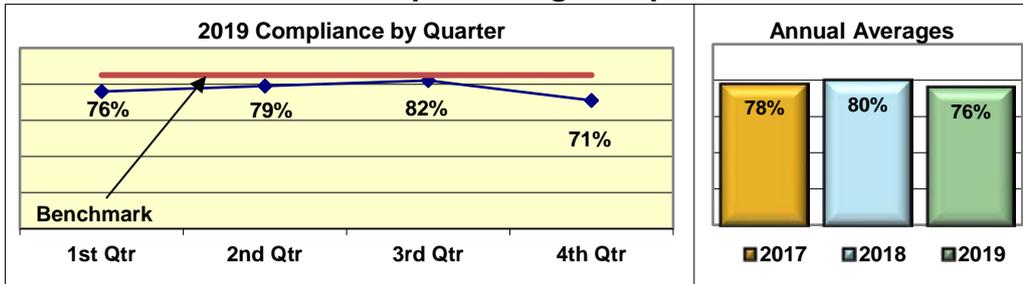
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

69%

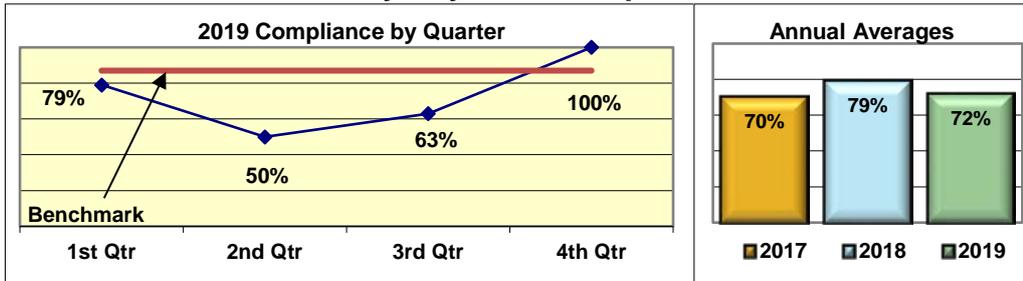
Annual Compliance Report 01/01/2019-12/31/2019

XL INSURANCE

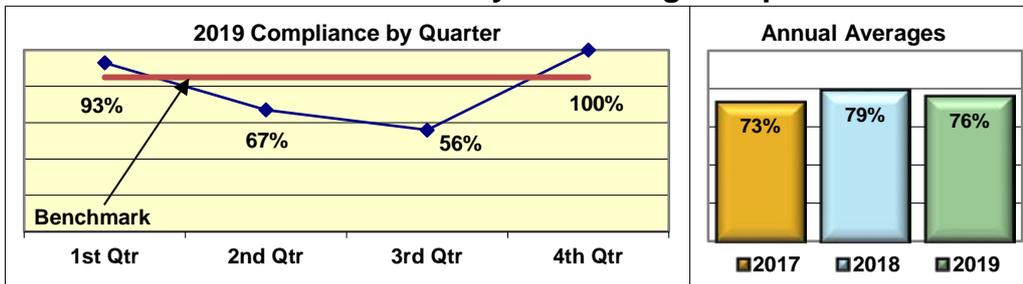
Lost Time First Report Filing Compliance



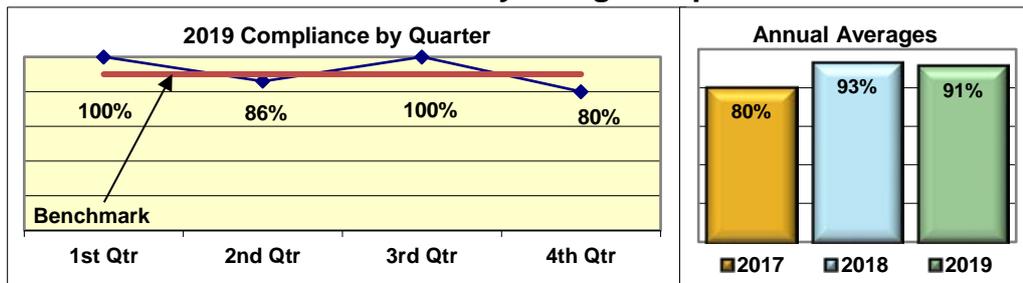
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

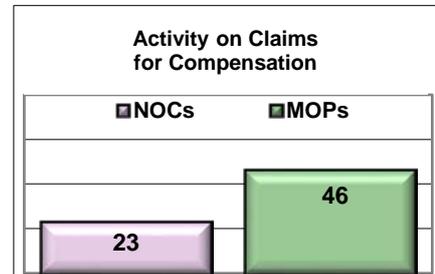
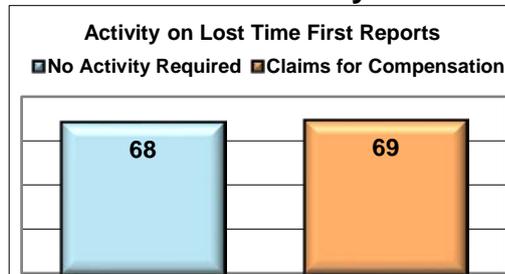
XL Insurance is an insurer that used third parties to administer claims in 2019 under the following rating companies:

XL Insurance America
XL Specialty Insurance

XL Insurance used the following third parties in 2019:

Broadspire Services
CorVel Enterprise Comp.
Cottingham & Butler Claims Svcs.
ESIS
Gallagher Bassett Services
Sedgwick Claims Management Svcs.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

17%

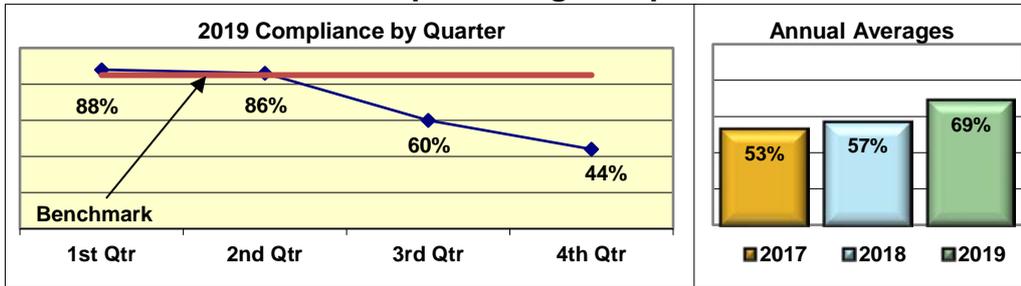
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

33%

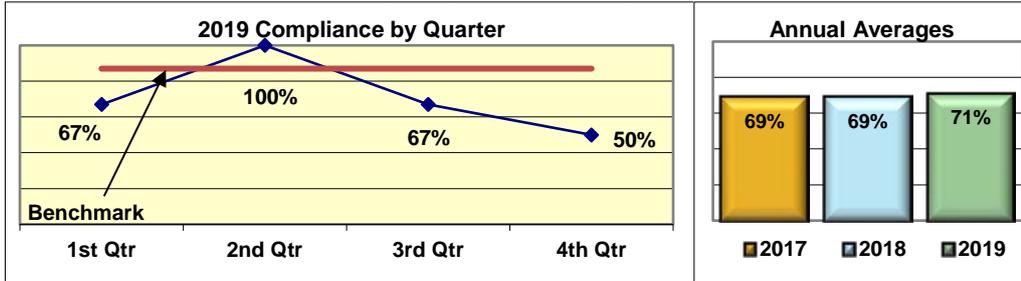
Annual Compliance Report 01/01/2019-12/31/2019

YORK RISK SERVICES

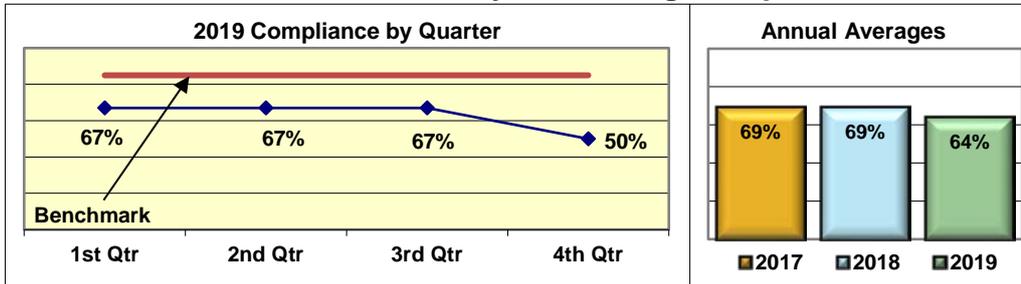
Lost Time First Report Filing Compliance



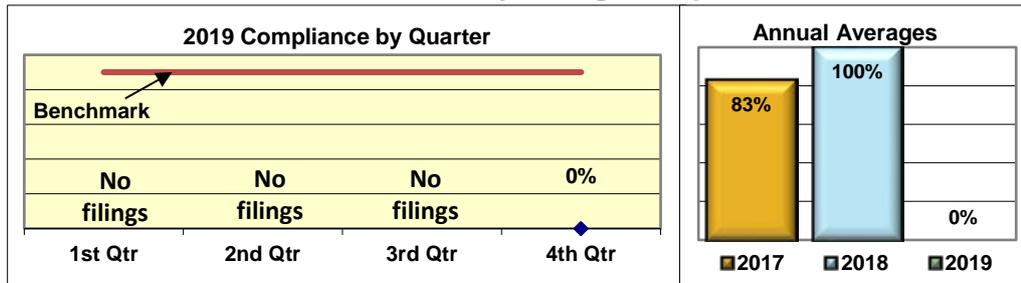
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance

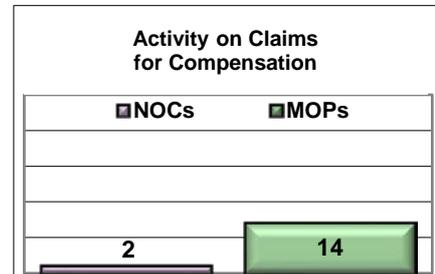
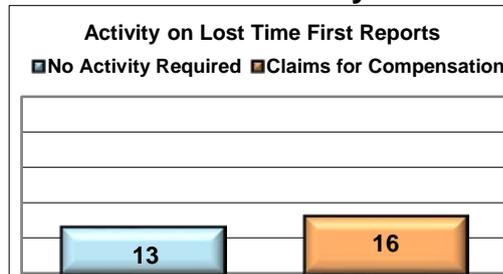
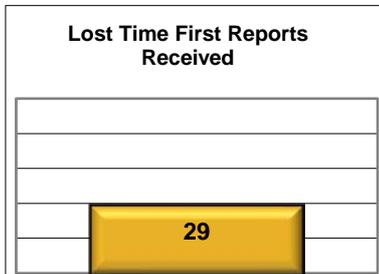


Summary

York Risk Services is a third party administrator that administered claims in 2019 for the following rating companies:

- ACE American Insurance
- Arch Insurance
- Indemnity Ins. Co. of North America
- Protective Insurance
- Safety National Casualty Corp.
- Standard Fire Insurance

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

7%

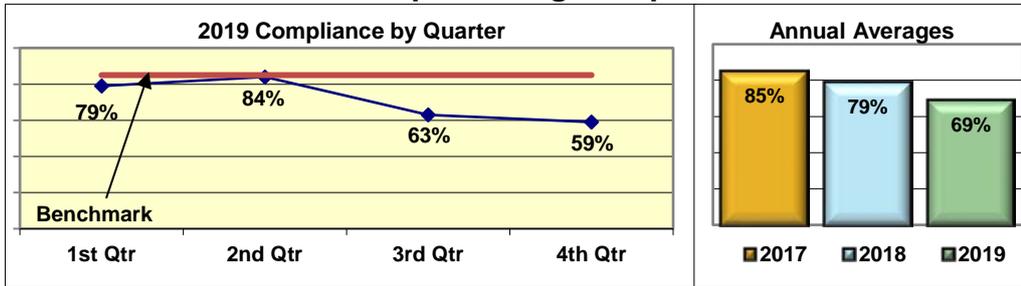
Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

13%

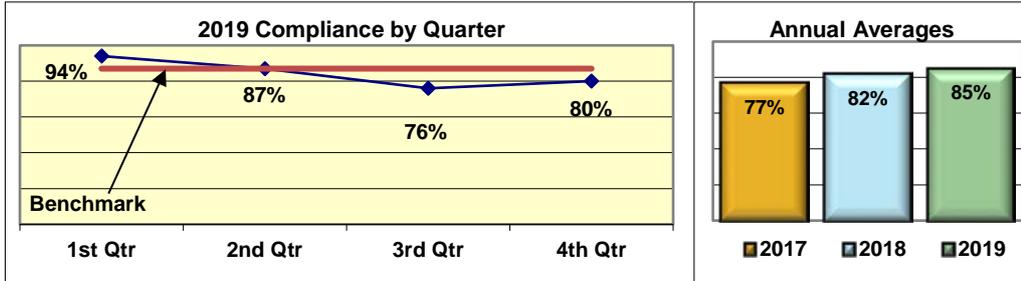
Annual Compliance Report 01/01/2019-12/31/2019

ZURICH INSURANCE

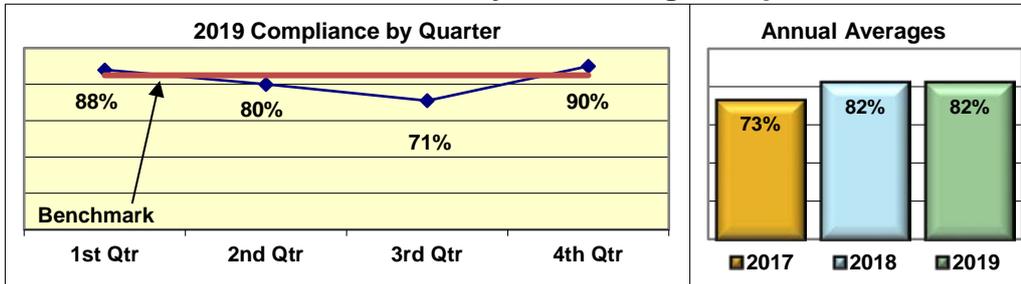
Lost Time First Report Filing Compliance



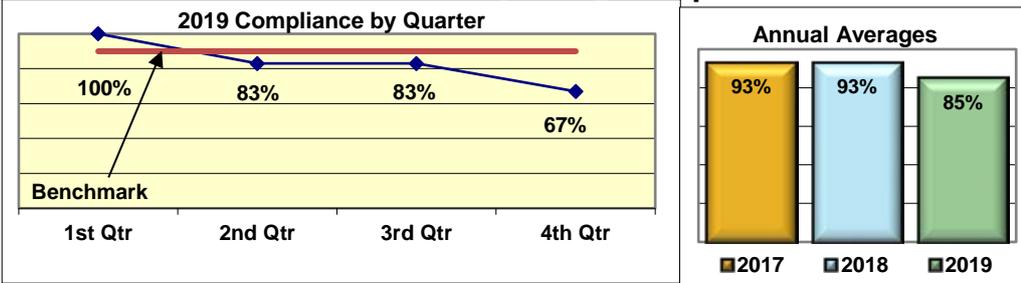
Initial Indemnity Payment Compliance



Initial Memorandum of Payment Filing Compliance



Initial Notice of Controversy Filing Compliance



Summary

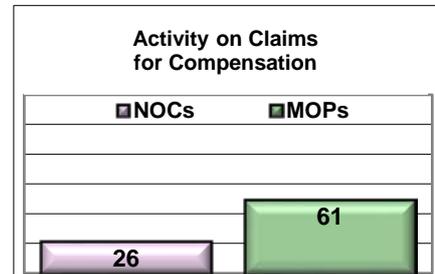
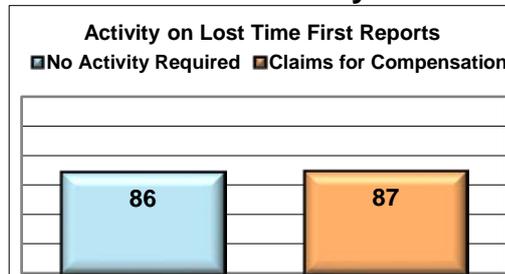
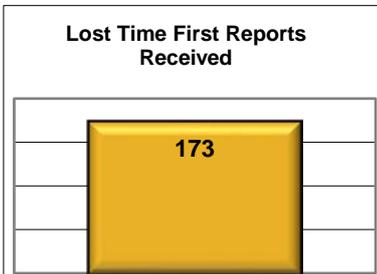
Zurich Insurance is an insurer that administered its own claims and used third parties to administer claims in 2019 under the following rating companies:

American Zurich Insurance
Zurich American Insurance
Zurich American Ins. Co. of Illinois

Zurich Insurance used the following third parties in 2019:

Broadspire Services
Cannon Cochran Management Svcs.
CorVel Enterprise Comp.
ESIS
Gallagher Bassett Services
Helmsman Management Services
Sedgwick Claims Management Svcs.

Utilization Analysis



Percent of Lost Time First Reports Denied
(Initial Indemnity NOCs / Lost Time First Reports)

15%

Percent of Claims for Compensation Denied
(Initial Indemnity NOCs / Claims for Compensation)

30%

INSURANCE GROUP COMPLIANCE

Lost Time FROI and Initial Indemnity Payments

Annual

1/1/2019 - 12/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
ACADIA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA010 ACADIA INSURANCE	236	167	71%	71	56	79%
Total	236	167	71% ▼	71	56	79% ▼
ACADIA INSURANCE Group Total	236	167	71% ▼	71	56	79% ▼
ACCIDENT FUND INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
ACCIDENT FUND INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ACCIDENT FUND INSURANCE TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	4	0	0%	4	2	50%
TPA Total	5	1	20% ▼	4	2	50% ▼
ACCIDENT FUND INSURANCE Group Total	5	1	20% ▼	4	2	50% ▼
AIG INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA015 AIG CLAIMS, INC	99	82	83%	26	23	88%
Total	99	82	83% ▼	26	23	88% ▲
AIG INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	33	28	85%	8	7	88%
CA160 ESIS	69	51	74%	36	24	67%
CA190 GALLAGHER BASSETT SERVICES	96	79	82%	24	20	83%
CA204 HELMSMAN MANAGEMENT SERVICES	4	1	25%	2	2	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	99	87	88%	18	15	83%
TPA Total	301	246	82% ▼	88	68	77% ▼
AIG INSURANCE Group Total	400	328	82% ▼	114	91	80% ▼
AIM MUTUAL GROUP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA472 AIM MUTUAL INSURANCE	5	2	40%	1	1	100%
Total	5	2	40% ▼	1	1	100% ▲
AIM MUTUAL GROUP Group Total	5	2	40% ▼	1	1	100% ▲
ALTERNATIVE SERVICE CONCEPTS LLC	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA012 ALTERNATIVE SERVICE CONCEPTS LLC	3	2	67%	3	3	100%
Total	3	2	67% ▼	3	3	100% ▲
ALTERNATIVE SERVICE CONCEPTS LLC Group Total	3	2	67% ▼	3	3	100% ▲

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Annual
 1/1/2019 - 12/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
AMTRUST INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA437 SECURITY NATIONAL INSURANCE	1	0	0%	No Filings	No Filings	No Filings
CA342 TECHNOLOGY INSURANCE	25	8	32%	12	9	75%
CA381 WESCO INSURANCE	41	26	63%	11	10	91%
Total	67	34	51% ▼	23	19	83% ▼
AMTRUST INSURANCE Group Total	67	34	51% ▼	23	19	83% ▼
ARCH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
ARCH INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ARCH INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	8	7	88%	3	3	100%
CA116 CORVEL ENTERPRISE COMP	3	0	0%	1	0	0%
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	22	14	64%	12	6	50%
CA160 ESIS	1	1	100%	1	1	100%
CA190 GALLAGHER BASSETT SERVICES	21	14	67%	12	8	67%
CA204 HELMSMAN MANAGEMENT SERVICES	2	0	0%	1	0	0%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	6	3	50%	3	2	67%
CA340 YORK RISK SERVICES	8	6	75%	5	4	80%
TPA Total	71	45	63% ▼	38	24	63% ▼
ARCH INSURANCE Group Total	71	45	63% ▼	38	24	63% ▼
ARROW MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA024 ARROW MUTUAL INSURANCE	1	0	0%	No Filings	No Filings	No Filings
Total	1	0	0% ▼	No Filings	No Filings	No Filings
ARROW MUTUAL INSURANCE Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
BATH IRON WORKS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA036 BATH IRON WORKS	76	73	96%	52	49	94%
Total	76	73	96% ▲	52	49	94% ▲
BATH IRON WORKS Group Total	76	73	96% ▲	52	49	94% ▲
BERKSHIRE HATHAWAY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA114 BERKSHIRE HATHAWAY HOMESTATE INSURANCE	5	0	0%	4	3	75%
CA293 REDWOOD FIRE AND CASUALTY INSURANCE	1	0	0%	1	1	100%
Total	6	0	0% ▼	5	4	80% ▼
BERKSHIRE HATHAWAY INSURANCE Group Total	6	0	0% ▼	5	4	80% ▼

INSURANCE GROUP COMPLIANCE

Lost Time FROI and Initial Indemnity Payments

Annual

1/1/2019 - 12/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
BROADSPIRE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA040 BROADSPIRE SERVICES	76	57	75%	20	18	90%
Total	76	57	75% ▼	20	18	90% ▲
BROADSPIRE SERVICES Group Total	76	57	75% ▼	20	18	90% ▲
BROTHERHOOD MUTUAL INSURANCE COMPANY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA043 BROTHERHOOD MUTUAL INSURANCE COMPANY	1	0	0%	1	1	100%
Total	1	0	0% ▼	1	1	100% ▲
BROTHERHOOD MUTUAL INSURANCE COMPANY Group Total	1	0	0% ▼	1	1	100% ▲
CANNON COCHRAN MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA070 CANNON COCHRAN MANAGEMENT SERVICES	291	259	89%	98	85	87%
Total	291	259	89% ▲	98	85	87% ▲
CANNON COCHRAN MANAGEMENT SERVICES Group Total	291	259	89% ▲	98	85	87% ▲
CHEROKEE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA044 CHEROKEE INSURANCE	2	1	50%	1	1	100%
Total	2	1	50% ▼	1	1	100% ▲
CHEROKEE INSURANCE Group Total	2	1	50% ▼	1	1	100% ▲
CHESTERFIELD SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA080 CHESTERFIELD SERVICES	2	0	0%	2	2	100%
Total	2	0	0% ▼	2	2	100% ▲
CHESTERFIELD SERVICES Group Total	2	0	0% ▼	2	2	100% ▲

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Annual
 1/1/2019 - 12/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CHUBB INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
ACE AMERICAN INSURANCE COMPANY	*	*	*	*	*	*
ACE INSURANCE	*	*	*	*	*	*
CA046 CHUBB INSURANCE	*	*	*	*	*	*
CA090 FEDERAL INSURANCE	*	*	*	*	*	*
INDEMNITY INS CO OF NORTH AMERICA	*	*	*	*	*	*
PACIFIC INDEMNITY CO	*	*	*	*	*	*
Total	*	*	*	*	*	*
CHUBB INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	5	4	80%	1	1	100%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	14	11	79%	7	7	100%
CA110 CONSTITUTION STATE SERVICES	42	23	55%	14	13	93%
CA116 CORVEL ENTERPRISE COMP	34	9	26%	8	3	38%
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	No Filings	No Filings	No Filings	1	0	0%
CA160 ESIS	96	40	42%	33	21	64%
CA190 GALLAGHER BASSETT SERVICES	67	41	61%	31	25	81%
CA204 HELMSMAN MANAGEMENT SERVICES	3	2	67%	1	0	0%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	341	322	94%	79	77	97%
CA340 YORK RISK SERVICES	10	9	90%	3	3	100%
TPA Total	612	461	75% ▼	178	150	84% ▼
CHUBB INSURANCE Group Total	612	461	75% ▼	178	150	84% ▼
CIANBRO CORPORATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA085 CIANBRO CORPORATION	3	3	100%	1	1	100%
Total	3	3	100% ▲	1	1	100% ▲
CIANBRO CORPORATION Group Total	3	3	100% ▲	1	1	100% ▲
CINCINNATI INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA438 CINCINNATI INSURANCE	No Filings	No Filings	No Filings	1	1	100%
Total	No Filings	No Filings	No Filings	1	1	100% ▲
CINCINNATI INSURANCE Group Total	No Filings	No Filings	No Filings	1	1	100% ▲

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Annual
 1/1/2019 - 12/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CNA INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA017 AMERICAN CASUALTY COMPANY OF READING PA	3	0	0%	2	1	50%
CA083 CNA CLAIMS PLUS	1	0	0%	2	2	100%
CA050 CONTINENTAL CASUALTY	5	1	20%	5	5	100%
CA271 NATIONAL FIRE INSURANCE	6	3	50%	3	2	67%
CA329 VALLEY FORGE INSURANCE COMPANY	1	0	0%	No Filings	No Filings	No Filings
Total	16	4	25% ▼	12	10	83% ▼
CNA INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	No Filings	No Filings	No Filings
TPA Total	2	2	100% ▲	No Filings	No Filings	No Filings
CNA INSURANCE Group Total	18	6	33% ▼	12	10	83% ▼
CONSTITUTION STATE SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA110 CONSTITUTION STATE SERVICES	47	25	53%	14	13	93%
Total	47	25	53% ▼	14	13	93% ▲
CONSTITUTION STATE SERVICES Group Total	47	25	53% ▼	14	13	93% ▲
CONTINENTAL INDEMNITY	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA115 CONTINENTAL INDEMNITY	1	1	100%	1	1	100%
Total	1	1	100% ▲	1	1	100% ▲
CONTINENTAL INDEMNITY Group Total	1	1	100% ▲	1	1	100% ▲
CORVEL ENTERPRISE COMP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA116 CORVEL ENTERPRISE COMP	94	31	33%	19	8	42%
Total	94	31	33% ▼	19	8	42% ▼
CORVEL ENTERPRISE COMP Group Total	94	31	33% ▼	19	8	42% ▼
COTTINGHAM & BUTLER CLAIMS SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	25	14	56%	17	6	35%
Total	25	14	56% ▼	17	6	35% ▼
COTTINGHAM & BUTLER CLAIMS SERVICES Group Total	25	14	56% ▼	17	6	35% ▼
CROSS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA093 CROSS INSURANCE	1243	1180	95%	143	136	95%
Total	1243	1180	95% ▲	143	136	95% ▲
CROSS INSURANCE Group Total	1243	1180	95% ▲	143	136	95% ▲

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Annual
 1/1/2019 - 12/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
EASTERN ALLIANCE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA141 EASTERN ALLIANCE INSURANCE	292	212	73%	96	89	93%
Total	292	212	73% ▼	96	89	93% ▲
EASTERN ALLIANCE INSURANCE Group Total	292	212	73% ▼	96	89	93% ▲
ELECTRIC INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA150 ELECTRIC INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ELECTRIC INSURANCE TPA Administered Claims						
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	12	11	92%	3	3	100%
TPA Total	12	11	92% ▲	3	3	100% ▲
ELECTRIC INSURANCE Group Total	12	11	92% ▲	3	3	100% ▲
EMPLOYERS HOLDING INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA480 EMPLOYERS ASSURANCE COMPANY	*	*	*	*	*	*
CA481 EMPLOYERS COMPENSATION INSURANCE	*	*	*	*	*	*
CA479 EMPLOYERS PREFERRED INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
EMPLOYERS HOLDING INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	10	4	40%	4	4	100%
TPA Total	10	4	40% ▼	4	4	100% ▲
EMPLOYERS HOLDING INSURANCE Group Total	10	4	40% ▼	4	4	100% ▲
ESIS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA160 ESIS	205	113	55%	79	50	63%
Total	205	113	55% ▼	79	50	63% ▼
ESIS Group Total	205	113	55% ▼	79	50	63% ▼
EVEREST REINS HOLDINGS GROUP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
EVEREST REINS HOLDINGS	*	*	*	*	*	*
Total	*	*	*	*	*	*
EVEREST REINS HOLDINGS GROUP TPA Administered Claims						
CA040 BROADSPIRE SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	1	1	100%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	1	0	0%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	1	0	0%	1	1	100%
TPA Total	4	2	50% ▼	1	1	100% ▲
EVEREST REINS HOLDINGS GROUP Group Total	4	2	50% ▼	1	1	100% ▲

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Annual
 1/1/2019 - 12/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
FAIRFAX FINANCIAL GROUP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA257 NORTH RIVER INSURANCE	No Filings	No Filings	No Filings	1	0	0%
CA375 UNITED STATES FIRE INSURANCE	2	0	0%	No Filings	No Filings	No Filings
Total	2	0	0% ▼	1	0	0% ▼
FAIRFAX FINANCIAL GROUP TPA Administered Claims						
CA040 BROADSPIRE SERVICES	3	3	100%	No Filings	No Filings	No Filings
TPA Total	3	3	100% ▲	No Filings	No Filings	No Filings
FAIRFAX FINANCIAL GROUP Group Total	5	3	60% ▼	1	0	0% ▼
FEDERATED MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA091 FEDERATED MUTUAL INSURANCE	21	16	76%	12	7	58%
CA439 FEDERATED RESERVE	1	0	0%	No Filings	No Filings	No Filings
CA092 FEDERATED SERVICE INSURANCE	1	1	100%	2	2	100%
Total	23	17	74% ▼	14	9	64% ▼
FEDERATED MUTUAL INSURANCE Group Total	23	17	74% ▼	14	9	64% ▼
FRANKENMUTH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA274 PATRIOT INSURANCE	4	4	100%	No Filings	No Filings	No Filings
Total	4	4	100% ▲	No Filings	No Filings	No Filings
FRANKENMUTH INSURANCE Group Total	4	4	100% ▲	No Filings	No Filings	No Filings
FUTURECOMP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA175 FUTURECOMP	199	194	97%	45	39	87%
Total	199	194	97% ▲	45	39	87% ▲
FUTURECOMP Group Total	199	194	97% ▲	45	39	87% ▲
GALLAGHER BASSETT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA190 GALLAGHER BASSETT SERVICES	421	296	70%	179	141	79%
Total	421	296	70% ▼	179	141	79% ▼
GALLAGHER BASSETT SERVICES Group Total	421	296	70% ▼	179	141	79% ▼
GREAT AMERICAN INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA192 GREAT AMERICAN ALLIANCE	2	0	0%	1	1	100%
CA193 GREAT AMERICAN INSURANCE	No Filings	No Filings	No Filings	1	0	0%
Total	2	0	0% ▼	2	1	50% ▼
GREAT AMERICAN INSURANCE TPA Administered Claims						
CA323 THE AMERICAN EQUITY UNDERWRITERS	3	1	33%	No Filings	No Filings	No Filings
TPA Total	3	1	33% ▼	No Filings	No Filings	No Filings
GREAT AMERICAN INSURANCE Group Total	5	1	20% ▼	2	1	50% ▼

Maine Workers' Compensation Board
 Lost Time FROI Filing Benchmark: 85%
 Initial Indemnity Payment Benchmark: 87%

▲ Indicates benchmark met or exceeded
 ▼ Indicates benchmark not met

INSURANCE GROUP COMPLIANCE

Lost Time FROI and Initial Indemnity Payments

Annual

1/1/2019 - 12/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
GREAT FALLS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
GREAT FALLS INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
GREAT FALLS INSURANCE TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	5	4	80%	1	1	100%
TPA Total	5	4	80% ▼	1	1	100% ▲
GREAT FALLS INSURANCE Group Total	5	4	80% ▼	1	1	100% ▲
GREAT WEST INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA196 GREAT WEST INSURANCE	3	0	0%	3	3	100%
Total	3	0	0% ▼	3	3	100% ▲
GREAT WEST INSURANCE Group Total	3	0	0% ▼	3	3	100% ▲
GUARD INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA019 AMGUARD INSURANCE	31	13	42%	6	4	67%
CA140 EASTGUARD INSURANCE	32	25	78%	3	2	67%
CA272 NORGUARD INSURANCE	17	6	35%	5	5	100%
Total	80	44	55% ▼	14	11	79% ▼
GUARD INSURANCE Group Total	80	44	55% ▼	14	11	79% ▼
HANNAFORD BROTHERS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA201 HANNAFORD BROTHERS	333	207	62%	107	60	56%
Total	333	207	62% ▼	107	60	56% ▼
HANNAFORD BROTHERS Group Total	333	207	62% ▼	107	60	56% ▼
HANOVER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA430 ALLMERICA FINANCIAL ALLIANCE	1	0	0%	1	0	0%
CA428 ALLMERICA FINANCIAL BENEFIT INSURANCE	12	5	42%	6	2	33%
CA048 CITIZENS INSURANCE COMPANY OF AMERICA	12	8	67%	4	4	100%
CA429 HANOVER AMERICAN INSURANCE	4	2	50%	1	1	100%
CA202 HANOVER INSURANCE	24	15	63%	9	6	67%
CA228 MASSACHUSETTS BAY INSURANCE	18	12	67%	6	5	83%
Total	71	42	59% ▼	27	18	67% ▼
HANOVER INSURANCE Group Total	71	42	59% ▼	27	18	67% ▼

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Annual
 1/1/2019 - 12/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
HARTFORD INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA188 HARTFORD ACCIDENT & INDEMNITY	7	5	71%	1	1	100%
CA185 HARTFORD CASUALTY INSURANCE	7	6	86%	3	3	100%
CA203 HARTFORD FIRE INSURANCE	9	8	89%	4	4	100%
CA186 HARTFORD INSURANCE COMPANY OF THE MIDWEST	11	10	91%	7	7	100%
CA187 HARTFORD UNDERWRITERS INSURANCE	21	14	67%	11	8	73%
CA288 PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD	72	52	72%	32	28	88%
CA296 SENTINEL INSURANCE	12	9	75%	3	2	67%
CA319 TRUMBULL INSURANCE	21	19	90%	5	5	100%
CA321 TWIN CITY FIRE INSURANCE	10	6	60%	3	3	100%
Total	170	129	76% ▼	69	61	88% ▲
HARTFORD INSURANCE TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	14	13	93%	5	4	80%
CA116 CORVEL ENTERPRISE COMP	14	4	29%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	22	19	86%	3	3	100%
TPA Total	50	36	72% ▼	8	7	88% ▲
HARTFORD INSURANCE Group Total	220	165	75% ▼	77	68	88% ▲
HELMSMAN MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA204 HELMSMAN MANAGEMENT SERVICES	40	20	50%	13	10	77%
Total	40	20	50% ▼	13	10	77% ▼
HELMSMAN MANAGEMENT SERVICES Group Total	40	20	50% ▼	13	10	77% ▼
LIBERTY MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA003 AMERICAN FIRE & CASUALTY INSURANCE	17	15	88%	8	5	63%
CA380 EMPLOYERS INSURANCE OF WAUSAU	8	6	75%	5	4	80%
CA210 LIBERTY MUTUAL INSURANCE	233	157	67%	82	67	82%
CA406 OHIO CASUALTY INSURANCE	8	5	63%	2	1	50%
CA407 OHIO SECURITY INSURANCE	30	18	60%	12	10	83%
CA408 WEST AMERICAN INSURANCE	8	5	63%	2	2	100%
Total	304	206	68% ▼	111	89	80% ▼
LIBERTY MUTUAL INSURANCE Group Total	304	206	68% ▼	111	89	80% ▼
MAINE AUTOMOBILE DEALERS ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA220 MAINE AUTOMOBILE DEALERS ASSOCIATION	142	124	87%	41	31	76%
Total	142	124	87% ▲	41	31	76% ▼
MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total	142	124	87% ▲	41	31	76% ▼

INSURANCE GROUP COMPLIANCE

Lost Time FROI and Initial Indemnity Payments

Annual

1/1/2019 - 12/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
MAINE EMPLOYERS' MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA260 MAINE EMPLOYERS' MUTUAL INSURANCE	5100	4079	80%	1316	1168	89%
Total	5100	4079	80% ▼	1316	1168	89% ▲
MAINE EMPLOYERS' MUTUAL INSURANCE TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	3	3	100%	No Filings	No Filings	No Filings
TPA Total	3	3	100% ▲	No Filings	No Filings	No Filings
MAINE EMPLOYERS' MUTUAL INSURANCE Group Total	5103	4082	80% ▼	1316	1168	89% ▲
MAINE HEALTHCARE ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA234 MAINE HEALTHCARE ASSOCIATION	99	84	85%	13	9	69%
Total	99	84	85% ▲	13	9	69% ▼
MAINE HEALTHCARE ASSOCIATION Group Total	99	84	85% ▲	13	9	69% ▼
MAINE MOTOR TRANSPORT ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA230 MAINE MOTOR TRANSPORT ASSOCIATION	204	191	94%	37	37	100%
Total	204	191	94% ▲	37	37	100% ▲
MAINE MOTOR TRANSPORT ASSOCIATION Group Total	204	191	94% ▲	37	37	100% ▲
MAINE MUNICIPAL ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA225 MAINE MUNICIPAL ASSOCIATION	902	856	95%	244	230	94%
Total	902	856	95% ▲	244	230	94% ▲
MAINE MUNICIPAL ASSOCIATION Group Total	902	856	95% ▲	244	230	94% ▲
MAINE SCHOOL MANAGEMENT ASSOCIATION	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA250 MAINE SCHOOL MANAGEMENT ASSOCIATION	339	314	93%	84	77	92%
Total	339	314	93% ▲	84	77	92% ▲
MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	339	314	93% ▲	84	77	92% ▲
MITSUI SUMITOMO INS CO OF AMERICA	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
MITSUI SUMITOMO INS CO OF AMERICA	*	*	*	*	*	*
Total	*	*	*	*	*	*
MITSUI SUMITOMO INS CO OF AMERICA TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	2	2	100%	2	1	50%
TPA Total	2	2	100% ▲	2	1	50% ▼
MITSUI SUMITOMO INS CO OF AMERICA Group Total	2	2	100% ▲	2	1	50% ▼
NATIONAL INTERSTATE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA267 NATIONAL INTERSTATE INSURANCE COMPANY	1	1	100%	1	1	100%
Total	1	1	100% ▲	1	1	100% ▲
NATIONAL INTERSTATE INSURANCE Group Total	1	1	100% ▲	1	1	100% ▲

Maine Workers' Compensation Board
 Lost Time FROI Filing Benchmark: 85%
 Initial Indemnity Payment Benchmark: 87%

▲ Indicates benchmark met or exceeded
 ▼ Indicates benchmark not met

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Annual
 1/1/2019 - 12/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
NATIONAL LIABILITY & FIRE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA474 NATIONAL LIABILITY AND FIRE INSURANCE	1	0	0%	1	1	100%
Total	1	0	0% ▼	1	1	100% ▲
NATIONAL LIABILITY & FIRE INSURANCE Group Total						
1	0	0%	▼	1	1	100%
NATIONWIDE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA291 NATIONWIDE AGRIBUSINESS INSURANCE	1	0	0%	1	0	0%
Total	1	0	0% ▼	1	0	0% ▼
NATIONWIDE INSURANCE Group Total						
1	0	0%	▼	1	0	0%
NEXT LEVEL ADMINISTRATOR LLC	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA433 NEXT LEVEL ADMINISTRATOR LLC	2	1	50%	2	2	100%
Total	2	1	50% ▼	2	2	100% ▲
NEXT LEVEL ADMINISTRATOR LLC Group Total						
2	1	50%	▼	2	2	100%
NGM INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA265 NGM INSURANCE	4	0	0%	1	0	0%
Total	4	0	0% ▼	1	0	0% ▼
NGM INSURANCE Group Total						
4	0	0%	▼	1	0	0%
OLD REPUBLIC INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
OLD REPUBLIC GENERAL INSURANCE CORP.	*	*	*	*	*	*
OLD REPUBLIC INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
OLD REPUBLIC INSURANCE TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	57	50	88%	23	21	91%
CA110 CONSTITUTION STATE SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	1	0	0%	1	0	0%
CA160 ESIS	4	0	0%	1	0	0%
CA190 GALLAGHER BASSETT SERVICES	17	12	71%	8	7	88%
CA204 HELMSMAN MANAGEMENT SERVICES	1	1	100%	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	34	28	82%	9	8	89%
TPA Total	115	92	80% ▼	43	37	86% ▼
OLD REPUBLIC INSURANCE Group Total						
115	92	80%	▼	43	37	86%

INSURANCE GROUP COMPLIANCE

Lost Time FROI and Initial Indemnity Payments

Annual

1/1/2019 - 12/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
PENNSYLVANIA MFG ASSN	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
MANUFACTURERS ALLIANCE INSURANCE	*	*	*	*	*	*
PENNSYLVANIA MFG ASSN	*	*	*	*	*	*
PENNSYLVANIA MFG INDEMNITY CO	*	*	*	*	*	*
Total	*	*	*	*	*	*
PENNSYLVANIA MFG ASSN TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	34	17	50%	18	11	61%
CA323 THE AMERICAN EQUITY UNDERWRITERS	6	3	50%	No Filings	No Filings	No Filings
TPA Total	40	20	50% ▼	18	11	61% ▼
PENNSYLVANIA MFG ASSN Group Total	40	20	50% ▼	18	11	61% ▼
PROTECTIVE INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA277 PROTECTIVE INSURANCE COMPANY	*	*	*	*	*	*
Total	*	*	*	*	*	*
PROTECTIVE INSURANCE TPA Administered Claims						
CA340 YORK RISK SERVICES	5	1	20%	3	0	0%
TPA Total	5	1	20% ▼	3	0	0% ▼
PROTECTIVE INSURANCE Group Total	5	1	20% ▼	3	0	0% ▼
QBE INSURANCE GROUP	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
QBE INSURANCE GROUP	*	*	*	*	*	*
Total	*	*	*	*	*	*
QBE INSURANCE GROUP TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	3	2	67%	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	35	31	89%	5	5	100%
TPA Total	38	33	87% ▲	6	6	100% ▲
QBE INSURANCE GROUP Group Total	38	33	87% ▲	6	6	100% ▲

INSURANCE GROUP COMPLIANCE

Lost Time FROI and Initial Indemnity Payments

Annual

1/1/2019 - 12/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
SAFETY NATIONAL CASUALTY CORP SAFETY NATIONAL CASUALTY CORP	FROIs Filed *	Timely FROIs *	Compliance *	Payments Made *	Timely Payments *	Compliance *
Total	*	*	*	*	*	*
SAFETY NATIONAL CASUALTY CORP TPA Administered Claims						
CA040 BROADSPIRE SERVICES	7	4	57%	2	1	50%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	6	4	67%	3	3	100%
CA116 CORVEL ENTERPRISE COMP	28	13	46%	6	4	67%
CA160 ESIS	10	5	50%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	22	15	68%	12	8	67%
CA204 HELMSMAN MANAGEMENT SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	55	50	91%	9	9	100%
CA340 YORK RISK SERVICES	1	1	100%	No Filings	No Filings	No Filings
TPA Total	130	93	72% ▼	32	25	78% ▼
SAFETY NATIONAL CASUALTY CORP Group Total	130	93	72% ▼	32	25	78% ▼
SEDGWICK CLAIMS MANAGEMENT SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	863	777	90%	181	169	93%
Total	863	777	90% ▲	181	169	93% ▲
SEDGWICK CLAIMS MANAGEMENT SERVICES Group Total	863	777	90% ▲	181	169	93% ▲
SENTRY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA207 FLORISTS MUTUAL INSURANCE	1	1	100%	No Filings	No Filings	No Filings
CA426 MIDDLESEX INSURANCE COMPANY	2	2	100%	1	1	100%
CA402 SENTRY CASUALTY	73	51	70%	40	38	95%
CA305 SENTRY INSURANCE	15	7	47%	7	6	86%
CA308 SENTRY SELECT INSURANCE	1	1	100%	No Filings	No Filings	No Filings
Total	92	62	67% ▼	48	45	94% ▲
SENTRY INSURANCE Group Total	92	62	67% ▼	48	45	94% ▲
SOMPO JAPAN INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
SOMPO JAPAN INSURANCE COMPANY OF AMERICA	*	*	*	*	*	*
Total	*	*	*	*	*	*
SOMPO JAPAN INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	11	8	73%	4	4	100%
TPA Total	11	8	73% ▼	4	4	100% ▲
SOMPO JAPAN INSURANCE Group Total	11	8	73% ▼	4	4	100% ▲

Maine Workers' Compensation Board

Lost Time FROI Filing Benchmark: 85%

Initial Indemnity Payment Benchmark: 87%

▲ Indicates benchmark met or exceeded

▼ Indicates benchmark not met

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Annual
 1/1/2019 - 12/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
STARR INDEMNITY INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
STARR INDEMNITY INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
STARR INDEMNITY INSURANCE TPA Administered Claims						
CA160 ESIS	1	1	100%	1	0	0%
CA190 GALLAGHER BASSETT SERVICES	11	9	82%	4	4	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	7	7	100%	1	1	100%
TPA Total	19	17	89% ▲	6	5	83% ▼
STARR INDEMNITY INSURANCE Group Total	19	17	89% ▲	6	5	83% ▼
STATE OF MAINE WORKERS' COMPENSATION TRUST	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA307 STATE OF MAINE WORKERS' COMPENSATION TRUST	556	504	91%	104	98	94%
Total	556	504	91% ▲	104	98	94% ▲
STATE OF MAINE WORKERS' COMPENSATION TRUST Group Total	556	504	91% ▲	104	98	94% ▲
SYNERNET	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA320 SYNERNET	589	532	90%	97	92	95%
Total	589	532	90% ▲	97	92	95% ▲
SYNERNET Group Total	589	532	90% ▲	97	92	95% ▲
THE AMERICAN EQUITY UNDERWRITERS	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA323 THE AMERICAN EQUITY UNDERWRITERS	9	4	44%	No Filings	No Filings	No Filings
Total	9	4	44% ▼	No Filings	No Filings	No Filings
THE AMERICAN EQUITY UNDERWRITERS Group Total	9	4	44% ▼	No Filings	No Filings	No Filings

Maine Workers' Compensation Board
 Lost Time FROI Filing Benchmark: 85%
 Initial Indemnity Payment Benchmark: 87%

▲ Indicates benchmark met or exceeded
 ▼ Indicates benchmark not met

INSURANCE GROUP COMPLIANCE
Lost Time FROI and Initial Indemnity Payments
Annual
1/1/2019 - 12/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
TRAVELERS INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA072 CHARTER OAK FIRE INSURANCE	114	56	49%	50	38	76%
CA164 FARMINGTON CASUALTY	8	2	25%	4	3	75%
CA284 PHOENIX INSURANCE	4	2	50%	3	3	100%
CA306 STANDARD FIRE INSURANCE	21	15	71%	12	9	75%
CA347 TRAVELERS CASUALTY & SURETY	3	2	67%	1	1	100%
CA348 TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	23	14	61%	8	5	63%
CA349 TRAVELERS COMMERCIAL CASUALTY	17	6	35%	12	9	75%
CA343 TRAVELERS INDEMNITY COMPANY	1	0	0%	No Filings	No Filings	No Filings
CA346 TRAVELERS INDEMNITY COMPANY OF AMERICA	5	2	40%	1	0	0%
CA345 TRAVELERS PROPERTY CASUALTY INSURANCE	8	7	88%	4	3	75%
Total	204	106	52% ▼	95	71	75% ▼
TRAVELERS INSURANCE TPA Administered Claims						
CA012 ALTERNATIVE SERVICE CONCEPTS LLC	3	2	67%	3	3	100%
CA110 CONSTITUTION STATE SERVICES	3	0	0%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	5	4	80%	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	8	6	75%	3	3	100%
CA340 YORK RISK SERVICES	5	3	60%	3	3	100%
TPA Total	24	15	63% ▼	10	10	100% ▲
TRAVELERS INSURANCE Group Total	228	121	53% ▼	105	81	77% ▼
TYSON FOODS INC	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA435 TYSON FOODS INC	3	2	67%	3	3	100%
Total	3	2	67% ▼	3	3	100% ▲
TYSON FOODS INC Group Total	3	2	67% ▼	3	3	100% ▲
UTICA MUTUAL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA324 UTICA MUTUAL INSURANCE	3	0	0%	3	1	33%
Total	3	0	0% ▼	3	1	33% ▼
UTICA MUTUAL INSURANCE Group Total	3	0	0% ▼	3	1	33% ▼
VANLINER INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA379 VANLINER INSURANCE	5	3	60%	3	2	67%
Total	5	3	60% ▼	3	2	67% ▼
VANLINER INSURANCE Group Total	5	3	60% ▼	3	2	67% ▼
WALMART CLAIMS SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA100 WALMART CLAIMS SERVICES	273	244	89%	38	34	89%
Total	273	244	89% ▲	38	34	89% ▲
WALMART CLAIMS SERVICES Group Total	273	244	89% ▲	38	34	89% ▲

Maine Workers' Compensation Board
Lost Time FROI Filing Benchmark: 85%
Initial Indemnity Payment Benchmark: 87%

▲ Indicates benchmark met or exceeded
▼ Indicates benchmark not met

INSURANCE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Annual
 1/1/2019 - 12/31/2019

Insurance Company	Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
XL INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA317 T.H.E. INSURANCE	*	*	*	*	*	*
CA384 XL INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
XL INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	2	2	100%	1	1	100%
CA116 CORVEL ENTERPRISE COMP	5	1	20%	2	0	0%
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	3	0	0%	4	0	0%
CA160 ESIS	2	2	100%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	66	47	71%	29	22	76%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	59	52	88%	10	10	100%
TPA Total	137	104	76% ▼	46	33	72% ▼
XL INSURANCE Group Total	137	104	76% ▼	46	33	72% ▼
YORK RISK SERVICES	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA340 YORK RISK SERVICES	29	20	69%	14	10	71%
Total	29	20	69% ▼	14	10	71% ▼
YORK RISK SERVICES Group Total	29	20	69% ▼	14	10	71% ▼
ZURICH INSURANCE	FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA021 AMERICAN GUARANTEE & LIABILITY	2	1	50%	No Filings	No Filings	No Filings
CA022 AMERICAN ZURICH	37	25	68%	14	12	86%
CA400 ZURICH AMERICAN INSURANCE	23	10	43%	10	7	70%
CA404 ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	5	5	100%	No Filings	No Filings	No Filings
Total	67	41	61% ▼	24	19	79% ▼
ZURICH INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	5	2	40%	1	1	100%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	1	1	100%
CA116 CORVEL ENTERPRISE COMP	7	2	29%	1	1	100%
CA160 ESIS	12	7	58%	4	3	75%
CA190 GALLAGHER BASSETT SERVICES	46	38	83%	23	21	91%
CA204 HELMSMAN MANAGEMENT SERVICES	2	1	50%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	33	28	85%	7	6	86%
TPA Total	106	79	75% ▼	37	33	89% ▲
ZURICH INSURANCE Group Total	173	120	69% ▼	61	52	85% ▼

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 -12/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
ACADIA INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA010 ACADIA INSURANCE	71	63	89%	31	24	77%
Total	71	63	89% ▲	31	24	77% ▼
ACADIA INSURANCE Group Total	71	63	89% ▲	31	24	77% ▼
ACCIDENT FUND INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
ACCIDENT FUND INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ACCIDENT FUND INSURANCE TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	4	1	25%	No Filings	No Filings	No Filings
TPA Total	4	1	25% ▼	No Filings	No Filings	No Filings
ACCIDENT FUND INSURANCE Group Total	4	1	25% ▼	No Filings	No Filings	No Filings
AIG INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA015 AIG CLAIMS, INC	26	26	100%	32	30	94%
Total	26	26	100% ▲	32	30	94% ▲
AIG INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	8	7	88%	5	4	80%
CA160 ESIS	36	28	78%	14	11	79%
CA190 GALLAGHER BASSETT SERVICES	24	21	88%	30	25	83%
CA204 HELMSMAN MANAGEMENT SERVICES	2	1	50%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	18	16	89%	25	25	100%
TPA Total	88	73	83% ▼	74	65	88% ▼
AIG INSURANCE Group Total	114	99	87% ▲	106	95	90% ▲
AIM MUTUAL GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA472 AIM MUTUAL INSURANCE	1	1	100%	1	1	100%
Total	1	1	100% ▲	1	1	100% ▲
AIM MUTUAL GROUP Group Total	1	1	100% ▲	1	1	100% ▲
ALTERNATIVE SERVICE CONCEPTS LLC	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA012 ALTERNATIVE SERVICE CONCEPTS LLC	3	0	0%	No Filings	No Filings	No Filings
Total	3	0	0% ▼	No Filings	No Filings	No Filings
ALTERNATIVE SERVICE CONCEPTS LLC Group Total	3	0	0% ▼	No Filings	No Filings	No Filings

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 -12/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
AMTRUST INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA437 SECURITY NATIONAL INSURANCE	No Filings	No Filings	No Filings	1	1	100%
CA342 TECHNOLOGY INSURANCE	12	9	75%	4	2	50%
CA381 WESCO INSURANCE	11	9	82%	7	7	100%
Total	23	18	78% ▼	12	10	83% ▼
AMTRUST INSURANCE Group Total	23	18	78% ▼	12	10	83% ▼
ARCH INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
ARCH INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ARCH INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	3	3	100%	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	1	0	0%	No Filings	No Filings	No Filings
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	12	6	50%	4	3	75%
CA160 ESIS	1	1	100%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	12	7	58%	3	2	67%
CA204 HELMSMAN MANAGEMENT SERVICES	1	0	0%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	3	2	67%	1	0	0%
CA340 YORK RISK SERVICES	5	4	80%	1	0	0%
TPA Total	38	23	61% ▼	9	5	56% ▼
ARCH INSURANCE Group Total	38	23	61% ▼	9	5	56% ▼
ARROW MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA024 ARROW MUTUAL INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
ARROW MUTUAL INSURANCE Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
BATH IRON WORKS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA036 BATH IRON WORKS	52	49	94%	7	7	100%
Total	52	49	94% ▲	7	7	100% ▲
BATH IRON WORKS Group Total	52	49	94% ▲	7	7	100% ▲
BERKSHIRE HATHAWAY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA114 BERKSHIRE HATHAWAY HOMESTATE INSURANCE	4	0	0%	No Filings	No Filings	No Filings
CA293 REDWOOD FIRE AND CASUALTY INSURANCE	1	0	0%	No Filings	No Filings	No Filings
Total	5	0	0% ▼	No Filings	No Filings	No Filings
BERKSHIRE HATHAWAY INSURANCE Group Total	5	0	0% ▼	No Filings	No Filings	No Filings

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 -12/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
BROADSPIRE SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA040 BROADSPIRE SERVICES	20	17	85%	12	11	92%
Total	20	17	85% ▲	12	11	92% ▲
BROADSPIRE SERVICES Group Total	20	17	85% ▲	12	11	92% ▲
BROTHERHOOD MUTUAL INSURANCE COMPANY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA043 BROTHERHOOD MUTUAL INSURANCE COMPANY	1	1	100%	No Filings	No Filings	No Filings
Total	1	1	100% ▲	No Filings	No Filings	No Filings
BROTHERHOOD MUTUAL INSURANCE COMPANY Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
CANNON COCHRAN MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA070 CANNON COCHRAN MANAGEMENT SERVICES	98	84	86%	71	68	96%
Total	98	84	86% ▲	71	68	96% ▲
CANNON COCHRAN MANAGEMENT SERVICES Group Total	98	84	86% ▲	71	68	96% ▲
CHEROKEE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA044 CHEROKEE INSURANCE	1	0	0%	No Filings	No Filings	No Filings
Total	1	0	0% ▼	No Filings	No Filings	No Filings
CHEROKEE INSURANCE Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
CHESTERFIELD SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA080 CHESTERFIELD SERVICES	2	1	50%	No Filings	No Filings	No Filings
Total	2	1	50% ▼	No Filings	No Filings	No Filings
CHESTERFIELD SERVICES Group Total	2	1	50% ▼	No Filings	No Filings	No Filings

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 -12/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CHUBB INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
ACE AMERICAN INSURANCE COMPANY	*	*	*	*	*	*
ACE INSURANCE	*	*	*	*	*	*
CA046 CHUBB INSURANCE	*	*	*	*	*	*
CA090 FEDERAL INSURANCE	*	*	*	*	*	*
INDEMNITY INS CO OF NORTH AMERICA	*	*	*	*	*	*
PACIFIC INDEMNITY CO	*	*	*	*	*	*
Total	*	*	*	*	*	*
CHUBB INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	1	1	100%	2	2	100%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	7	7	100%	5	5	100%
CA110 CONSTITUTION STATE SERVICES	14	11	79%	15	13	87%
CA116 CORVEL ENTERPRISE COMP	8	2	25%	3	1	33%
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA160 ESIS	33	23	70%	15	14	93%
CA190 GALLAGHER BASSETT SERVICES	31	24	77%	9	6	67%
CA204 HELMSMAN MANAGEMENT SERVICES	1	0	0%	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	79	78	99%	59	58	98%
CA340 YORK RISK SERVICES	3	3	100%	No Filings	No Filings	No Filings
TPA Total	178	150	84% ▼	109	100	92% ▲
CHUBB INSURANCE Group Total	178	150	84% ▼	109	100	92% ▲
CIANBRO CORPORATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA085 CIANBRO CORPORATION	1	1	100%	2	2	100%
Total	1	1	100% ▲	2	2	100% ▲
CIANBRO CORPORATION Group Total	1	1	100% ▲	2	2	100% ▲
CINCINNATI INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA438 CINCINNATI INSURANCE	1	0	0%	No Filings	No Filings	No Filings
Total	1	0	0% ▼	No Filings	No Filings	No Filings
CINCINNATI INSURANCE Group Total	1	0	0% ▼	No Filings	No Filings	No Filings

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 -12/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CNA INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA017 AMERICAN CASUALTY COMPANY OF READING PA	2	1	50%	No Filings	No Filings	No Filings
CA083 CNA CLAIMS PLUS	2	2	100%	No Filings	No Filings	No Filings
CA050 CONTINENTAL CASUALTY	5	1	20%	No Filings	No Filings	No Filings
CA271 NATIONAL FIRE INSURANCE	3	0	0%	No Filings	No Filings	No Filings
CA329 VALLEY FORGE INSURANCE COMPANY	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
Total	12	4	33% ▼	No Filings	No Filings	No Filings
CNA INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	No Filings	No Filings	No Filings	1	1	100%
CA190 GALLAGHER BASSETT SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TPA Total	No Filings	No Filings	No Filings	1	1	100% ▲
CNA INSURANCE Group Total	12	4	33% ▼	1	1	100% ▲
CONSTITUTION STATE SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA110 CONSTITUTION STATE SERVICES	14	11	79%	18	15	83%
Total	14	11	79% ▼	18	15	83% ▼
CONSTITUTION STATE SERVICES Group Total	14	11	79% ▼	18	15	83% ▼
CONTINENTAL INDEMNITY	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA115 CONTINENTAL INDEMNITY	1	1	100%	No Filings	No Filings	No Filings
Total	1	1	100% ▲	No Filings	No Filings	No Filings
CONTINENTAL INDEMNITY Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
CORVEL ENTERPRISE COMP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA116 CORVEL ENTERPRISE COMP	19	7	37%	11	5	45%
Total	19	7	37% ▼	11	5	45% ▼
CORVEL ENTERPRISE COMP Group Total	19	7	37% ▼	11	5	45% ▼
COTTINGHAM & BUTLER CLAIMS SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	17	7	41%	4	3	75%
Total	17	7	41% ▼	4	3	75% ▼
COTTINGHAM & BUTLER CLAIMS SERVICES Group Total	17	7	41% ▼	4	3	75% ▼
CROSS INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA093 CROSS INSURANCE	143	136	95%	286	285	100%
Total	143	136	95% ▲	286	285	100% ▲
CROSS INSURANCE Group Total	143	136	95% ▲	286	285	100% ▲
EASTERN ALLIANCE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA141 EASTERN ALLIANCE INSURANCE	96	88	92%	21	21	100%
Total	96	88	92% ▲	21	21	100% ▲
EASTERN ALLIANCE INSURANCE Group Total	96	88	92% ▲	21	21	100% ▲

Maine Workers' Compensation Board
Initial MOP Filing Benchmark: 85%
Initial Indemnity NOC Benchmark: 90%

▲ Indicates benchmark met or exceeded
▼ Indicates benchmark not met

INSURANCE GROUP COMPLIANCE
 Initial MOP and Initial Indemnity NOC Filings
 Annual
 1/1/2019 -12/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
ELECTRIC INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA150 ELECTRIC INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
ELECTRIC INSURANCE TPA Administered Claims						
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	3	3	100%	2	2	100%
TPA Total	3	3	100% ▲	2	2	100% ▲
ELECTRIC INSURANCE Group Total	3	3	100% ▲	2	2	100% ▲
EMPLOYERS HOLDING INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA480 EMPLOYERS ASSURANCE COMPANY	*	*	*	*	*	*
CA481 EMPLOYERS COMPENSATION INSURANCE	*	*	*	*	*	*
CA479 EMPLOYERS PREFERRED INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
EMPLOYERS HOLDING INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	4	4	100%	2	2	100%
TPA Total	4	4	100% ▲	2	2	100% ▲
EMPLOYERS HOLDING INSURANCE Group Total	4	4	100% ▲	2	2	100% ▲
ESIS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA160 ESIS	79	56	71%	40	34	85%
Total	79	56	71% ▼	40	34	85% ▼
ESIS Group Total	79	56	71% ▼	40	34	85% ▼
EVEREST REINS HOLDINGS GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
EVEREST REINS HOLDINGS	*	*	*	*	*	*
Total	*	*	*	*	*	*
EVEREST REINS HOLDINGS GROUP TPA Administered Claims						
CA040 BROADSPIRE SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	1	0	0%	No Filings	No Filings	No Filings
TPA Total	1	0	0% ▼	No Filings	No Filings	No Filings
EVEREST REINS HOLDINGS GROUP Group Total	1	0	0% ▼	No Filings	No Filings	No Filings

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 -12/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
FAIRFAX FINANCIAL GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA257 NORTH RIVER INSURANCE	1	0	0%	No Filings	No Filings	No Filings
CA375 UNITED STATES FIRE INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
FAIRFAX FINANCIAL GROUP TPA Administered Claims						
CA040 BROADSPIRE SERVICES	No Filings	No Filings	No Filings	1	1	100%
TPA Total	No Filings	No Filings	No Filings	1	1	100% ▲
FAIRFAX FINANCIAL GROUP Group Total	No Filings	No Filings	No Filings	1	1	100% ▲
FEDERATED MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA091 FEDERATED MUTUAL INSURANCE	12	2	17%	5	5	100%
CA439 FEDERATED RESERVE	No Filings	No Filings	No Filings	1	1	100%
CA092 FEDERATED SERVICE INSURANCE	2	0	0%	No Filings	No Filings	No Filings
Total	14	2	14% ▼	6	6	100% ▲
FEDERATED MUTUAL INSURANCE Group Total	14	2	14% ▼	6	6	100% ▲
FRANKENMUTH INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA274 PATRIOT INSURANCE	No Filings	No Filings	No Filings	1	1	100%
Total	No Filings	No Filings	No Filings	1	1	100% ▲
FRANKENMUTH INSURANCE Group Total	No Filings	No Filings	No Filings	1	1	100% ▲
FUTURECOMP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA175 FUTURECOMP	45	41	90%	42	41	98%
Total	44	40	91% ▲	42	41	98% ▲
FUTURECOMP Group Total	44	40	91% ▲	42	41	98% ▲
GALLAGHER BASSETT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA190 GALLAGHER BASSETT SERVICES	179	143	80%	72	56	78%
Total	179	143	80% ▼	72	56	78% ▼
GALLAGHER BASSETT SERVICES Group Total	179	143	80% ▼	72	56	78% ▼
GREAT AMERICAN INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA192 GREAT AMERICAN ALLIANCE	1	0	0%	No Filings	No Filings	No Filings
CA193 GREAT AMERICAN INSURANCE	1	0	0%	No Filings	No Filings	No Filings
Total	2	0	0% ▼	No Filings	No Filings	No Filings
GREAT AMERICAN INSURANCE TPA Administered Claims						
CA323 THE AMERICAN EQUITY UNDERWRITERS	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TPA Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
GREAT AMERICAN INSURANCE Group Total	2	0	0% ▼	No Filings	No Filings	No Filings

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 -12/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
GREAT FALLS INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
GREAT FALLS INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
GREAT FALLS INSURANCE TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	4	4	100%
TPA Total	1	1	100% ▲	4	4	100% ▲
GREAT FALLS INSURANCE Group Total	1	1	100% ▲	4	4	100% ▲
GREAT WEST INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA196 GREAT WEST INSURANCE	3	2	67%	No Filings	No Filings	No Filings
Total	3	2	67% ▼	No Filings	No Filings	No Filings
GREAT WEST INSURANCE Group Total	3	2	67% ▼	No Filings	No Filings	No Filings
GUARD INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA019 AMGUARD INSURANCE	6	3	50%	1	0	0%
CA140 EASTGUARD INSURANCE	3	3	100%	No Filings	No Filings	No Filings
CA272 NORGUARD INSURANCE	5	4	80%	No Filings	No Filings	No Filings
Total	14	10	71% ▼	1	0	0% ▼
GUARD INSURANCE Group Total	14	10	71% ▼	1	0	0% ▼
HANNAFORD BROTHERS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA201 HANNAFORD BROTHERS	107	58	54%	44	32	73%
Total	107	58	54% ▼	44	32	73% ▼
HANNAFORD BROTHERS Group Total	107	58	54% ▼	44	32	73% ▼
HANOVER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA430 ALLMERICA FINANCIAL ALLIANCE	1	1	100%	No Filings	No Filings	No Filings
CA428 ALLMERICA FINANCIAL BENEFIT INSURANCE	6	2	33%	2	2	100%
CA048 CITIZENS INSURANCE COMPANY OF AMERICA	4	3	75%	2	1	50%
CA429 HANOVER AMERICAN INSURANCE	1	1	100%	No Filings	No Filings	No Filings
CA202 HANOVER INSURANCE	9	6	67%	No Filings	No Filings	No Filings
CA228 MASSACHUSETTS BAY INSURANCE	6	4	67%	3	3	100%
Total	27	17	63% ▼	7	6	86% ▼
HANOVER INSURANCE Group Total	27	17	63% ▼	7	6	86% ▼

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 -12/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
HARTFORD INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA188 HARTFORD ACCIDENT & INDEMNITY	1	1	100%	3	3	100%
CA185 HARTFORD CASUALTY INSURANCE	3	2	67%	1	0	0%
CA203 HARTFORD FIRE INSURANCE	4	3	75%	2	2	100%
CA186 HARTFORD INSURANCE COMPANY OF THE MIDWEST	7	6	86%	3	3	100%
CA187 HARTFORD UNDERWRITERS INSURANCE	11	8	73%	1	1	100%
CA288 PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD	32	27	84%	14	13	93%
CA296 SENTINEL INSURANCE	3	3	100%	2	2	100%
CA319 TRUMBULL INSURANCE	5	4	80%	8	6	75%
CA321 TWIN CITY FIRE INSURANCE	3	3	100%	1	1	100%
Total	69	57	83% ▼	35	31	89% ▼
HARTFORD INSURANCE TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	5	4	80%	5	4	80%
CA116 CORVEL ENTERPRISE COMP	No Filings	No Filings	No Filings	3	1	33%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	3	3	100%	5	4	80%
TPA Total	8	7	88% ▲	13	9	69% ▼
HARTFORD INSURANCE Group Total	77	64	83% ▼	48	40	83% ▼
HELMSMAN MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA204 HELMSMAN MANAGEMENT SERVICES	13	9	69%	8	5	63%
Total	13	9	69% ▼	8	5	63% ▼
HELMSMAN MANAGEMENT SERVICES Group Total	13	9	69% ▼	8	5	63% ▼
LIBERTY MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA003 AMERICAN FIRE & CASUALTY INSURANCE	8	6	75%	4	3	75%
CA380 EMPLOYERS INSURANCE OF WAUSAU	5	4	80%	1	1	100%
CA210 LIBERTY MUTUAL INSURANCE	81	66	81%	46	40	87%
CA406 OHIO CASUALTY INSURANCE	2	1	50%	3	3	100%
CA407 OHIO SECURITY INSURANCE	12	10	83%	4	3	75%
CA408 WEST AMERICAN INSURANCE	2	2	100%	1	1	100%
Total	110	89	81% ▼	59	51	86% ▼
LIBERTY MUTUAL INSURANCE Group Total	110	89	81% ▼	59	51	86% ▼
MAINE AUTOMOBILE DEALERS ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA220 MAINE AUTOMOBILE DEALERS ASSOCIATION	41	34	83%	6	5	83%
Total	41	34	83% ▼	6	5	83% ▼
MAINE AUTOMOBILE DEALERS ASSOCIATION Group Total	41	34	83% ▼	6	5	83% ▼

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 -12/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
MAINE EMPLOYERS' MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA260 MAINE EMPLOYERS' MUTUAL INSURANCE	1316	1131	86%	1026	968	94%
Total	1316	1131	86% ▲	1026	968	94% ▲
MAINE EMPLOYERS' MUTUAL INSURANCE TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	No Filings	No Filings	No Filings	1	1	100%
TPA Total	No Filings	No Filings	No Filings	1	1	100% ▲
MAINE EMPLOYERS' MUTUAL INSURANCE Group Total	1316	1131	86% ▲	1027	969	94% ▲
MAINE HEALTHCARE ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA234 MAINE HEALTHCARE ASSOCIATION	13	9	69%	15	15	100%
Total	13	9	69% ▼	15	15	100% ▲
MAINE HEALTHCARE ASSOCIATION Group Total	13	9	69% ▼	15	15	100% ▲
MAINE MOTOR TRANSPORT ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA230 MAINE MOTOR TRANSPORT ASSOCIATION	37	37	100%	28	28	100%
Total	37	37	100% ▲	28	28	100% ▲
MAINE MOTOR TRANSPORT ASSOCIATION Group Total	37	37	100% ▲	28	28	100% ▲
MAINE MUNICIPAL ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA225 MAINE MUNICIPAL ASSOCIATION	244	232	95%	206	202	98%
Total	244	232	95% ▲	206	202	98% ▲
MAINE MUNICIPAL ASSOCIATION Group Total	244	232	95% ▲	206	202	98% ▲
MAINE SCHOOL MANAGEMENT ASSOCIATION	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA250 MAINE SCHOOL MANAGEMENT ASSOCIATION	84	78	93%	43	41	95%
Total	84	78	93% ▲	43	41	95% ▲
MAINE SCHOOL MANAGEMENT ASSOCIATION Group Total	84	78	93% ▲	43	41	95% ▲
MITSUI SUMITOMO INS CO OF AMERICA	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
MITSUI SUMITOMO INS CO OF AMERICA	*	*	*	*	*	*
Total	*	*	*	*	*	*
MITSUI SUMITOMO INS CO OF AMERICA TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	2	1	50%	No Filings	No Filings	No Filings
TPA Total	2	1	50% ▼	No Filings	No Filings	No Filings
MITSUI SUMITOMO INS CO OF AMERICA Group Total	2	1	50% ▼	No Filings	No Filings	No Filings
NATIONAL INTERSTATE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA267 NATIONAL INTERSTATE INSURANCE COMPANY	1	1	100%	No Filings	No Filings	No Filings
Total	1	1	100% ▲	No Filings	No Filings	No Filings
NATIONAL INTERSTATE INSURANCE Group Total	1	1	100% ▲	No Filings	No Filings	No Filings

Maine Workers' Compensation Board
Initial MOP Filing Benchmark: 85%
Initial Indemnity NOC Benchmark: 90%

▲ Indicates benchmark met or exceeded
▼ Indicates benchmark not met

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 -12/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
NATIONAL LIABILITY & FIRE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA474 NATIONAL LIABILITY AND FIRE INSURANCE	1	1	100%	No Filings	No Filings	No Filings
Total	1	1	100% ▲	No Filings	No Filings	No Filings
NATIONAL LIABILITY & FIRE INSURANCE Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
NATIONWIDE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA291 NATIONWIDE AGRIBUSINESS INSURANCE	1	0	0%	No Filings	No Filings	No Filings
Total	1	0	0% ▼	No Filings	No Filings	No Filings
NATIONWIDE INSURANCE Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
NEXT LEVEL ADMINISTRATOR LLC	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA433 NEXT LEVEL ADMINISTRATOR LLC	2	0	0%	No Filings	No Filings	No Filings
Total	2	0	0% ▼	No Filings	No Filings	No Filings
NEXT LEVEL ADMINISTRATOR LLC Group Total	2	0	0% ▼	No Filings	No Filings	No Filings
NGM INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA265 NGM INSURANCE	1	1	100%	1	1	100%
Total	1	1	100% ▲	1	1	100% ▲
NGM INSURANCE Group Total	1	1	100% ▲	1	1	100% ▲
OLD REPUBLIC INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
OLD REPUBLIC GENERAL INSURANCE CORP.	*	*	*	*	*	*
OLD REPUBLIC INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
OLD REPUBLIC INSURANCE TPA Administered Claims						
CA070 CANNON COCHRAN MANAGEMENT SERVICES	23	21	91%	12	12	100%
CA110 CONSTITUTION STATE SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	1	1	100%	No Filings	No Filings	No Filings
CA160 ESIS	1	0	0%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	8	7	88%	3	2	67%
CA204 HELMSMAN MANAGEMENT SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	9	8	89%	7	7	100%
TPA Total	43	38	88% ▲	22	21	95% ▲
OLD REPUBLIC INSURANCE Group Total	43	38	88% ▲	22	21	95% ▲

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 -12/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
PENNSYLVANIA MFG ASSN	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
MANUFACTURERS ALLIANCE INSURANCE	*	*	*	*	*	*
PENNSYLVANIA MFG ASSN	*	*	*	*	*	*
PENNSYLVANIA MFG INDEMNITY CO	*	*	*	*	*	*
Total	*	*	*	*	*	*
PENNSYLVANIA MFG ASSN TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	18	11	61%	7	5	71%
CA323 THE AMERICAN EQUITY UNDERWRITERS	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TPA Total	18	11	61% ▼	7	5	71% ▼
PENNSYLVANIA MFG ASSN Group Total	18	11	61% ▼	7	5	71% ▼
PROTECTIVE INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA277 PROTECTIVE INSURANCE COMPANY	*	*	*	*	*	*
Total	*	*	*	*	*	*
PROTECTIVE INSURANCE TPA Administered Claims						
CA340 YORK RISK SERVICES	3	1	33%	1	0	0%
TPA Total	3	1	33% ▼	1	0	0% ▼
PROTECTIVE INSURANCE Group Total	3	1	33% ▼	1	0	0% ▼
QBE INSURANCE GROUP	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
QBE INSURANCE GROUP	*	*	*	*	*	*
Total	*	*	*	*	*	*
QBE INSURANCE GROUP TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	5	5	100%	10	10	100%
TPA Total	6	6	100% ▲	10	10	100% ▲
QBE INSURANCE GROUP Group Total	6	6	100% ▲	10	10	100% ▲

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 -12/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
SAFETY NATIONAL CASUALTY CORP SAFETY NATIONAL CASUALTY CORP	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
Total	*	*	*	*	*	*
SAFETY NATIONAL CASUALTY CORP TPA Administered Claims						
CA040 BROADSPIRE SERVICES	2	1	50%	1	1	100%
CA070 CANNON COCHRAN MANAGEMENT SERVICES	3	2	67%	1	1	100%
CA116 CORVEL ENTERPRISE COMP	6	4	67%	3	1	33%
CA160 ESIS	No Filings	No Filings	No Filings	3	3	100%
CA190 GALLAGHER BASSETT SERVICES	12	9	75%	2	2	100%
CA204 HELMSMAN MANAGEMENT SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	9	9	100%	9	9	100%
CA340 YORK RISK SERVICES	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TPA Total	32	25	78% ▼	19	17	89% ▼
SAFETY NATIONAL CASUALTY CORP Group Total	32	25	78% ▼	19	17	89% ▼
SEDGWICK CLAIMS MANAGEMENT SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	181	169	93%	172	169	98%
Total	181	169	93% ▲	172	169	98% ▲
SEDGWICK CLAIMS MANAGEMENT SERVICES Group Total	181	169	93% ▲	172	169	98% ▲
SENTRY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA207 FLORISTS MUTUAL INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA426 MIDDLESEX INSURANCE COMPANY	1	1	100%	No Filings	No Filings	No Filings
CA402 SENTRY CASUALTY	40	39	98%	8	8	100%
CA305 SENTRY INSURANCE	7	7	100%	4	4	100%
CA308 SENTRY SELECT INSURANCE	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
Total	48	47	98% ▲	12	12	100% ▲
SENTRY INSURANCE Group Total	48	47	98% ▲	12	12	100% ▲
SOMPO JAPAN INSURANCE SOMPO JAPAN INSURANCE COMPANY OF AMERICA	MOPs Filed *	Timely MOPs *	Compliance *	NOCs Filed *	Timely NOCs *	Compliance *
Total	*	*	*	*	*	*
SOMPO JAPAN INSURANCE TPA Administered Claims						
CA190 GALLAGHER BASSETT SERVICES	4	4	100%	No Filings	No Filings	No Filings
TPA Total	4	4	100% ▲	No Filings	No Filings	No Filings
SOMPO JAPAN INSURANCE Group Total	4	4	100% ▲	No Filings	No Filings	No Filings

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 -12/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
STARR INDEMNITY INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
STARR INDEMNITY INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
STARR INDEMNITY INSURANCE TPA Administered Claims						
CA160 ESIS	1	0	0%	No Filings	No Filings	No Filings
CA190 GALLAGHER BASSETT SERVICES	4	4	100%	4	3	75%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	1	1	100%	No Filings	No Filings	No Filings
TPA Total	6	5	83% ▼	4	3	75% ▼
STARR INDEMNITY INSURANCE Group Total	6	5	83% ▼	4	3	75% ▼
STATE OF MAINE WORKERS' COMPENSATION TRUST	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA307 STATE OF MAINE WORKERS' COMPENSATION TRUST	104	100	96%	104	101	97%
Total	104	100	96% ▲	104	101	97% ▲
STATE OF MAINE WORKERS' COMPENSATION TRUST Group Total	104	100	96% ▲	104	101	97% ▲
SYNERNET	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA320 SYNERNET	97	90	93%	164	159	97%
Total	97	90	93% ▲	164	159	97% ▲
SYNERNET Group Total	97	90	93% ▲	164	159	97% ▲
THE AMERICAN EQUITY UNDERWRITERS	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA323 THE AMERICAN EQUITY UNDERWRITERS	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
THE AMERICAN EQUITY UNDERWRITERS Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings

Maine Workers' Compensation Board
Initial MOP Filing Benchmark: 85%
Initial Indemnity NOC Benchmark: 90%

▲ Indicates benchmark met or exceeded
▼ Indicates benchmark not met

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 -12/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
TRAVELERS INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA072 CHARTER OAK FIRE INSURANCE	50	29	58%	34	28	82%
CA164 FARMINGTON CASUALTY	4	0	0%	1	1	100%
CA284 PHOENIX INSURANCE	3	3	100%	1	1	100%
CA306 STANDARD FIRE INSURANCE	12	7	58%	7	7	100%
CA347 TRAVELERS CASUALTY & SURETY	1	0	0%	No Filings	No Filings	No Filings
CA348 TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	8	4	50%	5	4	80%
CA349 TRAVELERS COMMERCIAL CASUALTY	12	4	33%	2	1	50%
CA343 TRAVELERS INDEMNITY COMPANY	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
CA346 TRAVELERS INDEMNITY COMPANY OF AMERICA	1	0	0%	3	3	100%
CA345 TRAVELERS PROPERTY CASUALTY INSURANCE	4	2	50%	2	2	100%
Total	95	49	52% ▼	55	47	85% ▼
TRAVELERS INSURANCE TPA Administered Claims						
CA012 ALTERNATIVE SERVICE CONCEPTS LLC	3	0	0%	No Filings	No Filings	No Filings
CA110 CONSTITUTION STATE SERVICES	No Filings	No Filings	No Filings	2	1	50%
CA190 GALLAGHER BASSETT SERVICES	1	1	100%	2	2	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	3	2	67%	1	1	100%
CA340 YORK RISK SERVICES	3	1	33%	No Filings	No Filings	No Filings
TPA Total	10	4	40% ▼	5	4	80% ▼
TRAVELERS INSURANCE Group Total	105	53	50% ▼	60	51	85% ▼
TYSON FOODS INC	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA435 TYSON FOODS INC	3	2	67%	No Filings	No Filings	No Filings
Total	3	2	67% ▼	No Filings	No Filings	No Filings
TYSON FOODS INC Group Total	3	2	67% ▼	No Filings	No Filings	No Filings
UTICA MUTUAL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA324 UTICA MUTUAL INSURANCE	3	2	67%	No Filings	No Filings	No Filings
Total	3	2	67% ▼	No Filings	No Filings	No Filings
UTICA MUTUAL INSURANCE Group Total	3	2	67% ▼	No Filings	No Filings	No Filings
VANLINER INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA379 VANLINER INSURANCE	3	3	100%	No Filings	No Filings	No Filings
Total	3	3	100% ▲	No Filings	No Filings	No Filings
VANLINER INSURANCE Group Total	3	3	100% ▲	No Filings	No Filings	No Filings
WALMART CLAIMS SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA100 WALMART CLAIMS SERVICES	38	29	76%	86	80	93%
Total	38	29	76% ▼	86	80	93% ▲
WALMART CLAIMS SERVICES Group Total	38	29	76% ▼	86	80	93% ▲

Maine Workers' Compensation Board
Initial MOP Filing Benchmark: 85%
Initial Indemnity NOC Benchmark: 90%

▲ Indicates benchmark met or exceeded
▼ Indicates benchmark not met

INSURANCE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 -12/31/2019

Insurance Company	Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
XL INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA317 T.H.E. INSURANCE	*	*	*	*	*	*
CA384 XL INSURANCE	*	*	*	*	*	*
Total	*	*	*	*	*	*
XL INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	1	0	0%	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	2	0	0%	2	2	100%
CA117 COTTINGHAM & BUTLER CLAIMS SERVICES	4	0	0%	No Filings	No Filings	No Filings
CA160 ESIS	No Filings	No Filings	No Filings	2	2	100%
CA190 GALLAGHER BASSETT SERVICES	29	25	86%	9	7	78%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	10	10	100%	10	10	100%
TPA Total	46	35	76% ▼	23	21	91% ▲
XL INSURANCE Group Total	46	35	76% ▼	23	21	91% ▲
YORK RISK SERVICES	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA340 YORK RISK SERVICES	14	9	64%	2	0	0%
Total	14	9	64% ▼	2	0	0% ▼
YORK RISK SERVICES Group Total	14	9	64% ▼	2	0	0% ▼
ZURICH INSURANCE	MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA021 AMERICAN GUARANTEE & LIABILITY	No Filings	No Filings	No Filings	1	1	100%
CA022 AMERICAN ZURICH	14	13	93%	11	10	91%
CA400 ZURICH AMERICAN INSURANCE	10	6	60%	3	1	33%
CA404 ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	No Filings	No Filings	No Filings	2	2	100%
Total	24	19	79% ▼	17	14	82% ▼
ZURICH INSURANCE TPA Administered Claims						
CA040 BROADSPIRE SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA070 CANNON COCHRAN MANAGEMENT SERVICES	1	1	100%	No Filings	No Filings	No Filings
CA116 CORVEL ENTERPRISE COMP	1	0	0%	No Filings	No Filings	No Filings
CA160 ESIS	4	3	75%	2	2	100%
CA190 GALLAGHER BASSETT SERVICES	23	20	87%	2	1	50%
CA204 HELMSMAN MANAGEMENT SERVICES	No Filings	No Filings	No Filings	1	1	100%
CA300 SEDGWICK CLAIMS MANAGEMENT SERVICES	7	6	86%	4	4	100%
TPA Total	37	31	84% ▼	9	8	89% ▼
ZURICH INSURANCE Group Total	61	50	82% ▼	26	22	85% ▼

IN-STATE GROUP COMPLIANCE

Lost Time FROI and Initial Indemnity Payments

Annual

1/1/2019 - 12/31/2019

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
ACADIA INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA010	Group Total	236	167	71% ▼	71	56	79% ▼
BATH IRON WORKS		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA036	Group Total	76	73	96% ▲	52	49	94% ▲
CANNON COCHRAN MANAGEMENT SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA070	Group Total	291	259	89% ▲	98	85	87% ▲
CIANBRO CORPORATION		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA085	Group Total	3	3	100% ▲	1	1	100% ▲
CROSS INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA093	Group Total	1243	1180	95% ▲	143	136	95% ▲
FRANKENMUTH INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA274	Group Total	4	4	100% ▲	No Filings	No Filings	No Filings
FUTURECOMP		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA175	Group Total	199	194	97% ▲	45	39	87% ▲
GREAT FALLS INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	5	4	80% ▼	1	1	100% ▲
HANNAFORD BROTHERS		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA201	Group Total	333	207	62% ▼	107	60	56% ▼
MAINE AUTOMOBILE DEALERS ASSOCIATION		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA220	Group Total	142	124	87% ▲	41	31	76% ▼
MAINE EMPLOYERS' MUTUAL INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA260	Group Total	5103	4082	80% ▼	1316	1168	89% ▲
MAINE HEALTHCARE ASSOCIATION		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA234	Group Total	99	84	85% ▲	13	9	69% ▼
MAINE MOTOR TRANSPORT ASSOCIATION		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA230	Group Total	204	191	94% ▲	37	37	100% ▲
MAINE MUNICIPAL ASSOCIATION		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA225	Group Total	902	856	95% ▲	244	230	94% ▲

IN-STATE GROUP COMPLIANCE

Lost Time FROI and Initial Indemnity Payments

Annual

1/1/2019 - 12/31/2019

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
MAINE SCHOOL MANAGEMENT ASSOCIATION		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA250	Group Total	339	314	93% ▲	84	77	92% ▲
SEDGWICK CLAIMS MANAGEMENT SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA300	Group Total	863	777	90% ▲	181	169	93% ▲
STATE OF MAINE WORKERS' COMPENSATION TRUST		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA307	Group Total	556	504	91% ▲	104	98	94% ▲
SYNERNET		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA320	Group Total	589	532	90% ▲	97	92	95% ▲
		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
TOTAL IN-STATE		11,187	9,555	85% ▲	2,635	2,338	89% ▲

Maine Workers' Compensation Board

Lost Time FROI Filing Benchmark: 85%

Initial Indemnity Payment Benchmark: 87%

* Indicates no claims activity

▲ Indicates benchmark met or exceeded

▼ Indicates benchmark not met

IN-STATE GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 - 12/31/2019

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
ACADIA INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA010	Group Total	71	63	89% ▲	31	24	77% ▼
BATH IRON WORKS		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA036	Group Total	52	49	94% ▲	7	7	100% ▲
CANNON COCHRAN MANAGEMENT SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA070	Group Total	98	84	86% ▲	71	68	96% ▲
CIAMBRO CORPORATION		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA085	Group Total	1	1	100% ▲	2	2	100% ▲
CROSS INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA093	Group Total	143	136	95% ▲	286	285	100% ▲
FRANKENMUTH INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA274	Group Total	No Filings	No Filings	No Filings	1	1	100% ▲
FUTURECOMP		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA175	Group Total	45	41	90% ▲	42	41	98% ▲
GREAT FALLS INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	1	100% ▲	4	4	100% ▲
HANNAFORD BROTHERS		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA201	Group Total	107	58	54% ▼	44	32	73% ▼
MAINE AUTOMOBILE DEALERS ASSOCIATION		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA220	Group Total	41	34	83% ▼	6	5	83% ▼
MAINE EMPLOYERS' MUTUAL INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA260	Group Total	1316	1131	86% ▲	1027	969	94% ▲
MAINE HEALTHCARE ASSOCIATION		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA234	Group Total	13	9	69% ▼	15	15	100% ▲
MAINE MOTOR TRANSPORT ASSOCIATION		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA230	Group Total	37	37	100% ▲	28	28	100% ▲

IN-STATE GROUP COMPLIANCE
 Initial MOP and Initial Indemnity NOC Filings
 Annual
 1/1/2019 - 12/31/2019

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
MAINE MUNICIPAL ASSOCIATION		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA225	Group Total	244	232	95% ▲	206	202	98% ▲
MAINE SCHOOL MANAGEMENT ASSOCIATION		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA250	Group Total	84	78	93% ▲	43	41	95% ▲
SEDGWICK CLAIMS MANAGEMENT SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA300	Group Total	181	169	93% ▲	172	169	98% ▲
STATE OF MAINE WORKERS' COMPENSATION TRUST		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA307	Group Total	104	100	96% ▲	104	101	97% ▲
SYNERNET		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA320	Group Total	97	90	93% ▲	164	159	97% ▲
		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
TOTAL IN-STATE		2,633	2,311	88% ▲	2,253	2,153	96% ▲

OUT-OF-STATE GROUP COMPLIANCE
Lost Time FROI and Initial Indemnity Payments
Annual
1/1/2019 - 12/31/2019

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
ACCIDENT FUND INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	5	1	20% ▼	4	2	50% ▼
AIG INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA015	Group Total	400	328	82% ▼	114	91	80% ▼
AIM MUTUAL GROUP		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA472	Group Total	5	2	40% ▼	1	1	100% ▲
ALTERNATIVE SERVICE CONCEPTS LLC		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA012	Group Total	3	2	67% ▼	3	3	100% ▲
AMTRUST INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA342	Group Total	67	34	51% ▼	23	19	83% ▼
ARCH INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	71	45	63% ▼	38	24	63% ▼
ARROW MUTUAL INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA024	Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
BERKSHIRE HATHAWAY INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA114	Group Total	6	0	0% ▼	5	4	80% ▼
BROADSPIRE SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA040	Group Total	76	57	75% ▼	20	18	90% ▲
BROTHERHOOD MUTUAL INSURANCE COMPANY		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA043	Group Total	1	0	0% ▼	1	1	100% ▲
CHEROKEE INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA044	Group Total	2	1	50% ▼	1	1	100% ▲
CHESTERFIELD SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA080	Group Total	2	0	0% ▼	2	2	100% ▲
CHUBB INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA046	Group Total	612	461	75% ▼	178	150	84% ▼
CINCINNATI INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	No Filings	No Filings	No Filings	1	1	100% ▲

OUT-OF-STATE GROUP COMPLIANCE
Lost Time FROI and Initial Indemnity Payments
Annual
1/1/2019 - 12/31/2019

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CNA INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA017	Group Total	18	6	33% ▼	12	10	83% ▼
CONSTITUTION STATE SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA110	Group Total	47	25	53% ▼	14	13	93% ▲
CONTINENTAL INDEMNITY		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA115	Group Total	1	1	100% ▲	1	1	100% ▲
CORVEL ENTERPRISE COMP		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA116	Group Total	94	31	33% ▼	19	8	42% ▼
COTTINGHAM & BUTLER CLAIMS SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA117	Group Total	25	14	56% ▼	17	6	35% ▼
EASTERN ALLIANCE INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA141	Group Total	292	212	73% ▼	96	89	93% ▲
ELECTRIC INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA150	Group Total	12	11	92% ▲	3	3	100% ▲
EMPLOYERS HOLDING INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA480	Group Total	10	4	40% ▼	4	4	100% ▲
ESIS		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA160	Group Total	205	113	55% ▼	79	50	63% ▼
EVEREST REINS HOLDINGS GROUP		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	4	2	50% ▼	1	1	100% ▲
FAIRFAX FINANCIAL GROUP		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA257	Group Total	2	0	0% ▼	1	0	0% ▼
FEDERATED MUTUAL INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA091	Group Total	23	17	74% ▼	14	9	64% ▼
GALLAGHER BASSETT SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA190	Group Total	421	296	70% ▼	179	141	79% ▼
GREAT AMERICAN INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA193	Group Total	5	1	20% ▼	2	1	50% ▼
GREAT WEST INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA196	Group Total	3	0	0% ▼	3	3	100% ▲

Maine Workers' Compensation Board
Lost Time FROI Filing Benchmark: 85%
Initial Indemnity Payment Benchmark: 87%

* Indicates no claims activity
▲ Indicates benchmark met or exceeded
▼ Indicates benchmark not met

OUT-OF-STATE GROUP COMPLIANCE
Lost Time FROI and Initial Indemnity Payments
Annual
1/1/2019 - 12/31/2019

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
GUARD INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA019	Group Total	80	44	55% ▼	14	11	79% ▼
HANOVER INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA428	Group Total	71	42	59% ▼	27	18	67% ▼
HARTFORD INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA188	Group Total	220	165	75% ▼	77	68	88% ▲
HELMSMAN MANAGEMENT SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA204	Group Total	40	20	50% ▼	13	10	77% ▼
LIBERTY MUTUAL INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA003	Group Total	304	206	68% ▼	111	89	80% ▼
MITSUI SUMITOMO INS CO OF AMERICA		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	2	2	100% ▲	2	1	50% ▼
NATIONAL INTERSTATE INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA267	Group Total	1	1	100% ▲	1	1	100% ▲
NATIONAL LIABILITY & FIRE INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA474	Group Total	1	0	0% ▼	1	1	100% ▲
NATIONWIDE INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA291	Group Total	1	0	0% ▼	1	0	0% ▼
NEXT LEVEL ADMINISTRATOR LLC		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA433	Group Total	2	1	50% ▼	2	2	100% ▲
NGM INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA265	Group Total	4	0	0% ▼	1	0	0% ▼
OLD REPUBLIC INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	115	92	80% ▼	43	37	86% ▼
PENNSYLVANIA MFG ASSN		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	402	2015	50% ▼	18	11	61% ▼
PROTECTIVE INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA277	Group Total	5	1	20% ▼	3	0	0% ▼
QBE INSURANCE GROUP		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	38	33	87% ▲	6	6	100% ▲

Maine Workers' Compensation Board
Lost Time FROI Filing Benchmark: 85%
Initial Indemnity Payment Benchmark: 87%

* Indicates no claims activity
▲ Indicates benchmark met or exceeded
▼ Indicates benchmark not met

OUT-OF-STATE GROUP COMPLIANCE
 Lost Time FROI and Initial Indemnity Payments
 Annual
 1/1/2019 - 12/31/2019

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
SAFETY NATIONAL CASUALTY CORP		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	130	93	72% ▼	32	25	78% ▼
SENTRY INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA402	Group Total	92	62	67% ▼	48	45	94% ▲
SOMPO JAPAN INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	11	8	73% ▼	4	4	100% ▲
STARR INDEMNITY INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
	Group Total	19	17	89% ▲	6	5	83% ▼
THE AMERICAN EQUITY UNDERWRITERS		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA323	Group Total	9	4	44% ▼	No Filings	No Filings	No Filings
TRAVELERS INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA072	Group Total	228	121	54% ▼	105	81	77% ▼
TYSON FOODS INC		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA435	Group Total	3	2	67% ▼	3	3	100% ▲
UTICA MUTUAL INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA324	Group Total	3	0	0% ▼	3	1	33% ▼
VANLINER INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA379	Group Total	5	3	60% ▼	3	2	67% ▼
WALMART CLAIMS SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA100	Group Total	273	244	89% ▲	38	34	89% ▲
XL INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA384	Group Total	137	104	76% ▼	46	33	72% ▼
YORK RISK SERVICES		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA340	Group Total	29	20	69% ▼	14	10	71% ▼
ZURICH INSURANCE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
CA022	Group Total	173	120	69% ▼	61	52	85% ▼
TOTAL OUT-OF-STATE		FROIs Filed	Timely FROIs	Compliance	Payments Made	Timely Payments	Compliance
		4,438	3,084	69% ▼	1,513	1,203	80% ▼

OUT-OF-STATE GROUP COMPLIANCE

Initial MOP and Initial Indemnity NOC Filings

Annual

1/1/2019 - 12/31/2019

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
ACCIDENT FUND INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Group Total		4	1	25% ▼	No Filings	No Filings	No Filings
AIG INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA015	Group Total	114	99	87% ▲	106	95	90% ▲
AIM MUTUAL GROUP		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA472	Group Total	1	1	100% ▲	1	1	100% ▲
ALTERNATIVE SERVICE CONCEPTS LLC		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA012	Group Total	3	0	0% ▼	No Filings	No Filings	No Filings
AMTRUST INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA342	Group Total	23	18	78% ▼	12	10	83% ▼
ARCH INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
Group Total		38	23	61% ▼	9	5	56% ▼
ARROW MUTUAL INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA024	Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
BERKSHIRE HATHAWAY INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA114	Group Total	5	0	0% ▼	No Filings	No Filings	No Filings
BROADSPIRE SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA040	Group Total	20	17	85% ▲	12	11	92% ▲
BROTHERHOOD MUTUAL INSURANCE COMPANY		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA043	Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
CHEROKEE INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA044	Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
CHESTERFIELD SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA080	Group Total	2	1	50% ▼	No Filings	No Filings	No Filings
CHUBB INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA046	Group Total	178	150	84% ▼	109	100	92% ▲

Maine Workers' Compensation Board

Initial MOP Filing Benchmark: 85%

Initial Indemnity NOC Benchmark: 90%

* Indicates no claims activity

▲ Indicates benchmark met or exceeded

▼ Indicates benchmark not met

OUT-OF-STATE GROUP COMPLIANCE

Initial MOP and Initial Indemnity NOC Filings

Annual

1/1/2019 - 12/31/2019

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CINCINNATI INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
CNA INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA017	Group Total	12	4	33% ▼	1	1	100% ▲
CONSTITUTION STATE SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA110	Group Total	14	11	79% ▼	18	15	83% ▼
CONTINENTAL INDEMNITY		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA115	Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
CORVEL ENTERPRISE COMP		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA116	Group Total	19	7	37% ▼	11	5	45% ▼
COTTINGHAM & BUTLER CLAIMS SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA117	Group Total	17	7	41% ▼	4	3	75% ▼
EASTERN ALLIANCE INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA141	Group Total	96	88	92% ▲	21	21	100% ▲
ELECTRIC INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA150	Group Total	3	3	100% ▲	2	2	100% ▲
EMPLOYERS HOLDING INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA480	Group Total	4	4	100% ▲	2	2	100% ▲
ESIS		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA160	Group Total	79	56	71% ▼	40	34	85% ▼
EVEREST REINS HOLDINGS GROUP		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
FAIRFAX FINANCIAL GROUP		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA257	Group Total	1	0	0% ▼	1	1	100%
FEDERATED MUTUAL INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA091	Group Total	14	2	14% ▼	6	6	100% ▲

Maine Workers' Compensation Board

Initial MOP Filing Benchmark: 85%

Initial Indemnity NOC Benchmark: 90%

* Indicates no claims activity

▲ Indicates benchmark met or exceeded

▼ Indicates benchmark not met

OUT-OF-STATE GROUP COMPLIANCE

Initial MOP and Initial Indemnity NOC Filings

Annual

1/1/2019 - 12/31/2019

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
GALLAGHER BASSETT SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA190	Group Total	179	143	80% ▼	72	56	78% ▼
GREAT AMERICAN INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA193	Group Total	2	0	0% ▼	No Filings	No Filings	No Filings
GREAT WEST INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA196	Group Total	3	2	67% ▼	No Filings	No Filings	No Filings
GUARD INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA019	Group Total	14	10	71% ▼	1	0	0% ▼
HANOVER INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA428	Group Total	27	17	63% ▼	7	6	86% ▼
HARTFORD INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA188	Group Total	77	64	83% ▼	48	40	83% ▼
HELMSMAN MANAGEMENT SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA204	Group Total	13	9	69% ▼	8	5	63% ▼
LIBERTY MUTUAL INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA003	Group Total	111	90	81% ▼	59	51	86% ▼
MITSUI SUMITOMO INS CO OF AMERICA		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	2	1	50% ▼	No Filings	No Filings	No Filings
NATIONAL INTERSTATE INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA267	Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
NATIONAL LIABILITY & FIRE INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA474	Group Total	1	1	100% ▲	No Filings	No Filings	No Filings
NATIONWIDE INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA291	Group Total	1	0	0% ▼	No Filings	No Filings	No Filings
NEXT LEVEL ADMINISTRATOR LLC		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA433	Group Total	2	0	0% ▼	No Filings	No Filings	No Filings

Maine Workers' Compensation Board

Initial MOP Filing Benchmark: 85%

Initial Indemnity NOC Benchmark: 90%

* Indicates no claims activity

▲ Indicates benchmark met or exceeded

▼ Indicates benchmark not met

OUT-OF-STATE GROUP COMPLIANCE

Initial MOP and Initial Indemnity NOC Filings

Annual

1/1/2019 - 12/31/2019

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
NGM INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA265	Group Total	1	1	100% ▲	1	1	100% ▲
OLD REPUBLIC INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	43	38	88% ▲	22	21	95% ▲
PENNSYLVANIA MFG ASSN		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	18	11	61% ▼	7	5	71% ▼
PROTECTIVE INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA277	Group Total	3	1	33% ▼	1	0	0% ▼
QBE INSURANCE GROUP		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	6	6	100% ▲	10	10	100% ▲
SAFETY NATIONAL CASUALTY CORP		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	32	25	78% ▼	19	17	89% ▼
SENTRY INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA402	Group Total	48	47	98% ▲	12	12	100% ▲
SOMPO JAPAN INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	4	4	100% ▲	No Filings	No Filings	No Filings
STARR INDEMNITY INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
	Group Total	6	5	83% ▼	4	3	75% ▼
THE AMERICAN EQUITY UNDERWRITERS		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA323	Group Total	No Filings	No Filings	No Filings	No Filings	No Filings	No Filings
TRAVELERS INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA072	Group Total	105	53	50% ▼	60	51	85% ▼
TYSON FOODS INC		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA435	Group Total	3	2	67% ▼	No Filings	No Filings	No Filings
UTICA MUTUAL INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA324	Group Total	3	2	67% ▼	No Filings	No Filings	No Filings

Maine Workers' Compensation Board

Initial MOP Filing Benchmark: 85%

Initial Indemnity NOC Benchmark: 90%

* Indicates no claims activity

▲ Indicates benchmark met or exceeded

▼ Indicates benchmark not met

OUT-OF-STATE GROUP COMPLIANCE

Initial MOP and Initial Indemnity NOC Filings

Annual

1/1/2019 - 12/31/2019

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
VANLINER INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA379	Group Total	3	3	100% ▲	No Filings	No Filings	No Filings
WALMART CLAIMS SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA100	Group Total	38	29	76% ▼	86	80	93% ▲
XL INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA384	Group Total	46	35	76% ▼	23	21	91% ▲
YORK RISK SERVICES		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA340	Group Total	14	9	64% ▼	2	0	0% ▼
ZURICH INSURANCE		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
CA022	Group Total	61	50	82% ▼	26	22	85% ▼
		MOPs Filed	Timely MOPs	Compliance	NOCs Filed	Timely NOCs	Compliance
TOTAL OUT-OF-STATE		1,513	1,150	76% ▼	819	710	87% ▼

Maine Workers' Compensation Board

Initial MOP Filing Benchmark: 85%

Initial Indemnity NOC Benchmark: 90%

* Indicates no claims activity

▲ Indicates benchmark met or exceeded

▼ Indicates benchmark not met

TYPE OF INSURER GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
Annual
1/1/2019 - 12/31/2019

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
INSURANCE COMPANY							
CA010	ACADIA INSURANCE	236	167	71%	71	56	79%
CA015	AIG CLAIMS, INC	99	82	83%	26	23	88%
CA472	AIM MUTUAL INSURANCE	5	2	40%	1	1	100%
CA430	ALLMERICA FINANCIAL ALLIANCE	1	0	0%	1	0	0%
CA428	ALLMERICA FINANCIAL BENEFIT INSURANCE	12	5	42%	6	2	33%
CA017	AMERICAN CASUALTY COMPANY OF READING PA	3	0	0%	2	1	50%
CA003	AMERICAN FIRE & CASUALTY INSURANCE	17	15	88%	8	5	63%
CA021	AMERICAN GUARANTEE & LIABILITY	2	1	50%	No filings	No filings	No filings
CA022	AMERICAN ZURICH	37	25	68%	14	12	86%
CA019	AMGUARD INSURANCE	31	13	42%	6	4	67%
CA024	ARROW MUTUAL INSURANCE	1	0	0%	No filings	No filings	No filings
CA114	BERKSHIRE HATHAWAY HOMESTATE INSURANCE	5	0	0%	4	3	75%
CA043	BROTHERHOOD MUTUAL INSURANCE COMPANY	1	0	0%	1	1	100%
CA072	CHARTER OAK FIRE INSURANCE	114	56	49%	50	38	76%
CA044	CHEROKEE INSURANCE	2	1	50%	1	1	100%
CA438	CINCINNATI INSURANCE	No filings	No filings	No filings	1	1	100%
CA048	CITIZENS INSURANCE COMPANY OF AMERICA	12	8	67%	4	4	100%
CA083	CNA CLAIMS PLUS	1	0	0%	2	2	100%
CA050	CONTINENTAL CASUALTY	5	1	20%	5	5	100%
CA115	CONTINENTAL INDEMNITY	1	1	100%	1	1	100%
CA141	EASTERN ALLIANCE INSURANCE	292	212	73%	96	89	93%
CA140	EASTGUARD INSURANCE	32	25	78%	3	2	67%
CA380	EMPLOYERS INSURANCE OF WAUSAU	8	6	75%	5	4	80%
CA164	FARMINGTON CASUALTY	8	2	25%	4	3	75%
CA091	FEDERATED MUTUAL INSURANCE	21	16	76%	12	7	58%
CA439	FEDERATED RESERVE	1	0	0%	No filings	No filings	No filings

Maine Workers' Compensation Board

Lost Time FROI Filing Benchmark: 85%

Initial Indemnity Payment Benchmark: 87%

TYPE OF INSURER GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
Annual
1/1/2019 - 12/31/2019

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA092	FEDERATED SERVICE INSURANCE	1	1	100%	2	2	100%
CA207	FLORISTS MUTUAL INSURANCE	1	1	100%	No filings	No filings	No filings
CA192	GREAT AMERICAN ALLIANCE	2	0	0%	1	1	100%
CA193	GREAT AMERICAN INSURANCE	No filings	No filings	No filings	1	0	0%
CA196	GREAT WEST INSURANCE	3	0	0%	3	3	100%
CA429	HANOVER AMERICAN INSURANCE	4	2	50%	1	1	100%
CA202	HANOVER INSURANCE	24	15	63%	9	6	67%
CA188	HARTFORD ACCIDENT & INDEMNITY	7	5	71%	1	1	100%
CA185	HARTFORD CASUALTY INSURANCE	7	6	86%	3	3	100%
CA203	HARTFORD FIRE INSURANCE	9	8	89%	4	4	100%
CA186	HARTFORD INSURANCE COMPANY OF THE MIDWEST	11	10	91%	7	7	100%
CA187	HARTFORD UNDERWRITERS INSURANCE	21	14	67%	11	8	73%
CA210	LIBERTY MUTUAL INSURANCE	233	157	67%	82	67	82%
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE	5,100	4,079	80%	1,316	1,168	89%
CA228	MASSACHUSETTS BAY INSURANCE	18	12	67%	6	5	83%
CA426	MIDDLESEX INSURANCE COMPANY	2	2	100%	1	1	100%
CA271	NATIONAL FIRE INSURANCE	6	3	50%	3	2	67%
CA267	NATIONAL INTERSTATE INSURANCE COMPANY	1	1	100%	1	1	100%
CA474	NATIONAL LIABILITY AND FIRE INSURANCE	1	0	0%	1	1	100%
CA291	NATIONWIDE AGRIBUSINESS INSURANCE	1	0	0%	1	0	0%
CA265	NGM INSURANCE	4	0	0%	1	0	0%
CA272	NORGUARD INSURANCE	17	6	35%	5	5	100%
CA257	NORTH RIVER INSURANCE	No filings	No filings	No filings	1	0	0%
CA406	OHIO CASUALTY INSURANCE	8	5	63%	2	1	50%
CA407	OHIO SECURITY INSURANCE	30	18	60%	12	10	83%
CA274	PATRIOT INSURANCE	4	4	100%	No filings	No filings	No filings
CA284	PHOENIX INSURANCE	4	2	50%	3	3	100%
CA288	PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD	72	52	72%	32	28	88%

Maine Workers' Compensation Board

Lost Time FROI Filing Benchmark: 85%

Initial Indemnity Payment Benchmark: 87%

TYPE OF INSURER GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
Annual
1/1/2019 - 12/31/2019

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA293	REDWOOD FIRE AND CASUALTY INSURANCE	1	0	0%	1	1	100%
CA437	SECURITY NATIONAL INSURANCE	1	0	0%	No filings	No filings	No filings
CA296	SENTINEL INSURANCE	12	9	75%	3	2	67%
CA402	SENTRY CASUALTY	73	51	70%	40	38	95%
CA305	SENTRY INSURANCE	15	7	47%	7	6	86%
CA308	SENTRY SELECT INSURANCE	1	1	100%	No filings	No filings	No filings
CA306	STANDARD FIRE INSURANCE	21	15	71%	12	9	75%
CA342	TECHNOLOGY INSURANCE	25	8	32%	12	9	75%
CA347	TRAVELERS CASUALTY & SURETY	3	2	67%	1	1	100%
CA348	TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	23	14	61%	8	5	63%
CA349	TRAVELERS COMMERCIAL CASUALTY	17	6	35%	12	9	75%
CA343	TRAVELERS INDEMNITY COMPANY	1	0	0%	No filings	No filings	No filings
CA346	TRAVELERS INDEMNITY COMPANY OF AMERICA	5	2	40%	1	0	0%
CA345	TRAVELERS PROPERTY CASUALTY INSURANCE	8	7	88%	4	3	75%
CA319	TRUMBULL INSURANCE	21	19	90%	5	5	100%
CA321	TWIN CITY FIRE INSURANCE	10	6	60%	3	3	100%
CA375	UNITED STATES FIRE INSURANCE	2	0	0%	No filings	No filings	No filings
CA433	UNITED WISCONSIN INSURANCE	2	1	50%	2	2	100%
CA324	UTICA MUTUAL INSURANCE	3	0	0%	3	1	33%
CA329	VALLEY FORGE INSURANCE COMPANY	1	0	0%	No filings	No filings	No filings
CA379	VANLINER INSURANCE	5	3	60%	3	2	67%
CA381	WESCO INSURANCE	41	26	63%	11	10	91%
CA408	WEST AMERICAN INSURANCE	8	5	63%	2	2	100%
CA400	ZURICH AMERICAN INSURANCE	23	10	43%	10	7	70%
CA404	ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	5	5	100%	No filings	No filings	No filings
Total:		6,867	5,238	76%	1,976	1,708	86%

Maine Workers' Compensation Board

Lost Time FROI Filing Benchmark: 85%

Initial Indemnity Payment Benchmark: 87%

TYPE OF INSURER GROUP COMPLIANCE
Lost Time FROI Filings and Initial Indemnity Payments
Annual
1/1/2019 - 12/31/2019

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
SELF INSURED SELF ADMINISTERED							
CA036	BATH IRON WORKS	76	73	96%	52	49	94%
CA085	CIANBRO CORPORATION	3	3	100%	1	1	100%
CA201	HANNAFORD BROTHERS	333	207	62%	107	60	56%
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION	142	124	87%	41	31	76%
CA234	MAINE HEALTHCARE ASSOCIATION	99	84	85%	13	9	69%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION	204	191	94%	37	37	100%
CA225	MAINE MUNICIPAL ASSOCIATION	902	856	95%	244	230	94%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION	339	314	93%	84	77	92%
CA307	STATE OF MAINE WORKERS' COMPENSATION TRUST	556	504	91%	104	98	94%
CA435	TYSON FOODS INC	3	2	67%	3	3	100%
CA100	WALMART CLAIMS SERVICES	273	244	89%	38	34	89%
	Total:	2,930	2,602	89%	724	628	87%
TPAS ADMINISTERING FOR INSURERS							
CA012	ALTERNATIVE SERVICE CONCEPTS LLC	3	2	67%	3	3	100%
CA080	AMERICAN ZURICH	2	0	0%	2	2	100%
CA040	BROADSPIRE SERVICES	76	57	75%	20	18	90%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	103	89	86%	42	38	90%
CA110	CONSTITUTION STATE SERVICES	47	25	53%	14	13	93%
CA116	CORVEL ENTERPRISE COMP	94	31	33%	19	8	42%
CA117	COTTINGHAM & BUTLER CLAIMS SERVICES	25	14	56%	17	6	35%
CA093	CROSS INSURANCE	1	1	100%	No filings	No filings	No filings
CA160	ESIS	196	108	55%	76	49	64%
CA175	FUTURECOMP	1	1	100%	No filings	No filings	No filings
CA190	GALLAGHER BASSETT SERVICES	414	290	70%	177	139	79%
CA204	HELMSMAN MANAGEMENT SERVICES	13	6	46%	5	3	60%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	723	655	91%	156	148	95%

TYPE OF INSURER GROUP COMPLIANCE
 Lost Time FROI Filings and Initial Indemnity Payments
 Annual
 1/1/2019 - 12/31/2019

		Total Lost Time FROIs Filed	Lost Time FROIs Filed Timely	Compliance Percentage	Total Initial Indemnity Payments Made	Initial Indemnity Payments Made Timely	Compliance Percentage
CA323	THE AMERICAN EQUITY UNDERWRITERS	9	4	44%	No filings	No filings	No filings
CA340	YORK RISK SERVICES	29	20	69%	14	10	71%
Total:		1,736	1,303	75%	545	437	80%
TPAS ADMINISTERING FOR SELF INSURED							
CA070	CANNON COCHRAN MANAGEMENT SERVICES	188	170	90%	56	47	84%
CA093	CROSS INSURANCE	1,242	1,179	95%	143	136	95%
CA160	ESIS	9	5	56%	3	1	33%
CA175	FUTURECOMP	198	193	97%	45	39	87%
CA190	GALLAGHER BASSETT SERVICES	7	6	86%	2	2	100%
CA204	HELMSMAN MANAGEMENT SERVICES	27	14	52%	8	7	88%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	140	122	87%	25	21	84%
CA320	SYNERNET	589	532	90%	97	92	95%
Total:		2,400	2,221	93%	379	345	92%
Grand Total:		13,931	11,364	82%	3,622	3,117	86%

TYPE OF INSURER GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 - 12/31/2019

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
INSURANCE COMPANY							
CA010	ACADIA INSURANCE	71	63	89%	31	24	77%
CA015	AIG CLAIMS, INC	26	26	100%	32	30	94%
CA472	AIM MUTUAL INSURANCE	1	1	100%	1	1	100%
CA430	ALLMERICA FINANCIAL ALLIANCE	1	1	100%	No filings	No filings	No filings
CA428	ALLMERICA FINANCIAL BENEFIT INSURANCE	6	2	33%	2	2	100%
CA017	AMERICAN CASUALTY COMPANY OF READING PA	2	1	50%	No filings	No filings	No filings
CA003	AMERICAN FIRE & CASUALTY INSURANCE	8	6	75%	4	3	75%
CA021	AMERICAN GUARANTEE & LIABILITY	No filings	No filings	No filings	1	1	100%
CA022	AMERICAN ZURICH	14	13	93%	11	10	91%
CA019	AMGUARD INSURANCE	6	3	50%	1	0	0%
CA114	BERKSHIRE HATHAWAY HOMESTATE INSURANCE	4	0	0%	No filings	No filings	No filings
CA043	BROTHERHOOD MUTUAL INSURANCE COMPANY	1	1	100%	No filings	No filings	No filings
CA072	CHARTER OAK FIRE INSURANCE	50	29	58%	34	28	82%
CA044	CHEROKEE INSURANCE	1	0	0%	No filings	No filings	No filings
CA438	CINCINNATI INSURANCE	1	0	0%	No filings	No filings	No filings
CA048	CITIZENS INSURANCE COMPANY OF AMERICA	4	3	75%	2	1	50%
CA083	CNA CLAIMS PLUS	2	2	100%	No filings	No filings	No filings
CA050	CONTINENTAL CASUALTY	5	1	20%	No filings	No filings	No filings
CA115	CONTINENTAL INDEMNITY	1	1	100%	No filings	No filings	No filings
CA141	EASTERN ALLIANCE INSURANCE	96	88	92%	21	21	100%
CA140	EASTGUARD INSURANCE	3	3	100%	No filings	No filings	No filings
CA380	EMPLOYERS INSURANCE OF WAUSAU	5	4	80%	1	1	100%
CA164	FARMINGTON CASUALTY	4	0	0%	1	1	100%
CA091	FEDERATED MUTUAL INSURANCE	12	2	17%	5	5	100%
CA439	FEDERATED RESERVE	No filings	No filings	No filings	1	1	100%

Maine Workers' Compensation Board

MOP Filing Benchmark: 85%

Initial Indemnity NOC Benchmark: 90%

TYPE OF INSURER GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 - 12/31/2019

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA092	FEDERATED SERVICE INSURANCE	2	0	0%	No filings	No filings	No filings
CA192	GREAT AMERICAN ALLIANCE	1	0	0%	No filings	No filings	No filings
CA193	GREAT AMERICAN INSURANCE	1	0	0%	No filings	No filings	No filings
CA196	GREAT WEST INSURANCE	3	2	67%	No filings	No filings	No filings
CA429	HANOVER AMERICAN INSURANCE	1	1	100%	No filings	No filings	No filings
CA202	HANOVER INSURANCE	9	6	67%	No filings	No filings	No filings
CA188	HARTFORD ACCIDENT & INDEMNITY	1	1	100%	3	3	100%
CA185	HARTFORD CASUALTY INSURANCE	3	2	67%	1	0	0%
CA203	HARTFORD FIRE INSURANCE	4	3	75%	2	2	100%
CA186	HARTFORD INSURANCE COMPANY OF THE MIDWEST	7	6	86%	3	3	100%
CA187	HARTFORD UNDERWRITERS INSURANCE	11	8	73%	1	1	100%
CA210	LIBERTY MUTUAL INSURANCE	82	67	82%	46	40	87%
CA260	MAINE EMPLOYERS' MUTUAL INSURANCE	1,316	1,131	86%	1,026	968	94%
CA228	MASSACHUSETTS BAY INSURANCE	6	4	67%	3	3	100%
CA426	MIDDLESEX INSURANCE COMPANY	1	1	100%	No filings	No filings	No filings
CA271	NATIONAL FIRE INSURANCE	3	0	0%	No filings	No filings	No filings
CA267	NATIONAL INTERSTATE INSURANCE COMPANY	1	1	100%	No filings	No filings	No filings
CA474	NATIONAL LIABILITY AND FIRE INSURANCE	1	1	100%	No filings	No filings	No filings
CA291	NATIONWIDE AGRIBUSINESS INSURANCE	1	0	0%	No filings	No filings	No filings
CA265	NGM INSURANCE	1	1	100%	1	1	100%
CA272	NORGUARD INSURANCE	5	4	80%	No filings	No filings	No filings
CA406	OHIO CASUALTY INSURANCE	2	1	50%	3	3	100%
CA407	OHIO SECURITY INSURANCE	12	10	83%	4	3	75%
CA274	PATRIOT INSURANCE	No filings	No filings	No filings	1	1	100%
CA284	PHOENIX INSURANCE	3	3	100%	1	1	100%
CA288	PROPERTY & CASUALTY INSURANCE COMPANY OF HARTFORD	32	27	84%	14	13	93%

Maine Workers' Compensation Board

MOP Filing Benchmark: 85%

Initial Indemnity NOC Benchmark: 90%

TYPE OF INSURER GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 - 12/31/2019

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA293	REDWOOD FIRE AND CASUALTY INSURANCE	1	0	0%	No filings	No filings	No filings
CA437	SECURITY NATIONAL INSURANCE	No filings	No filings	No filings	1	1	100%
CA296	SENTINEL INSURANCE	3	3	100%	2	2	100%
CA402	SENTRY CASUALTY	40	39	98%	8	8	100%
CA305	SENTRY INSURANCE	7	7	100%	4	4	100%
CA306	STANDARD FIRE INSURANCE	12	7	58%	7	7	100%
CA342	TECHNOLOGY INSURANCE	12	9	75%	4	2	50%
CA347	TRAVELERS CASUALTY & SURETY	1	0	0%	No filings	No filings	No filings
CA348	TRAVELERS CASUALTY INSURANCE COMPANY OF AMERICA	8	4	50%	5	4	80%
CA349	TRAVELERS COMMERCIAL CASUALTY	12	4	33%	2	1	50%
CA346	TRAVELERS INDEMNITY COMPANY OF AMERICA	1	0	0%	3	3	100%
CA345	TRAVELERS PROPERTY CASUALTY INSURANCE	4	2	50%	2	2	100%
CA319	TRUMBULL INSURANCE	5	4	80%	8	6	75%
CA321	TWIN CITY FIRE INSURANCE	3	3	100%	1	1	100%
CA433	UNITED WISCONSIN INSURANCE	2	0	0%	No filings	No filings	No filings
CA324	UTICA MUTUAL INSURANCE	3	2	67%	No filings	No filings	No filings
CA379	VANLINER INSURANCE	3	3	100%	No filings	No filings	No filings
CA381	WESCO INSURANCE	11	9	82%	7	7	100%
CA408	WEST AMERICAN INSURANCE	2	2	100%	1	1	100%
CA400	ZURICH AMERICAN INSURANCE	10	6	60%	3	1	33%
CA404	ZURICH AMERICAN INSURANCE COMPANY OF ILLINOIS	No filings	No filings	No filings	2	2	100%
Total:		1,974	1,633	83%	1,317	1,223	93%

Maine Workers' Compensation Board

MOP Filing Benchmark: 85%

Initial Indemnity NOC Benchmark: 90%

TYPE OF INSURER GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 - 12/31/2019

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
SELF INSURED SELF ADMINISTERED							
CA036	BATH IRON WORKS	52	49	94%	7	7	100%
CA085	CIANBRO CORPORATION	1	1	100%	2	2	100%
CA201	HANNAFORD BROTHERS	107	58	54%	44	32	73%
CA220	MAINE AUTOMOBILE DEALERS ASSOCIATION	41	34	83%	6	5	83%
CA234	MAINE HEALTHCARE ASSOCIATION	13	9	69%	15	15	100%
CA230	MAINE MOTOR TRANSPORT ASSOCIATION	37	37	100%	28	28	100%
CA225	MAINE MUNICIPAL ASSOCIATION	244	232	95%	206	202	98%
CA250	MAINE SCHOOL MANAGEMENT ASSOCIATION	84	78	93%	43	41	95%
CA307	STATE OF MAINE WORKERS' COMPENSATION TRUST	104	100	96%	104	101	97%
CA435	TYSON FOODS INC	3	2	67%	No filings	No filings	No filings
CA100	WALMART CLAIMS SERVICES	38	29	76%	86	80	93%
	Total:	723	628	87%	541	513	95%
TPAS ADMINISTERING FOR INSURERS							
CA012	ALTERNATIVE SERVICE CONCEPTS LLC	3	0	0%	No filings	No filings	No filings
CA080	AMERICAN ZURICH	2	1	50%	No filings	No filings	No filings
CA040	BROADSPIRE SERVICES	20	17	85%	12	11	92%
CA070	CANNON COCHRAN MANAGEMENT SERVICES	42	37	88%	28	27	96%
CA110	CONSTITUTION STATE SERVICES	14	11	79%	18	15	83%
CA116	CORVEL ENTERPRISE COMP	19	7	37%	11	5	45%
CA117	COTTINGHAM & BUTLER CLAIMS SERVICES	17	7	41%	4	3	75%
CA093	CROSS INSURANCE	No filings	No filings	No filings	1	1	100%
CA160	ESIS	76	55	72%	36	32	89%
CA190	GALLAGHER BASSETT SERVICES	177	141	80%	72	56	78%
CA204	HELMSMAN MANAGEMENT SERVICES	5	2	40%	2	2	100%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	156	148	95%	135	132	98%

Maine Workers' Compensation Board

MOP Filing Benchmark: 85%

Initial Indemnity NOC Benchmark: 90%

TYPE OF INSURER GROUP COMPLIANCE
Initial MOP and Initial Indemnity NOC Filings
Annual
1/1/2019 - 12/31/2019

		Total Initial MOPs Filed	Initial MOPs Filed Timely	Compliance Percentage	Total Initial Indemnity NOCs Filed	Initial Indemnity NOCs Filed Timely	Compliance Percentage
CA323	THE AMERICAN EQUITY UNDERWRITERS	No filings	No filings	No filings	No filings	No filings	No filings
CA340	YORK RISK SERVICES	14	9	64%	2	0	0%
Total:		545	435	80%	321	284	88%
TPAS ADMINISTERING FOR SELF INSURED							
CA070	CANNON COCHRAN MANAGEMENT SERVICES	56	47	84%	43	41	95%
CA093	CROSS INSURANCE	143	136	95%	285	284	100%
CA160	ESIS	3	1	33%	4	2	50%
CA175	FUTURECOMP	44	40	91%	42	41	98%
CA190	GALLAGHER BASSETT SERVICES	2	2	100%	No filings	No filings	No filings
CA204	HELMSMAN MANAGEMENT SERVICES	8	7	88%	6	3	50%
CA300	SEDGWICK CLAIMS MANAGEMENT SERVICES	25	21	84%	37	37	100%
CA320	SYNERNET	97	90	93%	164	159	97%
Total:		521	480	92%	866	851	98%
Grand Total:		3,622	3,040	84%	2,760	2,587	94%